



2019 UTILITY BILLING INFORMATION

Bills are issued approximately the last day of each month and are due the 20th of the following month. **UTILITY CHARGES BECOME A LIEN UPON THE PROPERTY SERVED AS SOON AS THEY ARE INCURRED.** Past due bills are subject to disconnect. If the water is disconnected for non-payment, it will not be turned back on until the bill is paid in full plus a \$60 reconnect fee.

You could be charged up to \$490.00 for a frozen meter. All repair and maintenance of the service line from the water main to the residence is the property owner's responsibility.

Inside city rates are as follows:

Water	\$ 29.10	\$ 29.10
Sewer	31.95	31.95
Garbage	11.00	
Landfill	11.00	
Total Flat Rate Billing	\$ 83.05/w garbage	\$ 61.05/without garbage

Outside city rates are as follows:

Water	\$ 51.00	\$ 51.00
Sewer	31.95	31.95
Garbage	11.00	
Landfill	11.00	
Total Flat Rate Billing	\$ 104.95/w garbage	\$ 82.95/without garbage

Flat rate does not include water consumption. Consumption is billed at \$2.95 per thousand gallons.

All residential properties with multiple units will be billed the number of units, times the flat rate on both Water and Sewer Rates.

Commercial Accounts are billed an additional \$1.60/1,000 Gallons after the first 12,000 on the Sewer Flat Rate.

Past due billings are subject to a \$15 penalty. The penalty shall be assessed with monthly billing. A \$25 fee will be assessed for a returned check. All new services will have a start service fee of \$5 added to the first bill.

If you have any questions regarding your bill, please contact our office at 826-2005.

Refuse Customer Information:

Your can will be delivered and positioned as it needs to be for collection. Collection handles and the wheels on the can must face away from the street, so that can opens facing the truck. There needs to be at least a 3-4' clearance around the can for our automated truck to empty can. Please be sure to have your can in this location by 6:00 a.m. on your day of service. Be sure to keep the lid closed. Your can may be used for normal bagged household waste, cut up or broke down boxes, and bagged yard clippings.

Please **do not** use your can for the following: Ashes, Rocks, Construction Debris, Dirt, Concrete, Oil, Paint, Chemicals, Auto Parts, or Dead Animals. Be sure that you do not overfill your can, as the truck will be unable to empty the can completely.

Day of Service: _____