

WELCOME TO EXPRESS SCRIPTS, INC.

Dear Member:

Welcome to Express Scripts, the company your employer, Genesee County, chose to manage your prescription drug plan. As one of the nation's leading prescription benefit managers, Express Scripts administers prescription plans to more than 50 million Americans.

According to our records, your plan's prescription coverage begins on the 1ST of the month following the completion of 520 hours of straight-time employment. Your co-pay for a 30-day supply at the pharmacy will be \$5 for generics, \$15 for formulary, and \$25 for brand name drugs. If you order your prescription drugs by mail, you will be able to get a three-month supply with two co-pays (\$10/generics, \$30/formulary, \$50/brand name).

For certain bargaining units the co-pay for a 30-day supply at retail has changed to \$5/generics, \$20/formulary, \$40/brand. Mail order will require 2.5 times the retail rate (\$12.50-generic, \$50-formulary, \$100-brand name drug).

Specialty drugs will require home delivery service through CuraScript. Genesee County's prescription drug program is a Generic Preferred program, which would require the member to pay the difference, plus co-pay, if the member requests the brand.

Learn about Your New Benefits

Before your coverage begins, you can also use Express Preview – an online tool that gives you personalized information about your benefits *ahead of time*. You can estimate your prescription costs for the coming year and discover ways to save money with generics and Home Delivery. Express Preview is available at <https://member.express-scripts.com/preview/<client>>.

For questions please call Express Scripts toll-free at 1-800-451-6245. Remember to show your card at your pharmacy.

EXPRESS SCRIPTS, INC NEWSLETTER ARTICLE

Generic Drugs: Safe, Effective, Affordable

Now is the time to choose generic drugs.

Generic medications are widely accepted by doctors and pharmacists. Already, more than 40% of all medications dispensed annually are generic drugs. And the availability of generic drugs is constantly expanding. In the past 12 months, several drugs – Zantac[®], Prozac[®], Augmentin[®], Glucophage[®] and Prilosec[®] – have lost their patent protection and had generic versions released.

By 2006, many of the best-selling, most widely prescribed brand-name drugs will become available as generic medications for common medical conditions, including heartburn, allergies, depression and high blood pressure.

Why do generics cost less than brand-name drugs?

Drug manufacturers spend large sums of money on the research, development, marketing and advertising of brand-name drugs. These costs are built into the price you pay for the drug. Manufacturers of generic equivalents have much lower costs – and they pass the savings on to you.

Are generics and brand-name drugs the same?

A generic drug contains the same active ingredients in the same dosage forms and strengths as the brand-name drug. Since they have the same active ingredients, generic drugs can be used by patients of all ages to achieve the same medical effects of brand-name drugs.

Manufacturers do add small amounts of inactive ingredients for specific purposes, such as to add flavor and color. As a result, brand-name drugs and their generic equivalents often look different. Because these ingredients are inactive, they usually do not pose any risk for patients. Talk with your doctor or pharmacist to see if a generic drug is right for you.

Why should you choose generics?

Every year, generic drugs filled at retail pharmacies save consumers billions of dollars. By choosing a generic medication, you:

- often save on your prescription copayment,
- get the same quality and effectiveness as that of a brand-name drug, and
- help keep medical care more affordable for everyone.

How do you know generics are safe?

The U.S. Food and Drug Administration (FDA) approves both brand-name and generic drugs before they are marketed in the U.S. The FDA requires that generic equivalent drugs contain the same active ingredients as brand-name drugs. The FDA also requires that generic drugs be absorbed and used in the body in the same way as brand-name drugs. These requirements ensure that generic drugs will be as safe and effective as brand-name drugs.

You have a choice

When you get a prescription, find out whether a generic drug is available and whether it is appropriate for you. Ask your doctor or pharmacist:

- Is there a generic drug that is appropriate for my condition?
- What is the potential for any side effects if I change medications?

