



DESOTO'S CODE ENFORCEMENT PROCESS



Maintaining a thriving community involves everyone's participation. The steps described below provide a brief guide for residents on reporting code violations efficiently. By following these steps, residents can contribute to creating a clean, safe, and visually appealing neighborhood:

- Complaints are submitted via the on-line system (Go Request) or taken by the Action Center at 972.230.9600.
- Officers may also initiate cases proactively. Complaint-based cases are assigned based on call type and location.
- Citizen complaints may be made anonymously, however contact information such as a name, telephone number and email address should be provided if the complainant wishes to be contacted by our department.
- Upon the initial inspection, the assigned officer will conduct an inspection for the stated complaint, document any other visible violations, and create cases as necessary.
- An attempt to contact the owner/occupant of the property is made by either issuing a door hanger, sending a Notice of Violation by mail (if one is required), providing a written warning or immediately issuing a citation for violations not requiring a Notice of Violation.
- After the required compliance date has passed, a re-inspection is conducted to check for compliance. If the violation is resolved, the case will be closed.
- Failure to resolve violations for issues such as tall grass, trash and debris, and overgrown trees may result in abatement of the violation by the City at violator's expense. This process is not inclusive of all steps and/or actions that can be taken by the City. If you are in receipt of a notice, citation or other formal document, please contact your code enforcement officer for specific information related to your case.

Learn more about Code Enforcement and our City Ordinances by visiting our city website at www.desototexas.gov.

CITY OF DESOTO GENERAL ELECTION - MAY 4, 2024

The City of DeSoto will hold a General Election on Saturday, May 4, 2024 for Councilmember Place 6 and Councilmember Place 7.

Candidate packets will be available starting Wednesday, January 3, 2024. The application filing period is Wednesday, January 17, 2024 – through Friday, February 16, 2024. Office hours are from 9 am to 4:30 pm, with a lunch break from 12 pm to 1 pm.

No applications will be accepted after 5 pm on Friday, February 16, 2024.

A FEW IMPORTANT REMINDERS:

- Please register to vote no later than April 4, 2024.
- The application for ballot by mail (ABBM) must be received in the Dallas County Office (NOT POSTMARKED) by April 23, 2024.
- If you're unsure of your voter status, you can visit votetexas.gov.
- Voter registration cards are available at:
 - Town center's Action Center
 - The DeSoto Library
 - DeSoto Recreation Center
 - Senior Center

Completed registration cards must be mailed or delivered to: Dallas County Registrar of Voters 1520 Round Table Drive Dallas TX 75247.

The City of DeSoto City Council adopted new redistricting boundaries in 2023. For more information on the process go to www.desototexas.gov. For any additional questions, please contact the City Secretary's Office at 972-230.9664 or you may reach out directly to Dallas County Elections Department at www.dallascountyvoters.org or by phone at 214.819.6389



Public Safety Town Hall Meeting

Thursday
February 1, 2024

6:30 - 8:00 PM
CITY COUNCIL
CHAMBERS

Topics of Discussion



- DeSoto's Shot Spotter Program
- Update on The CARE Team.

TOWN HALL
MEETING



Joe Costa

DeSoto Police Chief

Ryan Jesionek

Asst. Police Chief

Lt. Melissa Franks

Join us at

DeSoto City Hall

211 E. Pleasant Run Road

DeSoto
— So much to love —
Celebrating 30 Years

Daddy Daughter DANCE

An Enchanting Evening of Love

DANCING ✦ FOOD ✦ ELEGANCE ✦ GIVEAWAYS

FEBRUARY 3, 2024 | 6:30PM - 9:30PM

City of DeSoto Street Sanding Policy During Icy Weather

As sleeting or icing begins, the DeSoto Street Department will sand the busiest intersections first. These include the intersections on Hampton Road, Cockrell Hill Road, Pleasant Run Road, and Belt Line Road. Next, they will sand the remaining intersections; followed by bridges and major roads with steep grades. For ice events lasting longer than two days, major roads such as Cockrell Hill, Road, Hampton Road, and Belt Line Road may be sanded the entire length (as resources permit). Belt Line Road is a State Highway and the Texas Department of Transportation will also sand it.

