DAUPHIN COUNTY MH/ID PROGRAM BOARD
MEETING MINUTES AND PLANNER

MEETING DATE: May 28, 2015

MEETING PLACE: CMU, 1100 South Cameron Street, Harrisburg

ATTENDANCE:
Board Members: Sherri Smith, Carol Oman, Judy Vercher, Bonnie Rice, Curtis Bauer

Staff: Dan Eisenhauer, Paul Geffert, Rose Schultz, Frank Magel, Cheryl Gundrum, Renee Robison

Guests: Greg McCutcheon, CMU; Marg Chapman, NAMI; Veronica Supan, Parent;

MEETING GOALS AND OBJECTIVES:

☐ Education Topic
☐ Administrator’s Report
☐ Committee Reports
☐ Fiscal Report
☐ Community Report

DECISIONS:

☐ Approval of the March 26, 2015 Advisory Board minutes
☐ Motion made and seconded to accept new Board member nomination to forward to the Commissioners
☐ Motion made and seconded to cancel the July Board meeting

ACTION TO BE TAKEN:

☐ None at this time
Welcome and Introductions
Sherri Smith called the meeting to order. Sherri welcomed everyone in attendance, and introductions followed.

Approval of the March 26, 2015, Board Meeting Minutes
The motion was made and seconded to approve the minutes from the March 26, 2015, meeting.

Administrator’s Report
The following report summarizes major MH/ID program concerns, updates and initiatives over the past two months. Staff is working on completing provider contracts for FY 15-16 and our Human Services Block Grant Plan for FY 15-16.

Statewide/Department of Human Services Updates
- Acting DHS Secretary Ted Dallas was recommended for confirmation by the Senate Health and Human Services Committee. A full Senate vote has not been scheduled yet.
- Healthy PA is being phased out in favor of traditional Medicaid expansion with the HealthChoices Program. As of April 27, 2015, no new persons will be enrolled in Healthy PA and state wide about 120,000 recipients were transferred to the HealthChoices Program. An additional 125,000 recipients will be transitioned to HealthChoices in the coming months with all transitions completed by September of 2015.
- We have no update on the progress or status of the FY 15-16 Budget. If it is not completed by July 1, 2015, we will ask legislators to approve spending authority so we can receive our quarterly state payments that comprise about 95% of our funding.

Crisis Intervention
- Our Crisis program will be featured by WITF on June 18, 2015, to educate the public about Crisis services and to promote good mental health care.
- OMHSAS completed their on-site licensing visit in early May. We do not expect any findings and expect a full license approval.
- We are in the process of hiring for first and second shift supervisor positions. And we continue to have a number of vacancies including two supervisor positions, one second shift full-time position and four part-time positions. All positions will be posted on the County’s web site. The staff are doing a good job and we are doing our best to support them.
- The Corporate Compliance Committee met on 5/19/15, and there are no billing or compliance issues to report.

MH Program
- The Dauphin County Mental Health Court will be re-established with a revised target date to be established with the MH Court Judge.
- Persons with co-occurring disorders (MH and D&A) now have an opportunity to receive integrated outpatient treatment at either TW Ponessa & Associates or PA Counseling Services in Harrisburg City locations. The start-up for the dual diagnosis clinics was provided with 2011 reinvestment funds which covered staff training, office equipment and administrative costs. The
intensive outpatient program includes group therapy, individual treatment, a family component, and access to psychiatric services.

- The Representative Payee Workshop was established several years ago to facilitate conflict resolution between the CMU Representative Payee Program and individuals. The County’s MH Quality Assurance Specialist facilitates the workshop for each person. An increase in the number of persons with an intellectual disability being referred has led to an ID Representative Payee workshop with County office involvement. Most persons, agencies and team members find the workshop format to be constructive and educational for the individual, their team and family.

- Close work with the Housing Authority of the County of Dauphin will result in a Bridge Subsidy Program starting in July 2015. The goal is to assist 5-6 persons with a serious mental illness per year in accessing permanent supportive housing while they wait on the HACD Section 8 list. Case management and supportive living providers have been coordinating their efforts to assure the program offers housing stability and voluntary support for a multi-year period or until permanent housing is secured.

- County children’s mental health staff has focused on quality of care issues such as eliminating physical restraints and improving the availability of treatment in Host Home – Intensive Treatment programs. Family-Based Mental Health Services are expanding by increasing the number of teams among existing providers. PerformCare issued a Request for Proposals for BHRS to qualified providers. Holcomb Behavioral Health was selected and will be expanding to Dauphin County. The goal of expansion is to reduce the waiting period to access services among children and families who are not waiting for a specific provider agency.

**ID Program**

- ODP is drafting revised regulations governing waiver-funded services to convert existing Chapter 51 to Chapter 6100 Regulations. A draft of the regulations is out for comment. ID Committee has provided comments and two members have been very active members of this group.

