

Code Compliance - FAQ

1. What's the best way to report a code violation?

- Email code@cityofallen.org
- Use the MyAllen app on your [desktop](#) or [mobile device](#)
- Call 214.509.4180

2. Do you address junk vehicles on private property?

Yes. Vehicles that are wrecked, dismantled, discarded, or inoperable for 30 consecutive days on private property are considered junk vehicles. Junked vehicles that are partially visible from a public place or right-of-way are deemed a public nuisance. ([reference](#))

3. Do you address junk vehicles in the street?

No. To report a vehicle in the street, contact Allen PD at 214.509.4321.

4. Are home-based businesses allowed in residential areas?

Yes, with certain restrictions on the use of the home. To report this, contact Code Compliance. ([reference](#))

5. Can residents park commercial vehicles on the street?

No. Commercial trucks, tractors, and trailers cannot park or stand in a residential district. To report this, contact Code Compliance. ([reference](#))

6. Do I need a permit to get a temporary storage unit (i.e., PODS)?

You do not need a permit, but you do need to notify Code of the purpose and length of time before placing it on your property. Code will inspect once it is on site, and a follow-up inspection will be done based on the timeline provided to ensure its removal. The storage unit should be placed on the driveway. If it cannot be placed on the driveway, the storage unit can be placed on the street as long as it is not in a [prohibited area](#) (i.e., blocking mailboxes, traffic signs, or oncoming traffic, etc.).

7. Do you address short-term rentals (i.e., Airbnb)?

No. However short-term rental properties must have a permit. To report a concern, contact Planning & Development at 214-509-4160. ([reference](#))

8. Do you enforce HOA bylaws or CC&Rs?

No.

9. What about garage sales? Do I need a permit?

No permit is needed. Garage sales are allowed in neighborhoods provided that:

- The merchandise sold is not acquired solely for resale
- Garage sale does not exceed three calendar days
- Garage sale signs comply with section 7.09 of the Code (see [examples](#))
- No more than two garage sales occur on the same property within the same calendar year