Street closures may occur if streets are not passable and/or multiple accidents have occurred. Street closures will be coordinated with the DeSoto Police Department. Particular attention will be paid to Belt Line Road, Cockrell Hill Road and Chattey Road.

It is the policy of the City of DeSoto not to sand residential streets or alleys unless it is needed to assist with access for an emergency vehicle. Special requests for sanding are not accepted.

As a resident, there are things that you can do to help as follows:

- If possible, stay at home.
- If you have to leave home, be alert and drive with caution, remembering snow and ice create slick road conditions.
- Maintain safe distances between vehicles, decrease your driving speed and allow additional time to stop.
- Do not pass sand spreader trucks or the plow truck.
- Park vehicles off of roadways if possible.
- Be mindful of driving on streets with no curbs. You may slide into side drainage ditches.
- Mailboxes may be damaged. If they are damaged by City equipment, the City will replace the mailbox. Otherwise replacement will be the homeowner's responsibility.
- As a result of ice storms, we may experience downed trees and power lines. Trees on private property are the homeowner's responsibility. The City will only clear the street Right-of-Way.
- ONCOR will be contacted to address downed power lines.



If you have any questions, please call the Action Center at 972.230.9600.

DeSoto Development Corporation Welcomes Dr. Ahmad Garrett-Price

We're pleased to welcome Dr. Ahmad Garrett-Price to our Economic Development Board of Directors. Dr.

Garrett-Price, a Board-Certified Family Physician and Founder/President of GP Health,



brings extensive experience in large health systems, pioneering virtual health programs, and leading the first membership-based hybrid Direct Care Model for Texas' largest nonprofit health system. His dedication to health innovation and community well-being is evident.

A graduate of DeSoto High School, Dr. Garrett-Price earned his Biology degree from Morehouse College with honors as an Oprah Winfrey Scholar. He attended The University of Texas Southwestern Medical School, served as class VP, and earned an MD. Following that, he completed his residency at Lonestar Family Medicine in Conroe, Texas, excelling in various medical disciplines, including obstetrics and gynecology, and being elected Chief Resident.

Dr. Garrett-Price then worked at Kaiser Permanente of Northern California, managing patients and holding key educational roles. Returning to Dallas, he led the first membership-based hybrid Direct Care practice in Texas. Dr. Garrett-Price also contributed to system-wide clinical leadership and virtual health initiatives while serving as a media correspondent.

We're confident that Dr. GP's passion for constructive health innovation and building health-forward communities will have a positive impact on the City of DeSoto.

STATE OF TEXAS EMERGENCY ASSISTANCE REGISTRY (STEAR)

UPDATE TIME

Do you or anyone you know need some form of assistance during times of an emergency/disaster event? The state of Texas offers Texans the option to register with the STEAR program, a FREE registry that provides local emergency planners and responders with additional information on the needs in their community.

The cities of **Cedar Hill, DeSoto, Duncanville, and Lancaster** use your contact information to assist with wellness checks during a disaster/emergency event. The City will only save information from accounts updated within the **last 2 calendar years**. Registering yourself in the STEAR registry DOES NOT guarantee that you will receive a specific service during an emergency.

Who Should Register?

- People with Disabilities
- People with access and functional needs such as:
 - People who have limited mobility
 - People who have communication barriers
 - People who require additional medical assistance during an emergency event
 - People who require transportation assistance
 - People who require personal care assistance

How to Register

- <https://STEAR.tdem.texas.gov>
- Dial 2-1-1 or use your video phone relay option of choice to contact 211

Additional questions asked to capture vital information for local emergency planners and responders

- Emergency Contact Information
- Caregiver Information
- Pets
- Transportation assistance for home evacuation
- Communication Barriers
- Disability, Functional or Medical Needs

Registration is **VOLUNTARY**.

All of the information you provide will be kept **COMPLETELY CONFIDENTIAL**.

Local Emergency Management Office

Regional Emergency Management Operations Coordinator
serving Cedar Hill, DeSoto, Duncanville, & Lancaster
RegionalEM@duncanville.com | P: 972-780-5054

Lancaster Emergency Management
EM@lancaster-tx.com

