

West Dundee Village Newsletter

Spring 2019

“We’re improving opportunities for business growth and development, while creating a comfortable and inviting environment for residents and visitors.”

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West Dundee has so many great businesses, people, and a beautiful setting along the river. In 2018 we made a lot of improvements, and in 2019 we are continuing to refresh the look of Dundee as well as the infrastructure. We have an ambitious list of 10 goals that we are pursuing in 2019. We hope you take a look at them and are as excited as we are about all of the changes to come.

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The Village Newsletter is published twice annually as a public information service for Village residents and businesses.

More frequent communication is provided to email subscribers of the Village Newslst (*sign up at wdundee.org*) and also via Facebook and Twitter.



Village Board

West Dundee is governed by a Village President and Board of Trustees, elected at-large.

The Village Manager is responsible for the administration of Village activities and services.

VILLAGE PRESIDENT Christopher Nelson

VILLAGE BOARD OF TRUSTEES

Cheryl Anderley
Patrick Hanley
Michelle Kembitzky

Thomas Price
Dan Wilbrandt
Andy Yuscka

VILLAGE MANAGER Joseph Cavallaro

The **Village Board meets** on the **1st** and **3rd Mondays** of each month at **7:30pm** at **Village Hall** unless otherwise noted. Meeting agendas are posted at wdundee.org. The public is invited to attend and citizen participation is encouraged.

Hours of Operation

VILLAGE HALL
102 S. Second Street

Monday - Friday
8:00 am - 4:30 pm

PUBLIC SAFETY CENTER #1
555 S. Eighth Street (Rt. 31)

Monday - Friday
8:00 am - 5:00 pm

PUBLIC SAFETY CENTER #2
100 Carrington Drive

Monday - Friday
8:00 am - 4:30 pm

PUBLIC WORKS
900 Angle Tarn

Monday - Friday
7:00 am - 3:30 pm

Important Numbers

Police/Fire Emergency	911
Non Emergency Dispatch	(847) 428-8784
Village Hall	(847) 551-3800
Police Administration (PSC 1)	(847) 551-3810
Public Works	(847) 551-3815
Fire Administration (PSC 2)	(847) 551-3805
Community Development (PSC 2)	(847) 551-3806

Calendar of Events

APRIL

- 1 — Winter Overnight Parking Ban Ends
- 5 — Yard Waste Collection Begins
- 15 — Regular Board Meeting
- 19 — Good Friday - Village Offices Closed 7:30 pm

MAY

- 6 — Regular Board Meeting 7:30 pm
- 18 — Backyard Garden Club Plant Sale 9 - 11:30 am
- 20 — Regular Board Meeting 7:30 pm
- 26 — VFW Memorial Day Parade/Program 2:00 pm
- 27 — **Memorial Day** - Village Offices Closed

JUNE

- 3 — Regular Board Meeting 7:30 pm
- 8 — Rotary BBQ & Brew at LifeZone360 2 - 8 pm
- 14 — Concert in Grafelman Park 7:00 pm
- 17 — Regular Board Meeting 7:30 pm
- 20 — ECC Concert Band at Grafelman Park 7:00 pm

JULY

- 2 — Regular Board Meeting 7:30 pm
- 4 — **Independence Day** - Village Offices Closed
- 4-7 — The Wall That Heals at Randall Oaks (page 6)
- 12 — Concert in Grafelman Park 7:00 pm
- 15 — Regular Board Meeting 7:30 pm
- 20 — ECC Concert Band at Randall Oaks 7:00 pm
- 24 — West Dundee River Challenge 10am - 8pm
- 24 — Concert in Grafelman Park 7:00 pm

**REFUSE COLLECTION WILL BE MOVED
TO SATURDAY FOLLOWING THESE
UPCOMING HOLIDAYS:**

Memorial Day (*collection on Saturday, June 1*)
Independence Day (*collection on Saturday, July 6*)

ANNUAL COMMUNITY EVENTS

Throughout the year, the Village of West Dundee facilitates and/or organizes a variety of events. The purpose of these events is to provide free family-friendly entertainment close to home, foster community engagement, and encourage additional tourism and commercial activity.

