CITY OF ALLEN

2026 TRASH & RECYCLING GUIDELINES



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HOW TO DISPOSE IT YOURSELF

THE MYALLEN APP IS HERE TO HELP!

You can use the MyAllen mobile app to do the following:

- Get email or text alerts on your trash and recycling day
- Schedule Household Hazardous Waste (HHW)/Chemical collection
- Make service requests and report collection problems

DOWNLOAD OR REPORT ONLINE AT: **ALLENTX.GOV/MYALLEN**

Stormwater Protection: Dos and Dont's

DON'T...	DO...
...pour fats, oils and grease (FOG) down your drain. It causes a buildup of sludge, which causes residential sewer backups.	...collect cooking oil in a sealed container and contact HHW for collection. *See page 8.*
...dispose of leaves and/or grass clippings into the street or storm drains. Yard waste clogs drains and leads to excessive algae growth in lakes and streams, killing aquatic life.	...use yard waste as mulch or put it in paper lawn bags for disposal in the CWD yard waste collection program. *See page 8.*
...drain swimming pools onto the ground or into storm drains. It increases chlorine levels in our lakes and streams, killing aquatic life.	...drain swimming pools into the residential sanitary sewer system found at all homes.
...flush or pour medications down your home drains or place them into storm drains.	...visit *AllenTX.gov/HHW* or call 214.509.4551 for information about disposal options.

SEE SOMETHING, SAY SOMETHING

Call our reporting hotline at 214.509.4512 or visit AllenTX.gov/MyAllen if you witness someone improperly disposing of materials in the city's storm drains or waterways.

Just moved?

The City of Allen offers a one-time service to collect empty flattened and stacked cardboard boxes. Packing paper may also be placed in a labeled cardboard box and collected at the same time. No bubble wrap or foam allowed. **Call 214.509.4551** or **email** COAWasteServices@allentx.gov before noon on Friday for Saturday pickup.



Trim a path

City ordinance requires residents to keep streets and alleys free of hanging branches and encroaching shrubs and plants.

Waste 101
THE BASICS ABOUT TRASH IN ALLEN

Community Waste Disposal (CWD) provides trash and recycling services for the City of Allen. The CWD Customer Service number is 972.392.9300 (option 2). Please contact CWD for all trash and recycling issues.

The North Texas Municipal Water District (NTMWD) provides trash disposal facilities and composting of yard trimmings. **See page 11 for details.**

Verify Your Billing
Residential trash customers are typically provided with one trash and one recycling cart; residents may have additional carts for an added fee. Please verify the number of trash and recycling carts on your utility bill and call the City of Allen at 214.509.4560 if you notice any discrepancies.

Collection Schedules
Trash, yard trimmings and bundled cardboard are collected weekly. Recycling is collected every other week. Bulk waste and loose brush are collected once per month. Loose brush and HHW (household hazardous waste/chemicals) collection must be scheduled in advance. *See pages 8-9.*

Set It Out by 7 a.m.
All trash and recycling carts, yard trimmings, bulky waste and household hazardous waste (HHW) must be set out by 7 a.m. on the designated collection day. Customers who miss the deadline and want to schedule an alternate pickup may incur a separate charge. No carts, yard waste, HHW or bulky items may be set out earlier than 6 p.m. the night before pickup.

Call for Missed Service
Call CWD within 24 hours of your missed pick-up in order to schedule service for later that week.

Label Your Cart
Residents are encouraged to write their address on carts with permanent marker or spray paint, in order to easily identify them. Trash and recycling carts are owned by CWD and may not be moved to a different address. If carts are misplaced or lost, residents must pay for replacements.

Senior Discount Program
Residents age 65 and older may be eligible for a 20% waste service discount. Pick up an application at the Utility Billing window at Allen City Hall (305 Century Parkway) or apply online at AllenTX.gov/UtilityBilling.

DIY Options for Trash
In addition to regular pickups, residents may take advantage of do-it-yourself options for disposing of trash, recycling and yard waste. *See page 11.*

Damaged Carts
Carts damaged or broken in the normal course of service are repaired and replaced by CWD at no charge. Call 972.392.9300 (option 2) to request this service.

