



## BACKFLOW PREVENTION FAQs

Q: Where can I send my test results?

A: Email to [backflow@cityofcraig.org](mailto:backflow@cityofcraig.org) or mail to:  
City of Craig  
Attn: Backflow  
300 W 4<sup>th</sup> Street  
Craig, CO 81625

Q: Why do I need a backflow device?

A: Control of cross connections is essential to ensure protection of water supply systems and public water distribution systems from potential contamination.

Q: Where is my device located?

A: Call the finance department at (970)826-2005 for precise location information

Q: How do I install my backflow device?

A: 1. You will schedule an appointment with a licensed plumber. [Licensed Plumbers List](#)  
2. The plumber needs to get a permit from the building department (970)826-2024  
3. Get an inspection after installation from the building inspector

Q: What are the consequences if I choose not to comply?

A: You will receive several notices to comply, after the last notice your water will be turned off at the curb

Q: What if I received a notice for a device that is no longer in service?

A: Click here to complete the [Device Removal Form](#)

Q: Who can I contact to test my device?

A: Click here to view a list of available testers. [Backflow Tester List](#)

Q: Am I required to have a backflow device?

A: Commercial properties are required to have a testable device, and new residential construction is required to have an untestable, replaceable device

Q: How often does my device need to be tested at a commercial property?

A: The device needs to be tested annually