

RULES OF CONDUCT

The following are examples of behaviors and activities that are **prohibited**:

- Pay the correct fare when riding; Have ticket, Monthly Bus Pass, E-pass, or have exact fare before boarding the bus.
- Reduced fare/specialized fare holder must show bus operator proper identification to use reduced fare.
- Assaulting a bus operator is a criminal offense. All violators will be prosecuted.
- Proper attire including shirts and shoes must be worn at all times.
- Conroe Connection is not responsible for lost or stolen property.
- Unauthorized property left without permission will be removed.
- Smoking any kind of tobacco product, carrying a lighted or smoldering tobacco product or using any type of electronic cigarettes or vaporizers.
- Distributing or selling counterfeit or stolen fare media. Selling or misusing fare media.
- Leaving bags or packages unattended.
- Customers are limited only to items that can be boarded in a single trip.
- Blocking aisle ways with inanimate objects.
- Listening to any audio device without headset/earbuds.
- Taking more than one seat.
- Items should be kept on their lap or on floor out of aisle way.
- Using or possessing alcohol or illegal drugs except for lawfully possessed and unopened alcoholic beverages.
- Carrying open food and beverage containers in vehicles, unless they are resealable.
- Possession of weapons of any kind, except as permitted by law.
- Panhandling, soliciting, harassing, annoying, or intimidating any person.
- Disorderly conduct, loud, yelling or disruptive behavior.
- Assault, threat of assault, fighting, mock fighting, or roughhousing.

FOLLOW THE RULES OR RISK EXPULSION AND/OR SUSPENSION

If you violate these rules or other federal, state, or local laws on or at a Conroe Connection Transit vehicle or property, Conroe Connection personnel and partner agencies are authorized to evict you from the bus/property and/or ban you from riding and/or allowing you on Conroe Connection property for a specific period of time. You may receive verbal notice or written notice of suspension or expulsion from Conroe Connection personnel or its partner agencies. Failure to comply with either may subject you to loss of riding privileges, arrest, and/ or prosecution for criminal trespass.

You can obtain more information about Conroe Connection appeal procedures and process by contacting the Conroe Connection @ 936-522-3536 and/or transit@cityofconroe.org

- Running or playing
- Throwing or playing with objects.
- Spitting , littering, picking trash from receptacles.
- Damaging or defacing property.
- Using obscene, abusive, profane, threatening, inciting, insulting language or gestures.
- Bicycling, roller blading, or skateboarding, use of scooters, mopeds, hover boards, Segways or similar devices.
- Standing, sitting, or walking in a way that inconveniences, obstructs, or interferes with others (e.g., blocking doors, feet on seats, obstructing stairs, corridors, platforms or stations in any manner).
- Any actions that may interfere with or disrupt bus operators or customers.
- Animals, except ADA service animals.
- Tampering with any equipment.
- Disobeying or disregarding notices, prohibition, instructions, or directions on any sign posted.
- Failure or refusal to comply with any lawful order or direction of any Conroe Connection employee or partnering agencies.
- Possession of hazardous, explosive, flammable or corrosive materials such as gasoline, propane, kerosene,poisonous substances, storage batteries, acids or alkalis.
- Urinating or defecating other than in designated restrooms.
- Sleeping at any Conroe Connection property.
- Trespassing or unauthorized presence.
- Engaging in unauthorized commercial activity.
- Posting or affixing signs, advertisements, circulars, handbills, or written material.
- Any other act or behavior that creates an unsafe condition.
- Any other acts prohibited by law.