The 2019 Community Events Schedule & Impacts, listing the dates and details for this year's community events, is available at www.wdundee.org. This overview details events which occur on public property within the commercial and residential neighborhoods, primarily surrounding the Downtown/Old Town area, and which may impact residents, businesses and visitors to varying degrees. While this information is subject to change, this overview represents the expectations of the Village at this time.

Should you have any questions or concerns, or are interested in volunteering to assist with community events, please feel free to contact us at 847-551-3800 or villagehall@wdundee.org.

EVENT DATES

Memorial Day Parade & Program - Sunday, May 26 - 2:00pm
Main Street/Grafelman Park

Concerts in the Park - Friday, June 14 - Thursday, June 20 -
Friday, June 12 - *Tuesday, July 23 - Wednesday, July 24 -
Friday, August 2 - 7:00-8:30pm - Grafelman Park
(*except July 23, which is at Randall Oaks Park)

Intelligentsia Cup Bike Racing Series / West Dundee River Challenge - Wednesday, July 24 - 10:00am-8:00pm
Start/Finish Line at Grafelman Park

Heritage Fest - Friday, September 13 - Saturday, September 14 -
Sunday, September 15 - visit wdundeeheritagefest.org for details

Halloween Party - TBA

Dickens in Dundee - Friday, December 6 - Saturday, December 7
visit dickensindundee.org for details

THE KANE COUNTY RECYCLES 2019 GREEN GUIDE IS OUT!



The annual [Green Guide](#) is the authority on how & where to recycle just about anything in Kane County. Pick up a paper copy at Village Hall or view it online at wdundee.org.

This year's Green Guide features new, streamlined guidelines for curbside recycling. The guidelines aim to clear up common misconceptions about plastics recycling, by shifting focus away from the type of plastic, as indicated by a number 1-7 inside a "chasing arrows" symbol.

The chasing arrows symbol has been co-opted by the plastics industry and is not an indicator of an item's recyclability. Consumers are encouraged to **focus on the container's shape** to determine if a plastic item can be recycled at the curb, as further described below.

Below is a general overview of items that can be recycled at the curb. All items should be clean and empty, with lids securely fastened, and should be placed in the bin loose – not in bags.

METAL	Steel & Aluminum Containers, and Foil
PAPER	Cardboard (flattened), Office Paper, Newspaper, Magazines
GLASS	Bottles and Jars only
CARTONS	Juice, Milk, etc.
PLASTIC	Bottles, Tubs, Jugs and Jars only.

Stop by Village Hall or download the Green Guide for a full page flyer outlining the dos and don'ts of curbside recycling.

MEDICATION DISPOSAL PROGRAM

Dundee Township is now offering a Medication Disposal Program at the Township Supervisor's Office at 611 E Main Street, Suite 201, East Dundee.

The program accepts all prescription and over the counter pills, liquids, creams, powders, ointments, inhalers and pet medications. Drop offs are welcome Monday through Friday from 9am-5:30pm.

QUESTIONS? Call (847) 428-8092 x4



State of West Dundee Village Board Annual Report

“The Village of West Dundee had a very good 2018. . .
and we are looking forward to an even better 2019.”

The primary accomplishments achieved over the past 12 months include:

Execution of a 7-year refuse, recycling and yard waste extension with Groot Industries:

The extended contract provides a per-household monthly cost reduction from \$24.57 to \$20.00, or a total savings of over \$100,000 annually. The cost for refuse collection services continues to be paid by the Village to the benefit of individual homeowners.

It is the Village's intention to allocate the dollars saved to the Village's Street and Infrastructure Program, providing more funding for repairs throughout the community.



Intergovernmental Cooperation:

The Village of West Dundee and Rutland-Dundee Fire Protection District are attempting to work towards of a Joint Fire Management Services agreement. The expectation is that this agreement will further the cooperative efforts between area fire entities and improve the quality of fire services provided to the residents and businesses of the community.

The goal and objective is to create an organization structure that utilizes existing managers and staff of the two respective departments and improve upon the cost-efficiency and savings for senior management positions between both organizations.

The intention is that this is a logical first step toward a long-term goal and vision to pursue a formal consolidation of area Fire Departments within a 3-5 year time frame. The resulting consolidation of senior management will result in cost savings for the departments and taxpayers.



