

Alternative “Grab & Go” North Branch Library Services for Customers Unable to Wear a Mask

Securing a safe and healthy environment for the public and staff is the library’s top priority during the pandemic. The library recognizes that not all customers can medically tolerate wearing a mask which creates a potentially unsafe public space, a Macomb County Health Department complaint and/or a Michigan Occupational Safety and Health Administration workplace violation. Since customers over the age of 2 not wearing a mask are prohibited from entering the library building, the following alternatives to comply with the Americans with Disabilities Act and Michigan’s Persons with Disabilities Civil Rights Act to provide “Grab & Go” library services are available as can be reasonably provided:

Browsing and pickup of library materials

Customers may browse the library’s online catalog at <http://cmpl.org> or call (586) 226-5083 or email (info@cmpl.org) a librarian to place items on hold. Held items may be picked up by making a curbside pickup appointment or the 24-hour lockers in the entrance lobby. You may also use our “browsing with CMPL” service if you would like items selected for you based on your interests or needs: <https://cmpl.org/browsing-with-cmpl/>

A librarian will provide up to \$5 worth of copying/printing free of charge of any available library resource. Delivery of such printouts should be arranged with the librarian providing assistance.

Customers with mobility and vision challenges may be eligible for either the “library by mail” program or Macomb Library for the Blind and Physically Handicapped services and should call (586) 286-1580 or visit <http://cmpl.org/mlbph>.

Use of public computers

The library’s free WiFi extends into the parking lot. A laptop is available for use up to 60 minutes on library property outside of the building. Call (586) 226-5083 for assistance the day you wish to check out the laptop.

Public computer kits that include a computer, software, monitor, keyboard, mouse, webcam and hotspot are available to resident cardholders and check out for one week.

Printing is available via mobile print <https://cmpl.org/print>.

Reference, reader’s advisory and library technology assistance

The library’s professional team of librarians is available via phone (586) 226-5083 or email (info@cmpl.org or techhelp@cmpl.org) during regular business hours.

