MEETING DATE: November 21, 2013

MEETING PLACE: Paxton Street Home, 2001 Paxton Street, Harrisburg

ATTENDANCE:

**Board Members:** Sherri Smith, Carol Oman, Korah Abraham, Judy Vercher, Liz Pliszka, Bonnie Rice

**Staff:** Dan Eisenhauer, Paul Geffert, Rose Schultz, Shirley Keith Knox, Mary Eberts, Cheryl Gundrum, Renee Robison

**Guests:** Mike Grier, Keystone Human Services, Darryl Reinhold, Paxton Ministries

MEETING GOALS AND OBJECTIVES:

- Education Topic
- Administrator’s Report
- Committee Reports
- Fiscal Report
- Community Input

DECISIONS:

- Approval of the October 3, 2013 Advisory Board Minutes

ACTION TO BE TAKEN:

- Draft Letter of Support for House Bill 1504
Welcome and Introductions
Sherri Smith called the meeting to order. Sherri welcomed everyone in attendance, and introductions followed.

Approval of October 3, 2013 Board Meeting Minutes
The motion was made and seconded to approve the minutes as written.

Administrator’s Report
The following report summarizes major MH/ID program concerns, updates and initiatives over the past two months.

Statewide/DPW Updates

- Dauphin County recently received our FY 13-14 Block Grant Allocation from DPW, which notified us of our funding amounts for our MH and ID programs, which is the same amount as in FY 12-13.
- DPW sent a letter of response to the Federal Center for Medicaid and Medicare Services (CMS) regarding CMS concerns about the design of our HealthChoices model, which is based on the “County Right of First Opportunity.” CMS legal department is considering DPW’s response.
- Having announced the Healthy PA Initiative some time ago, DPW will conduct a series of public meetings for input into their plan before submitting their waiver request and plan to the Federal Health and Human Services Department. Healthy PA, if approved, will expand insurance coverage with Medicaid funding to allow persons at or below 133% of Federal Poverty level to obtain health insurance through a private Health Insurance Exchange.

Crisis Intervention:

- Completed the police training with Lower Paxton Police Department, which covered how to identify basic MH symptoms and how to respond to persons showing symptoms of mental illness and an overview of Crisis intervention. All police officers were trained over a several month period time, and the training was well received.
- Our most recent quarterly Corporate Compliance review found no irregularities.
- Nov 5th, 2013 was the first year anniversary of our new Electronic Case Notes system. The transition to the new system has gone well.
- Our Crisis consultant, Dr. Sheikh, provided training for staff on 11/6/13 covering dementia and interfaces with persons with mental illness.
- Crisis staff attended the Central Region Emergency Response / Commitment focus group with Dennis Marion, Deputy Secretary of OMHSAS.
MH Program:

- MH Staff proposed an action plan to PerformCare (formerly known as CBHNP) to address our high rate of mental health inpatient readmissions within 30 days of discharge based on our staff’s data analysis, focus groups, and grand rounds with hospital and community providers.
- Joe Whalen, MH Quality Assurance Specialist, was recognized by our state-wide MH/ID County Administrators Association with the “Most Valuable Player Award” for 2013 for his work on the inpatient readmission project mentioned above, as well as his work with incident management, housing services, and representative payee conflict resolution.
- The MH Program continues to implement various HealthChoices reinvestment services approved over the past year.
- MH staff is collaborating with Children and Youth services on their Title IV E project to develop services that will benefit children with mental illness who are also served through the CYS system.

ID Program Issues:

- Shirley Keith Knox continues to participate in the ODP Futures Planning team. ODP has requested broad public input on the plan and is expected to produce a final plan with recommendations for future system changes within the next month.
- The ID program continues to advance the work of our Employment 1st initiative, both locally and as part of our statewide ID Committee initiative. Randy Lewis from Walgreens will be speaking later today at a public forum at the Giant Center about the Walgreens employment initiative for persons with disabilities.

Early Intervention:

- The EI Program recently completed their on-site program review by OCDEL staff, and we will receive our results in a few months.

**Education Topic – Early Intervention – Cheryl Gundrum**

Cheryl distributed the Family Survey 2012-2013 Results for the past three years. She noted that families were thinking of all EI providers when they responded to the questions that were asked. Comparing these results to the State, Dauphin County did pretty good. There were 309 surveys sent out and 77 returned. This survey was created by a panel of parents.

