



CITY of HOLLADAY

Good Neighbor Guide

Updated January 2023

ACCESSORY DWELLING UNITS (ADUs)

Property owner must live on-site, 30-day or longer rentals, shared utility, unobstructed access, and permit required.

Community and Economic Development: 801-527-3890

BOARDED/UNSECURED BUILDINGS

Vacant houses/buildings must be locked and secured.

Code Enforcement: 801-548-8427

BUILDING PERMITS

Most projects require review and approval by planning and building code officials. Sheds larger than 200 square feet featuring power or other utilities require a permit.

Community and Economic Development: 801-527-3890

cityofholladay.com/departments/planning-and-zoning/

BUSINESS LICENSING

For questions involving requirements or possible business licensing violations. Also includes home businesses, mobile vendors, and non-profit organizations.

Business Licensing: 801-527-3890

cityofholladay.com/government/business-licensing/

CERT – Community Emergency Response Team

This independent study course teaches basic emergency response principles and techniques such as search and rescue, first aid, and team organization.

Emergency Planner: 385-377-7772

cityofholladay.com/services/emergency-preparedness/cert/

CITIZEN ENGAGEMENT

The City of Holladay, UT Citizen Request App is a free civic engagement platform that allows the public to find their representative and contact them. It allows complaints/requests to the city. Download the app from the App Store or Google Play.

stargov.info/holladay/departments/administration/contact-us/

CRIME/POLICE

Emergencies: 911

Police Department Dispatch: 801-840-4000

(non-emergency response and community detectives)

To submit a tip: Call dispatch (you may remain anonymous) or submit online: updsl.org/

CULINARY WATER PROVIDERS

Salt Lake City Public Utilities: **801-483-6900**

Holliday Water: **801-277-2893**

Jordan Valley Water Conservancy District: **801-565-4300**

DOMESTIC VIOLENCE

Utah Domestic Violence Coalition: 1-800-897-5465

(Utah's confidential statewide, 24-hour domestic violence hotline)

YWCA Women in Jeopardy Program: 801-537-8600

Utah's statewide child abuse & neglect hotline: 1-855-323-3237

National Domestic Violence Hotline: 1-800-799-7233

EMERGENCY PREPAREDNESS

Plan ahead for disaster. Build a 3-day kit for each household member, including pets, businesses, communities, and associations. Get involved and be informed.

Emergency Planner: 385-377-7772

cityofholladay.com/services/emergency-preparedness/

ENVIRONMENTAL ISSUES

cityofholladay.com/community/sustainability/

FENCES

Must be kept upright and in good condition. Cannot be over 4 feet; exceptions for increased setback and/or certain streets. A permit is required to construct a fence.

Community and Economic Development: 801-527-3890

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-11313

FIREWORKS

Most restrictions are set by the State of Utah. Private fireworks are banned in all areas east of 1300 E. Check the UFA map for current conditions.

ufa.maps.arcgis.com/home/index.html

To report issues: 801-840-4000 (non-emergency dispatch)

unifiedfire.org/prevention/fireworks/

FLUIDS

No auto fluids (oil and antifreeze) on ground or street. Standing water causes odor and breeds mosquitoes.

Salt Lake County Health Department: 385-468-3862

FOOD BANKS

utahfoodbank.org/find-a-pantry/

GARAGE SALES & YARD SALES

Households limited to 3 sales per year, no more than 3 days in length. Signs must be only on your own private property (not on utility poles or in public right of way) and must be removed within 3 days of sale.

Code Enforcement: 801-548-8427

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-11230

GARBAGE CANS

Out by 7 am; may be out night before pickup.

Waste & Recycling Customer Service: 801-535-6999

Dumpster violations: call number on dumpster or

Salt Lake County Health Department: 385-468-3835

GRAFFITI

Must be cleaned within 5 days.

Email graffiti@updsl.org or call 385-468-9769

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-5966

HOST – Homeless Outreach Service Team

For assistance with clothing, dental care, food, housing assistance, obtaining an ID, medical assistance, shelter, or work.

HOST: 801-799-3035

www.voaut.org/homeless-outreach-team

HOUSEHOLD HAZARDOUS WASTE

Take hazardous waste and electronics to drop off locations, including Trans-Jordan Landfill, Salt Lake Valley Landfill, Murray City Public Works, and Salt Lake County Health Department.

Salt Lake County Public Health: 385-468-3862

cityofholladay.com/departments/stormwater/hazardous-waste-disposal/

HOUSING ISSUES

No more than 4 unrelated adults (2 beyond one family) living together in a single housing unit. Must have heat and water. House numbers are required, must be 3in tall and a contrasting color.

Code Enforcement: 801-548-8427

IRRIGATION, CREEKS, & CANALS

There are several canals in the city. Modifications to laterals and lines are not allowed without approval from irrigation company. Creeks and creek vegetation cannot be modified.

JUNK & OUTDOOR STORAGE

Yards are not to be used as storage areas for unlicensed vehicles, building materials, appliances, or junk.

Code Enforcement: 801-548-8427

LIGHTING

Lights shall be "dark sky" compliant. For a street light outage, call

City Hall: 801-272-9450

Code Enforcement: 801-548-8427

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-9359

LITTER

Must keep property free of litter. Not permitted to blow into street or neighbors' yards. Do not sweep into street.

