

**City of Alpena  
Harbor Advisory Committee  
Regular Monthly Meeting  
4:30 p.m., Thursday, December 2, 2021**

**This meeting will be in person at City Hall in the Council Chambers.**

The packet for this meeting can be found on our website at:  
[https://www.alpena.mi.us/government/city\\_boards\\_2/HAC\\_meeting\\_agendas\\_and\\_minutes.php](https://www.alpena.mi.us/government/city_boards_2/HAC_meeting_agendas_and_minutes.php)

The public is welcome to alternately join the meeting from your computer, tablet or smartphone.

**Please join my meeting from your computer, tablet or smartphone.**

<https://global.gotomeeting.com/join/621084021>

**You can also dial in using your phone.**

United States: [+1 \(872\) 240-3212](tel:+18722403212)

**Access Code:** 621-084-021

## **Agenda**

CALL TO ORDER

ROLL CALL

APPROVAL OF AGENDA/ MODIFICATIONS

APPROVAL OF PRIOR MEETING MINUTES – November 4, 2021

HARBORMASTER’S REPORT – *Update on Grants*

BUSINESS:

1. Master Plan - *Committee/Staff*
  - Survey Results
2. Operations Updates- *Shannon*
  - SOP – *Complimentary Slip Procedures*
  - SOP – *Harbor Advisory Committee Membership and Procedures*
3. Capital Improvements Projects - *Shannon*
4. Critical Issues – *Shannon*
  - *Progress Report*
5. 2022 Meeting Schedule

PUBLIC COMMENT

MEMBER COMMENTS

STAFF COMMENTS

NEXT MEETING:     Date: January 6, 2022  
                          Topics for Discussion: Mater Plan, Standard Operating Procedures

ADJOURNMENT

# **City of Alpena Harbor Advisory Committee**

## **Meeting Minutes 4:30 p.m., Thursday, November 4, 2021**

The meeting was called to order at 4:30 p.m.

Committee members present: Al Moe, Wayne Lewis, Tanner Kostelic, Steve Wilson, Jason Luther

Committee members absent: Ed Retherford, Don LaBarre, Jeremy Winterstein

Staff present: Shannon Smolinski, Rachel Smolinski, Cassie Stone

Others present: Eric Szymanski (NEMCOG)

APPROVAL OF AGENDA –Motion by Lewis, Second by Moe, Motion carried.

APPROVAL OF MINUTES – October 7, 2021 -Motion by Moe, Second by Lewis, Motion carried.

HARBORMASTER’S REPORT: Currently pursuing a grant that offers \$100,000 if the invested match is \$30,000. Two of the projects that seem to fit into the grants right now are the fixed docks and putting some money into fixing up the shop. Prices for fixed docks would cost roughly \$150,000 - \$200,000. By investing money into the shop at the Marina, the shop could get sided, new windows, fix the bathroom inside for the employees use and do some heat improvements and remodel a little bit of the storefront such as the flooring area. Some money would be left over to be able to use on the apartment located upstairs. These upgrades are estimated at roughly \$135,000 which would be more reasonable to match rather than the dock system cost. It could be possible to get the dock system funded from Waterways. \$100,000 grant is due November 18<sup>th</sup>. Doing the potable water system in house that was over budgeted when it went out for bids would leave \$20,000 left over to put toward the grant match. Going to try and talk to Home Depot about possibly helping fix up the Boater’s Lounge. If the apartment upstairs was fixed up nicely, it shouldn’t be a problem to rent out with the possibility of \$175-\$200 a night. Members agreed to move forward with grant to fix up the building. Three letters of support are needed by next week to submit with the grant.

## BUSINESS:

1. Master Plan
  - Project List – Shannon reminded members to email her a project list by Friday to get a priority list for what direction to go in at the marina with the grants. Eric mentioned adding other programs to be involved in in case funding does come up.
  
2. Operations Updates
  - Wait List Application – If there is no response either by phone or letter, you will be treated as described above sentence isn't necessary and should be removed from the wait list application.
  
  - SOP – Complimentary Slip Procedures – These are standard operating procedures on how business is running and right now the Marina does not have many. The committee needs to spend some time this winter working on them. Shannon has included a complimentary dockage SOP that needs to be filled out for the next meeting so we can define what complimentary dockage means to the public and have rules in place when we go to send out the request for proposals for businesses to operate in the building. Shannon is going to send out a list to members who has been receiving comp dockage. Shannon is also going to reach out to Denny in Charlevoix regarding SOPs.
  
3. Marina Pride
  - Potential Project List – Shannon provided a list of possible volunteer projects needed at the meeting.
  
  - Available Service Groups – Jason Luther's building traits class, Boy Scouts, Eagle Scouts, National Honor Society, Rotary, groups at ACC, Lions Club, Yacht Club and possibly the Exchange Club were discussed.

4. Critical Issues

- Progress Report – Brackets on the fenders have been getting fixed and around the fence and dumpster has been cleaned up. Going to move the dumpster closer to the fish cleaning station to allow more space by the mechanics shop to park boats that are getting repaired. Lines are blown out and water is off for the season. Pumps are scheduled to get winterized the third week of November. All boats are pulled for the season. Seventeen boats ended up getting pulled last week. Shannon stated she is very impressed with all Arlee and Reid's hard work and to thank them for a job well done if anyone sees them.

PUBLIC COMMENTS: Tom Cutler expressed that he is very impressed and pleased with all of the hard work happening at the marina. Kudos goes out to Shannon and City staff. Cutler has had his boat here on and off for the last thirty three years. Cutler added that the Marina has so much potential and very happy with the direction its headed in.

MEMBER'S COMMENTS: Eric mentioned possibly looking into AHS Robotics for dredging cycle or docks.

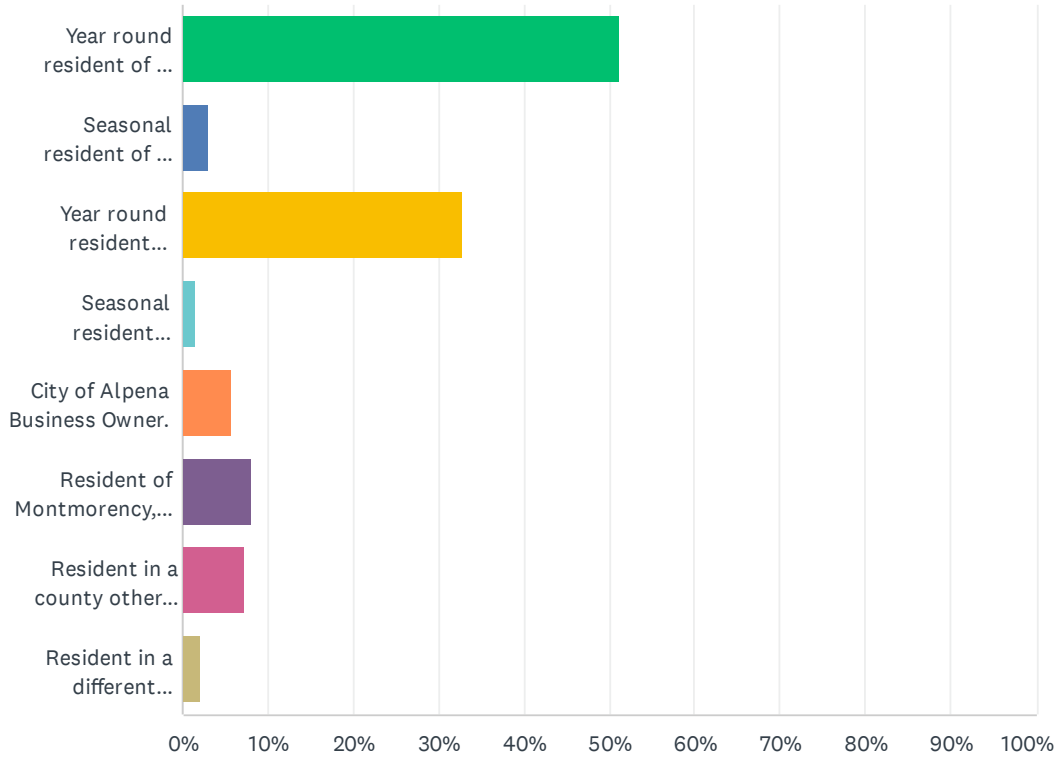
STAFF COMMENTS: None

NEXT MEETING: Set for December 2, 2021, at 4:30 p.m.

ADJOURNMENT: Motion by Kostelic, Second by Lewis

## Q1 How would you describe yourself? Please choose all that apply.

Answered: 137 Skipped: 0

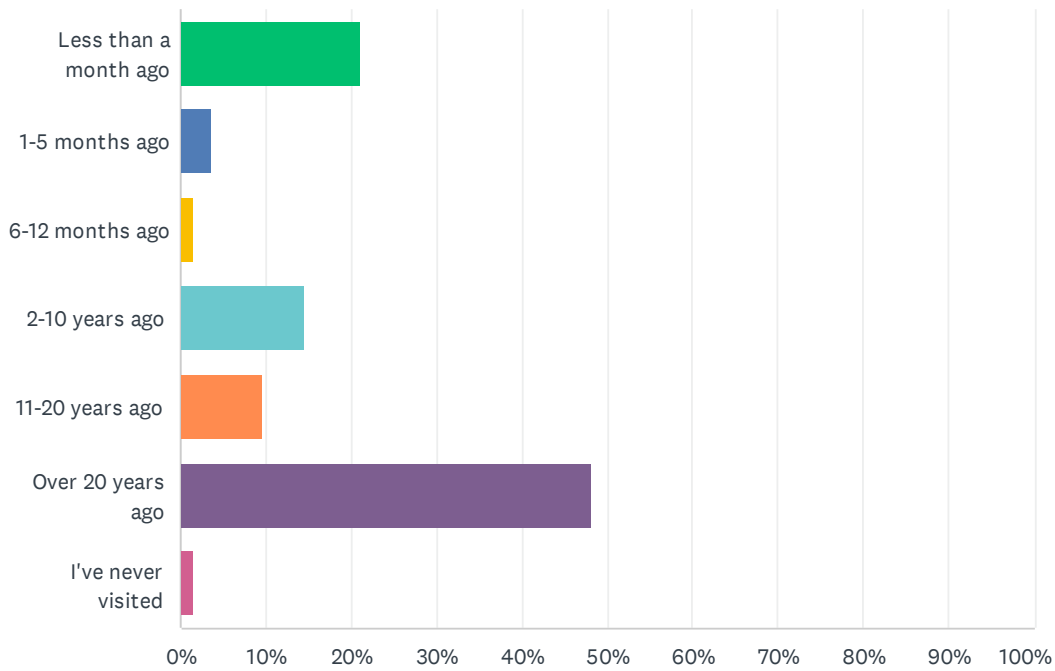


ANSWER CHOICES	RESPONSES	
Year round resident of the City of Alpena area.	51.09%	70
Seasonal resident of the City of Alpena area.	2.92%	4
Year round resident outside of the City of Alpena, but within Alpena County	32.85%	45
Seasonal resident outside of the City of Alpena, but within Alpena County	1.46%	2
City of Alpena Business Owner.	5.84%	8
Resident of Montmorency, Presque Isle or Alcona County	8.03%	11
Resident in a county other than Alpena, Montmorency, Presque Isle or Alcona County.	7.30%	10
Resident in a different state.	2.19%	3
Total Respondents: 137		

## Q2 How long ago was your first visit to the City of Alpena Marina?

Answered: 137 Skipped: 0

City of Alpena Marina Master Plan

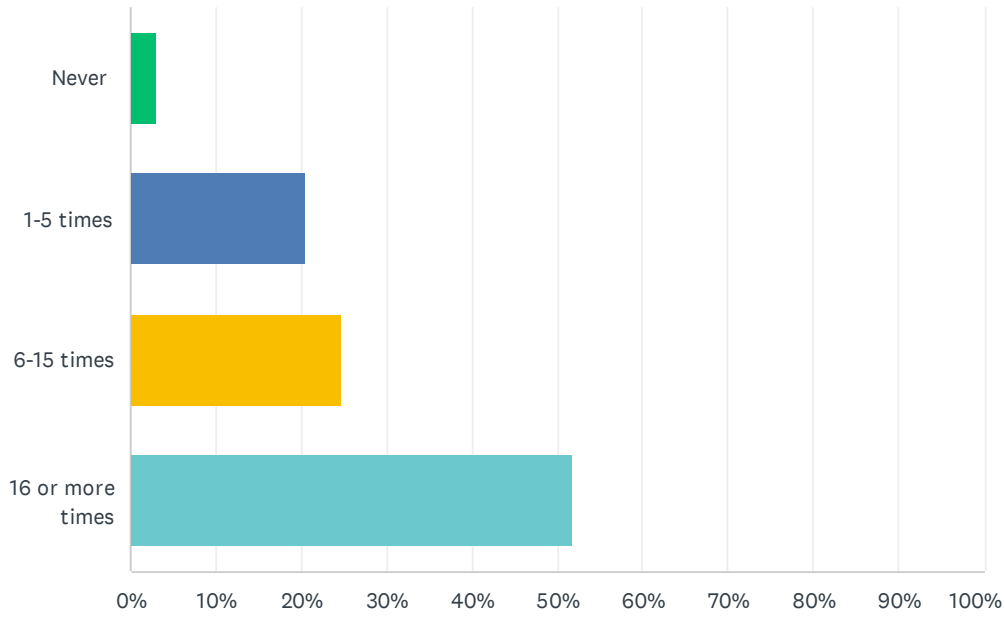


ANSWER CHOICES	RESPONSES	
Less than a month ago	21.17%	29
1-5 months ago	3.65%	5
6-12 months ago	1.46%	2
2-10 years ago	14.60%	20
11-20 years ago	9.49%	13
Over 20 years ago	48.18%	66
I've never visited	1.46%	2
<b>TOTAL</b>		<b>137</b>

**Q3 In the past year, how often have you or members of your household visited the City of Alpena Marina?**

Answered: 137 Skipped: 0

City of Alpena Marina Master Plan



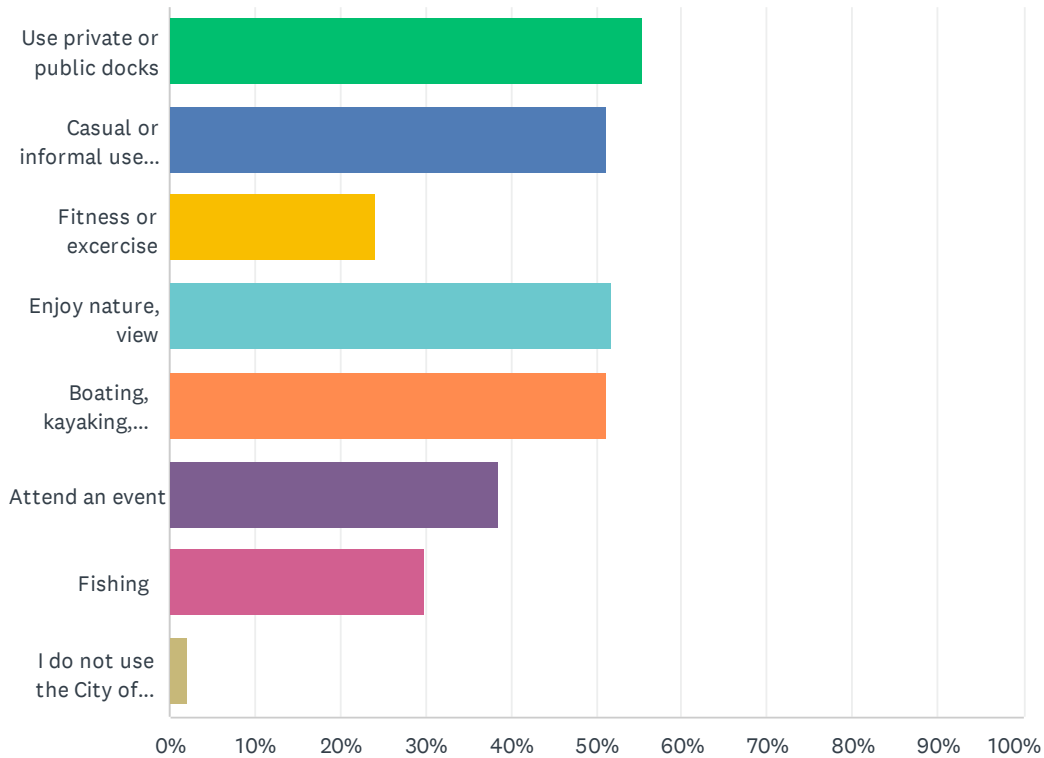
ANSWER CHOICES	RESPONSES
Never	2.92% 4
1-5 times	20.44% 28
6-15 times	24.82% 34
16 or more times	51.82% 71
<b>TOTAL</b>	<b>137</b>

Q4 Why do you visit the City of Alpena Marina? Please choose all that apply.

Answered: 137 Skipped: 0



## City of Alpena Marina Master Plan



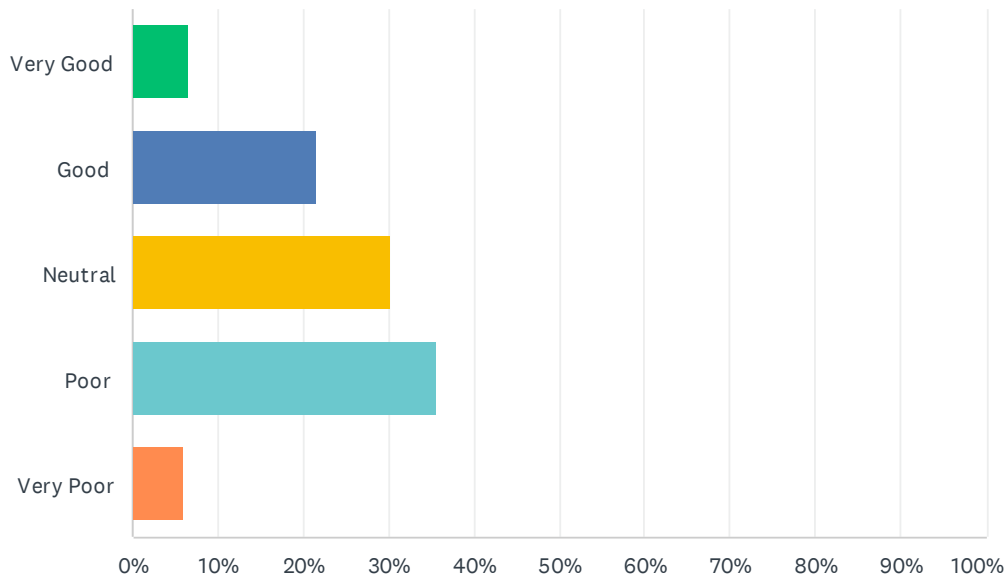
ANSWER CHOICES	RESPONSES	
Use private or public docks	55.47%	76
Casual or informal use (picnic, meet friends, walking, children's play area)	51.09%	70
Fitness or exercise	24.09%	33
Enjoy nature, view	51.82%	71
Boating, kayaking, sailing	51.09%	70
Attend an event	38.69%	53
Fishing	29.93%	41
I do not use the City of Alpena Marina	2.19%	3
Total Respondents: 137		

#	OTHER (PLEASE SPECIFY)	DATE
1	seasonal slip	10/7/2021 10:36 AM
2	Shopping	8/16/2021 10:51 AM
3	Fuel for boat	8/7/2021 12:06 PM
4	I own a boat in the marina, as does a family member of mine.	8/7/2021 9:23 AM
5	Haul-out, launch of boat	8/2/2021 12:19 PM
6	I rely on the marina for parts, accessories, and repair of all my boating needs.	7/29/2021 3:54 PM
7	Rent Slip #20	7/27/2021 10:45 PM
8	Fill Little Free Library	7/16/2021 1:09 PM

9	Use of the kiddy park	7/16/2021 12:58 PM
10	Alpena Yacht Club	7/15/2021 9:24 PM
11	Research	7/15/2021 6:42 PM

### Q5 How would you rate the existing facilities/amenities at the City of Alpena Marina?

Answered: 135 Skipped: 2

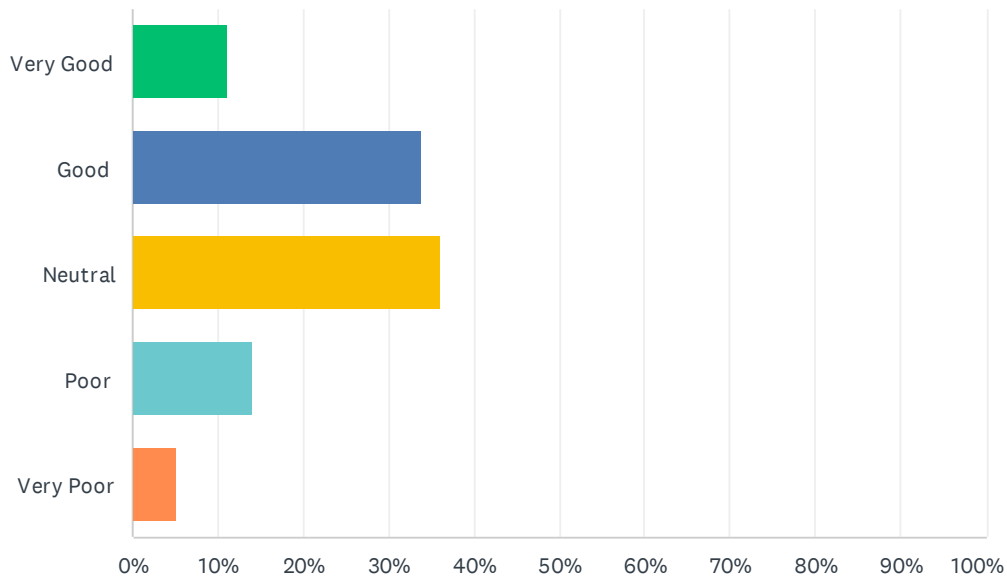


ANSWER CHOICES	RESPONSES	
Very Good	6.67%	9
Good	21.48%	29
Neutral	30.37%	41
Poor	35.56%	48
Very Poor	5.93%	8
<b>TOTAL</b>		<b>135</b>

### Q6 How would you rate the safety and security of the City of Alpena Marina?

Answered: 136 Skipped: 1

## City of Alpena Marina Master Plan

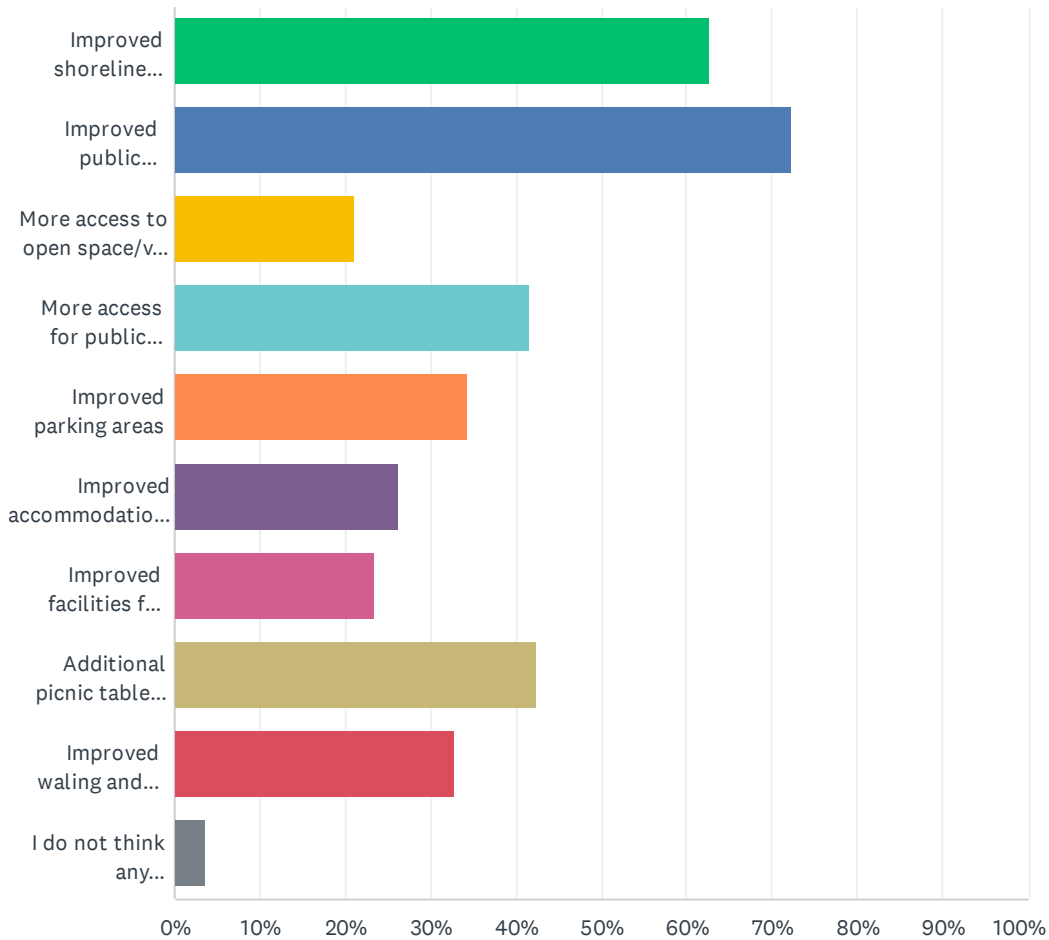


ANSWER CHOICES	RESPONSES	
Very Good	11.03%	15
Good	33.82%	46
Neutral	36.03%	49
Poor	13.97%	19
Very Poor	5.15%	7
<b>TOTAL</b>		<b>136</b>

**Q7 What improvements would you like to see to the City of Alpena Marina? Please choose all that apply.**

Answered: 137   Skipped: 0

## City of Alpena Marina Master Plan



ANSWER CHOICES	RESPONSES	
Improved shoreline boater services (buildings, showers, etc.)	62.77%	86
Improved public restrooms	72.26%	99
More access to open space/view marina	21.17%	29
More access for public contact with water (fishing, education, paddle sports)	41.61%	57
Improved parking areas	34.31%	47
Improved accommodations for community events	26.28%	36
Improved facilities for children/youth	23.36%	32
Additional picnic tables and benches	42.34%	58
Improved waling and biking facilities	32.85%	45
I do not think any improvements are needed at the City of Alpena Marina	3.65%	5
Total Respondents: 137		

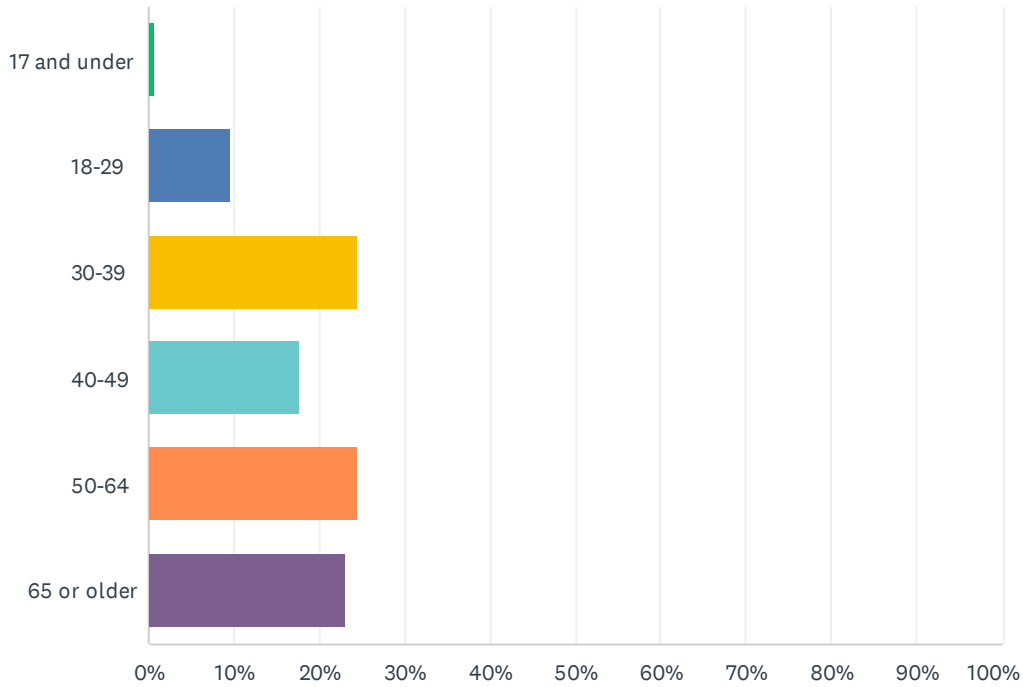
#	OTHER (PLEASE SPECIFY)	DATE
1	What about Boaters and future boaters visiting the area?	10/7/2021 10:36 AM
2	Docks, utilities,	10/7/2021 10:24 AM

