City of DeSoto Resident Survey

GIS Maps

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2020

Submitted to the City of DeSoto, Texas

by: ETC Institute 725 W. Frontier Lane, Olathe, Kansas 66061

October 2020

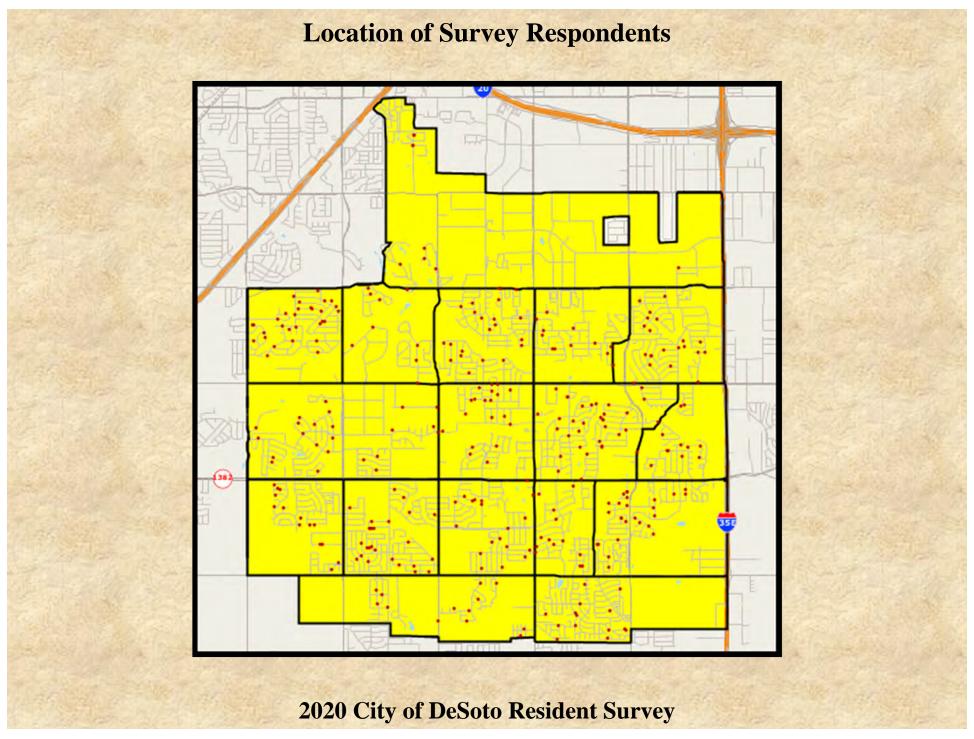


Interpreting the Maps

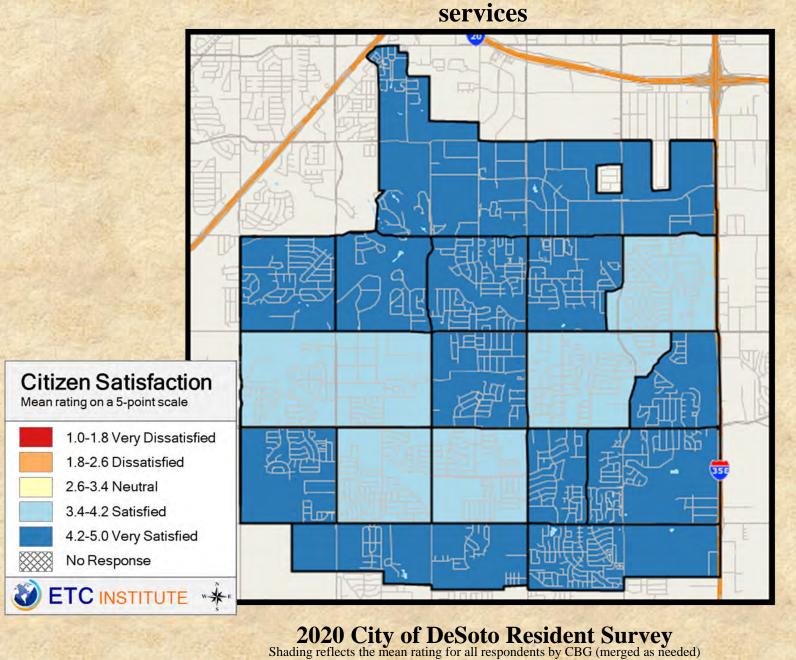
The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

When reading the maps, please use the following color scheme as a guide:

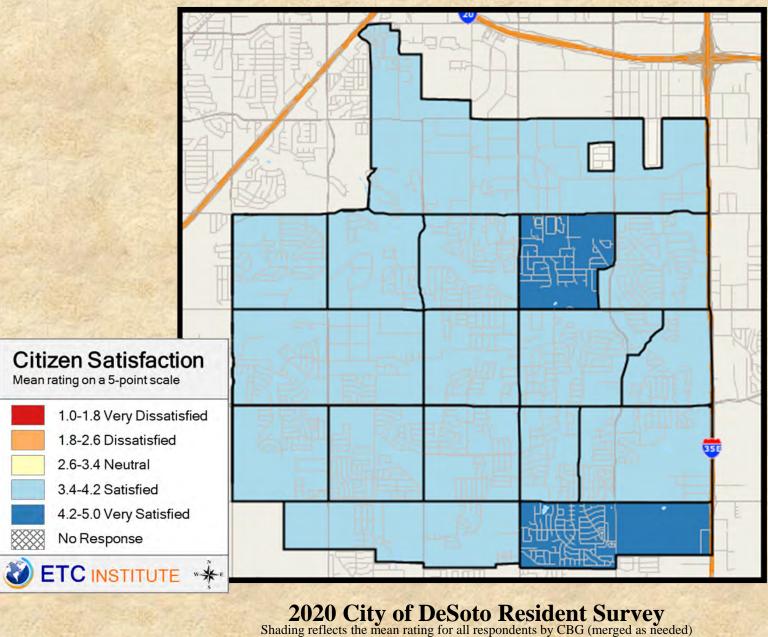
- DARK/LIGHT BLUE shades indicate <u>POSITIVE</u> ratings. Shades of blue generally indicate satisfaction with a service, ratings of "excellent" or "good" and ratings of "very safe" or "safe."
- OFF-WHITE shades indicate <u>NEUTRAL</u> ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- ORANGE/RED shades indicate <u>NEGATIVE</u> ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of "below average" or "poor" and ratings of "unsafe" or "very unsafe."



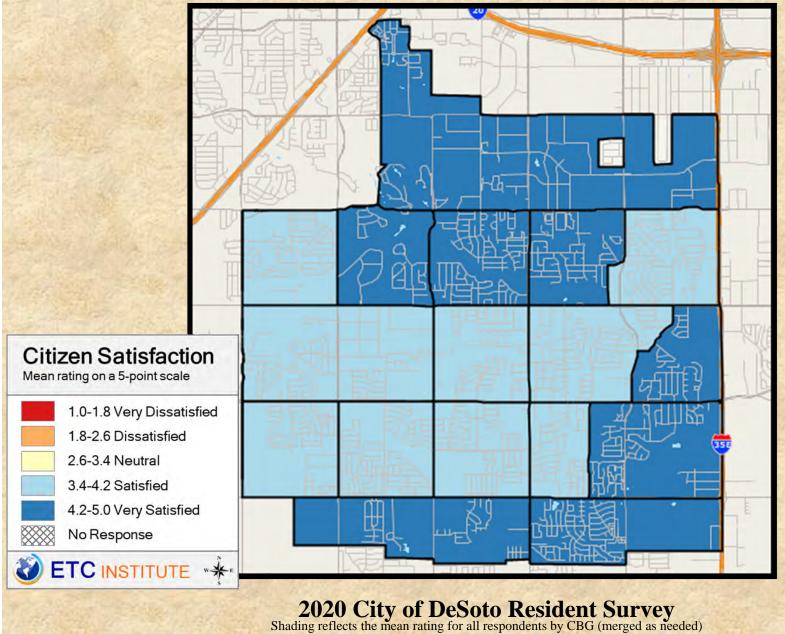
Q1-01 Satisfaction with overall quality of police, fire, and emergency medical



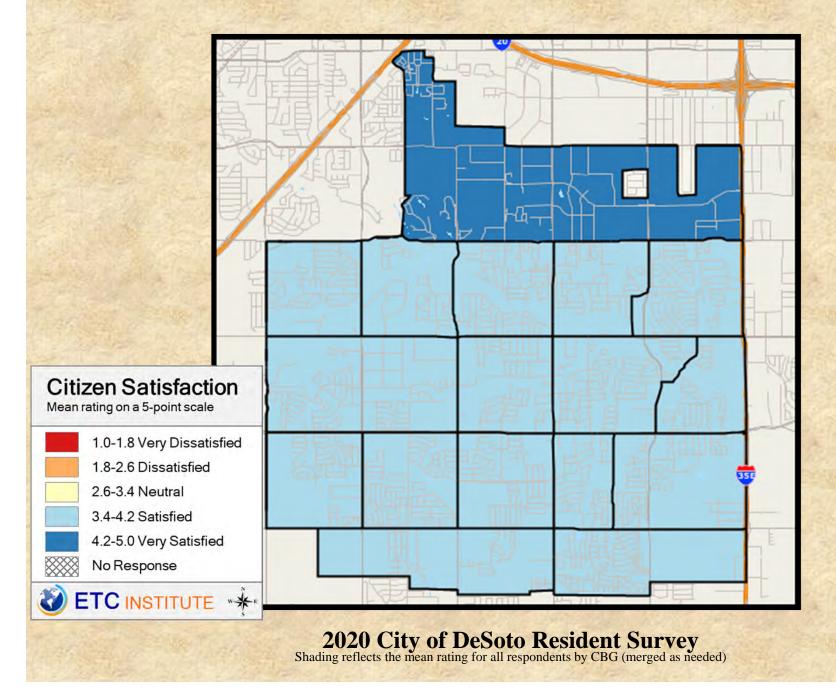
Q1-02 Satisfaction with overall quality of city parks and recreation programs and facilities



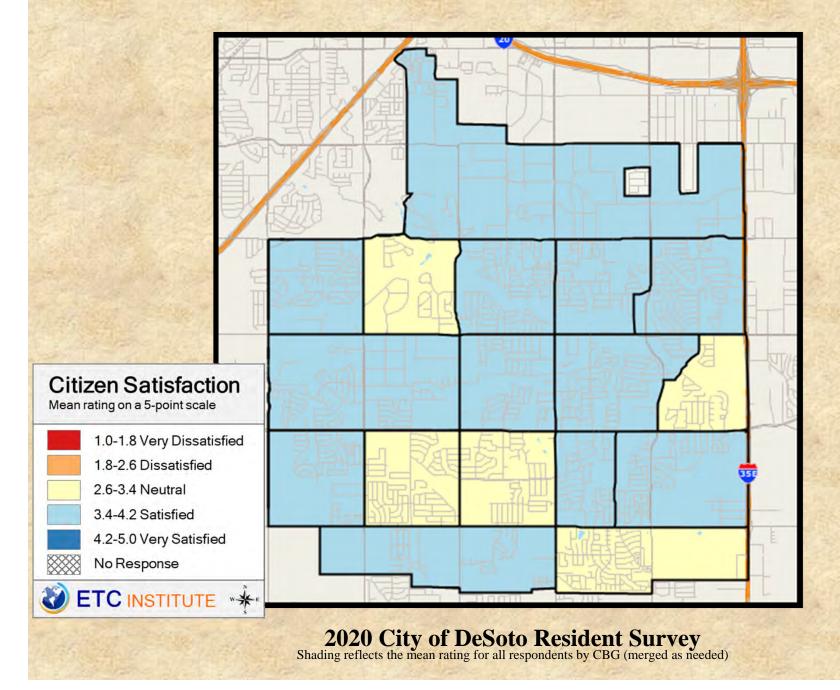
Q1-03 Satisfaction with overall maintenance of city buildings and facilities

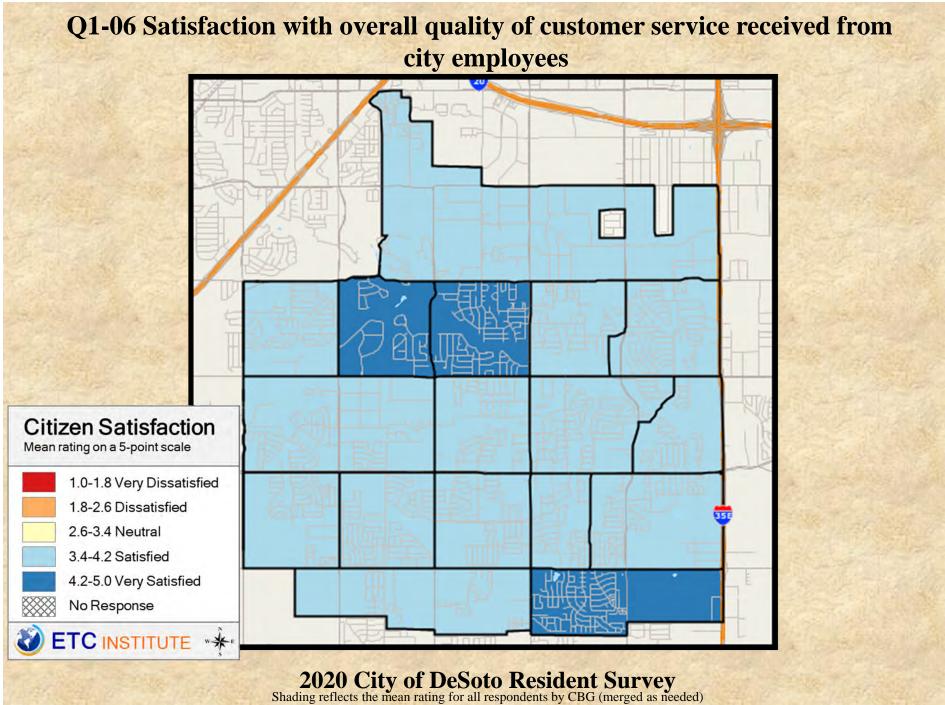


Q1-04 Satisfaction with overall quality of city water and sewer utilities

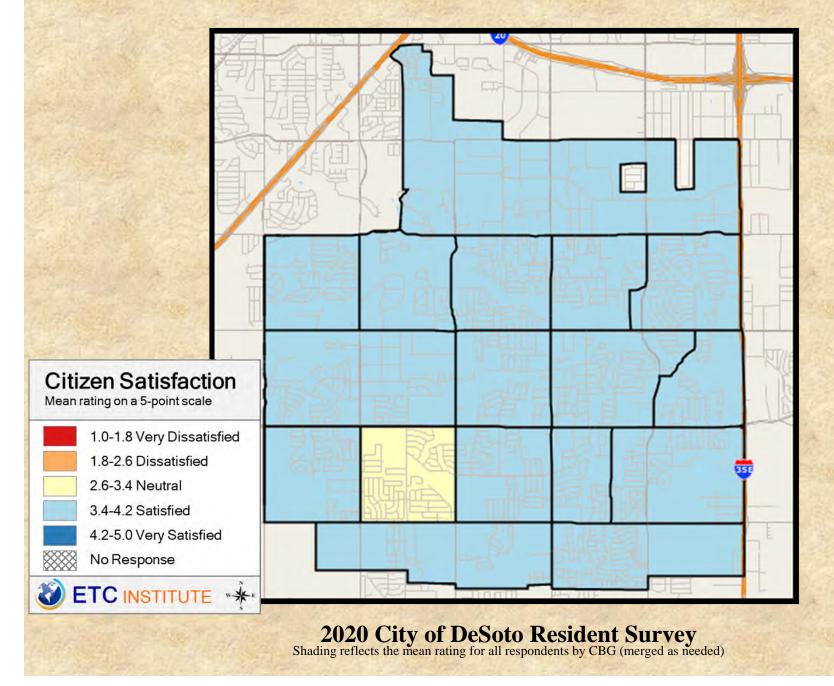


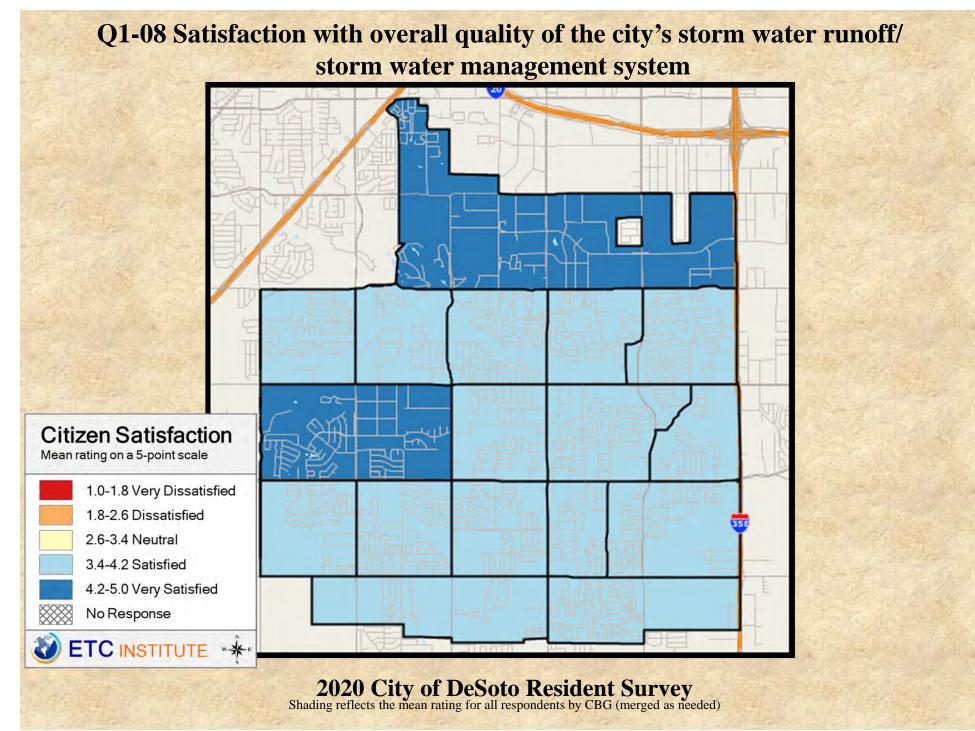
Q1-05 Satisfaction with overall enforcement of city codes and ordinances



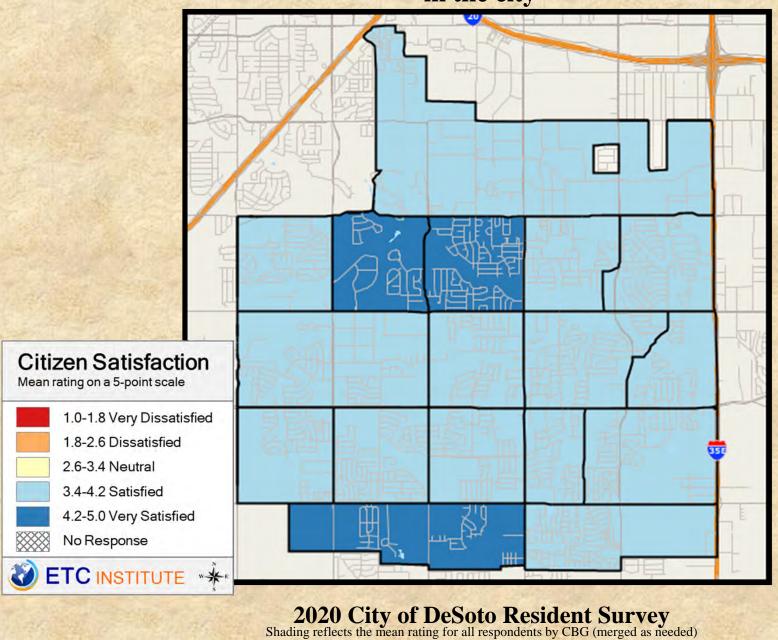


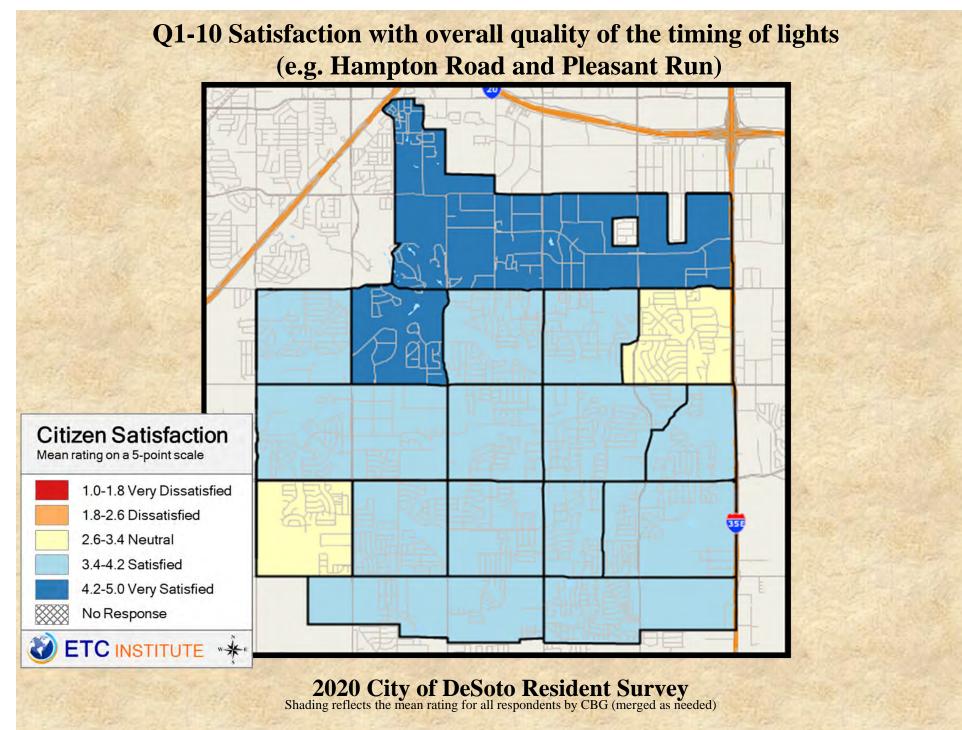
Q1-07 Satisfaction with overall effectiveness of city communication with the public

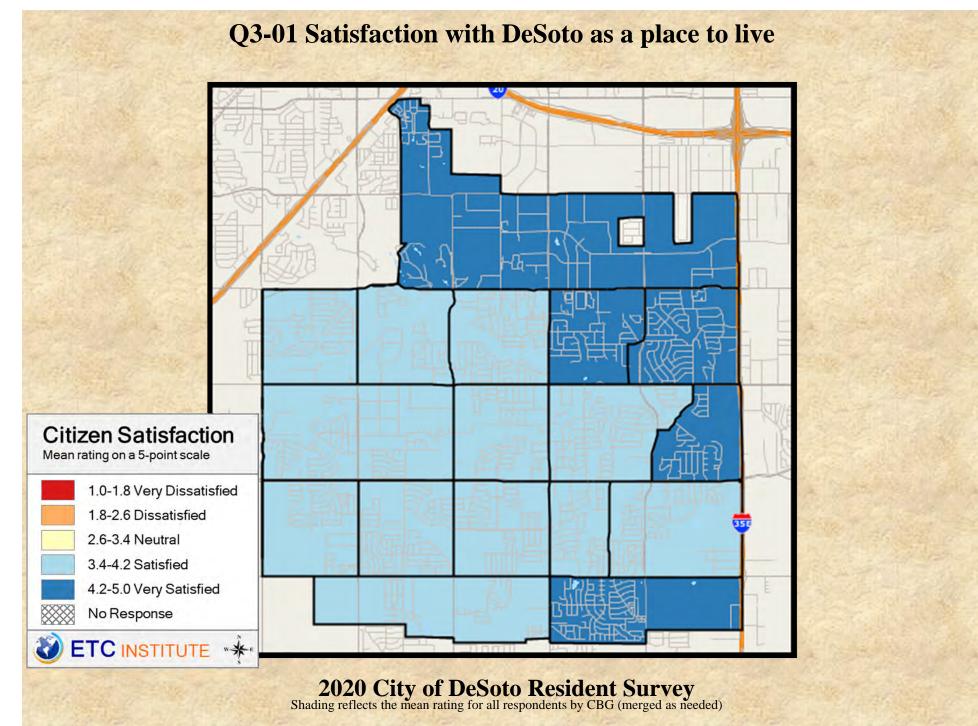




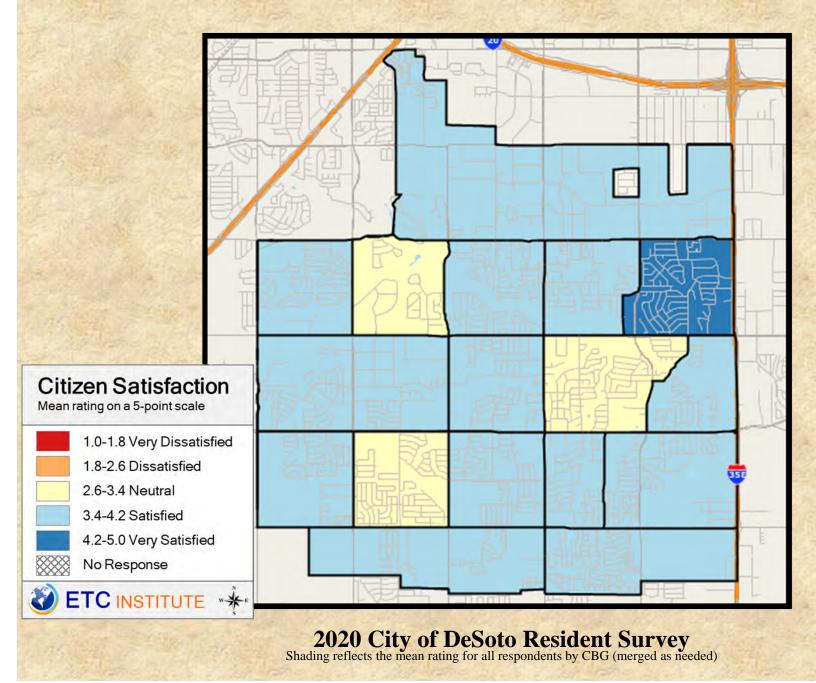
Q1-09 Satisfaction with overall flow of traffic and congestion management in the city

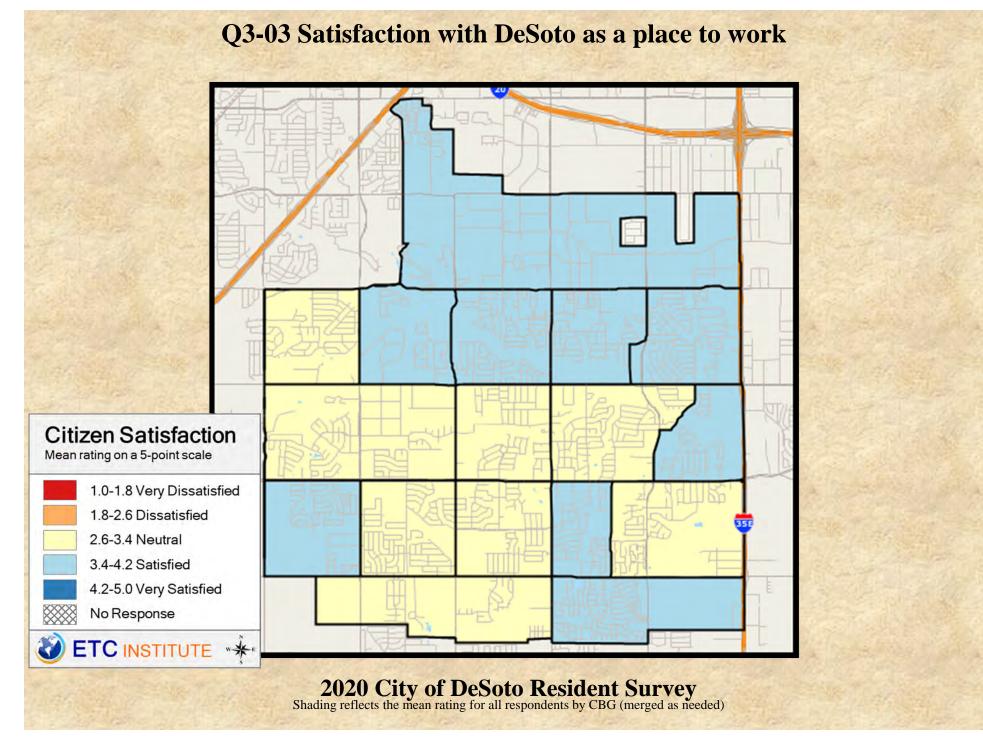


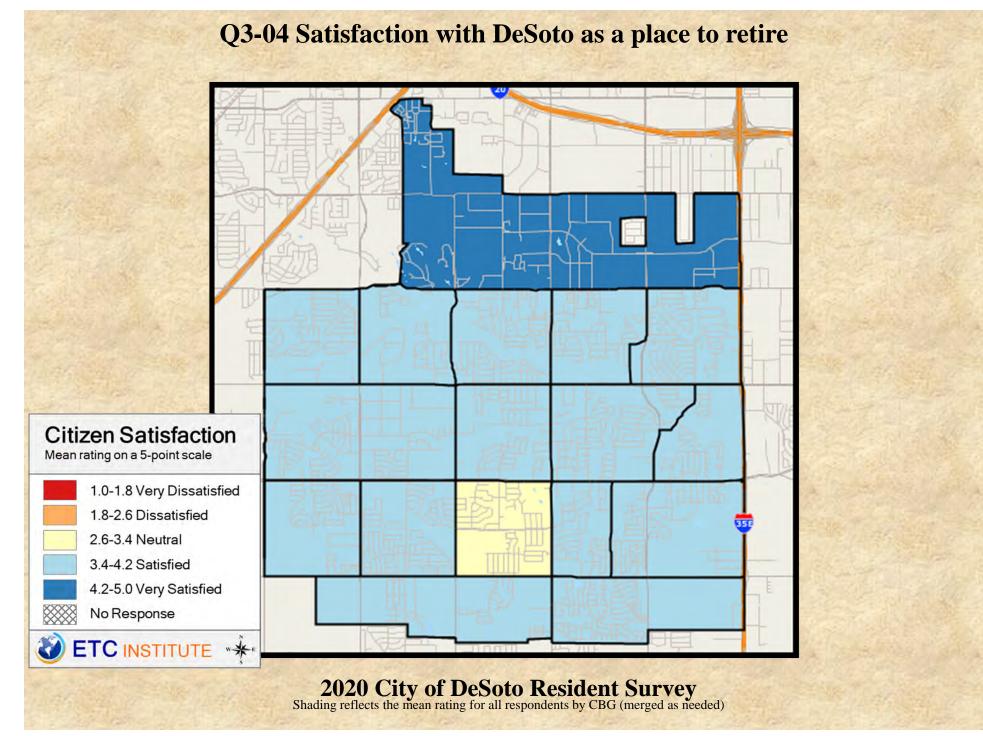


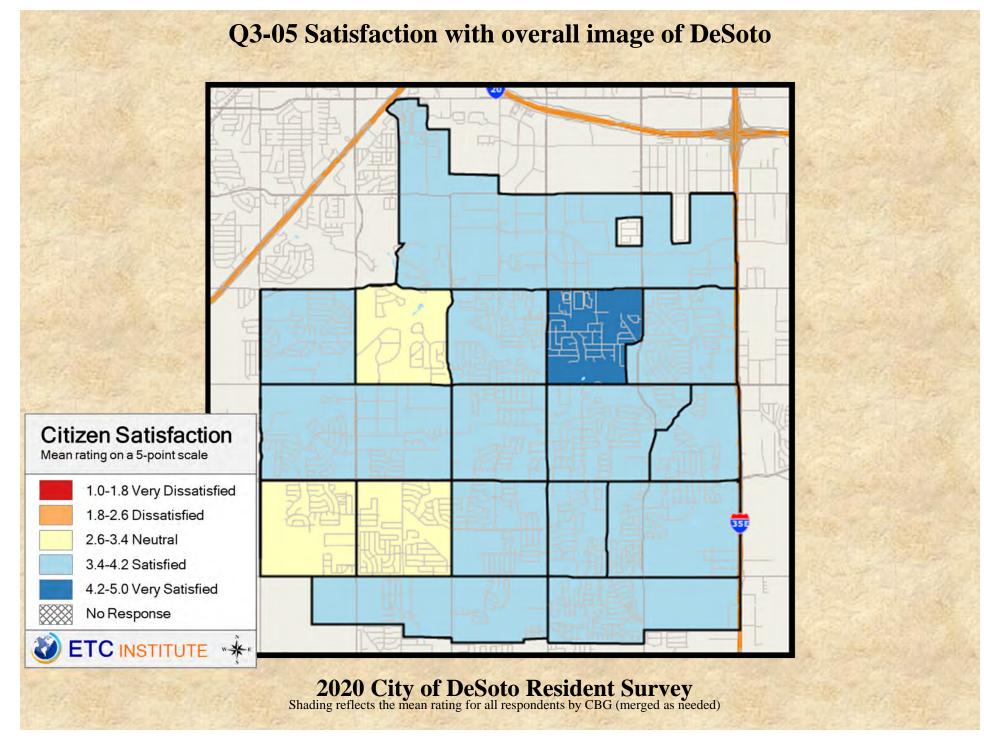


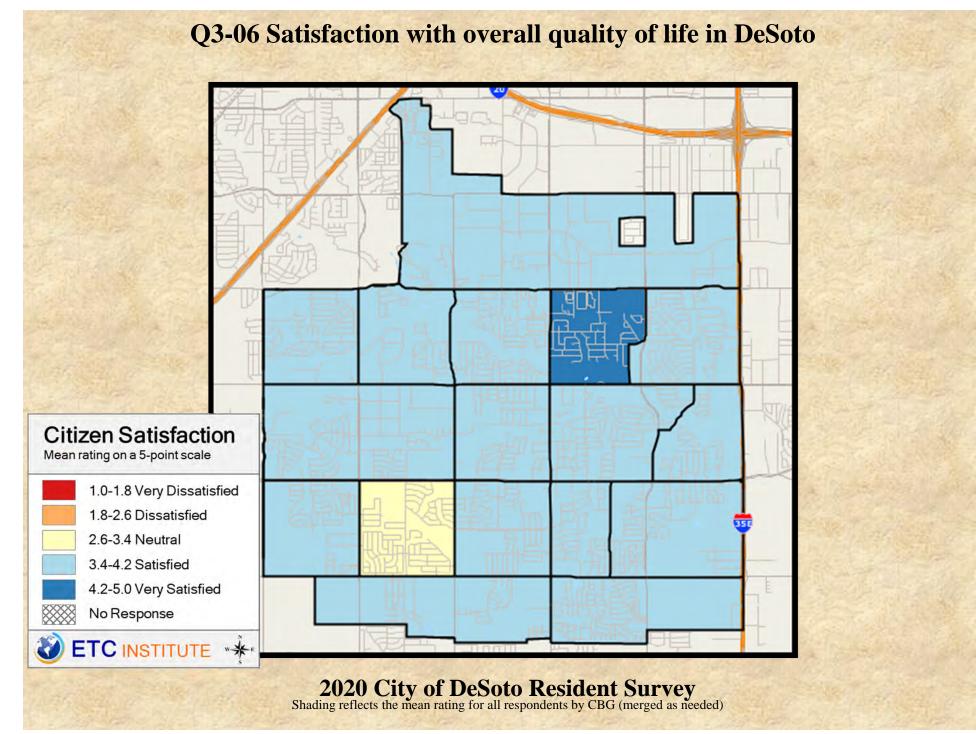
Q3-02 Satisfaction with DeSoto as a place to raise children



