



Spring 2010

West Dundee Village Newsletter

Earth Day Celebration & Community Clean-Up

Saturday, April 24, 2010, 9 am - 12 pm (Registration begins at 8:30)

In honor of the 40th Anniversary of Earth Day, the Village of West Dundee is planning a community spring clean-up along the downtown portion of the Fox River. The theme of the global Earth Day movement this year is "A Billion Acts of Green" – mobilizing the power of people to create change by taking small steps that add up to an enormous collective action.

This effort is an expansion of work that was begun last year by a small group of dedicated volunteers who wanted to help maintain the beauty of our local environment. Along with picking up the winter's debris, we'll be reshaping and prepping the plant beds for the future planting of donated perennials, an attempt to relocate existing plants and replenish many of the plants that have died or been washed away by the river.

We invite families, individuals and environmental and service groups to join us for a morning of community service. We'll **meet at the Riverwalk Plaza on Lincoln Avenue** (see right), across from the Dundee Supermarket, where the ducks are fed.

Items you may want to bring with you include: work gloves, rakes, spades, pruning shears, and trowels. You'll be given some instructions and then set off to work together with your fellow community members to make a difference in our own little part of the world!



Can't make it on April 24, but want to participate in our Earth Day effort? If you can divide your over-grown perennials, or **donate plants** that have been purchased, please contact Village Hall for a list of desired species.

We hope that you'll join us in our commitment to the Earth Day mission, fostering a "fundamental shift in the way we consider our relations to the environment and to each other. ...choosing to act rather than react; invite rather than direct; collaborate rather than compete." To learn more about Earth Day, visit action.earthday.org.

Stay tuned for additional community clean-up days scheduled for June 26 and August 28. This is a great opportunity to work together to continue to make West Dundee a wonderful place to live!

Please take a moment to **RSVP** by contacting Village Hall. Phone: 847-551-3800, E-mail: villagehall@wdundee.org.

In the event of substantial rainfall on April 24, the event will be rescheduled for the following Saturday, May 1, from 9 am - 12 pm.

The **West Dundee Village Newsletter** is published quarterly as a public information service for Village residents and businesses.

VILLAGE BOARD

West Dundee is governed by a Village President & Board of Trustees, elected at-large.

The Village Manager is responsible for the administration of Village activities and services.

Village President	Larry Keller
Village Board of Trustees	Rebecca Gillam Patrick Hanley Norm Osth Thomas Price Julie Voss Andy Yuscka
Village Manager	Joseph Cavallaro

The **Village Board meets** on the **1st, 2nd** and **3rd Mondays** of each month at **7:30 pm** at **Village Hall** unless noted. The public is invited to attend and citizen participation is encouraged.

HOURS OF OPERATION

Village Hall: 102 S. Second Street	Monday - Friday 8:00 am - 4:30 pm
Public Safety Center #1: 555 S. Eighth Street (Rt. 31)	Monday - Friday 8:00 am - 6:00 pm
Public Safety Center #2: 100 Carrington Drive	Monday - Friday 8:00 am - 4:30 pm
Public Works: 900 Angle Tarn	Monday - Friday 7:30 am - 3:30 pm

IMPORTANT PHONE NUMBERS

Police/Fire Emergency	911
Non-Emergency Dispatch	847-428-8784
Village Hall	847-551-3800
Police Administration (PSC 1)	847-551-3810
Public Works	847-551-3815
Fire Administration, Bldg Dept & Community Development (PSC 2)	847-551-3805



CALENDAR OF EVENTS

APRIL

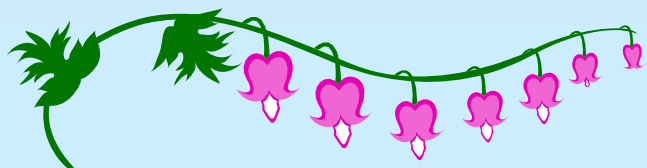
- 2 First Yard Waste Pick-up
- 2 **GOOD FRIDAY - Village Offices Closed**
- 4 **HAPPY EASTER!**
- 5 Regular Board Meeting 7:30 pm
- 6 Appearance Review Commission 7:30 pm
- 12 Committee of the Whole 7:30 pm
- 19 Regular Board Meeting 7:30 pm
- 26 Planning & Zoning Commission 7:30 pm