## City of Alpena Marina Master Plan

3	Improve the fuel dock. Currently the metal support pipes are a hazard for a docking boat.	8/24/2021 11:58 AM
4	Please don't upgrade the area & then start a fee	8/16/2021 10:51 AM
5	Docks need help, cracked boards, loose posts, Shore Power outlets are not maintained, lighting etc	8/9/2021 2:54 PM
6	New docks for slip	8/7/2021 10:07 PM
7	More retail	8/7/2021 12:06 PM
8	Fish Cleaning station open for more of year; visual barrier to waste-treatment facility .	8/2/2021 12:19 PM
9	Have the marina building updated, no improvements in many years.	7/29/2021 3:54 PM
10	upgraded docks	7/28/2021 9:08 AM
11	Improved docks	7/27/2021 11:38 PM
12	Increased police presence.	7/27/2021 10:45 PM
13	Treat the water and kill the algae/seaweed	7/27/2021 7:42 PM
14	Location is fabulous and staff is very helpful and courteous but the physical facilities are not up to standard with most other marinas in Northern Michigan, particularly the restrooms and there always seems to be non- oaters trying to get in behind someone they see using a key.	7/24/2021 10:39 AM
15	Improved transient and seasonal docks	7/23/2021 9:32 PM
16	Need public restrooms	7/23/2021 12:11 AM
17	Get rid of the geese that trash the marina. Improve the maintenance of the current flotation docks. Generally upgrade the overall appearance of the marina zone.	7/22/2021 7:10 PM
18	It would be nice to have restrooms available for boaters to that don't have a key for the current ones. Also on the fourth of July it would be nice if some one could patrol the lot so cars with out trailers don't take the parking spaces that are made for truck and trailers.	7/19/2021 10:32 PM
19	Handicap lift to help people with disabilities get into boats to enjoy the lake.	7/19/2021 10:17 AM
20	Water clarity in marina is poor. Consider installing culvert between marina and water behind bandshell. Marina water needs better flow. Too stagnant.	7/18/2021 8:48 AM
21	Please more police presence	7/17/2021 9:06 PM
22	A handicapped fishing access off of the pier would be awesome. You might get more funding for it too.	7/16/2021 9:28 PM
23	Docks	7/16/2021 8:37 PM
24	Barbecue grills, recycling/can bins	7/16/2021 8:36 PM
25	Tables Grills NEW DOCKS	7/16/2021 8:34 PM
26	Lower that breakwater so the view is unobstructive like the Petoskey breakwater. Fight the damn Corps of Engineers!	7/15/2021 9:24 PM
27	Clean it up, paint the signs, trim the bushes and weed the flowers.	7/15/2021 8:33 PM
28	Improved docks, grills, outside lighting at the restrooms, recycling containers	7/15/2021 7:58 PM
29	Docks, grilling area , picnic tables	7/15/2021 7:46 PM
30	Improved docks. Currently unsafe.	7/15/2021 7:41 PM
31	Making the area leading to the breakwall a green space instead of just an area wheee everyone turns their car around or stares at the water. There could be picnic tables and grills or just benches.	7/15/2021 5:26 PM
32	More greenspace and parkspace-- less automobiles and traffic	7/15/2021 2:53 PM
33	Improvements to Marine Fuel Pumps, primarily flow rate	7/14/2021 5:45 PM

## Q8 What is your age?

Answered: 135 Skipped: 2

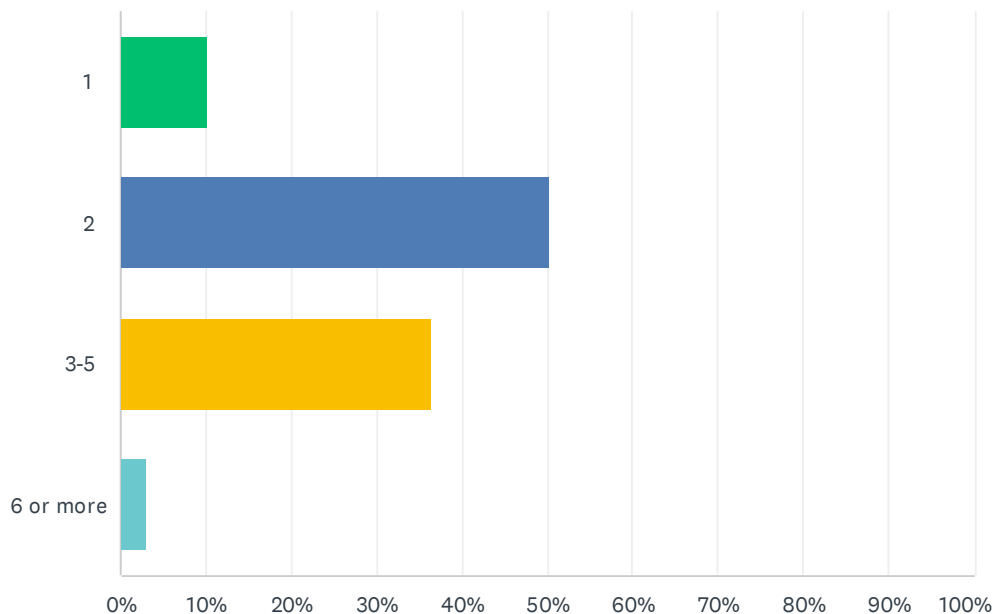


ANSWER CHOICES	RESPONSES
17 and under	0.74% 1
18-29	9.63% 13
30-39	24.44% 33
40-49	17.78% 24
50-64	24.44% 33
65 or older	22.96% 31
<b>TOTAL</b>	<b>135</b>

## Q9 How many people currently live in your household?

Answered: 137 Skipped: 0

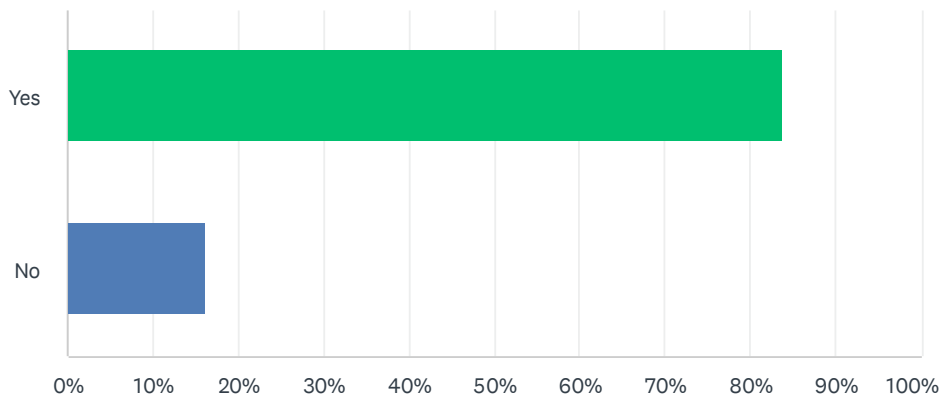
### City of Alpena Marina Master Plan



ANSWER CHOICES	RESPONSES	
1	10.22%	14
2	50.36%	69
3-5	36.50%	50
6 or more	2.92%	4
TOTAL		137

### Q10 Would you recommend the City of Alpena Marina to family or friends?

Answered: 136 Skipped: 1



City of Alpena Marina Master Plan

ANSWER CHOICES	RESPONSES	
Yes	83.82%	114
No	16.18%	22
TOTAL		136

## Q11 What do you feel are some of the strengths of the City Marina

Answered: 110 Skipped: 27

#	RESPONSES	DATE
1	Excellent shore fishing opportunities especially around the marina docks in the fall from oct to ice up. We have always been able to and get a respectable amount of nice perch. It's not well known and kinda a quiet fishery because those that know about it keep it quiet.	10/11/2021 12:41 PM
2	Location to downtown, has great potential to bring in new business and tourism.	10/7/2021 10:36 AM
3	Location, access to downtown, launch ramps.	10/7/2021 10:24 AM
4	Marine repair services available Good marine store.	9/3/2021 12:51 PM
5	nice people	8/29/2021 1:19 PM
6	It has a view and some amenities	8/25/2021 2:12 PM
7	Easy boating access and docking	8/24/2021 5:27 PM
8	Great restaurants, groceries, shopping within walking distance.	8/24/2021 11:58 AM
9	Friendly staff. Well trained crew.	8/23/2021 8:56 PM
10	Location close to a downtown area rich in shopping, eateries, river walk, and Marine Sanctuary. Repair facilities for larger boats, trailer parking and ramps.	8/22/2021 3:47 PM
11	Very friendly and accommodating staff; competence in dock handling; easy access to shopping and restaurants.	8/21/2021 7:37 PM
12	Docks Alpena	8/19/2021 5:18 PM
13	Easy to access boat ramps, natural beauty, parks, walking path, etc	8/17/2021 8:50 AM
14	Good parking, nice floating docks, don't change a thing!	8/16/2021 10:51 AM
15	its proximity to other green spaces (park, band shell, etc). Great boat ramp. very scenic.	8/16/2021 9:54 AM
16	Access to Thunder Bay. City of Alpena	8/9/2021 2:54 PM
17	Good fish cleaning station	8/7/2021 10:07 PM
18	Easy access. Close to downtown.	8/7/2021 12:06 PM
19	This is the ideal marina for owning a boat. The dock slips are affordable, which helps ensure that access is equitable for people in the area. Rich and everyone on staff (Arlee, Reed, etc.) are extremely knowledgeable and willing to help solve any problem that arises on your boat. It is impossible to understate how much knowledge and experience is required to run a marina at this level of service - boats are complicated and you need extensive expertise to service them properly. Additionally, I am really impressed by all that the current marina does to encourage youth sailing. As someone on the younger side, having a marina run by people who are so experienced and willing to share their advice has been vital, and I hope all the future youth in the Alpena area have the same opportunity. Lastly, the current marina is very accommodating when you need to have work done on your boat. Boats require constant upkeep, and the current team is very accommodating whenever you need to haul a boat and work on it. To summarize, the current marina is run *by* people who know boats *for* people who want to use their boats regularly. This makes it one of the best marinas around.	8/7/2021 9:23 AM



## City of Alpena Marina Master Plan

20	Staff of TBSM have high level of expertise and professionalism combined with excellent service; Large boat hoist available and used by experts; Availability of boat storage in winter.	8/2/2021 12:19 PM
21	Location to downtown	7/31/2021 6:54 PM
22	The only full service marina from Bay City to Cheboygan that can haul my boat if I have any issues, and make the necessary repairs to allow me to continue up or down the lake.	7/29/2021 3:54 PM
23	location	7/28/2021 9:08 AM
24	Location close to the downtown and lots of waterfront access - especially adjacent to Bandshell and Bay view park and the walkways.	7/28/2021 9:00 AM
25	The break wall, the informative signs about the marine sanctuary and ship wrecks, family friendly kiddie park	7/28/2021 8:58 AM
26	Location, fish cleaning station	7/27/2021 11:38 PM
27	Location. Bandshell. Closeness to downtown and restaurants.	7/27/2021 10:45 PM
28	Fish cleaning station	7/27/2021 8:25 PM
29	The Marina mechanics and reasonable fuel prices.	7/27/2021 8:17 PM
30	It's close to home	7/27/2021 7:42 PM
31	Knowledgeable, fair, marina operators	7/27/2021 5:27 PM
32	close to downtown	7/27/2021 5:16 PM
33	Location	7/27/2021 1:24 PM
34	Lake Huron view and access with little crowding	7/27/2021 8:00 AM
35	Rich has been great and very welcoming to us as visitors from Ohio. I like the proximity to save a lot, beaches, and restaurants.	7/26/2021 9:31 PM
36	Location and overall beauty of the area	7/26/2021 6:59 AM
37	Fish cleaning station is nice to have.	7/25/2021 10:48 PM
38	Location, location, location. The marina should be the center of life downtown, which will draw more people here to spend money. But you have to give boaters a reason to come 10 miles out of their way.	7/24/2021 10:39 AM
39	Proximity to downtown restaurants, flowers/landscaping	7/23/2021 9:32 PM
40	Friendly knowledgeable staff.	7/23/2021 12:11 AM
41	Great group of people who use the marina. Another strength is the overall safety and security of the marina.	7/22/2021 7:10 PM
42	Size, open dock space, proximity to downtown. Good shelter for storms.	7/22/2021 6:38 AM
43	It's in Alpena :) the fish cleaning station is a fantastic set up (one of the best in the state). It has great potential! if improvements were made to make it worthwhile for people to make the "out of the way" run into Thunder Bay and visit downtown Alpena and more!	7/21/2021 7:47 AM
44	fish cleaning station is very good. There is generally open slips available.	7/20/2021 5:30 PM
45	Great location	7/20/2021 12:15 PM
46	Natural surroundings	7/20/2021 8:54 AM
47	The pier and the the setup of the marina. The park and bike path	7/20/2021 6:48 AM
48	Large	7/19/2021 11:17 PM
49	Fish cleaning station.	7/19/2021 10:32 PM
50	Doesn't have any.	7/19/2021 9:23 PM
51	Break wall walk area	7/19/2021 9:07 PM

## City of Alpena Marina Master Plan

52	Small town feel, great location, clean	7/19/2021 8:51 PM
53	It is very accessible	7/19/2021 8:42 PM
54	Location close to downtown businesses	7/19/2021 5:09 PM
55	Location, ease of parking	7/19/2021 3:07 PM
56	Clean and ease of use.	7/19/2021 10:17 AM
57	Free parking. The breakwall. The kiddie park.	7/19/2021 9:47 AM
58	natural beauty. play ground for kids. Nice lawn	7/19/2021 9:37 AM
59	Break wall and sunrises.	7/19/2021 9:31 AM
60	Dock area and break wall are nice.	7/18/2021 6:28 PM
61	Many boat slips but they are in poor condition.	7/18/2021 10:49 AM
62	Convenient location.	7/18/2021 8:48 AM
63	Size and capacity	7/18/2021 8:26 AM
64	Separate docks for residents. Light pollution. And bug infestation. Not in any order.	7/17/2021 9:06 PM
65	Location	7/17/2021 12:04 AM
66	quick access to water	7/16/2021 11:23 PM
67	The people working there are very friendly.	7/16/2021 9:28 PM
68	Downtown access	7/16/2021 8:37 PM
69	Clean water	7/16/2021 8:36 PM
70	Tables Grill NEW DOCKS	7/16/2021 8:34 PM
71	Boat launch. Viewing the water	7/16/2021 7:45 PM
72	The break wall walk way to the light house.	7/16/2021 3:47 PM
73	Breakwall walkway	7/16/2021 3:44 PM
74	Professional Marina Operations. Courteous and reasonable.	7/16/2021 1:36 PM
75	Kiddie Park and other public areas.	7/16/2021 1:09 PM
76	close to a park, a bike trail, grocery store, a library, and downtown shopping	7/16/2021 12:58 PM
77	Lift services. A tremendous community resource	7/16/2021 10:27 AM
78	It's location and proximity to (a revitalized) downtown.	7/16/2021 9:56 AM
79	Bandshell Launches Break wall Boat lift Thunder Bay Shores Marine	7/16/2021 9:49 AM
80	Break wall and parking	7/16/2021 6:37 AM
81	Convenient Location and nice docking for boats.	7/16/2021 6:21 AM
82	Nice boat ramp and docks	7/15/2021 9:40 PM
83	Good service, good environment, nice location	7/15/2021 9:31 PM
84	Protected harbor with decent docks adjacent to city amenities.	7/15/2021 9:24 PM
85	Easy to get the boat in the water	7/15/2021 9:16 PM
86	Break wall is beautiful. Boat slips are easily accessible. The band shell area is also very nice.	7/15/2021 8:55 PM
87	Clean grounds. Great service..	7/15/2021 8:48 PM
88	Location and wonderful views. The FLAG! Distance to shopping and dining.	7/15/2021 8:33 PM
89	Full service boat shop, protected harbor, fish cleaning station	7/15/2021 8:07 PM

## City of Alpena Marina Master Plan

90	Great location to downtown, ice available	7/15/2021 7:58 PM
91	Bringing new people into our community	7/15/2021 7:46 PM
92	Location, scenic views, city of Alpena keeps landscaping looking good	7/15/2021 7:21 PM
93	The marina staff are excellant! The marina should be focused on boats rather than other activities	7/15/2021 6:42 PM
94	Low cost, friendly, not too busy	7/15/2021 5:44 PM
95	The location right downtown is nice.	7/15/2021 5:26 PM
96	It's location in relation to the downtown in the lake. It's used by the community as a public park space.	7/15/2021 4:57 PM
97	Access to the water. Breakwall view. Repair facility and store.	7/15/2021 4:31 PM
98	The view, sea wall walk, proximity of play ground and band shell.	7/15/2021 4:28 PM
99	The easy access to beautiful Thunder Bay of lake Huron. Excellent boat harbor protection and size.	7/15/2021 4:10 PM
100	The location is amazing- the fact we can bike down from our house, go sailing, and grab a drink afterwards downtown and afford the slip fee. The breakwall is gorgeous, as is the Bike Path closer to the tennis courts. The bay has wonderful sailing. The Band Shell is also a great community asset.	7/15/2021 2:53 PM
101	That it is a full service Marina and close to downtown. Lots of parking for boats using the ramp. Very nice Fish cleaning station. Flag looks great. It is very protected from the weather. The break wall walk way is nice. Lots of potential for the Marina .	7/15/2021 2:13 PM
102	The location of the harbor is second to non.	7/14/2021 8:39 PM
103	N/A	7/14/2021 8:37 PM
104	It is full of natural beauty, a bit too natural with all of the weeds growing through sidewalks and along the break wall.	7/14/2021 7:56 PM
105	Open space along the water line (I would hate for buildings to be placed near the water)	7/14/2021 7:42 PM
106	Location to downtown and eateries	7/14/2021 7:32 PM
107	Easy access. Fishing Capt. Fish cleaning station best in the state! Seen great improvements this year after years of letting things go. Store, Hoist and boat repair.	7/14/2021 6:57 PM
108	The ability to work with the government(NOAA, USGS, Fish & Wildlife, etc) to accommodate all work to improve the Great Lakes, provide real-time weather measurements for safe boating, the shipwrecks, and studies for fishing	7/14/2021 5:45 PM
109	Convenient, friendly	7/14/2021 4:27 PM
110	Close to downtown and a grocery store for transit boaters who have to walk. Full service marina.	7/14/2021 4:20 PM

## Q12 What do you feel are some of the weaknesses of the City Marina?

Answered: 109   Skipped: 28

#	RESPONSES	DATE
1	it's come to my attention that we can no longer fish from the harbor docks. I'm part of a small group of anglers that fish around the docks from oct till ice up. I specifically come here often80 miles round trip maybe twice a week to fish here for perch. I spend gas money usually get a meal and get my bait here as well. I probably spend 100 bucks every week locally coming twice a week maybe more. It's a great fishery where one can fish from shore. I guess no longer.	10/11/2021 12:41 PM

## City of Alpena Marina Master Plan

2	Waste water plant, should be moved inland. Dirty water in harbor. Decking for docks needs to be replaced along with electrical.	10/7/2021 10:36 AM
3	Everything is in disrepair, docks, light poles, buildings.	10/7/2021 10:24 AM
4	WiFi	9/3/2021 12:51 PM
5	kinda old facilities	8/29/2021 1:19 PM
6	It needs updates and not alot to do. Its just kind of scattered.	8/25/2021 2:12 PM
7	Out of date boaters lounge/shower facilities; age of docks; smell of the fish cleaning house, separation of transient and seasonal dockage; no access to courtesy van or loaner car	8/22/2021 3:47 PM
8	Very far off the north to south (and vice versa) route, which could also be its strength.	8/21/2021 7:37 PM
9	Showers, poor internet service	8/19/2021 5:18 PM
10	Relatively unknown, geese	8/17/2021 8:50 AM
11	No speed bumps to stop jerks from just roaring down to the jetty , turning around & then roaring back to the street, for no apparent reason.	8/16/2021 10:51 AM
12	Terrible parking. Not enough for high use times (t6uck and boat trailer after launching). Parking lot consumed by boats in dry dock. Boats stored all year round in dry dock. Fish cleaning station could be larger. Many of the docks are getting weather worn and unsightly. Not enough shoreline fishing access. Rocks are too opposing for older persons and don't accommodate handicapped. Alpena has a lack of shoreline fishing access (for shore anglers, access to the bay, not just river). The annual launch fees are too expensive. \$50/year? a person has to launch at least 10 times to make that a breakeven from daily rate. I suspect you'd sell more annual stickers if the cost was less and still make the same amount or perhaps even more.	8/16/2021 9:54 AM
13	Lack of maintenance to the buildings, Bathroom / Shower facilities are very dated. The Shore Power outlets are dirty, full of spiders & majority of them have burned out bulbs	8/9/2021 2:54 PM
14	Bad docks at the slip, and no good bathrooms for boaters coming off lake	8/7/2021 10:07 PM
15	Buildings and grounds look old and run down. Needs more retail including shirts, snacks, beverages etc...	8/7/2021 12:06 PM
16	It would nice if there were an organized sailing league of some sort (in addition to the youth sailing league, which is great). I believe there was an adult racing league at some point in the past.	8/7/2021 9:23 AM
17	Recent thinning of pine trees on the North side that used to block view of water treatment plant. Recent change (decrease) to fish-cleaning-station seasonal availability.	8/2/2021 12:19 PM
18	Having to have a bathroom key, key pad entry would be nice.	7/31/2021 6:54 PM
19	The inability for the storage of boats and trailers on the lot, understanding that during festivals this is not an option.	7/29/2021 3:54 PM
20	restroom/shower facilities for those docking overnight at the marina, better docks are badly needed	7/28/2021 9:08 AM
21	The marina building. It could be a better retail space and improved access.	7/28/2021 9:00 AM
22	Lack of landscaping, there needs to be more connection to the downtown and what there is to offer nearby, lack of rest room facilities.	7/28/2021 8:58 AM
23	Restrooms, docks	7/27/2021 11:38 PM
24	Uncertain lake levels. Too much public access into private "boater only" areas. Change in management! We relocated our boat from Port Clinton Yacht Club and now we find out someone with NO Marina Experience has cancelled Rich McTaggerts contract with only 90 days notice? We are exploring our options to move to another marina! The only way you're going to improve the marina is on the backs of those who rent slips! No thanks!	7/27/2021 10:45 PM
25	Spiders, goose poop, bad boards in the docks, no portable water, really bad Wi-Fi and no security	7/27/2021 8:17 PM
26	The docks aren't in great shape, numbering is hard to see from the water. The overall	7/27/2021 7:42 PM

## City of Alpena Marina Master Plan

cleanliness is poor, from goose droppings to spider webs everywhere. The bathrooms are less than ideal too.

27	No place to get up higher to see over the breakwall	7/27/2021 5:27 PM
28	Can't tell that there is a downtown district merely 1/2 block away. 9 miles from open Lake Huron.	7/27/2021 5:16 PM
29	Appearance	7/27/2021 1:24 PM
30	Lack of restrooms and upkeep	7/27/2021 8:00 AM
31	lack of planning for future, bathrooms, overall quality of facilities and cleanliness	7/26/2021 6:59 AM
32	Goose poop every where.	7/25/2021 10:48 PM
33	Icky bathrooms, no laundry facilities, poor Boaters lounge with no kitchenette, terrible wifi, which is very important for getting weather reports and staying in touch with the home front while cruising. There is no way to even get a drink of water, and no way to dispose of garbage or recycling. Also, a better Harbormaster office would have room for more information about Alpena, such as maps, restaurants, attractions and activities. We knew nothing when we came here, and had to work very hard to discover treats like 2nd Street and the wonderful nature sanctuary trails which had a posted map of the city we took a cell phone photo of to see where the city streets went.	7/24/2021 10:39 AM
34	General Maintenance. Keeping the marina looking enticing to out of Alpena boaters.	7/24/2021 9:17 AM
35	Docks are in really rough shape (loose boards, exposed nails, goose droppings, poor boater shower/bathroom facilities. We are native Alpena residents who recently completed the Great Loop on our boat, staying at dozens and dozens of marinas across nearly 20 states. The Alpena marina has so much potential with its beautiful lake vistas, large property and proximity to restaurants, etc. But it's in worse shape than 95% of marinas we have been too.	7/23/2021 9:32 PM
36	Some docks need to be updated.	7/23/2021 12:11 AM
37	The marina, in general, needs a real face-lift. There are lots of lost cost improvements that could be done to make a real difference in the short term.	7/22/2021 7:10 PM
38	Severely lacking amenities for boat tourists. Could be prettier and better maintained.	7/22/2021 6:38 AM
39	Many docks are unsafe and rundown. It's a shame the price it costs to slip your boat for the season and you have to take it upon yourself to upgrade the dock for family and friends to get on your boat! Or even worse - clients have to use the embarrassing docks if you have a charter business. Cleats pop off the docks and prime location docks are not available to rent because they're too unsafe. The bathrooms are dreadful and an absolute last resort for our family.	7/21/2021 7:47 AM
40	Out of water boat storage takes up a lot of the available parking. Open hours of the gas dock is somewhat random. Docks and slips could use a little upgrading.	7/20/2021 5:30 PM
41	Just sort of blah.	7/20/2021 12:15 PM
42	Trash and oil floating in the marina.	7/20/2021 8:54 AM
43	Lack of public bathrooms	7/20/2021 8:25 AM
44	No restrooms. Needs more public enhancements to draw us back in	7/20/2021 6:48 AM
45	Too far off the main lake not very welcoming very dirty bad docks	7/19/2021 11:17 PM
46	Look at response to questions 7	7/19/2021 10:32 PM
47	Run down Not tourist friendly at all No one is ever there Horrible landscaping Too many geese	7/19/2021 9:23 PM
48	Not utilized to its full advantage. So many port cities have so many areas to enjoy picnic (table options), views, etc. DPI and Lafarge are just unpleasant views and take away from the beauty of the marina.	7/19/2021 9:07 PM
49	The bathrooms/shower area is out of date	7/19/2021 8:51 PM
50	I think it is under utilized	7/19/2021 8:42 PM

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51	Limited hours of operation, generally dirty facilities, not inviting, lack of good restrooms	7/19/2021 5:09 PM
52	Breakwall not maintained during winter, marina store is never open, no all season bathrooms	7/19/2021 3:07 PM
53	Playground	7/19/2021 10:17 AM
54	Looks run down. Old building had peeling blue paint. Some of the docks are uneven and look unsafe.	7/19/2021 9:47 AM
55	hard to say... a nice restroom vs porta potty	7/19/2021 9:37 AM
56	Poor restrooms.	7/19/2021 9:31 AM
57	Lack of restrooms.	7/18/2021 6:28 PM
58	No bathrooms, bird poop everywhere all the time, it's there EVERY time I go there and have to dodge it when cycling or launching to fish. Fish cleaning station is dirty and needs to be sanitized often.	7/18/2021 10:49 AM
59	The water is too stagnant. Rogers City marina water is much nicer!	7/18/2021 8:48 AM
60	Geographic location Water treatment plant next door Cleanliness	7/18/2021 8:26 AM
61	The abound comments answer this question more accurately.	7/17/2021 9:06 PM
62	Lack of updated docks and facilities, all marinas north and south of us are in much better repair.	7/17/2021 12:04 AM
63	smell	7/16/2021 11:23 PM
64	Infrastructure needs work.	7/16/2021 9:28 PM
65	Docks	7/16/2021 8:37 PM
66	Lack of grills and recycling bins. Needs new picnic tables	7/16/2021 8:36 PM
67	Tables	7/16/2021 8:34 PM
68	Bathroom facilities parking	7/16/2021 7:45 PM
69	Lack of access to water for non-motor or sail boaters. The view is the factory.	7/16/2021 3:47 PM
70	Municipal sewage treatment plant and DPI odors	7/16/2021 3:44 PM
71	Parking is horrible for the maria and band shell. Lighting is horrible, Marina is small and crowded all the time.	7/16/2021 2:35 PM
72	Poor traffic during the Brown Trout Festival. Bad parking.	7/16/2021 1:36 PM
73	Not many things to use on the water that aren't owned privately.	7/16/2021 1:09 PM
74	The bathrooms are gross (when they were open and I visited them) there are no showers and the grocery store that is nearby is good, but you have to bring your own bags and boxes.	7/16/2021 12:58 PM
75	Aging infastructure	7/16/2021 10:27 AM
76	Most docks are in serious need of repair or replacement. The electric power boxes that boaters use are in disrepair. There is no security for the boat owners who rent seasonal slips leaving their property open to theft, vandalism & damage.	7/16/2021 9:56 AM
77	Parking Marina building needs maintenance Bathrooms Water quality	7/16/2021 9:49 AM
78	Restrooms	7/16/2021 6:37 AM
79	Can't think of any weaknesses.	7/16/2021 6:21 AM
80	Fish cleaning station floods	7/15/2021 9:40 PM
81	The buildings, the docks, the gas pumps, the pump out, the dock house, the breakers, the water spigots, the boaters lounge, the fish cleaning station and the appearance of the shop	7/15/2021 9:31 PM
82	Lack of view of the entire bay as it was in the past! Other towns fought to keep their breakwater at a low enough height so the view was not obstructed. We used to have a 180 degree view and could watch the ships and boats from the end of Prentiss and Chisholm	7/15/2021 9:24 PM

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streets. The entire waterfront has been ruined by this ugly damn needlessly high breakwater!!!!!! LOOK AT HOW PETOSKEY FOUGHT TO KEEP THE VIEW AT THEIR HARBOR AND WHAT AN ASSET IS TO THAT COMMUNITY! Just take the top off that damn ugly eyesore - it does not need to be so high. Lower and wider would do the same job. I grew up around that marina and watched it thru many storms, both during high and low water times - this abortion was just some incompetent civil engineer covering his ass for no good reason!!!!