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-5233

MAYOR'S COMMUNITY LIASONS

The City Council Members work directly with Holladay residents to provide outreach and solutions to the community on a variety of needs and concerns.

cityofholladay.com/government/elected-officials/council/

District 1: Ty Brewer, 801-550-8747

tbrewer@cityofholladay.com

District 2: Matt Durham, 801-999-0781

mdurham@cityofholladay.com

District 3: Paul Fotheringham, 801-424-3058

pfotheringham@cityofholladay.com

District 4: Drew Quinn, 801-272-6526

dquinn@cityofholladay.com

District 5: Dan Gibbons, 385-215-0622

dgibbons@cityofholladay.com

MENTAL HEALTH

Suicide Prevention Lifeline: 1-800-273-8255

UNI Crisis Line: 801-587-3000

Utah Pride Center: 801-539-8800

NOISE

Regulations prohibit loud noise at night between the hours of **10:00 p.m. and 8:00 a.m.** Regulations also set limits for amplified noise during daytime hours. Exemptions include road sweepers, sporting events, swimming pools, school and city events, city road construction, and others.

Code Enforcement: 801-548-8427

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-5014

PARKING

No parking on street for more than 24 hours without moving. Cannot park within 5 feet of driveway, 20 feet of crosswalk, 30 feet of stop sign, 15 feet of fire hydrant, on sidewalk or crosswalk, or in front of mailbox. Do not park on public streets when it is snowing from November 1 to April 1.

Code Enforcement: 801-548-8427

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-6491

PARK STRIPS

Abutting property owner responsible for upkeep. Lawn or any weeds over 6 inches constitutes a violation.

Code Enforcement: 801-548-8427

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-11532

PESTS (RATS, MICE, RACOONS, SKUNKS)

Abatement of pests is the responsibility of the homeowner. For inquiries about an injured or dead animal, please contact:

Salt Lake County Health: 801-743-7045 (rats & mice)

Unified Police Department: 801-840-4000 (deer)

USDA Wildlife Services: 385-419-3405

PETS

Dogs and cats must be licensed each year. No quantity limit for dogs or cats. Owners must clean up feces weekly.

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-4548

PLANNING & ZONING

Planning commission meetings, building permits, zoning maps, General Plan, city maps, annual reports, fees, and more. Most projects require review and approval by planning and building code officials.

Community and Economic Development: 801-527-3890

cityofholladay.com/departments/planning-and-zoning/

RECREATIONAL FIRE

Do not burn trash, burn only natural materials. For recreational fires, fire ring must be less than 3 feet wide, and flames should be less than 2 feet tall. Must be at least 15 feet from nearest property line and any structure. Smoke shall not create a nuisance for neighbors. Must be constantly attended and have on-site extinguishment such as a hose.

Code Enforcement: 801-548-8427

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-5386

RECYCLING

Recyclable materials should be clean before placing in bins. Green waste bins and glass recycling bins are available at an extra fee or for free at a drop-off site.

Wasatch Front Waste Management: 385-468-6325

cityofholladay.com/services/garbage-and-recycling/

ROOM & PARK RENTALS

Holladay residents may reserve rooms in City Hall or space at public parks for a fee.

cityofholladay.com/services/room-rental/

SEASONAL CONTAINER RESERVATION

Holladay residents may be able to reserve containers for large bulky items during the summer. Available dates may change.

cityofholladay.com/services/garbage-and-recycling/

SHORT-TERM RENTALS

Less than 30-day rentals must meet three requirements: R-2 or R-M zone, 66' or wider road, and approval from the Planning Commission for a conditional use permit.

Community and Economic Development: 801-527-3890

SIDEWALKS

Property owner responsible for repair, assistance available through City.

Public Works: 801-272-9450

codelibrary.amlegal.com/codes/holladayut/latest/holladay_ut/0-0-0-13534

SNOW REMOVAL

Residents and businesses are responsible for removal of snow from sidewalks, mailboxes, and fire hydrants. Enforcement begins 24 hours after snowfall.

Sidewalk Violations—Civil Enforcement: 801-527-3890

cityofholladay.com/departments/engineering/snow-removal/

MOSQUITO ABATEMENT

South Salt Lake Valley Mosquito Abatement: 801-255-4651

TRAFFIC CONCERNS

Unified Police offers online reporting.

updsl.org/

TRAFFIC SIGNS & SIGNALS

Road sign or traffic signal not working, missing or damaged signs.

Salt Lake County Public Works: 385-468-6101

slco.org/operations/services/traffic-signals/

TREES

Trees that overhang onto a neighbor's property are a civil matter between property owners. Tree removal requires a permit and each tree removed in new developments must be replaced with at least one tree. Cannot remove a City tree without permission in the public right of way (park strips, waterways, or parks).

cityofholladay.com/community/holladay-tree-committee/street-trees/

VENDING

Mobile food vendors must obtain a permit from the City. No overnight parking at vending locations.

Business Licensing: 801-527-3890

SEWER LINES

Mt. Olympus Improvement District: 801-262-2904

mtoid.org/

Cottonwood Improvement District: 801-943-7671

cottonwoodimprovement.org/

STORM DRAINS

City of Holladay: 801-272-9450

cityofholladay.com/departments/stormwater/