Dauphin County Human Services Block Grant Planning and Advisory Committee Meeting Minutes

December 7, 2018

In attendance: Scott Burford, Randie Yeager, Kacey Crown, Dave DeSanto, Paul Boyer, Robin Skiles, Sam Priego, April Rudick, Brian Ham, Diane Reed, Jen Wintermyer, Charlie Udit, Rick Vukmanic, Todd Singer, Robert Burns.

The meeting was opened by Randie Yeager.

**HSDF update provided by Randie Yeager:**
- Northern Dauphin Food Pantry served 928 unduplicated individuals and 370 families.
- Northern Dauphin Transportation update. The van was purchased. Tri County CAC will coordinate and operate the service. We will have a soft launch in early 2019. Trained volunteers will be driving. The priority will be transportation to medical appointments and possibly include transportation to employment.

**D&A update provided by Robin Skiles:**
- Out of $909,351 budget, we spent $404,739 as of the end of November 2018.
- We have a doctor getting ready to train in Medication Assisted Treatment in NDHS.
- We have a proposal for case management expansion in NDHS to include Certified Recovery Specialist on staff.
- Currently have 3 staff openings, 1 in Prevention, 2 Case Managers, and one coming open in December.
- In only 5 months, our case managers have served 476 people and 49% are repeats.
- Working with Sam Priego and April Rudick to facilitate a strategic planning session in 2019 for our office. Met with Northern Dauphin Health Initiative and setting up training for doctors on counseling, aftercare and medicine.

**MH/ID update provided by Dave DeSanto:**
- Crisis Intervention
  - Crisis Intervention hired 2 new staff for second shift, which means Crisis is fully staffed for the first time in about 5 years.
  - As of November 1st, Crisis Intervention has expanded our outreach and assessment services to the emergency department at Penn State Hershey Medical Center. Previously, Crisis only responded to requests for involuntary mental health commitments at HMC but, with this expansion of services, has become the primary contact for all mental health referrals.
Mental Health Program
• Dauphin County MH has developed an adult residential monitoring project being rolled out this week with Community Residential Rehabilitation (CRR) programs. We anticipate adding Personal Care Homes and the Long-Term Structured Residence (LTSR) to the monitoring schedule in early 2019. A monitoring tool for CRRs incorporates licensing standards, policy & quality reviews, and staffing. MH staff will be conducting residential monitoring scheduled in between annual licensing visits.
• In 2017-2018, Dauphin County MH and ten (10) public school districts developed a survey of teachers, guidance counselors and school nurses working with early elementary school students and how the mental health system could better support young children with mental health needs. On October 29, 2018 the preliminary report was shared with school districts and PerformCare, the behavioral health managed care organization. Two hundred responses were received. The report will be finalized, and snapshots based on individual school district responses are in development. Overall, school districts were also satisfied with the proposed recommendations.

Intellectual Disabilities Program
• The ID Program continues to refine provider and consumer risk management activities in anticipation of new requirements from ODP that will be made part of a new Operating Agreement with ODP effective January 1, 2019. Our goal is to better track unusual incidents and resolution of SCO monitoring findings, and to address four major health concerns (Aspiration, Constipation, Dehydration, Seizures) seen frequently in individuals with intellectual and developmental disabilities which if untreated can progress to serious illness or death.
• The ID program is soliciting applicants for our next Project Search class.

Homeless Assistance Program
• We continue to see increased demand for our rental assistance program that prevents people from being evicted. Our program worked with CCU to refine priority populations for funding and funding amounts per case to assure funding throughout the year.
• We also worked with our two Bridge Housing providers, the YWCA and Brethren Housing, to align referral processes and referrals for the HAP Bridge program with the HUD mandated Coordinated Entry process. Over the next month we will meet with all HAP providers to review the new procedures for identifying priority populations for Bridge housing which has a very limited resource.
CYS by Rick Vukmanic
- We are implementing recommendations on referrals from Quality Assurance Team.
- Completed the Quality Service Review. We reviewed 15 cases and will have a meeting soon with the Judges, Randie Yeager and the Commissioners to review. What we saw is that grandparents taking care of their grandkids didn’t fit in the rubric for the reviews because the parents did not give up their parental rights. We can only rate parents, but the grandparents raised the grandkids and did great.
- We want to thank Jill Clark for having an expedited hiring process for caseworkers. We have hired 12 new caseworkers and all to start by January thanks to Jill.

STADIA update by Brian Ham
- I will be providing an update every quarter per Scott Burford’s request.
- Brian reviewed his slides presentation and we have them attached to these minutes.
- Eventually we will get into Predicted Analytics.
- Phase 1 is complete which includes MH/Crisis Intervention, Probation and Dauphin County Prison.
- Phase 2, we should receive the statement of work next week which will include AAA, Children and Youth and Drug and Alcohol.
- STADIA is a local depository of data, that data will come into data warehouse, internal (very restrictive clearance on who has this data).
- The dashboard will permit a shared case responsibility level of information. For instance, the story Randie had a few months ago about a client who was involved with 3 agencies and was duplicating services and having to do the same requirements for all agencies. That should not happen with STADIA.
- Brian went into Crisis Intervention dashboard. This showed how many in care, how many returned, diversion, voluntary admission, involuntary admissions, referral source, disposition source, type of funding of care, and so much more.
- Randie asked for any feedback from the committee within 30 days form now. This will allow staff to serve in more efficient matter and bring all staff to work together.

AAA update by Robert Burns
- We have seen a huge increase in elder abuse reports and they have doubled in the past 5-6 years.
- We have few staff vacancies. We just completed interviews for some vacancies.

Meeting Adjourned.