83	MY DOCK NEED SOME ATTENTION!!!!	7/15/2021 9:16 PM
84	The marina is old and falling apart. Prentiss Street was partially under water last year. The Yacht Club building is physically sinking. It is time for renewal, renovation, and an overall improvement plan.	7/15/2021 8:55 PM
85	Updated ammenties	7/15/2021 8:48 PM
86	It looks very tired starting from the marina building.	7/15/2021 8:33 PM
87	Bad smell, poor dock condition, goose poop	7/15/2021 8:07 PM
88	No lighting at the restrooms	7/15/2021 7:58 PM
89	Could use some updated amenities	7/15/2021 7:46 PM
90	Be interesting to have a little more to do there somehow	7/15/2021 7:21 PM
91	Dock stability	7/15/2021 6:42 PM
92	Sewage plant location.	7/15/2021 5:44 PM
93	People who smoke when there at the marina	7/15/2021 5:26 PM
94	Feels like a big parking lot with a little lot of industry. Whenever you get a northerly windThe smell across the marina in the nearby park and be pretty bad.	7/15/2021 4:57 PM
95	No public restrooms. Appearance is outdated and run down looking.	7/15/2021 4:31 PM
96	Low spots which hold water. Conditions of the wood around the docks.	7/15/2021 4:28 PM
97	No public restrooms. Not enough staff. Better boat store.	7/15/2021 4:10 PM
98	Not a lot of green/parkspace-- it's fine to walk/bike through but the abundance of parking and cars that rip near the breakwall especially make it not inviting to sit, picnic, grill, etc. Lighting could be updated to match other areas of the City.	7/15/2021 2:53 PM
99	General condition. Docks are not clean or In bad condition. Common areas in poor condition or not clean. Electrical boxes in poor condition or not clean. Waste plant and DPI smells are bad. Condition of Marina building. No goose control	7/15/2021 2:13 PM
100	Public restrooms	7/14/2021 11:11 PM
101	Locked bathrooms	7/14/2021 11:05 PM
102	Infrastructure and amenities need to be updated.	7/14/2021 8:39 PM
103	There are not good amenities for out of town boaters.	7/14/2021 8:37 PM
104	Public facilities like benches, pavilions, aspects of a public park etc. this is our crown jewel. If we want to see growth in our local economy, we need things like this to attract people and keep them happy.	7/14/2021 7:56 PM
105	Lack of public restrooms, vegetation growing out of control in the boat slips and along the breakwall - makes the harbor look abandoned.	7/14/2021 7:42 PM
106	The docks are in horrible shape	7/14/2021 7:32 PM
107	Sewage plant! Upkeep of docks and water in the marina. Store looks unorganized.	7/14/2021 6:57 PM
108	Overall facilities condition - not clean and picked up. Chase off the geese. Just looks a run down.	7/14/2021 4:27 PM
109	The overall appearance looks run down and I'm cares for. Docks have nails lifting. Mold/mildew. Lights barely work to light it up.	7/14/2021 4:20 PM

## Q13 What improvements would you like to see at the City Marina?

Answered: 107 Skipped: 30

#	RESPONSES	DATE
1	I urge the harbormaster to reconsider fishing from the docks. I understand during the busy summer months etc. but come October pressure for boaters really diminishes. My suggestion is to open the docks to anglers starting Oct 1 or Oct 31 when the marina closes. The 31st 95 percent of the boats are gone. Many of the other marinas are closed and anglers can fish the docks. Other marinas don't have much of a fishery available to fish like the Alpena boat harbor it's unique with a great fall fishery. I have fished the fall here on the docks for 20 plus years. I'm so sad.	10/11/2021 12:41 PM
2	Large culvert pipe passed through into Lake Huron by the Alpena Yacht Club to pull out the dirty water from the harbor to get a water exchange for water clarification. Maintain and or replace docks and or boards when in need of repair. Update electrical system and or fix light poles that are rotted away exposing wires. Electrical for dock hookups needs attention.	10/7/2021 10:36 AM
3	New marina that appeals to visiting boaters. New docks. Culvert to allow water to exchange from lake to marina. Breakwall is nice but blocks view; People like to watch the freighters. Clean up goose droppings.	10/7/2021 10:24 AM
4	WiFi	9/3/2021 12:51 PM
5	more family friendly with updated area for kids, a designated picnic area, dog friendly, fitness friendly and separate area for fishing and boating	8/25/2021 2:12 PM
6	update the boater restroom and shower facilities	8/24/2021 11:58 AM
7	Fresh face on boaters facilities and docks	8/22/2021 3:47 PM
8	Ability to regulate temperature in showers, more air circulation in showers/restrooms.	8/21/2021 7:37 PM
9	Showers with normal valves, adjustable heads, sinks with counter space. Internet wifi that is reliable. Currently drops constantly	8/19/2021 5:18 PM
10	Areas along the shoreline, walking paths for instance, need repairs following the high water levels. Adding improved kids play area and improved green space would be nice	8/17/2021 8:50 AM
11	Speed bumps added.	8/16/2021 10:51 AM
12	Improved parking. Get boats out of the marina lot by spring. no year-round (summer) dry-dock storage. Snowplow the parking lot in the winter. better maintain docks. invest (build) better access for shore anglers along break wall. Think elderly and handicapped. Lower annual launch sticker fee.	8/16/2021 9:54 AM
13	The Travel Lift needs maintenance, We need "good" baggage cart(s) for the boaters to use.	8/9/2021 2:54 PM
14	Better docks at the slip, better bathrooms for boaters coming off lake and an ice cream shop	8/7/2021 10:07 PM
15	Nothing in particular, current marina is great - no need to fix something that isn't broken.	8/7/2021 9:23 AM
16	Re-planting of vegetation on North side to shield users from the water treatment facility; more reliable marine-waste, pump-out machine at fuel dock; open fish cleaning station for longer time period, seasonally.	8/2/2021 12:19 PM
17	Tear off the white banding around the main building, side the building with the same vinyl siding on the second level of the building, and add awnings over the windows. This would eliminate future painting and give the building a much more appealing and up dated look.	7/29/2021 3:54 PM
18	better restroom/showers for those staying, safer docks	7/28/2021 9:08 AM
19	Clean up the walkways from weeds and such and improve the retail services at the marina building.	7/28/2021 9:00 AM



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20	See above	7/28/2021 8:58 AM
21	Fix the docks please and clean up goose poop	7/27/2021 11:38 PM
22	Bath/Restroom Improvements. Regular cleaning of docks by city. It shouldn't be up to the slip renters to clean the docks. Why hasn't "THE CITY" invested any monies into this marina? Replace the new City engineer with one with Marina experience!!!	7/27/2021 10:45 PM
23	Boaters bathroom needs to be totally redone. New tile, longer shower heads, A porta potty at the head of the pier, power wash and oil stain the docks.	7/27/2021 8:17 PM
24	Work on the cleanliness of the harbor. Cleaning the water up so it's clear and beautiful, not stagnant algae infested water that stains hulls of boats.	7/27/2021 7:42 PM
25	A second floor restaurant with a view of the bay	7/27/2021 5:27 PM
26	Do site visits to other states to see a sampling of other beautiful small towns and how they have designed their marinas. Look outside of the area (outside of Northern Michigan)... we want to be unique and amazing, not a cobbled together copy of our nearest neighbors.	7/27/2021 5:16 PM
27	Spruce up	7/27/2021 1:24 PM
28	Addition of restrooms and safety features to separate cars from bikes and pedestrians	7/27/2021 8:00 AM
29	Summer storage on the hard for maintenance. Outdoor covered pavilion would be nice. Improved boaters lounge.	7/26/2021 9:31 PM
30	lighting, marina building replaced, bathrooms, clean up boat storage area	7/26/2021 6:59 AM
31	Clean docks, replace old docks and a public restroom for boaters that are coming off the lake. Restrooms near fish cleaning station.	7/25/2021 10:48 PM
32	Bathroom, boater's lounge, security. See note above. If you were able to address the issues I've highlighted I will be glad to talk Alpena up to the many other boaters I know in the three yacht clubs I belong to, including the Great Lakes Cruising Club which might be interested in holding a Rendezvous in Alpena.	7/24/2021 10:39 AM
33	Whatever is needed to make it exciting for visitors to want to come to the marina.	7/24/2021 9:17 AM
34	New floating docks, boater shower/bathrooms— with staff to maintain them. Remodeled marina store and/or boater lounge area. Picnic table/eating/ grilling area for transient boaters.	7/23/2021 9:32 PM
35	The building and hoist need to be painted, need public bathrooms. Needs new docks.	7/23/2021 12:11 AM
36	Get rid of the geese! Maintain/re-deck the flotation docks. Get rid of unnecessary vegetation and landscaping.	7/22/2021 7:10 PM
37	The marina as well as the downtown riverfront area should be part of a much larger project where the water treatment plant the salt pile and abtco are relocated to better locations so the downtown can be developed properly with new residential and commercial buildings as well as new paths and trails around the mouth of the river. The city marina definitely needs new facilities and amenities for traveling boaters who want to come stay in Alpena for extended durations of time.	7/22/2021 6:38 AM
38	We have stayed at many harbors. We like to camp on the boat with our children. We are able to have everything we need and want at our fingertips to have an enjoyable and convenient set up. Currently Alpena's harbor does not offer anything to us except location. We would love to slip our boat for the season but the price is not worth it when other harbors cost the same and provide so much more amenities wise.	7/21/2021 7:47 AM
39	Boaters restrooms and showers need some updating. A store with marine products as well as some grocery items would be great.	7/20/2021 5:30 PM
40	Food trucks, better family friendly areas, live music in the evening similar to downtown.	7/20/2021 12:15 PM
41	Clean it up! My husband and I are there early every morning to observe bird activity and pick up trash every day. And mowing the trash doesn't solve the problem! Thank you to the Thunder Bay Island Pres. Society for participating in trash pick up -something that has never been recognized.	7/20/2021 8:54 AM
42	Public bathrooms	7/20/2021 8:25 AM

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43	New bathrooms. Better docks for boaters. Better drainage for heavy rains. More parking. The kiddie park is great but could use a facelift along with the bandshell. Needs a face lift and seating	7/20/2021 6:48 AM
44	Docks bathroom better for boaters	7/19/2021 11:17 PM
45	More parking for vehicles with trailers. Public restrooms	7/19/2021 10:32 PM
46	Tear it down and start new Go to Tourist Friendly ports/towns/cities like Tawas, Ludington, Traverse City, Charlevoix and get some wonderful ideas on how to build a beautiful, attractive, booming harbor.	7/19/2021 9:23 PM
47	1) Putting a fence up to block views of DPI. 2) Figuring out how to decrease flooding in the parking lot. 3) Enhancing the look of the yacht club.	7/19/2021 9:07 PM
48	Improved restrooms and maybe a pavilion with indoor area for events. The waterfront area provides a nice view that is often overlooked.	7/19/2021 8:42 PM
49	Improved restrooms, more inviting, cleaner facilities, longer hours of operation, adequate marina store - organized and well stocked for boaters	7/19/2021 5:09 PM
50	more green space on the yacht club side, making the area just before breakwall inaccessible to vehicles, improve the marina store- have it actually open, sell more than just boat stuff- water, pop, ice cream, snacks, etc.	7/19/2021 3:07 PM
51	Handicap lift chair to help handicap people be able to get in boats and enjoy our beautiful lake.	7/19/2021 10:17 AM
52	Updating it. Kiddie park could continue to use improvements.	7/19/2021 9:47 AM
53	n/a	7/19/2021 9:37 AM
54	Just update restroom. Different benches ?	7/19/2021 9:31 AM
55	I would be interested in ideas that add biking options.	7/18/2021 6:28 PM
56	Accessible 24/7 bathrooms, fix the docks, clean up the bird poop, change the entry/exit to Thunder Bay back to the side where the break wall is so the marina water is more aesthetically pleasing instead of brown murky river water, picnic tables with umbrellas would be nice since there is no shaded place to eat outside unless you sit on the poopy grass; need better lighting along the break wall that is kept on all the time-they haven't been on in past summers.	7/18/2021 10:49 AM
57	All of the above.	7/18/2021 8:48 AM
58	Cleaner fish cleaning station Public restroom	7/18/2021 8:26 AM
59	Bugs! Are everywhere. Drinking and shopping was nice though. Good job.	7/17/2021 9:06 PM
60	Paint, and updated facilities.	7/17/2021 12:04 AM
61	A more robust fish cleaning station would be good.	7/16/2021 9:28 PM
62	Docks, grills, tables	7/16/2021 8:37 PM
63	Docks need TLC	7/16/2021 8:37 PM
64	Lack of grills and recycling bins. Needs new picnic tables. Updated docks.	7/16/2021 8:36 PM
65	Docks	7/16/2021 8:34 PM
66	Bathrooms picnic tables	7/16/2021 7:45 PM
67	More water access for kayak, fishing etc	7/16/2021 3:47 PM
68	Restrooms, fishing opportunities from shore	7/16/2021 3:44 PM
69	Update the dockage with docks that are sometimes underwater with floating docks.	7/16/2021 1:36 PM
70	More access for all.	7/16/2021 1:09 PM
71	A bike rental, more spots for dog poopy bags, beach access, picture spot (stick your face into a cut out), a penny press machine	7/16/2021 12:58 PM
72	Visual improvements. This summer is the cleanest I've seen it in years	7/16/2021 10:27 AM

## City of Alpena Marina Master Plan

73	Repair/Replace docks. Expand Parking. Designate some parking for seasonal dock boaters only. Improve security with limiting access to areas and camera placement elsewhere.	7/16/2021 9:56 AM
74	Truck and trailer parking only area (with signage). Paint the marina building every 3-5 years. New bathrooms. PI Harbor has clear water, what are they doing different? If future boat repair is not an option, let someone take over the building and turn it into an eatery (if it can be cleaned). We need a reason for people to drive the 9 miles in shore.	7/16/2021 9:49 AM
75	Restrooms	7/16/2021 6:37 AM
76	None	7/16/2021 6:21 AM
77	None	7/15/2021 9:40 PM
78	Clean up the shop, the docks, the gas dock including the dock shack, and a new pump out	7/15/2021 9:31 PM
79	The city should not be in the boatyard business - that should be done at another location. LOWER THAT DAMN BREAKWATER!!!!	7/15/2021 9:24 PM
80	less goose poop	7/15/2021 9:16 PM
81	If we expect to attract boating traffic, facilities for boaters as well as basic public facilities need to be improved and modernized. Our downtown is easily accessible to the marina and is an asset for boaters.	7/15/2021 8:55 PM
82	50 amp Marine power, docks, picnic table's with umbrella's lighting. We love the harbor just a little outdated	7/15/2021 8:48 PM
83	Remodel the marina building and see comments above.	7/15/2021 8:33 PM
84	Upgraded docks, upgraded bathrooms and boaters lounge. New lighting facelift on all buildings around marina.	7/15/2021 8:07 PM
85	Grills, new picnic tables, recycling bins	7/15/2021 7:58 PM
86	Docks, recycling bins for cans, picnic tables, grills	7/15/2021 7:46 PM
87	Docks and picnic tables are old and unsafe. It would be nice to have grills available. Codes for the bathrooms would be great.	7/15/2021 7:41 PM
88	Just needs to be freshened up, new paint, etc. Dock water bay cleaned up!	7/15/2021 7:21 PM
89	Lockers for boaters at the end of the docks. Recycling bins.	7/15/2021 5:26 PM
90	The marina for a while has seem like it has been let go. Recently have seen a renewed investment by the city which is a good thing. Would love to see more of an effort to incentivize better development between 2nd Ave. leading to the marina.	7/15/2021 4:57 PM
91	Public Restrooms, Upgraded equipment.	7/15/2021 4:31 PM
92	Shower facilities for docked visitors.	7/15/2021 4:28 PM
93	Have young people in uniform shirts riding around on a golf cart cleaning up, checking on security, helping boaters and visitors, greeting people with a smile. Public restrooms similar to Presque Isle Harbor.	7/15/2021 4:10 PM
94	- More greenspace and parkspace, less areas for cars to drive through/ park - More of it used as a venue for community events (band shell or parking lots)	7/15/2021 2:53 PM
95	All docks need to be power washed and repaired Starting with the visiting section. General cleanup of grounds and landscaping. Painting /improving the Marina building. Plus better lighting. Goose control and other items in number 12 above	7/15/2021 2:13 PM
96	Public restrooms	7/14/2021 11:11 PM
97	Public bathroom	7/14/2021 11:05 PM
98	Updated docks. Updated marina building and bathrooms	7/14/2021 8:39 PM
99	Better amenities for boaters such as a marina store, better bathrooms.	7/14/2021 8:37 PM
100	First, cleanup of the existing facilities. Clean up the sidewalks/ break wall from vegetation. Best place to walk/ bike inside the city limits, that and park like structures (pavilions/ picnic	7/14/2021 7:56 PM

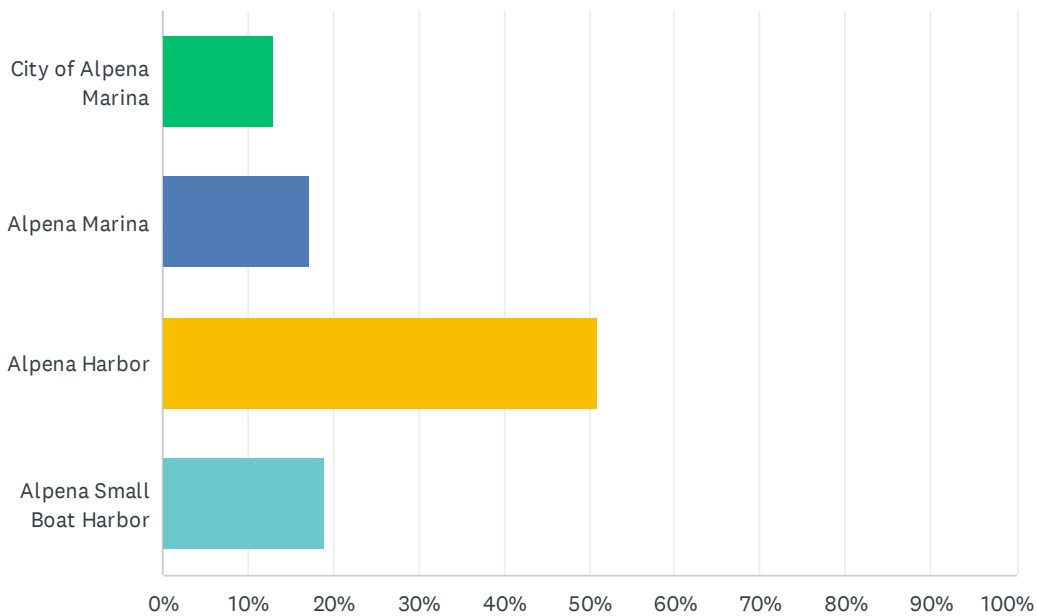
City of Alpena Marina Master Plan

tables) would be the next move I would make.

101	Public restrooms, control the vegetation	7/14/2021 7:42 PM
102	Dock improvement	7/14/2021 7:32 PM
103	Store could be organized or have some professional come in and organized. parking. enforcement of the way people park. cleanliness of marina. Docks fixed and stay fixed.	7/14/2021 6:57 PM
104	Updated docks and fuel pumps	7/14/2021 5:45 PM
105	Needs TLC. Docks, building, cleanup.	7/14/2021 4:27 PM
106	Cosmetically, things should be cared for and updated. Docks should not look pieced together with random boards. Lights should come on.	7/14/2021 4:20 PM
107	Updated bath house	7/14/2021 9:18 AM

**Q14 As part of the overall improvements, the City of Alpena is considering a name change for the Marina? Would you recommend any of the following?**

Answered: 116 Skipped: 21



ANSWER CHOICES	RESPONSES
City of Alpena Marina	12.93% 15
Alpena Marina	17.24% 20
Alpena Harbor	50.86% 59
Alpena Small Boat Harbor	18.97% 22
<b>TOTAL</b>	<b>116</b>

#	OTHER (PLEASE SPECIFY)	DATE
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City of Alpena Marina Master Plan

1	Any of the above would better associate the facility with the city	8/22/2021 3:47 PM
2	Alpena Municipal Marina	8/21/2021 7:37 PM
3	Thunder Bay Shores Marina. (It says it all)	8/16/2021 10:51 AM
4	Harbor implies a bigger and working district which it is. Marina sounds smaller.	8/16/2021 9:54 AM
5	Keep it called the Thunder Bay Marina. There is a rich local history to the thunder bay area and it would be a shame to lose that context.	8/7/2021 9:23 AM
6	Alpena Marina says it all. Get away from the idea of " Small Boat Harbor"	7/29/2021 3:54 PM
7	Thunder Bay Shores Harbor	7/27/2021 10:45 PM
8	Keep it simple.	7/27/2021 5:16 PM
9	Alpena City Marina or Alpena State Harbor (if on the DNR reservation system) would be consistent with other marina nomenclature in Northern Michigan.	7/24/2021 10:39 AM
10	Thunder bay marina of Alpena	7/20/2021 6:48 AM
11	Alpena Harbor Marina	7/19/2021 5:09 PM
12	Alpena Boat Harbor	7/19/2021 9:47 AM
13	The outrageous Rapids. Mouth of the Thunder Bay! The one the only; Spanish word for Alpena p.s. we need a water park!	7/17/2021 9:06 PM
14	Alpena Marina is cute — it rhymes!	7/16/2021 3:47 PM
15	I don't think a name change is important, it's a waste of funds that could be allocated elsewhere	7/16/2021 2:35 PM
16	Thunder Bay Shores Harbor	7/16/2021 9:56 AM
17	If boat repair continues, call it a marina. If not, call it a harbor.	7/16/2021 9:49 AM
18	Keep current name	7/15/2021 5:44 PM
19	Port Alpena	7/15/2021 4:10 PM
20	Alpena Boat Harbor	7/14/2021 7:42 PM

**Q15 Attention (optional):** The City of Alpena is seeking additional input on the overall wants and needs of the marina. An intricate part of this Master Plan, the planning process will be future meetings regarding projects and needs of the facilities. Your input is very important in assisting the development of the Master Plan, future projects, and overall needs of the facility. Please, provide an email address so we can keep you updated and invite you to attend these meetings.

Answered: 56 Skipped: 81

#	RESPONSES	DATE
1	Fishsqueeze12@gmail.com	10/11/2021 12:41 PM
2	adziesinski@gmail.com	10/7/2021 10:36 AM
3	dwgoodburne@gmail.com	10/7/2021 10:24 AM
4	mv.amazed@gmail.com	8/29/2021 1:19 PM

## City of Alpena Marina Master Plan

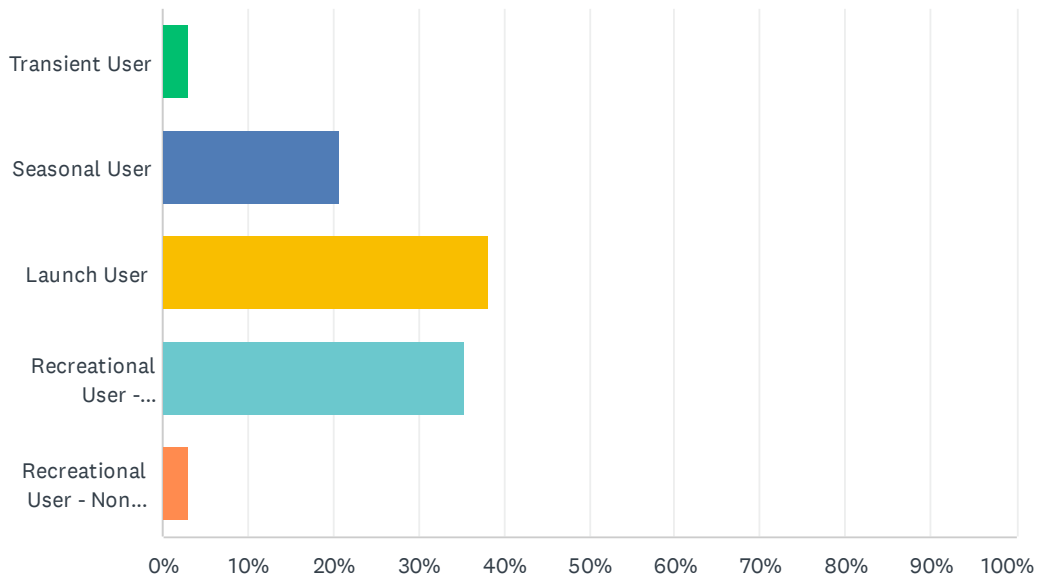
5	ldtimm61@gmail.com	8/23/2021 8:56 PM
6	stephanie.carrico@yahoo.com	8/22/2021 3:47 PM
7	dustin_1205@yahoo.com	8/17/2021 8:50 AM
8	tbsm17@yahoo.com	8/16/2021 10:51 AM
9	steve.p.dean@att.net	8/9/2021 2:54 PM
10	juliedietz@hotmail.com	8/7/2021 12:06 PM
11	phamilt17@gmail.com	8/7/2021 9:23 AM
12	wellenkampw@michigan.gov	8/2/2021 12:19 PM
13	joseph.gentry51@gmail.com	7/28/2021 9:00 AM
14	Badge627@aol.com	7/27/2021 10:45 PM
15	upnorth165@yahoo.com	7/27/2021 8:17 PM
16	Lundquist.k@hotmail.com	7/27/2021 7:42 PM
17	Akusommer@icloud.com	7/26/2021 9:31 PM
18	augiematuzak@gmail.com	7/26/2021 6:59 AM
19	vgolding@charter.net	7/24/2021 9:17 AM
20	Jessiegillard@gmail.com	7/23/2021 9:32 PM
21	tcutler3@gmail.com	7/22/2021 7:10 PM
22	warden316@gmail.com	7/22/2021 3:00 PM
23	jffaulman@frontier.com	7/20/2021 5:30 PM
24	Byoung726@yahoo.com	7/20/2021 9:45 AM
25	nicolemelody86@gmail.com	7/20/2021 8:25 AM
26	adam20ka2@gmail.com	7/20/2021 6:48 AM
27	czar54ed@charter.net	7/19/2021 5:09 PM
28	Anna.meinhardt@gmail.com	7/19/2021 9:47 AM
29	Sjakubcin@yahoo.com	7/19/2021 9:31 AM
30	ahubert@gmail.com	7/18/2021 6:28 PM
31	inhalerisingsun@outlook.com	7/18/2021 10:49 AM
32	Kmcansh@gmail.com	7/18/2021 8:48 AM
33	fishinscoutdog@yahoo.com	7/18/2021 8:26 AM
34	nortech_svc@yahoo.com	7/16/2021 9:28 PM
35	anchorbay@gaasch.net	7/16/2021 1:36 PM
36	Bhremaxalpena@gmail.com	7/16/2021 10:27 AM
37	rjstaleyjr@aol.com	7/16/2021 9:56 AM
38	williamcgohl@gmail.com	7/16/2021 9:49 AM
39	Billiecrabtree@aol.com	7/16/2021 6:37 AM
40	jimbenac@hotmail.com	7/16/2021 6:21 AM
41	Savage112@charter.net	7/15/2021 9:40 PM
42	Riverservia@yahoo.com	7/15/2021 9:31 PM

## City of Alpena Marina Master Plan

43	noodles2@charter.ne	7/15/2021 9:24 PM
44	Mfwilliamscpa@gmail.com	7/15/2021 8:55 PM
45	freestyle7783@gmail.com	7/15/2021 8:48 PM
46	days.rainy@hotmail.com	7/15/2021 8:33 PM
47	anglafleche1@charter.net	7/15/2021 7:58 PM
48	Spigelmyrek@charter.net	7/15/2021 7:46 PM
49	rtrelfa@hotmail.com	7/15/2021 7:41 PM
50	Donald.labarre@gmail.com	7/15/2021 4:57 PM
51	demitchl@yahoo.com	7/15/2021 4:28 PM
52	wjacquem@hotmail.com	7/15/2021 4:10 PM
53	swilson8427@gmail.com	7/15/2021 2:13 PM
54	sam@samrumbles.com	7/14/2021 7:56 PM
55	retherfe@gmail.com	7/14/2021 6:57 PM
56	kyle.beadle@gmail.com	7/14/2021 5:45 PM

# Q1 What type of City of Alpena Marina User are you? Please select one.

Answered: 34 Skipped: 0

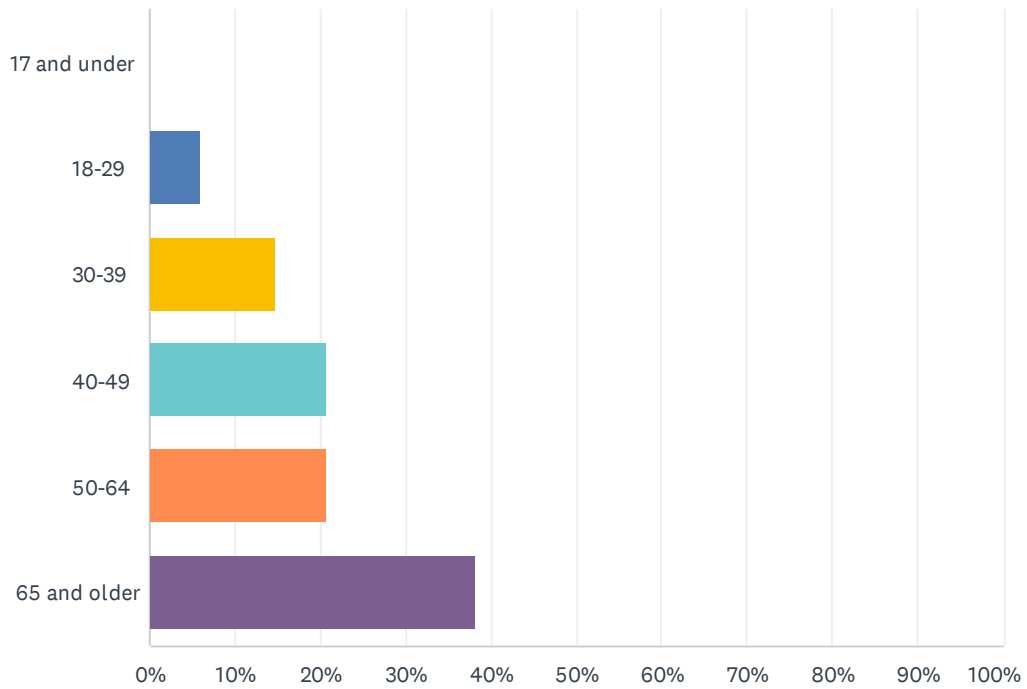


ANSWER CHOICES	RESPONSES	
Transient User	2.94%	1
Seasonal User	20.59%	7
Launch User	38.24%	13
Recreational User - Boating/Sailing related	35.29%	12
Recreational User - Non Boating/Sailing User	2.94%	1
<b>TOTAL</b>		<b>34</b>