If you have more questions about generics, read the [FDA's Questions and Answers](http://www.fda.gov/cder/consumerinfo/generics_q&a.htm) (http://www.fda.gov/cder/consumerinfo/generics_q&a.htm).

You can also register on the Web site of the company that manages your prescription plan – Express Scripts – at www.express-scripts.com to compare drug prices (generic vs. brand), learn about home delivery, find a pharmacy and more.

CHOOSE the Express Scripts Pharmacy for **HOME DELIVERY** of your prescriptions.

The same high quality you've come to expect from your participating pharmacy

CONVENIENCE, SAFETY AND PERSONAL ATTENTION

- Prescriptions are delivered to your home within 10 to 14 days, with free standard delivery.
- Your prescription is double-checked for accuracy.
- Registered pharmacists are available to answer your questions anytime.

START HOME DELIVERY TODAY

- Home Delivery is perfect for maintenance medications.
- Order refills by mail, by phone or online at www.express-scripts.com
- Mail an order form and a new prescription to begin service.

Express Scripts Home Delivery

FREQUENTLY ASKED QUESTIONS

- Q.** Do I have to pay extra to use Home Delivery?
- A.** No. Home Delivery is part of your prescription-drug benefit. That means the service is available to you at no additional cost.
- Q.** Can using Home Delivery save me money?
- A.** Depending on your plan's home-delivery benefit, you could save money by using Home Delivery vs. using your participating pharmacy. Check your plan for details and savings amounts.
- Q.** Which of my medications is ideal for Home Delivery?
- A.** Use Home Delivery for your maintenance medications. For a short-term illness requiring a one-time prescription (and no refills), such as an antibiotic, your participating pharmacy is the best choice.
- Q.** Are the drugs that I get through Home Delivery the same as the drugs I get at a participating pharmacy?
- A.** Yes. The Express Scripts Pharmacy dispenses the same medications you get at a participating pharmacy.
- Q.** Can the Express Scripts Pharmacy dispense medications that need to be refrigerated?
- A.** Yes. The Express Scripts Pharmacy will ship medications requiring refrigeration in cold packs.
- Q.** Can I have my prescriptions delivered rush or overnight?
- A.** Yes. For an additional charge, the Express Scripts Pharmacy can have your prescriptions sent overnight.
- Q.** Does the Express Scripts Pharmacy have easy-open bottle caps available?
- A.** Yes. Express Scripts ships prescriptions with child-resistant safety caps but will provide easy open caps at your request.
- Q.** What if I'm going to be at a temporary address (while on vacation, etc.)? Can my prescription be sent there?
- A.** Yes. Prescriptions can be sent to a temporary address if you will be at that address for at least 14 business days. Just call the Patient Care Contact Center to set up your temporary address.
- Q.** Do many people use Home Delivery?
- A.** Last year alone the Express Scripts Pharmacy filled more than 39 million prescriptions. Since 1986, we have been filling prescriptions for millions of Americans who enjoy the convenience of having their prescriptions delivered directly to their homes.



Get your prescriptions
DELIVERED at HOME

Express Scripts Pharmacy




You are entitled to have your prescription medications shipped directly to your home. This benefit is currently covered under your existing health plan, and is available at no additional cost to you. And standard shipping is free.



If you take prescription medications for asthma, heartburn, high blood pressure, allergies, high cholesterol or other long-term conditions, consider ordering your medications through Express Scripts Home Delivery.

Home Delivery offers the following benefits:

-  Prescriptions are delivered directly to your home — with free standard shipping.
- You get up to a 90-day supply of your medications — which means fewer refills and visits to your pharmacy.
- You can speak with a pharmacist anytime, day or night.
- Once you begin using Home Delivery, you can order refills online or by phone.

To have your prescriptions delivered to your home:

Online:

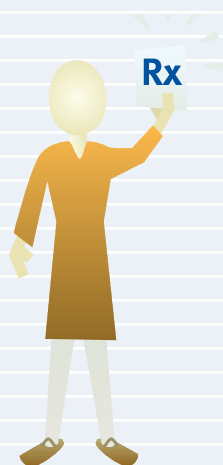
1. Visit www.express-scripts.com
2. Activate your account.
3. Follow the prompts to change prescriptions to Home Delivery or fill a new prescription.