Streets and Infrastructure Program Improvements:

Last year's program provided for the resurfacing of 7th Street in Old Town, and two cul-de-sacs in The Hills and Tartans subdivisions. In addition, funds were prioritized and allocated to make repairs to streets within the Fairhills and Carrington Reserve subdivisions this spring, which will extend the life expectancy of those roadways. The cost of this program was \$700,000.



The Village will be prioritizing additional dollars toward a Streets and Infrastructure Program again this year, in order to improve upon the condition of the streets and sidewalks in the Village, and to complete our joint project with the Village of Carpentersville for Huntley Road Widening and Improvements, for which the Village received over \$9 million in grants. Final reconstruction of Huntley Road is expected in late Fall of this year.

Downtown Commercial Reinvestment:

Downtown continues its evolution as a restaurant and entertainment destination, with the complete rehabilitation of 124 West Main Street bringing the artisanal offerings of Craft Donuts + Coffee and 124 Lofts' urban-style lodging providing convenient access.

RocHaus has offered a wide array of national and local acts, and following the completion of their first full year of operations, have proven to be a strong compliment to the dining options in Downtown Dundee.

In addition, a public-private partnership resulted in the reinvestment and complete renovation of 101-107 S. First Street, and the location of three businesses therein. While the previous year saw the sudden closure of Francesca's, we are fortunate that the D'Astice family purchased the building and is heavily investing in a complete renovation of this high profile corner of our downtown commercial district.

When complete, Woodfire Pizza will be opening with an Italian-cuisine and wine menu. The opening is targeted for early summer.



Public Improvements:

As a way to further differentiate and celebrate downtown's advantageous setting along the river, the completed corner park at First and Main Streets provides a fresh new look for the "front door" of our community. Stage 2 of the Village's Downtown Improvements Project will be undertaken this year, extending the Riverwalk south of Main Street to Oregon Avenue, and potentially facilitating an active public space for community events and activities. The Village will be moving forward with improvements to the water and sewer utility systems to enhance both reliability and water quality. Improvements at both water treatment plants, booster stations and lift stations are anticipated.



Light Industrial Development:

The Village has been successful in bringing several new corporate businesses to the community, including the new 75,000-square foot North American headquarters of Germany-based Helukabel, a maker of specialty wire and cable, who has joined another Germany-based company, Oelheld, and UK-based Renishaw at the Oakview Corporate Park, just west of Dundee Middle School.

Residential Development:

Construction is now complete at Springs at Canterfield, a luxury, gated multi-family community with 260 apartments on 24 acres, across Route 31 from the Villages at Canterfield. The new residents at "Springs" will generate new economic activity to the Village and provide a boost to businesses and restaurants in the immediate area.

Significant construction progress has been made at Spring Hill Senior Residences. When complete in mid-2019, 61 independent-living apartments will be available to qualified seniors. Individuals who would like to be placed on the Spring Hill Prospect List for potential future residency should call 847-564-2900 or email roserusso@hodc.org. Please provide your name and mailing address or email address.

These new developments equate to \$6,287,000 of new property values (EAV) in the West Dundee community, which allows the Village to spread the cost of services over a larger number, in the hopes of lowering property tax payments of the existing community.