## Q2 What is your age range?

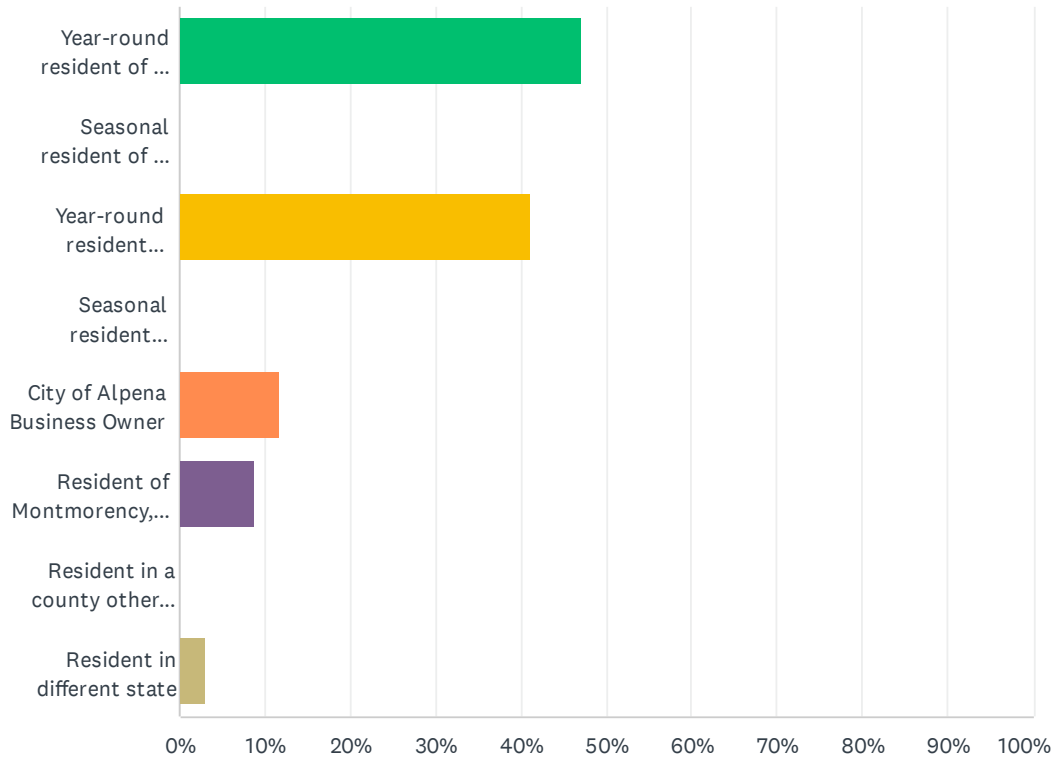
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES
17 and under	0.00% 0
18-29	5.88% 2
30-39	14.71% 5
40-49	20.59% 7
50-64	20.59% 7
65 and older	38.24% 13
<b>TOTAL</b>	<b>34</b>

### Q3 How would you describe yourself? Please choose all that apply.

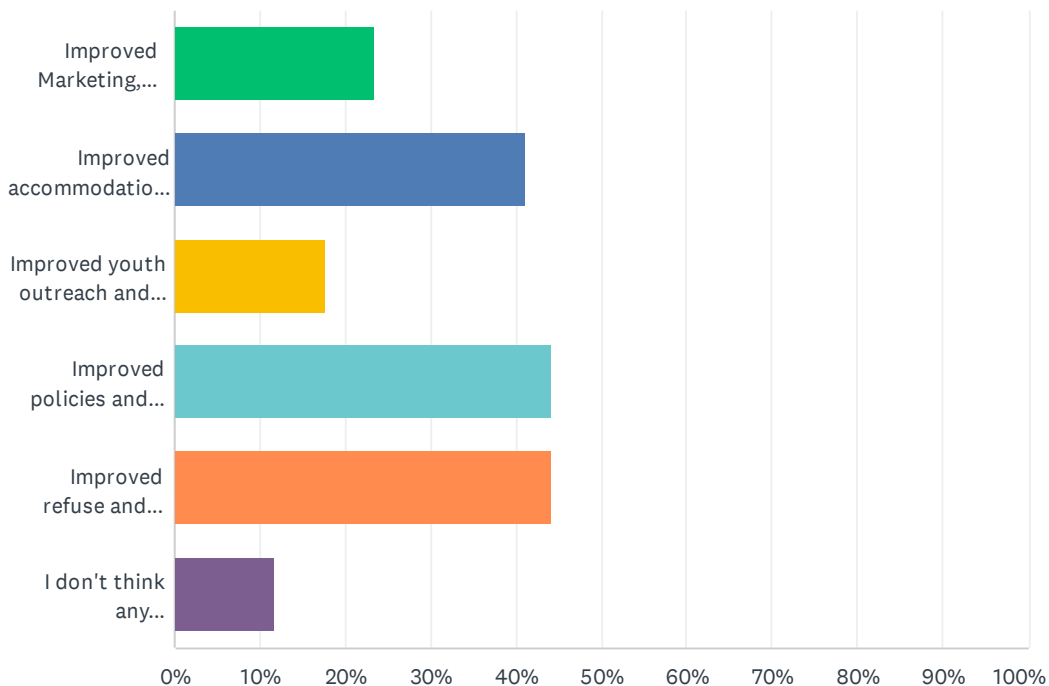
Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
Year-round resident of the City of Alpena	47.06%	16
Seasonal resident of the City of Alpena	0.00%	0
Year-round resident outside of the City of Alpena, but within Alpena County	41.18%	14
Seasonal resident outside of the City of Alpena, but within Alpena County	0.00%	0
City of Alpena Business Owner	11.76%	4
Resident of Montmorency, Presque Isle or Alcona County	8.82%	3
Resident in a county other than Alpena, Montmorency, Presque Isle or Alcona County	0.00%	0
Resident in different state	2.94%	1
Total Respondents: 34		

## Q4 What service improvements would you like to see at the City of Alpena Marina? Please choose all that apply.

Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES
Improved Marketing, Outreach & Education	23.53% 8
Improved accommodations for community events	41.18% 14
Improved youth outreach and education	17.65% 6
Improved policies and procedures	44.12% 15
Improved refuse and recycling access	44.12% 15
I don't think any improvements are needed at the City Marina	11.76% 4
Total Respondents: 34	

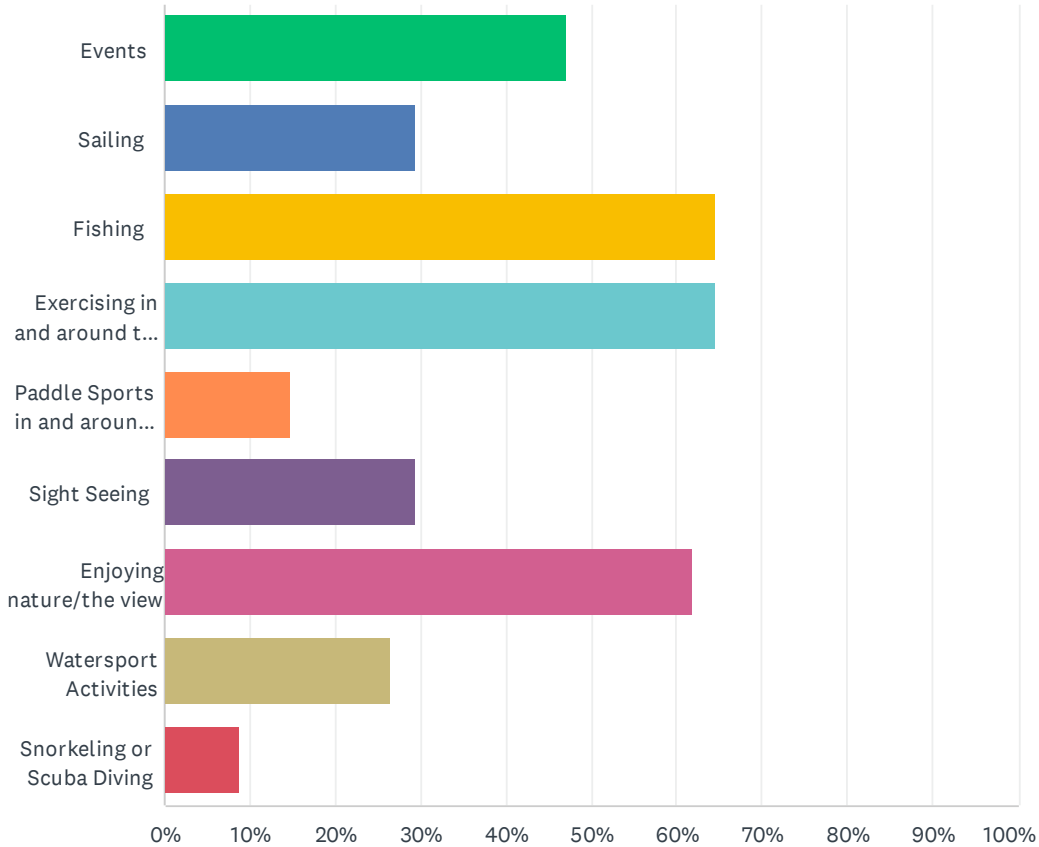
#	OTHER (PLEASE SPECIFY)	DATE
1	Clean it up. It's been an eyesore compared to other marinas.	10/1/2021 3:33 PM
2	Parking! Non Boaters must be ticketed for parking in the area designated for boat launch truck and trailers! Why do I pay to launch, non users don't pay, and they take up ALL the parking at times. This is absurd. Also open the bathrooms to people that pay for an annual launch permit. Allow them to purchase keys if needed. We've got great facilities that most users cannot access! Also have the marina have all boats in the parking lot cleared by Memorial weekend. They barely get them cleared before the Browntrout! Not only is it an eye sore...but it interferes with paying launch users access and parking. Frankly it's a safety hazard too. These are held on jack stands. What if someone clipped one with their truck or trailer?!	9/8/2021 11:56 PM

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3	Good restrooms	9/5/2021 1:16 PM
4	Dock upgrades. Grills, picnic tables	8/28/2021 6:51 PM
5	Improved Communications w/ Seasonal Boaters	8/26/2021 10:20 PM
6	Better dock Maintenance	8/21/2021 8:28 AM
7	Keep the boat ramps and docks clean from Elegy and goose droppings	8/19/2021 9:42 PM
8	Improvements to make boat and recreation activities easier.	8/17/2021 7:17 PM
9	Bathrooms for non-Marina users.	8/16/2021 7:34 PM
10	Too many vehicles without trailers are parking where the vehicles with boat trailers are supposed to park	8/16/2021 9:18 AM
11	Dock improvement, cleanliness of docks	8/13/2021 5:50 PM
12	Better bathroom facilities	8/13/2021 1:59 PM
13	Renovation of marina office and supplies for boaters	8/13/2021 1:40 PM
14	Public restrooms	8/13/2021 12:54 PM
15	general upkeep and landscaping	8/11/2021 3:34 PM

## Q5 What activities do you take place in while using the City Marina? Please choose all that apply.

Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES	
Events	47.06%	16
Sailing	29.41%	10
Fishing	64.71%	22
Exercising in and around the Marina (Biking, Walking, etc)	64.71%	22
Paddle Sports in and around the Marina	14.71%	5
Sight Seeing	29.41%	10
Enjoying nature/the view	61.76%	21
Watersport Activities	26.47%	9
Snorkeling or Scuba Diving	8.82%	3
Total Respondents: 34		

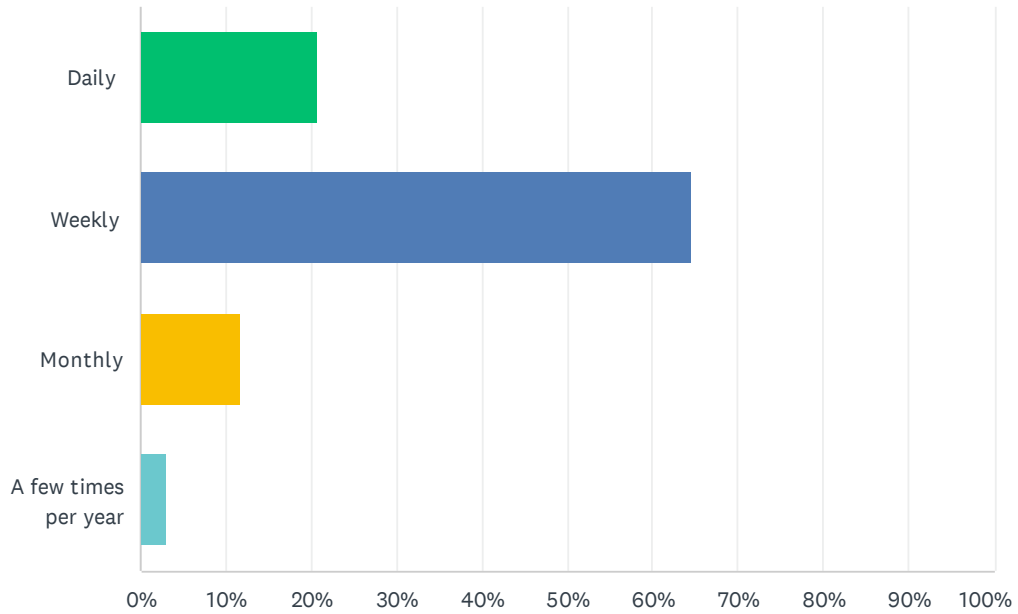
#	OTHER (PLEASE DESCRIBE)	DATE
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# Copy of City of Alpena Marina User Survey

1	Hunting in the fall	9/8/2021 11:56 PM
2	Boating	8/26/2021 7:21 PM

## Q6 How often are you at the City of Alpena Marina?

Answered: 34 Skipped: 0



ANSWER CHOICES	RESPONSES
Daily	20.59% 7
Weekly	64.71% 22
Monthly	11.76% 4
A few times per year	2.94% 1
<b>TOTAL</b>	<b>34</b>

## Q7 What are 3 things you like about the Marina? (3 most liked assets)

Answered: 34 Skipped: 0

ANSWER CHOICES	RESPONSES	
1.	100.00%	34
2.	94.12%	32
3.	82.35%	28

#	1.	DATE
1	Nice big harbor	10/5/2021 1:09 PM
2	Easy Access	10/4/2021 1:26 PM
3	dockage available	10/3/2021 10:28 PM
4	Boat launch	10/3/2021 1:41 PM
5	View	10/2/2021 8:50 AM
6	Launch docks are accessible from both sides	10/1/2021 9:50 PM
7	Proximity to downtown	10/1/2021 3:33 PM
8	Launch ramps	10/1/2021 1:34 PM
9	The view	10/1/2021 12:14 PM
10	Excellent Launch	9/8/2021 11:56 PM
11	Helpful staff	9/5/2021 1:16 PM
12	Thunder Bay Shore Marina staff	8/29/2021 6:03 PM
13	Location	8/28/2021 6:51 PM
14	Atmosphere	8/26/2021 10:20 PM
15	close to downtown Alpena	8/26/2021 7:21 PM
16	Close to our home	8/24/2021 11:38 AM
17	Easy access	8/21/2021 8:28 AM
18	Fish cleaning station.	8/19/2021 9:42 PM
19	Access to lake Heron and the river	8/18/2021 12:33 PM
20	Harbor	8/17/2021 7:17 PM
21	harbor w/ access to Lake huron	8/17/2021 4:02 PM
22	Launch access	8/16/2021 8:18 PM
23	The fish cleaning station	8/16/2021 7:34 PM
24	Multiple launches	8/16/2021 5:20 PM
25	Great launch	8/16/2021 9:18 AM
26	Bathroom is cleaner now	8/15/2021 10:46 AM
27	Good number of boat ramps	8/14/2021 10:08 AM
28	Fish cleaning station	8/14/2021 9:37 AM



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29	Access	8/13/2021 5:50 PM
30	nice breakwall	8/13/2021 1:59 PM
31	Excellent harbor, but amenities sorely lacking	8/13/2021 1:40 PM
32	Multiple launching docks	8/13/2021 12:54 PM
33	The view	8/11/2021 3:34 PM
34	Location to downtown	8/11/2021 11:58 AM
<b>#</b>	<b>2.</b>	<b>DATE</b>
1	Yngling boat launch for easy in and out	10/5/2021 1:09 PM
2	Size	10/4/2021 1:26 PM
3	fish cleaning station	10/3/2021 10:28 PM
4	Fish cleaning station	10/3/2021 1:41 PM
5	Water	10/2/2021 8:50 AM
6	Large state flag	10/1/2021 9:50 PM
7	The view. The break wall walkway	10/1/2021 3:33 PM
8	The launch	10/1/2021 12:14 PM
9	Excellent Cleaning Station	9/8/2021 11:56 PM
10	Convenience	9/5/2021 1:16 PM
11	Boat maintenance and service	8/29/2021 6:03 PM
12	Quiet	8/28/2021 6:51 PM
13	Close to Weekly Concert	8/26/2021 10:20 PM
14	Marina store	8/26/2021 7:21 PM
15	Thunder Bay	8/24/2021 11:38 AM
16	decent ramps	8/21/2021 8:28 AM
17	The Flag	8/19/2021 9:42 PM
18	Clear and well managed	8/18/2021 12:33 PM
19	Fish cleaning station	8/17/2021 7:17 PM
20	a full-service marina -Thunder Bay Shores	8/17/2021 4:02 PM
21	Reasonable annual launch fee for city residents	8/16/2021 8:18 PM
22	Clean docks and launches	8/16/2021 7:34 PM
23	Courtesy docks	8/16/2021 5:20 PM
24	Fish cleaning station	8/16/2021 9:18 AM
25	Employees are friendly	8/15/2021 10:46 AM
26	Fish cleaning station	8/14/2021 10:08 AM
27	Launches	8/14/2021 9:37 AM
28	Fish cleaning station	8/13/2021 5:50 PM
29	good ramps	8/13/2021 1:59 PM
30	Fish cleaning station	8/13/2021 12:54 PM
31	The weather protection	8/11/2021 3:34 PM

Copy of City of Alpena Marina User Survey

32	Cost	8/11/2021 11:58 AM
#	3.	DATE
1	Yacht club	10/5/2021 1:09 PM
2	Pier	10/4/2021 1:26 PM
3	multiple launch ramps	10/3/2021 10:28 PM
4	Parking	10/3/2021 1:41 PM
5	Friends and sailing	10/2/2021 8:50 AM
6	Fish cleaning station	10/1/2021 9:50 PM
7	The fishing events. Especially Brown Trout Festival	10/1/2021 3:33 PM
8	The fish cleaning station	10/1/2021 12:14 PM
9	Beautiful Convenient Location	9/8/2021 11:56 PM
10	Harbor	9/5/2021 1:16 PM
11	Fish cleaning station	8/29/2021 6:03 PM
12	Friendly	8/28/2021 6:51 PM
13	Close to downtown	8/26/2021 10:20 PM
14	marina staff expertise	8/26/2021 7:21 PM
15	good protection	8/21/2021 8:28 AM
16	Boardwalk	8/19/2021 9:42 PM
17	Store, Repair facility, fuel , fishing cleaning s	8/18/2021 12:33 PM
18	Size of marina	8/17/2021 7:17 PM
19	easy access and parking	8/17/2021 4:02 PM
20	Fish cleaning station	8/16/2021 8:18 PM
21	Outdoor area.	8/16/2021 7:34 PM
22	Nice break wall	8/16/2021 5:20 PM
23	Cleaning station is cleaner	8/15/2021 10:46 AM
24	Views from the parking by the yacht club.	8/14/2021 9:37 AM
25	Nice layout for fishermen	8/13/2021 5:50 PM
26	Parking lot for trucks and trailers	8/13/2021 12:54 PM
27	access to repair and haul out needs	8/11/2021 3:34 PM
28	close access to green space	8/11/2021 11:58 AM

## Q8 What are 3 things you dislike about the Marina? (3 most disliked assets)

Answered: 34 Skipped: 0

ANSWER CHOICES	RESPONSES	
1.	100.00%	34
2.	79.41%	27
3.	70.59%	24

#	1.	DATE
1	The only bathrooms are locked...	10/5/2021 1:09 PM
2	Traffic by south slips	10/4/2021 1:26 PM
3	lack of marine supplies	10/3/2021 10:28 PM
4	Lighting	10/3/2021 1:41 PM
5	Breakwall too high	10/2/2021 8:50 AM
6	Bird poop all over docks/walkways	10/1/2021 9:50 PM
7	No good public restroom.	10/1/2021 3:33 PM
8	View cut off by that damn high breakwater!!	10/1/2021 1:34 PM
9	No public bathrooms	10/1/2021 12:14 PM
10	Non Boaters can take up Boaters parking	9/8/2021 11:56 PM
11	No restrooms	9/5/2021 1:16 PM
12	submerged electrical and water service to slips	8/29/2021 6:03 PM
13	Dirty	8/28/2021 6:51 PM
14	Traffic and lack of Privacy as Seasonal Boater	8/26/2021 10:20 PM
15	sewage treatment plant	8/26/2021 7:21 PM
16	Docks need to be secured, maintained, cleaned etc	8/24/2021 11:38 AM
17	weeds	8/21/2021 8:28 AM
18	Docks are filled with goose droppings	8/19/2021 9:42 PM
19	Lack of security fencing for winter boat storage	8/18/2021 12:33 PM
20	Poor markings and traffic control	8/17/2021 7:17 PM
21	lack of public WiFi	8/17/2021 4:02 PM
22	Lack of public restroom	8/16/2021 8:18 PM
23	No bathroom access for public	8/16/2021 7:34 PM
24	Better maintaince	8/16/2021 5:20 PM
25	Vehicles without trailers parking where they shouldn't	8/16/2021 9:18 AM
26	Charging charter captain's to much for slips	8/15/2021 10:46 AM
27	Goose poop	8/14/2021 10:08 AM

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28	Parking	8/14/2021 9:37 AM
29	Fish cleaning station not cleaned on a regular basis	8/13/2021 5:50 PM
30	not very nice bathroom facilities	8/13/2021 1:59 PM
31	Office and retail area an embarrassment to Alpena	8/13/2021 1:40 PM
32	No public restrooms	8/13/2021 12:54 PM
33	It is poor condition	8/11/2021 3:34 PM
34	Quality of facilities	8/11/2021 11:58 AM
<b>#</b>	<b>2.</b>	<b>DATE</b>
1	Barely any seating/ picnic tables anymore	10/5/2021 1:09 PM
2	Lack of public rest rooms	10/4/2021 1:26 PM
3	parking for boats used by nonboating public	10/3/2021 10:28 PM
4	Restrooms	10/3/2021 1:41 PM
5	Trees/weeds growing in rocks	10/1/2021 9:50 PM
6	Terrible marina store facility.	10/1/2021 3:33 PM
7	No spot to park and view the whole bay	10/1/2021 1:34 PM
8	No public bathrooms	10/1/2021 12:14 PM
9	Smell like of the city sewer plant	9/8/2021 11:56 PM
10	Adjacency to sewage treatment	9/5/2021 1:16 PM
11	Bathrooms run down	8/28/2021 6:51 PM
12	Traffic and Loud Music coming from those cruising the Marina	8/26/2021 10:20 PM
13	ABTCO (now DPI?)	8/26/2021 7:21 PM
14	Numbers put on each dock/slip	8/24/2021 11:38 AM
15	dock maintenance	8/21/2021 8:28 AM
16	Algae buildup on boat ramp	8/19/2021 9:42 PM
17	City Sewage Smell	8/18/2021 12:33 PM
18	Parking limits	8/17/2021 7:17 PM
19	Boats must be launched by Memorial Day	8/17/2021 4:02 PM
20	Goose crap	8/16/2021 7:34 PM
21	Smells like shit from the water treatment plant	8/16/2021 5:20 PM
22	Smell from water treatment plant	8/14/2021 10:08 AM
23	Bathrooms	8/14/2021 9:37 AM
24	Docks not cleaned regularly	8/13/2021 5:50 PM
25	No specific parking for vehicles without trailers	8/13/2021 12:54 PM
26	water is foul	8/11/2021 3:34 PM
27	A disinterested group of stake holders	8/11/2021 11:58 AM
<b>#</b>	<b>3.</b>	<b>DATE</b>
1	Nails sticking up out of the docks	10/5/2021 1:09 PM
2	Poor quality of the marina building	10/4/2021 1:26 PM

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3	Trees and shrubs growing out of breackwall	10/3/2021 1:41 PM
4	Poor or no lighting on breakwall-lighting doesn't match other black(newer style) lights and should be updated	10/1/2021 9:50 PM
5	Cleanliness in general is pretty embarrassing.	10/1/2021 3:33 PM
6	Lack of a proper public restroom facility. Proposed location of possible new facility is terrible.	10/1/2021 1:34 PM
7	No public bathrooms	10/1/2021 12:14 PM
8	No access to bathrooms despite paying launch fee	9/8/2021 11:56 PM
9	Need better control of geese & their waste	9/5/2021 1:16 PM
10	Geese	8/28/2021 6:51 PM
11	City of Alpena failing to maintain facilities	8/26/2021 10:20 PM
12	noise	8/26/2021 7:21 PM
13	Restrooms/ showers update/ redone	8/24/2021 11:38 AM
14	smell	8/21/2021 8:28 AM
15	Parking is limited	8/19/2021 9:42 PM
16	No short term slip pass 1, 2,3,day	8/18/2021 12:33 PM
17	Run down old marina store	8/17/2021 7:17 PM
18	People taking up parking for boats that are not being used for the purpose of fishing	8/16/2021 5:20 PM
19	More parking for trucks and trailers	8/14/2021 10:08 AM
20	Few garbage cans	8/14/2021 9:37 AM
21	Garbage cans not maintained regularly	8/13/2021 5:50 PM
22	Cost of fuel	8/13/2021 12:54 PM
23	smell can be bad	8/11/2021 3:34 PM
24	lack of sailing/boater community	8/11/2021 11:58 AM

## Q9 What are two items you would like to see change as soon as possible?

Answered: 32 Skipped: 2

ANSWER CHOICES	RESPONSES	
1.	100.00%	32
2.	78.13%	25

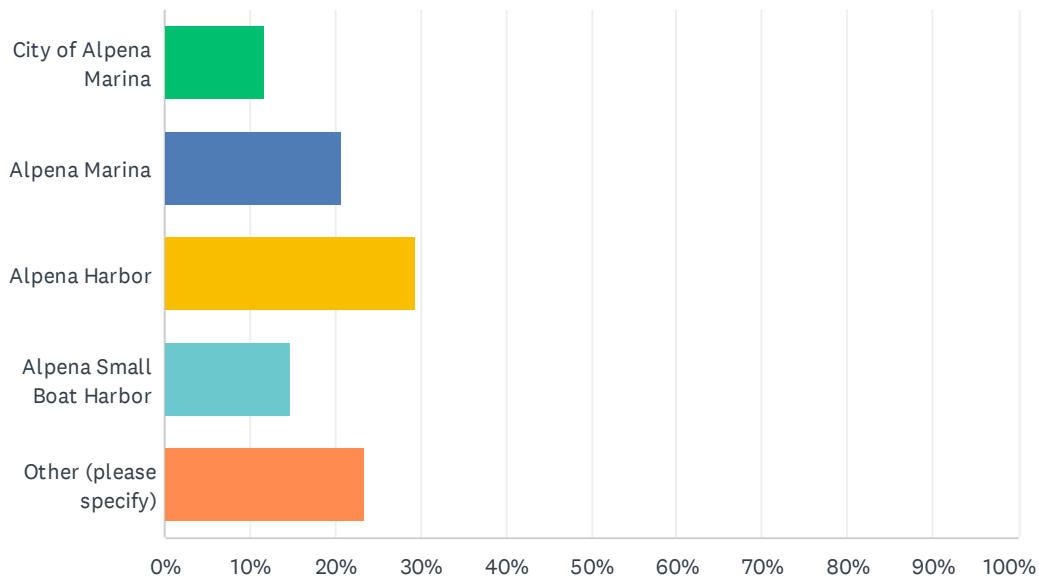
#	1.	DATE
1	Bathroom facilities like at starlight	10/5/2021 1:09 PM
2	Rest room availabilty	10/4/2021 1:26 PM
3	improved street access to marina	10/3/2021 10:28 PM
4	Lights	10/3/2021 1:41 PM
5	Lighting	10/2/2021 8:50 AM
6	Paint docks for a fresh/inviting appearance	10/1/2021 9:50 PM
7	Clean it up. I often bring out of town guests there	10/1/2021 3:33 PM
8	Cut down the height of that damn breakwater - see Petoskey!	10/1/2021 1:34 PM
9	Public bathrooms	10/1/2021 12:14 PM
10	Ticket people without launch passes for parking in areas designated for trucks and trailers	9/8/2021 11:56 PM
11	Addition of good, year round restrooms	9/5/2021 1:16 PM
12	fix the electrical and water service to slips	8/29/2021 6:03 PM
13	Bathrooms upgraded	8/28/2021 6:51 PM
14	Docks replaced w/ new Deck material such as Trex	8/26/2021 10:20 PM
15	new boater showerhouse and lounge	8/26/2021 7:21 PM
16	dock maintenance	8/21/2021 8:28 AM
17	Docks cleaned	8/19/2021 9:42 PM
18	Security fencing	8/18/2021 12:33 PM
19	Better bathrooms	8/17/2021 7:17 PM
20	WiFi	8/17/2021 4:02 PM
21	Open restrooms	8/16/2021 8:18 PM
22	Bathroom additions for public use	8/16/2021 7:34 PM
23	Restrictions on parking	8/16/2021 5:20 PM
24	Parking	8/16/2021 9:18 AM
25	Fix standing water on floor in fish cleaning station	8/14/2021 10:08 AM
26	Update the cleaning station	8/14/2021 9:37 AM
27	Fish cleaning station which has been cleaned recently	8/13/2021 5:50 PM
28	new bathrooms	8/13/2021 1:59 PM
29	Office renovation	8/13/2021 1:40 PM

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30	Public restrooms instead of porta John's.	8/13/2021 12:54 PM
31	clean up the grounds and docks	8/11/2021 3:34 PM
32	Cleanliness of docks	8/11/2021 11:58 AM
<b>#</b>	<b>2.</b>	<b>DATE</b>
1	Public seating/ picnic tables	10/5/2021 1:09 PM
2	Improve marina building	10/4/2021 1:26 PM
3	Restroom for fishermen	10/3/2021 1:41 PM
4	Nice marina store,	10/2/2021 8:50 AM
5	Better/daily cleaning of bird poop	10/1/2021 9:50 PM
6	Improve the marina store facility	10/1/2021 3:33 PM
7	Restrooms	10/1/2021 1:34 PM
8	Public bathrooms	10/1/2021 12:14 PM
9	Allow Access to bathroom keys for people that pay an annual launch pass	9/8/2021 11:56 PM
10	Addition of some vending machines for snacks & drinks	9/5/2021 1:16 PM
11	Parking for slip owners	8/28/2021 6:51 PM
12	Potable water at each slip	8/26/2021 10:20 PM
13	repair/ replace planking on docks	8/26/2021 7:21 PM
14	odor control DPI and Waste water plant	8/21/2021 8:28 AM
15	Convert yacht club into two store viewing deck visitor center coffee, and sandwich shops	8/18/2021 12:33 PM
16	Better traffic control and parking	8/17/2021 7:17 PM
17	Kill all the Geese.	8/16/2021 7:34 PM
18	I pay for a yearly pass but can't use the GOOD restrooms	8/16/2021 5:20 PM
19	Repaint parking lines	8/14/2021 10:08 AM
20	Add more garbage cans	8/14/2021 9:37 AM
21	Maintenance of docks/fish cleaning station	8/13/2021 5:50 PM
22	Additional retail options	8/13/2021 1:40 PM
23	Increased enforcement of launch fee	8/13/2021 12:54 PM
24	clean the bathrooms	8/11/2021 3:34 PM
25	Improved surrounding greenspace (looks like a big parking lot)	8/11/2021 11:58 AM

## Q10 As part of the overall improvements, the City of Alpena is considering a name change for the marina. Would you recommend any of the following?

