



News Release of December 31, 2020

CONTACT

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A Message From Alpena City Manager

The City of Alpena is continuing to take necessary precautions to minimize the impact of the COVID-19 pandemic in our community and with our staff members. As a result, City buildings will remain closed through January 15, 2021. The anticipated reopening date is Monday, January 18, 2021.

While our buildings remain closed, our staff is still available to assist members of the community as needed. Further information on the individual departments is outlined below.

Fire and Emergency Medical Services - A full staff will remain in place. Please call 911 as needed. If you need to reach the Fire Chief, Deputy Chief, or a member of the staff, you may call 989-354-1850.

Police - The lobby will remain closed. Please call 911 as needed. However, if you need to contact an officer or a member of the staff, you may call 989-354-1800.

The Department of Public Works will continue to provide the following services:

- Snow plowing, as warranted
- Street repair and maintenance
- Water and sewer service line repairs and/or replacements – failed services
- Water main repairs
- Sewer main repairs
- Emergency park and shoreline repairs
- Traffic hazard abatement
- Storm damage, trees down, flooding, etc.

If you have a matter that needs immediate attention, please call our Division Head at 989-354-1780.

The Clerk is accepting all payments via mail or through the green drop box located in the parking lot behind City Hall. Payments may be mailed to 208 North First Avenue, Alpena MI 49707. For further assistance, the Clerk's Office can be reached at 989-354-1720.

Water/Sewer - The water and sewer utility will only be performing emergency service calls to homes and businesses within our service area. To protect both our workers and property owners, only calls related to sewer backups, or water supply issues will warrant an in-home response from SUEZ employees, our utility contractor. The utility office will be open for services via the drive-up window from 8 a.m. until 4 p.m. or payments may be placed in the drop box located in the parking lot behind City Hall, online, or may be mailed to their office at 210 Harbor Drive, Alpena, MI 49707. You may reach the City Engineer at 354-1731.

The Building Department is available to address health and safety issues involving residential rental properties. Concerns may still be phoned in and will be addressed. Building, zoning, home occupation and sign permits will continue to be issued as will any inspections that are needed. We do ask that whenever possible, forms are downloaded from the City website at www.alpena.mi.us, completed and mailed with payment to City Hall, placed in the green drop box behind City Hall, or emailed to permits@alpena.mi.us. Credit card payments may be taken over the phone as well. You may reach the Building Official at 354-1760.

Please stay informed by checking official sources like the Centers for Disease Control, Michigan Dept. of Health and Human Services and www.Michigan.gov.

Thank you for your cooperation. Please be safe.