Utility Billing

CITY OF CONROE

Est. 1904

E-Bill Authorization Form

The City of Conroe can now send monthly utility bills to your e-mail. This convenient method allows you to reduce paper waste and contribute to the conservation of the local environment.

Here is how it works:

- You will continue to get your statement each month showing your amount due, via email. This will be in place of receiving a paper bill.
- You will also receive late notices/cut off notices by email.

To enroll, just complete and sign the form below with your e-mail address and return it by one of the methods listed below.

In Person: Utility Billing Office – 700 Metcalf St, Conroe, TX 77301

By Mail: City of Conroe - Utility Billing
P.O. Box 3066 Conroe, TX 77305

E-Bill Authorization

I authorize the City of Conroe to send my utility bill and any late notices/cut off notices each month by e-mail. I understand that I will no longer receive paper utility bills and late notices/cut off notices via the United States Postal Service. This authorization will remain in effect until revoked in writing, and the City of Conroe has had a reasonable time to receive and adjust their records. Until that time, the City of Conroe will be fully protected in honoring this method of notification.

Signature _____Date_____

FROM YOUR UTILITY BILL

Account #:
Service Address:
Customer Name:
Phone Number:
Email Address:

Emails and late notices/cut off notices will come from utilitybilling@cityofconroe.org If emails do not appear in your inbox, please check the spam or junk mail box and mark as 'Not Spam' to prevent this issue in the future. Call (936) 522-3170 if you need more information about the program. ****If there are any changes to your e-mail address, please submit a new form to update your information.**