Answered: 34 Skipped: 0



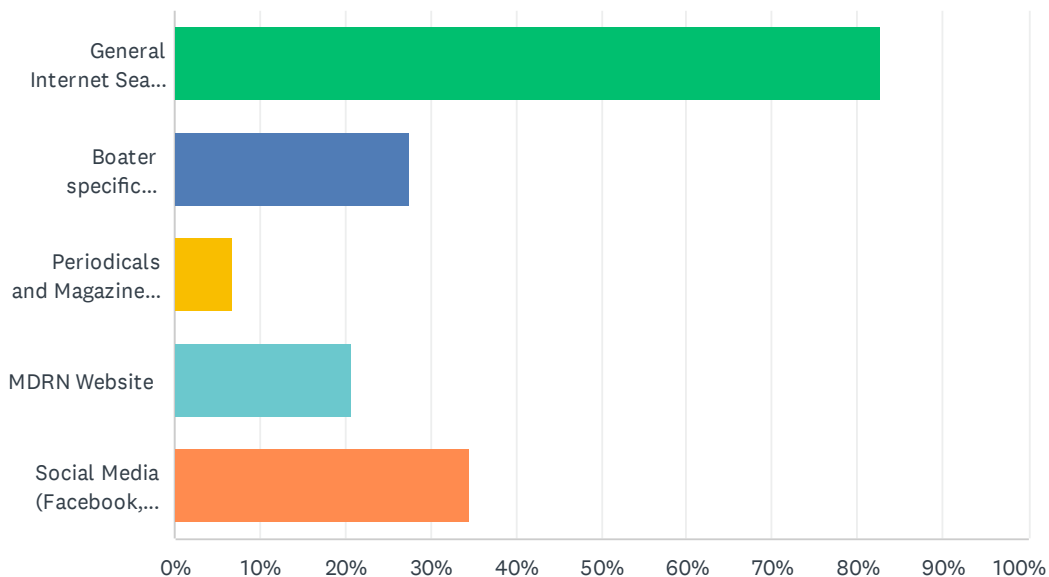
ANSWER CHOICES	RESPONSES
City of Alpena Marina	11.76% 4
Alpena Marina	20.59% 7
Alpena Harbor	29.41% 10
Alpena Small Boat Harbor	14.71% 5
Other (please specify)	23.53% 8
<b>TOTAL</b>	<b>34</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Alpena Thunder Bay Marina	10/1/2021 3:33 PM
2	Alpena Thunder Bay Marina	9/5/2021 1:16 PM
3	Thunder Bay Marina	8/29/2021 6:03 PM
4	Thunder Bay Shores Marina	8/26/2021 10:20 PM
5	Alpena City Marina	8/26/2021 7:21 PM
6	Alpena Thunder bay Harbor	8/18/2021 12:33 PM
7	Alpena city harbor	8/17/2021 7:17 PM
8	ALPENA Boat Harbor	8/15/2021 10:46 AM



## Q11 When looking for a marina for a vacation, where do you look for information on making a decision about where to stay?

Answered: 29 Skipped: 5

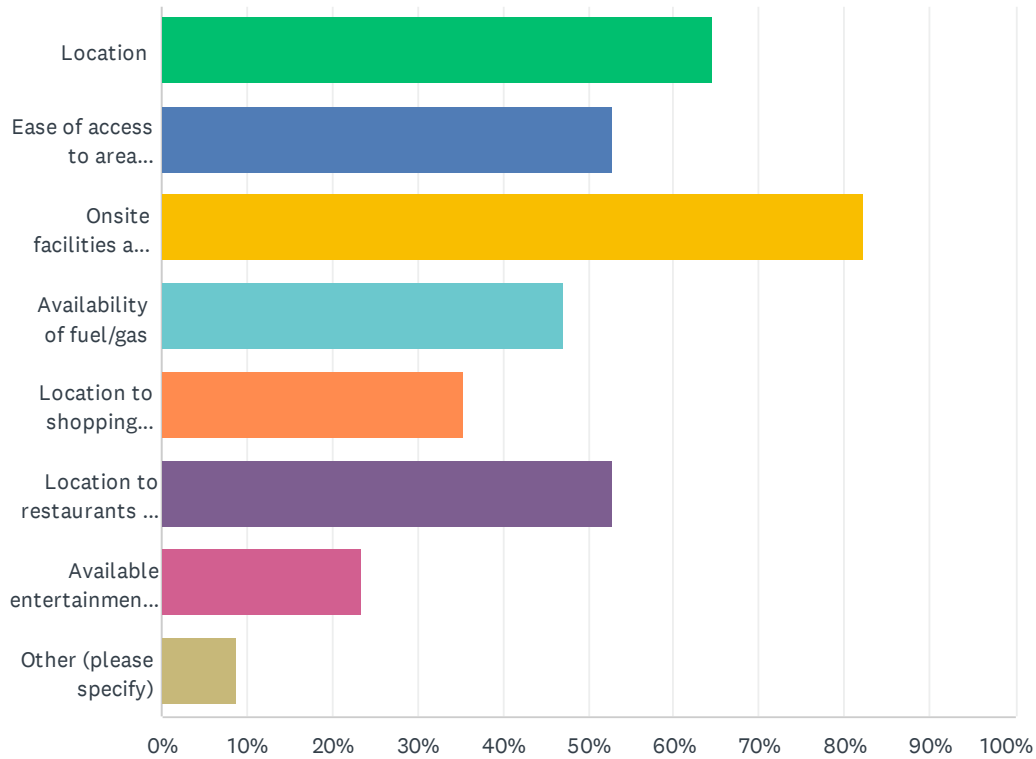


ANSWER CHOICES	RESPONSES
General Internet Search sites (google, yahoo, etc.)	82.76% 24
Boater specific websites (please specify)	27.59% 8
Periodicals and Magazines (please specify)	6.90% 2
MDRN Website	20.69% 6
Social Media (Facebook, twitter)	34.48% 10
Total Respondents: 29	

#	SPECIFY TYPE & ANY ADDITIONAL	DATE
1	Americas Boating Club	9/5/2021 1:16 PM
2	DNR Website for RFeservations	8/26/2021 10:20 PM
3	Great Loop Association	8/26/2021 7:21 PM
4	none	8/16/2021 7:34 PM

## Q12 What criteria do you consider when you are looking for a marina or harbor to stay at? (Please choose all that apply)

Answered: 34 Skipped: 0

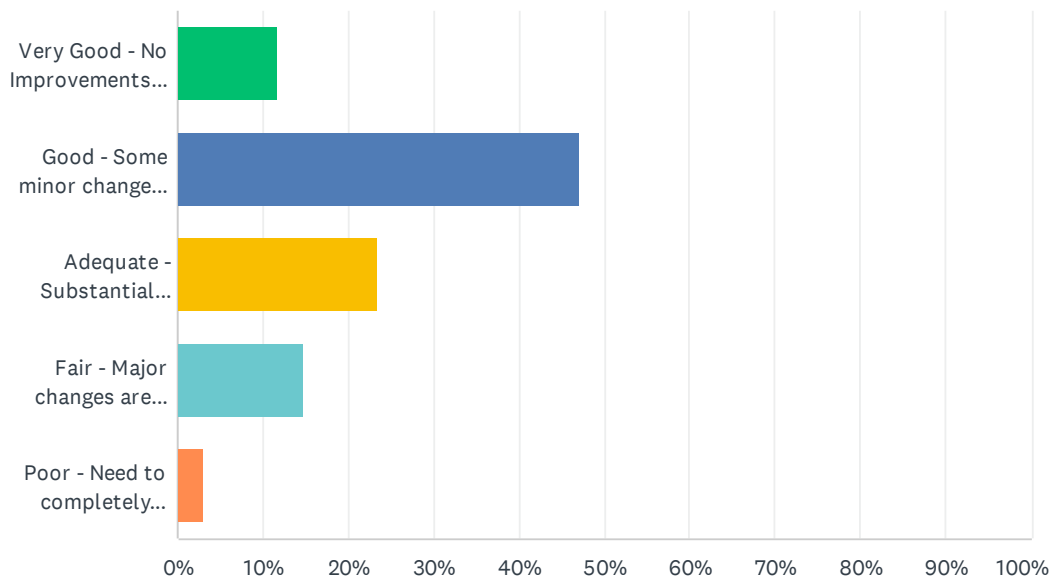


ANSWER CHOICES	RESPONSES	
Location	64.71%	22
Ease of access to area amenities and attractions	52.94%	18
Onsite facilities and amenities	82.35%	28
Availability of fuel/gas	47.06%	16
Location to shopping district	35.29%	12
Location to restaurants and eateries	52.94%	18
Available entertainment and activities	23.53%	8
Other (please specify)	8.82%	3
Total Respondents: 34		

#	OTHER (PLEASE SPECIFY)	DATE
1	Free WiFi	8/24/2021 11:38 AM
2	I don't stay at harbors	8/16/2021 8:18 PM
3	I don't stay at any marina	8/14/2021 9:37 AM

## Q13 Overall, how do you feel about the services you received at the marina:

Answered: 34 Skipped: 0

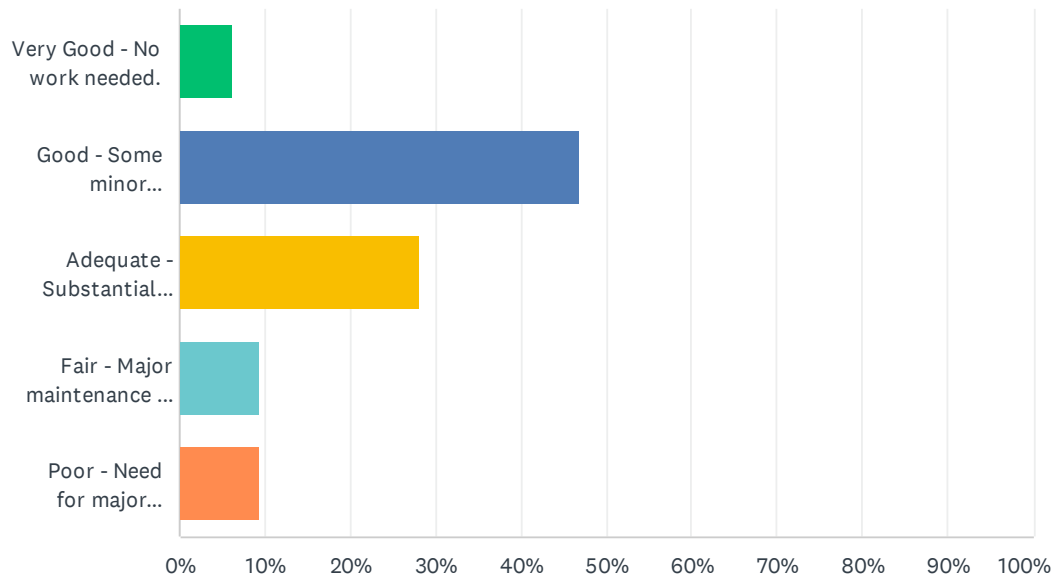


ANSWER CHOICES	RESPONSES	
Very Good - No Improvements needed.	11.76%	4
Good - Some minor changes needed.	47.06%	16
Adequate - Substantial changes needed at the time.	23.53%	8
Fair - Major changes are needed within the existing marina.	14.71%	5
Poor - Need to completely reconsider how the marina is operated.	2.94%	1
<b>TOTAL</b>		<b>34</b>

#	EXPLANATION OR COMMENT:	DATE
1	Hard to walk through goose droppings on the dock	10/1/2021 3:33 PM
2	The city should not be in the boatyard business!	10/1/2021 1:34 PM
3	Technical service is very good; although restrooms & basic food & drink concessions would be helpful	9/5/2021 1:16 PM
4	no onsite laundry, general rundown feel	8/26/2021 7:21 PM
5	some neglect occurs btwn Mem. Day and our arrival	8/17/2021 4:02 PM
6	Except for public restrooms.	8/16/2021 7:34 PM
7	Seems like every time I launch all you can smell is the treatment plant	8/16/2021 5:20 PM
8	Time for a change	8/13/2021 5:50 PM

## Q14 Do you feel Area 1 - Seasonal Floating Docks area is:

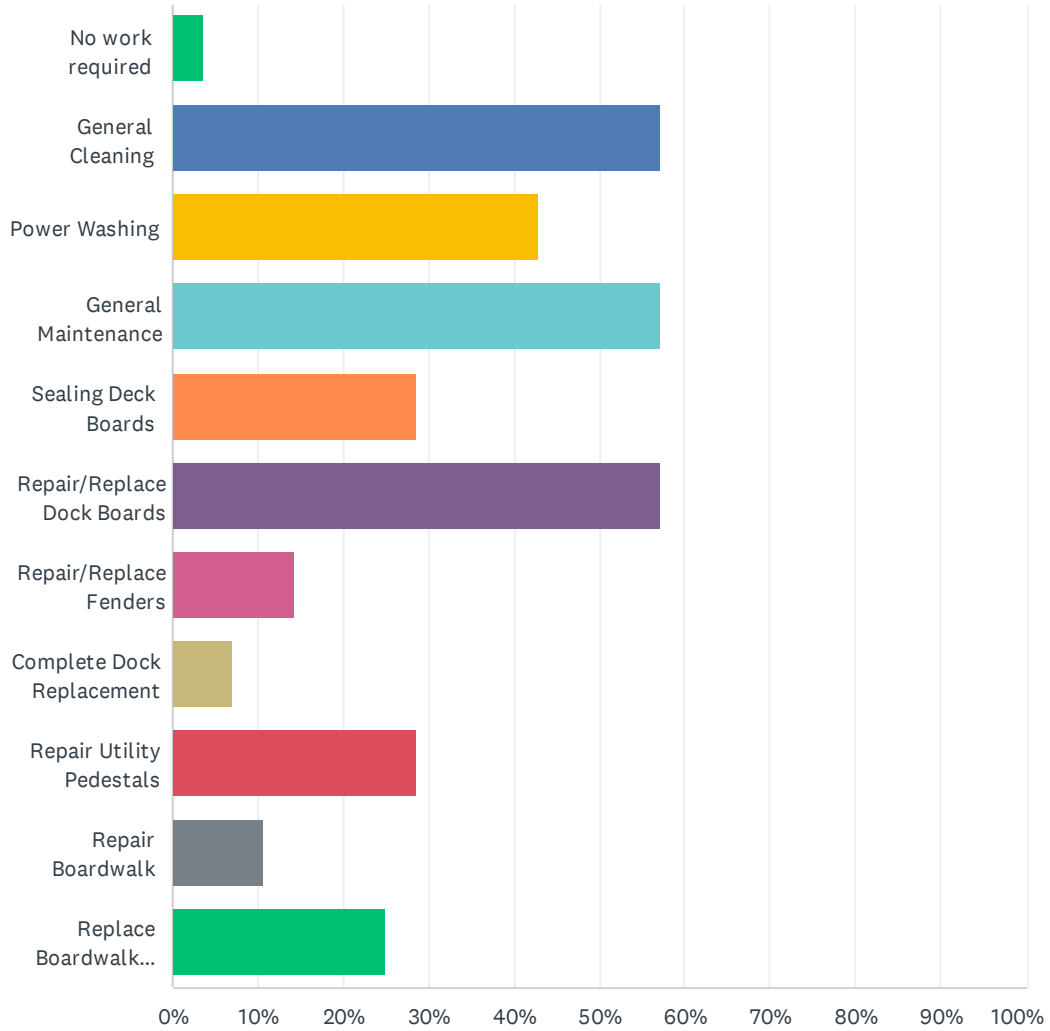
Answered: 32 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Good - No work needed.	6.25%	2
Good - Some minor maintenance is needed.	46.88%	15
Adequate - Substantial maintenance needed at the time.	28.13%	9
Fair - Major maintenance or minor upgrades needed.	9.38%	3
Poor - Need for major reconstruction or refurbishment.	9.38%	3
<b>TOTAL</b>		<b>32</b>

# Q15 What improvements do you feel need to be completed in Area 1 - Seasonal Floating Docks?

Answered: 28 Skipped: 6



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ANSWER CHOICES	RESPONSES	
No work required	3.57%	1
General Cleaning	57.14%	16
Power Washing	42.86%	12
General Maintenance	57.14%	16
Sealing Deck Boards	28.57%	8
Repair/Replace Dock Boards	57.14%	16
Repair/Replace Fenders	14.29%	4
Complete Dock Replacement	7.14%	2
Repair Utility Pedestals	28.57%	8
Repair Boardwalk	10.71%	3
Replace Boardwalk Lighting	25.00%	7
Total Respondents: 28		

#	OTHER (PLEASE SPECIFY)	DATE
1	Weeds growing everywhere	10/5/2021 1:09 PM
2	Potable water	9/5/2021 1:16 PM
3	run water and electrical above water	8/29/2021 6:03 PM
4	Limit Access to Seasonal Boater Parking Only	8/26/2021 10:20 PM
5	(we don't dock there)	8/17/2021 4:02 PM
6	Not sure	8/16/2021 9:18 AM
7	better rest room facilities	8/13/2021 1:59 PM

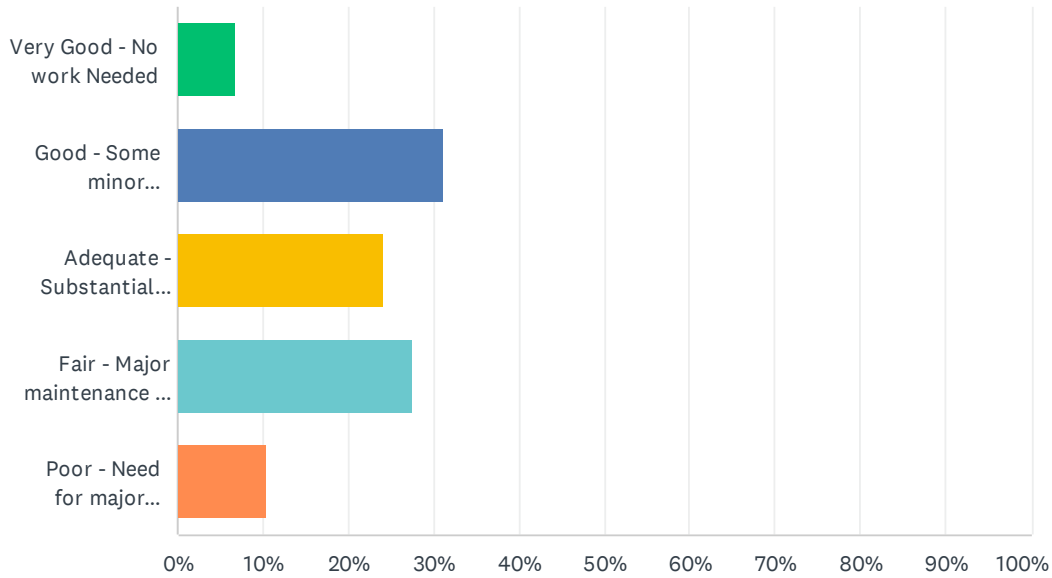
## Q16 What additional infrastructure/amenities do you believe Area 1 - Seasonal Floating Docks needs?

Answered: 12 Skipped: 22

#	RESPONSES	DATE
1	That nice red walkway was amazing 10 years ago, could use a seal coat	10/5/2021 1:09 PM
2	Hard to read it but it's the dark blue on the map I believe.	10/1/2021 3:33 PM
3	Permanate bumpers on all posts for boat protection	9/8/2021 11:56 PM
4	Nothing that comes to mind	9/5/2021 1:16 PM
5	Repair to Electrical Hook ups and Water outlets. No potable water available.	8/26/2021 10:20 PM
6	none	8/21/2021 8:28 AM
7	Replace yacht club with Visitors Center : 2 story viewing deck and shops	8/18/2021 12:33 PM
8	Better store	8/17/2021 7:17 PM
9	Not sure	8/16/2021 9:18 AM
10	bathroom facilities	8/13/2021 1:59 PM
11	need to secure end of the docks they are tippy	8/11/2021 3:34 PM
12	Just cleaner and nicer docks and sidewalk	8/11/2021 11:58 AM

## Q17 Do you feel that Area 2 - Seasonal Fixed Docks is:

Answered: 29 Skipped: 5

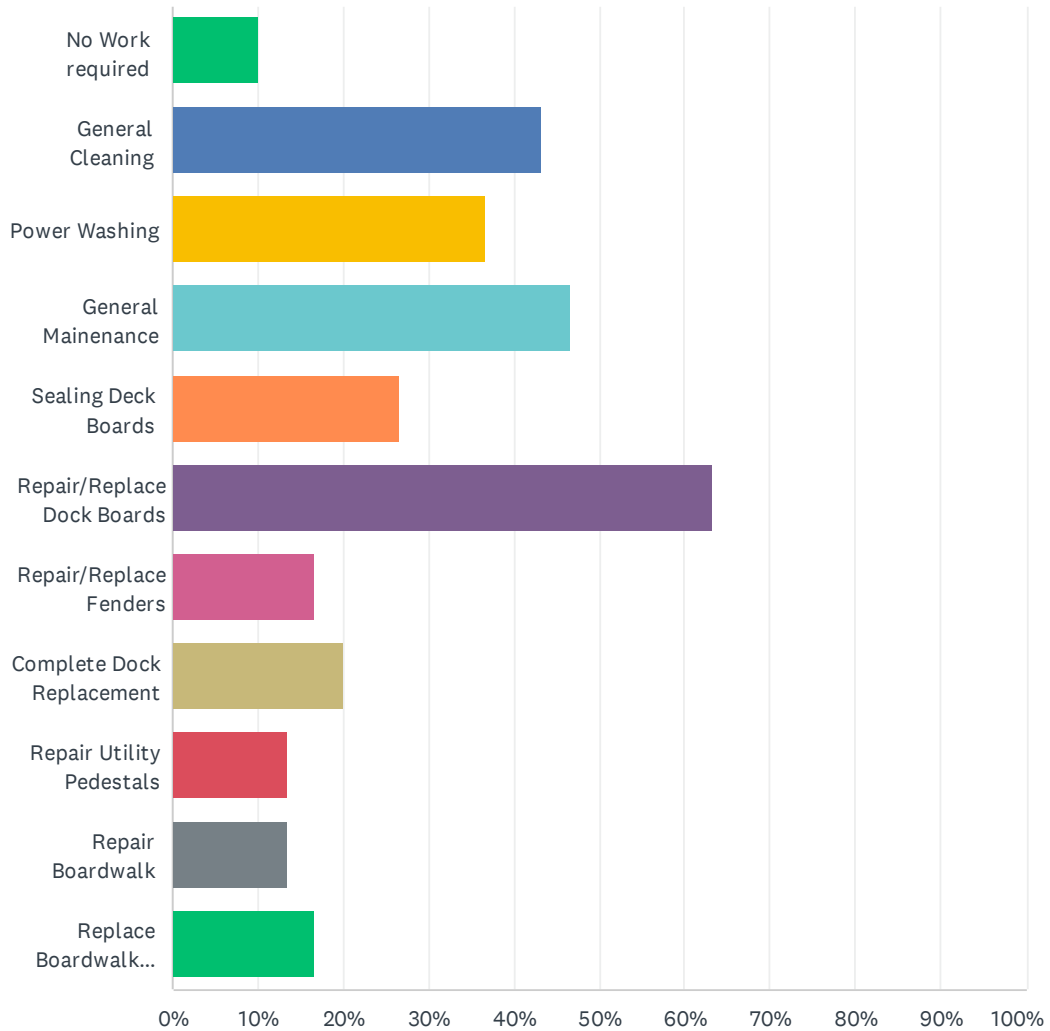


ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	6.90%	2
Good - Some minor maintenance needed.	31.03%	9
Adequate - Substantial maintenance needed at the time.	24.14%	7
Fair - Major maintenance or minor upgrades needed.	27.59%	8
Poor - Need for major reconstruction or refurbishment	10.34%	3
<b>TOTAL</b>		<b>29</b>



## Q18 What improvements do you feel need to be completed in Area 2 - Seasonal Fixed Dock?

Answered: 30 Skipped: 4



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ANSWER CHOICES	RESPONSES	
No Work required	10.00%	3
General Cleaning	43.33%	13
Power Washing	36.67%	11
General Mainenance	46.67%	14
Sealing Deck Boards	26.67%	8
Repair/Replace Dock Boards	63.33%	19
Repair/Replace Fenders	16.67%	5
Complete Dock Replacement	20.00%	6
Repair Utility Pedestals	13.33%	4
Repair Boardwalk	13.33%	4
Replace Boardwalk Lighting	16.67%	5
Total Respondents: 30		

#	OTHER (PLEASE SPECIFY)	DATE
1	Vegetation	10/5/2021 1:09 PM
2	Many docks were completely under water with recent high water levels-	10/1/2021 9:50 PM
3	Potable water; keep area clean of goose waste	9/5/2021 1:16 PM
4	repair broken cleats	8/17/2021 4:02 PM
5	Not sure	8/16/2021 9:18 AM
6	bathroom facilities	8/13/2021 1:59 PM

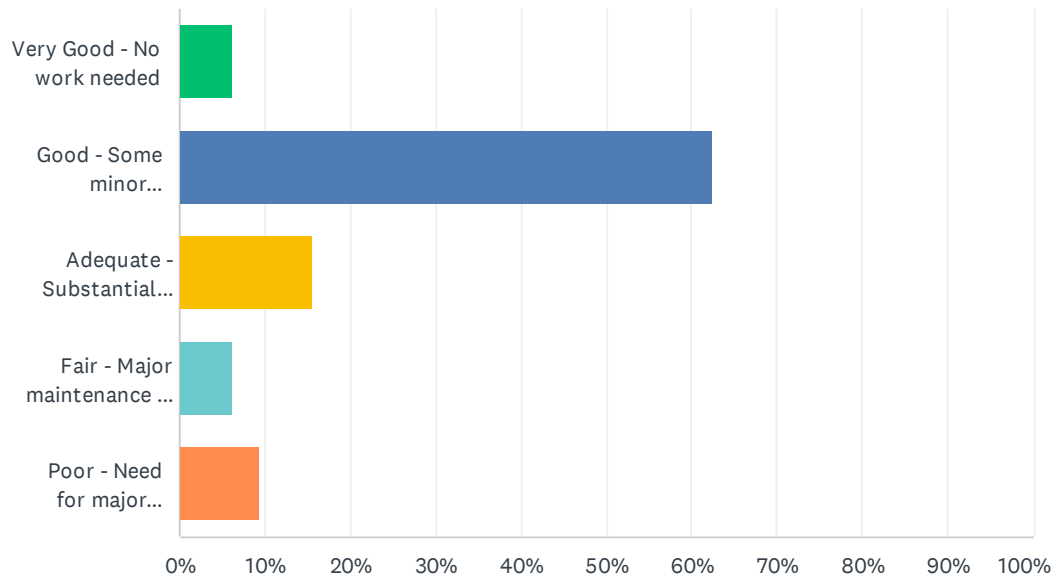
## Q19 What additional improvements/amenities do you believe Area 2 - Seasonal Fixed Docks need?

