

**CHILD ABUSE**

- Georgia Council on Child Abuse  
(404) 870-6555  
(800) 532-3208 Statewide

**CRISIS COUNSELING**

- Care Connection  
1-800-338-6285

**DISEASE**

- AIDS Hotline  
1-800-342-2437
- Venereal Disease Hotline  
1-800-227-8922

**DOMESTIC VIOLENCE**

- Promise Place  
770-460-1604
- Domestic Violence National Hotline  
1-800-799-SAFE  
(Translators are available)

**DUI INCIDENTS**

- Mothers Against Drunk Driving  
404-223-3331

**GENERAL COUNSELING**

- Dekalb County Mental Health Services  
(Mental Health & Substance Abuse)  
404-294-3834  
(After Hours Emergency)  
(770) 358-5251
- Dekalb County Health Department  
(404) 294-3700

**GENERAL SERVICES**

- Dekalb County Good Samaritans  
(404) 554-0380

**RAPE CRISIS CENTERS**

- Southern Crescent Sexual Assault Center  
(770) 477-2177 (24 hours)  
(770) 603-4045
- Grady Rape Crisis Center  
Grady Hospital  
(404) 616-4861

**SUICIDE**

- Emergency Mental Health Services  
(24 Hour Assistance)  
(404) 730-1600  
(800) 784-2433
- Survivors of Suicide  
Link Counseling Center  
(404) 256-9797

**GEORGIA CRISIS RESPONSE SERVICES**

- (800) 715-4225

All Requests for a Police Officer: 911

Non-Emergency Administrative Number"  
(770) 986-5005

Chamblee Police Chief: (770) 946-4513

**To obtain more information about Police Department Services (traffic concerns, code enforcement issues, etc.)**

<https://www.chambleega.com>

**CUSTOMER SERVICE SURVEY**

**Dear Customer,**

The Chamblee Police Department wishes to further our Community Oriented Policing Philosophy by maintaining close ties with the citizens of the City of Peachtree City and providing quality service. Feedback from you, our customer, is essential in providing the best possible service. You can remain anonymous. Please take a moment to complete this questionnaire to let us know how we are doing:

1. Was the police response timely?  
Yes  No
2. Was your request or problem handled effectively?  
Yes  No
3. Were you treated with courtesy and respect?  
Yes  No
4. Describe your contact with the police?  
Victim of Crime   
Reporting a Crime   
Traffic Related   
Other: \_\_\_\_\_
5. What is your opinion of the level of service provided by the Chamblee Police Department?  
  
Very Satisfied  Satisfied   
Somewhat Satisfied  Not Satisfied
6. Do you have any community concerns over safety and security in your neighborhood you could share?
7. Comments or recommendations for suggestions or improvements in police service:

*(Optional)*

Name: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Phone: \_\_\_\_\_

(this survey may turned into the police department, faxed to 770-986-5017, emailed to: kthomas@chambleega.gov Thank You!

\_\_\_\_\_  
**Officer's Name**

\_\_\_\_\_  
**Police Report Case Number**

**Victim / Witness Community Assistance Program**



If you are a victim or a witness to a crime, or in need of services the criminal justice system must have your cooperation to ensure a successful outcome in your case. The agencies whose cooperation has made this program possible, stand ready to assist you in your time of need. If you are a victim or a witness and need assistance, please contact the Agencies listed in this pamphlet for help and support. The Chamblee Police are committed to SERVE AND PROTECT its citizens.

Chamblee Police Department  
4445 Buford Hwy  
Chamblee, GA 30228  
Phone: (770) 946-4513  
Fax: (770) 946-4356

Email: [gyandura@chambleega.gov](mailto:gyandura@chambleega.gov)  
[www.chambleega.gov/police-department](http://www.chambleega.gov/police-department)

*Georgia Association of Chiefs of Police  
State Certified Agency*

Please stay informed and like us on Facebook  
[www.facebook.com/chambleePD](http://www.facebook.com/chambleePD)

**Identity Theft Prevention & Response**

1. Read your credit reports. Free credit reports at [annualcreditreport.com](http://annualcreditreport.com).
2. Read your bank, credit card, account statements.
3. Shred all documents that show personal information.
4. Don't respond to texts, emails, etc., that ask for personal information.
5. Change your passwords.
6. Look for mistakes on your account statements.
7. Bills don't arrive on time.
8. Calls from debt collectors about debts that don't belong to you.
9. Unwarranted collection notices.
10. You are unexpectedly turned down for a loan or job.
11. Flag your credit report by calling Equifax, Experian, and Transunion.
12. Order your credit reports. If you see mistakes or signs of fraud, contact the credit reporting company.
13. Create an identity theft report to stop a company from collecting debts caused by identity theft by contacting the local police or file a complaint with the FTC at [ftc.gov/complaint](http://ftc.gov/complaint) or 1-877-438-4338.
14. Report identity theft at [www.identitytheft.gov](http://www.identitytheft.gov).