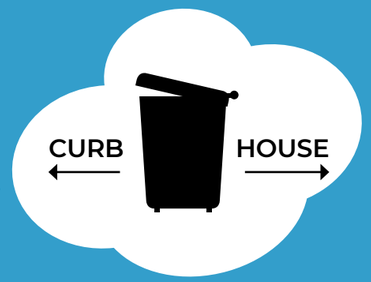


Kick it to the Curb!

7 SIMPLE RULES FOR TAKING OUT YOUR TRASH

#1 Face handles toward the house

Place trash and recycling carts with handles facing the house and lids opening to the alley or street side.



#2 Give carts 2 feet of space

Automated control arms need at least two feet on all sides of your carts in order to pick them up. Keep trash & recycling carts at least two feet apart, and at least two feet from fences, cars, gates, gas meters, etc.





#3 Trash must be contained

DO place your trash in securely-tied plastic bags. Using bags prevents litter and spilled trash.

DO NOT allow trash to overflow. All bags must fit inside the cart with the lid closed.

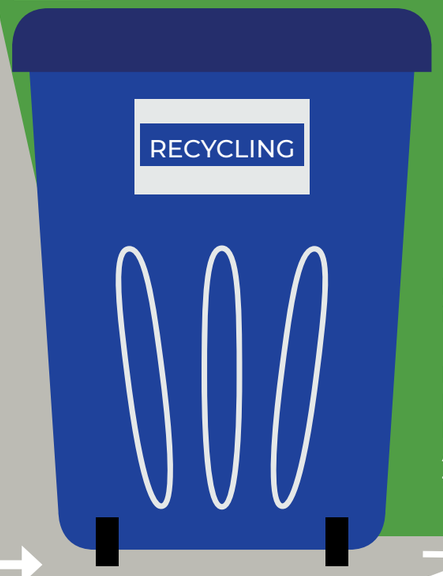


#4 Don't dump unlawful debris or substances in your cart.

It's unlawful to put construction materials, hot ashes, oil, dry cleaning chemicals, paint, pool chemicals, car batteries, dead animals over 10 lbs, yard waste (including tree stumps) and any hazardous substances into the carts.

See **pages 8-9** for details on how to request free household chemical pickup or to find other options for disposal.





#5 Set it out by 7 a.m.

All trash and recycling carts, yard trimmings, bulky waste and household chemicals (HHW) must be set out by 7 a.m. Missed your collection? You can schedule return service for later in the week for a $45 charge.

#6 Don't place items outside your cart.

Use our DIY disposal options **(page 11)** to manage extra trash. Any trash left on top of or beside the cart will not be collected.



#7 Bag (some) recyclables

Recyclables may be placed loose or in clear plastic bags in your cart. However, DO NOT put loose, shredded paper in your cart. Instead, put it in securely tied, clear plastic bags to reduce litter. All recycling must fit inside the cart with the lid closed.



2026 Recycling Pickup Days

Recycling pick-up occurs every other week on the same day as trash pick-up. Refer to the map on the next page to determine if you fall under Recycling Cycle A or B.

Allen hosts two citywide events to collect items not accepted in Allen's recycling program: Allen Recycles Day and The Great American Cleanup. Find more information on AllenTX.gov and in your water utility bill in April and October.

CYCLE A | **CYCLE B** | **HOLIDAY***

On designated holidays, trash and recycling collection slides one service day. See page 7 for details.

