



CITY OF CONROE

Est. 1904

Application for Lifeline Discount Rate Program

_____ Senior Citizen (Age 65 & over) or _____ Disabled

The City of Conroe Utility Billing Department has developed a Lifeline Discount Rate Program for Senior citizens (age 65 & over) & Disabled citizens that reside within the city limits of Conroe. Qualified residents will receive a water and sewer rate discount on their primary residence. For current rates, please visit the City's website at www.cityofconroe.org or contact Utility Billing at 936-522-3170.

GENERAL INSTRUCTIONS: This application is for the use in claiming a Senior Citizen or Disability Lifeline discount on your water and sewer rates. Senior Citizens must be sixty-five (65) years of age and older. Disabled customers must meet the requirements of this application. Only one Lifeline rate discount will be given per customer, and is applicable only on the customer's primary residential residence. This program does not transfer to new accounts, an application must be resubmitted for a new discount.

WHERE TO FILE: This document and all supporting documentation, must be filed with the City of Conroe Utility Billing Department.

Application Deadlines: Supporting documentation is due at the time of the application. The Lifeline Discount Rate Program is susceptible to all rate changes approved by City Council.

OTHER IMPORTANT INFORMATION

To apply for the City of Conroe Lifeline Discount Rate Program, you must complete the application and return it with a copy of the requested documents. An application can be obtained at the Utility Billing office at 700 Metcalf St, or by calling 936-522-3170, or by visiting our website at www.cityofconroe.org. This program is only valid for 5 years. Customers must complete and submit a new application in January on the sixth (6th) year. This information may be returned by one of the methods below:

By Email: utilitybilling@cityofconroe.org – Attn: Lifeline Discount Rate Program

By Mail: City of Conroe, Utility Billing Dept.
 P.O. Box 3066
 Conroe, TX 77305-3066

Ownership Information

Year of Application _____

Date when you began occupying the property as your primary residence _____

For the property you are seeking the Lifeline rates for do you: _____ Own or _____ Rent

- Account # _____
- Customer Name _____
- Service Address _____
- Phone # _____
- DL # / Valid ID # or SS # _____
- Date of Birth _____

Senior Citizen Lifeline Required Documentation

- Color Copy of your valid driver's license, state issued personal identification card or passport.

Disabled Citizen Lifeline Required Documentation

- Color Copy of your valid driver's license, state issued personal identification card or passport.
- Copy of documentation from Social Security Administration on the date you became disabled **OR** a Copy of 100% Disabled Veterans Exemption document from United States Department of Veterans Affairs or its successor (100% disability compensation due to service-connected disability).

Affirmation and Signature

- By signing this application, you state that the facts in the application and your documentation are true and correct.
- I authorize the City of Conroe to maintain the information I have provided in this application so that my eligibility for the Lifeline Discount Rate Program can be determined. I authorize the City of Conroe to maintain these documents for eligibility until the end of term.

Customer Name (Please Print): _____

Signature: _____ **Date:** _____

Entered by: _____ Date: _____