MAY

- 3 Regular Board Meeting 7:30 pm
- 3 Police & Fire Commission 7:00 pm
- 4 Appearance Review Commission 7:30 pm
- 9 **HAPPY MOTHERS DAY!**
- 10 Committee of the Whole Meeting 7:30 pm
- 14/15 Multi Sub Garage Sale 9am-4pm
(Neighborhoods West of Jewel)
- 15 Backyard Garden Club Plant Sale 9-11 am
- 17 Regular Board Meeting 7:30 pm
- 24 Planning & Zoning Commission 7:30 pm
- 30 VFW Memorial Day Parade 2:00 pm
- 31 **MEMORIAL DAY - Village Offices Closed**

REFUSE COLLECTION WILL BE MOVED TO SATURDAY FOLLOWING THESE UPCOMING HOLIDAYS:

*Memorial Day
Independence Day
Labor Day*



Please visit our website at wdundee.org for meeting agendas, news and information.

Spring is a time for cleaning out and fixing up...

ELECTRONICS RECYCLING

Trying to figure out what to do with those old electronics that have outlived their usefulness?

West Dundee will take in & recycle your electronic waste Mondays thru Fridays from 8:30 am - 3:00 pm at our Public Works facility (900 Angle Tarn).

Accepted items include almost anything electronic - radios, TVs, computer equipment, VCRs, etc, and even used batteries.

Items not accepted include kitchen appliances such as refrigerators, stoves, toasters and microwaves, as well as vacuum cleaners.

Some items, if still in good working order, can be donated to Habitat for Humanity's ReStore in Elgin. Visit restoreelgin.org or call 847-742-9905 for info.

ComEd also offers appliance recycling and even free removal. Learn more on the "Home Savings" section of comed.com or call 800-334-7661.

To dispose of large household items at the curb, call Allied Waste at 800-650-0303 to arrange for a special pick up (fees may apply).

CURBSIDE YARD WASTE COLLECTION BEGINS APRIL 2nd

Organic yard waste materials should be placed at the curb in a Kraft type paper bag or in an open plastic or metal container, and must be separate from refuse.

Cans containing yard waste should be clearly identifiable and set out with the lid off. Yard waste in plastic bags will not be collected.

Brush and tree trimmings must be less than 2" in diameter and should be cut into lengths of 4' or less, tied with biodegradable twine into bundles no more than 2' in diameter and not to exceed 50 pounds.

Dirt, sod, large branches, tree stumps, rocks, garden vegetables, fruit and non-organic materials are not considered yard waste and should not be included.

Final yard waste collection for the season will be November 27th.

BUILDING PERMIT REMINDER

If you are planning a home improvement project, you may be required to obtain a building permit.

Building permits are issued to ensure that the work performed is in conformance with fire and building codes. It protects your property by making sure that work, whether DIY or by a contractor, has been done correctly. The building permit fee is used to offset the cost of the plan review and inspections.

Guidelines for many of the common projects that require a building permit are available at wdundee.org under Ordinances and Forms > Forms and Applications. These include:

Fences, sheds, garages, patios, decks, room additions, screened-in porches, re-roofs, siding, fireplaces, central air, pools, sidewalks, remodeling, driveways, sewer repairs, lawn sprinkling systems, hot tubs, hot water tank replacement/installation. This list is not all-inclusive.

For specific building code requirements for any project you are considering, please **contact the Community Development Department at 847-551-3805 or comdev@wdundee.org**, and we will be more than happy to answer any questions you may have. As the property owner, it is your responsibility to make sure that the proper building permit is secured prior to doing any work.

YOU **DO** COUNT IN THE 2010 CENSUS

The 2010 Census is a count of everyone residing in the United States. All U.S. residents must be counted; people of all races and ethnic groups, both citizens and non-citizens.



Census questionnaires will be delivered or mailed to households via U.S. mail in March 2010. Census workers will visit any households that don't return questionnaires.

The 2010 Census is quick, easy and confidential and takes only 10 minutes to complete. By law, the Census Bureau cannot share an individual's census questionnaire responses with anyone, including other federal agencies and law enforcement entities.

Census information helps determine locations for schools, roads, hospitals, job training, child care, senior citizen centers, grant programs, urban revitalization and each municipality's share of State and Federal funds.

Please help make a difference for your community! Complete and mail your census form right away!

VILLAGE FINANCIAL REPORTING IS TOP NOTCH!