Answered: 8 Skipped: 26

#	RESPONSES	DATE
1	These need to be completely torn out and rebuilt. Redo sidewalks. Put new better lighting in. Put new power stations and water recepticals in.	9/8/2021 11:56 PM
2	None that comes to mind	9/5/2021 1:16 PM
3	Designated parking for slip owners, grills, picnic tables	8/28/2021 6:51 PM
4	none	8/21/2021 8:28 AM
5	Not sure	8/16/2021 9:18 AM
6	new bathrooms	8/13/2021 1:59 PM
7	They seem unsafe	8/11/2021 3:34 PM
8	not as familiar	8/11/2021 11:58 AM

## Q20 Do you feel Area 3 - Courtesy and Launch Docks is:

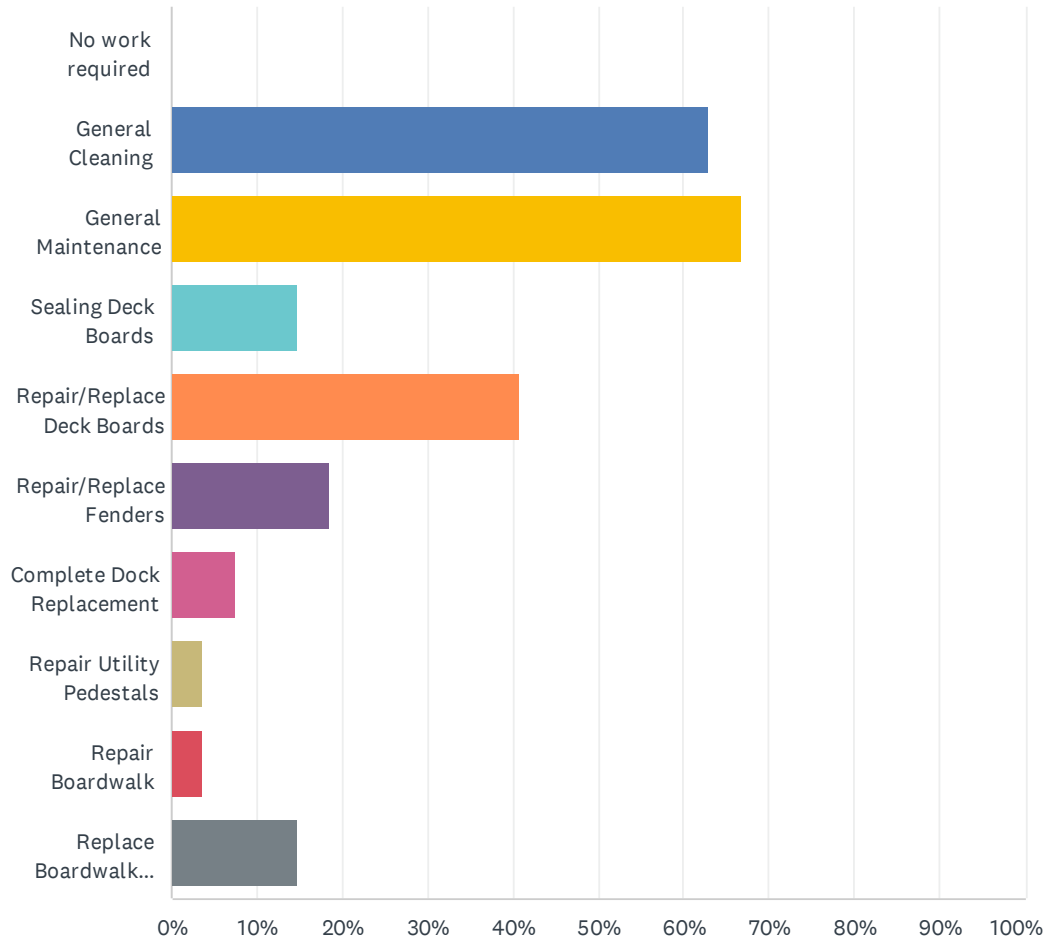
Answered: 32 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very Good - No work needed	6.25%	2
Good - Some minor maintenance needed.	62.50%	20
Adequate - Substantial maintenance needed at the time.	15.63%	5
Fair - Major maintenance or minor upgrades needed.	6.25%	2
Poor - Need for major reconstruction or refurbishment	9.38%	3
<b>TOTAL</b>		<b>32</b>

## Q21 What improvements do you feel need to be completed in Area 3 - Courtesy and Launch Docks?

Answered: 27 Skipped: 7



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ANSWER CHOICES	RESPONSES	
No work required	0.00%	0
General Cleaning	62.96%	17
General Maintenance	66.67%	18
Sealing Deck Boards	14.81%	4
Repair/Replace Deck Boards	40.74%	11
Repair/Replace Fenders	18.52%	5
Complete Dock Replacement	7.41%	2
Repair Utility Pedestals	3.70%	1
Repair Boardwalk	3.70%	1
Replace Boardwalk Lighting	14.81%	4
Total Respondents: 27		

#	OTHER (PLEASE SPECIFY)	DATE
1	Appearance looks like they are broken/uneven, many were submerged during recent high water levels; I don't think these even have any lighting.	10/1/2021 9:50 PM
2	Better picnic areas	10/1/2021 3:33 PM
3	Keep clean of goose waste	9/5/2021 1:16 PM
4	Security camera and fencing	8/18/2021 12:33 PM
5	Public Restrooms	8/16/2021 7:34 PM

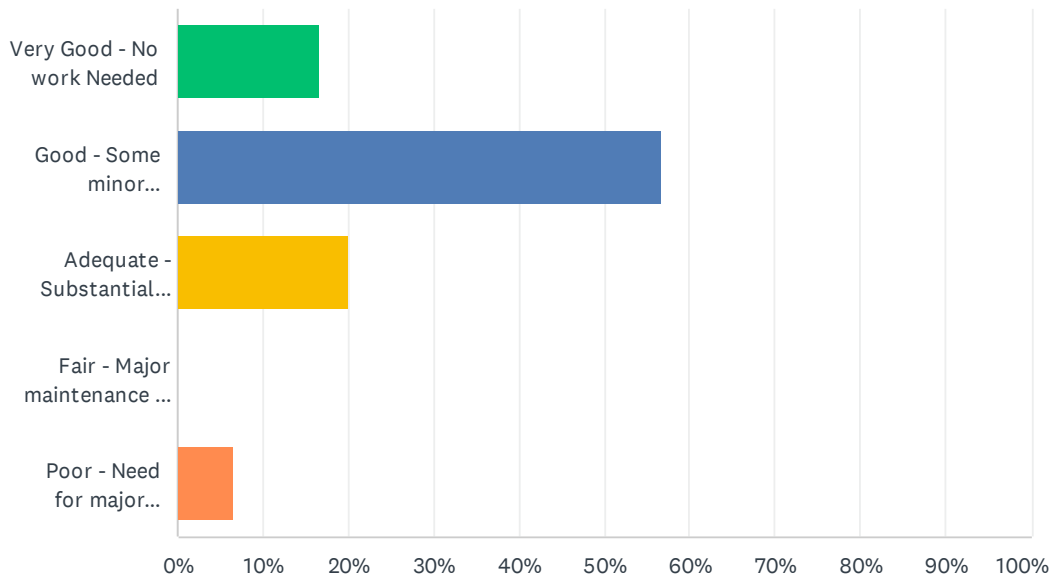
## Q22 What additional infrastructure/amenities do you believe Area 3 - Courtesy and Launch Docks needs?

Answered: 6 Skipped: 28

#	RESPONSES	DATE
1	Picnic tables	10/1/2021 3:33 PM
2	Way better lighting. Docks and walk on dock need substantial repairs. Must add permanent boat bumpers on each post.	9/8/2021 11:56 PM
3	None	9/5/2021 1:16 PM
4	none	8/21/2021 8:28 AM
5	Broken post on one	8/16/2021 9:18 AM
6	Do not use these docks	8/11/2021 11:58 AM

## Q23 Do you feel that in Area 4 the Transient Docks are:

Answered: 30 Skipped: 4

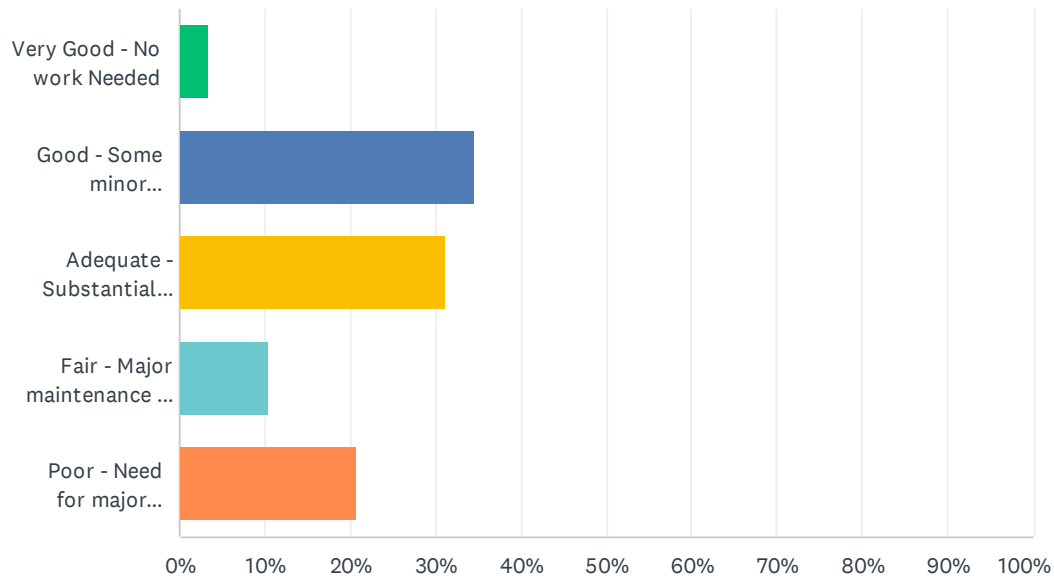


ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	16.67%	5
Good - Some minor maintenance needed.	56.67%	17
Adequate - Substantial maintenance needed at the time.	20.00%	6
Fair - Major maintenance or minor upgrades needed.	0.00%	0
Poor - Need for major reconstruction or refurbishment	6.67%	2
<b>TOTAL</b>		<b>30</b>



## Q24 Do you feel that in Area 4 the Boater's Restrooms are:

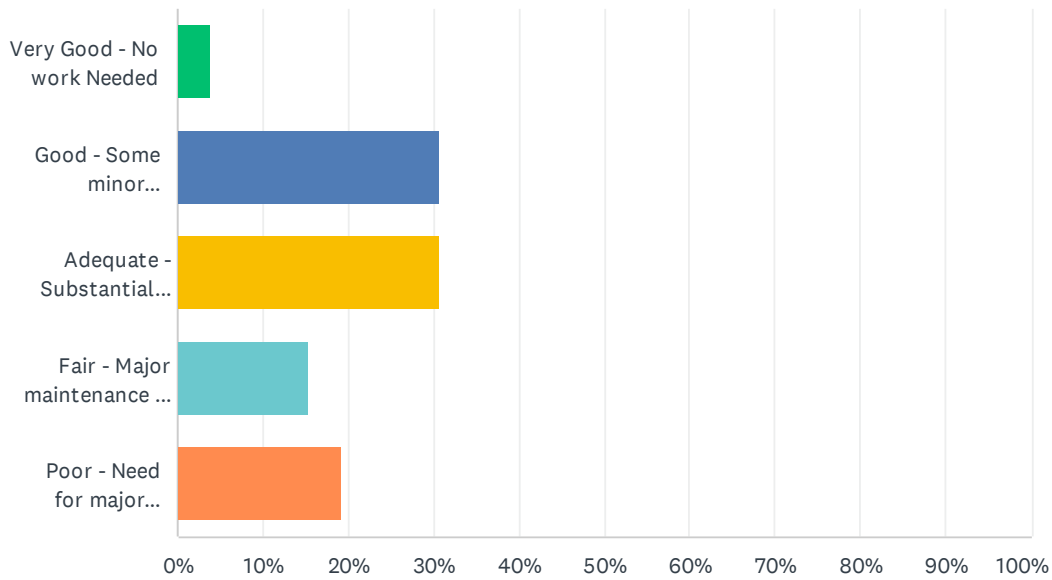
Answered: 29 Skipped: 5



ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	3.45%	1
Good - Some minor maintenance needed.	34.48%	10
Adequate - Substantial maintenance needed at the time.	31.03%	9
Fair - Major maintenance or minor upgrades needed.	10.34%	3
Poor - Need for major reconstruction or refurbishment	20.69%	6
<b>TOTAL</b>		<b>29</b>

## Q25 Do you feel that in Area 4 the Boater's Lounge is:

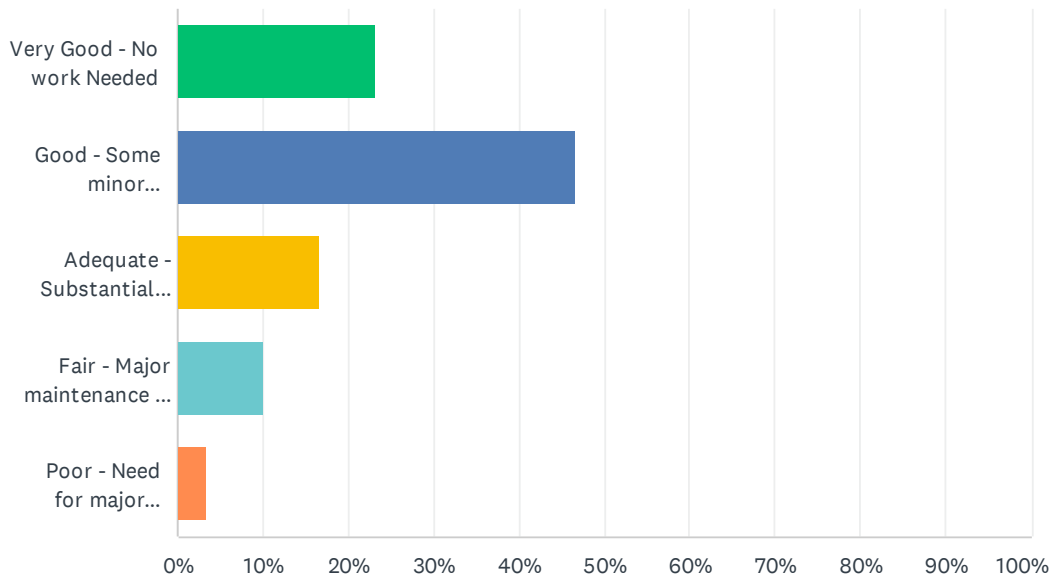
Answered: 26 Skipped: 8



ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	3.85%	1
Good - Some minor maintenance needed.	30.77%	8
Adequate - Substantial maintenance needed at the time.	30.77%	8
Fair - Major maintenance or minor upgrades needed.	15.38%	4
Poor - Need for major reconstruction or refurbishment	19.23%	5
<b>TOTAL</b>		<b>26</b>

## Q26 Do you feel that in Area 4 the Fish Cleaning Station is:

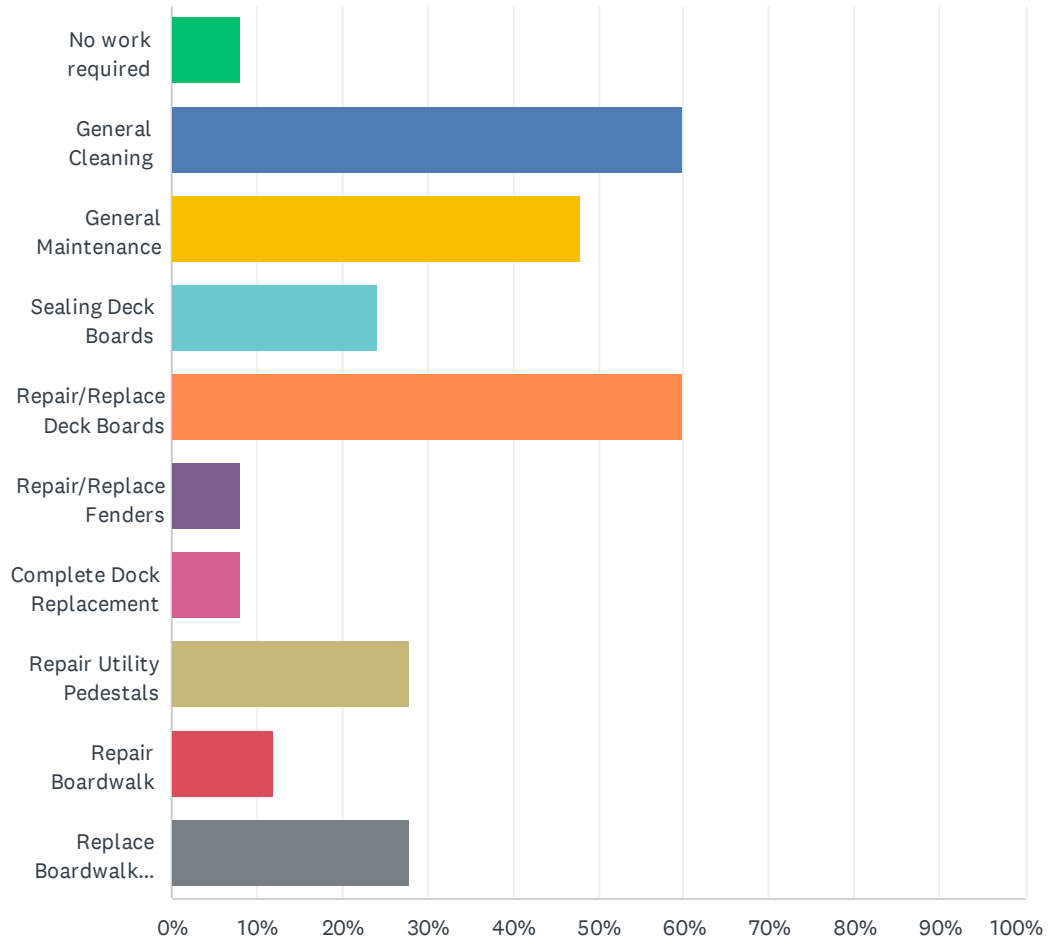
Answered: 30 Skipped: 4



ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	23.33%	7
Good - Some minor maintenance needed.	46.67%	14
Adequate - Substantial maintenance needed at the time.	16.67%	5
Fair - Major maintenance or minor upgrades needed.	10.00%	3
Poor - Need for major reconstruction or refurbishment	3.33%	1
<b>TOTAL</b>		<b>30</b>

## Q27 What improvements do you feel need to be completed in Area 4 - to the Transient Dock?

Answered: 25 Skipped: 9



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ANSWER CHOICES	RESPONSES
No work required	8.00% 2
General Cleaning	60.00% 15
General Maintenance	48.00% 12
Sealing Deck Boards	24.00% 6
Repair/Replace Deck Boards	60.00% 15
Repair/Replace Fenders	8.00% 2
Complete Dock Replacement	8.00% 2
Repair Utility Pedestals	28.00% 7
Repair Boardwalk	12.00% 3
Replace Boardwalk Lighting	28.00% 7
Total Respondents: 25	

#	OTHER (PLEASE SPECIFY)	DATE
1	Fix the sunken area as soon as possible.years ago the issue was discovered but NOTHING was ever done to repair it	10/1/2021 3:33 PM
2	Potable water	9/5/2021 1:16 PM
3	(we don't dock there)	8/17/2021 4:02 PM
4	Very adequate, but needs updating	8/16/2021 9:18 AM
5	It's better now	8/15/2021 10:46 AM
6	?	8/13/2021 1:40 PM

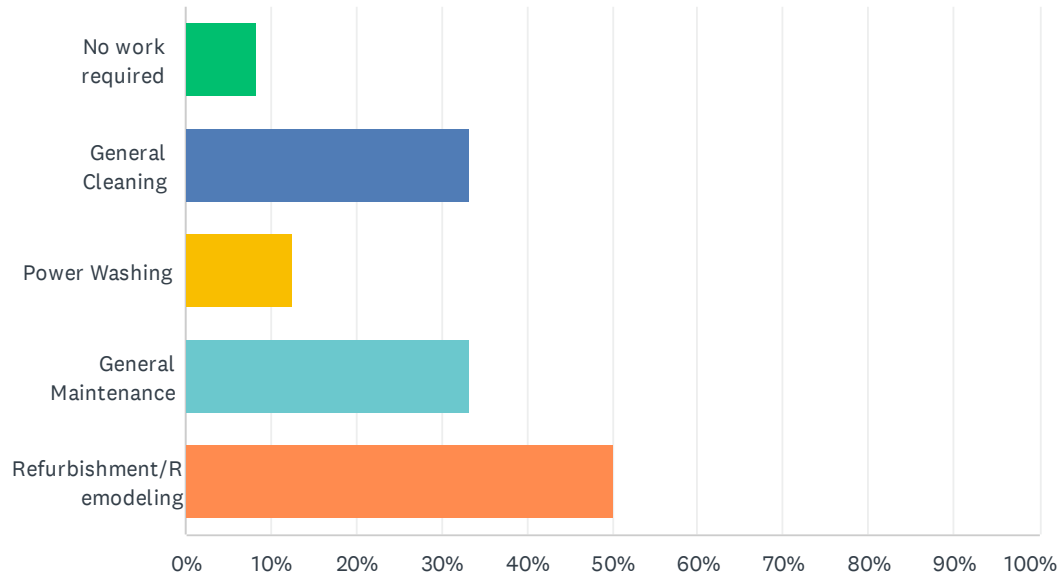
## Q28 What additional infrastructure/amenities do you believe are needed in Area 4 - Transient Docks and Boater's Amenities

Answered: 13 Skipped: 21

#	RESPONSES	DATE
1	Bathrooms should be accessible to all marina users-it would be nice to have a lit bathroom (not a porta-potty) when coming in to clean fish-especially during the night	10/1/2021 9:50 PM
2	A restroom that is clean and available to ALL boaters and fishermen. Not a porta John	10/1/2021 3:33 PM
3	Better layout - poorly planned from the outset	10/1/2021 1:34 PM
4	Way better boaters lounge built	9/8/2021 11:56 PM
5	None that comes to mind	9/5/2021 1:16 PM
6	Upgrade & Improve Bath/Wash house. Demolish over winter and rebuild.	8/26/2021 10:20 PM
7	New restroom/shower house and boaters' lounge	8/26/2021 7:21 PM
8	none	8/21/2021 8:28 AM
9	Unable to use it	8/16/2021 5:20 PM
10	It's ready to be updated, to look better for visitors	8/16/2021 9:18 AM
11	better bathrooms	8/13/2021 1:59 PM
12	The restrooms are locked to fisherman who pay \$60 to use the launch.	8/13/2021 12:54 PM
13	need lighting - low lights to mark walk ways	8/11/2021 3:34 PM

## Q29 What improvements do you feel need to be completed to the Boater's Restrooms in Area 4?

Answered: 24 Skipped: 10

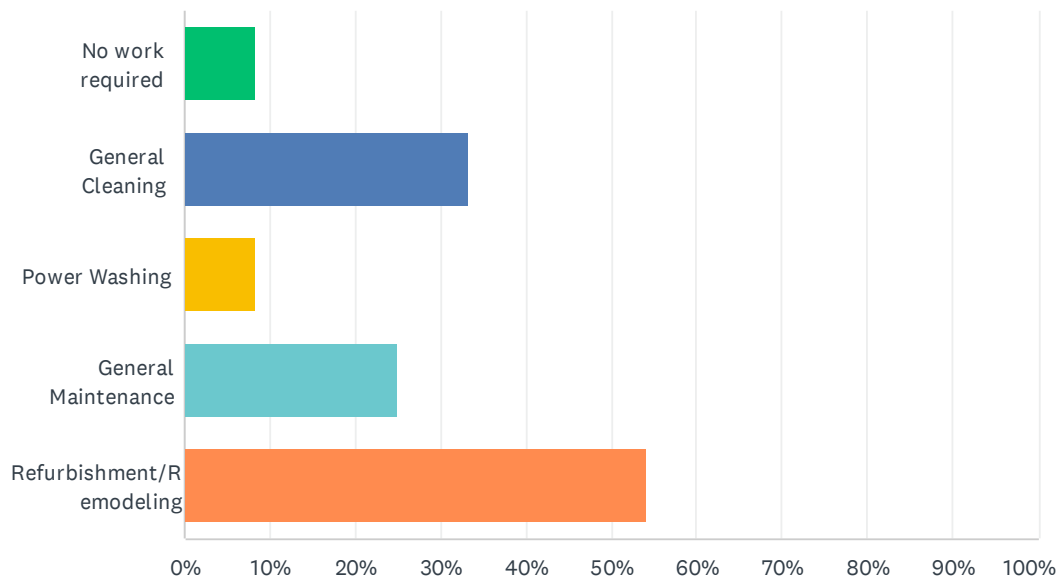


ANSWER CHOICES	RESPONSES
No work required	8.33% 2
General Cleaning	33.33% 8
Power Washing	12.50% 3
General Maintenance	33.33% 8
Refurbishment/Remodeling	50.00% 12
Total Respondents: 24	

#	OTHER (PLEASE SPECIFY)	DATE
1	If the They're going to be the only ones they need to be accessible to the public. Also the first place someone boating into alpena goes, and if they get in it's not a great first impression	10/5/2021 1:09 PM
2	Not able to access it so I can't say what condition it's in	10/1/2021 9:50 PM
3	Better facility.	10/1/2021 3:33 PM
4	No comment as I'm not a user	9/5/2021 1:16 PM
5	new building	8/26/2021 7:21 PM
6	Open to the public	8/16/2021 7:34 PM
7	Unable to use it	8/16/2021 5:20 PM
8	Boaters without boat slips should be able to use restrooms	8/16/2021 9:18 AM

## Q30 What improvements do you feel need to be completed to the Boater's Lounge in Area 4?

Answered: 24 Skipped: 10



ANSWER CHOICES	RESPONSES
No work required	8.33% 2
General Cleaning	33.33% 8
Power Washing	8.33% 2
General Maintenance	25.00% 6
Refurbishment/Remodeling	54.17% 13
Total Respondents: 24	

#	OTHER (PLEASE SPECIFY)	DATE
1	It's depressing	10/5/2021 1:09 PM
2	Was only in there once during BTF to get a donut; not accessible otherwise.	10/1/2021 9:50 PM
3	Not a user	9/5/2021 1:16 PM
4	new building	8/26/2021 7:21 PM
5	(we don't use it)	8/17/2021 4:02 PM
6	Unable to use it	8/16/2021 5:20 PM



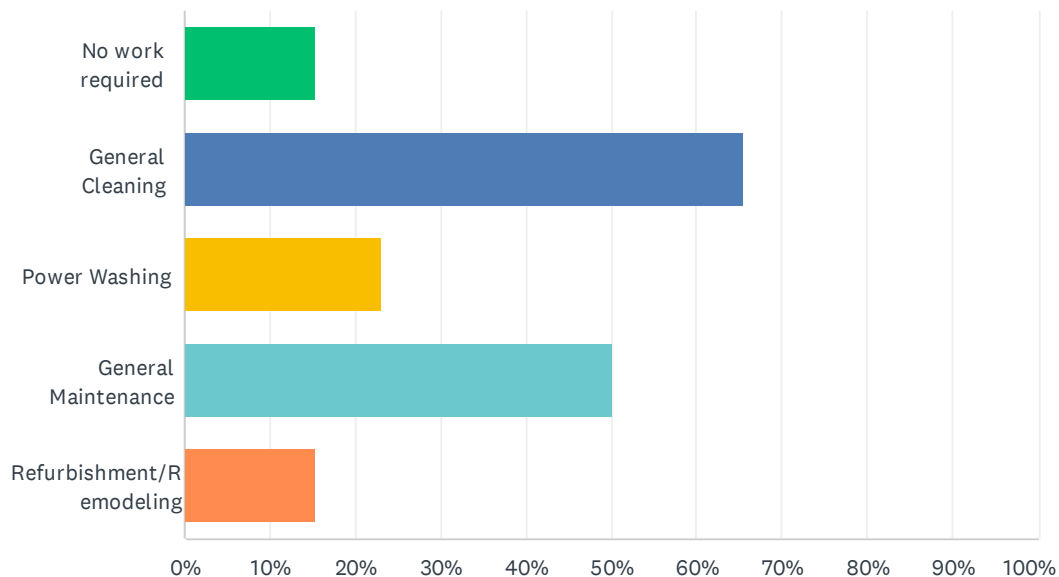
## Q31 What additional infrastructure/amenities do you believe the Boater's Lounge would benefit from?

