



THE VIEW FROM THE HEIGHTS

1948

January 2024

2024

MAYOR'S UPDATE: Suzanne de Leon



Dear Residents and Business Leaders –

Councilman Juan Lecea and I are currently working on the 2024 schedule to begin the “Driveway Town Hall Meetings” and will present the schedule in next month’s newsletter. The schedule will also be posted on the City’s new website.

As was recently mentioned, the plan is to ask residents to “host” the event in their driveway or front yard. We anticipate that these get togethers will make it more convenient for everyone, will open up conversation and keep everyone updated about City events.

The City is proud to partner with the South Texas Blood and Tissue as they celebrate *Commit4Compassion* in 2024. There will be a blood drive in the Dave & Busters parking lot on Thursday, January 25th from 1:00 p.m. until 6:00 p.m. Registered donors who complete the donation will receive a Commit4Compassion T-shirt & Fabric Marker, plus a Dave & Busters game play card (while supplies last).



Left to right: Frank Hebert, Councilman Mark Saenz, Mayor Suzanne de Leon, City Secretary Delia Sanchez, Councilman Miguel Valverde, Finance/Admin Clerk Lisa Merlo, Councilwoman Gloria Cantu and Councilman Juan Lecea.

Wishing you all peace, blessings and prosperity for the new year - 2024!

Suzanne

PS: Shop Balcones Heights!



December 18, 2023

- City staff, residents and Council Members who assisted with the planning and execution of Blue Santa activities were recognized.
- Discussion continued on Multi-Family Units, the Rental Registration Program and Code Compliance and Enforcement Policies.
- Update was provided on input City Council provided regarding the vision for redevelopment of Wonderland of the Americas.

Next regular meeting of the Balcones Heights City Council: January 22, 2024.

OPENING SOON!



Grand Opening/Ribbon Cuttings will be held in January for **Iguanas BurritoZilla**, 4205 Fredericksburg Rd. and **WSS Shoes**, in Wonderland of the Americas. Dates and times will be shared on the City Website and Facebook Page.

Welcome to the City of Balcones Heights!

NOW OPEN!



Shoes. Style. Selection.®

Blood Drive January 25

Start the New Year by making a commitment to donate the Gift of Life four times in 2024.

Join Balcones Heights City Council members Thursday, January 25; 1:00—6:00 pm at Dave & Busters. Donors receive a unique t-shirt and D&B's game play card.

Event details can be found at bhtx.gov.



Balcones Heights Jazz Festival in the News

Culture Map San Antonio has identified the Balcones Heights Jazz Festival, a FREE music event held at the Amphitheater at Wonderland of the Americas, as a Best Entertainment event for 2023.

Read all about it at bhtx.gov.



Building and Code Web Portals available

Two new portals provide access for building permits and code compliance.

A new enhanced process has been created to make submitting various building permit applications easier and faster. Individuals, builders, and contractors can submit commercial, residential, trade, certificate of occupancy (C of O), special events and fire permit applications through the new web portal. The building web portal gives individuals the ability to view the status of their permit and schedule inspections. Inspections requests received before 11:30 AM can be scheduled for the next business day.



BUILDING WEB PORTAL: <https://bhtxpermits.portal.iworq.net/portalhome/bhtxpermits> or scan the QR Code.

A new quick and convenient way for citizens to report suspected code compliance issues is available. Citizens can now submit their concerns through the Code Compliance Web Portal. Examples of typical code compliance issues are tall grass over 12 inches, accumulation of lumber, junk, debris, garbage, decaying vegetation, or tree branches, or abandoned, discarded or unused objects such as appliances, equipment, furniture, empty and discarded cans and containers, inoperable motor vehicles, car parts, and structurally unsound fences.



CODE COMPLIANCE WEB PORTAL: <https://bhtxcode.portal.iworq.net/portalhome/bhtxcode>

If you have any questions, please contact the Community Development team at 210.957.3545.

Working together, we can keep Balcones Heights a beautiful place to live.

Overdue fines could delay Permit Renewals


Balcones Heights business owners, is your business account up to date? Outstanding fines and fees owed to the City could delay processing and approving of your building, certificate of occupancy, remodeling, and other yearly permits.