For the 17th year, West Dundee was awarded the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officer's Association.

The award recognizes governmental bodies whose comprehensive annual financial reports (CAFRS) go beyond the requirements of generally accepted accounting principles and are prepared in the spirit of transparency and full disclosure.

THE WATER DIVISION NEEDS YOUR HELP!

On occasion, while reading water meters at residences, the Village meter readers may encounter a problem with the reading, indicating a repair may be necessary.

Should this occur, the Village's meter reader will leave a notice on the door indicating that there may be a problem with the meter and asking that the resident call the Water Division to schedule an appointment to allow personnel to access the meter to make the necessary repairs. These repairs are made at no cost to the homeowner and most repairs are completed within 5 to 30 minutes.

If there is a problem with the equipment and repairs are not made, the billing department will be forced to estimate the water bills, which could potentially lead to a higher bill. If you do receive a repair notice, a prompt response for scheduling repairs will lessen the chance of an estimated water bill.

Speaking of the Water Division...

The Randall Road Water Treatment Plant, completed in June of 2009, has received the 2010 Project of the Year Award in the Environmental category, for projects costing less than five million dollars, from the Chicago Chapter of the American Public Works Association.

The Treatment Plant was chosen for this award not only for its innovative technologies and design, but also due to the high level of involvement that the Water Division staff was provided in the design phase of the project.



Shop & Dine Local

The Village of West Dundee is proud to once again sponsor the Shop & Dine Local program, initiated last fall to help the businesses and residents of West Dundee during these challenging economic times.

Based on positive comments from restaurants and merchants who participated in the pilot program, as well as many local residents, the Shop & Dine Local program is being expanded to allow quarterly offers and discounts to be included in each issue of the Village Newsletter.

Offers available for the Spring quarter are shown below and are **valid until May 15, 2010**.

Your patronage of local restaurants and merchants makes a difference not only to our business community, but also the Village, which depends on sales tax dollars to provide the services and programs that we all enjoy.

By shopping locally, you help keep these much needed sales tax dollars within the community and working for you.

Please clip out the below discount cards and present them at participating businesses to enjoy the offerings shown here, knowing that you are not only saving money, but also helping your community!

Dining Discount Card

Use this card to get a **10% discount** at the participating West Dundee restaurants listed below.

This offer may not be combined with any other discounts or promotions. Discount offer is good for dine-in only and excludes alcohol, tax and tip.

Dominick's Pizzeria & Ristorante

735 S. Eighth St.

Emmett's

128 W. Main St.

Famo's Subs & Salads

4608 W. Main St.

Francesca's Campagna

127 W. Main St.

Maxwell's Hotdogs

551 S. Eighth St.

McDonald's

386 S. Eighth St.

R Bar & Grill

101 W. Main St.

Regina's Via 31

629 S. Eighth St.

The Village Squire

125 Washington St.



Village of
West Dundee

Dining Discount Card
Spring 2010

Village of
West Dundee



Shopping Discount Card
Spring 2010

Shop & Dine Local continued...

Shopping Discount Card

Use this card to take advantage of the numerous discounts being offered by participating merchants, listed below. Discount details are also available at wdundee.org.

All Things Paper 121 W. Main St.

Two free Swarovski Crystals
per custom invitation.

Around the Corner Candy 107 S. Second St.

\$1 off your \$10 purchase.
½ lb Milk Chocolate Covered
Giant Raisins \$2.25.

Body & Mind Pilates Plus 120 Washington St.

Free Introductory
Pilates Session.
A \$50 value!

Century Electronics 711 S. Eighth St.

Free HDMI cable with any
Bluray disc player.
A \$30 value!

Curves

858 W. Main St.

1st month FREE
with 12 month contract.
\$25 one time service fee.

D&J's One Cut Above the Rest 210 Washington St.

20% off any service to new
customers with Salon Owners
Julie, Joanne, & Diane.

D&M Perlman Fine Jewelry 740 S. Eighth St.

25% off any regular
price piece of
jewelry or giftware item.

Everything Floral 122 W. Main St.

\$10 discount on floral orders
of \$49.95 or more. 10% off
cash & carry fresh in-store.

Famous Labels

390 N. Eighth St.

Take an additional
10% off any \$25
or more purchase.

Finger's Nail Studios

825 Village Quarter Rd.

50% off Full Sets,
\$5 off Manicures
& \$10 off Fills.