Answered: 10 Skipped: 24

#	RESPONSES	DATE
1	Nice vending machines, kitchenette, dining table/ relaxation area. Some games/entertainment	10/5/2021 1:09 PM
2	A pastry and coffee/ snack type of vendors located there. With regular hours. Maybe even a donut shop!	10/1/2021 3:33 PM
3	Cafe (coffee shop) and Cafeteria	9/8/2021 11:56 PM
4	Not a user	9/5/2021 1:16 PM
5	New Building. How old is that building? It is a disgrace. Some of the boats coming in to visit cost almost or over a Million dollars. Not up to their standards.	8/26/2021 10:20 PM
6	none	8/21/2021 8:28 AM
7	Unable to use it	8/16/2021 5:20 PM
8	None	8/16/2021 9:18 AM
9	The lounge needs to be inviting. needs better furniture and the counter area is a mess.	8/11/2021 3:34 PM
10	Update amenities in lounge (i.e. small kitchen, washroom, tv, better kiosk of information)	8/11/2021 11:58 AM

## Q32 What improvements do you feel need to be completed to the Fish Cleaning Station in Area 4?

Answered: 26 Skipped: 8



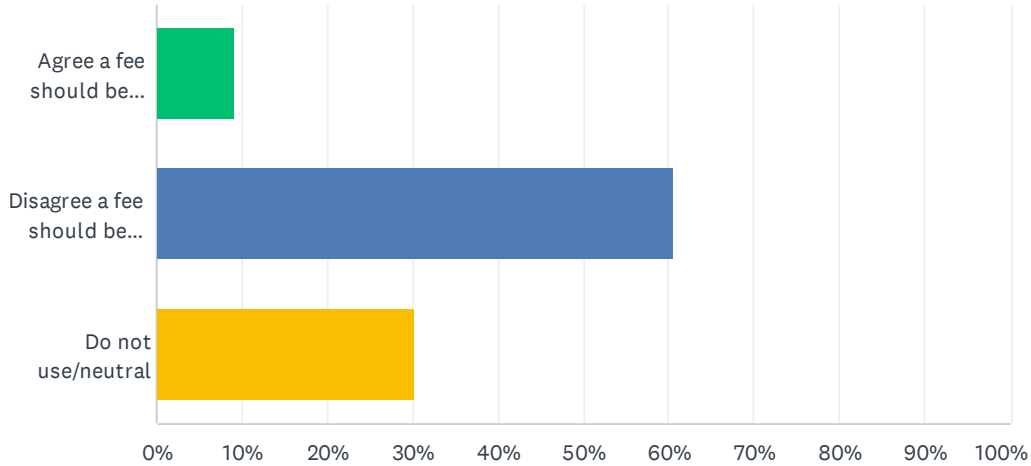
ANSWER CHOICES	RESPONSES
No work required	15.38% 4
General Cleaning	65.38% 17
Power Washing	23.08% 6
General Maintenance	50.00% 13
Refurbishment/Remodeling	15.38% 4
Total Respondents: 26	

#	OTHER (PLEASE SPECIFY)	DATE
1	outside fresh water spigots for cooler rinsing	10/3/2021 10:28 PM
2	Automatic lighting needs to be repaired or replaced-light goes out while we clean fish and it's a fight to get it to power back on; floor is extremely slippery & could benefit from a gritty texture; stations need to be sanitized/bleached more often	10/1/2021 9:50 PM
3	None	9/5/2021 1:16 PM
4	(we don't fish)	8/17/2021 4:02 PM
5	Extremely happy with fish cleaning station	8/16/2021 9:18 AM
6	Standing water on the floor	8/14/2021 10:08 AM
7	The light turns off while people are cleaning fish at night. This is dangerous. The sprayer spay all over the place and people can leave soaked. Some of the boards need to be replaced.	8/14/2021 9:37 AM
8	Recently notice it is being taken care of. Use interior painting	8/13/2021 5:50 PM



**Q33 It has been suggested that a fee should be charged for access to use the Fish Cleaning Station to pay for maintenance and upkeep. What is your opinion of the possibility of this fee?**

Answered: 33 Skipped: 1



ANSWER CHOICES	RESPONSES	
Agree a fee should be charged	9.09%	3
Disagree a fee should be charged	60.61%	20
Do not use/neutral	30.30%	10
<b>TOTAL</b>		<b>33</b>

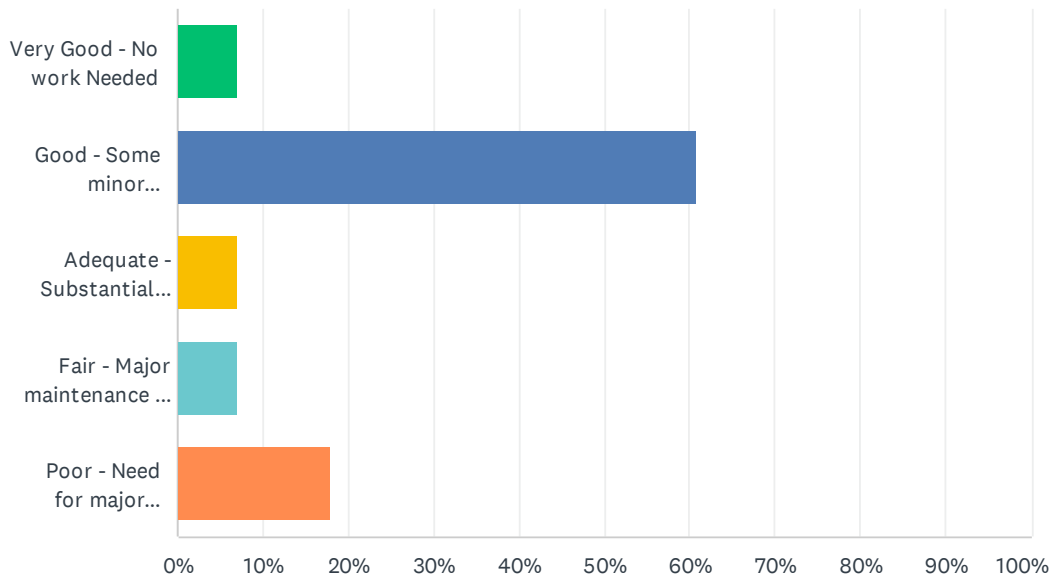
### Q34 If a fee were to be established for the Fish Cleaning Station, how much would you be willing to pay for access to the facility?

Answered: 21 Skipped: 13

#	RESPONSES	DATE
1	0	10/3/2021 10:28 PM
2	Depends how it's setup App to unlock Seasonal pass	10/3/2021 1:41 PM
3	\$10-\$20 per season/year	10/1/2021 9:50 PM
4	Who would be around to collect a fee from the fishermen?	10/1/2021 3:33 PM
5	Nothing. It should be for people that have a seasonal launch permit, and transient boaters ONLY! If you want to use it, buy a seasonal launch pass. If additional expenses need to be covered, raise the price of the launch pass and transient boat cost	9/8/2021 11:56 PM
6	\$5 per use	9/5/2021 1:16 PM
7	\$0	8/29/2021 6:03 PM
8	.02	8/26/2021 10:20 PM
9	n/a	8/21/2021 8:28 AM
10	Would go elsewhere!!!	8/17/2021 7:17 PM
11	0	8/16/2021 8:18 PM
12	The fee of 50 dollars for the launching is sufficient.	8/16/2021 7:34 PM
13	I already pay for using the launch as a fisherman	8/16/2021 5:20 PM
14	None, I would quite using it then	8/16/2021 9:18 AM
15	If I'm paying for a slip, I should not have to pay a fee for cleaning fish	8/15/2021 10:46 AM
16	0 Roger city doesn't charge for there cleaning station	8/14/2021 10:08 AM
17	I'm already paying for launch fees. That should cover the fish cleaning station. The fees for non city residents went way up the last couple years. I believe from \$30 to \$50. Maybe there should be more fish cleaning stations at other ports like rockport and Presque Isle.	8/14/2021 9:37 AM
18	Fee should be charged at every use, some fishermen use it several times a day and possibly closed in the evening.	8/13/2021 5:50 PM
19	\$0	8/13/2021 1:40 PM
20	It should be included in the seasonal launch fee.	8/13/2021 12:54 PM
21	\$25-50 a season	8/11/2021 11:58 AM

### Q35 Do you feel that in Area 5 the Screening Wall Area is:

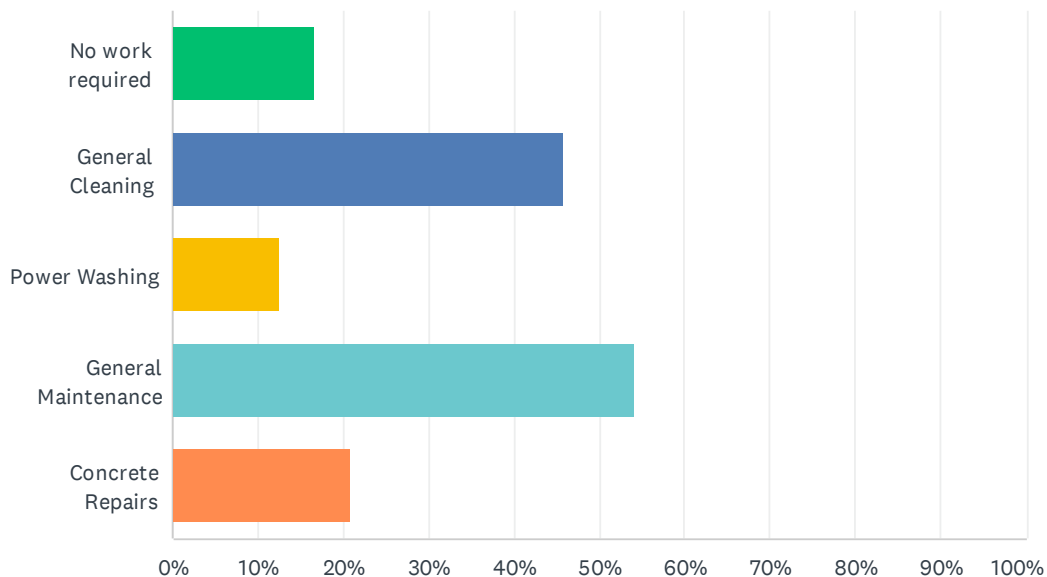
Answered: 28 Skipped: 6



ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	7.14%	2
Good - Some minor maintenance needed.	60.71%	17
Adequate - Substantial maintenance needed at the time.	7.14%	2
Fair - Major maintenance or minor upgrades needed.	7.14%	2
Poor - Need for major reconstruction or refurbishment	17.86%	5
<b>TOTAL</b>		<b>28</b>

## Q36 What improvements do you feel need to be completed in Area 5 - Screening Wall Area?

Answered: 24 Skipped: 10



ANSWER CHOICES	RESPONSES	
No work required	16.67%	4
General Cleaning	45.83%	11
Power Washing	12.50%	3
General Maintenance	54.17%	13
Concrete Repairs	20.83%	5
Total Respondents: 24		

#	OTHER (PLEASE SPECIFY)	DATE
1	Plantings need maintenance	10/4/2021 1:26 PM
2	Hide the waste plant	10/2/2021 8:50 AM
3	Have never gone over there-is it accessible or usable like for picnics?	10/1/2021 9:50 PM
4	Do something to reduce the smell from the waste treatment area	9/5/2021 1:16 PM
5	Major Renovation. Remember those Million dollar Yachts?	8/26/2021 10:20 PM
6	Extension	8/18/2021 12:33 PM
7	landscaping improvements	8/11/2021 3:34 PM

## Q37 What additional infrastructure/amenities do you feel need to be completed in Area 5 - Screening Wall area?

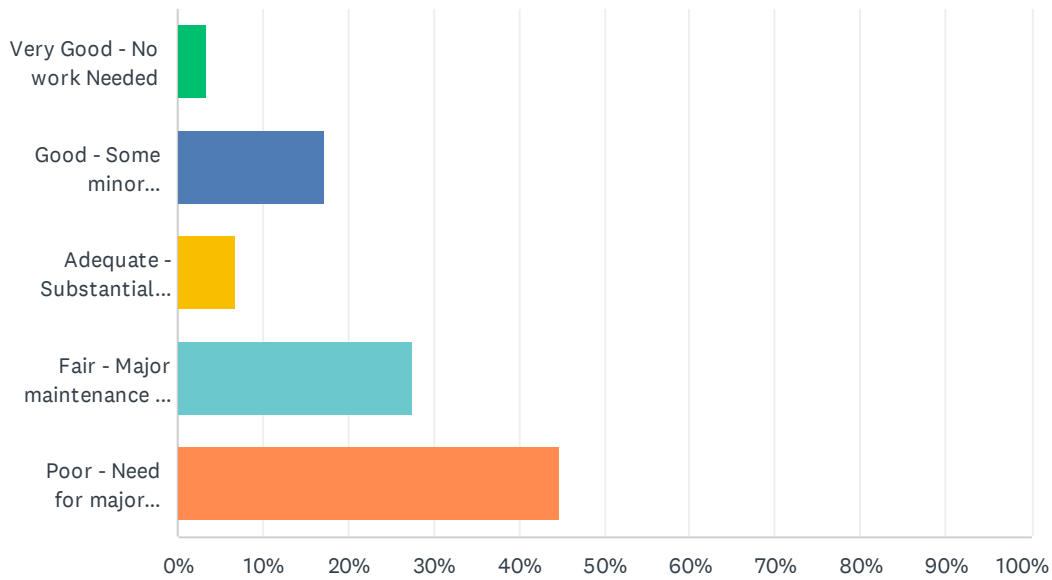
Answered: 10 Skipped: 24

#	RESPONSES	DATE
1	Better seating	10/3/2021 1:41 PM
2	It's adequate now. Blocking the sewage treatment facility from recreational boaters.	10/1/2021 3:33 PM
3	Bigger better most asthetic wall built. No one wants to see or smell the city waste plant next to the Harbor!	9/8/2021 11:56 PM
4	See previous response	9/5/2021 1:16 PM
5	Lights	8/28/2021 6:51 PM
6	none	8/21/2021 8:28 AM
7	Na	8/16/2021 5:20 PM
8	None	8/16/2021 9:18 AM
9	none	8/11/2021 3:34 PM
10	More landscaping to hide water treatment facility	8/11/2021 11:58 AM



### Q38 Do you feel that in Area 6 the Marina Shop/Maintenance Building is:

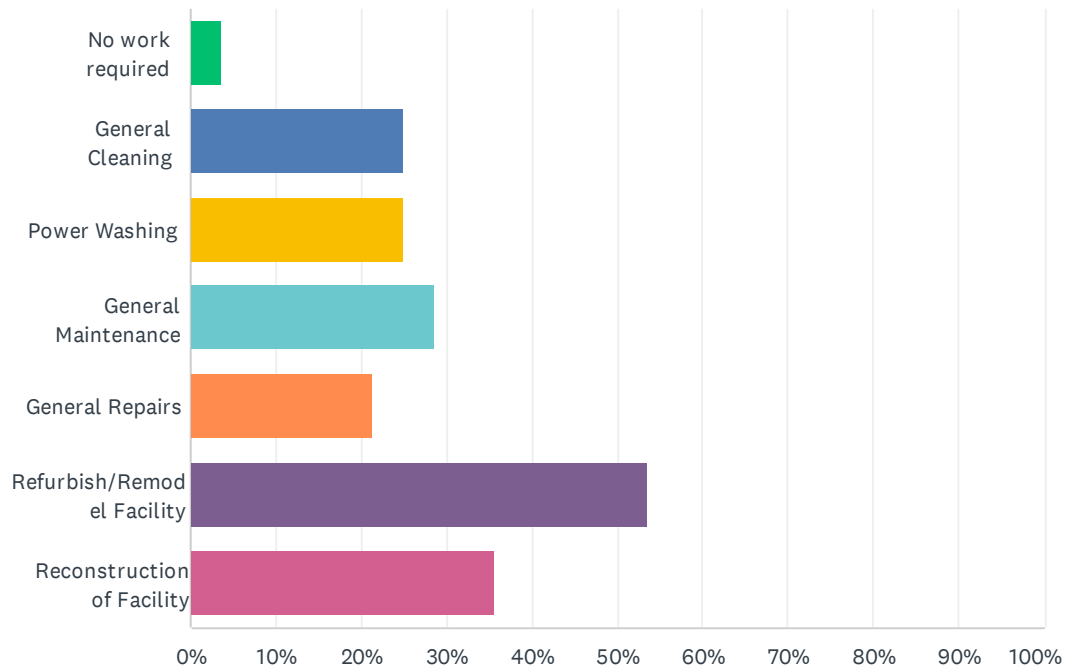
Answered: 29 Skipped: 5



ANSWER CHOICES	RESPONSES	
Very Good - No work Needed	3.45%	1
Good - Some minor maintenance needed.	17.24%	5
Adequate - Substantial maintenance needed at the time.	6.90%	2
Fair - Major maintenance or minor upgrades needed.	27.59%	8
Poor - Need for major reconstruction or refurbishment	44.83%	13
<b>TOTAL</b>		<b>29</b>

## Q39 What improvements do you feel need to be completed in Area 6 - Marina Ship/Maintenance Building

Answered: 28 Skipped: 6



ANSWER CHOICES	RESPONSES
No work required	3.57% 1
General Cleaning	25.00% 7
Power Washing	25.00% 7
General Maintenance	28.57% 8
General Repairs	21.43% 6
Refurbish/Remodel Facility	53.57% 15
Reconstruction of Facility	35.71% 10
Total Respondents: 28	

#	OTHER (PLEASE SPECIFY)	DATE
1	Nothing crazy, the place looks like it's been abandoned at this point	10/5/2021 1:09 PM
2	Hydrangea's are way overgrown and are taking over sidewalk	10/1/2021 9:50 PM
3	Tear it down. Rebuild it to modern standards.	10/1/2021 3:33 PM
4	Remove and relocate boatyard services	10/1/2021 1:34 PM
5	Just general maintenance	9/5/2021 1:16 PM
6	Its not well promoted or able to be used by normal people	8/16/2021 5:20 PM



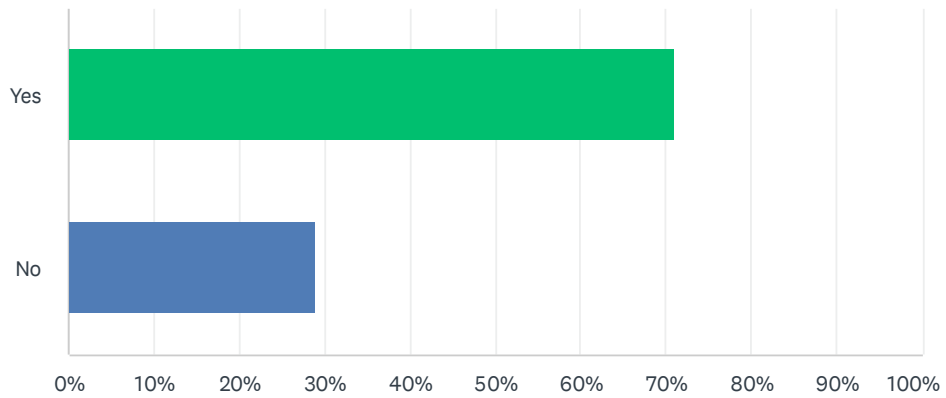
## Q40 What additional infrastructure/amenities do you believe Area 6 - Marina Shop/Maintenance Building needs?

Answered: 15 Skipped: 19

#	RESPONSES	DATE
1	Bait shop and hardware	10/3/2021 1:41 PM
2	Put in a nice bait shop with live bait fish & lures/products for purchase	10/1/2021 9:50 PM
3	Tear it down and start over	10/1/2021 3:33 PM
4	Would make a good location for restroom facilities	10/1/2021 1:34 PM
5	Complete rebuild. This is the first thing a person sees driving in to our harbor. It's should look immaculate. Complete rebuild needed.	9/8/2021 11:56 PM
6	None	9/5/2021 1:16 PM
7	fully stocked marine store	8/26/2021 7:21 PM
8	clean up exterior	8/21/2021 8:28 AM
9	Public restroom, better store!!!!	8/17/2021 7:17 PM
10	Able to be used or promoted as a usable thing	8/16/2021 5:20 PM
11	None	8/16/2021 9:18 AM
12	A good coat of paint, to refresh it	8/15/2021 10:46 AM
13	Snorkel and Scuba supplies and shower facilities	8/13/2021 1:59 PM
14	A full service marina with a store that has snacks drinks etc	8/13/2021 12:54 PM
15	Complete remodel, possible better use than a store? have space for Youth sailing education/ rentals connected.	8/11/2021 11:58 AM

### Q41 Have you ever used the mechanical service/shop offered onsite?

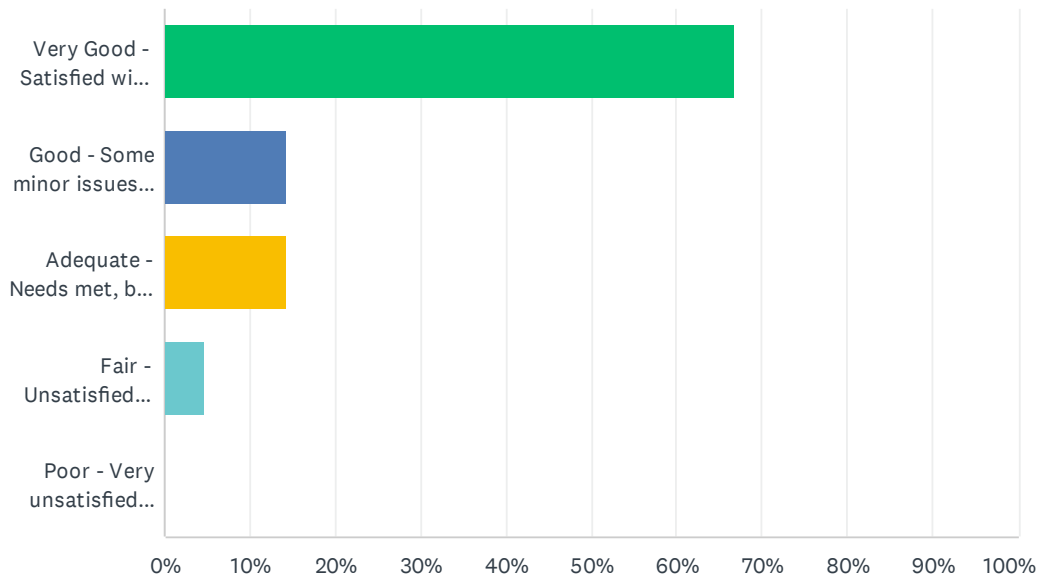
Answered: 31 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	70.97%	22
No	29.03%	9
TOTAL		31

## Q42 If yes, How would you rate the services you received?

Answered: 21 Skipped: 13



ANSWER CHOICES	RESPONSES	
Very Good - Satisfied with the goods and services received.	66.67%	14
Good - Some minor issues or items unavailable, but overall satisfied.	14.29%	3
Adequate - Needs met, but not to expectation.	14.29%	3
Fair - Unsatisfied with the goods and services received.	4.76%	1
Poor - Very unsatisfied with the goods and services received.	0.00%	0
<b>TOTAL</b>		<b>21</b>

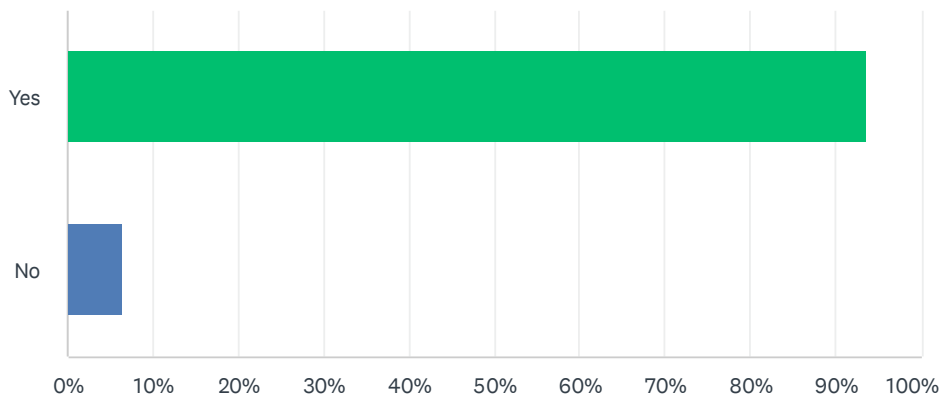
### Q43 If you have concerns about the goods or services received at the Marina Shop can you please describe or comment.

Answered: 8 Skipped: 26

#	RESPONSES	DATE
1	Will see what happens in future regarding services	10/2/2021 8:50 AM
2	The shop was never open so I could never see what if anything was for sale	10/1/2021 9:50 PM
3	Rich McConnley does an outstanding job managing this. His customer service is excellent. He's a great person for this job snd should be commended!	9/8/2021 11:56 PM
4	none	8/21/2021 8:28 AM
5	It's old run down and has outdated stuff for purchase	8/17/2021 7:17 PM
6	Rich is a great guy, but he needs more help. Our only problems occurred before our arrival and after our departure for the season, and we couldn't have the boat hauled, per harbor policy	8/17/2021 4:02 PM
7	None	8/16/2021 9:18 AM
8	none	8/11/2021 3:34 PM

### Q44 Would you consider and operational mechanical shop and store an essential part of the full-service marina?

Answered: 31 Skipped: 3



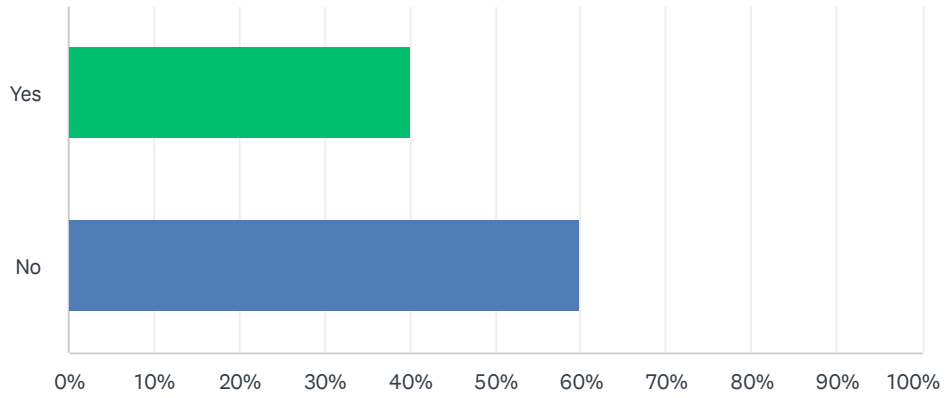
ANSWER CHOICES	RESPONSES	
Yes	93.55%	29
No	6.45%	2
<b>TOTAL</b>		<b>31</b>

#	EXPLANATION OR COMMENT:	DATE
1	Brings in people and money	10/3/2021 1:41 PM
2	This is a city marina - not a commercial boatyard!	10/1/2021 1:34 PM
3	Imagine you have a car but have no where to take it to be repaired. What arer you going to do?	8/26/2021 10:20 PM
4	Gotta keep a boat maintained and running.	8/17/2021 4:02 PM
5	This is a major advantage of our marina	8/11/2021 3:34 PM



### Q45 Have you ever used the travel lift service offered onsite?

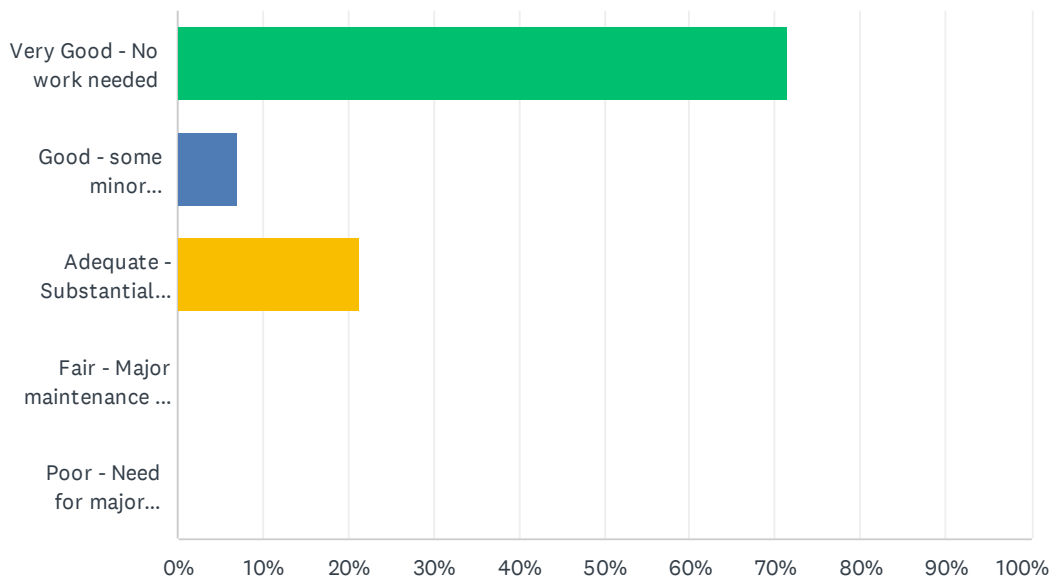
Answered: 30 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	40.00%	12
No	60.00%	18
TOTAL		30

## Q46 If yes, how would you rate the services you received with the travel lift?

Answered: 14 Skipped: 20



ANSWER CHOICES	RESPONSES	
Very Good - No work needed	71.43%	10
Good - some minor maintenance needed.	7.14%	1
Adequate - Substantial maintenance needed at the time	21.43%	3
Fair - Major maintenance or minor upgrades needed.	0.00%	0
Poor - Need for major reconstruction or refurbishment.	0.00%	0
<b>TOTAL</b>		<b>14</b>

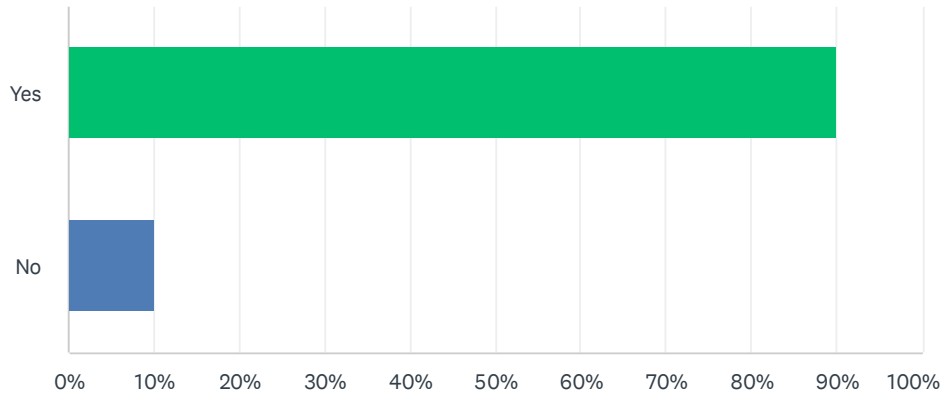
## Q47 If you have concerns with the travel lift services received can you please explain?

