City of Alpena

News Release of March 9, 2015

City of Alpena Issues Continuation Mandatory Run-Water Notice

Even though the area is experiencing warmer weather, the need to run water for City residents will continue until a notice is issued by the Utility office to stop. The pipes run below ground which may be frozen and continue to be frozen even with warmer weather. Thus, until the utility office can determine that the pipes are not in danger of freezing, we are requiring City residents to run water. The below issued public notice will remain in effect until notified otherwise.

Because of severe winter weather conditions many water customers have experienced the interruption of water service due to frozen underground pipes.

In an effort to prevent further freezing, the City of Alpena Water Department is authorizing all City water customers to continuously run their water 24-hours a day until further notice. The stream of water should be the diameter of a pencil. A utility sink in a basement area is an ideal location to run water.

All customers will receive an estimated bill with a credit for the water used.

Short periods of warm weather do not reduce the risk of freezing and all City customers should continue to run their water until further notice.

A follow-up news release will be provided when the City water customers can stop running their water.

Please call the Alpena Water/Wastewater Utility at (989) 354-1400 if you have any questions.

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