

City of Craig Parks & Recreation Department

Swimming Complex

Tentative Opening Date of May 27th, 2020

The City of Craig Parks & Recreation Department is excited for the possibility to open the swimming complex this summer. In order to open this summer, necessary parameters must be in place to keep visitors and staff safe. Several procedure changes will be in effect to ensure the facility is in alignment with health experts' recommendations. Patrons who are non-compliant with the procedural changes to our facility set forth will be respectfully asked to leave. A detailed list of facility operation is outlined below. This plan is *ONLY* for the month of June and will be revaluated in July. If you have further questions, please contact Ryan Dennison, Craig Parks and Recreation Director, at (970)826-2004 or Caroline Thornberry, Aquatics Manager, at 970-826-2017.

OBJECTIVE:

To establish procedural changes within the Craig Swimming Complex facility towards our operations and programming activities. These changes are implemented to meet our health expert's recommendation regarding COVID-19.

General Operations and Procedural Changes: The Swimming Complex will be operating designated sessions to allow for **38** swimmers with **12** personnel in attendance. This will assist us in keeping a facility limit to **50** patron/personnel at one time. The department will be receiving proper signage to put out at the front entrance, for our public to view the current capacity limits. Please see below for adjusted time and sessions offered.

Wave Pool & Recreational Swim Hours:

Monday - Sunday

- Session I: 1:00 PM to 3:00 PM
 3:00 PM to 4:00 PM (Disinfect Facility)
- Session II: 4:00 PM to 7:00 PM (Rental Tubes will be disinfected during this time. Facility disinfecting will be done the following day prior to opening.)

• Lap Swimming: 4:00 PM to 5:00 PM

Staffing Operations: All aquatics personnel will be encouraged to leave during their break period. Plexiglass barriers will be installed at front desk operations and the concession counter. Only two staff members will be allowed in the break room or main office at one time. All aquatics personnel will be asked to wait on the South lawn prior to the beginning of their shift. A total of 12 personnel will be scheduled each day.

- 4 Lifeguards stationed at the Wave Pool
- 2 Lifeguards stationed at the Lap Pool
- 2 Customer Service members at the front desk
- 2 Customer Service members at concessions
- 1 Customer Service member to assist at the exit near wave pool
- 1 Customer Service member used as a "rover" assisting lifeguards

Patron Traffic Flow:

- All patrons must enter through the main entrance of the swimming complex. There will be 6' decals will be placed outside the front entrance and around the facility to encourage social distancing.
- All customers will use the WEST gate which is located near the lap pool.
- The locker rooms will be monitored with one staff member outside of locker rooms to ensure all patrons shower before entering the pools. Staff member will also ensure appropriate amounts of customers in the locker rooms at one time.

Concessions: **A majority of concession candy is in an enclosed wrapper. **

- All Customer Service staff will be required to wear gloves while serving open food such as popcorn.
- Customers will not be allowed to fill their water bottle up at the concessions stand to prevent contamination. We will still be honoring the free water fill, but we will be using a separate cup to do so.

Rentals:

• Tubes will not be resold throughout the day. Once a tube is returned, it will be placed in the staff room and disinfected after being used.

Swimming Lessons:

<u>Please Note:</u> The Aquatics Manager was scheduled to obtain a Lifeguard Instructor (LGI) certification in April. That class was cancelled due to COVID-19 concerns. Fortunately, there is an LGI within our staff who can conduct this class. Swim Harmony, a Colorado based aquatics company who specializes in training and certifying aquatics staff was scheduled to facilitate a Water Safety Instructor (WSI) course in Craig starting on May 31-June 2. This course would have certified staff whom need this certification to instruct swim lessons. In speaking with Swim Harmony, they are currently <u>UNABLE</u> to facilitate this class until July due to COVID-19. For the time being, Parks & Recreation will <u>ONLY</u> operate swim lessons with staff who have current WSI certifications.

*Swim lessons will operate as programmed. The amount of swim lesson classes conducted will be dependent on registration numbers and instructor availability. Also, if the wave pool resurface project will be complete and operational by May 21.

Swimming Lessons Offered

- **Parent & Child,** Parents will assist their child in the water. Classes will have a maximum of five children and one parent or guardian per child.
- **Preschool Levels 1-3** will have a morning and evening session giving parents the opportunity to enroll their child in a session conducive to their schedule. There will be a maximum of six enrollees with one instructor. This level will be at the wave pool with groups spaced out to prevent gatherings.
- Level 1-6 These groups are perfecting their skill and technique within the water. They will be at the lap pool with one instructor and a maximum of six enrollees.

Enrollees will receive information regarding COVID-19. Once a swim lesson class has concluded, enrollees will exit the facility using the West gate by the lap pool. All swim lesson classes will be spaced accordingly per pool. No swim lesson classes will resume until the prior classes have finished and participants have left the facility.

Private Parties:

• For the month of June, Craig Swimming Complex will only be allowing the small party package for all customers. This allows only 1-25 patrons and allows a maximum of three lifeguards; one head lifeguard and one customer service member staff. Total patron/personnel will not exceed 50-person capacity limit.

Water Aerobics/ Aqua Fitness:

• All Water Aerobics and Aqua Fitness Classes will be cancelled until further notice.

Lap Swimming:

• Only three lap swimmers will be allowed at one time with one open lane spaced between them to encourage social distancing.

Signage: Signage will be placed throughout the facility with verbiage regarding COVID-19 and new procedural information.

- The front entrance of the facility will have signs posted regarding patrons of COVID-19.
- There will also be 6' decals on concrete in front of the building and concessions areas.
- Furniture will be spaced throughout the facility to alleviate gatherings.

Disinfection:

Aquatics staff will still be conducting their normal cleaning routines in the morning and evening as well as additional cleanings throughout the day. The Swimming Complex will be utilizing ALTI-MATE 256 cleaner and disinfectant for all areas within the complex. Staff will use a pump sprayer to disinfect large surface areas such as; handrails, tubes, locker room and picnic tables. A spray bottle with cloth will be utilized for wiping off touchable surface areas, ie., door handles, counters and small surface areas.

Miscellaneous:

- Staff encourages seniors and vulnerable persons to remain at home.
- These procedures and recommendations are subject to change based on health expert's guidance.
- This pandemic is an experience we have never encountered, and our staff is trying to respond as best in a safe and compliant effort.
- We ask the public to please adhere to Craig Parks & Recreation staff, as they have your best intentions and want to keep you safe.