

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

City of Craig

## Had the following Violations Identified During a Drinking Water Inspection

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated a drinking water requirement. Although this situation is not an emergency, as our customers you have a right to know what happened, what you should do, and what we are doing to correct this situation.

A routine drinking water inspection conducted on September 23, 2025 by the state drinking water program identified the following violations that may pose a risk to public health.

Identified Violation	Required Language	Date Correction is Required	Steps We Are Taking
<p>M611 - Management: Supplier has Permitted a Cross-Connection(T2): Supplier has permitted a cross-connection and did not control the cross-connection within the 120-day deadline or within a timeline specified in an alternative schedule. This is a backflow prevention and cross-connection control (BPCCC) treatment technique violation of Regulation 11, Section 11.39(6)(a)(iii).</p>	<p>Uncontrolled cross-connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water, which can cause diarrhea, nausea, cramps, and associated headaches.</p>	<p>February 18, 2026</p>	<p>It was found that on 3 occasions, the City of Craig permitted backflow devices to exceed the 120-day deadline during the time period of July 3, 2023 to October 16, 2025. In order to maintain compliance moving forward, the City of Craig will use full capabilities of our software to track testing, installation, and/or failure dates to ensure they meet regulatory requirements.</p>
<p>M610 - Management: Backflow Prevention and Cross-Connection Control Program(T3): Supplier has failed to develop or implement a written backflow prevention and cross-connection control program(BPCCC). This is a BPCCC violation of</p>	<p>Uncontrolled cross-connections can lead to a back pressure or siphonage event that may allow contaminants or disease-causing organisms to enter the drinking water, which can cause diarrhea, nausea, cramps, and associated headaches.</p>	<p>February 18, 2026</p>	<p>It was found that our backflow software tracking was inadequately utilized and allowed multiple backflow devices to exceed the 120-day deadlines. We will remedy this by full usage of our software program capabilities and</p>

<p>Regulation 11, Section 11.39(6)(b)(i).</p> <p>R532 - Monitoring, Recordkeeping and Data Verification: Turbidimeter Monitoring Equipment Calibration(T3): Supplier was not calibrating, verifying or operating turbidity monitoring analytical equipment in accordance with manufacturer requirements. This is a violation of Regulation 11, Section 11.46.</p>		<p>February 18, 2026</p>	<p>will ensure that installation, failure, and/or removal dates are properly noted, and will generate monthly reports that will track backflow test due dates and any exceedances.</p> <p>The turbidimeters have since been calibrated on a quarterly calibration schedule. Turbidimeters used for compliance monitoring must be calibrated in accordance with 40 CFR 141.74(a) and the manufacturers recommendations, which is quarterly.</p>
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We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the inspection it was identified that we did not complete all monitoring/testing, were not monitoring correctly, or were monitoring at an inappropriate location. Therefore, we cannot be sure of the drinking water quality during that time.

**What does this mean? What should I do?**

- There is nothing you need to do at this time. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

We anticipate resolving the problem by **November 11, 2025**. For more information, please contact **Carl Ray** at [cray@ci.craig.co.us](mailto:cray@ci.craig.co.us) or **(970)826-2022**, or **300 W. 4th St. Craig, CO 81625**.

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.\**

This notice is being sent to you by: City of Craig - CO0141188  
Date distributed: **November 11, 2025**