Home Furniture Mart

1200 Spring Hill Mall

Take 5% off
anything in the store.

Kane County Cleaners

102 W. Main St.

Free pick up & delivery.
20% off dry cleaning
& laundry.

Let's Learn

848 W. Main St.

15% off purchase.

Kay Jewelers

1272 Spring Hill Mall

15% off selected
merchandise.
10% off repairs.

Ladybug Lane

518 W. Main St.

10% off greeting cards.
15% off lamps.

Lover's Lane

545 S. Eighth St.

Buy one party at \$6.00
get one party free.

Nature's Fresh

850 W. Main St.

Free dozen large eggs
with \$15 purchase.

Pretzel Palace

719 W. Main St.

25% off purchase.

Pro Image

1090 Spring Hill Mall

15% off your next purchase
of \$50 or more.
Not valid with other offers.

Red Wing Shoe Store

320 N. Eighth St.

\$20 off Red Wing Brand
boot/shoe.
\$15 off Worx Brand boot/shoe.

Romantica

125 W. Main St.

10% off all regular priced
jewelry, accessories, dresses,
tops & bottoms.

Spa Bleu

106 N. Second St.

\$5 off any service over \$50 or
\$10 off any service over \$100.

Surf City Squeeze

1484 Spring Hill Mall

10% off all smoothies.

The Cocoa Cabana

651 S. Eighth St.

15% off purchase.
10% off Birthday Party.

The Sports Fanatic

1516 Spring Hill Mall

15% off any merchandise
in the store.

Time 2 Tan

864 W. Main St.

\$5 dollar tanning.
Free Discount Card.
10% off retail product.

Spring Hill Gateway

Curves

Famous Labels

Let's Learn

Nature's Fresh Market

Red Wing Shoe Store

Time 2 Tan

Main Street

All Things Paper

Everything Floral

Kane County Cleaners

Ladybug Lane

Pretzel Palace

Romantica

Spring Hill Mall

Home Furniture Mart

Kay Jewelers

Pro Image

Surf City Squeeze

The Sports Fanatic

Eighth Street & Beyond

Century Electronics

D&M Perlman Fine Jewelry

Finger's Nail Studios

Lover's Lane

The Cocoa Cabana

Just off Main Street
Around the Corner Candy
Body & Mind Pilates Plus
D&J's One Cut Above the Rest
Spa Bleu

Discounts may not be combined with any other offers, discounts or promotions.

Merchant discount details are listed in the Village Newsletter and website, www.wdundee.org

EXPIRES MAY 15, 2010

Offer good for 10% off at the following restaurants:

Dominick's Pizzeria & Ristorante

735 S. Eighth St.

Emmett's

128 W. Main St.

Famo's Subs & Salads

4608 W. Main St.

Francesca's Campagna

127 W. Main St.

Maxwell's Hotdogs

551 S. Eighth St.

McDonald's

1074 Spring Hill Mall

R Bar & Grill

101 W. Main St.

Regina's Via 31

629 S. Eighth St.

The Village Squire

125 Washington St.

Dine-in only (excludes alcohol, tax & tip).

May not be combined with any other discounts, offers or promotions.

EXPIRES MAY 15, 2010

TORNADO AWARENESS

Tornado season is upon us. Please read through the following safety tips to prepare for a tornado before it strikes:

- ◆ Know the terms used to describe severe weather threats:

Severe Thunderstorm Watch / Tornado Watch:

Conditions are favorable for a severe thunderstorm / tornado. Stay tuned to radio and television for news about the Kane County area.

Severe Thunderstorm Warning / Tornado Warning:

Severe thunderstorms are currently active in the area / a tornado has been sighted. Take cover immediately.

- ◆ Purchase an early warning radio with a battery backup and tone alert feature which automatically alerts you when a tornado warning is issued. Have a battery powered commercial radio and extra batteries on hand as well.
- ◆ Know ahead of time where to find shelter. If an underground shelter such as a basement is not available, identify an interior room or hallway. If you are in a public building or a shopping center, remember that interior hallways on the lowest floor are usually the safest.
- ◆ Avoid auditoriums, gyms or buildings supported solely by outside walls. If you are in a vehicle, get out and lie flat in the nearest ditch or culvert with your arms over your head. If you are indoors, *do not* go outside to see what's happening.
- ◆ Have emergency plans and supplies on hand.
- ◆ Insure your property and photograph or videotape your belongings if possible. Store these records in a location away from the premises, such as a bank safe deposit box.