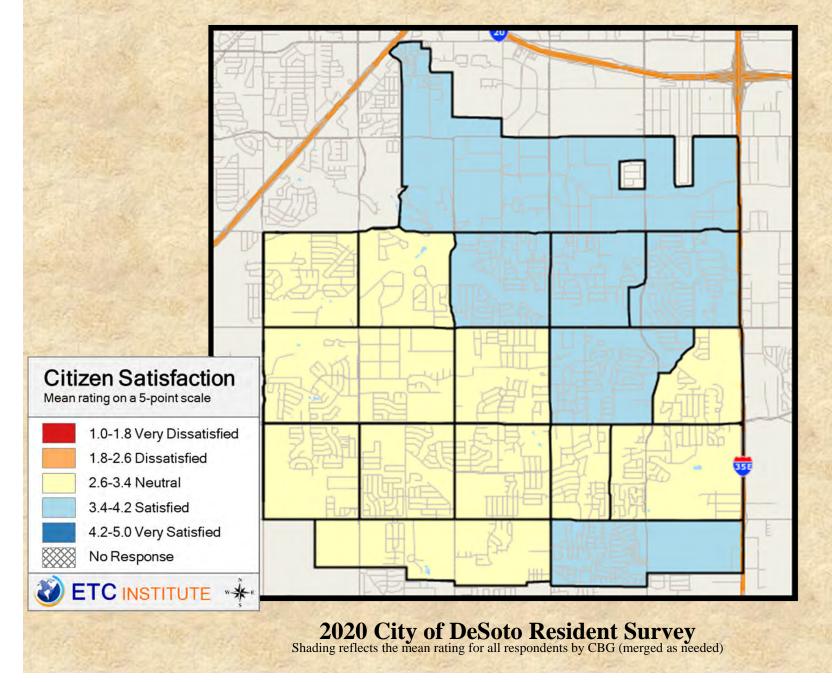




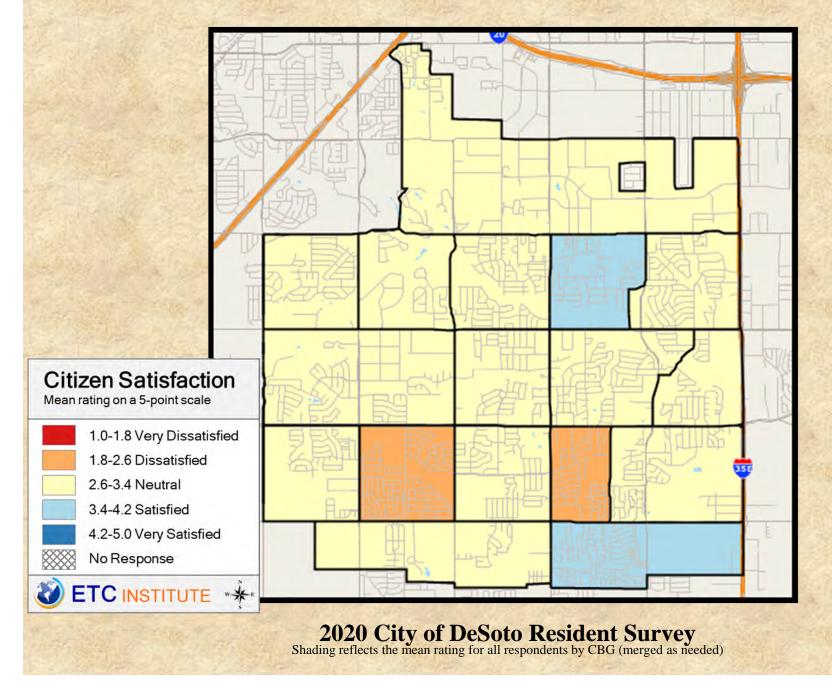




Q3-07 Satisfaction with variety of activities for families in the community

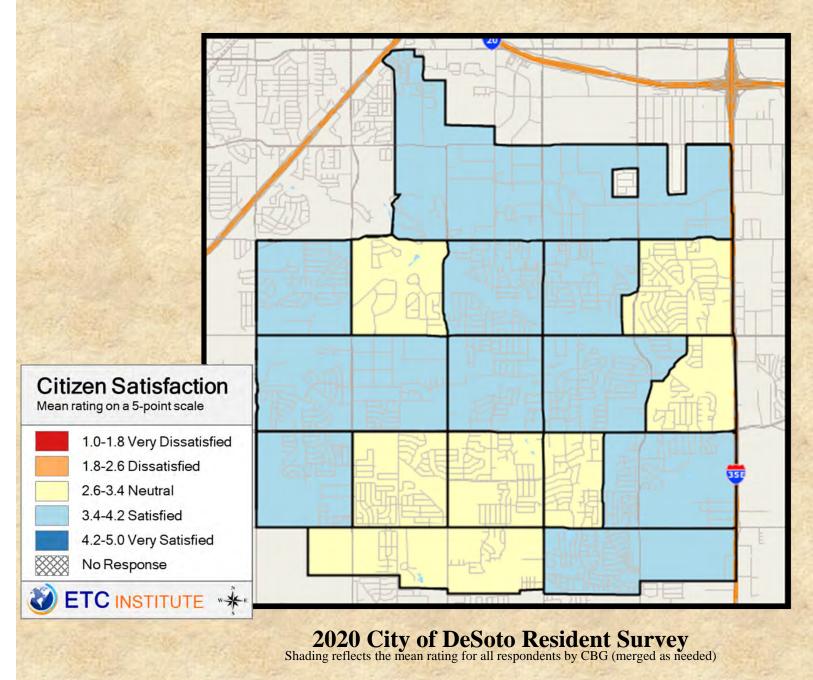


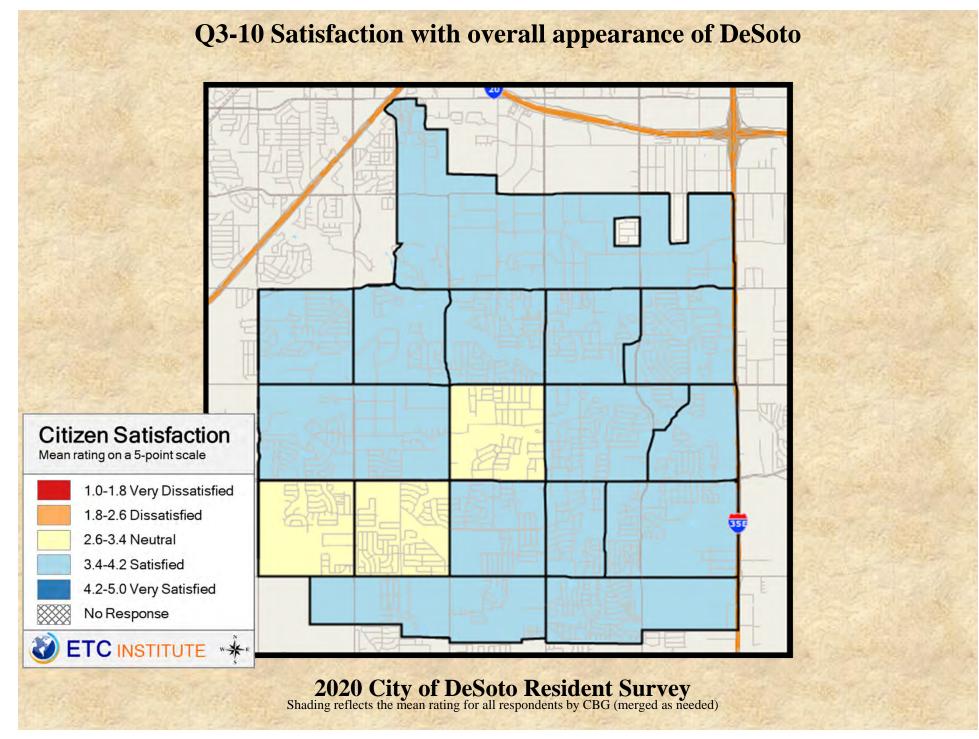
Q3-08 Satisfaction with DeSoto as an arts and entertainment destination



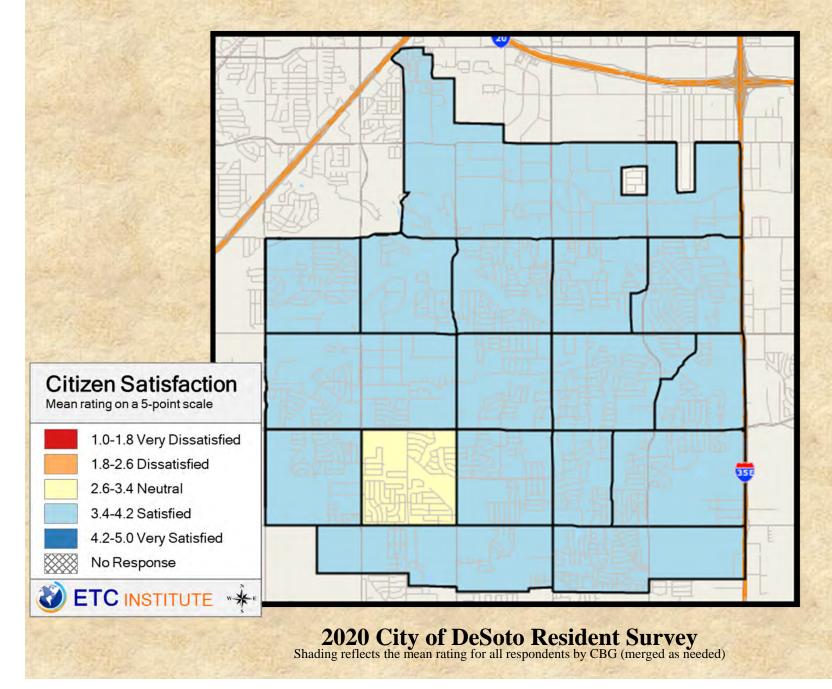
ETC Institute (2020)

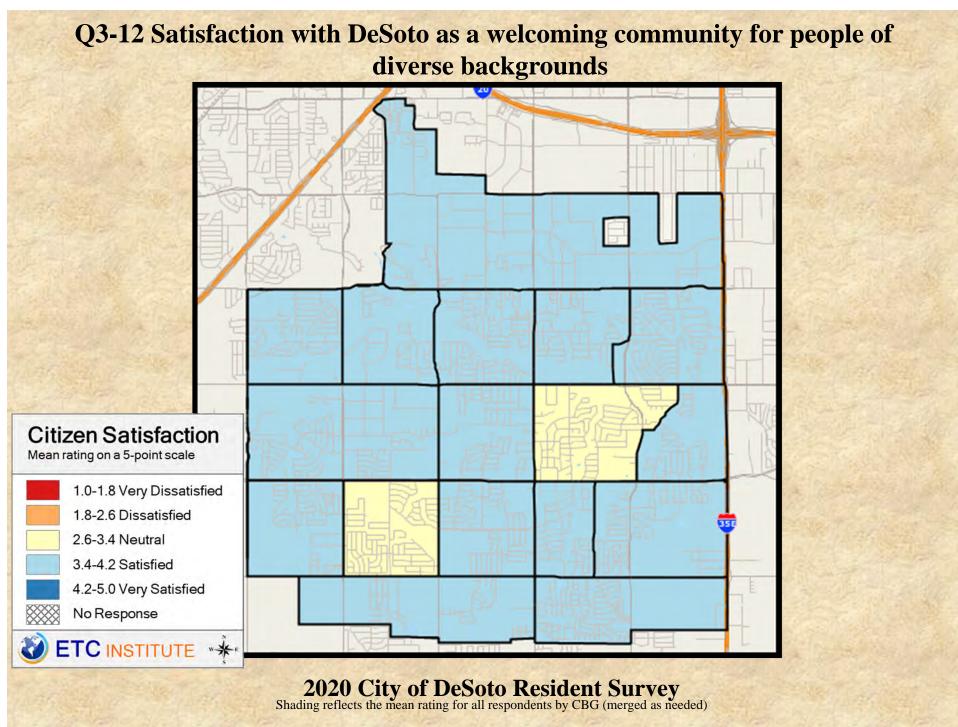
Q3-09 Satisfaction with DeSoto as a youth sports destination

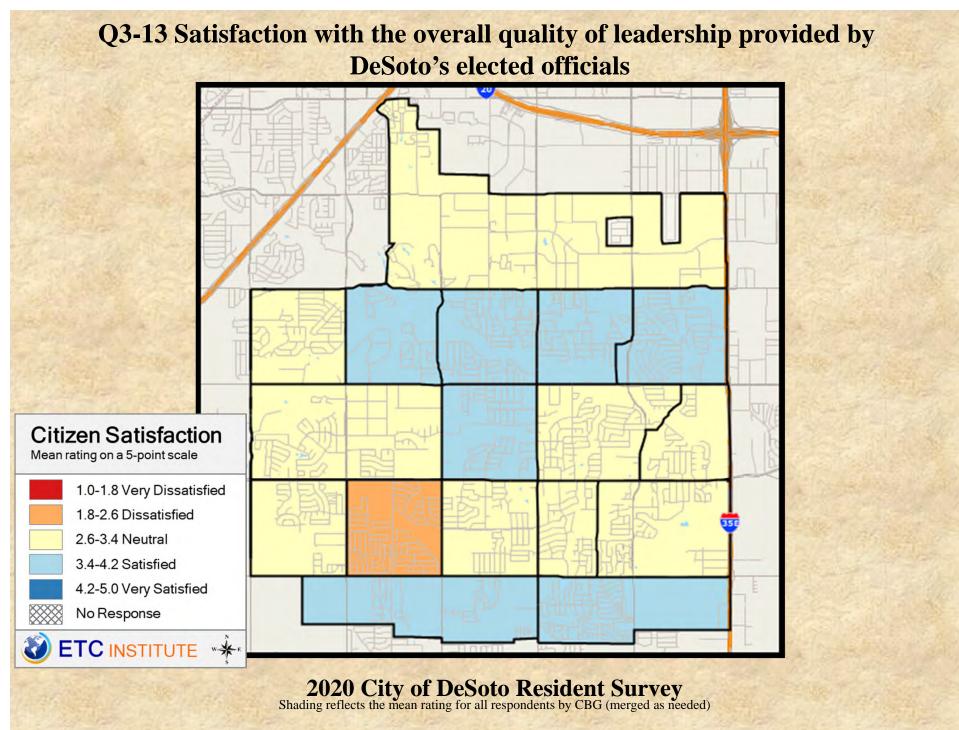




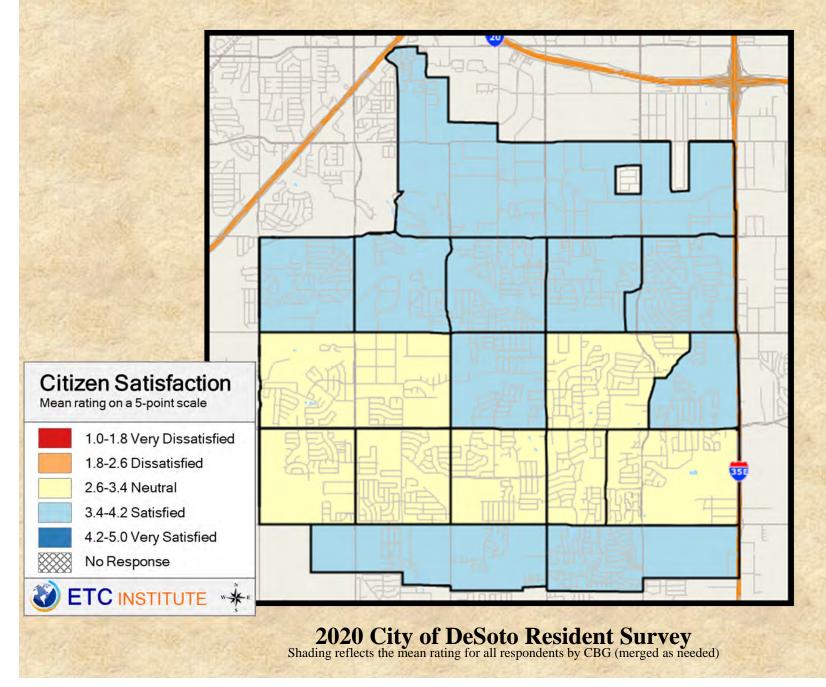
Q3-11 Satisfaction with DeSoto as a welcoming community for families

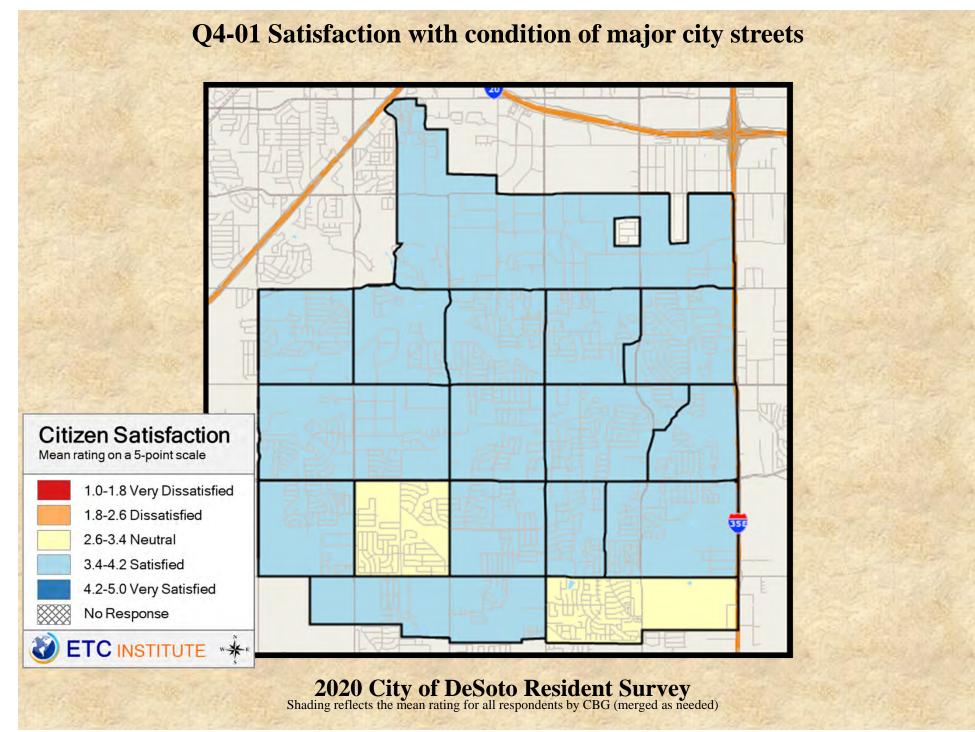




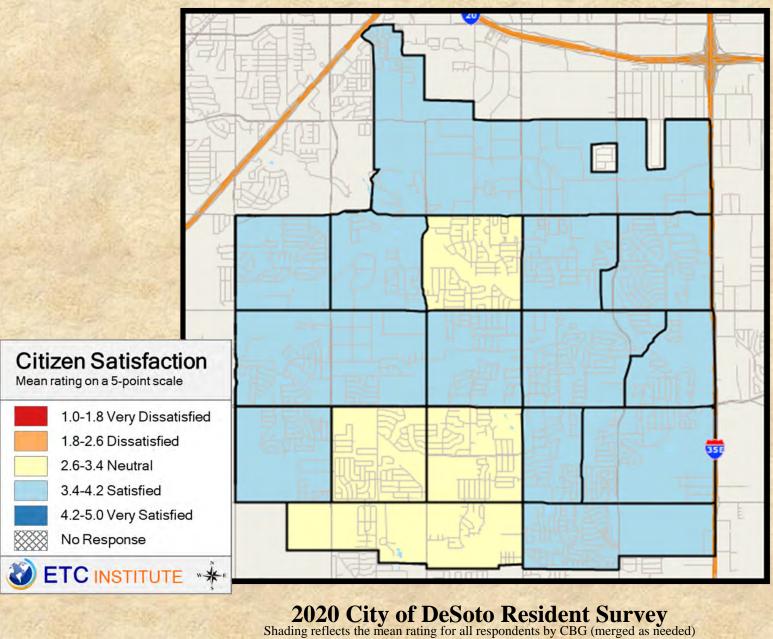


Q3-14 Satisfaction with the overall effectiveness of city management

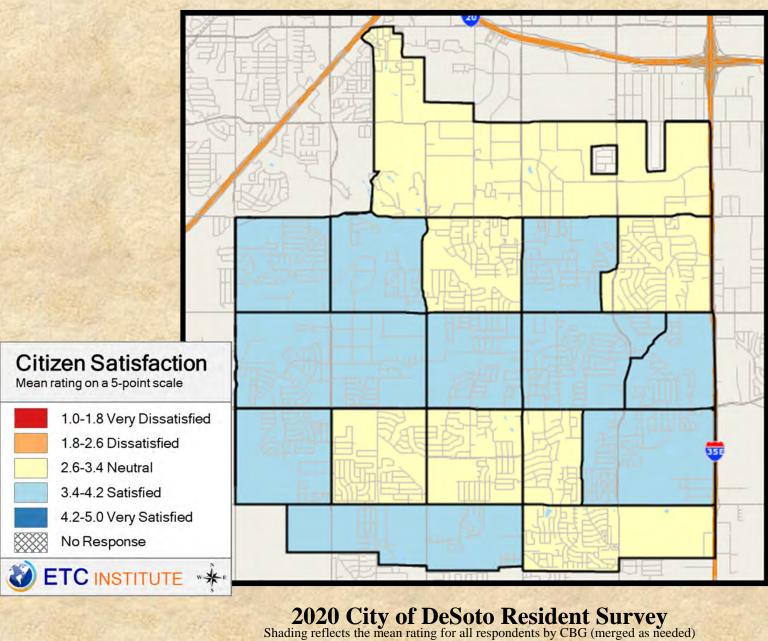


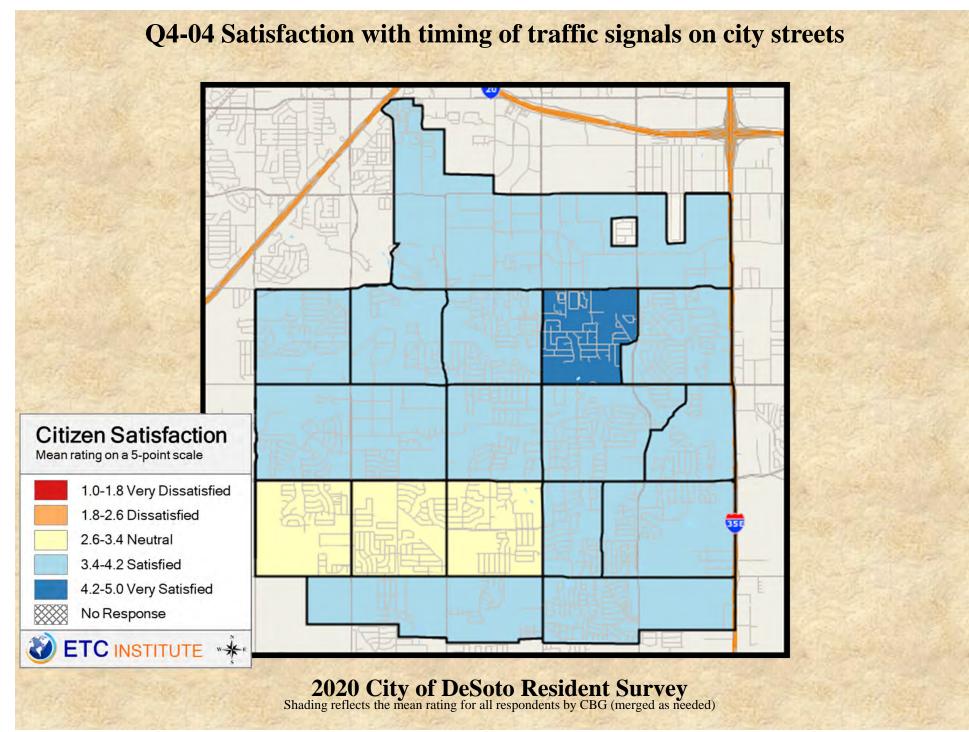




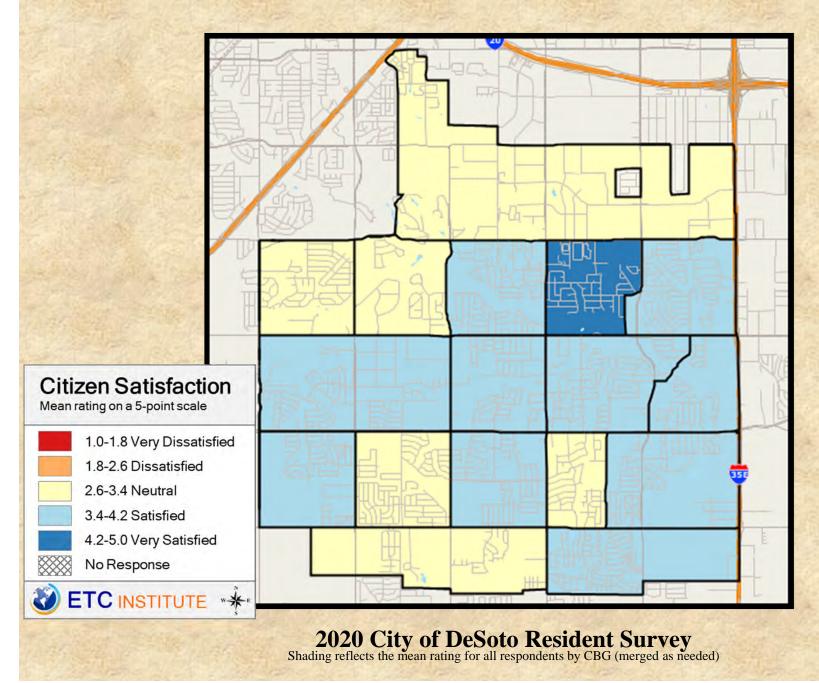


Q4-03 Satisfaction with condition of neighborhood sidewalks

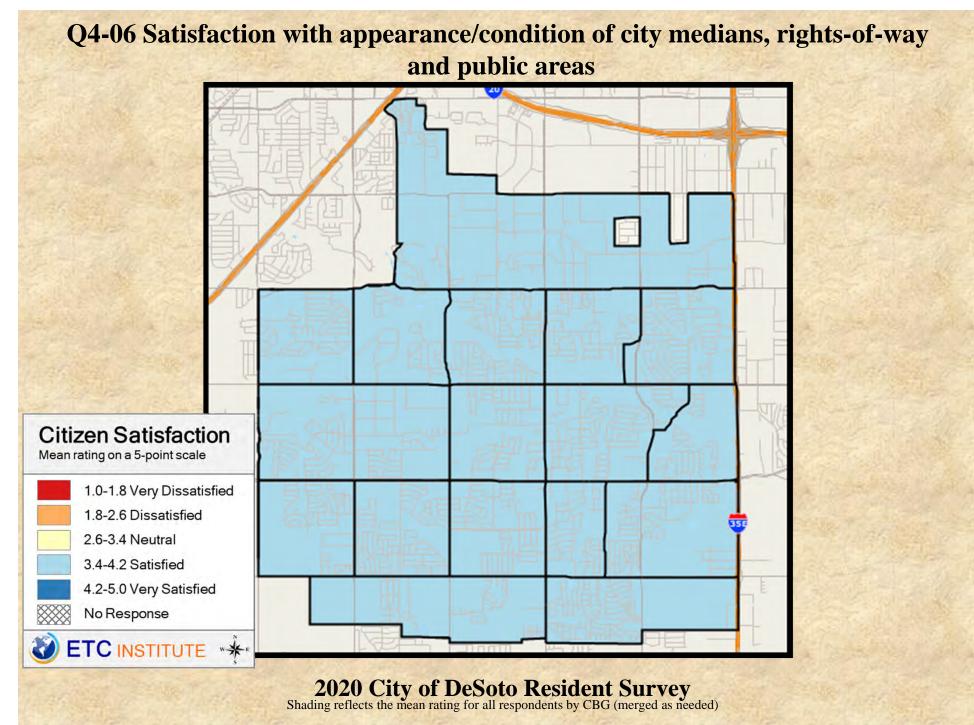




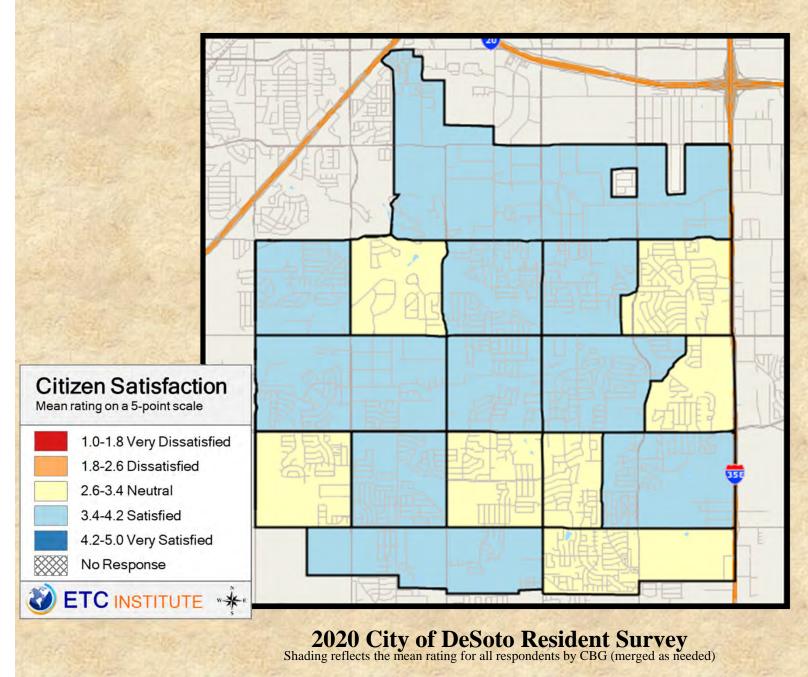
Q4-05 Satisfaction with pedestrian accessibility and walkability



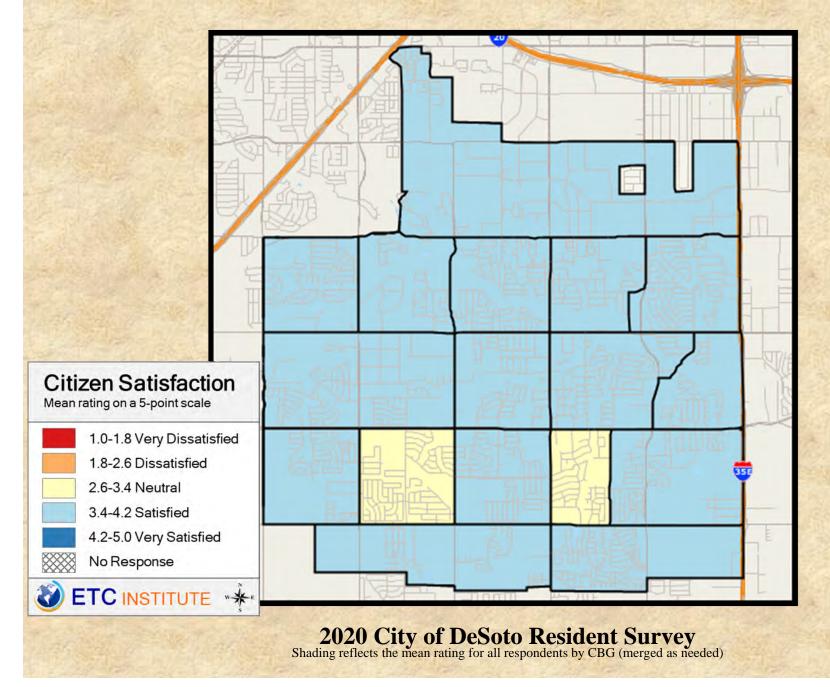
ETC Institute (2020)