JANUARY

SU	M	TU	W	TH	F	SA
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
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FEBRUARY

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MARCH

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APRIL

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MAY

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31						

JUNE

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28	29	30				

JULY

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26	27	28	29	30	31	

AUGUST

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23	24	25	26	27	28	29
30	31					

SEPTEMBER

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OCTOBER

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18	19	20	21	22	23	24
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NOVEMBER

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DECEMBER

SU	M	TU	W	TH	F	SA
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SAVE THE DATE:
RECYCLING EVENTS

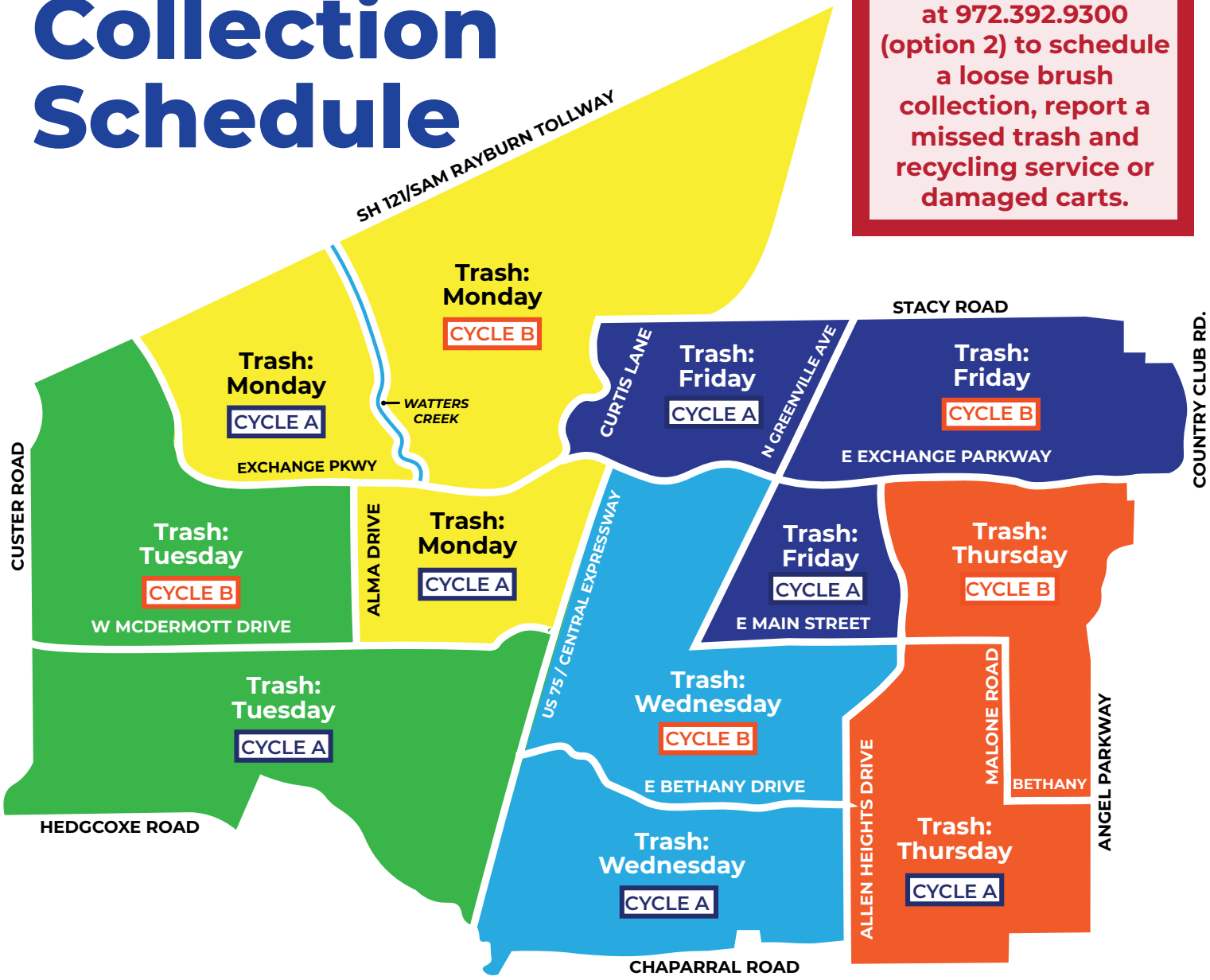
MAY 2, 2026
GREAT AMERICAN CLEANUP

NOVEMBER 14, 2026
ALLEN RECYCLES DAY

FIND YOUR ROUTE!

Collection Schedule

Call CWD at 972.392.9300 (option 2) to schedule a loose brush collection, report a missed trash and recycling service or damaged carts.