Some initiatives in EI is the parent education program, which is transferring knowledge to parents so providers going into the home can show parents how to do the same things that they are doing with their child and to work with them effectively. There will be more trainings for parents. It seems to work out better for the family routines when the provider is not there. High scores were from questions such as, “Gave me information about their mission, goals, policies and procedures” – 99%; “Helped me to be able to see how much progress my child is making” – 99%; and “Were honest with me, even if they had difficult things to discuss – 99%. Areas that Dauphin County struggles with are the same as others in the state.
Dan Eisenhauer noted that the transition was made to an independent evaluator model in July. The evaluation tool was also changed. Some providers and supports coordinators are still working through these changes.

**Committee Reports**

**Adult Mental Health Committee** – The Minutes from the September 16, 2013, meeting were distributed. Rose Schultz stated that the Dauphin County MH/ID Satisfaction Survey results for transition age youth ages 16-24 conducted FY 2011-2012 were reviewed by the Committee. Highlights of the survey results are listed below:

- 20 transition age youth were surveyed
- 94.5% of the participants were satisfied overall with services
- 94.1% agreed that their quality of life was better
- Survey recommendations and areas for improvement were reviewed

This Committee meets the 3rd Monday of the month at noon in the Zarin Room at the CMU, 1100 South Cameron Street.

**Children’s Mental Health Committee** – No updates from this Committee at this time.

**Intellectual Disabilities Committee** – The Minutes from the October 1 and November 5, 2013, meetings were distributed. There was an update on the status of discussions with the Office of Medical Assistance Programs and Practice without Pressure (PWP) Initiative. A follow-up meeting took place September 9. A number of committee members were able to attend. A HIPAA form was provided so that CMU can include the form in the CMU packet. OMAP staff provided the direct telephone number for contacting each of the PA Special Needs Units. Issues of concern can be addressed to the Special Needs Unit as it occurs. Pinnacle is interested in piloting a PWP program. A grant became available and PWP submitted a proposal to pilot a dental project, but was not selected.

Police Training Legislation – House Bill 1504 – This legislation would provide for annual training for police officers that includes: 1) recognition of MH and ID conditions; 2) proper techniques to interact with individuals; and 3) instructions on diversionary options. The ID Committee is requesting that the MH/ID Board submit a letter of support and request Dauphin County legislative support. The Board supports this bill and its intentions. The motion was made and seconded for Dan to draft the letter.

**Nominating Committee** – Still looking to fill the Pediatrician/Psychologist vacancy on the MH/ID Advisory Board. Dan Eisenhauer noted that three people on the MH/ID Advisory Board will have their terms expire in December and have contacted them to ask if they want to serve another term.

**Executive Committee** – This committee has not met.

**Fiscal Report**

Paul Geffert distributed the Budget vs. Expenses report by cost center. The final reporting was completed for fiscal year 2012-2013. Paul noted that ESG was not included in this report. The
2013-2014 allocation has been received. Dan Eisenhauer has been trying to review internal processes to accommodate the 10% cut that was received. There is intensive work to do, but we do the best we can with our resources. It was noted that under MH Psych Inpatient that some claims are in process. Almost everyone uninsured applies for MA.

**Community Input and Other Comments**

Mike Grier thanked the Board, Rose Schultz, and Dan Eisenhauer for all of their support after a very tough year. Mike stated that he had an opportunity to participate in a Q&A on Smarttalk and the topic was the Newtown tragedy, mental health and guns and safety. It was also a fundraiser for WITF and the food bank. Mike stated that 2 people there also shared their stories and they had accessed the food bank previously and it was nice for other people to see that people with a mental health diagnosis can and do get better and have to have opportunities.

Mary Eberts from Crisis Intervention explained that there are two teams that oversee Disaster Preparedness – CISM and DCORT. The DCORT team is trying to expand membership to include providers. Mary stated that if there is someone interested in the training to contact her. Mary also stated this year is the 22nd year for the Annual Holiday Food Baskets and they accept referrals from anyone. There is no county funding involved and all donations can be given to Crisis Intervention. Last year, 254 baskets were distributed. Dan Eisenhauer added that this is a collaborative effort with different agencies.

**Adjournment**

There were no additional comments or announcements, and the meeting was adjourned. The next meeting will be held January 30, 2014, at CMU, 100 Cameron Street, Harrisburg.