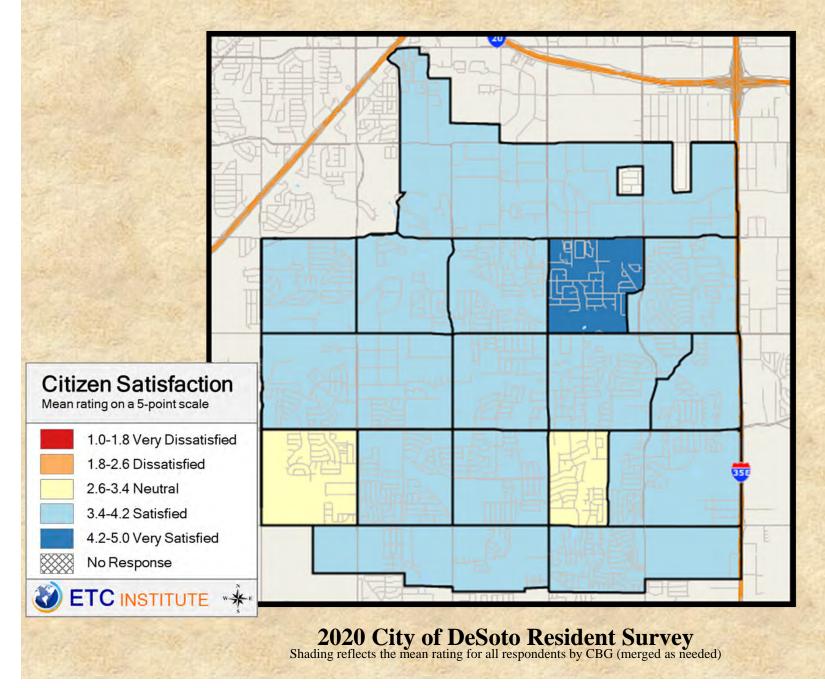
Q4-07 Satisfaction with adequacy of city street lighting



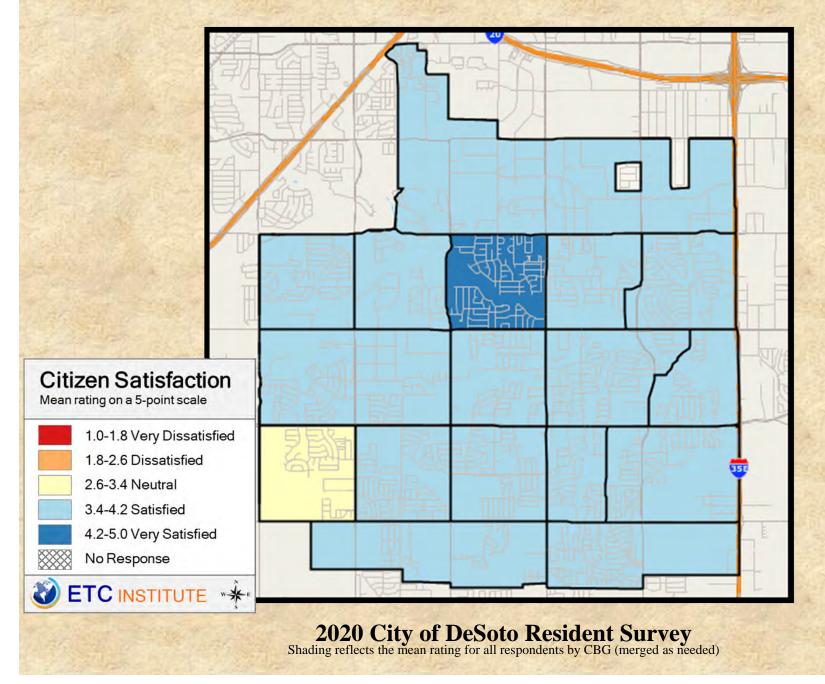
Q4-08 Satisfaction with condition of pavement markings on city streets

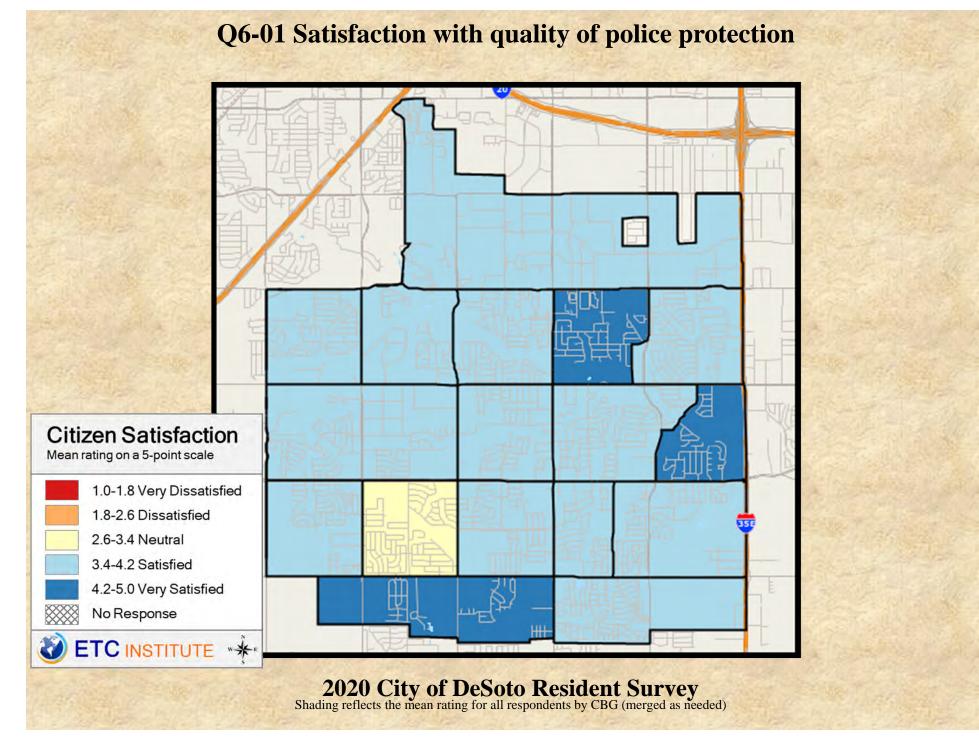


Q4-09 Satisfaction with overall cleanliness of streets and public areas

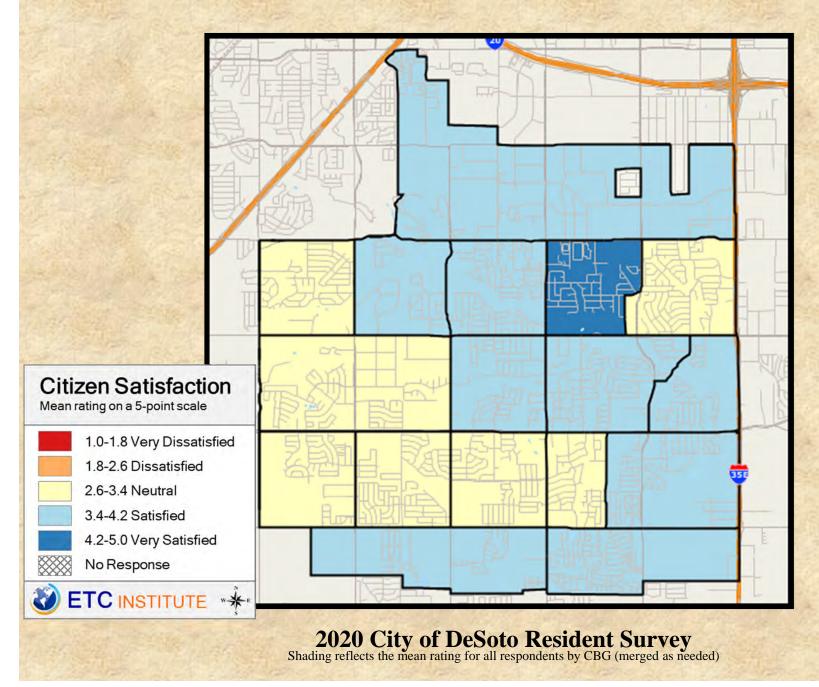


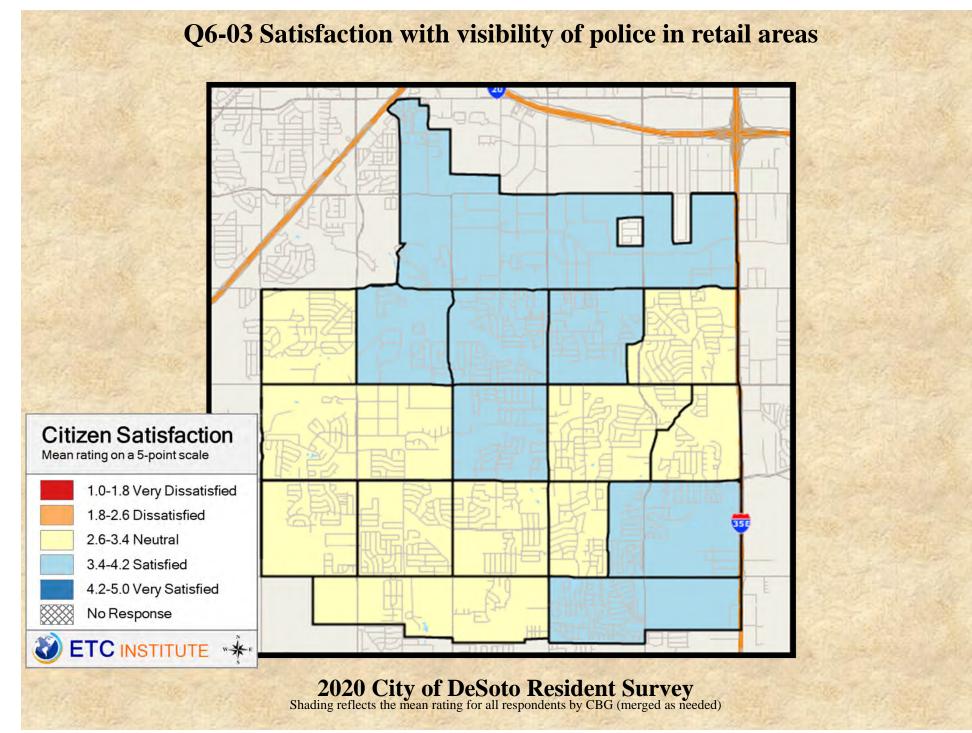
Q4-10 Satisfaction with condition of landscaping along public streets

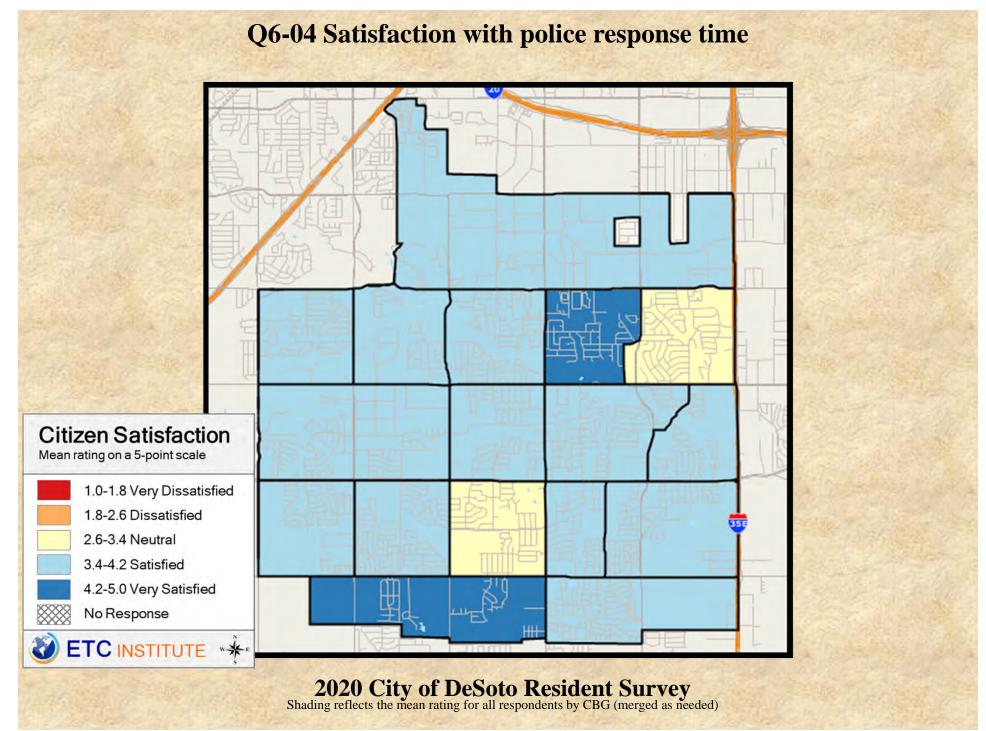


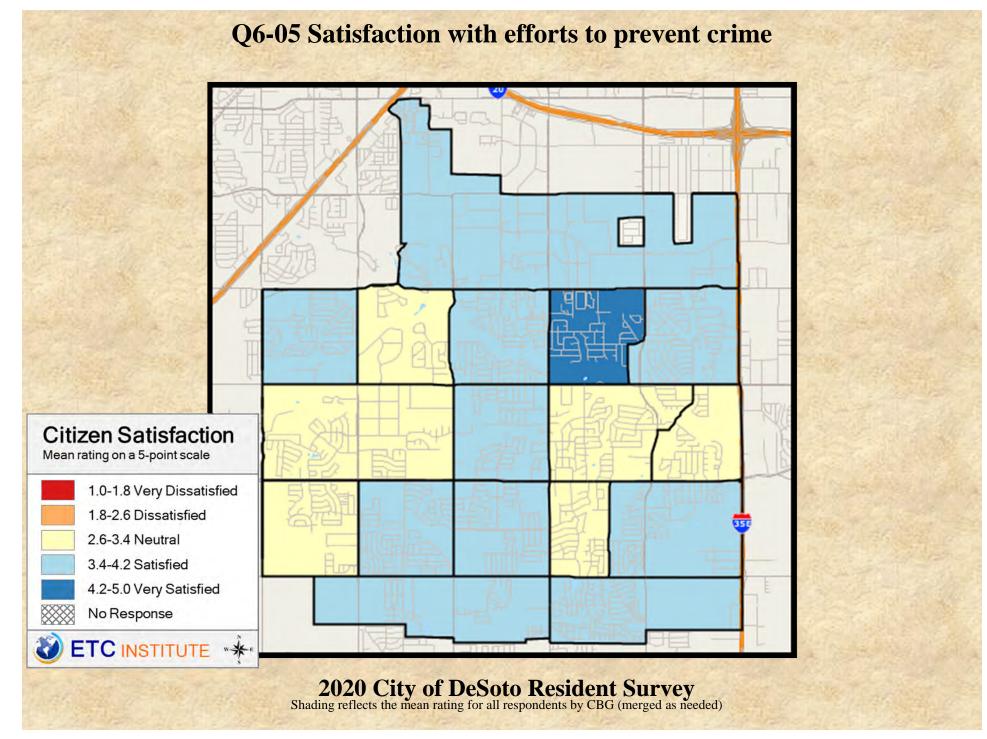


Q6-02 Satisfaction with visibility of police in neighborhoods

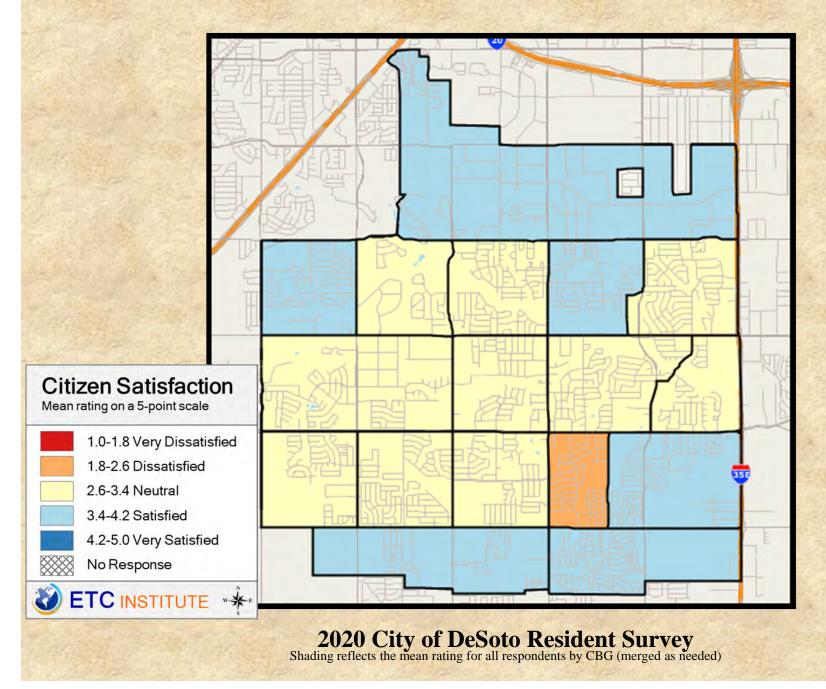


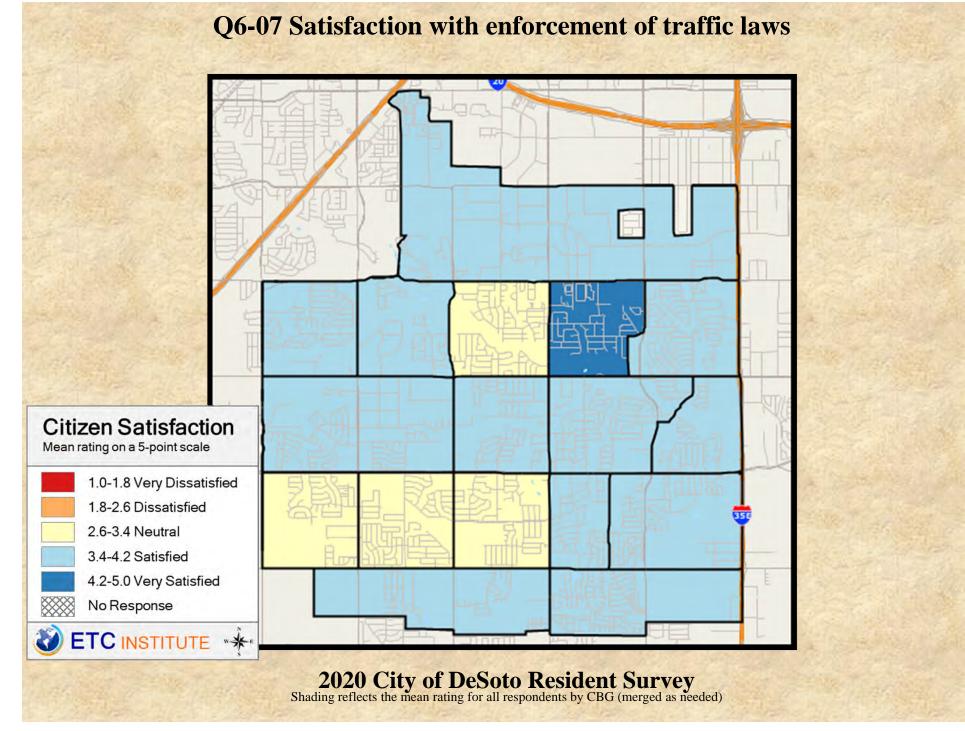




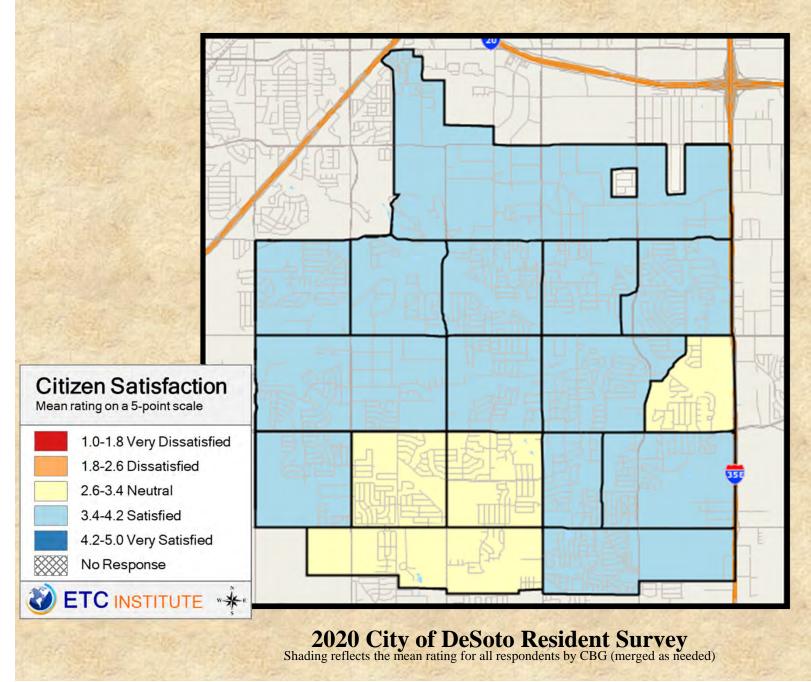


Q6-06 Satisfaction with police safety education programs

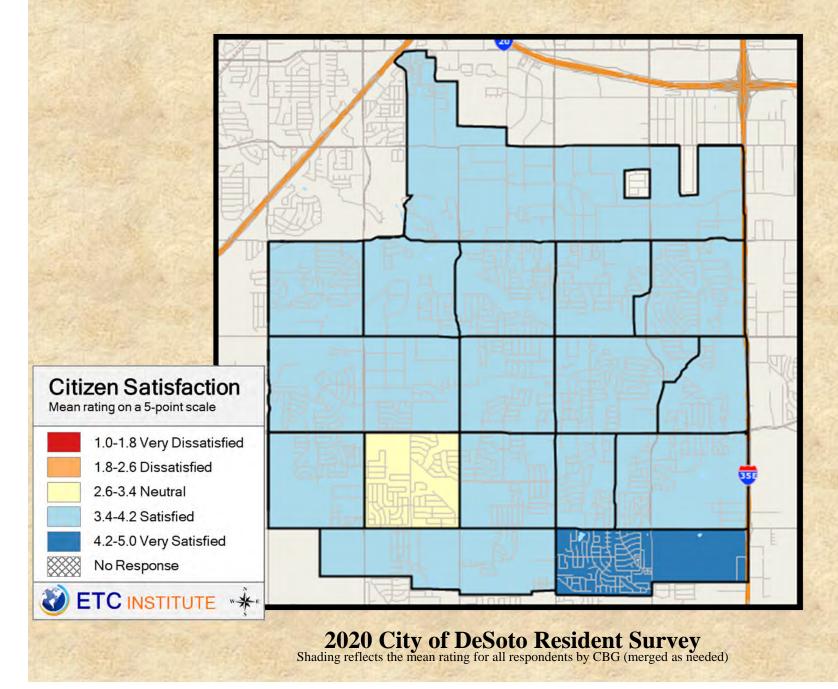


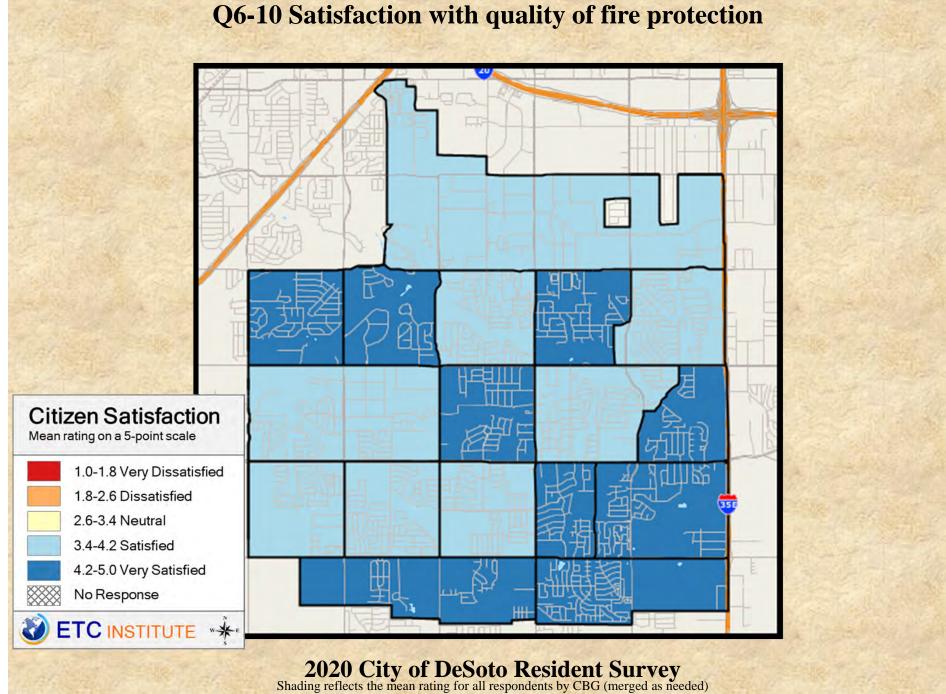


Q6-08 Satisfaction with quality of animal control services

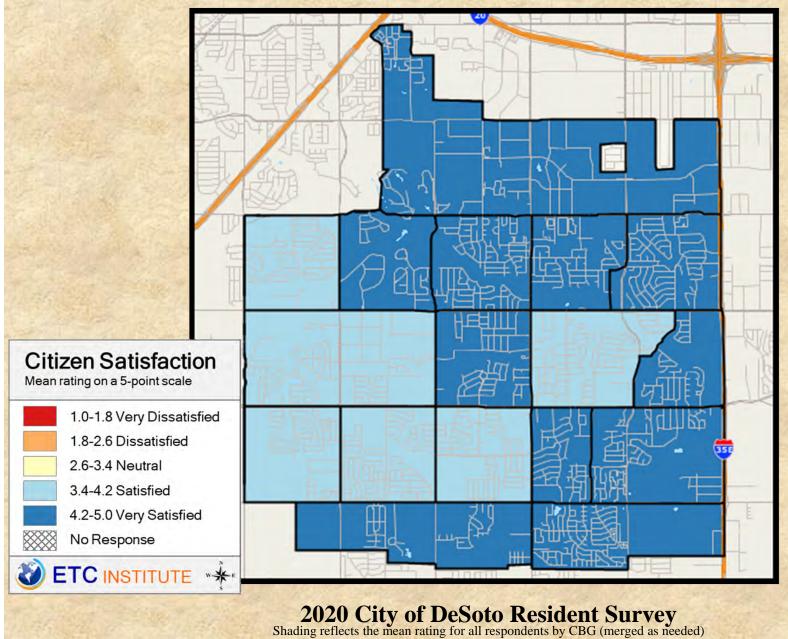


Q6-09 Satisfaction with quality/accessibility of municipal court services

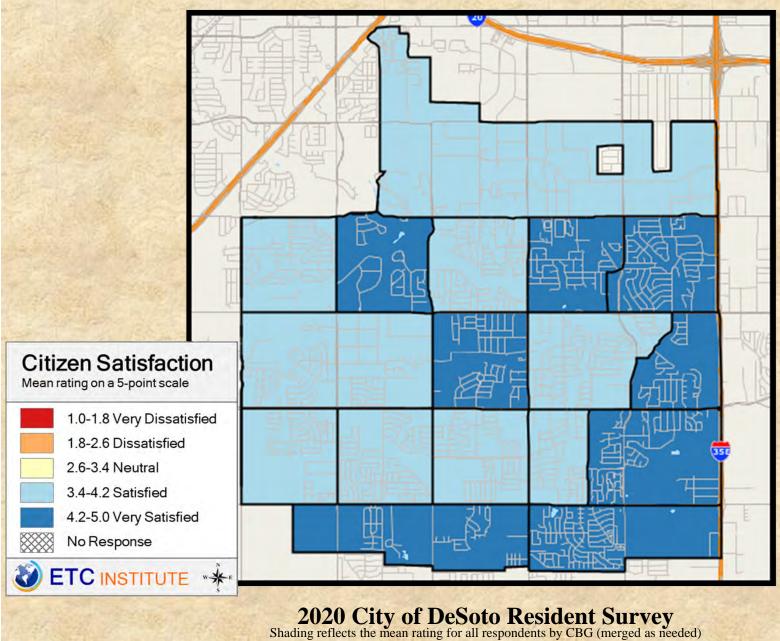




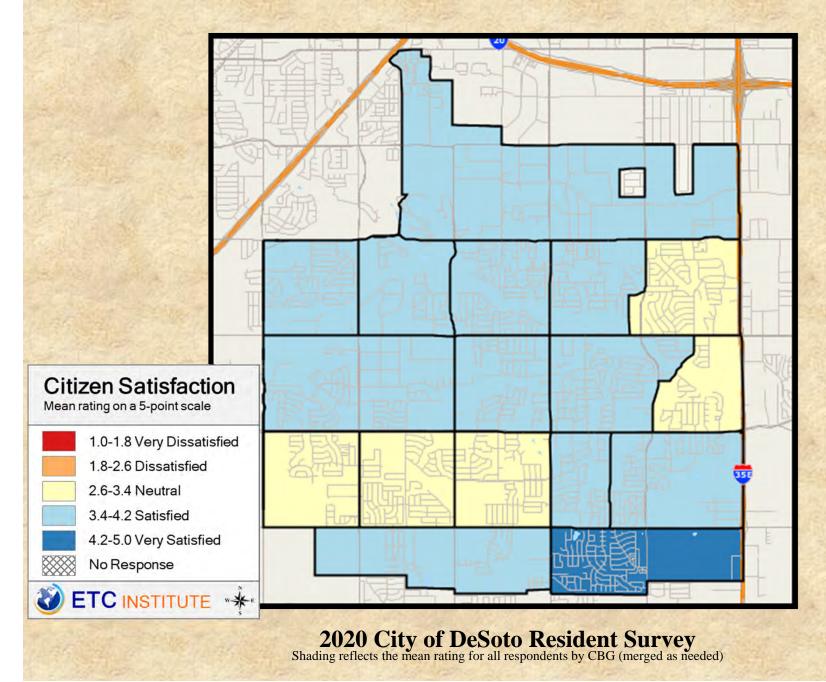
Q6-11 Satisfaction with quality of fire emergency medical services (EMS)

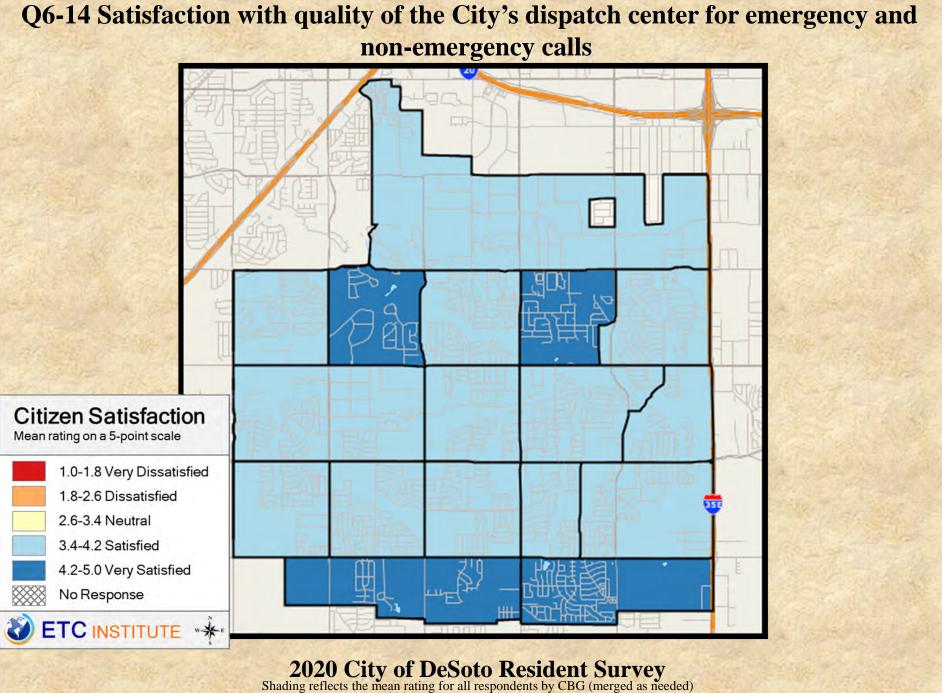


Q6-12 Satisfaction with fire and EMS response time to emergencies

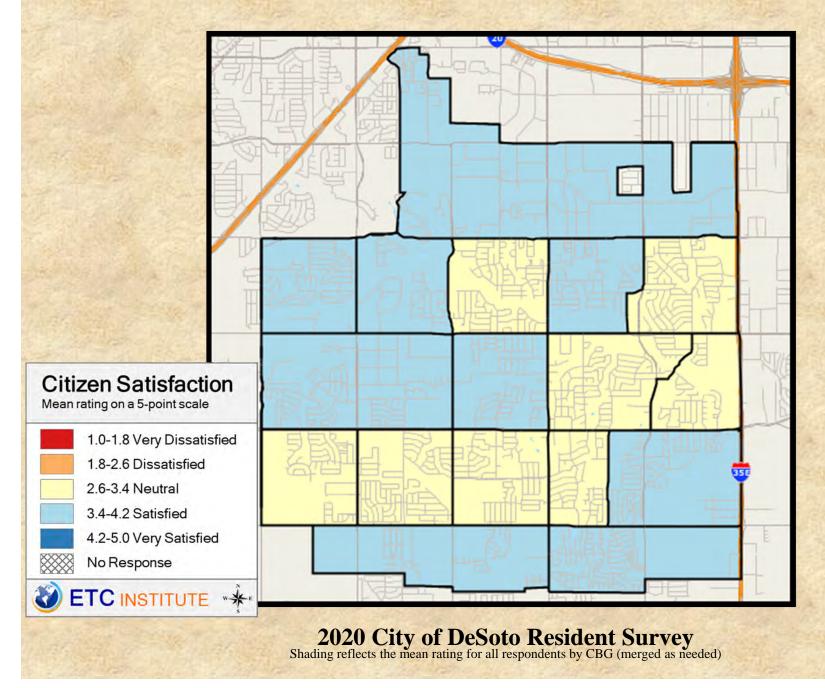


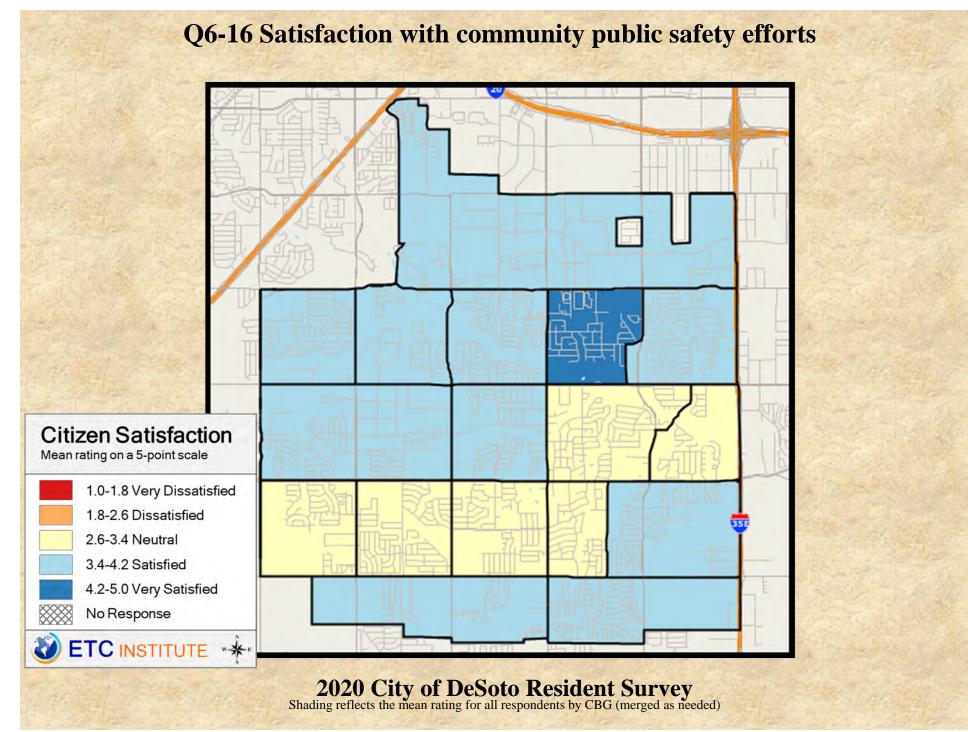
Q6-13 Satisfaction with quality of fire safety education programs