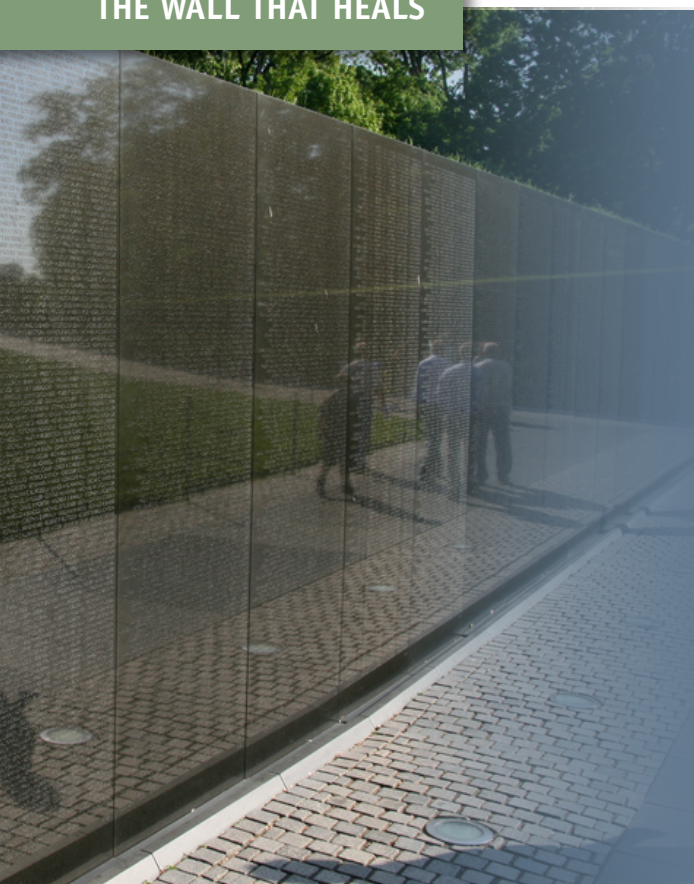
VOTER REGISTRATION

When there is not an election within 30 days, voter registration is available at Village Hall. This service is available during regular hours of operation, Monday through Friday from 8:00 am until 4:30 pm.

To register to vote, bring two acceptable forms of identification. For details, visit www.kanecountyelections.org, click "REGISTRATION", and then "[REGISTER TO VOTE](#)".



THE WALL THAT HEALS



Replica Vietnam Veterans War Memorial Visits West Dundee

[True Patriots Care](#) and American Legion Post 679 have been awarded the unique opportunity to host "The Wall That Heals" at [Randall Oaks Park](#) from July 4-7, 2019.

The Wall that Heals is a 3/4 scale replica of the Vietnam Veterans War Memorial in Washington D.C. It is designed to travel throughout the United States, allowing veterans and citizens to experience the memorial in their own community.

A mobile Education Station will accompany The Wall and provides more information about the Memorial, as well as photos of local Vietnam veterans who are featured on The Wall and who died after returning home due to illnesses related to their service.

For more information about The Wall That Heals, visit www.vvmf.org/twth.

The Village of West Dundee, along with the Dundee Township Park District, is proud to sponsor and support this unique opportunity and event.

TIPS FOR SAVING WATER (AND MONEY)

Should you experience a water bill with higher than usual water usage, there may be several explanations, including leaks or changes in habits. Below are a few potential sources that you may wish to check:

1. Have household habits changed (house guests, work schedules, home improvements, etc)?
2. Check for leaks in your toilet(s) and faucets (inside & outside).
3. Check hoses on the dishwasher and clothes washer.
4. Check the pressure relief valve on the water heater.
5. If you have a furnace humidifier, check to see that is functioning properly and does not have clogged or corroded hoses.
6. Water softener may be regenerating to frequently, check settings.

To check for a leak, read your water meter in the evening before going to bed, and avoid using water overnight. Check again in the morning before flushing toilets, brushing teeth, etc. If the dial has moved, you most likely have a leak. (If you have a furnace humidifier, it may use water overnight while heat is running.) Household water meters are most commonly found in the basement, on the street side of the home.

A slow drip can waste about 3 gallons of water per day. A continuous leak that is a mere 1/16" in diameter can waste 822 gallons per day, or about 50,000 total gallons during a 60-day billing period. This can equate to a Water and Sewer Utility Bill nearing \$500!

To read more about common household leaks and how to find them, or view current water and sewer billing rates, please visit the Water & Sewer page of wdundee.org. If you suspect a leak, please contact the West Dundee Public Works Department at (847) 551-3815 or publicworks@wdundee.org for a free leak check.



2019 Village Board Goals

At the start of each new year, the Village Board establishes goals. This process helps to both align Village priorities for the year and provide a concise overview to share with the residents and businesses of West Dundee. The Village Board Goals for 2019 are stated below.

FIRE COOPERATIVE EFFORTS/CONSOLIDATION

Goal #
1

Continue to pursue cooperative and joint consolidation efforts with Rutland-Dundee Fire Protection District. Develop a timeline with all interested parties and stakeholders on implementation of specific goals and benchmarks relating to consolidation, in an effort to establish a 3-to-5-year timeline for a formal consolidation of our Fire entities.