Answered: 4 Skipped: 30

#	RESPONSES	DATE
1	Needs to be painted and made to look nicer.	9/8/2021 11:56 PM
2	none	8/21/2021 8:28 AM
3	None	8/16/2021 9:18 AM
4	none - they have done a great job. very knowledgeable crew which is critical. they have to place straps under a boat not knowing specifically what is under the boat that could be damaged.	8/11/2021 3:34 PM

## Q48 Would you consider the travel lift an essential part of the full-service marina?

Answered: 30 Skipped: 4

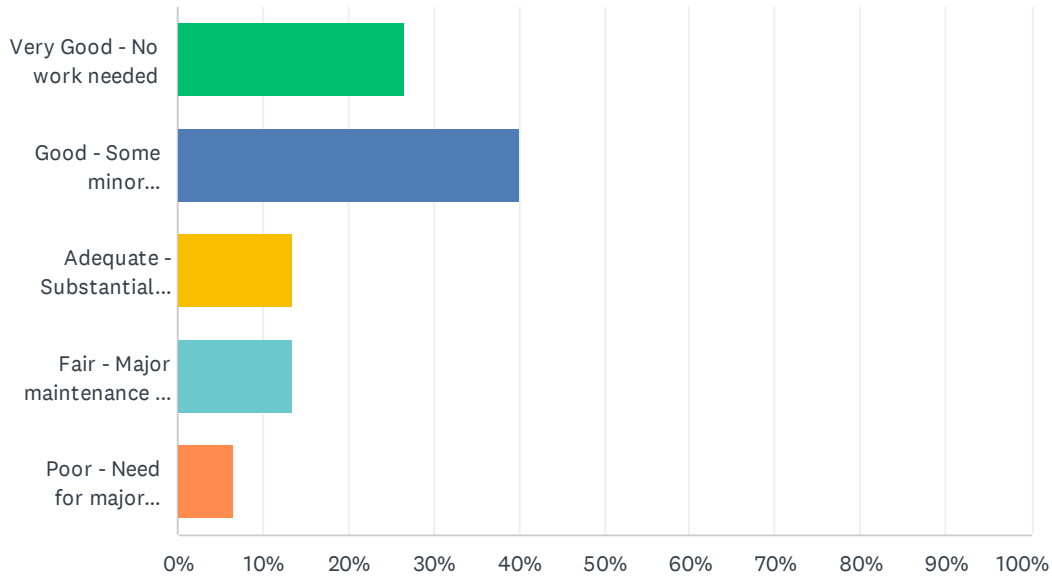


ANSWER CHOICES	RESPONSES	
Yes	90.00%	27
No	10.00%	3
<b>TOTAL</b>		<b>30</b>

#	EXPLANATION OR COMMENT:	DATE
1	Boats that break down need that equipment to haul them out	10/1/2021 3:33 PM
2	A working boatyard should be on the river	10/1/2021 1:34 PM
3	Without the lift and mechanical service the marina would lose many potential visitors and seasonal users	8/29/2021 6:03 PM
4	If it is not here you will need to take your boat to Bay City or Cheboygan	8/11/2021 3:34 PM

## Q49 Do you feel Area 7 - Prentis Street Entryway is:

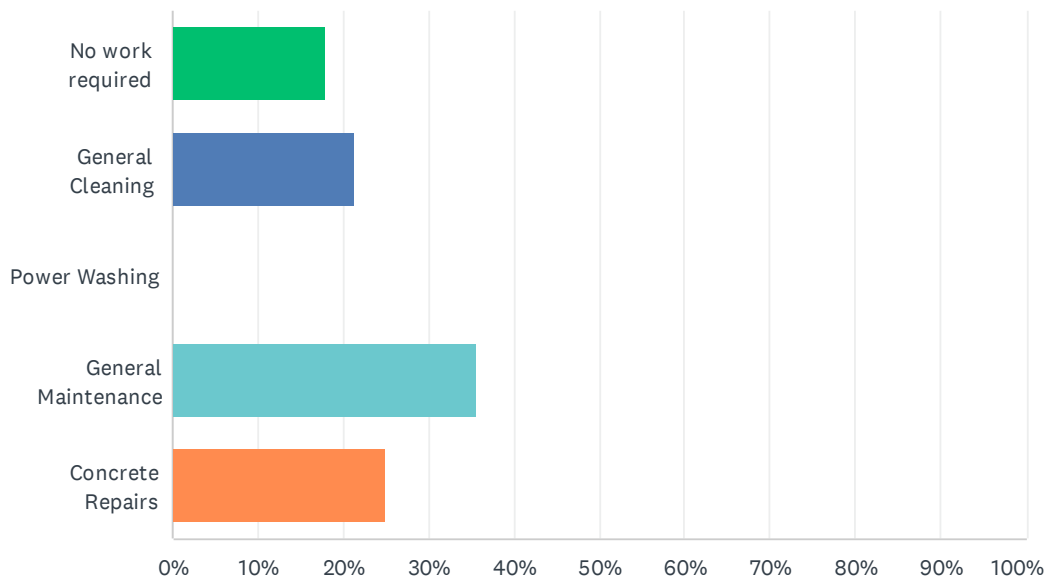
Answered: 30 Skipped: 4



ANSWER CHOICES	RESPONSES	
Very Good - No work needed	26.67%	8
Good - Some minor maintenance needed.	40.00%	12
Adequate - Substantial maintain needed at the time.	13.33%	4
Fair - Major maintenance or minor upgrades needed.	13.33%	4
Poor - Need for major reconstruction or refurbishment.	6.67%	2
<b>TOTAL</b>		<b>30</b>

## Q50 What improvements do you feel need to be made in Area 7 - Prentis Street Entry Way?

Answered: 28 Skipped: 6



ANSWER CHOICES	RESPONSES
No work required	17.86% 5
General Cleaning	21.43% 6
Power Washing	0.00% 0
General Maintenance	35.71% 10
Concrete Repairs	25.00% 7
<b>TOTAL</b>	<b>28</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	reconstruction	10/3/2021 10:28 PM
2	Looks tired	10/2/2021 8:50 AM
3	Better barricade around the travel lift area; concrete is very uneven and I feel like I could potentially fall in when riding my bike in that area; I'm always concerned when I see young children going through there	10/1/2021 9:50 PM
4	Key Card Entry for Seasonal Boaters. Limit Access & Parking	8/26/2021 10:20 PM
5	lanscaping	8/11/2021 3:34 PM

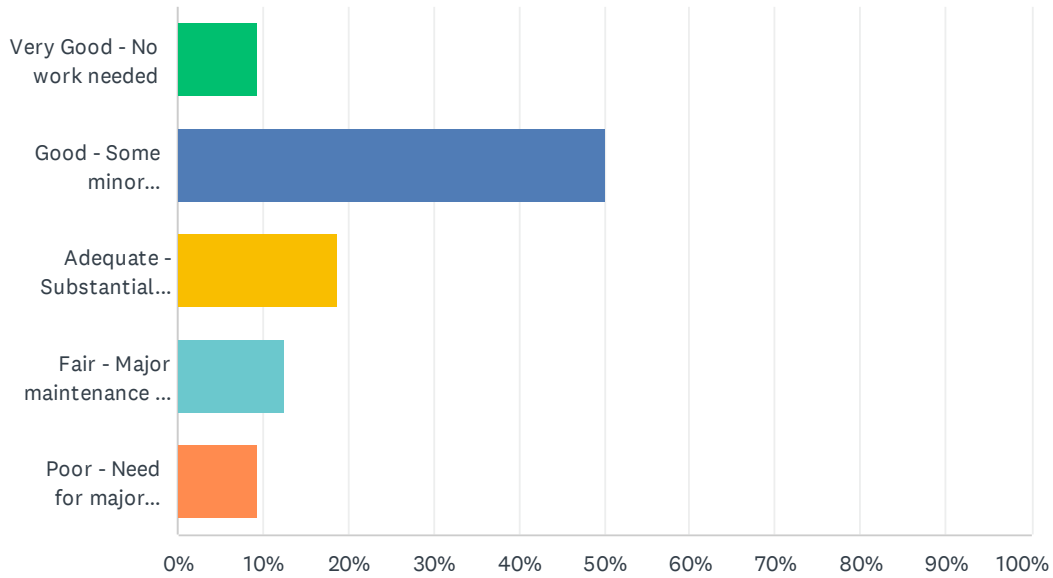
## Q51 What additional infrastructure/amenities do you believe this Area 7 - Prentis Street Entryway needs?

Answered: 8 Skipped: 26

#	RESPONSES	DATE
1	More trash cans and trees - NO NEW STRUCTURES!	10/1/2021 1:34 PM
2	None	9/8/2021 11:56 PM
3	None	9/5/2021 1:16 PM
4	clean up dock area and repair utility	8/21/2021 8:28 AM
5	Better signage	8/16/2021 5:20 PM
6	No opinion	8/16/2021 9:18 AM
7	wider entrance	8/13/2021 1:59 PM
8	better pedestrian use, more trees, expanded picnic areas. Interpretive signage	8/11/2021 11:58 AM

## Q52 Do you feel Area 8 - Parking Lot & Overflow is:

Answered: 32 Skipped: 2

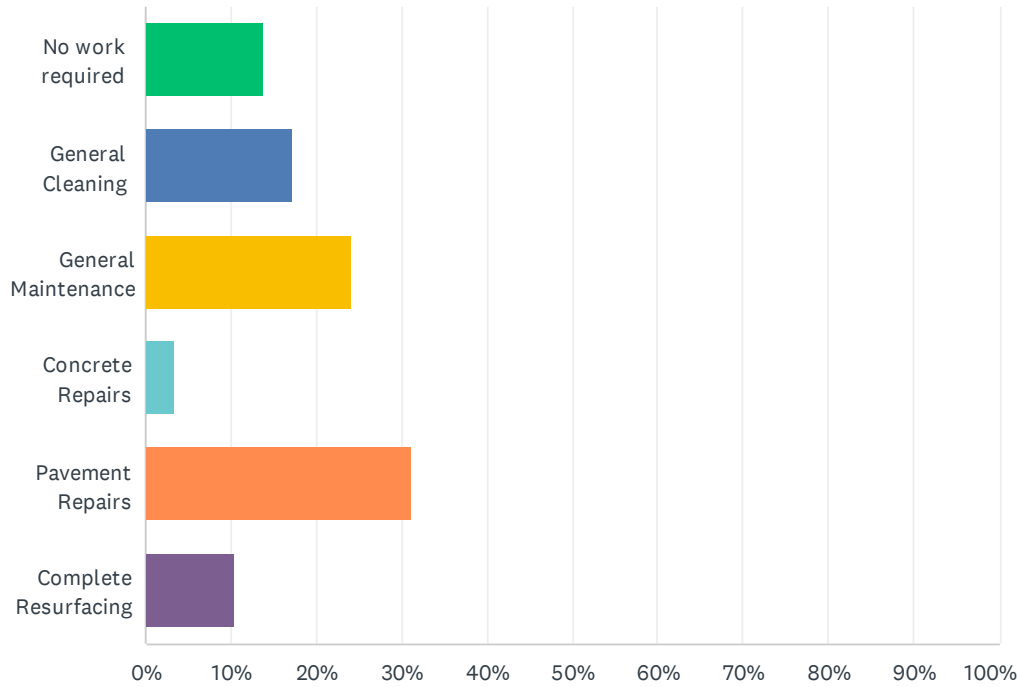


ANSWER CHOICES	RESPONSES	
Very Good - No work needed	9.38%	3
Good - Some minor maintenance needed.	50.00%	16
Adequate - Substantial maintain needed at the time.	18.75%	6
Fair - Major maintenance or minor upgrades needed.	12.50%	4
Poor - Need for major reconstruction or refurbishment.	9.38%	3
<b>TOTAL</b>		<b>32</b>



## Q53 What improvements do you feel need to be compeld in Area \* - Parking lot and Overflow area?

Answered: 29 Skipped: 5



ANSWER CHOICES	RESPONSES	
No work required	13.79%	4
General Cleaning	17.24%	5
General Maintenance	24.14%	7
Concrete Repairs	3.45%	1
Pavement Repairs	31.03%	9
Complete Resurfacing	10.34%	3
<b>TOTAL</b>		<b>29</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	Need better lighting; need real bathrooms for nighttime fisher people; need better snow removal in winter for ice fishing	10/1/2021 9:50 PM
2	New layout entirely	10/1/2021 1:34 PM
3	Larger/ more parking	8/19/2021 9:42 PM
4	Security camera and fencing	8/18/2021 12:33 PM
5	Traffic control and more parking	8/17/2021 7:17 PM
6	Paint lines	8/14/2021 10:08 AM

## Copy of City of Alpena Marina User Survey

7	Paint parking spots.	8/14/2021 9:37 AM
8	Parking lines painted directional arrows	8/13/2021 5:50 PM
9	Painted parking spots for trailers and cars without	8/13/2021 12:54 PM

## Q54 What additional infrastructure/amenities do you believe Area - 8 Parking & Overflow area needs?

Answered: 12 Skipped: 22

#	RESPONSES	DATE
1	Lines painted	10/3/2021 1:41 PM
2	Landscaping	10/1/2021 1:34 PM
3	Paint new parking lines, and patch up holes and low spot in the pavement especially by the launch docks.	9/8/2021 11:56 PM
4	None	9/5/2021 1:16 PM
5	Additional power outlets at back of lot and maintenance of the one outlet that is there.	8/29/2021 6:03 PM
6	landscaping and clean up	8/21/2021 8:28 AM
7	Bathrooms	8/17/2021 7:17 PM
8	It gets to filled with boats in the spring and fall no parking	8/16/2021 5:20 PM
9	Signs saying "No parking without boat trailer "	8/16/2021 9:18 AM
10	More parking for boat trailer	8/14/2021 10:08 AM
11	Restrooms for fisherman using launch	8/13/2021 12:54 PM
12	Way to increase greenspace without hindering parking/ storage of boats. Tree medians?	8/11/2021 11:58 AM

**Q55 Attention (optional):** The City of Alpena is seeking additional input on the overall wants and needs of the marina. An intricate part of this Master Plan, planning process will be future meetings regarding projects and needs of the facilities. Your input is very important in assisting the development of the Master Plan, future projects, and overall needs of the Marina. Please, provide an email address so we can keep you updated and invite you to attend these meetings.

Answered: 18 Skipped: 16

ANSWER CHOICES	RESPONSES
Name	0.00% 0
Company	0.00% 0
Address	0.00% 0
Address 2	0.00% 0
City/Town	0.00% 0
State/Province	0.00% 0
ZIP/Postal Code	0.00% 0
Country	0.00% 0
Email Address	100.00% 18
Phone Number	0.00% 0

#	NAME	DATE
	There are no responses.	
#	COMPANY	DATE
	There are no responses.	
#	ADDRESS	DATE
	There are no responses.	
#	ADDRESS 2	DATE
	There are no responses.	
#	CITY/TOWN	DATE
	There are no responses.	
#	STATE/PROVINCE	DATE
	There are no responses.	
#	ZIP/POSTAL CODE	DATE
	There are no responses.	
#	COUNTRY	DATE

Copy of City of Alpena Marina User Survey

There are no responses.

#	EMAIL ADDRESS	DATE
1	josepg.gentry51@gmail.com	10/4/2021 1:26 PM
2	fishinscoutdog@yahoo.com	10/3/2021 1:41 PM
3	bhremaxalpena@gmail.com	10/2/2021 8:50 AM
4	czar54ed@charter.net	10/1/2021 3:33 PM
5	noodles2@charter.net	10/1/2021 1:34 PM
6	eric.kruczynski@yahoo.com	9/8/2021 11:56 PM
7	wejay@charter.net	8/29/2021 6:03 PM
8	Badge627@aol.com	8/26/2021 10:20 PM
9	aktark@chartermi.net	8/21/2021 8:28 AM
10	adamsjake60@gmail.com	8/19/2021 9:42 PM
11	fredrouleau@gmail.com	8/18/2021 12:33 PM
12	ffmedicmt@yahoo.com	8/17/2021 7:17 PM
13	dlarry45@hotmail.com	8/16/2021 9:18 AM
14	ditchdigger8@charter.net	8/14/2021 9:37 AM
15	burnhamn2001@yahoo.com	8/13/2021 5:50 PM
16	pvanwagnen@yahoo.com	8/13/2021 1:59 PM
17	walkerwl@gmail.com	8/13/2021 1:40 PM
18	jorromel@gmail.com	8/13/2021 12:54 PM
#	PHONE NUMBER	DATE
	There are no responses.	

**CITY OF ALPENA**

**STANDARD OPERATING POLICY**

SUBJECT: Alpena Marina  
Complimentary Dockage

SOP No.: \_\_\_\_\_

Date Issued: \_\_\_\_\_

Effective Date: \_\_\_\_\_

Revised Date: \_\_\_\_\_

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Copies to: Mayor, Council Members, Harbor Advisory Committee, Department Heads,  
Supervisors, and All City Employees

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STATEMENT OF POLICY:

Purpose: The City of Alpena allots a certain number of complimentary slips within the Alpena Marina. The purpose of this policy is to establish the City's policy on who will be allotted complimentary slips and what, if any, compensation will be required in exchange for said dockage.

I. POLICY ALLOWING COMPLIMENTARY DOCKAGE

It is the City's philosophy and policy that it is in the best interest of the City to designate a certain number of complimentary slips annually for the betterment of the marina and the community both now and in the future.

Complimentary dockage shall only be granted if slips are available on a first come first served basis in accordance with the hierarchy described in Section IV, Subsection A.

Organizations who wish to be considered for complimentary dockage shall petition the Alpena Marina annually for consideration and availability. Determinations will be made in accordance with the following procedures.

II. POLICY DESIGNATING WHO WILL BE ALLOWED COMPLIMENTARY DOCKAGE

A. Youth Boating and Sailing Organizations

Youth boating and sailing organizations shall be defined as an organized group which encourages individuals under the age of 18 to learn about boating skills and promote activities

within the boating community with the hope it will encourage future marina users. Examples of this group could include, but not be limited to, the following

- Alpena Youth Sailing
- Boy Scouts of America Sea Scout Program

B. Law Enforcement

Law enforcement agency means an entity that is established and maintained in accordance with the laws of federal, state, or local government that is authorized by law to appoint or employ law enforcement officers. Law enforcement agency includes a public body corporate that is authorized by the laws of this state to appoint or employ law enforcement officers. Examples of this group could include, but not be limited to, the following:

- United States Coast Guard
- Michigan DNR
- Alpena County Sheriff

C. Other Entities

At the discretion of the Harbormaster, other entities may request and be granted complimentary dockage within the Alpena Marina. These entities can include, but are not limited to research facilities including:

- NOAA
- Governmental Fisheries Divisions
- Educational Institutions

D. Winter Storage Customers

At the discretion of the Harbormaster, non-seasonal winter storage customers who will be winter storing their boat within the Alpena Marina will receive up to two days of complimentary dockage to decommission and two days of complimentary dockage to recommission their vessel. Any additional time will be charged at the current standard or special rates.

III. COMPENSATION

A. Youth Boating and Sailing Organizations

In exchange for any dockage or services performed by the Alpena Marina, it is the expectation of the youth boating or sailing organization members to preform “sweat equity” on the marina grounds to compensate for the waived fees. The hours of service due the marina will be calculated from the amount due divided by the current hourly rate of the seasonal employees from the Department of Public Works. Hours worked will be verified and agreed upon by both the leader(s) of the youth organization and the Harbormaster.

IV. TERMINATION OF COMPLIMENTARY DOCKAGE

A. Procedure for Termination of Complimentary Dockage

Complimentary dockage shall be continued upon annual review until such a time as the slip is necessary for paying users need occupancy. If the situation becomes apparent that the next occupancy will require the need to occupy a complimentary slip, the Harbormaster will notify the complimentary slip holder of the situation as soon as possible.

The complimentary slip holder will have two options:

1. Prepare to vacate the slip so it is available for rental.
2. Pay seasonal dockage to continue occupancy.



B. Order of Hierarchy

If it becomes necessary to terminate complimentary dockage to accommodate paying customers, the following hierarchy has established to establish the order which groups will lose dockage.

1. Winter Storage Customers
2. Other Entities
3. Law Enforcement
4. Youth boating and sailing organizations

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City Manager

CITY OF ALPENA  
COUNCIL POLICY STATEMENT

GENERAL SUBJECT: Administration	Policy No.	<u>14</u>
SPECIFIC SUBJECT: Advisory Board Policy Statement	Date Issued	<u>5/06/91</u>
	Effective Date	<u>5/31/91</u>
	Amended Date	<u>1/18/99</u>
	Amended Date	<u>1/17/05</u>

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Copies to: City Council, City Manager, City Attorney, Department Heads, File

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**PURPOSE:**

To provide a written policy on the process or steps to be taken for standardizing appointments to Advisory Boards.

**STATEMENT OF POLICY:**

Volunteer citizen boards serve an important role in democratic local government. Boards are an excellent mechanism for eliciting constructive citizen input, for putting to use the talents of individual citizens as volunteers, and for bringing to local government the perspective of the citizen removed from day-to-day administration. Service on a board familiarizes citizens with their community and develops potential community leaders, and it gives them a chance to implement their beliefs about which community needs should be addressed and how they should be met. Finally, boards provide citizens a way to practice the spirit of given and philanthropy, a way to serve their fellow citizens.

Local government board members can help make important decisions about government policies, about the distribution of community resources, and about the provision of services to residents. The quality and effectiveness of their input can affect the whole community. Most local governments have numerous volunteer boards and commissions that oversee and advise in a number of service areas such as housing, land use, civil service, historic preservation, planning and zoning, and recreation. Our advisory boards are appointed. Some serve mainly to study issues and recommend policy; others have the authority to put policy into action. This report addresses the challenge that local government administrators in all communities face - to help these citizen boards operate effectively and constructively.

## THE ROLE OF BOARDS: UNDERSTANDING THEIR MISSION

When members of local government citizen advisory boards have a poor understanding of their duties, they cannot contribute positively to the democratic process; and a very effective mechanism for securing citizen input may break down. Ineffective boards may cause citizens to become disillusioned with the democratic process - to feel that the government is rigid, does not accomplish its goals, or does not respond to citizens' voices. Citizens initially motivated by a spirit of giving may become disenchanted and may decline to participate further in civic activities. For these reasons it is essential that board members be properly oriented so that they understand their duties and carry them out effectively. An example of subjects to be covered during board orientation is shown in Figure 1.

A citizen board should understand its community's long-term goals. Goals are normally defined by the local elected policy-making body through the community's general plan, comprehensive plan, or long-term plan, which is periodically revised. Since a plan articulates a community's goals and provides direction for the community's leaders, the plan also provides guidance for citizen boards.

Effective board work depends on the board's understanding of the general direction in which the community is headed. The issues about which a board advises the local elected officials may be inextricably tied to the future of the community. For example, in its rulings, a zoning board must consider whether the community wants to develop into a major commercial area. Boards can help a community meet the objectives of its long-range plan, if the plan is allowed to guide not only the board's case-by-case decisions, but also its long-range goals, standards, and procedures.

Some of the organizational issues of relevance to citizen advisory boards must be clarified for the board; others must be clarified by the board. Examination of the organizational issues can strengthen board members' sense of purpose, sharpen their leadership skills, and improve their effectiveness.

ICMA, MIS Report. "Citizen Advisory Boards: Making Them Effective, October 1987, page 1.

### I. Citizen involvement in government.

- A. The people of the City of Alpena have placed the basic responsibility for the management of this City in their elected officials. The Charter recognizes the important role that individual citizens play in reviewing and evaluating the needs of the City through the structure of boards and commissions. For this reason, boards, commissions, and advisory committees shall be encouraged by the City of Alpena.

### II. Type of boards.

- A. Advisory Boards include boards, commissions, and committees established by ordinance or this Charter and composed of citizens sharing the common goals of improving the general welfare through their advice and assistance to the elected and appointed full-time City officials.

There are three types of boards created by:

- a. Charter
- b. Ordinance
- c. Resolution (ad hoc committee)
  - (1) Short-term for a specific project, and
  - (2) Continuing.

### III. Appointment of board members.

- A. Every member of a board, commission, or committee established by the City shall be a resident of the City of Alpena, if required by City Charter or ordinance, or by state law. If no such residency requirement exists, citizens residing outside the corporate limits of the City of Alpena, but within Alpena County, will be eligible for appointment. Members must meet all qualifications required by the Charter and the by-laws of the board, commission, or committee to which they are to be appointed. Non-resident members of the Wildlife Sanctuary Advisory Committee shall reside within an area whose farthest point from the City shall be equal to the distance from the City corporate limits to the farthest point on the County line measured in a straight line.

No less than 67% of the membership of any board, commission, or committee shall be residents of the City of Alpena, except for the Wildlife Sanctuary Advisory Committee, which shall be no less than 51%.

- B. Except as otherwise specifically provided in the Charter, state law, ordinance, or resolution, the Mayor and/or Council, where applicable, shall appoint persons to all such boards, commissions, and committees. No such appointment shall be effective until it has been confirmed by the Council.
- C. The City Manager's Secretary shall report to the Mayor and Council, prior to the first meeting in March, a list of the terms on City boards which shall end on June 30.
- D. The City Council shall establish and make public a procedure, which will provide for receiving either application or recommendations of individuals for membership on City boards, commissions, or committees.
- E. The appropriate appointing authority shall file a list of appointments to the several boards prior to the first Council meeting in May of each year, and Council shall act on each appointment at or prior to its first meeting in June.
- F. Appointments to fill vacancies shall be made upon the occurrence of the vacancy, and each person so appointed shall take office immediately upon the confirmation of the Council to serve for the remainder of the unexpired term.

- G. Appointments to each board shall be made with regard to the diversity of Alpena citizens, their variety of interests, and the experience and expertise that each can contribute to the common good of the City. The term of appointment shall depend on the type of appointment made.
- IV. Ineligibility for boards.  
No person holding another City office or actively employed by the City shall be eligible to be a voting member on any board.
- V. Procedure.
- A. Each board shall organize itself for the conduct of its business and select its own officers, including a secretary who shall take the minutes of the board meetings.
  - B. Each board shall adopt its own rules of procedure consistent with this Charter.
  - C. The rules shall state the schedule of the regular board meetings. The schedule shall not conflict with regular meetings of the City Council.
  - D. The rules shall require that the public have a reasonable opportunity to be heard at all regular meetings of the board.
  - E. The rules shall define the extent to which non-attendance at meetings may be grounds for removal from office.
  - F. All rules of procedure shall be submitted to the City Attorney for approval as to form. The rules shall then be submitted to the City Clerk for transmission to the City Council. The rules shall be effective at the conclusion of the Council meeting at which they are received, unless the Council directs otherwise.
  - G. The Council may object to the rules in whole or in part and may return them to the board, proposing their adoption with a statement of its objections and recommendations.
  - H. The minutes of all board meetings shall be filed in the office of the Clerk as a public record. No official action taken by any board at any meeting shall be valid or effective until a copy of the minutes at which the action was taken is filed with the Clerk. All votes shall be recorded by Yeas and Nays by name.
  - I. Members of advisory boards shall serve without compensation, but the City Council may authorize the payment of the actual and necessary expenses of board members.
- VI. Vacancies.
- A. When a vacancy occurs on a board, the Mayor and Council shall first review written application requests from Alpena residents to be placed on a board.

- B. If no such list exists, the City Council may direct the City Clerk to immediately place a notice in the local newspaper seeking Alpena residents who have an interest in serving on a City board.
- C. Applicants for boards must complete a "Resume For Appointment to Boards and Commissions" form before being eligible for consideration on a board.
- D. Alpena residents shall be eligible to serve on only one advisory board in the fiscal year of the City.
- E. If no acceptable applicants for boards are received, the Mayor shall then either make a recommendation to the City Council of a possible applicant or the City Council individual members can recommend such an appointment with concurrence of the Council.



City Hall  
208 North First Avenue  
Alpena, Michigan 49707  
[www.alpena.mi.us](http://www.alpena.mi.us)

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## **2022 Harbor Advisory Committee Meeting Schedule**

**Location:** All meetings will be the first Thursday of the following months in the City Council Chambers, Alpena City Hall at 4:30 p.m., unless otherwise noted.

### **Meeting Dates:**

January 6, 2022

February 3, 2022

March 3, 2022

April 7, 2022

May 5, 2022

June 2, 2022

July 7, 2022

August 4, 2022

September 1, 2022

October 6, 2022

November 3, 2022

December 1, 2022