Call the Community Development Department to verify your account status or send a request to Rose Anderson, Permit Clerk: randerson@bhtx.gov or call 210.957.3547.



NEW WEBSITE LAUNCHES

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Translate

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HOME

BUSINESS & DEVELOPMENT

GOVERNMENT

COMMUNITY

HOW DO I

🔍

Wonderland of the Americas

ARs Entertainment Hub

El Chivito

San Antonio Central Balcones Heights

Brevity Coffee Co.

Perfect Love Trust

Tequila Jalisco

IGUANAS

generations federal credit union

Spring Hill Suites Marriott

Goomba's Pizzeria

Club Carwash

Denny's

Chick-fil-A

KRAV MAGA

Balcones Heights Jazz Festival

Methodist Hospital | TEXSAN

LA MYHOACINE MEAT MARKET

D&B BUSTERS

SHARE

CALENDAR

CONTACT US

EMERGENCY NUMBERS

CITY NOTICES

PLAN YOUR NEXT VISIT!

Learn more →

CITY PROPERTY FOR SALE


Learn more →

MUNICIPAL COURT

Learn more →

STAY UPDATED


LATEST NEWS



Dec 12

Freezin' for a Reason

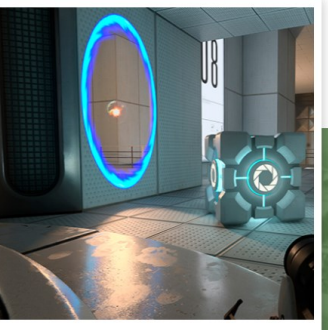
Read More →



Nov 29

Fireworks Safety

Read More →



iWorq Web Portal

Read More →

View News Archive

City of Balcones Heights, TX

3300 Hillcrest Dr. Balcones Heights, Texas 78201

Phone: 210.957.3000

Fax: 210.957.3159

City of Balcones Heights, TX

Monday - Thursday: 7:30AM - 5:30PM

Friday: 7:30AM - 11:30AM

Staff Directory

Additional Information

© 2024 Balcones Heights, TX!

Powered by revize., the Government Website Experts | Login

NEW YEAR. NEW WEBSITE-

The City of Balcones Heights launched a new website in late December 2023, creating a more user-friendly tool for residents, business owners and visitors to the city. The new site, powered by Revize, is responsive to any device-mobile phone, tablet, laptop or desktop. Let's take a look around:

Top Navigation: Social Media links and main website categories.

Google Translate—visitors from around the world can learn about Balcones Heights

Social Media Links—direct links to the City Facebook Page and Jazz Festival Instagram Page

Main Site Categories—the site is divided into three (3) main categories:

- Business & Development
- Government
- Community

Under each of the tabs, a drop-down menu lists the pages and information for each category.

Side Quick Links: The four (4) quick links will take you to specific pages on the site.

Calendar—for all city meetings, special events, and important activities

Contact Us—to submit your questions, concerns, suggestions

Emergency Numbers—a quick list of emergency numbers, non-emergency numbers and resource links

City Notices—a listing of important information relating to City Services, Road Closures, Construction Updates, and Weather Announcements

Central Quick Links: The most often used information on the site

Plan your next visit—learn about the amenities the City has to offer

City Property For Sale—learn about available properties ready for development

Municipal Court—learn the rules of the Court

Latest News: Keep up-to-date with City News, Department Updates, Newsletter Editions, and more

Contact Information: City Address, Phone Numbers, Hours of Operation and Staff Directory

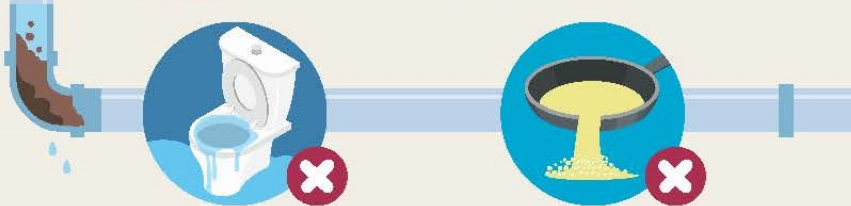
Accessibility Menu: for the visually challenged

Protect our Pipes

CLEAN PIPES ARE GREEN PIPES

Simple steps to keep our water clean, protect public health, and avoid expensive plumbing repairs.