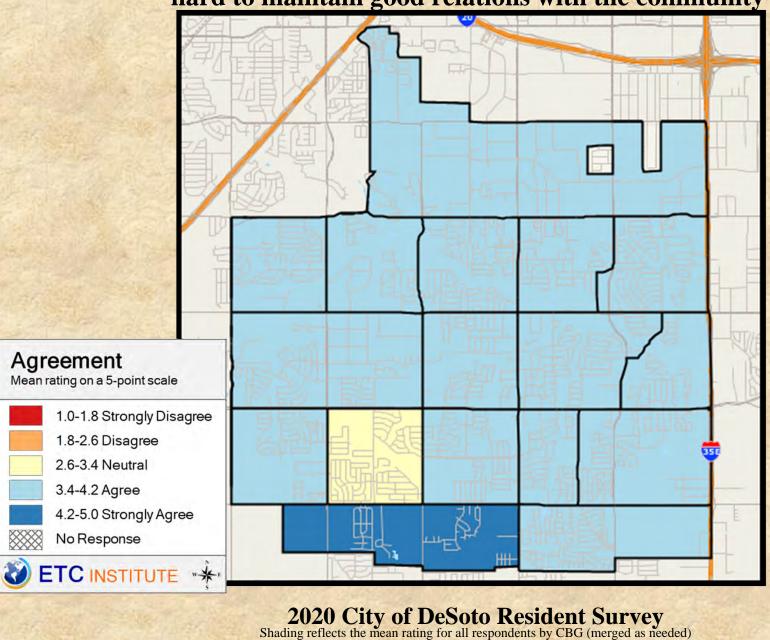


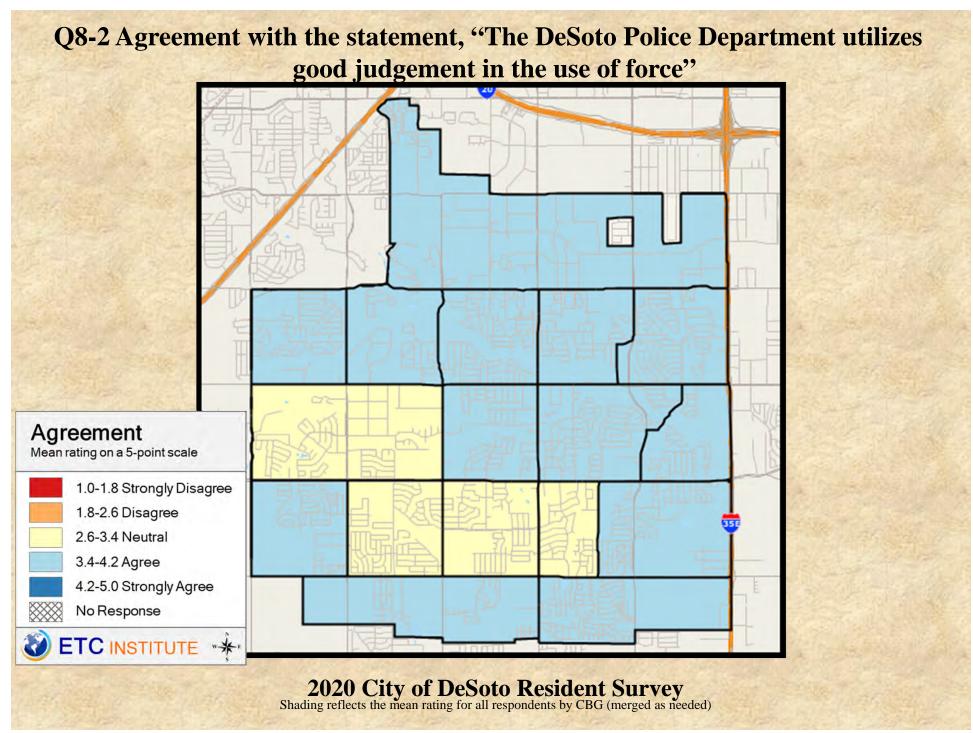
Q6-15 Satisfaction with emergency preparedness public education



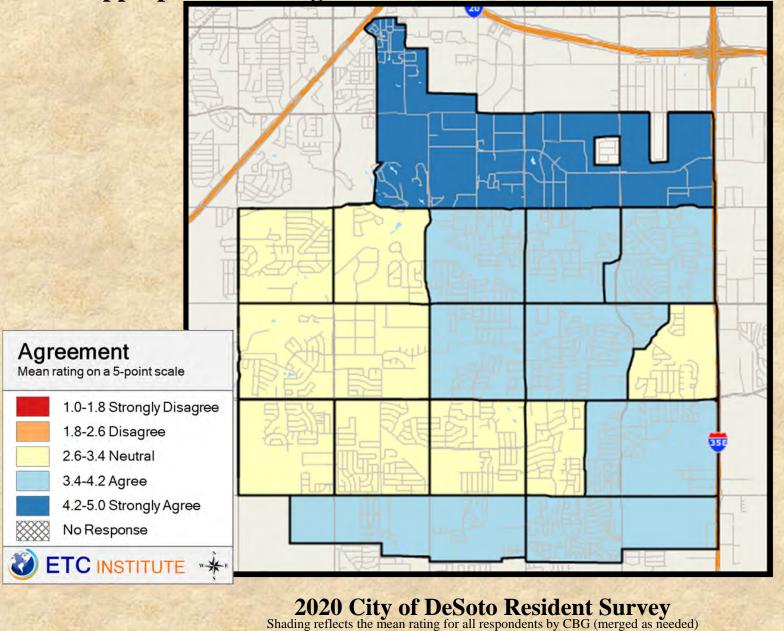


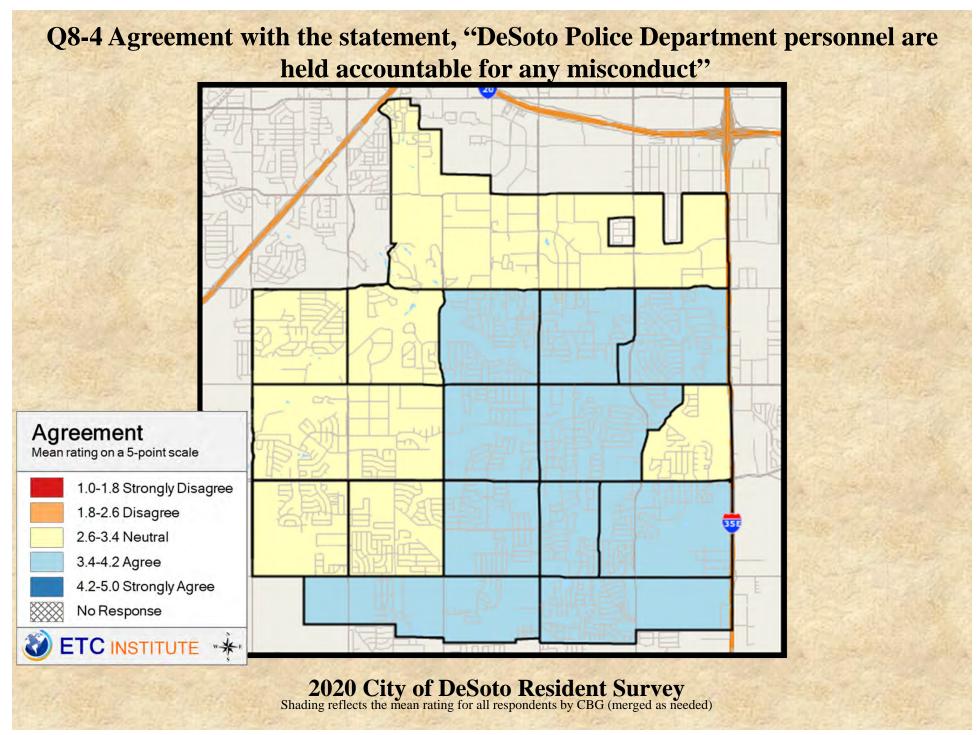
Q8-1 Agreement with the statement, "The DeSoto Police Department is trying hard to maintain good relations with the community"

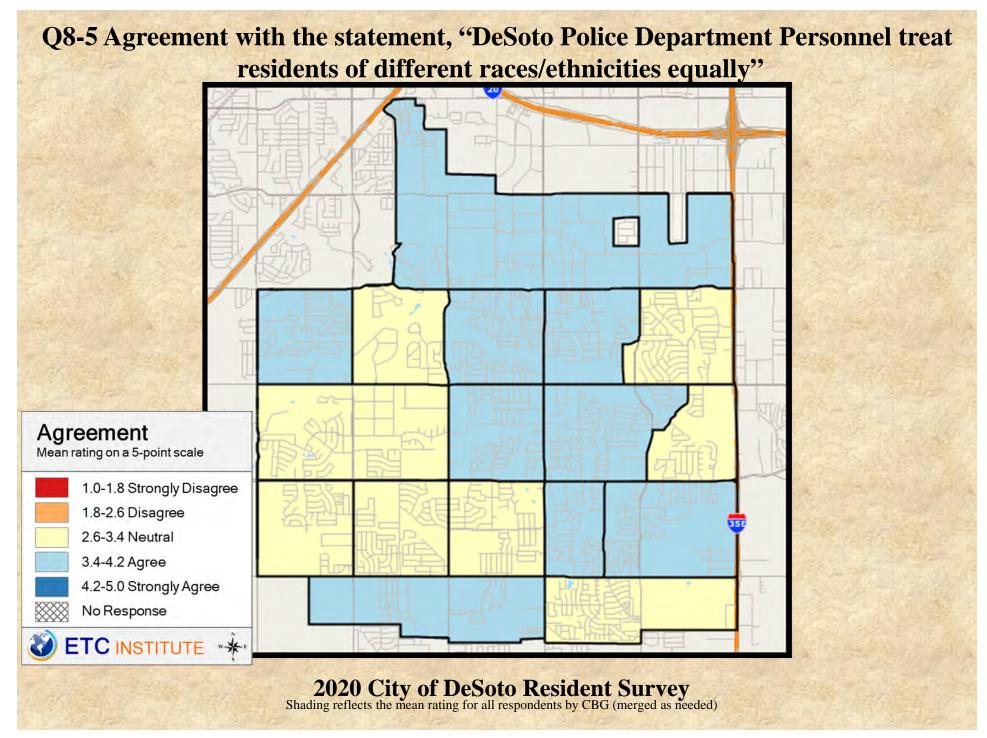


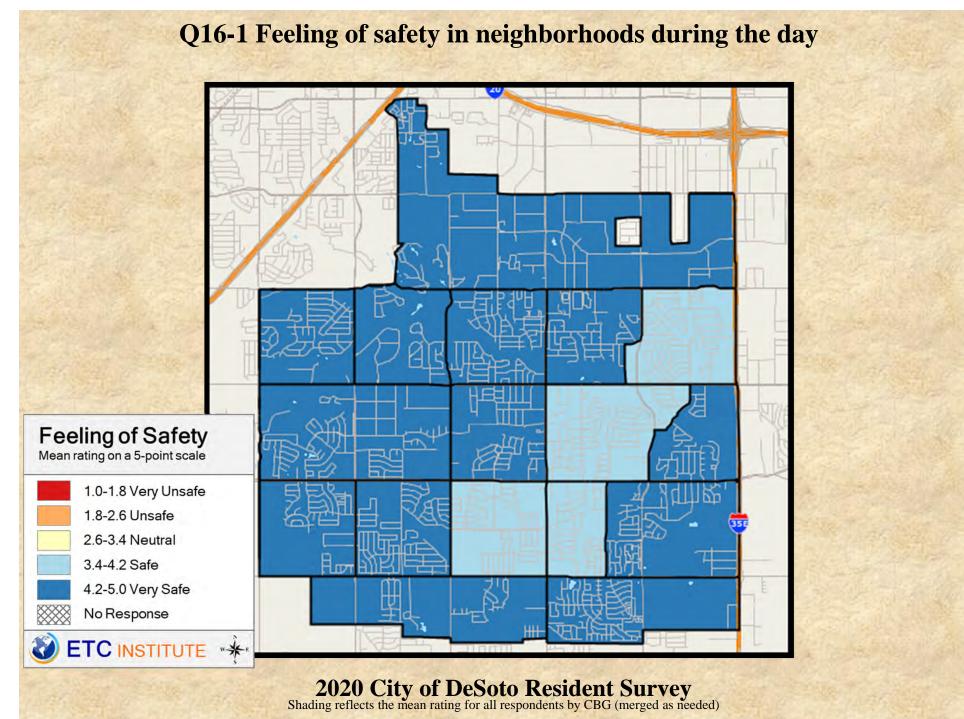


Q8-3 Agreement with the statement, "DeSoto Police Department personnel have appropriate training on how to handle confrontations with civilians"

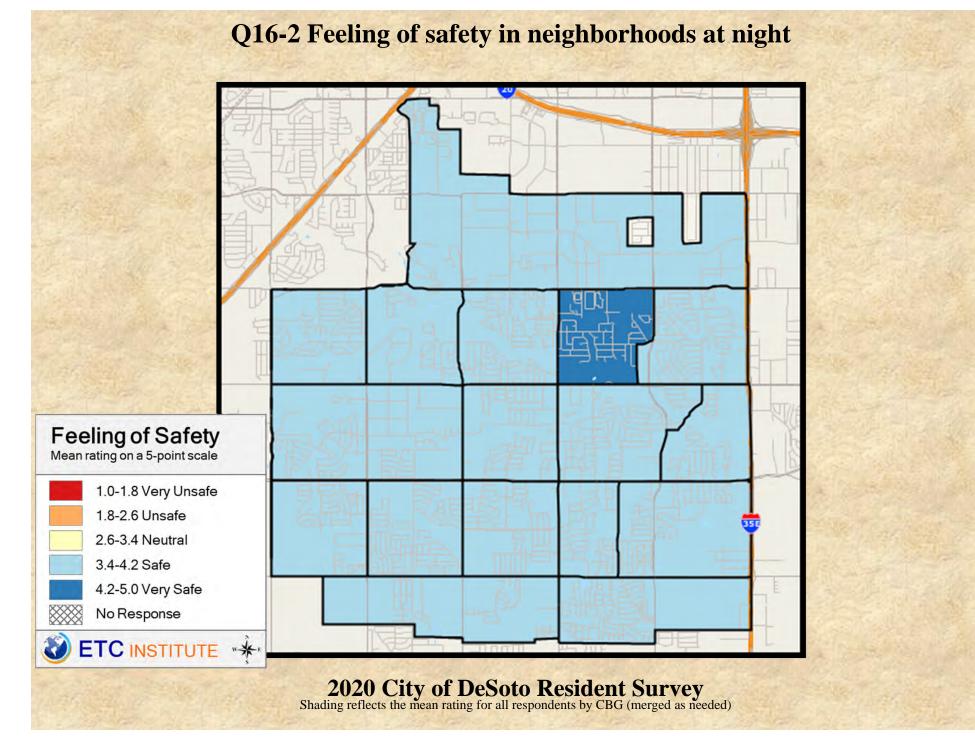




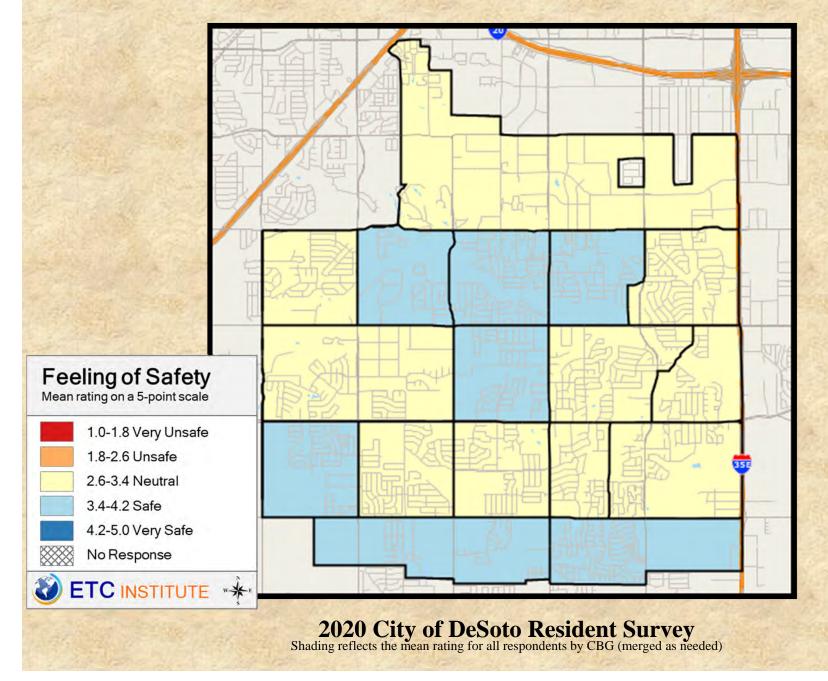




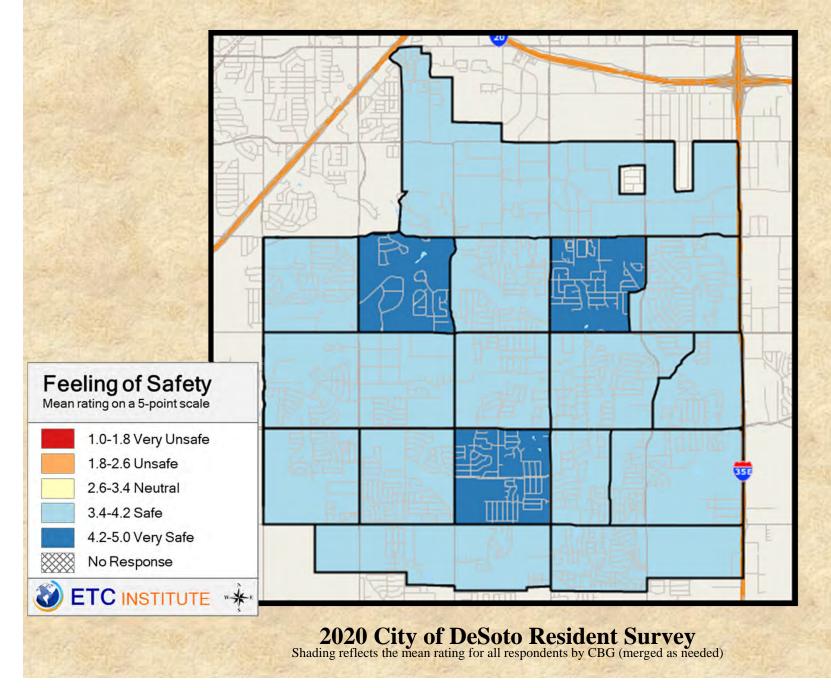
ETC Institute (2020)

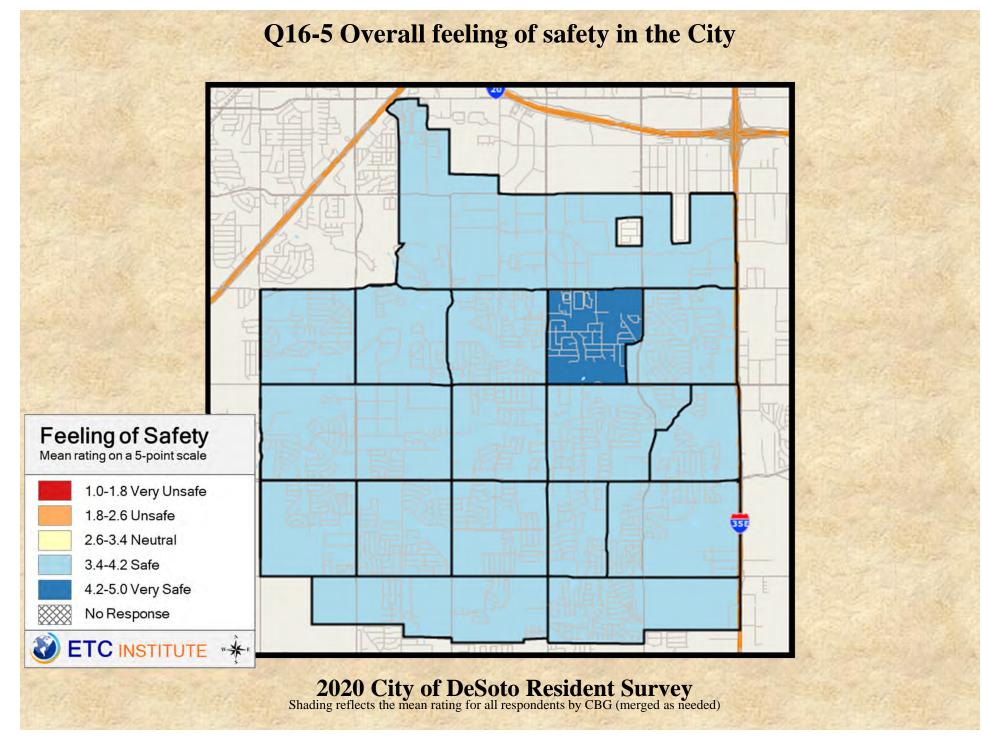


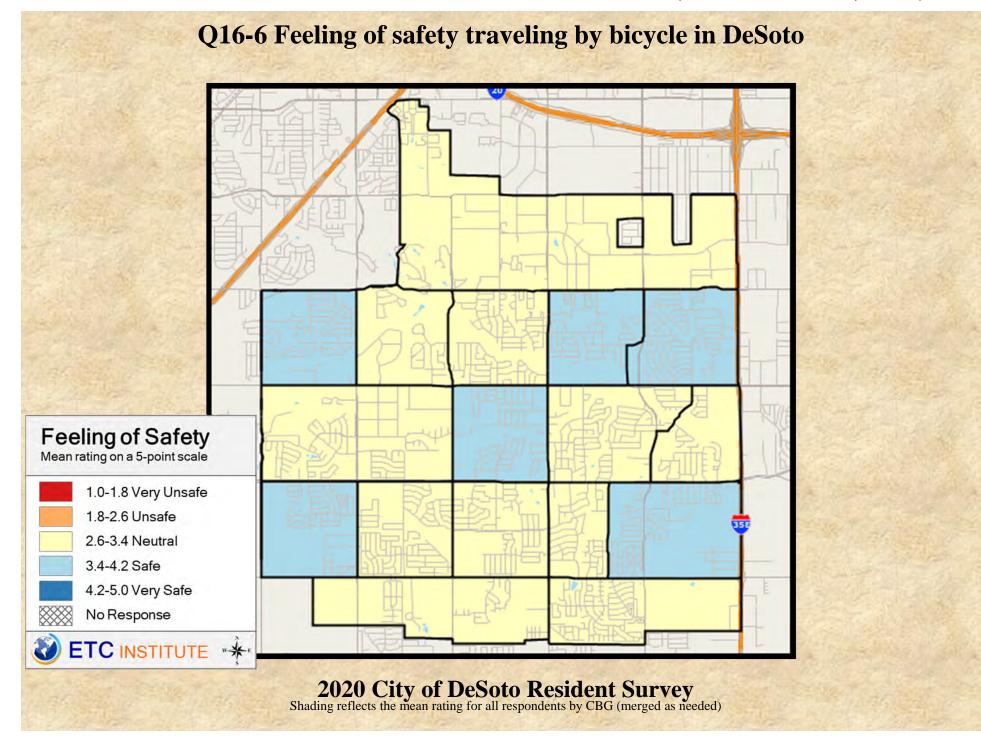
Q16-3 Feeling of safety in the City's parks, trails, and recreational areas



Q16-4 Feeling of safety in commercial and retail areas during the day



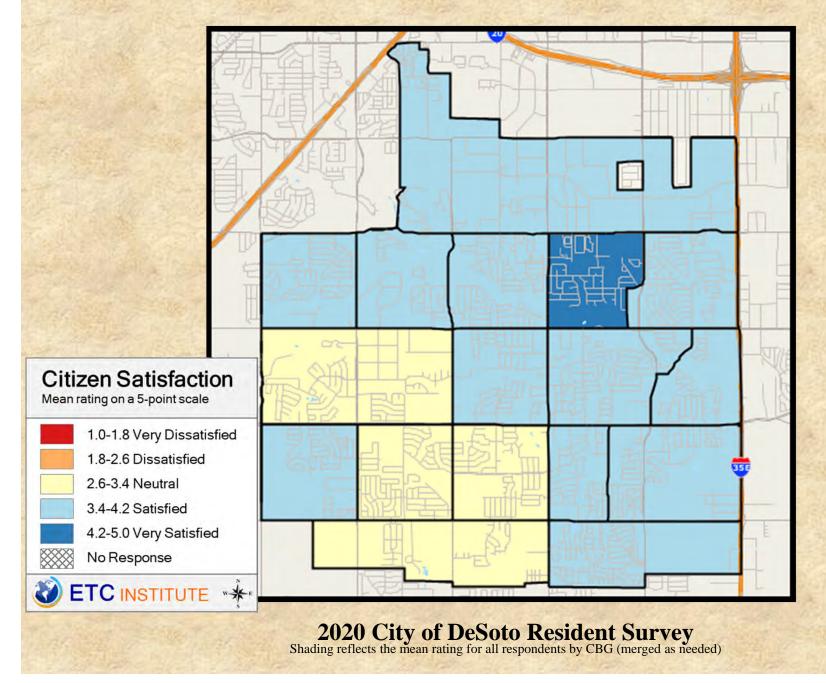




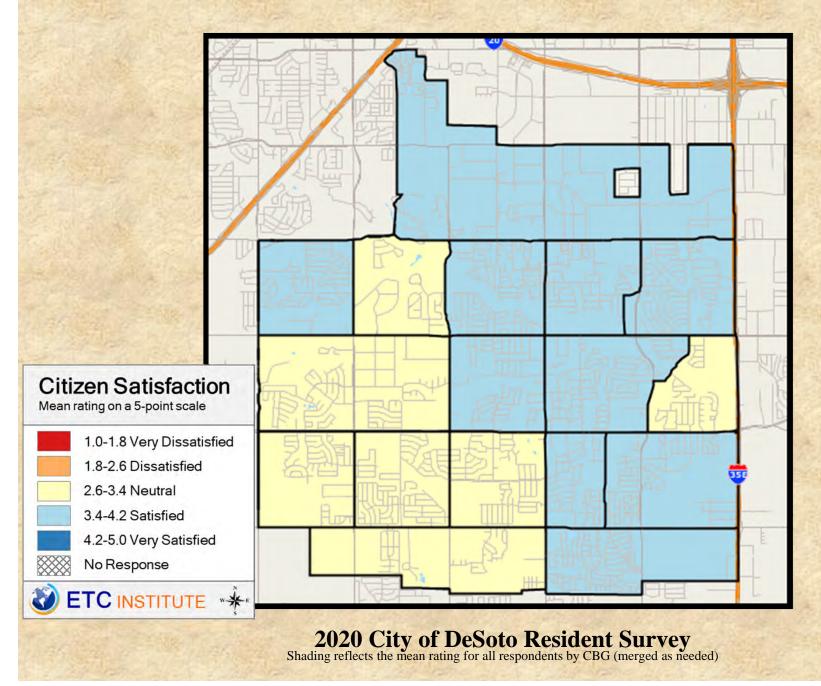
Q16-7 Feeling of safety in commercial and retail areas at night **Feeling of Safety** Mean rating on a 5-point scale 1.0-1.8 Very Unsafe 1.8-2.6 Unsafe 2.6-3.4 Neutral 3.4-4.2 Safe 4.2-5.0 Very Safe No Response ETC INSTITUTE (\mathcal{C})

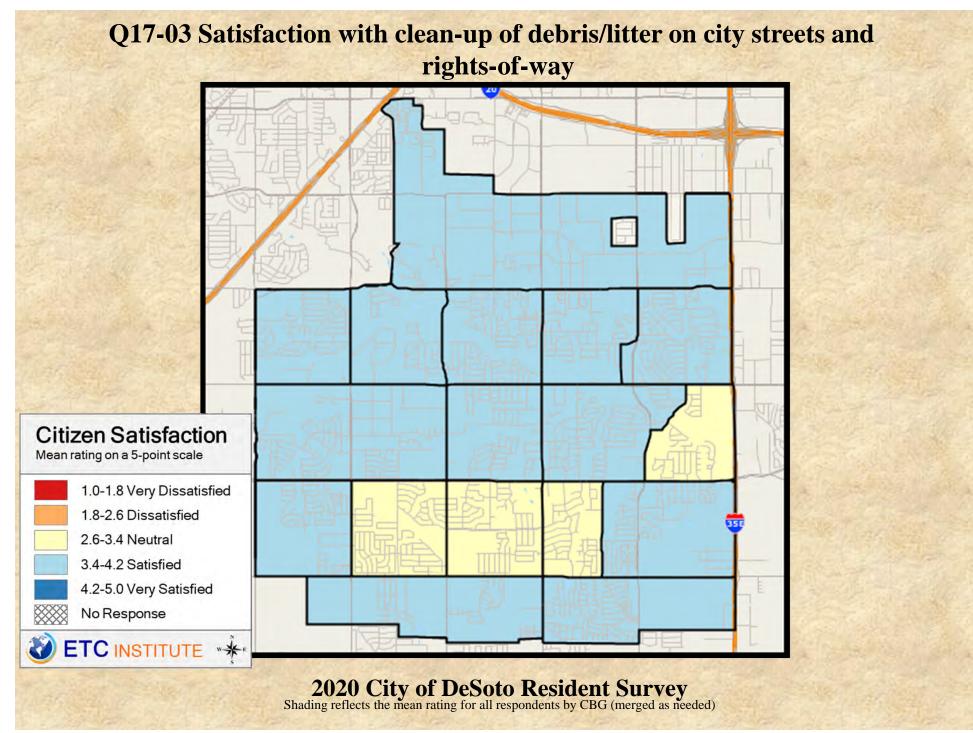
2020 City of DeSoto Resident Survey Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q17-01 Satisfaction with overall responsiveness of city code enforcement staff