PROTECT YOURSELF IN A POWER OUTAGE

High winds, thunderstorms, fallen trees and power outages are just a few of the effects that come with spring.

If you experience a power outage or observe a downed power line, call 911.

Below are some helpful tips to protect you and your property:

- ◆ Turn off all appliances including your furnace / air conditioner, water heater and water pump.
- ◆ Avoid a circuit overload when power is restored by leaving at least one lamp turned on.
- ◆ Keep the freezer and refrigerator doors closed. Food will stay frozen for 36 to 48 hours in a fully loaded freezer, if you keep the door closed.
- ◆ Never approach a downed power line. Always presume the line is live and extremely dangerous.

DOWNTOWN STREETScape REVITALIZATION PROJECT

Back in 2007, the Village began the process of designing an updated downtown streetscape. The project included the replacement of the temporary planter boxes and the vegetation at the curb with larger permanent planter boxes. The intent was to establish a more hospitable environment for and easier maintenance of plant materials, to create a sense of pedestrian space along the sidewalk, and to provide a better aesthetic for the front door of the community and our downtown business district.

The project was bid in 2008, but was tabled due to economic concerns and funding priorities. Thanks to IDOT's suggestion that the project be submitted for funding under the American Recovery and Reinvestment Act (ARRA), West Dundee was awarded a grant for this project in December of 2009.

The downtown streetscape revitalization project will be funded on an 80/20 basis through the Federal stimulus funding, providing nearly \$300,000 in grant proceeds for its completion. The Village's local match responsibility for the project is \$120,000. The project will be up for bid this spring. Please look for this visual upgrade to the downtown community to be completed by late spring / early summer.

FISCAL YEAR 2010/11 BUDGET UNDERWAY

The Village of West Dundee is beginning the process of preparing its operating budget for the 2010/11 fiscal year. This budget provides the funding for all municipal services for the entire community. Providing these services at a reasonable cost to our residents is our paramount objective. No elected official takes the decision to raise taxes lightly, nor is it the first choice, at least not in West Dundee.

As many of you may have read, the Village recently instituted, for the first time, a tax on natural gas, electricity and telecommunications, as well as an increase in this year's property tax levy. (West Dundee's portion of your total property tax bill is about 12%.)

The need for tax increases are due to the fact that the Village's single largest revenue source, sales taxes, are down approximately 30% from levels of recent years, equating to a loss of General Fund revenues of approximately \$1,500,000. The recently instituted utility taxes will make up for about 50% of this lost revenue.

However, like virtually every individual home, business, or unit of government, we have all been forced to tighten our belts. As a service organization, approximately 80% of our costs are personnel related. The Village's workforce is down from 65 full time employees to 56.

The difficulty for West Dundee is that, we have for years continued to try to keep our costs to the residents of West Dundee very low, based on the strong commercial tax base that has existed in and around Spring Hill Mall. In that same time frame, the Village of West Dundee has been extremely diligent about reducing expenses within the organization. Just a few examples include:



- ◆ Reductions in personnel expenses through increased employee contributions for group health insurance & higher deductibles, no salary increases for non-union employees, less overtime and limited hours of operation.
- ◆ Scaling back of equipment and vehicle replacements to meet urgent needs only.
- ◆ Membership in an electrical energy co-op, resulting in savings to facilities, including water and sewer production facilities.

We as an organization continue to strive to do more with less, while continuing to try to provide the quality of services the residents of West Dundee have grown to expect.

In addition to cost savings and expenditure reductions, the Village has been forced to remove many of the programs that we have been proud to offer West Dundee residents, such as no-cost parkway tree planting, our annual tree trimming program, no-cost sidewalk repair and our infrastructure maintenance program, which has kept our streets, utilities and sidewalks in such excellent shape.

The cost of providing services to the community goes up every year, with most expenses directly out of our control. For example, the cost of refuse service, which is provided at no cost to home owners, increases almost \$1 per house per month this year, resulting in a total estimated cost to the Village of \$514,000 for refuse collection for the coming year.

