Performance Metrics

St. Marys Master Plan Steering Committee

January 5, 2016

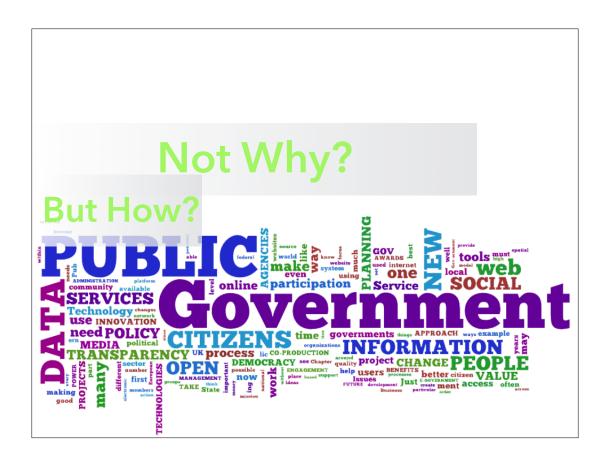
Why?

"You can't manage, what you can't measure."

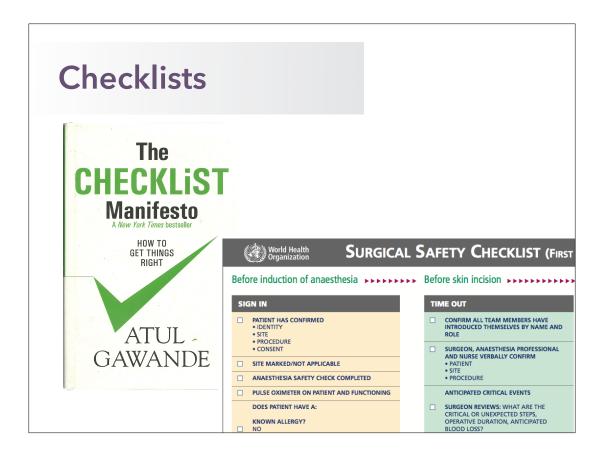
Peter Drucker,

"I often say that when you can measure what you are speaking about, and express it in numbers, you know something about it; but when you cannot express it in numbers, your knowledge is of a meagre and unsatisfactory kind; it may be the beginning of knowledge, but you have scarcely, in your thoughts, advanced to the stage of science, whatever the matter may be."

-Lord Kelvin, 1883, Electrical Units of Measurement







Benchmarking

Comparative metrics:

How do we compare with...

other communities in the area?

other communities in the state?

other communities in mission or values?

other communities in nation?

Dashboards

- Making metrics accessible,
- governments and organizations transparent
- actions accountable

Best Practices

data.gov - U.S. Government transparency

city-data.com - Enterprise software

flinthillsfrontiers - Flint Hills Frontiers Regional Planning Process

SLCgreen - Salt Lake City Sustainable Initiative

Portland by the Numbers - Portland, OR

MARC Sustainable Indicators - KC Region

Indicators Catalog - Sustainable Communities Initiative

County Health Rankings - Health indicators

Charleston Regional Competitiveness Center - Economic Indicators

IDOT Dashboard - Idaho DOT Dashboard

What?

Raw Data

Data retrieved from sources, often from national, state or archival sources, such as the Census, American Community Survey, Department of Transportation, Bureau of Labor Statistics, etc.

Refined Data

Data retrieved from various sources and manipulated to fit local conditions.

Created Data

Original data produced and maintained by local source, often via original instruments, such as surveys.

Vision 6/60 FΡ 6/30 TOZ 6/20 LPED 6/15 The City of St. Marys vision is to create a community of excellence governed by the PECFD 6/12 principles of responsibility, fiscal soundness, accessibility and service to the public, in an 6/9 EDFCZP atmosphere rich in historic and cultural significance, while retaining its natural beauty, charm, resources, and unique appearance; a 6/8 FELOPZD community that attracts and maintains active 6/6 DEFPOTEC and supportive citizens, with an enhanced quality of life and economic opportunity for all.

Mission & Goals

The mission of the City of St. Marys is to provide the most responsive and progressive public services, within the resources provided, so that our citizens can enjoy the best possible quality of life.

- To provide quality dependable services
- To treat all citizens fairly and with utmost courtesy and respect
- To respond to all questions, requests or complaints within 24 hours
- To always be fiscally sound
- To inform the public of all aspects of city government
- To provide infrastructure, public facilities and image necessary to attract and keep residents and business
- To have reasonable fair tax rates and user fees

Action & Accountability

Table 5.1 Summary of Recommendations | Compatibility | Compat

