



300 West 4th Street
Craig, Colorado 81625

April 30, 2024

The City of Craig Water Department proudly provides drinking water to the citizens and businesses within our service area. During 2024 we will be performing routine maintenance tasks to our distribution and water treatment systems, and additionally will be working to identify water service line materials used by all of our customers. A service line is the piping that connects the customer's property to our water mains. Service lines have been known to be comprised of plastic, copper, lead and/or galvanized metal.

The United States Environment Protection Agency (EPA) has enacted the Lead and Copper Rule Revision, which requires us to identify all service line materials, particularly any that are lead (<https://www.epa.gov/ground-water-and-drinking-water/revised-lead-and-copper-rule>). The initial process must be completed by October, 2024. As we perform repairs to service lines, water meters, and/or water mains, we identify service line materials. There are still many portions that remain unknown, and we would like to enlist your help in identifying more service lines so that we can comply with requirements. Lead has been known to create long-term health effects, and can enter drinking water through lead service lines and service lines that utilized lead solder. Our goal, as always, is ongoing protection of customer health, and this regulation is an integral part of that.

The process only takes a few moments, and we have attached documents to help you with it. If you are uncomfortable in identifying your service line, or are unsure of the composition, our friendly staff is always ready to assist you. We would like to thank you in advance for your help in this.

Best Regards,

Carl R. Ray

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Water and Wastewater Director, City of Craig