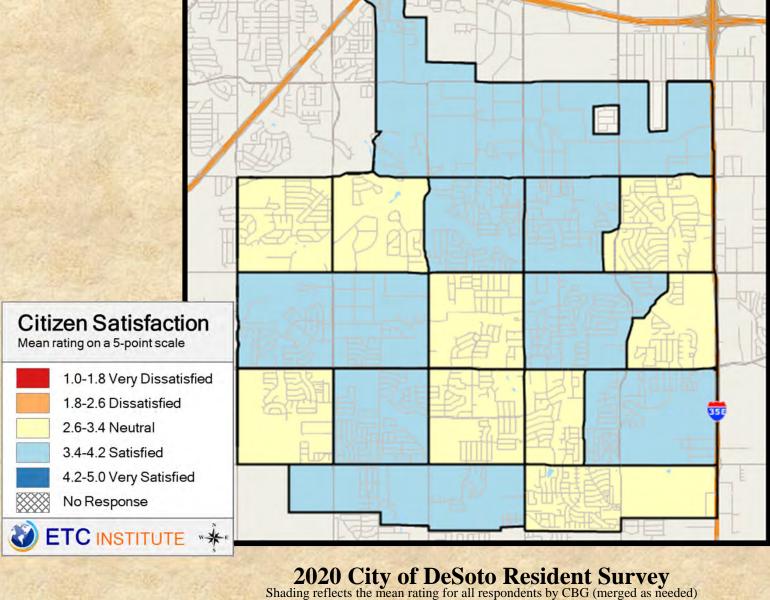


Q17-02 Satisfaction with City effort to enforce code violations

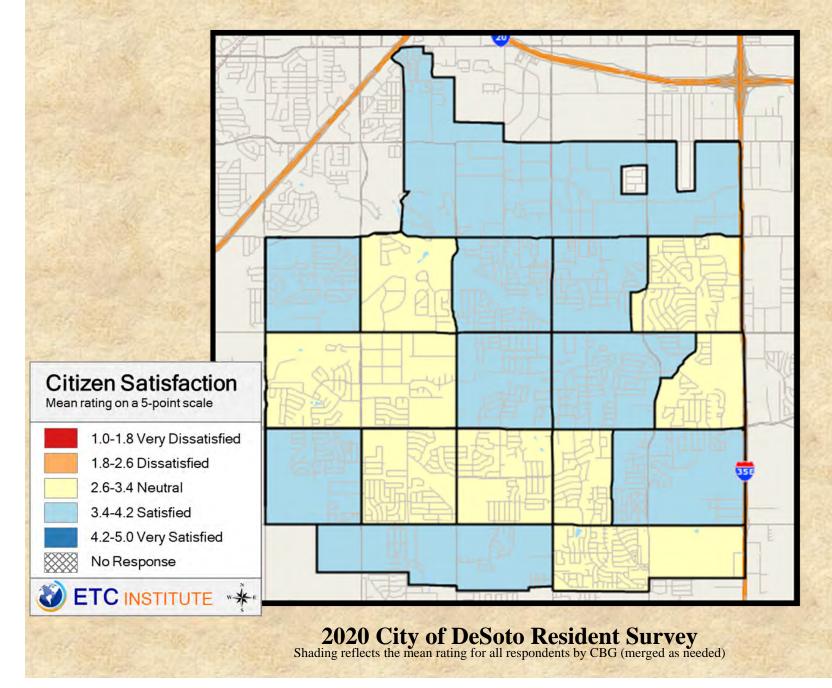




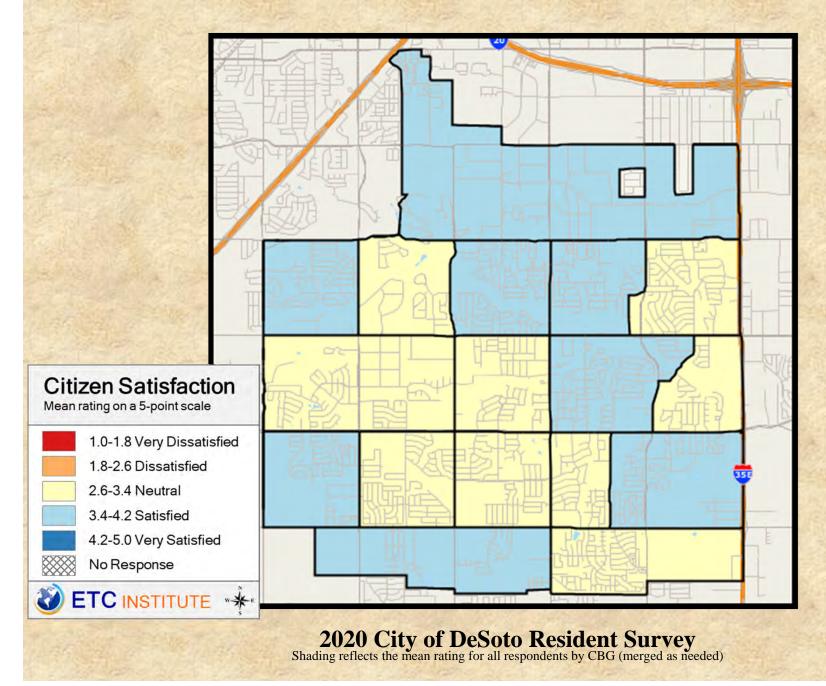
Q17-04 Satisfaction with efforts to enforce exterior maintenance and upkeep of residential property

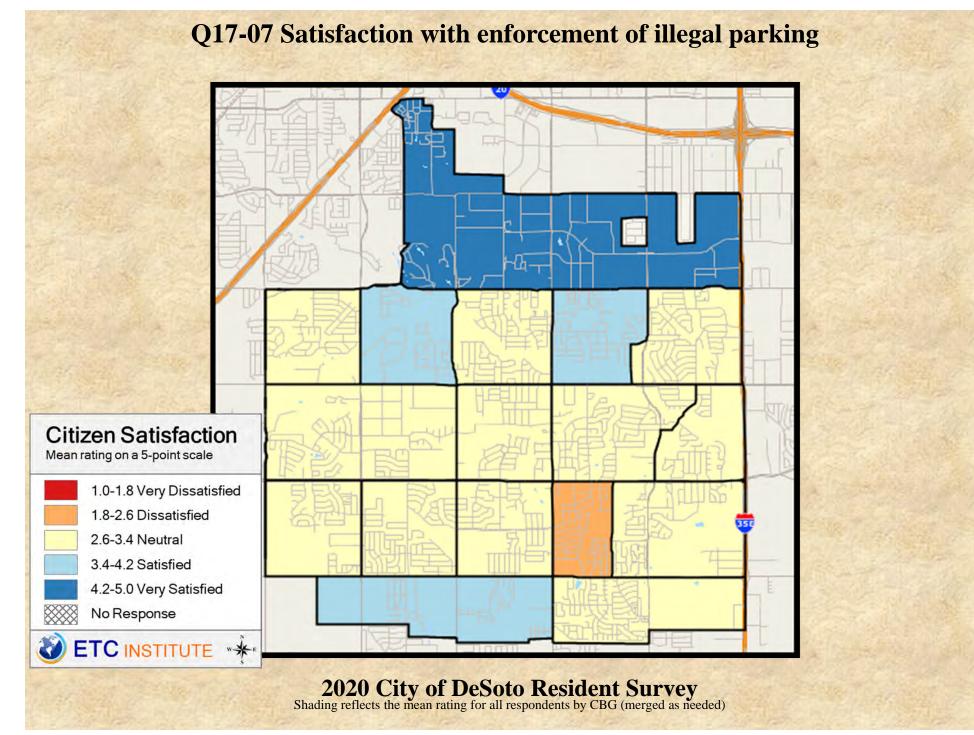


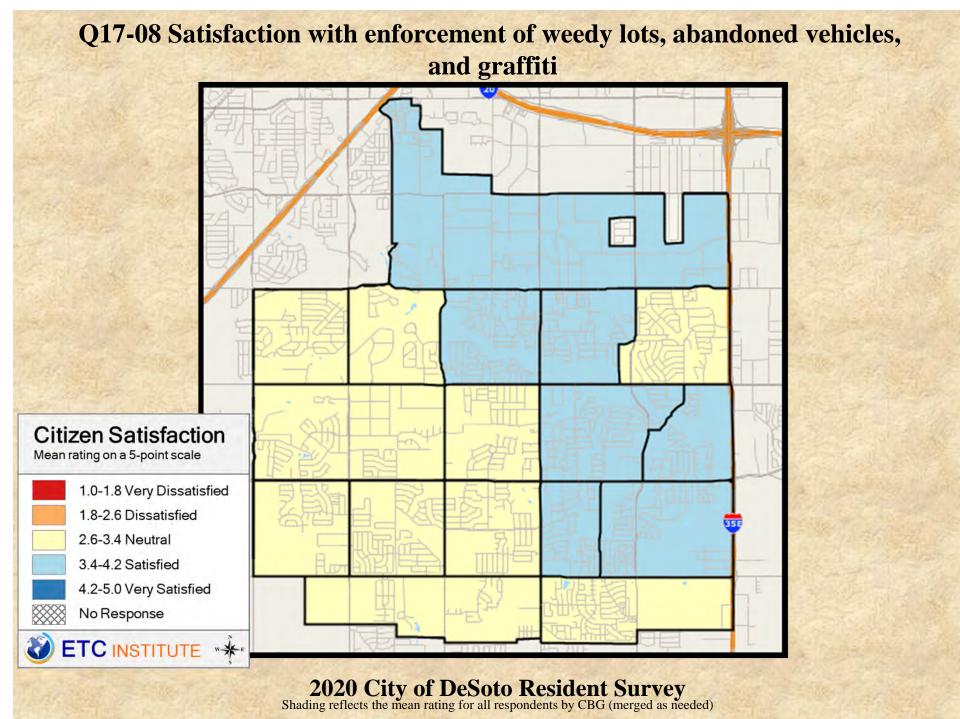
Q17-05 Satisfaction with efforts to identify abandoned or unsecured properties

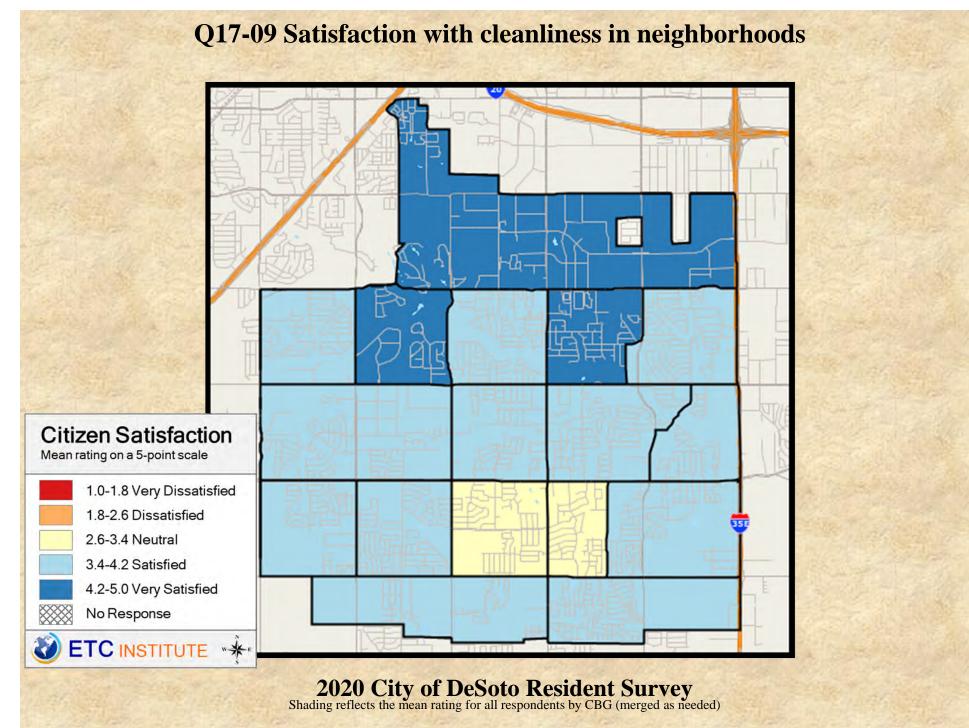


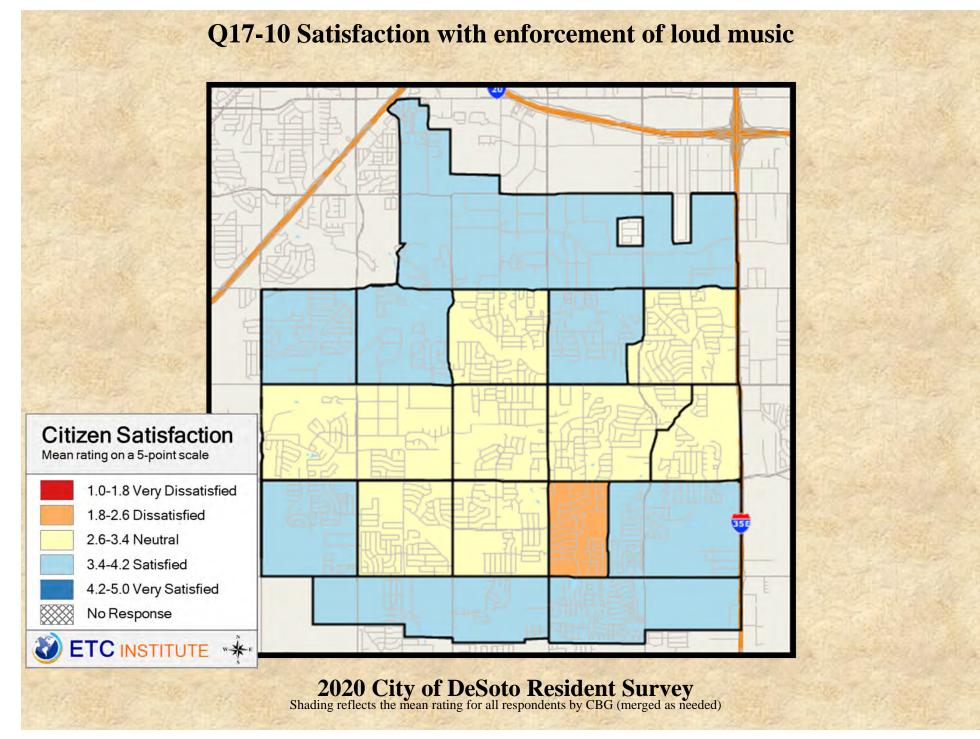
Q17-06 Satisfaction with efforts to remove dilapidated structures



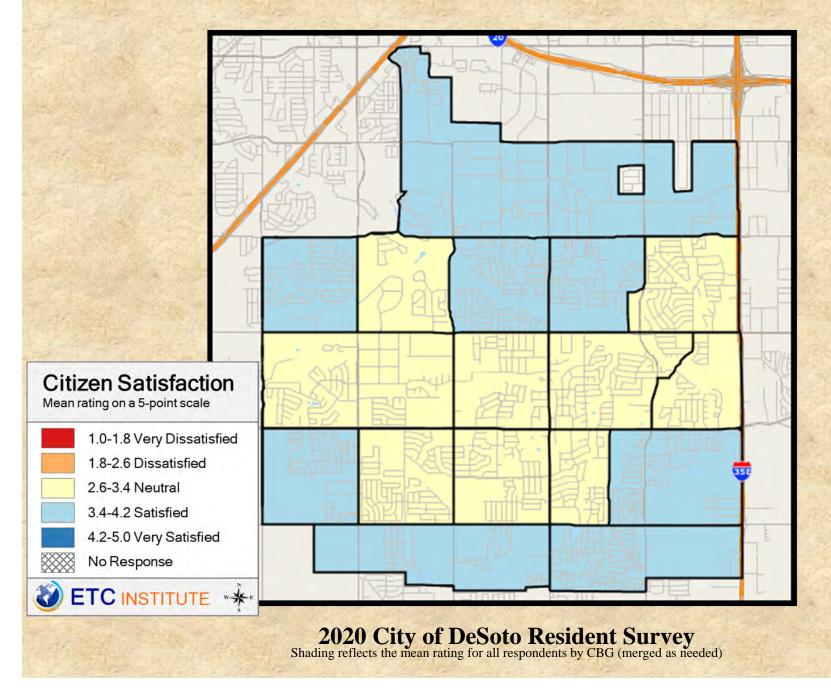






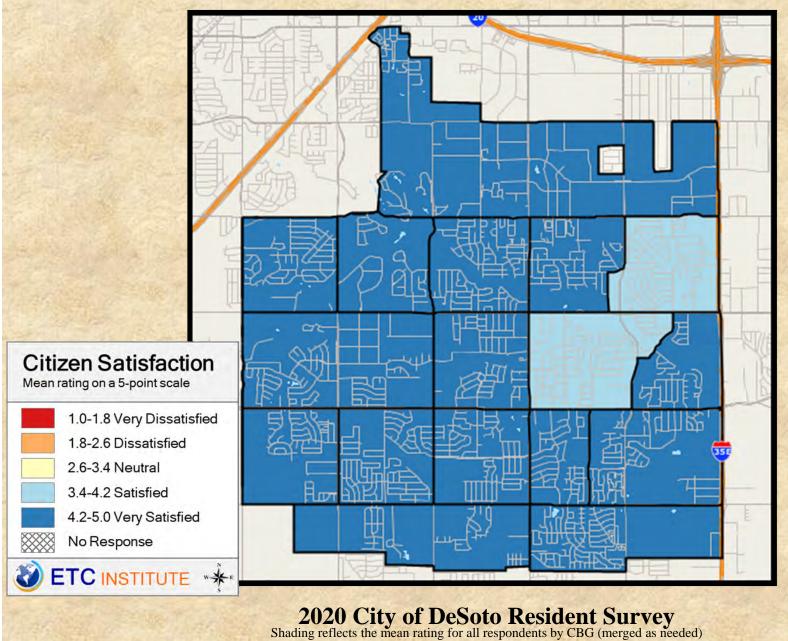


Q17-11 Satisfaction with degree to which code violations are a problem

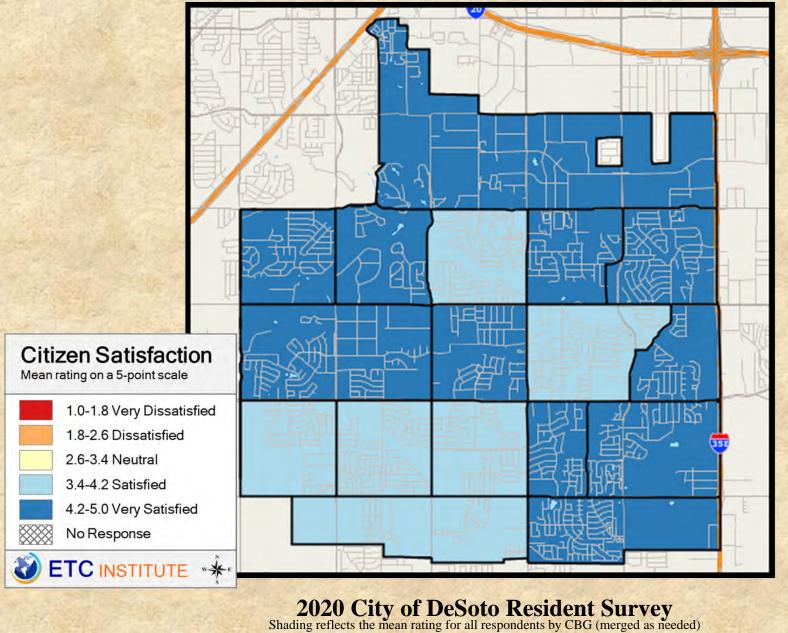


ETC Institute (2020)

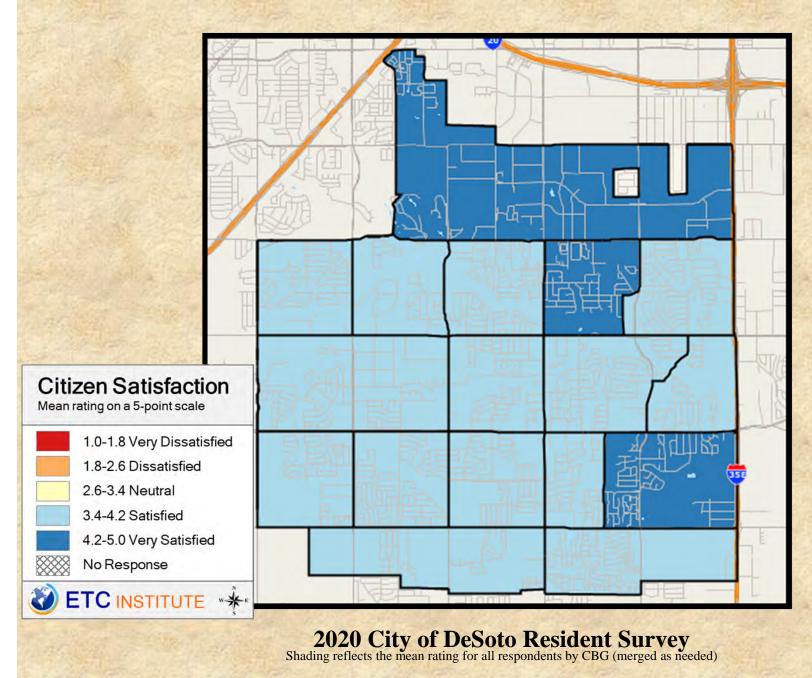
Q18-1 Satisfaction with quality of residential garbage collection

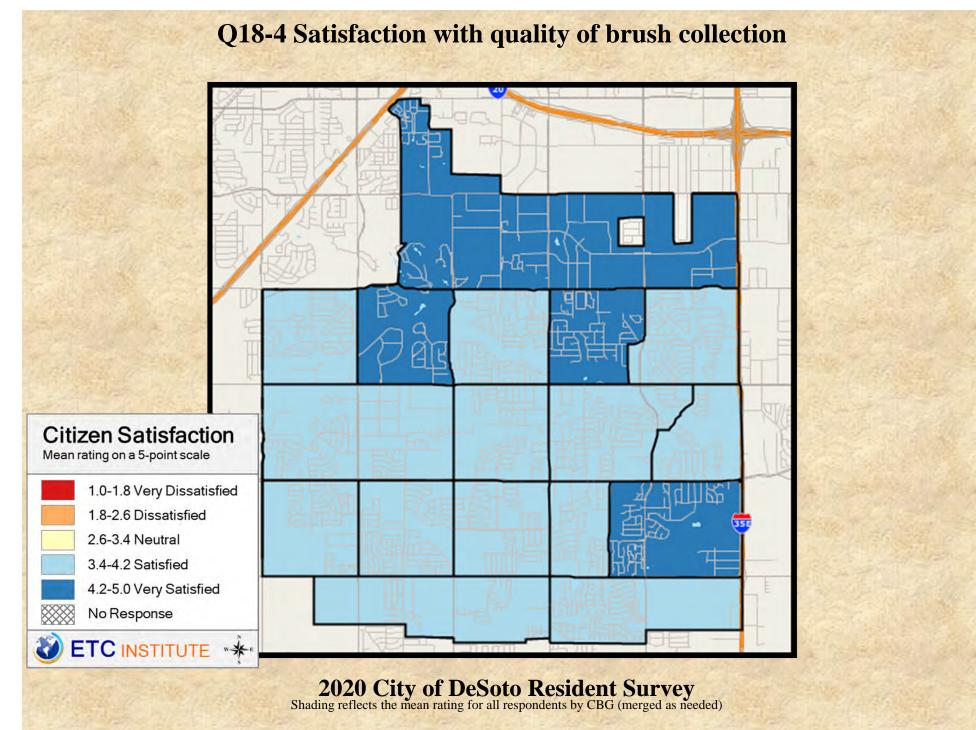


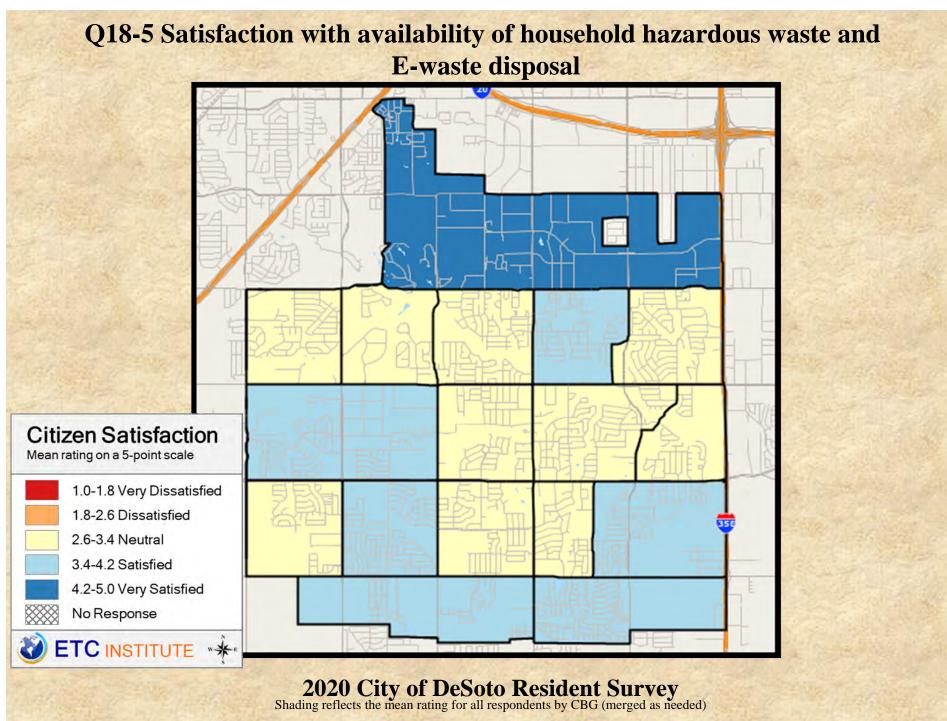
Q18-2 Satisfaction with quality of residential curbside recycling services

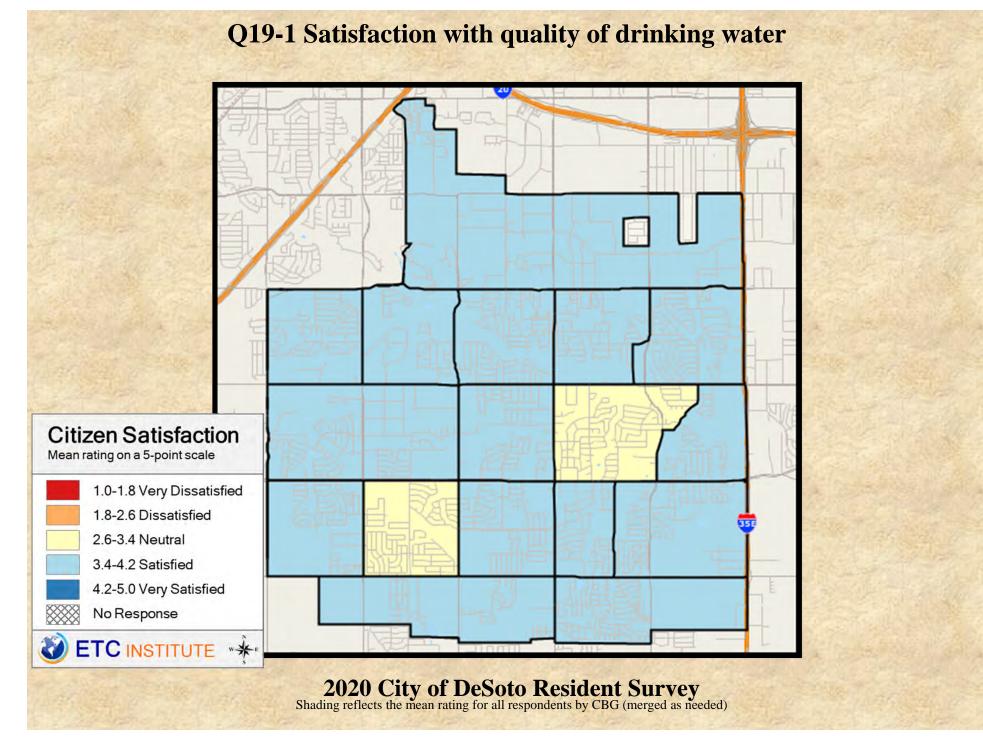


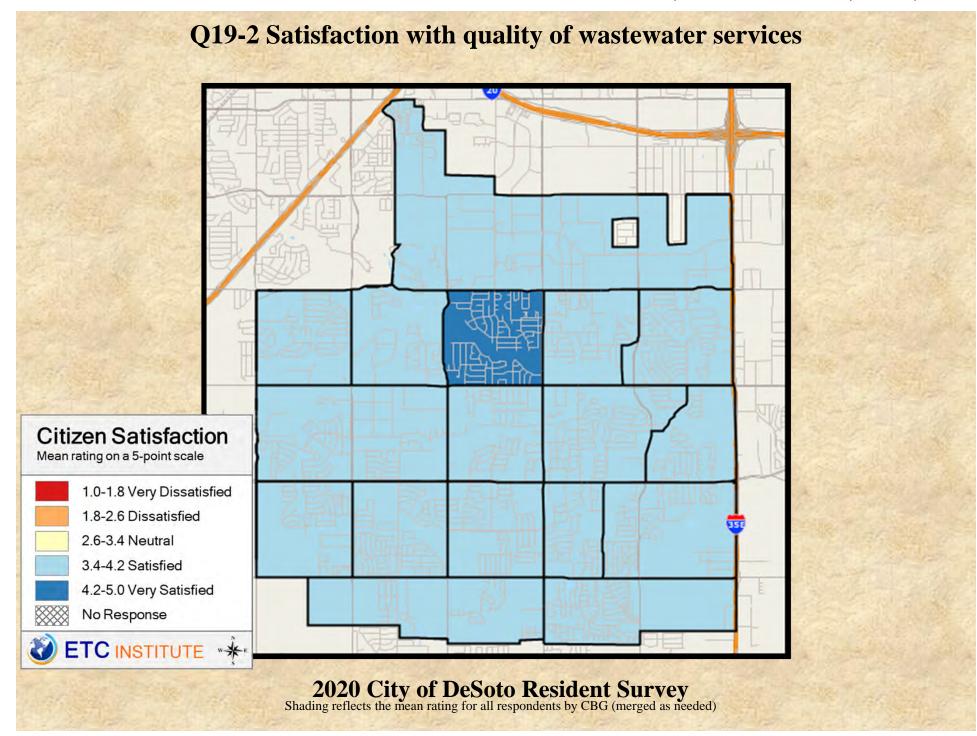
Q18-3 Satisfaction with quality of bulky item collection



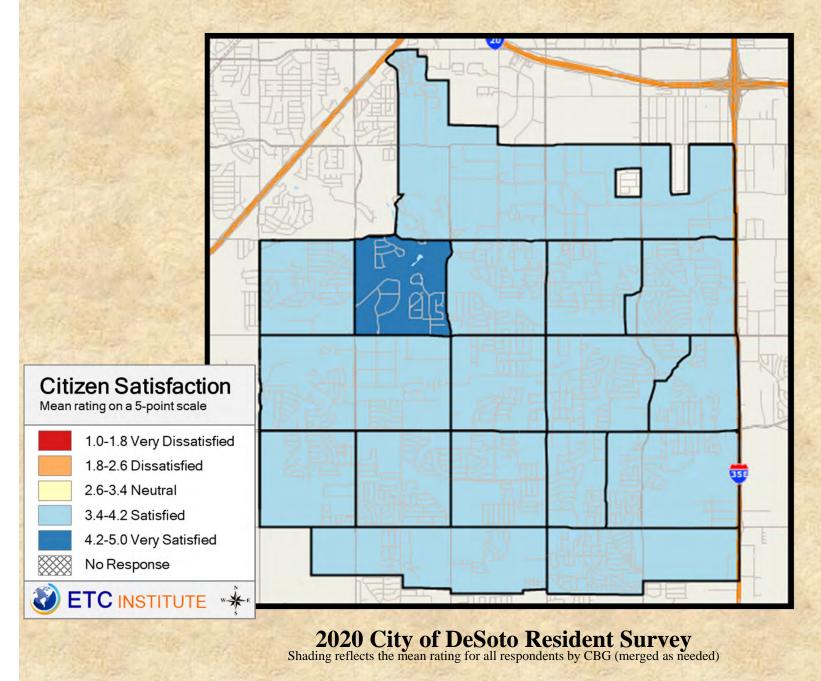




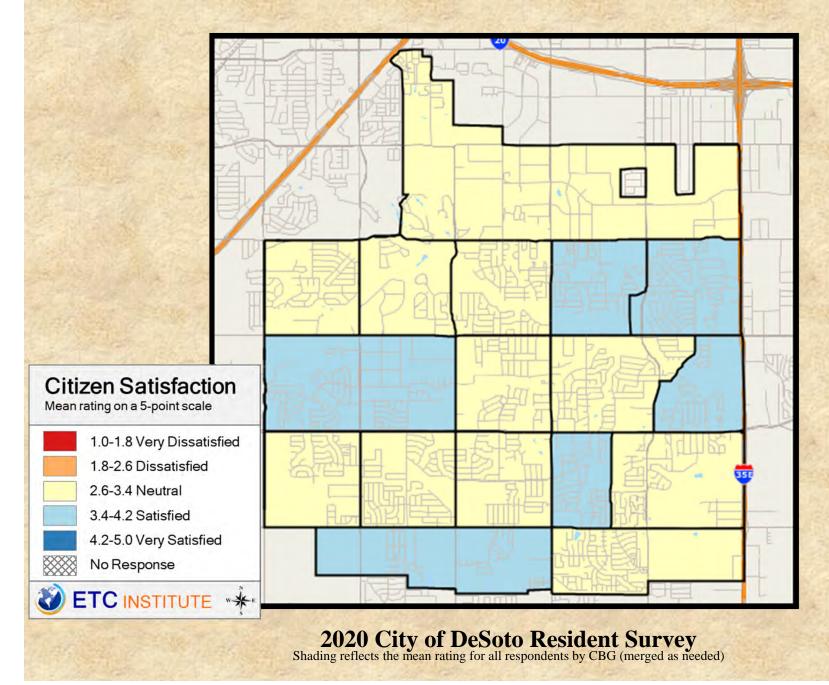




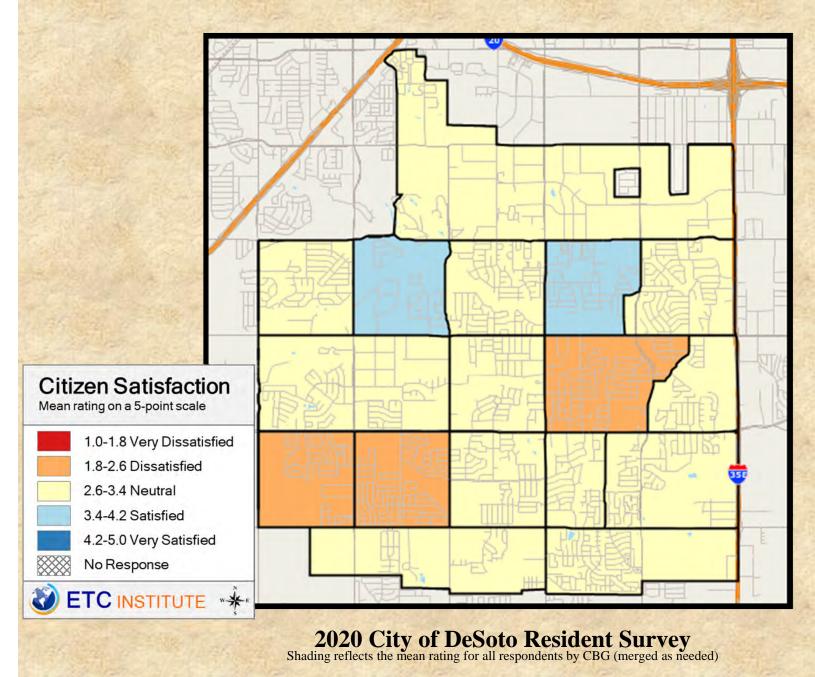
Q19-3 Satisfaction with quality of drainage infrastructure