By Mail:

1. Ask your doctor to write a prescription for up to a 90-day supply of your medication (plus refills for up to one year, if appropriate).
2. Complete a Home Delivery order form.
3. Mail your completed form, prescription and copayment to Express Scripts. When your order is received, your prescription will be filled and sent to you in seven to 10 days.

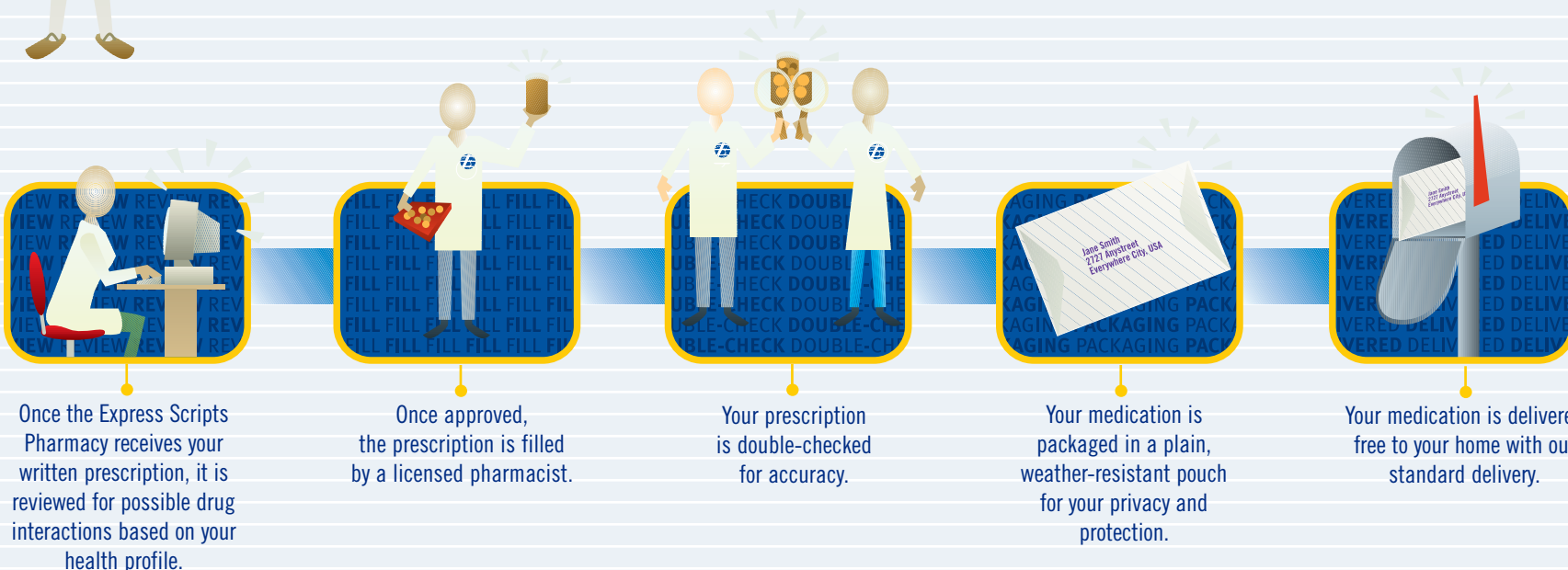


If you need an order form, please visit www.express-scripts.com to print one. If you don't have access to a computer, please call the Express Scripts toll-free number on the back of your card to request one.



Getting your prescriptions delivered at home is as easy as **MAILING** a letter... or going **ONLINE**.

Send the prescription from your doctor and a completed enrollment form to Express Scripts.



REFILLS are simple too!



REFILL OPTION 1:

Refills can be made on our website at www.express-scripts.com.



REFILL OPTION 2:

Refills can be made with a simple phone call.