DOWNTOWN IMPROVEMENTS

Goal #
2

Continue to activate the Village's adopted Downtown Plan by completing the south of Main Street Riverwalk extension to Oregon Avenue and designing and implementing a system of wayfinding signs to direct customers to parking, dining, entertainment, shopping, and public amenities.



SPRING HILL MALL

Goal #
3

Maintain an active dialogue with the owners of Spring Hill Mall and a municipal partnership with neighboring Carpentersville. With an illustrative future vision for the mall area having been completed, consider a formal market study for the long-term and explore with the property owners the potential for tactical improvements that could increase traffic in the near term.



REPAIR AND REPAINTING OF SPRING HILL WATER TOWER

Goal #
4

Work with Baxter & Woodman to develop a strategy for the repair and repainting of the Spring Hill Water Tower, to include definition of a multi-year approach as well as methodology of how to maintain reliable operation of the middle pressure zone.



WATER SYSTEM IMPROVEMENTS & STUDIES

Goal #
5

Continue improvements and repairs to the village-wide water utility system in accordance with the existing water and sewer capital plan to further stabilize and enhance the utility system's reliability. This year's program will include (1) Phase 3 of the Angle Tarn Water Treatment Plant Improvements, (2) initiation of a SCADA System Study to allow for remote operations, emergency notifications and developing a multi-year approach to improving the Village's SCADA System and (3) a Unified Water System Chlorination Study to evaluate chlorine gas treatment feed and monitoring equipment to simplify and standardize treatment on a system-wide basis and reduce the complexity of the chlorine feed systems.

2019 Village Board Goals

BUSINESS PARTNERSHIPS

Goal #
6

Further the effort to make downtown a destination. Diversify the downtown dining district through the opening of Woodfire, a new full-service restaurant in an expanded tenant space at 125-127 West Main Street. Explore with RocHaus the potential to create a unique special event that could appeal to residents and visitors alike.



ROUTE 31 CORRIDOR

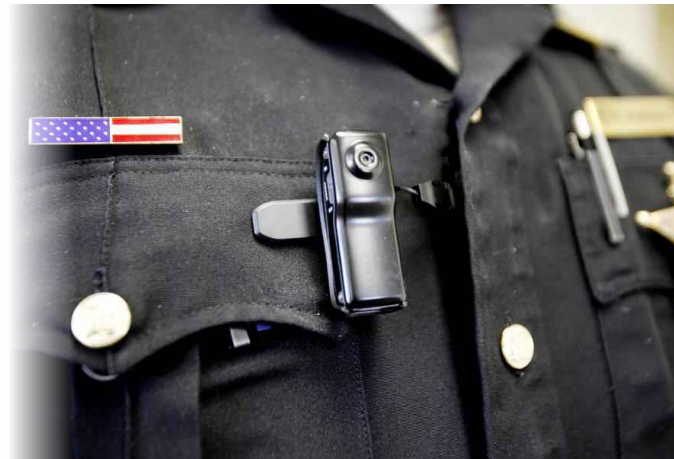
Goal #
7

Facilitate new development and new and expanded businesses along Route 31 and explore the potential for physical improvements and/or policy changes to improve the physical character of the corridor.

POLICE BODY CAMERA PROGRAM

Goal #
8

Review, evaluate, and consider the study completed last year regarding the implementation of body-worn cameras by all uniformed patrol officers. If pursued, this will include and require the issuance of new policies and training regarding the usage, storage, and release of video. The capital needs for implementing this program would include both cameras and required video storage.



COMPATIBLE RESIDENTIAL DEVELOPMENT

Goal #
9

Increase property values and grow the local economic trade area, through continued pursuit of compatible residential development at suitable sites throughout the Village, including those adjacent to the active corridors of Routes 31 and 72 and Randall Road, and further pursue opportunities to harmoniously add housing units downtown. Explore the potential for new light industrial development in the southeast and northwest quadrants of the Village.