HOLIDAYS

Trash and recycling will not be collected on these holidays; collection will slide one service day after the holiday, ending with a Saturday pickup:



- **January 1:** New Year's Day
- **May 25:** Memorial Day
- **September 7:** Labor Day
- **November 26:** Thanksgiving
- **December 25:** Christmas Day*

**Five extra trash bags may be placed 2 feet away from your cart on your first service day after Christmas.*

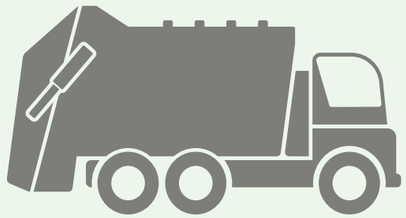
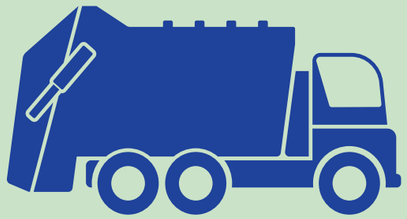
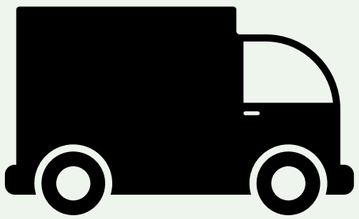
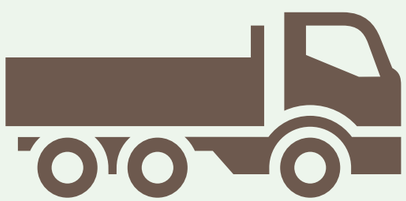
SEVERE WEATHER



If severe weather will impact your trash and recycling collection, the information will be shared on **AllenTX.gov**, **CommunityWasteDisposal.com**, *and on* **Allen City Television (ACTV)** available on Frontier Channel 15, Grande Channel 15 and Spectrum Channel 16.

Following a severe weather event, City staff will determine if the amount of debris meets the requirements to trigger a city-wide cleanup effort. A decision will be made within 72 hours of the weather event and will be posted at AllenTX.gov.