On the following page is a comparison that shows how West Dundee stacks up to our neighboring communities in terms of municipal cost for an average household. This comparison assumes the following: *Single-family home with \$83,333 equalized assessed value, 2 cars, \$2500 in annual utility expenses, \$1200 in annual telecommunications expenses and 2 bags of refuse per week.* The exhibit comparing neighboring communities shows the actual costs associated with municipal services across the area.

West Dundee's numbers are shown in 2010 annual costs, while those for our neighboring communities are shown as last year's known costs.

	Property Taxes	Refuse Collection	Utility Taxes	Telecom. Taxes	Vehicle Reg.	TOTAL
Elgin	\$ 1,600.00			\$ 72.00		\$ 1,672.00
C'Ville	\$ 1,108.00	\$ 36.00	\$ 125.00	\$ 54.00	\$ 50.00	\$ 1,373.00
Algonquin	\$ 892.00	\$ 202.80	\$ 100.00	\$ 42.00		\$ 1,236.80
Sleepy Hollow	\$ 667.00	\$ 205.80	\$ 125.00	\$ 72.00	\$ 24.00	\$ 1,093.80
East Dundee	\$ 858.00		\$ 125.00	\$ 72.00		\$ 1,055.00
West Dundee	\$ 833.00		\$ 125.00	\$ 60.00		\$ 1,018.00

When you look at this information, you must also to take into consideration the value of the services which you receive for these dollars. Even with the utility and property tax increases, West Dundee still offers the lowest cost to our residents of any of the surrounding communities.

Specifically for West Dundee, the estimated total annual costs are around \$1018 per household. Please take into consideration what you receive for this amount: Refuse collection, including recycling and yard waste at no cost; Police protection; Fire and EMS response; as well as Public Works services, including curbside fall leaf collection and snow removal.

The question you must answer for yourself is how much these services are worth and what is their value? It is common to say "cut taxes," but you need to take a look at specifically what you receive in return for what you are paying to the Village.

A copy of this year's proposed budget is available at wdundee.org under Ordinances and Forms > Public Documents. The budget will be discussed at Village Board Meetings through the month of April, with a Public Hearing on April 12 at 7:30 pm in the second floor Board Room at Village Hall.

We truly believe that in order to maintain the quality of services that we currently provide in the face of a significant decline in revenues, particularly sales taxes, it is necessary to have the residents attempt to pay for the quality services that are received.

It is quite evident, even with the increases, that West Dundee remains the lowest municipal cost of all the surrounding communities. While we take no solace in the fact that we have had to increase taxes within this poor economic climate, it does indicate how successful West Dundee has been in the past at keeping our costs low for our residents through the use of the strong commercial tax base and the sales taxes derived from Spring Hill Mall and the surrounding commercial districts.



SPEAK OUT ...provides another way for you to communicate with Village Officials. Your advice, questions, suggestions and opinions are appreciated. Comments can be mailed or placed in the drop box outside Village Hall. If you need more space, please attach an additional sheet of paper.

Name _____ Address _____ E-Mail _____

BEING A GOOD NEIGHBOR

With the weather beginning to turn warmer and spring just around the corner, please keep in mind the following Village ordinances to help keep our neighborhoods safe, clean and enjoyable.

- ◆ All dogs and cats must be leashed when not on the owner's property. Please promptly clean up after your pet if he or she "does its business" on public property or others private property.
- ◆ Also, a barking dog can become a nuisance to the neighborhood. Please do not leave your dog outside unattended for an extended period of time. If he or she is a habitual barker, there are training measures that can be taken to control the barking.
- ◆ Garage sale signs are permitted, as long as they are located on private property. No signs may be placed in the public right-of-way or on utility poles. Signs are also not permitted to be placed on any parked vehicle. Any signs found in violation will be removed and the resident may be cited.
- ◆ To promote a safe environment for pedestrians, please keep sidewalks clear of vehicles, bicycles and other items, and trim back any bushes or shrubs that encroach into the public sidewalk area.

If we all do our part, West Dundee will continue to be an exceptional place to live!

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**The Shop & Dine Discount Card program is back!
Look inside for this quarter's cards and special deals.**

**Postal Customer
West Dundee, IL 60118**

PRESORTED
STANDARD
U.S. POSTAGE
PAID
DUNDEE, IL 60118
PERMIT NO. 3000

West Dundee
Village of
102 South Second Street
West Dundee, IL 60118

The logo for the Village of West Dundee, featuring a stylized lantern icon below the text.