IRMA INSURANCE CLAIMS REDUCTION

Goal #
10

The Village will continue to proactively work with each Department and the Employee Safety Committee in an attempt to reduce insurance claims. 2018 turned out to be an excellent year for claim reductions and these efforts will be continued in the future. Ongoing updates regarding claims activity will continue to be provided to the Village Board.



A final report on the status of the 2018 Village Board Goals is available at www.wdundee.org.

FLASHING LIGHTS MEAN KIDS IN SIGHT: Know When to Stop for School Buses

The safety of our children traveling to and from school depends heavily on motorists' awareness and adherence to the law when approaching a school bus that is loading or unloading passengers. The West Dundee Police Department would like to take this opportunity to remind the community of the laws and expectations that aim to ensure children's safe travel to and from school.

Did you know that the majority of injuries and fatalities to students in school transit situations occur outside of the bus? These tragic events are largely due to motorists who fail to stop for the flashing red lights and extended STOP arm.

School Bus Signals:

A school bus's flashing yellow lights are a warning that the bus will soon be stopping to load/unload passengers. The extended stop signal arm and flashing red lights are an indication to STOP, as children are actively getting on or off the bus.

When Drivers Must Stop:

Motorists must stop for a school bus with an extended stop arm and/or red flashing lights. On two-lane roads, all traffic in both directions must stop. Motorists may proceed when (a) the bus resumes motion, (b) the bus driver signals to the motorist to proceed, or (c) the flashing lights are turned off and stop arm is no longer extended.

On roads with four or more lanes, with traffic traveling both directions, vehicles approaching a stopped school bus from the opposite direction may proceed with caution. Vehicles traveling the same direction as the bus must always stop.

Penalties for Passing a School Bus:

The penalty for a first offense is a mandatory fine of \$150 and a 3-month suspension of their driver's license. The penalty for a second offense or subsequent conviction within 5 years is a mandatory fine of \$500 and 1-year suspension of their driver's license.

School Zone Speed Limits and Crosswalks:

The speed limit in school zones, when children are present, is 20 mph. The minimum fine for speeding in a school zone is \$150. During non-school times, the speed limit on all streets within the Village of West Dundee is 25 mph, unless posted otherwise. Drivers must yield to pedestrians in a cross walk, and on school days, must yield to children in close proximity to a school zone crosswalk. Please be cognizant of crossing guards and the possibility of children stepping into the street from behind parked vehicles.

Driveways:

Please take an extra moment to look for pedestrians when backing or pulling out of your driveway, especially around the times that students may be walking to school or bus stop areas. It is every driver's responsibility to not back up unless such movement can be made with safety and without interfering with pedestrians or other vehicular traffic.

Keep Paths and Bus Stops Clear:

Keep sidewalks clear to allow pedestrians and school children to pass safely. The West Dundee Municipal Code requires property owners to remove snow and ice from the public sidewalks around their property. Do not pile snow at corners or at student bus stops, as this inhibits visibility for both drivers and pedestrians. In addition, please do not park vehicles across the sidewalk. This winter has caused some severe ice & snow build up at some bus stop curbs & corners and, as it melts and refreezes in this early spring weather, it is difficult to keep some areas clear for students. Please remain vigilant when driving where students are gathered, and be cognizant that they may need to utilize and walk in the street as buses approach.

Citizen Reporting:

If you witness a vehicle driving recklessly in a school zone or improperly pass a stopped school bus, you are encouraged to report it to the West Dundee Police Department. Such instances, or any general traffic concerns, can be reported by completing a Neighborhood Traffic Violation reporting form, available on the Police page of wdundee.org, or by calling the **Crime Tip Hotline: (847) 586-5600**.

When reporting a traffic violation, please note the type violation, date and time, license plate number, description of vehicle and, if possible, a description of the driver, to aid the Police Department in identifying the offender. If you happen to have a cell phone with a camera and, only if it is safe to do so, please attempt to obtain a photo or video of the offending vehicle and driver, as this could also provide crucial information in any police investigation.

We all must do our part to keep our community and our school children safe. **Remember: Flashing Lights Means Kids in Sight!** Should you have any questions, contact the West Dundee Police Department for clarification.