Meet our Fleet!
SIX TRUCKS, ONE MISSION

		WHEN DOES IT COME?	HOW DO I SCHEDULE?	WHAT IS ACCEPTED?	WHAT IS PROHIBITED?
CWD Trash Service		Weekly, on your assigned trash day. See the map on *page 7* to find your trash day. Set carts at the curb by 7 a.m., but no earlier than 6 p.m. the night before pickup.	You don't need to! However, if you miss collection due to setting out carts late, you may schedule a pickup later in the week for a $45 fee by calling ***972.392.9300 (option 2)***.	Household trash, including food waste, plastic straws, alkaline batteries, textiles, broken household items, wire hangers, and burned-out incandescent lightbulbs.	Construction materials, hot ashes, oil, cleaning chemicals, paint, pool chemicals, car batteries, dead animals over 10 lbs., yard waste (including tree stumps), any liquid or hazardous substances.
CWD Recycling Service		Recycling is collected every other week on your assigned trash day. Find your assigned day on pages 6-7. Set carts at the curb by 7 a.m., but no earlier than 6 p.m. the night before pickup.	Recycling service runs automatically. It is collected every other week on your assigned trash day.	Glass bottles and jars, cereal/ soda boxes, newspapers, magazines, soda bottles, yogurt containers, milk cartons, shampoo bottles, tin/steel and aluminum cans. *See page 10*.	Aluminum foil & baking dishes; Styrofoam or #6 plastics; wire hangers; ceramics, drinking glasses and light bulbs; plastic toys; yard waste & kitchen scraps; trash; HHW. **CWD cannot recycle plastic bags**. Please recycle them at a retail store.
CWD Bulky Waste Pickup		Monthly, based on trash day. Monday: 1st Saturday of month Tuesday: 2nd Saturday of month Wed/Thurs: 3rd Saturday of month Friday: 4th Saturday of month Place items at your trash collection point before 7 a.m. on day of pickup.	Customers do not need to call ahead to schedule pickup of bulky items. Bulk trash will be collected automatically on your scheduled Saturday.	Up to 6 cubic yards, about the size of six washing machines placed side-by-side. (Ex: Appliances, furniture, mattresses, TVs, tools. Freon/Refrigerant must be removed and certified with a tag on the appliance.) 150 lb. limit per item.	Construction/remodeling materials, fence materials, tree limbs/trunks, yard trimmings, dead animals, hazardous waste/household chemicals, rugs or carpets larger than 6 feet in any dimension, boxes or bagged trash.
City of Allen HHW Service		Pickup of household chemicals (also known as household hazardous waste, or HHW) can be scheduled four times per year. Residents are limited to 5 gallons or less per pickup.	Schedule a collection at *AllenTX.gov/HHW* or by calling ***214.509.4551***.	Cooking oil, cleaning products, pool chemicals, pesticides, paints/primers, automotive fluid, lighter fluid, soaps/ shampoos, oil filters, kerosene, lead acid batteries, propane tanks. Keep liquids in original or labeled containers.	Arsenic, asbestos, biohazards, alkaline batteries, expired medication, medical waste, helium tanks, ammunition/explosives/ fireworks*, unlabeled chemicals, and activated pool chemicals. Do not mix liquids.
CWD Yard Waste Pickup		Weekly, on your assigned trash day. See the map on *page 7* to find your trash day. Place items at your trash collection point, at least two feet away from carts.	Up to 7 bundles or 15 bags of yard waste are collected automatically on your assigned trash day.	Grass clippings, leaves, and plant material placed in biodegradable paper lawn bags; branches no more than 4 inches in diameter, tied in bundles up to 4 ft. long and weighing up to 40 lbs.; emptied and flattened cardboard tied together with biodegradable twine (not loose or in boxes).	Brick, rock, gravel, concrete, dirt, sod, fence panels, tree trunks, root balls, tree branches larger than 4 inches in diameter, plastic bags of yard waste. See loose brush pickup (below) for large quantities of loose brush.
CWD Loose Brush Pickup		Monthly, based on trash day. Place at your trash collection point, at least two feet away from carts. Monday: 1st Wednesday of month Tuesday: 2nd Wednesday of month Wed/Thur: 3rd Wednesday of month Friday: 4th Wednesday of month	Requests for pickup must be received by noon on the day before your assigned collection. Call CWD at ***972.392.9300 (option 2)*** to schedule.	Up to 3 cubic yards (about the size of three washing machines placed side-by-side) of tree and brush trimmings. Branches must be no longer than 6 ft. in length.	Tree debris cut by commercial contractors. Residents must negotiate removal fees when paying a contractor to trim or remove trees.

How Do I Get Rid of This?
A VISUAL GUIDE TO SORTING WASTE

#1 plastics, including water and soda bottles with lids, peanut butter jars, mouth-wash bottles (rinse first!)



#2 plastics, including rinsed milk jugs, shampoo bottles, detergent and bleach bottles



#3 plastics, including some spray bottles and clamshell packages



#4 plastics, including some squeeze bottles



#5 plastics, including yogurt tubs and some medicine bottles



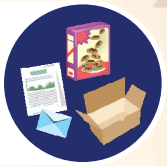
#7 plastics, including some baby bottles, sippy cups, water bottles and juice containers



All colors of glass bottles & jars (lids removed), aluminum and steel/tin cans (rinse first) and completely empty aerosol containers



Newspapers, magazines, junk mail, flattened cardboard and chipboard soft drink/cereal/cracker boxes (no liners)



Paper cartons (from milk/juice boxes); Tetra Pak cartons (from broth/wine/protein drinks), frozen food boxes with the recycling symbol





Recycling

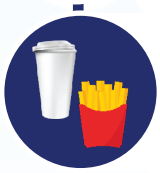
Plastic bags, aluminum foil or containers, Styrofoam egg cartons, cups or other #6 plastics