- In order to move to an employment first County we have worked with Goodwill and CIT who have agreed to not offer facility based employment for this year’s graduates. Providers are instead offering a time limited job support to assist youth in obtaining employment. This means that these folks may need long-term follow along services but will produce better outcomes.

- We are also promoting Post-Secondary Education opportunities. We are working out details so that recent graduates can attend college at Millersville. We have worked out the funding details for this year, but need to concentrate on long-term solutions.

- Summer Employment – We are supporting a minimum of 25 youth in summer employment. There are others continuing what they did last year, these are predominantly a new group of youth.

- ODP continues the Futures Planning process. Shirley co-chairing Objective #1: Assessed needs relationship to services budget.

**EI Program**

- Michelle Figlar has been named as the new Deputy Secretary for OCDEL. She has extensive experience in child serving and early learning programs.

- We received our EI re-budget allocation for FY 14-15. We are waiting for a response from OCDEL about our request to add a QA position at the CMU. We requested this position to help with compliance activity and data integrity as the EI system relies primarily on data in the state PELICAN database system.
**Additional comments:**
Dan also provided Quick Facts regarding the State Hospital closure (10 years ago) since there have been articles in the newspaper/Penn Live regarding this and this is a 10-part series starting in June. It seems that people don’t understand how consumers are admitted to the state hospital and that most people can be treated. There has been doubled access to long-term care facilities. It was mentioned that the Board might want to develop talking points to refute what is said based on facts. These articles are reinforcing the wrong stereotypes. It was noted that WITF had recently aired a positive story on Crisis Intervention and had interviewed some staff people.

MH Court – the question was asked if the hearing officer gets any background information on the person and Dan stated that it is up to the Judge.

**Education Topic – Adult Mental Health – Frank Magel**
Consumer Survey – assesses practices of recovery. Thirteen individuals receiving services were trained as surveyors.

There were 26 questions on the survey and 170 consumers were randomly selected to participate. Sixty-four people agree to participate, but only 41 were completed.

After reviewing the results of the survey, recommendations to improve the system were:
- Examine methods of documenting consumer choice regarding selection of service provider to determine how greater choice might be provided and use increased
- Develop guidelines for person in service on “how to” change their provider of choice
- Since treatment has both pros and cons at the individual level, stakeholders should convene a meeting to determine the discussion process that clearly explains treatment impact to the consumer
- Determine provider practices regarding how to explain program completion (or exit) procedures to consumers
- Examine methods providers use in addressing overall satisfaction with services they received

The question was asked if feedback from older adults is similar to younger people and Frank answered that the same problems are seen with all age groups. It was noted that there should be a discussion regarding release from services/discharge during the intake process.

Sherri Smith thanked Frank for this informative report.

**Committee Reports**
**Adult Mental Health Committee** – Frank Magel -- The minutes from May 11, 2015, meeting were distributed.

PPI Bridge Program – the PPI Bridge Program is a joint collaboration with PPI, Crisis Intervention, and CMU to assist in engaging individuals not connected with case management at CMU and/or Crisis Intervention Services following an inpatient stay. Theory being that if an individual becomes enrolled in case management services, that will prevent subsequent inpatient readmissions.
**Children’s Mental Health Committee** – Sherri Smith – The minutes from the May 21, 2015, meeting were distributed. There has been a 90% increase in Childline reports compared to 2014. There are concerns that legitimate reports are getting lost in the shuffle.

RTF Teletherapy – Equipment is being used at Sarah Reed, Devereux – Kanner and Brandywine campuses and Bradley Center. Overall, it is being reported that consumers are having positive experiences with RTF Teletherapy.

**Intellectual Disabilities Committee** – Cheryl Gundrum – The minutes from the April 7, 2015, meeting were distributed. Chapter 6100 (previously Chapter 51) – 50 people have been nominated to participate in a committee to discuss and create a draft of Chapter 6100 regulations.

Quality management plan – this is compiled and reviewed by a risk management group that includes providers. The goal of this plan is to keep people safe and receiving quality services. It was noted that out of 1,300 individuals served, unauthorized restraints were used for 8 people.

**Nominating Committee** – Judy Vercher – Information was distributed to the Board for a new Board member nomination. The motion was made and seconded to accept this nomination for consideration by the Commissioner’s.

**Executive Committee** – This committee has not met.

**Fiscal Report**
Paul Geffert distributed the Budget vs. Expenses report by cost center. Paul noted that in ID, there is not much variance and some of the cost centers were merged. MH has added cost centers.

**Community Input and Other Comments**
Marg Chapman from NAMI reminded people that the NAMI Walk will be held June 20 at 9:30 and Bill Daly from PPI will be the speaker.

**Adjournment**
There were no additional comments or announcements, and the meeting was adjourned.