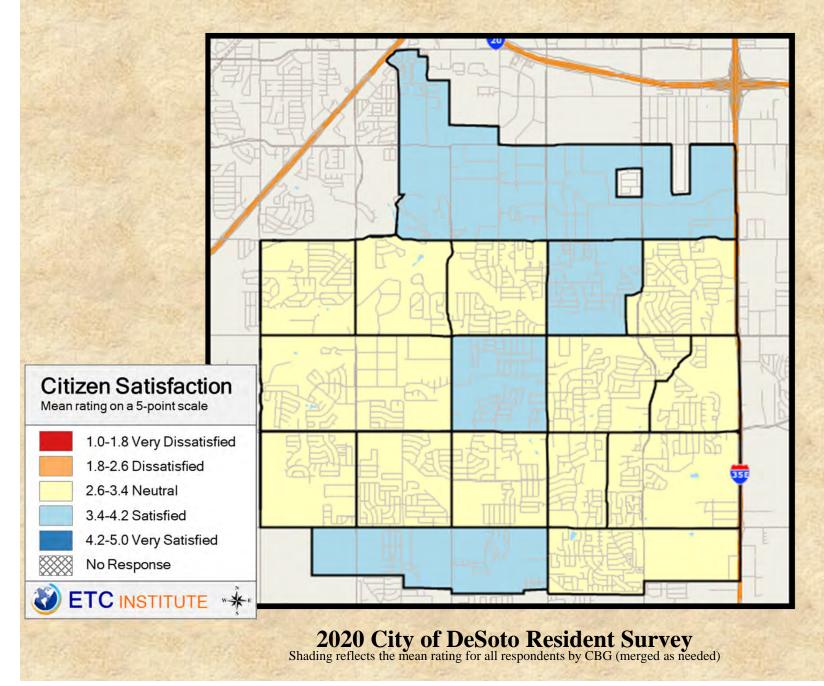
Q20-01 Satisfaction with the City of DeSoto planning for growth



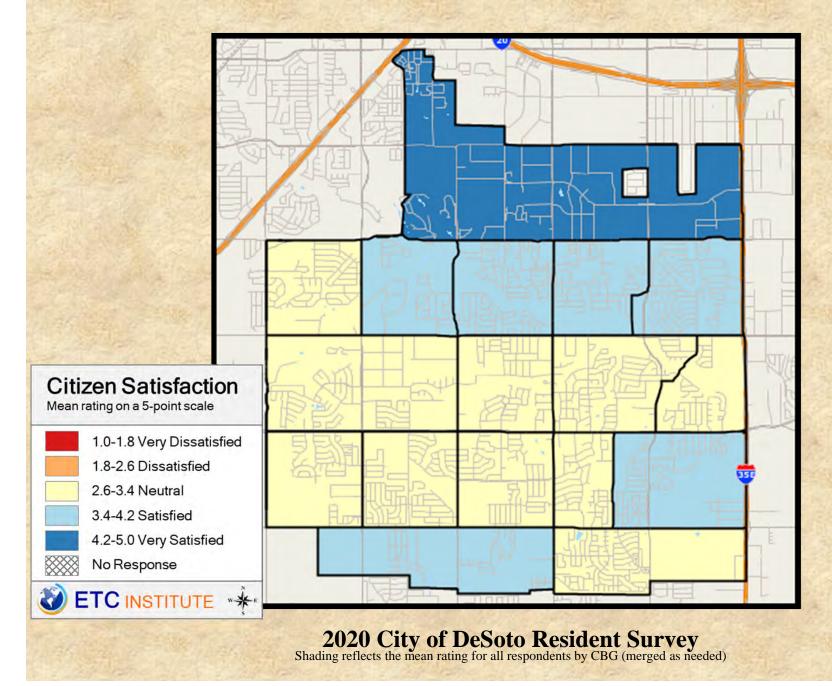
Q20-02 Satisfaction with job opportunities that match skills



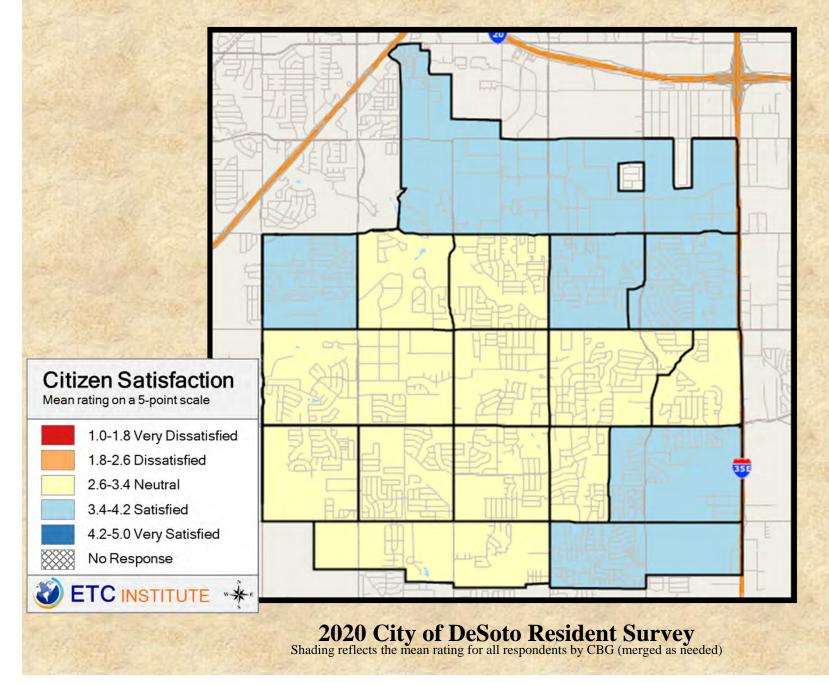
Q20-03 Satisfaction with access to quality affordable child care

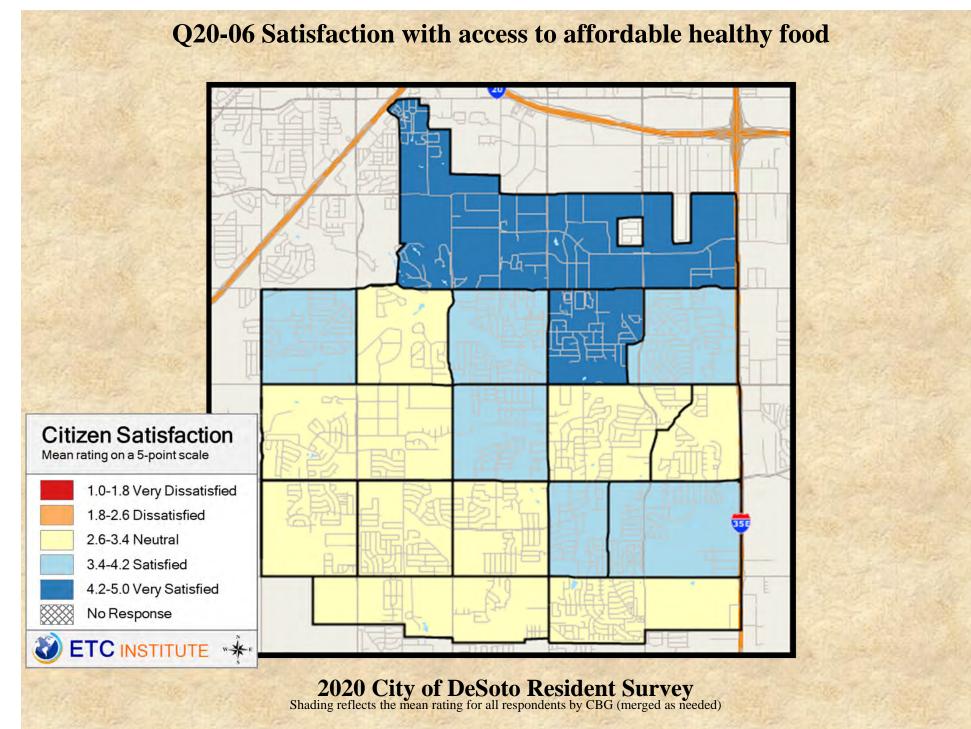


Q20-04 Satisfaction with access to quality affordable health care

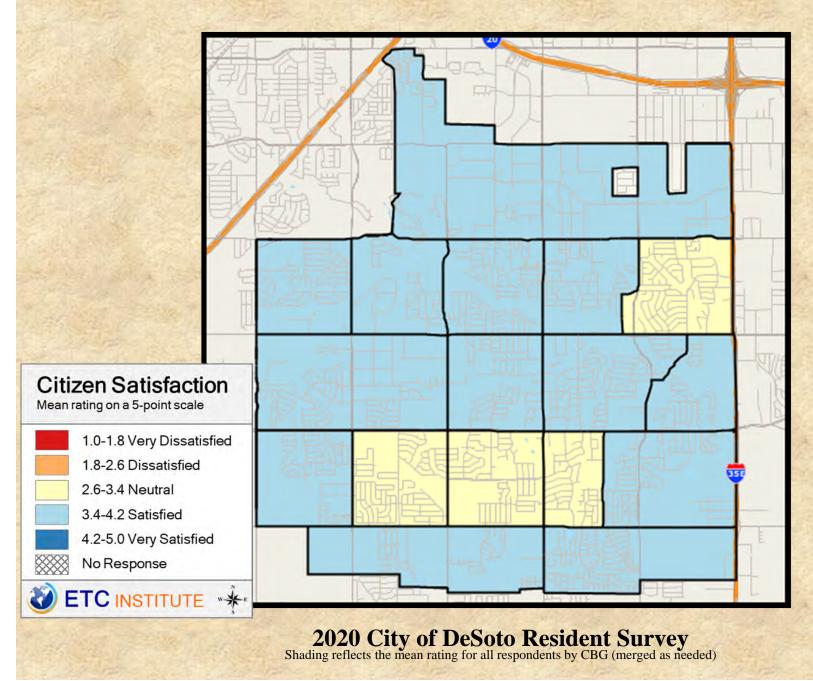


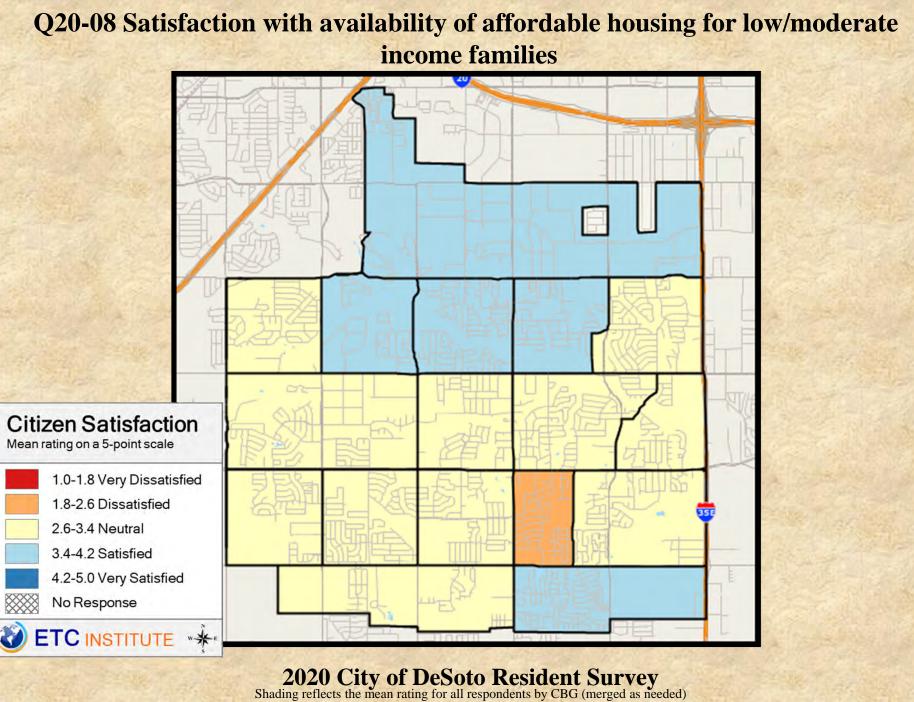
Q20-05 Satisfaction with access to quality affordable mental health care

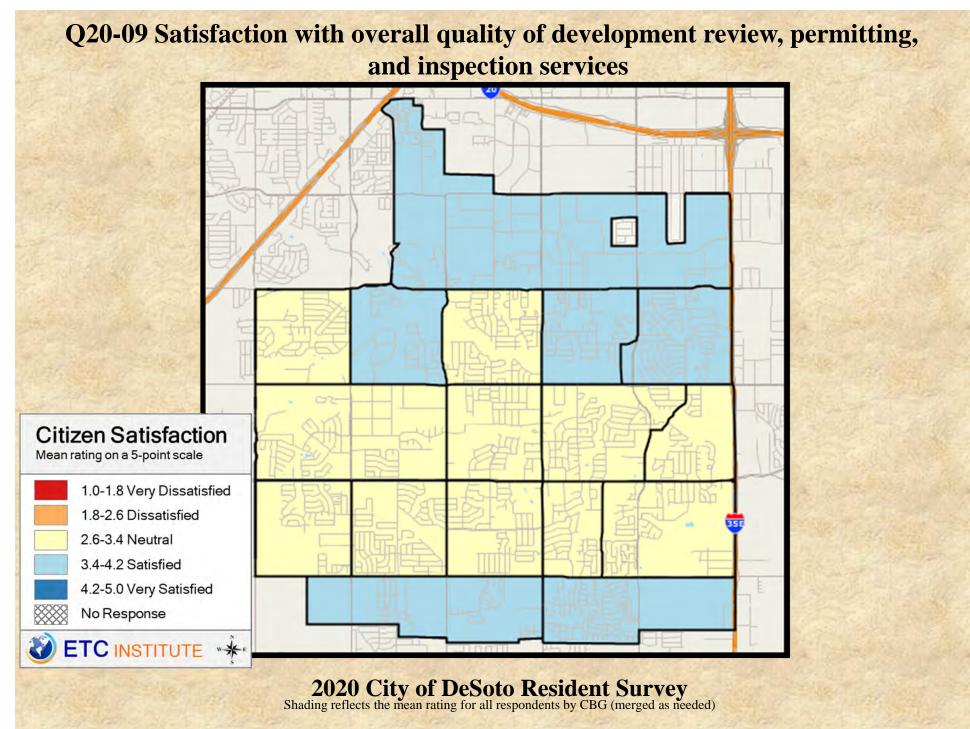




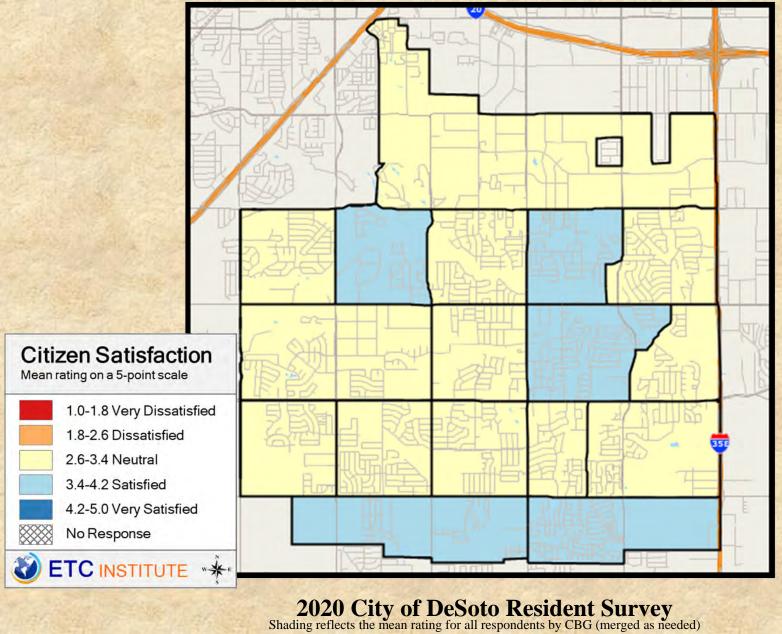
Q20-07 Satisfaction with access to quality affordable housing

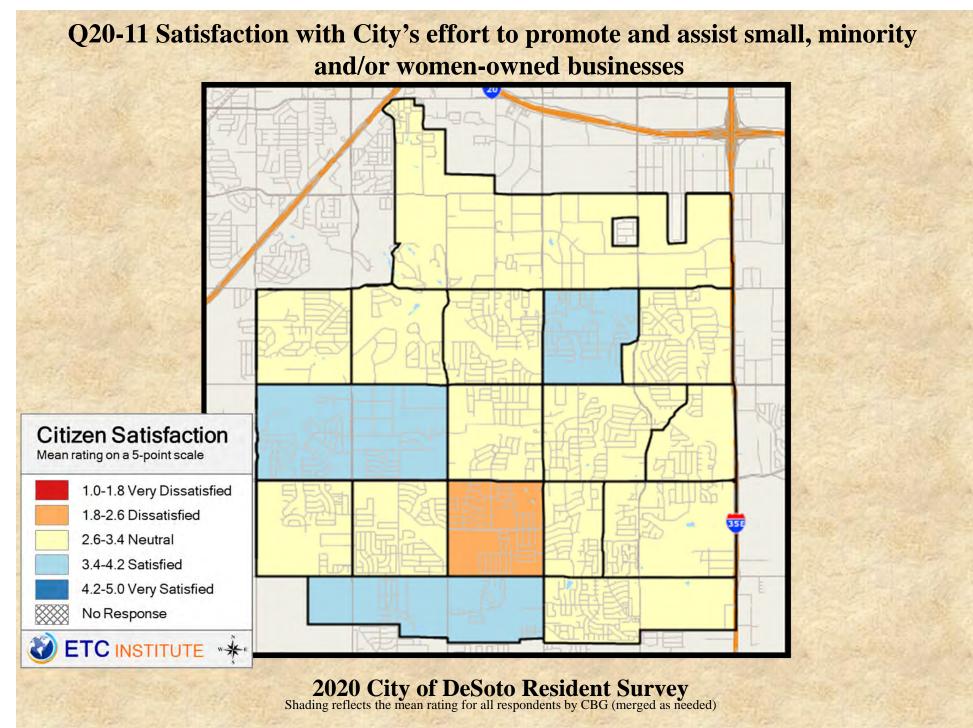


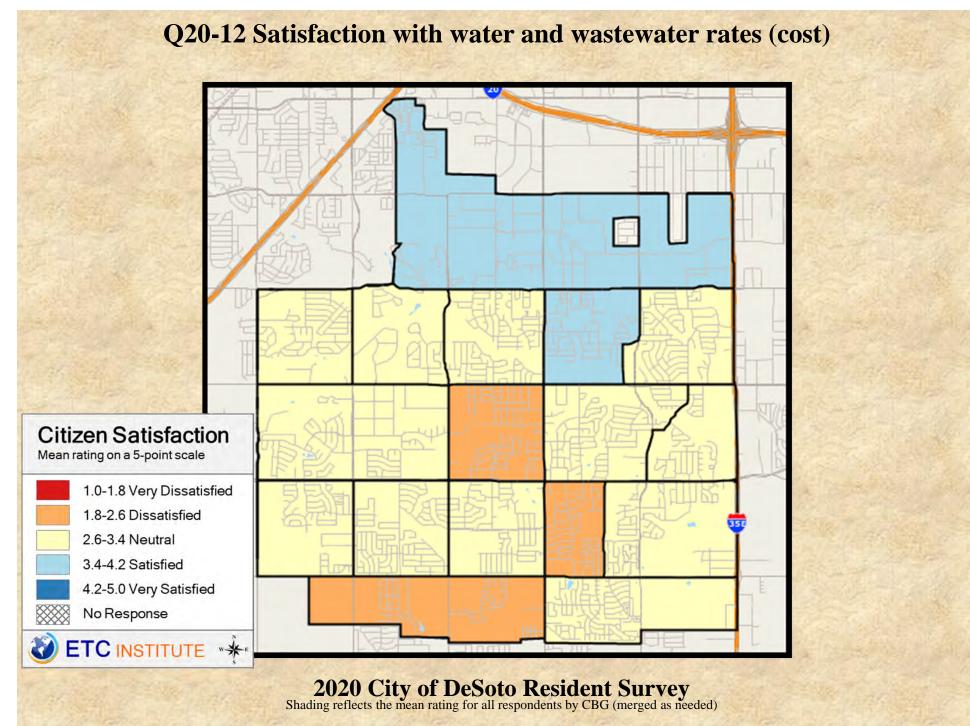


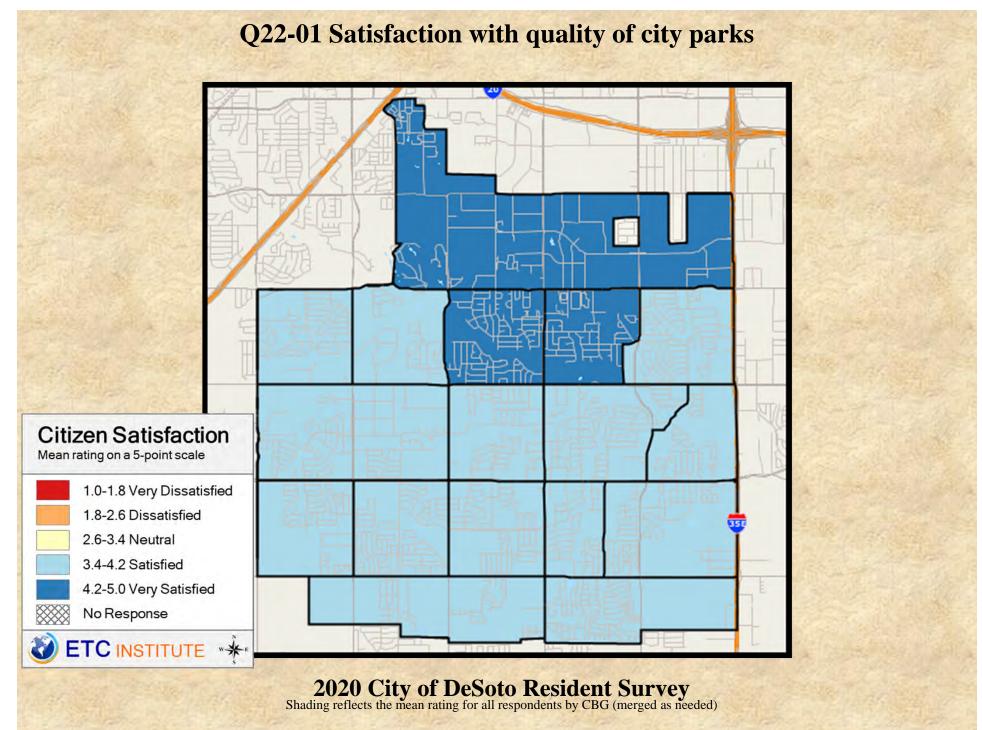


Q20-10 Satisfaction with overall quality of planning and zoning services (e.g. comprehensive plan, neighborhood/small area plans, zoning)

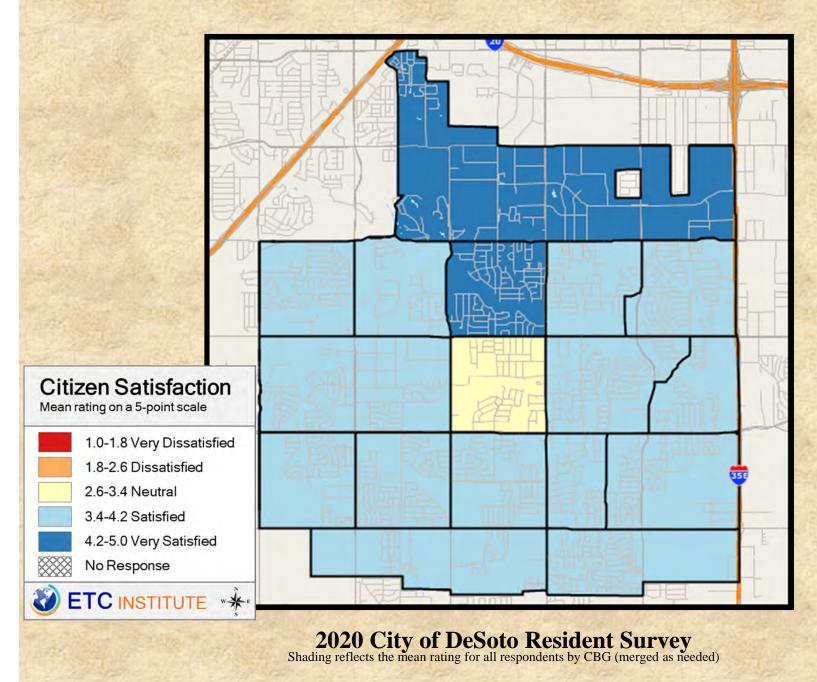




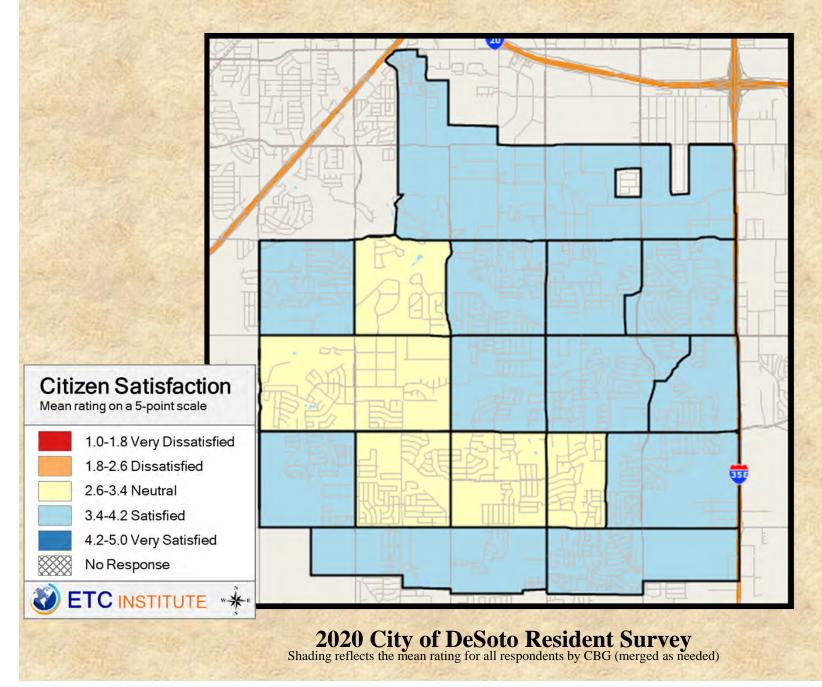




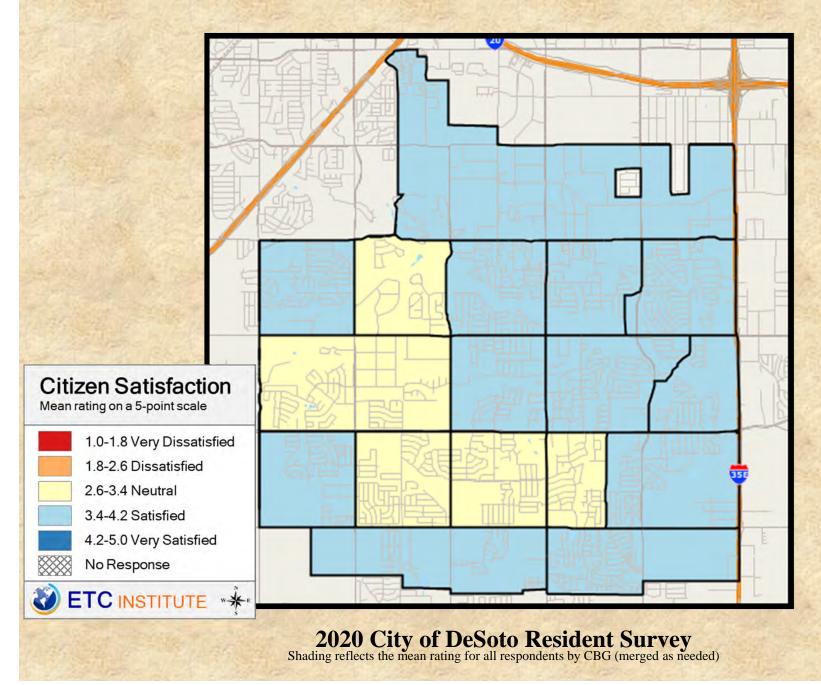
Q22-02 Satisfaction with number and location of city parks



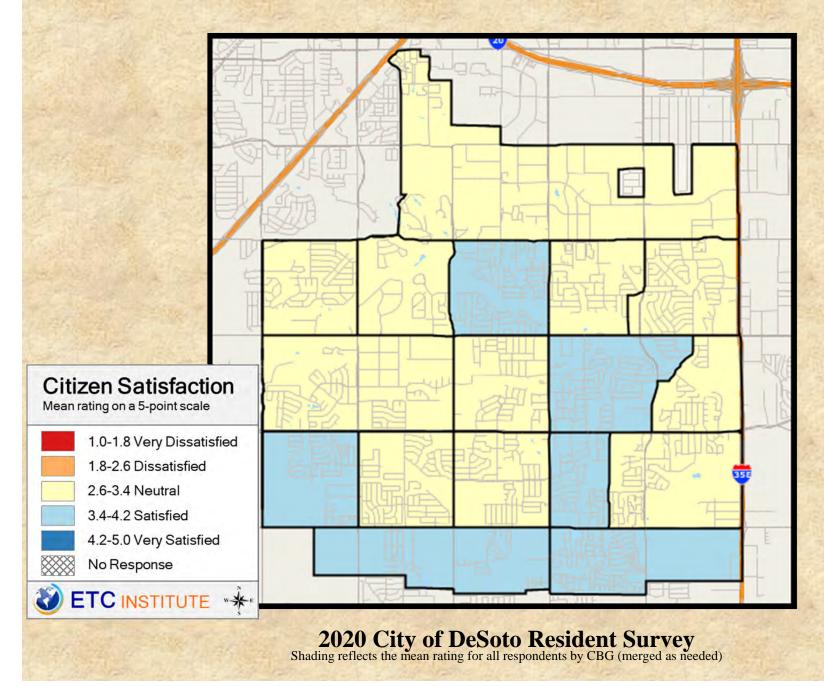
Q22-03 Satisfaction with quality of walking and biking trails



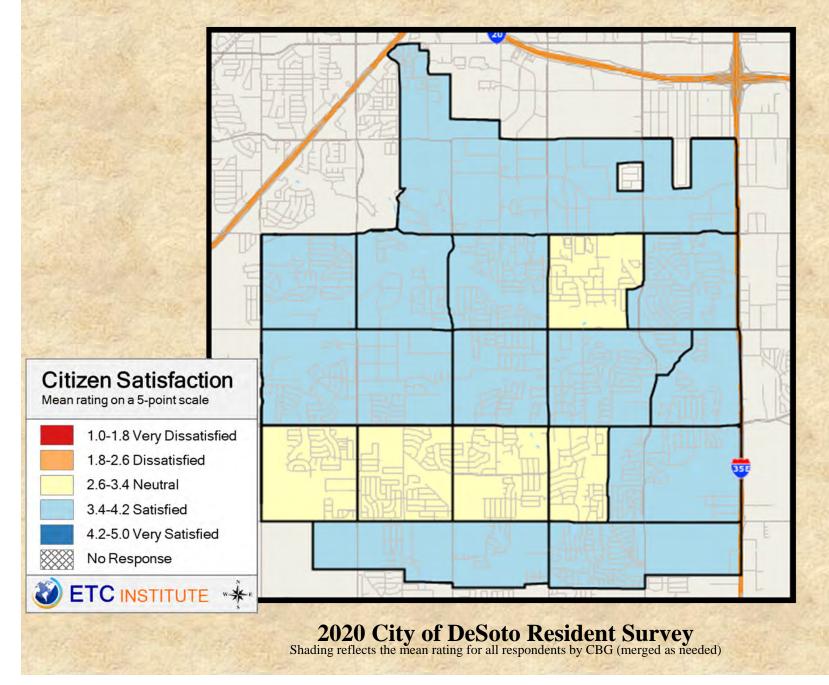
Q22-04 Satisfaction with number of walking and biking trails