Ceramics, drinking glasses and incandescent light bulbs

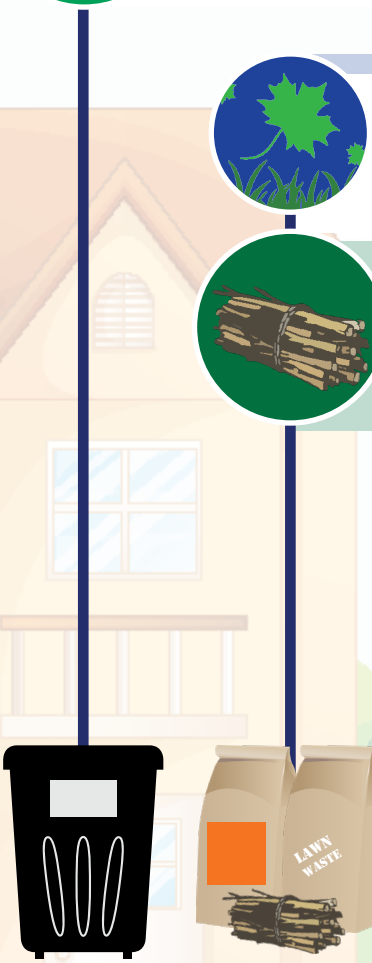


Pizza boxes and other soiled paper products



Food waste, plastic straws, alkaline batteries, textiles, dead animals under 10 lbs., broken household items, wire hangers





Trash

Before you trash it, consider if you can donate it, recycle it elsewhere or compost it at home.

Example: Take plastic shopping bags back to the store for recycling.

Bagged grass clippings, leaves and other plant material in biodegradable paper lawn bags.

Unbagged brush trimmings tied with biodegradable twine or rope. Branches may be up to 4 inches in diameter. Bundles may be up to 4 feet long and weigh up to 40 lbs.

Yard Waste

Up to 5 gallons or 50 pounds of labeled cleaning supplies, cooking oil, outdoor chemicals, auto fluids, paint/primer/varnishes, soaps, flammable liquids. Lead acid batteries are accepted.





Household Chemicals

DIY Disposal

WHEN YOU CAN'T WAIT UNTIL TRASH DAY

Residents may dispose of up to two loads of household trash per month at the facilities listed below. Residents may also dispose of up to two loads yard waste per month, but it can only be taken to the Custer Road Transfer Station. ***Residents must show a current City of Allen water bill and current Texas drivers license with matching address.*** Loads must arrive in a car, pickup truck or flat-bed rental truck available at home improvement stores. No commercial loads, stake bed trucks or box trucks are permitted.

Permitted items (up to 8 feet in any dimension) include household garbage, packing material, home and lawn furniture, mattresses and box springs, grills (no propane tanks), lawn mowers (oil and gas removed) and appliances. Specific NTMWD facilities accept certain trash or yard waste for recycling or compost. Before planning a trip, consult the list below or visit *NTMWD.com/facilities*. Review the full acceptable waste policy at *NTMWD.com/DocumentCenter/View/213/Acceptable-Waste-Policy-PDF*

NTMWD will strictly enforce limits on construction and demolition (C&D) waste/materials. All vehicles disposing of C&D waste/materials and all dump trailers will be charged a disposal fee. If you have questions, please visit the NTMWD website (NTMWD.com/facilities) or call the facilities (phone numbers listed below) for details before you make a trip.

NTMWD Custer Road Transfer Station



9901 CUSTER ROAD
PLANO, TX

HOURS
Mon-Sat 8 a.m. to 4:30 p.m.
(except holidays)

PHONE: 972.727.6341

SPECIAL ITEMS ACCEPTED

- Used oil filters
- Used motor oil *(up to 5 gallons per visit)*
- Passenger tires *(up to 4 tires per visit)*
- Limited quantity construction and demolition materials: fence panels, soil, brick, and concrete *(resident will incur disposal fee)**

All appliances taken to this facility are landfilled. Appliances with Freon are not accepted.