### Georgia State Victim's Compensation Act

This program assists innocent violent crime victims with out-of-pocket medical or counseling bills, funeral costs and lost wages directly related to their victimization. Eligibility for funds is based on criteria designated by the State of Georgia. [www.crimevictimscomp.ga.gov](http://www.crimevictimscomp.ga.gov)

#### You May Be Eligible If You Are:

- An innocent victim of a violent crime.
- A dependent spouse or child of such a victim.
- A reasonably acting "Good Samaritan."
- A D.U.I. crash victim.
- A parent/guardian of an eligible minor.
- A guardian or estate administrator of an eligible mentally incompetent claimant.
- Any person who is not a direct service provider and who assumes the cost of an eligible expense of a victim regardless of such person's relationship to the victim or

whether such person is a dependent of the victim.

#### You Are Not Eligible If You Are:

- A victim who was incarcerated or was currently serving an existing sentence for a felony involving criminally injurious conduct.
- A victim that does not cooperate with law enforcement, prosecution, or the Council.
- A victim that contributed to their victimization.
- A victim whose sole loss was property.

#### Other Requirements Include:

- The crime must be reported to law enforcement within 72 hours, unless good cause is shown.
- A completed application must be filled out and submitted within 180 days of the incident, unless good cause is shown.

### Contact the Police Department, if you:

- Remember or discover new information.
- Discover additional property missing.
- Find or recover your own property.
- Locate serial or model number of stolen item(s).
- Wish to speak with an investigator.
- Wish to report another crime.
- Observe dangerous driving behavior.
- Observe Code Enforcement related issues.
- Want an officer to speak with your group on safety or traffic concerns.
- Receive threats or intimidation for reporting the crime or acting as a witness.

#### Anonymous Tip:

If you would like to submit information regarding a crime or other information to the police department please use our website, and like us on Facebook to and submit a tip through the Facebook App or private message.

### Crime Victim's Bill of Rights

In accordance with O.C.G.A. Chapter 17, the Georgia Crime Victim's Bill of Rights, if you are a victim, or a family member of a victim, of one or more of the following types of crimes:

Sexual Battery	Serious Injury by Vehicle
Burglary	Reckless Conduct
Homicide	Feticide by Vehicle
Theft	Homicide by Vehicle

Feticide	Assault / Battery
Armed Robbery	False Imprisonment
Kidnapping	Sexual Exploitation of Children
Arson	Cruelty to Children

### You are entitled to know the following

It is possible that the accused may be released from custody prior to trial. You must call the Dekalb County Sheriff's Department at (404) 298-8145 and tell them you wish to be informed when the accused is released.

1. For notifications of the release of criminal aliens, please register at <http://www.ice.gov/victim-notification>.
2. Additional information about your rights can be obtained by calling the Criminal Justice Coordinating Council at 404-559-4949.
3. You may be eligible for monetary compensation for certain out-of-pocket expenses from the State's Crime Victims Emergency Fund incurred because of your victimization.
4. You may contact the Judicial Circuit Victim Assistance Program at 404-371-2000 or the Governor's Victim Assistance Help Line at 800-338-6745 for assistance and clarification of your rights.
5. You must be notified by the investigating law enforcement agency or place of incarceration of the accused arrest.
6. You must provide the investigating law enforcement agency or place of incarceration with your current address and phone numbers.

### SERVICES PROVIDED BY THE VICTIM ASSISTANCE PROGRAM DOMESTIC VIOLENCE

As a victim of a crime, it is easy to feel you have no rights. The Victim Assistance Program is here to:

- Give you moral support by providing someone with whom you may talk.
- Give you notice of court hearings and procedures.
- Provide orientation to the courtroom setting.
- Provide a companion to attend court with you and provide emotional support.

- Refer to social service agencies and other groups.
- Refer you to individuals who can help you with personal problems resulting from the crime.
- Assist you with solving problems caused by the necessity of court appearances; for example, contacting your employer if you need to miss work.
- Inform the prosecuting attorney of your feelings about the case and any financial losses you may have suffered.
- Provide you with information regarding parole of the defendant and accompany you to the parole board if you desire.
- Provide you with forms that may be filed with the studies demonstrate police can decrease the incidents and severity of domestic violence by making an arrest when probable cause exists. The officer that responds will arrest when the officer can legally do so. The decision to arrest does not lie with the victim of domestic violence, but the decision of the officer is based on state law.
- After an arrest is made, the officer will assist you in making arrangements for your safety. The officer will stand by while you gather items, such as clothing for yourself and your children. The officer will transport you to the house of a friend, or family in the Dekalb County area, or to the police station where you can make arrangements to be transported by an officer to a shelter.
- The officer will also provide the above services if no arrest is made because the suspect has left the scene or if there is a lack of probable cause.

### Special Services:

Dekalb County DFACS:	1-855-GA CHILD
District Attorney's Office:	404) 371-2561
State Court Solicitor:	(404) 371-2201
Domestic Violence Shelter:	
Magistrate Court:	(404) 371-2261
Dekalb County Jail:	(404) 298-8145
Juvenile Court:	404) 294-2700

### ALCOHOL RELATED

- Alcohol Anonymous (404) 525-3178