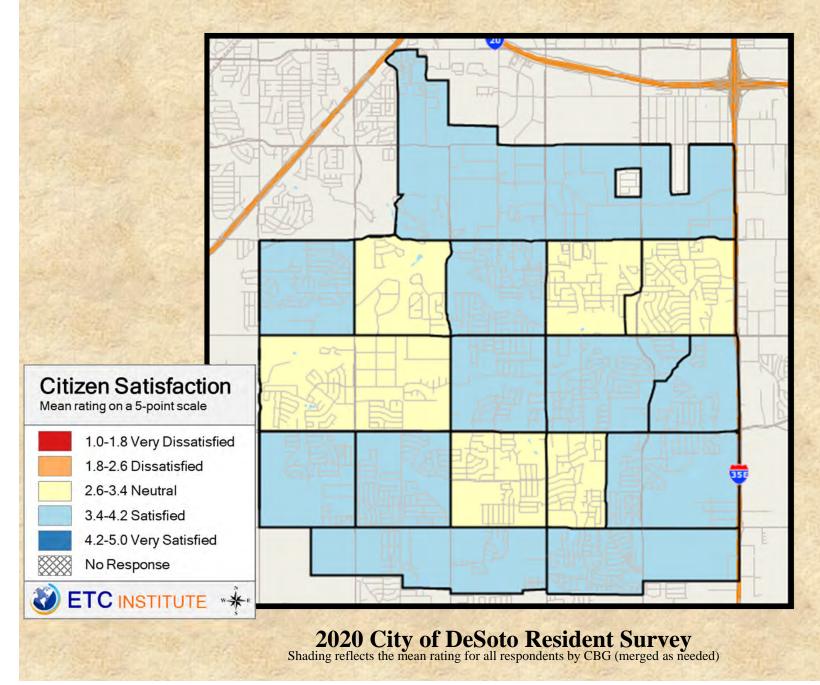
Q22-05 Satisfaction with quality and condition of swimming pool



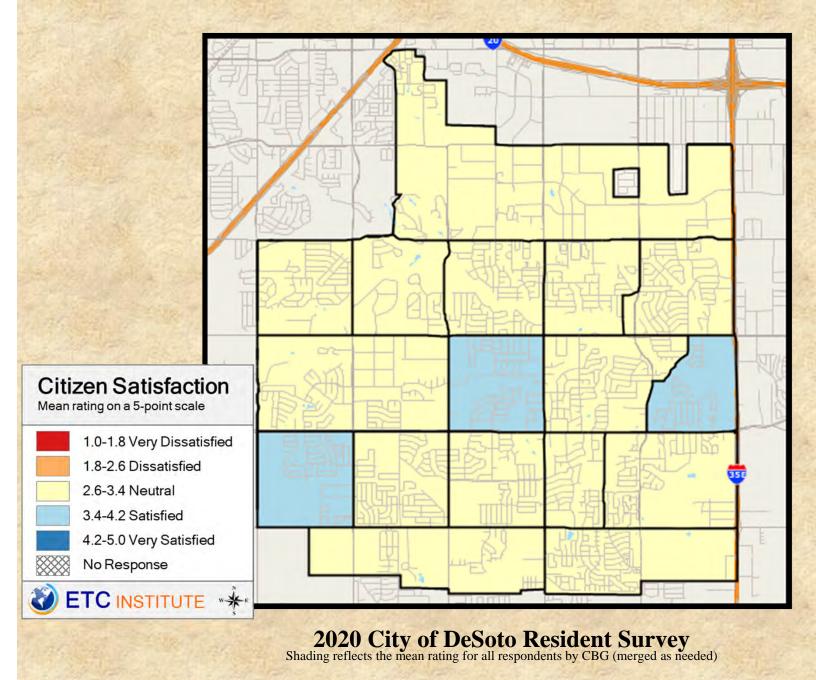
Q22-06 Satisfaction with quality of city sponsored events and activities



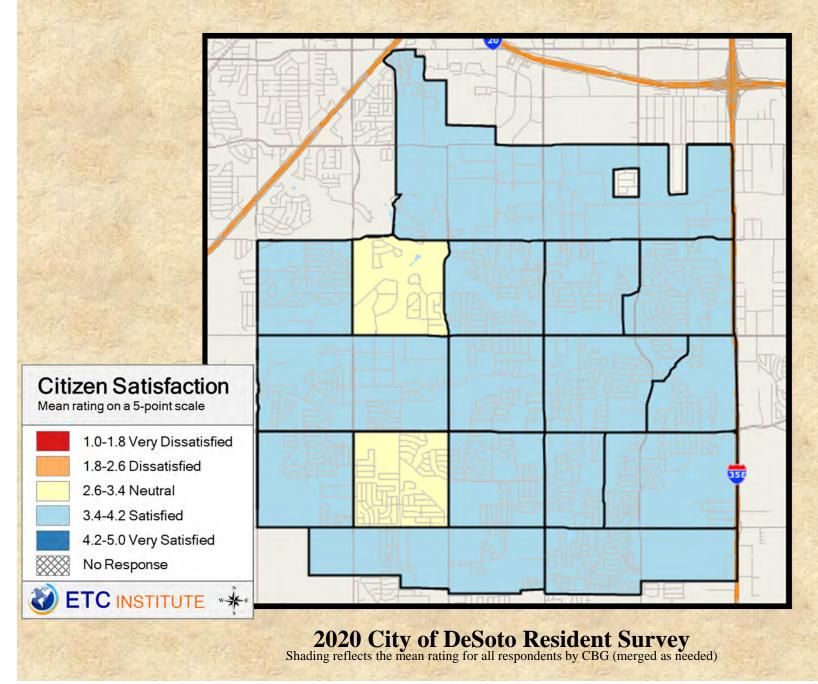
Q22-07 Satisfaction with quality of youth sports programs



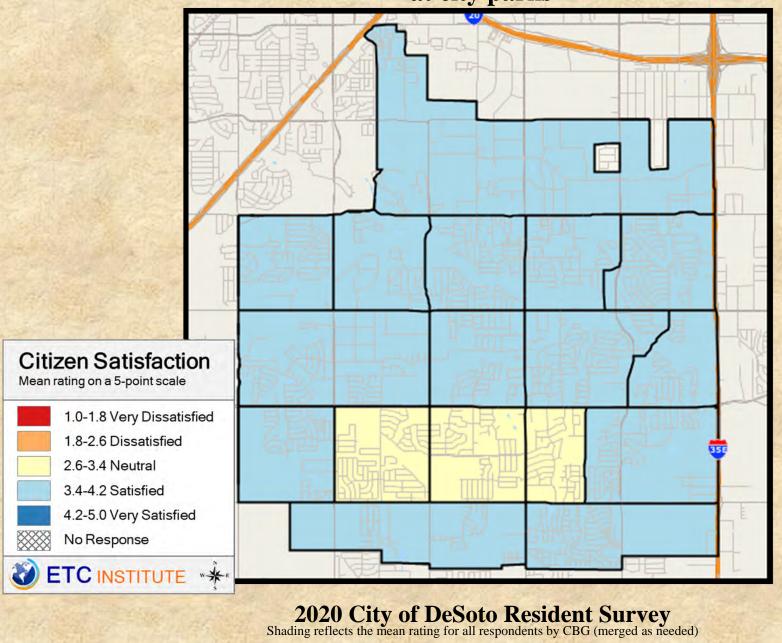
Q22-08 Satisfaction with quality of adult sports programs



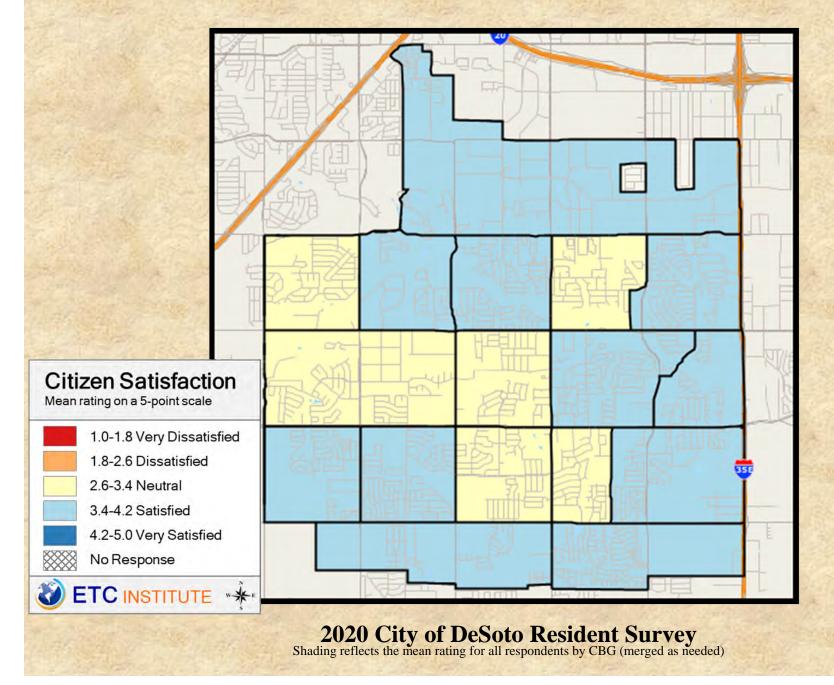
Q22-09 Satisfaction with quality of outdoor athletic fields



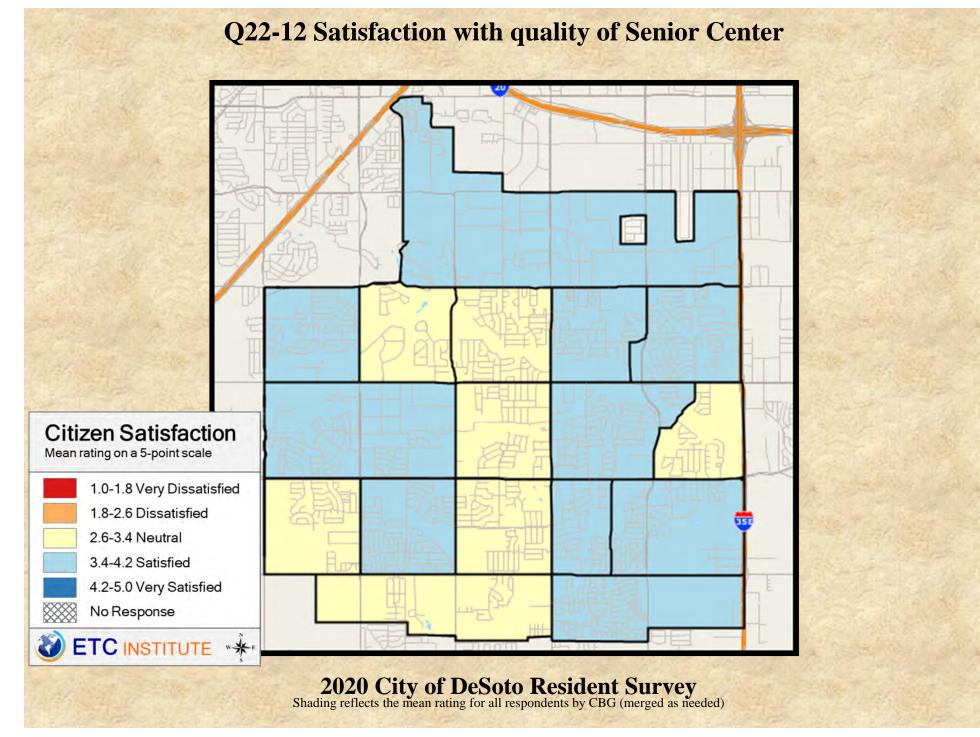
Q22-10 Satisfaction with quality of picnic areas, pavilion areas, and playgrounds at city parks

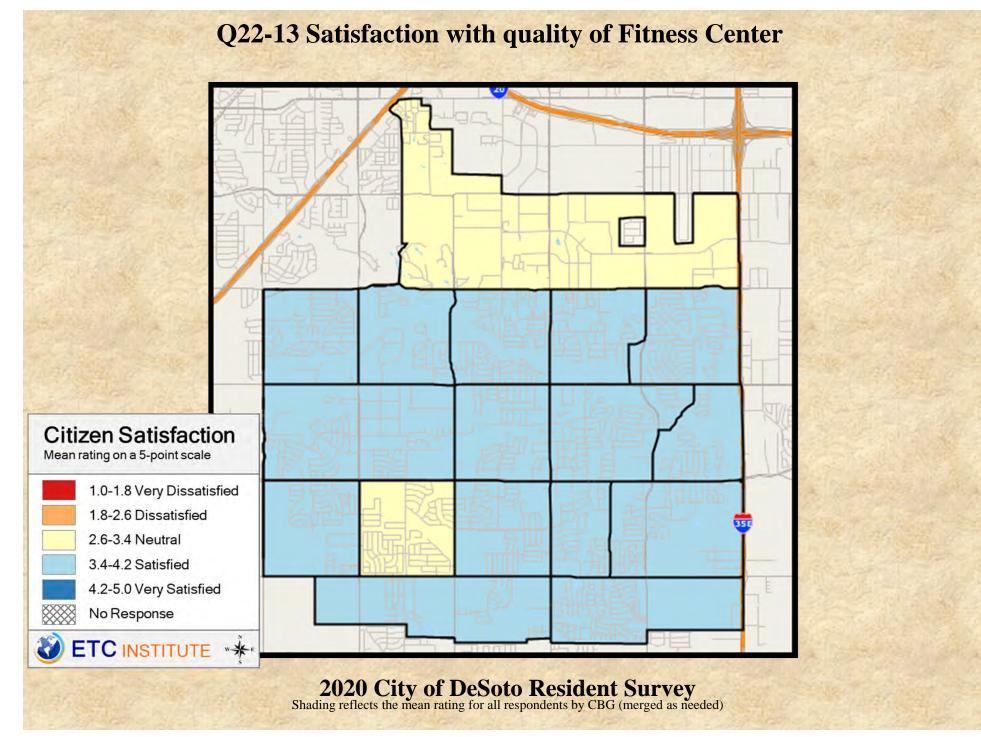


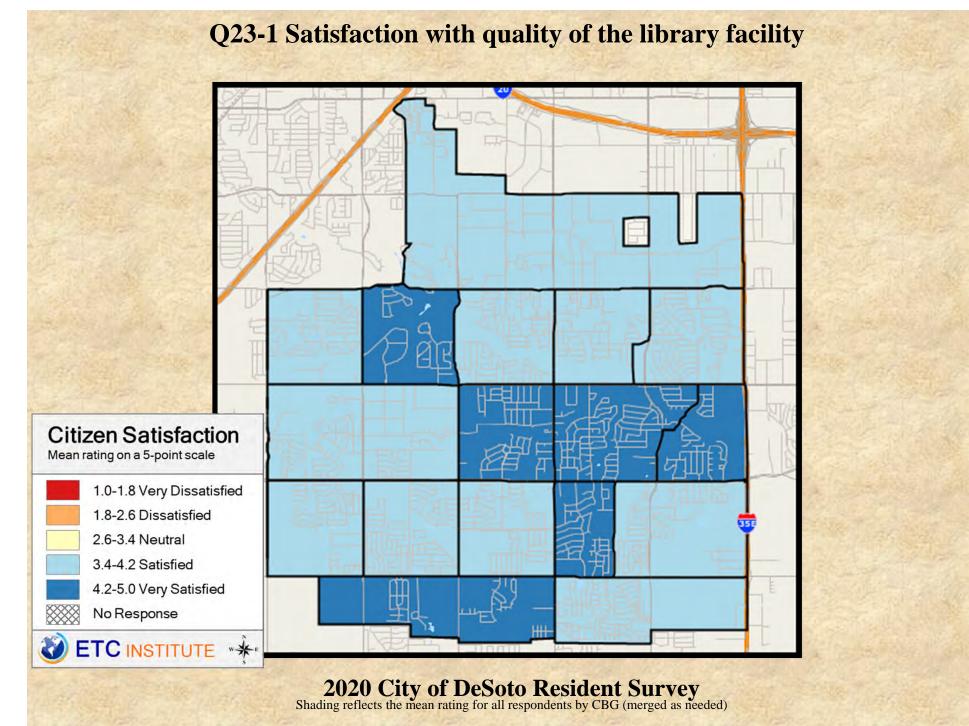
Q22-11 Satisfaction with variety/availability of recreational programs

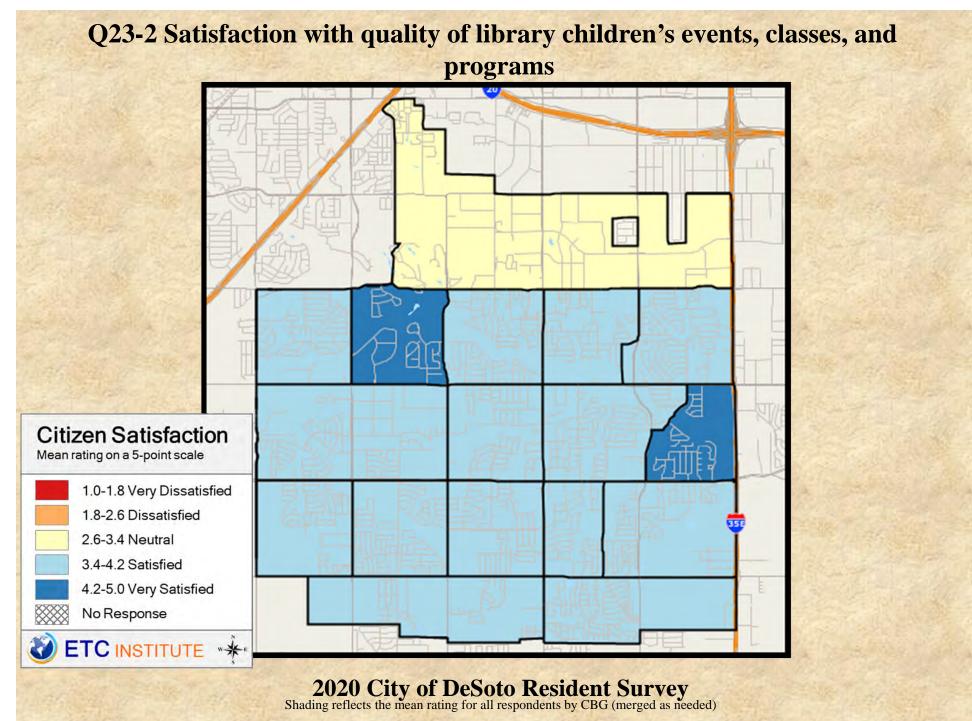


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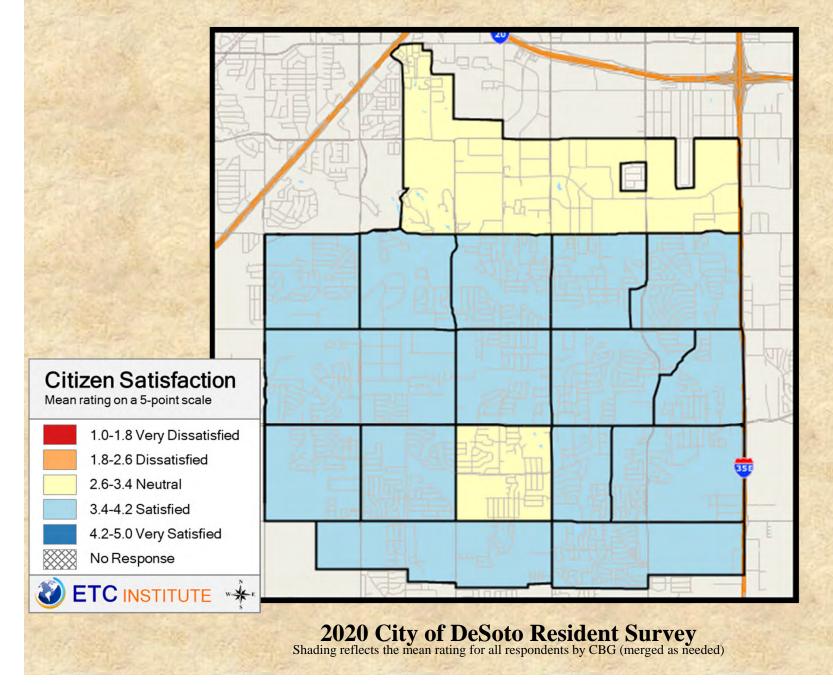




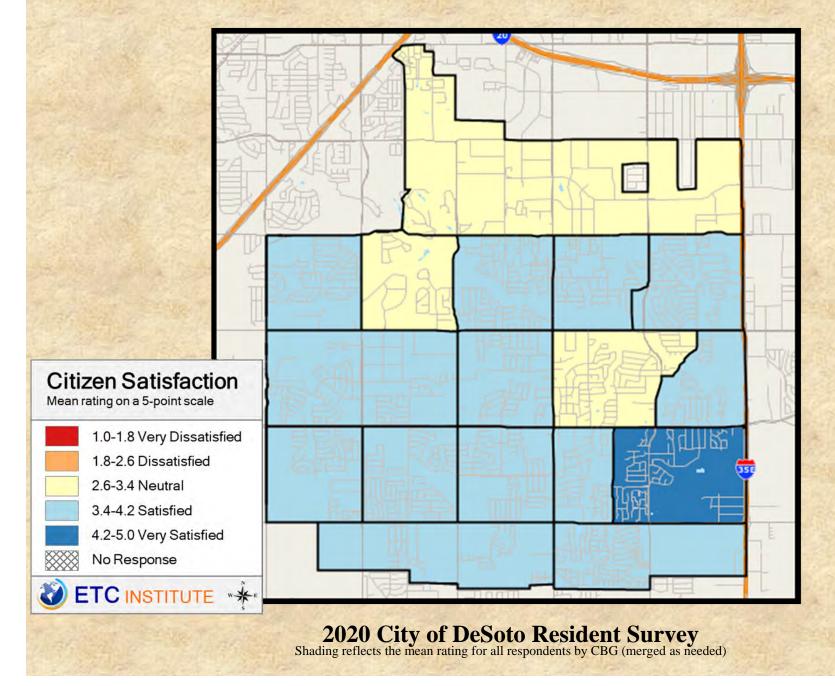




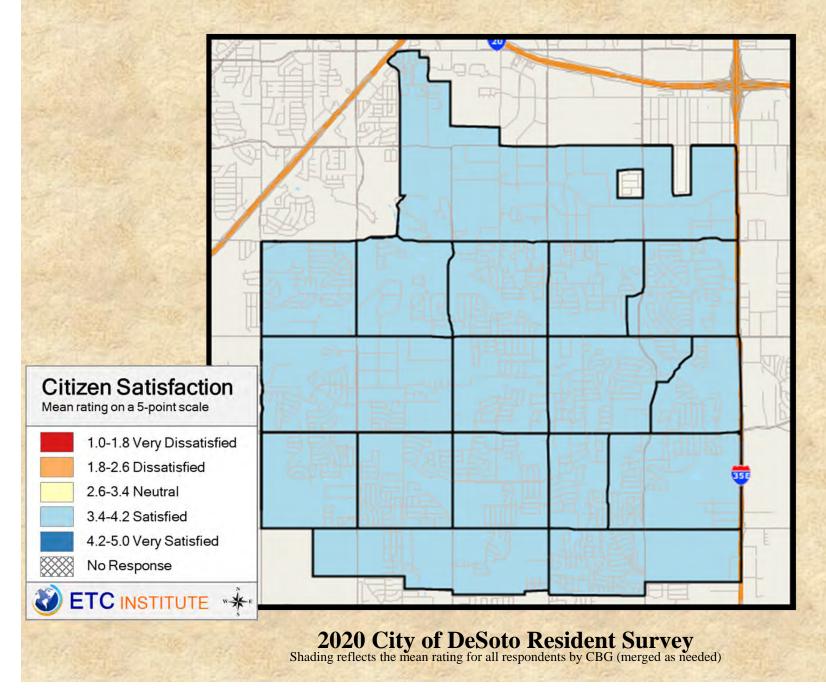
Q23-3 Satisfaction with quality of library adult events, classes, and programs



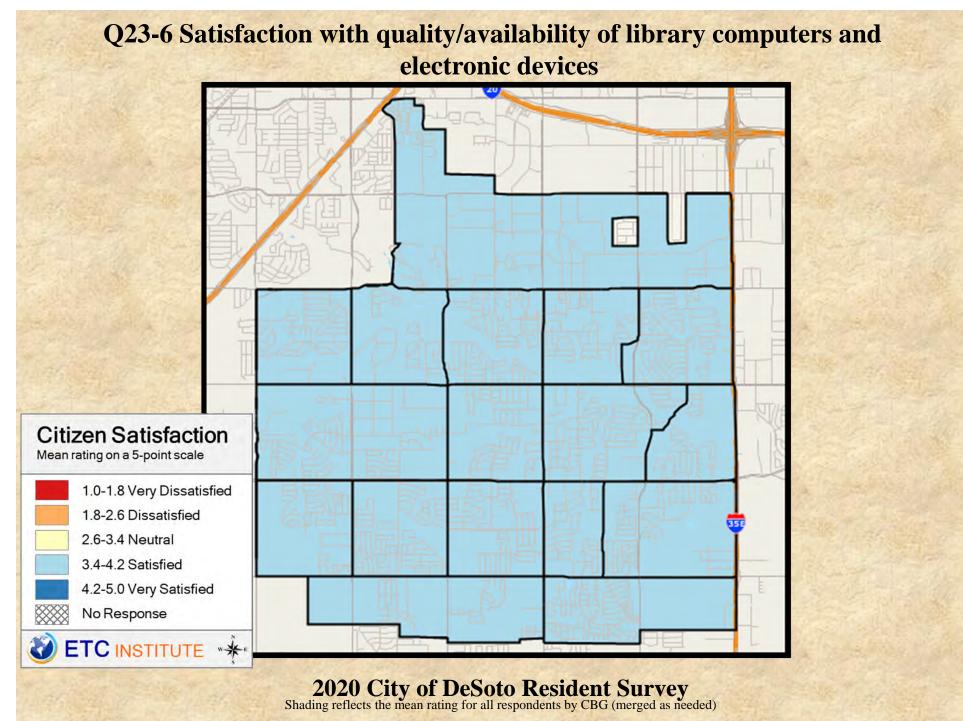
Q23-4 Satisfaction with quality of library teen events, classes, and programs



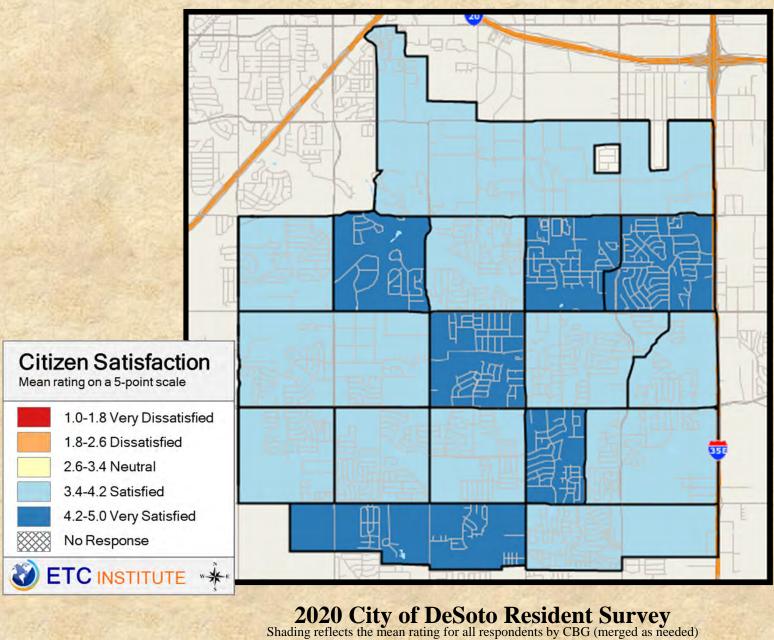
Q23-5 Satisfaction with quality of library materials and resources



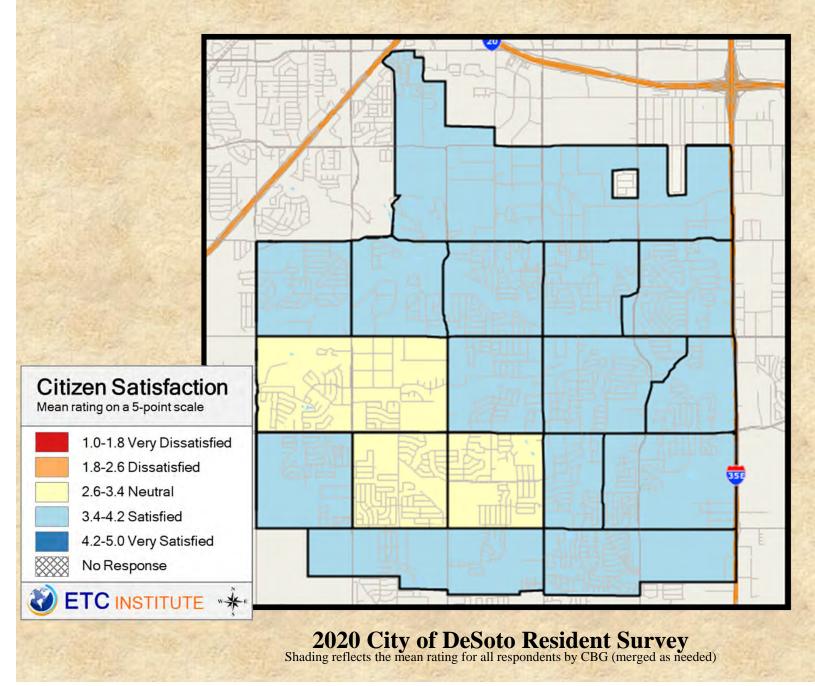
ETC Institute (2020)