NEVER POUR DOWN THE DRAIN OR TOILET:



Wipes, even “flushable” ones, which can clog municipal and septic wastewater systems since they don’t break down like toilet paper.

Fats, oils, and grease (FOG), including cooking oil, pan drippings, gravy, bacon grease, lard, shortening, butter, margarine, salad dressings, mayonnaise, creams, and sauces.

INSTEAD, RECYCLE USED COOKING OIL WHEN POSSIBLE— contact a local cooking oil recycler for locations.



If you must dispose of cooking oil or grease, **contact your local household waste program** to find out how. As a last resort, seal in a container in the trash.

Use a **paper towel to scrape grease from dishes** and cookware into the trash (the grease from cloth towels ends up in the wastewater system when you wash them).



Use a **sink strainer** to catch small pieces of food and compost your food waste whenever possible.

Use **environmentally safe cleaning products**, such as those with the EPA Safer Choice label.

Smoke Detector Safety

Balcones Heights Fire Department reminds residents to check their smoke detectors to ensure they are working properly. Test the units by pressing the button.

Everyone in the household should know what the alarm sounds like in case of an emergency.

If you don’t have a functioning smoke detector in your home, BHFD can install a detector at no cost to residents. Please call BHFD at 210.957.3140 to schedule an appointment.



Election set for May 4

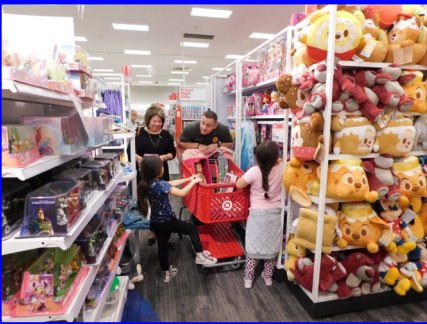
Seats in the May 4, 2024 election will include City Council Place 1, Place 2 and Mayor. Residents interested in running for office may file an application between January 17 and February 16, 2024. Election information can be found on bhtx.gov.



Blue Santa Program



The 2023 Blue Santa Calendar was full this past December. Hosted by the Balcones Heights Police Officers Association (BHPOA) and supported by the City of Balcones Heights, Blue Santa and his team partnered with Target-Balcones Heights for **Heroes & Helpers**, an initiative pairing elementary students with officers for a fun shopping experience. The **Blue Santa Parade** wound around the streets of Balcones Heights, bringing holiday cheer to front doors and porches. Balcones Heights families met Blue Santa and team for a morning of treats and gifts. The team rounded the activities with a visit to **Methodist Children's Hospital** where Blue Santa and his pal, The Grinch, shared toys and treats with patients and their families.



POLAR PLUNGE



**Special
Olympics**
Texas

Police Chief
John Jahanara
will join other
Chiefs and
community
members in the
2024 Polar Bear

Plunge. The event will raise funds for athletes in the Texas Special Olympics program.

Family & Friends can support Chief Jahanara by making a donation in his name. To learn more or to make a donation, visit bhtx.gov.



Newsletter is produced by the Economic Development & Public Affairs Office. A list of City contacts can be found at bhtx.gov. Additional information from this newsletter can be found on the city website: bhtx.gov or follow the city on social media:

Questions or comments on newsletter content should be directed to the Community Relations Manager, Mary Spence; mspence@bhtx.gov or 210.957.2992.



January-February 2024

All events held at the Balcones Heights Justice Center/City Hall unless otherwise noted.

January 11	3:00 PM	Economic Development Corporation (EDC) Meeting
January 15	All Day	City Offices Closed in Observance of MLK Day
January 16	5:00 PM	Planning & Zoning Commission Meeting
January 22	6:00 PM	City Council Meeting
February 8	3:00 PM	Economic Development Corporation (EDC) Meeting
February 19	All Day	City Offices Closed in Observance of Presidents Day
February 26	6:00 PM	City Council Meeting

*[Wonderland of the Americas Event Calendar](#)

Dates and times are subject to change; updates will be posted at bhtx.gov and on the City Facebook page.