Texas Pure Products Wood Grinding Facility



9901 CUSTER ROAD
PLANO, TX

HOURS
Mon-Sat 8 a.m. to 4:30 p.m.
(except holidays)

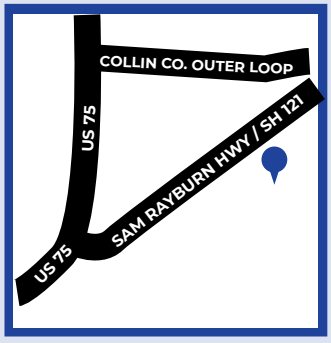
PHONE: 214.495.7389

SPECIAL ITEMS ACCEPTED

- Yard trimmings and tree limbs
- Lumber *(untreated, unstained, unpainted; no nails or metal brackets)*
- Bagged leaves and grass clippings in paper bags
- Pallets *(clean, unstained)*
- Cardboard

Compost may be purchased and delivered from Texas Pure Products (texaspureproducts.com). See back cover for coupon.

NTMWD 121 Regional Disposal Facility (RDF)



3820 SAM RAYBURN HWY/SH 121
MELISSA, TX

HOURS
Mon-Fri 7 a.m. to 5 p.m.
Saturday 8 a.m. to 3 p.m.
(except holidays)

PHONE: 469.626.4452

SPECIAL ITEMS ACCEPTED

- Used oil filters
- Used motor oil *(up to 5 gallons per visit)*
- Passenger tires *(up to 4 tires per visit)*
- Construction and demolition materials *(resident will incur disposal fee)*

Brick, rock, gravel, concrete, dirt, sod, carpet and fence panels must be taken to this facility and will incur a disposal fee to be paid by resident. No uncovered/unsecured loads will be accepted.

NTMWD Parkway Transfer Station



4030 W PLANO PARKWAY
PLANO, TX

HOURS
Mon-Sat 8 a.m. to 4:30 p.m.
(except holidays)

PHONE: 972.596.8709

SPECIAL ITEMS ACCEPTED

- Used oil filters
- Used motor oil *(up to 5 gallons per visit)*
- Passenger tires *(up to 4 tires per visit)*
- Household appliances**
- Appliances with Freon
- Water heaters
- Grills (no propane tanks)**
- Lawn mowers (oil and gas removed)**

***These items may be recycled*

**Residents may dispose of these wastes as part of the free residential waste drop-off, provided these wastes make up 10% or less of the total amount by volume being disposed. The entire load will be rejected if unacceptable wastes comprise more than 10% of the load. Residents may then pay for disposal at NTMWD's 121 Regional Disposal Facility (RDF).*

CITY OF ALLEN

305 Century Parkway
Allen, Texas 75013

PRSRT STD
US POSTAGE
PAID
PERMIT NO. 13

LOCAL POSTAL CUSTOMER

MYALLEN MOBILE APP

Use the MyAllen mobile app and request center to receive reminders, submit service requests and get updates when the problem is solved.



COMMON SERVICE ISSUES:

- Email or text alerts on your Trash & Recycling day
- Schedule Household Hazardous Waste (HHW)/chemical collection
- Make service requests and report collection problems
- Water leaks and watering violations
- Streets, sidewalks and traffic signals/stoplights
- Parks & Trails issues
- Property Maintenance

MyAllen WEB BROWSER

Download on the App Store APPLE APP STORE

GET IT ON Google Play GOOGLE PLAY STORE

TEXAS Pure PRODUCTS

10% OFF PRODUCT OF YOUR CHOICE or 50% OFF DELIVERY WITH PURCHASE OF 5 CUBIC YARDS OR MORE



REDEEM AT
Texas Pure Retail
9901 CUSTER RD. PLANO 8AM-4:30PM MON.-SAT.
1 COUPON PER HOUSEHOLD

REDUCES WATER USE
PROTECTS ROOTS
Suppresses WEEDS

- COMPOST
- COMPOST ULTRA
- PLANTING MIX
- NATIVE HARDWOOD MULCH
- TURF BLEND: SOLUTION TO HOLES AND DIVOTS IN THE LAWN
- COLORED MULCH (BROWN, BLACK, RED)

TEXASPUREPRODUCTS.COM
Coupon Code: Allen