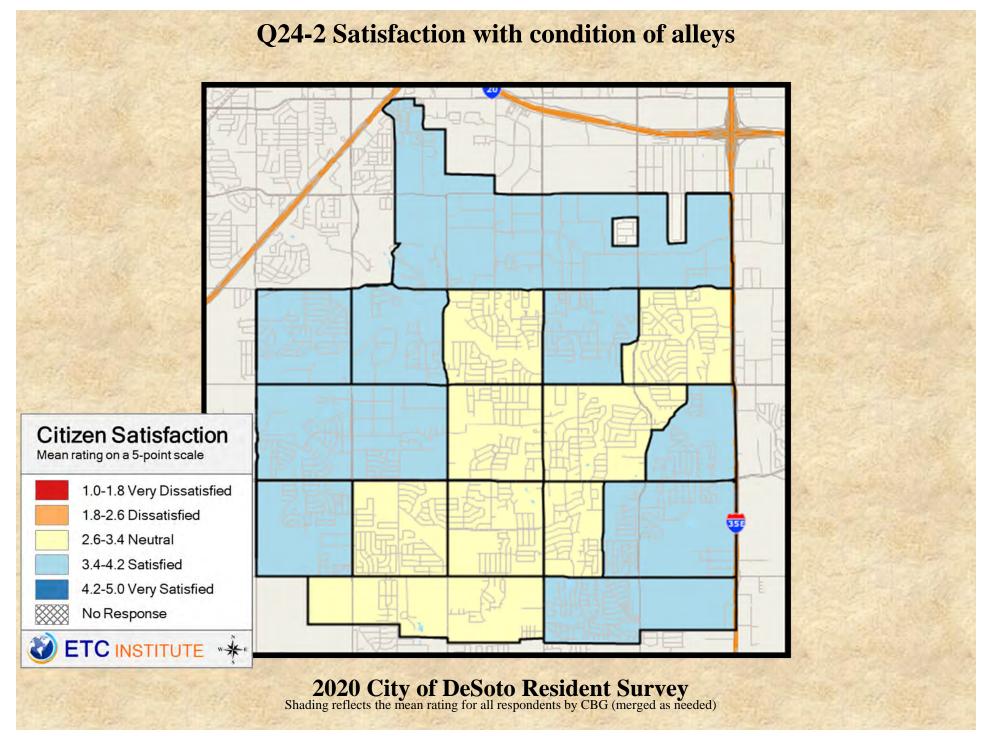


Q23-7 Satisfaction with quality of library staff customer service

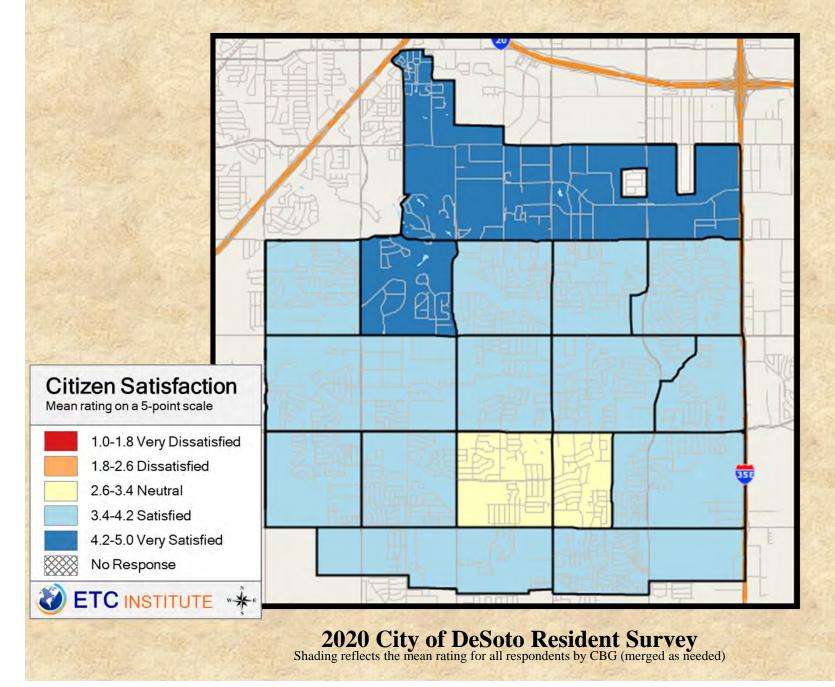


Q24-1 Satisfaction with code enforcement in neighborhoods

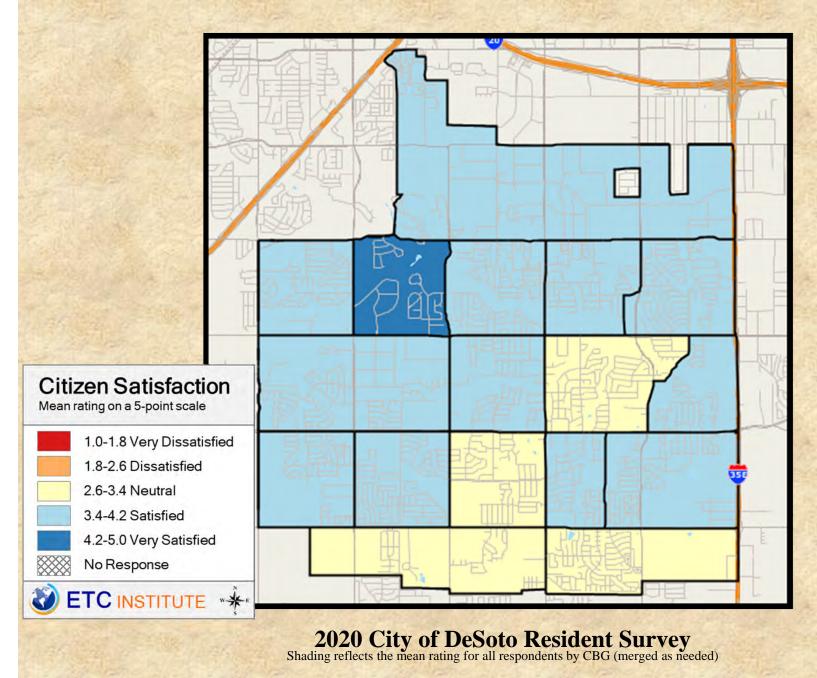




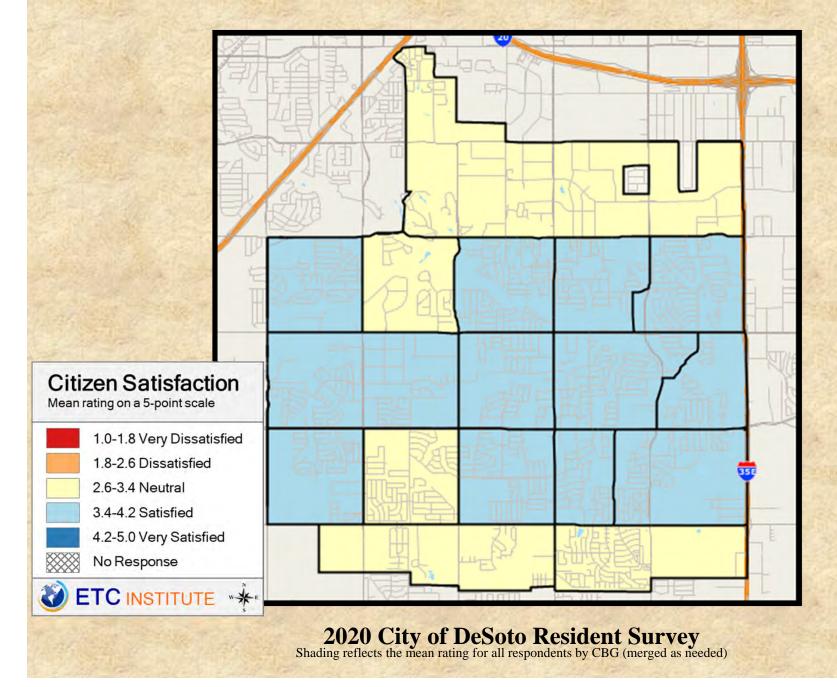
Q24-3 Satisfaction with landscaping of neighborhood entryways



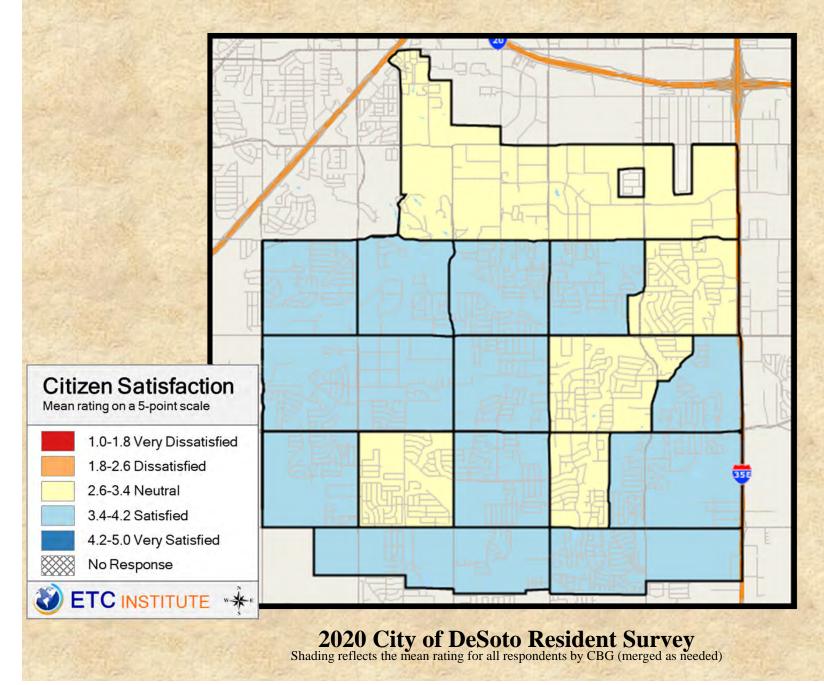
Q24-4 Satisfaction with condition of neighborhood streets

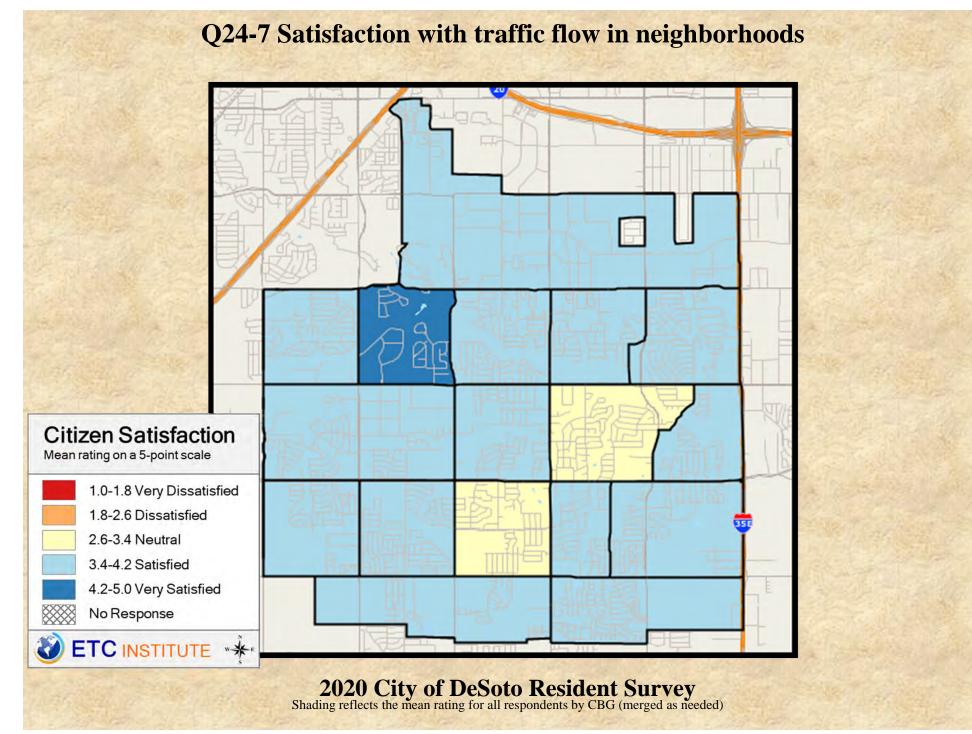


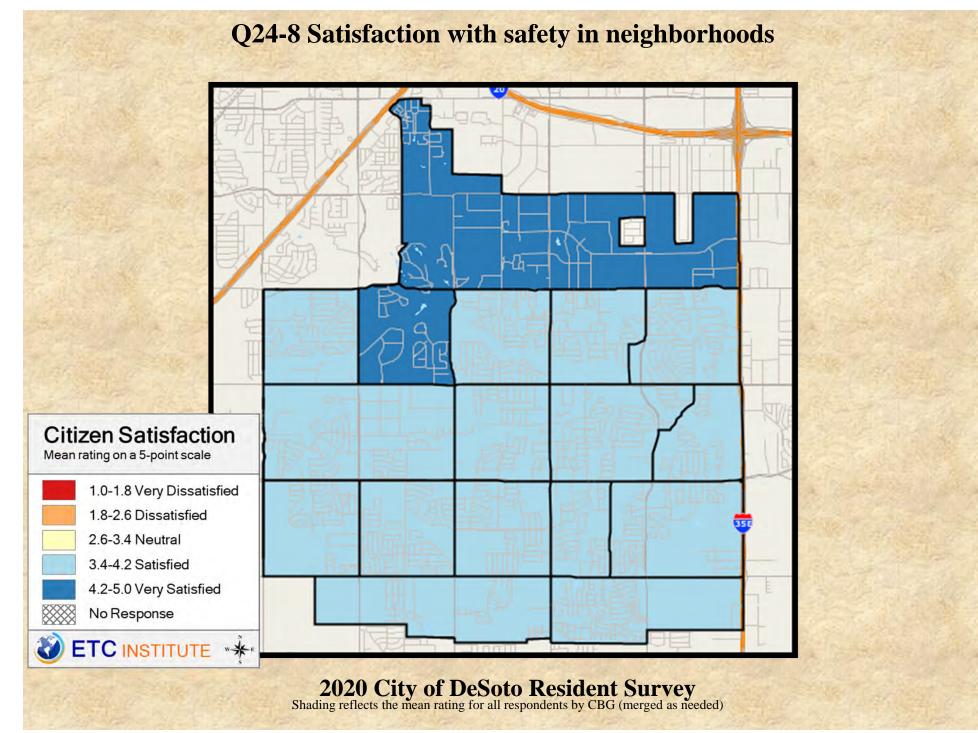
Q24-5 Satisfaction with condition of major streets leading into neighborhoods

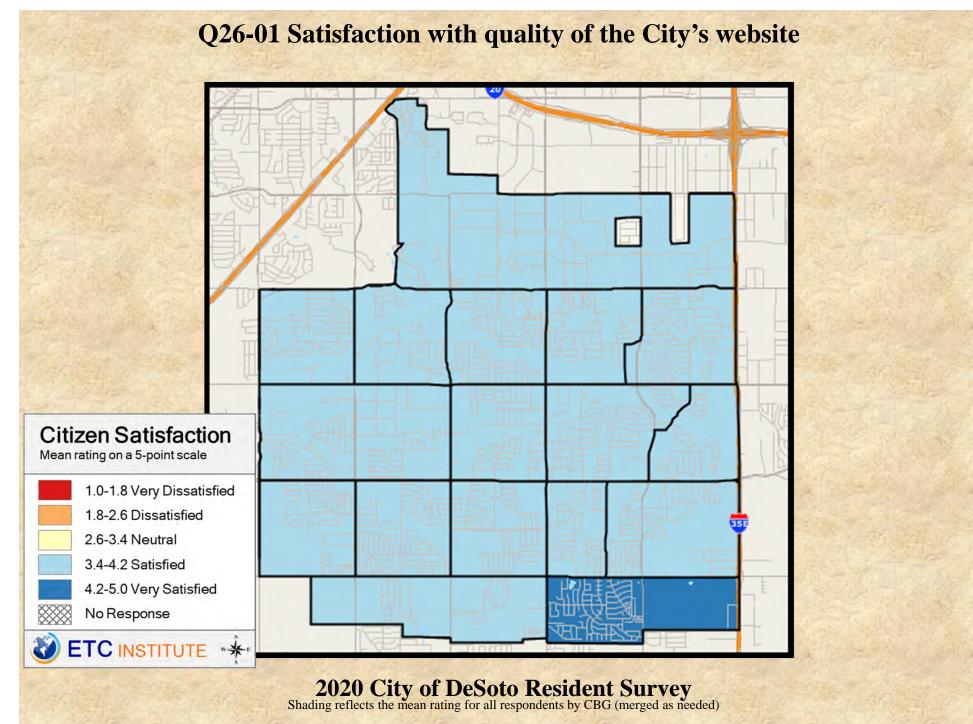


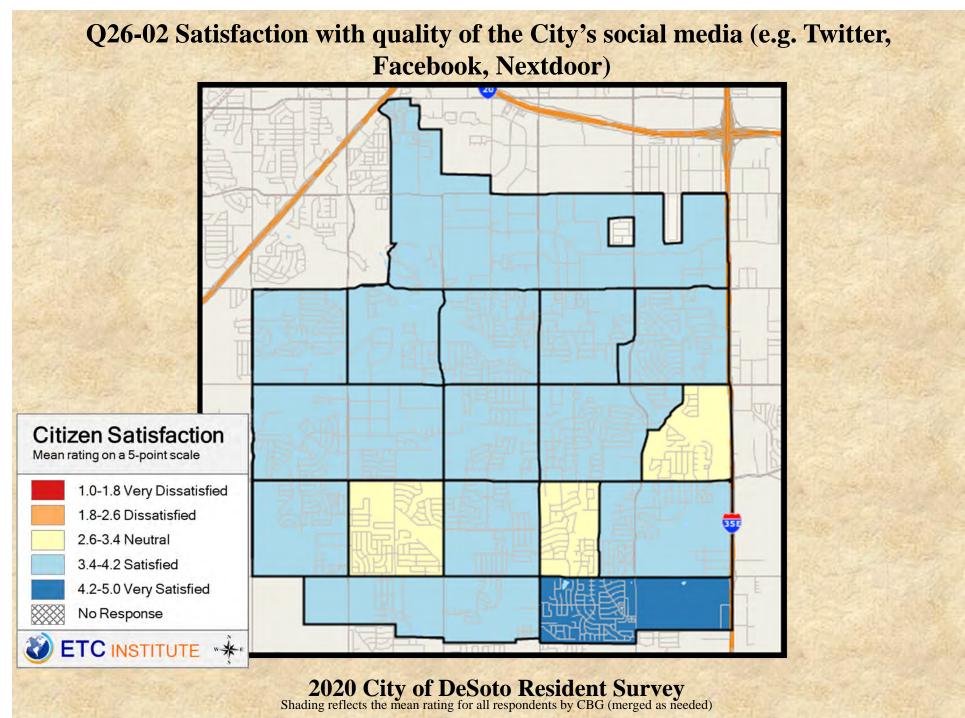
Q24-6 Satisfaction with condition of sidewalks in neighborhoods

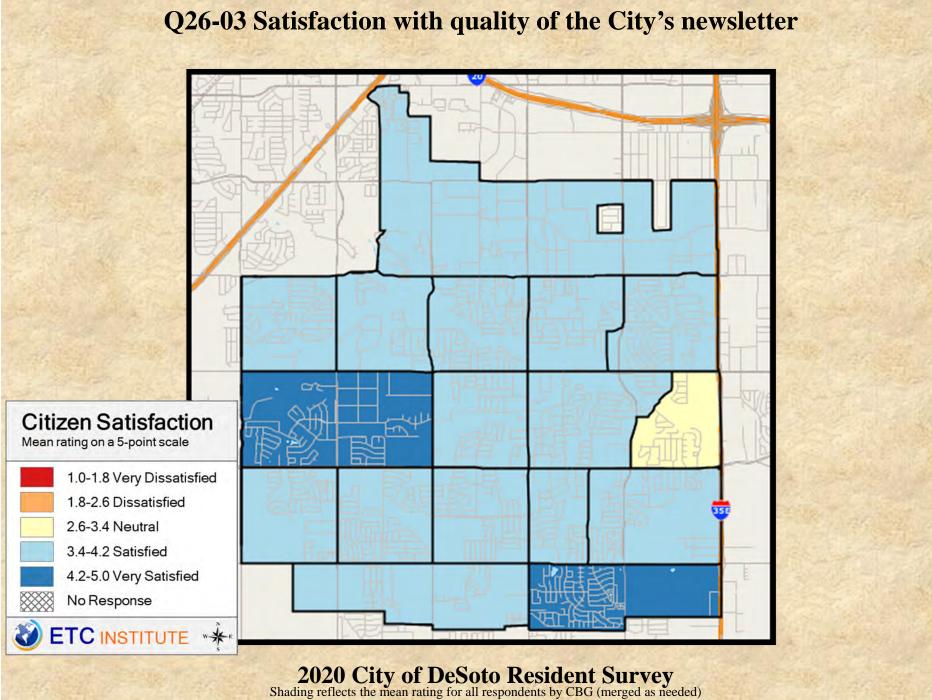




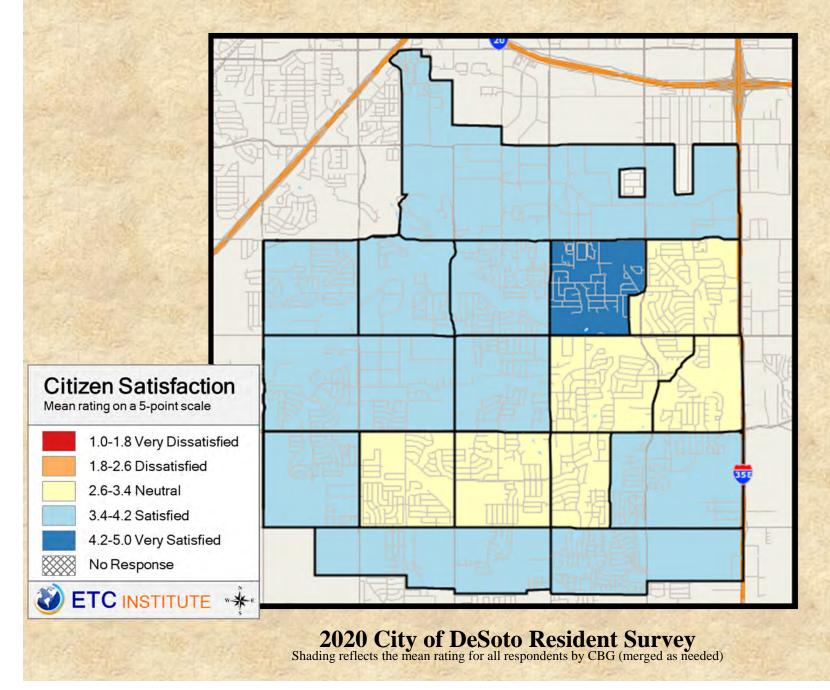


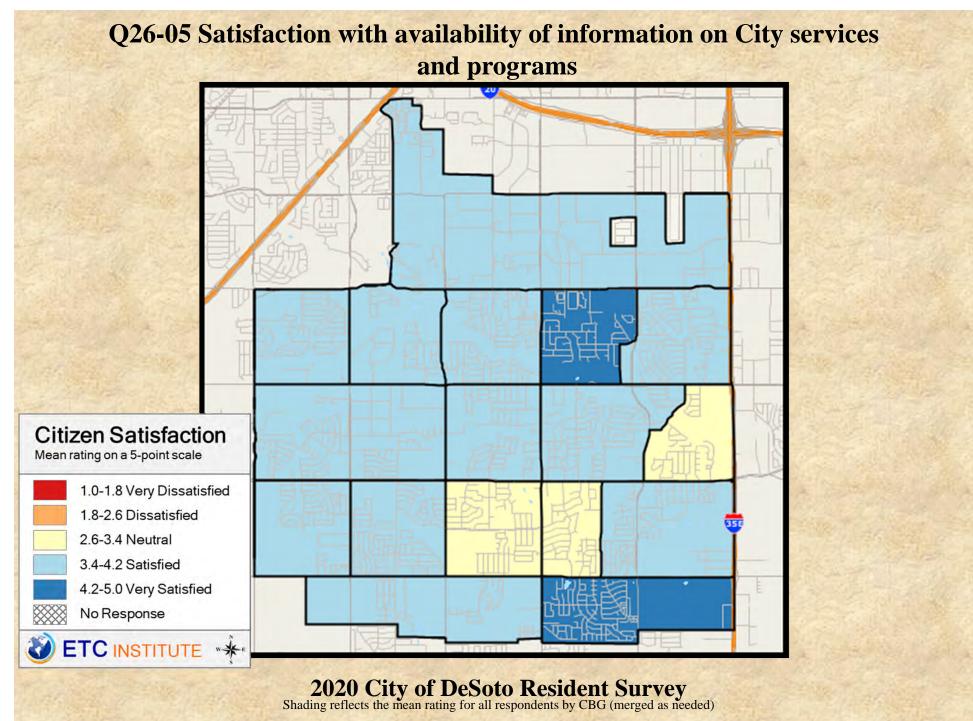


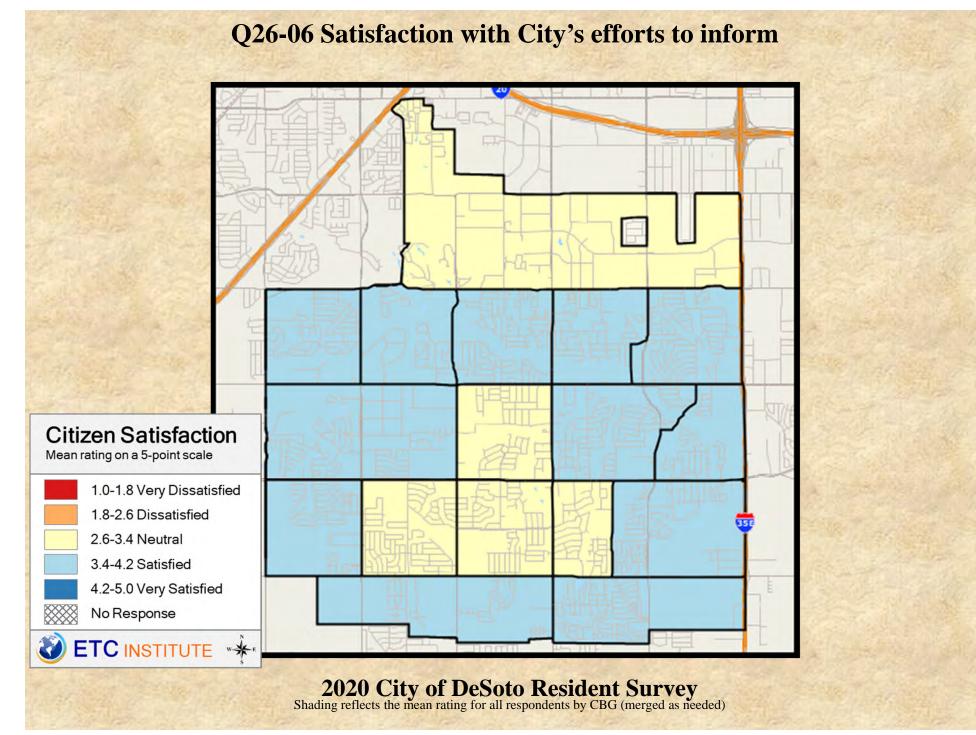




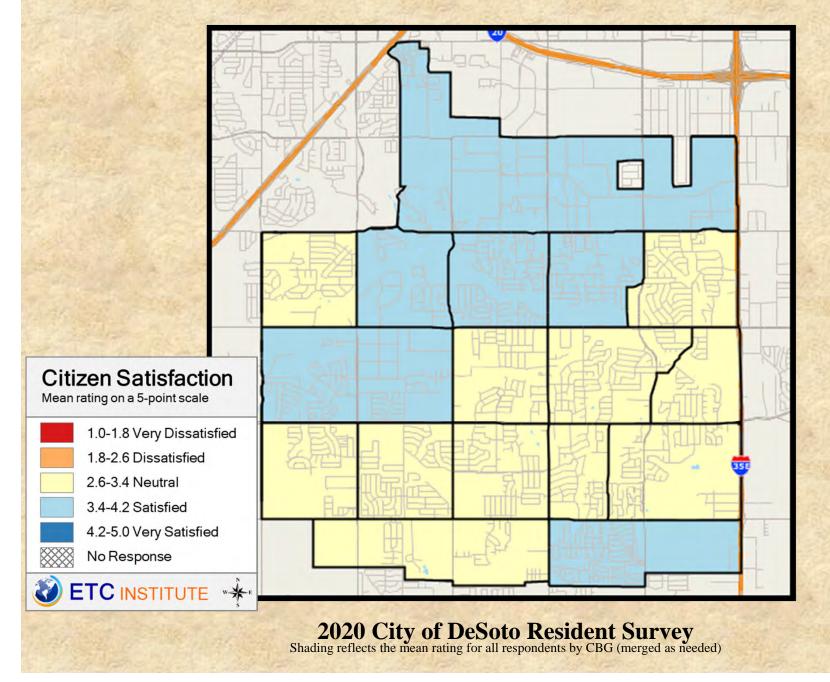
Q26-04 Satisfaction with quality of the City's GoRequest Mobile App





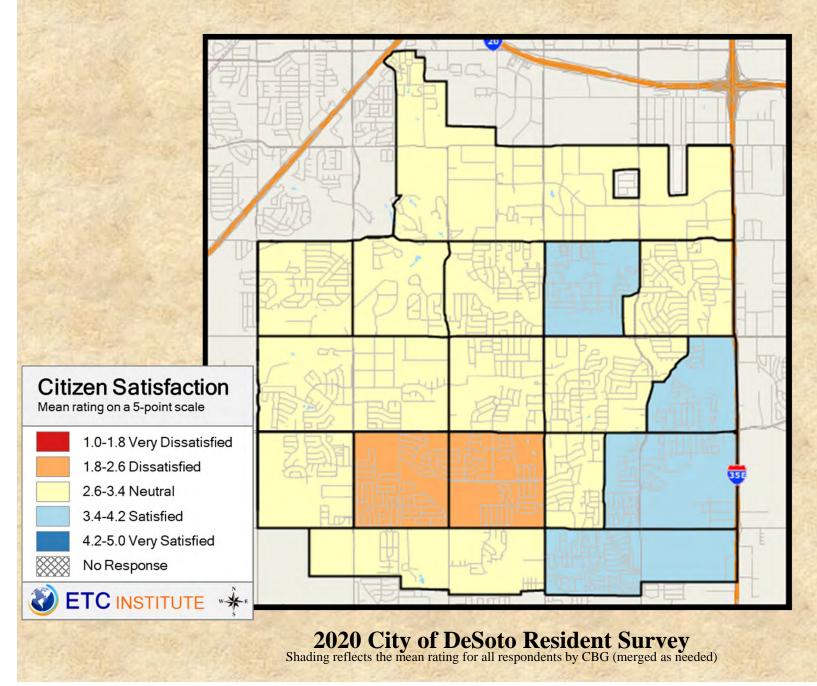


Q26-07 Satisfaction with level of public involvement in local decision-making

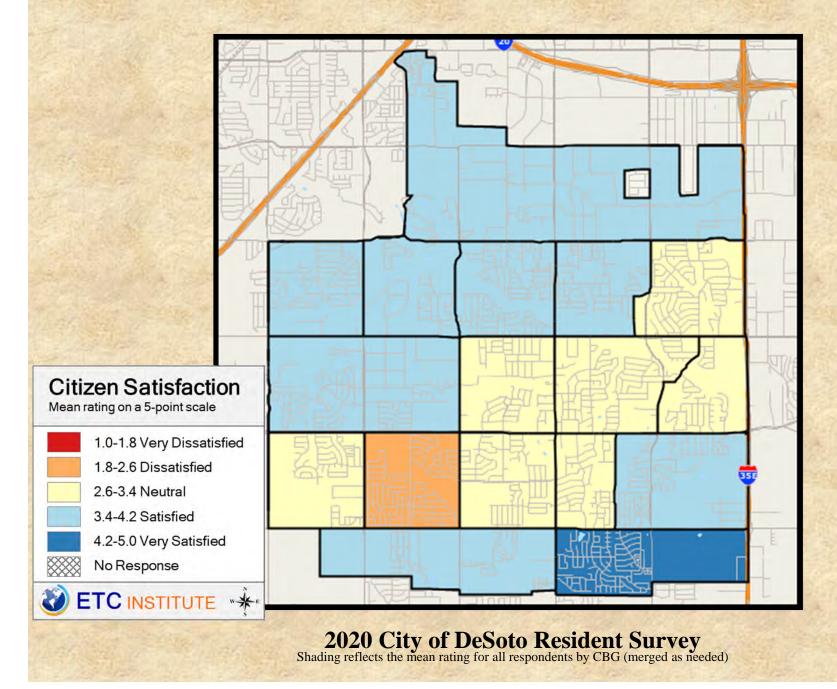


ETC Institute (2020)

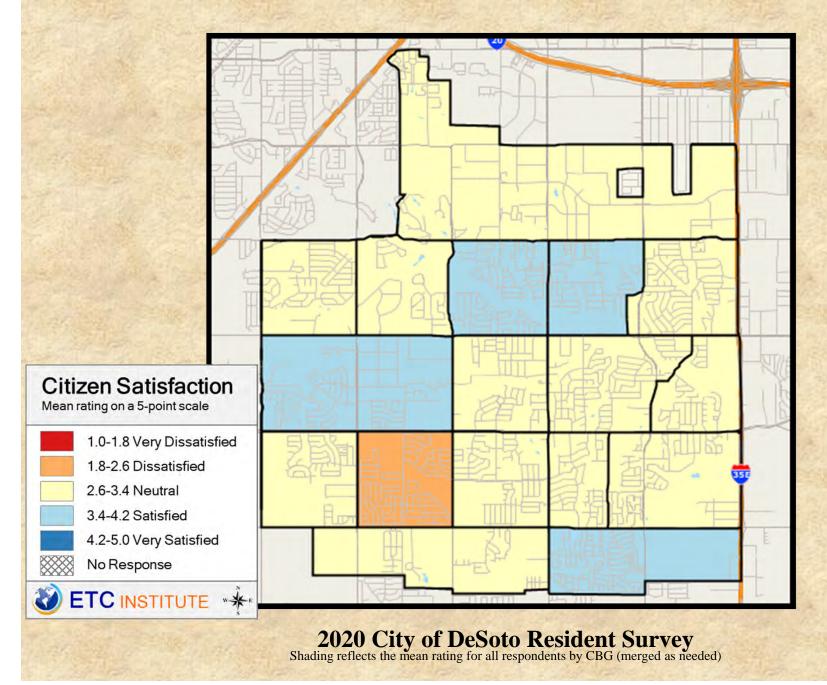
Q26-08 Satisfaction with transparency of City government



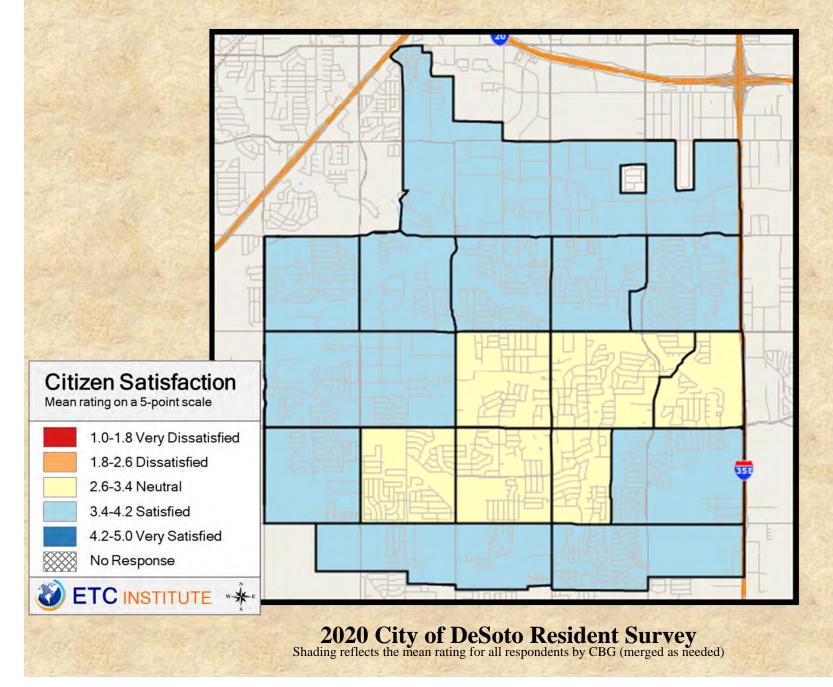
Q26-09 Satisfaction with keeping citizens informed about City business



Q26-10 Satisfaction with planning for future needs of residents



Q26-11 Satisfaction with having employees that respond to citizen needs



Q26-12 Satisfaction with providing an adequate forum for public input