WILL YOUR SMOKE DETECTOR ALERT YOU IN TIME

Not all smoke detectors are created equal, and the type of alarm installed in most homes may not provide adequate warning in the event of the most common type of house fire. There are two types of smoke detectors most common in homes - ionization smoke detectors and photoelectric smoke detectors. Ionization detectors work best during a fast burning fire; however, they may be seriously delayed - up to 30 minutes - during a slow burning fire. This possible delay has been associated with fatal fires.

Photoelectric smoke detectors work well in smoldering fires, which is the most common type of home fire. They are slower to respond to fast burning fires, however this delay is only a matter of a few minutes.

An NBC News report regarding the potential delay of ionization smoke detectors from alerting occupants to a fire is available at <https://youtu.be/cUJBugbv03M>.

Ionization smoke detectors are installed in 90% of homes. The National Fire Protection Agency and the smoke alarm manufacturer's recommends installing both photoelectric and ionization smoke alarms throughout your home, or smoke detectors with dual-sensors that use both technologies.

Visit www.iafc.org/about-iafc/positions/position/home-smoke-alarms for the International Association of Fire Chiefs' position about Home Smoke Alarms.

The West Dundee Fire Department would like to remind residents that all smoke detectors must be properly placed and in good working order, and to replace detectors at the manufacturer's age requirements; no smoke detector should be older than ten years.



Every household should have a fire prevention and escape plan that includes the following:

- Identify two ways out of all rooms and the quickest ways to get out of the house.
- Once you get out, stay out.
- Designate a pre-determined meeting place a safe distance from your home.
- "Close Before You Doze" - Keep bedroom doors closed while sleeping to slow the spread of smoke and flames to sleeping rooms. For more information, visit www.closeyourdoor.org.
- Install both photoelectric and ionization smoke alarms, or dual-sensors smoke alarms, as well as carbon monoxide (CO) detectors throughout your home. Consider interconnected smoke detectors (hard-wired or wireless) for each level of your home, so all alarms sound at once.
- Install smoke and CO detectors within 15' of sleeping rooms, inside all sleeping rooms and on every level of your home, including the basement.
- Test your smoke detectors monthly. Change batteries annually, unless you have a smoke detector with a 10 year battery.
- Replace aged smoke detectors. No smoke detector should be more than 10 years old.
- Do not disable smoke detectors.

For more information about proper installation of smoke detectors, visit <https://www.nfpa.org/Public-Education/By-topic/Smoke-alarms/Installing-and-maintaining-smoke-alarms>.

Should you have any questions, please contact West Dundee Fire Prevention Officer Rick Paul at **847-551-3805**.



Electrical Aggregation Program Update

Legislation by the State of Illinois enables municipalities to act as a purchasing agent for the supply of electricity for its residents and small businesses. In 2012, a referendum was approved by West Dundee voters allowing the Village to bundle (or aggregate) residential and small commercial electric accounts, and seek bids for the lowest cost source of electricity on behalf of these customers.

In 2018, the Village renegotiated the electrical aggregation program rate for the fourth time, and contracted with the lowest bidder, Dynegy Energy Services, for a 24-month term. The program has a fixed electricity supply rate of 7.419 cents per kWh, effective through the October 2020 ComEd billing period.

When the current program was enacted, Dynegy's contracted rate was lower than that of ComEd. Today, ComEd's base supply rate is 7.292 cents per kWh, effective until May of 2019. As such, the Village's electric aggregation program rate with Dynegy does not currently offer savings over ComEd's base rate.

Each month, ComEd applies a variable Purchased Electricity Adjustment (PEA) to their base rate. ComEd's PEA for February offers a rate reduction of 0.5 cents per kWh; However the PEA can either decrease or increase the base rate from one month to the next, and therefore is unpredictable.

The rate difference is small enough that the Village is not actively encouraging residents to opt-out of the Electrical Aggregation Program. However, we would advise that it is not to our residents' advantage to opt-in at this time. The Village will continue to monitor electricity supply rates and advise of notable changes to the rate comparison through our website and social media pages.

To confirm whether or not your account is enrolled in this program, review the "Electricity Supply" portion of your most recent ComEd bill. If "Dynegy Energy Services" is referenced (and you have not contracted with this company directly), you are enrolled in the Electrical Aggregation Program.

As with the previous programs, there is no enrollment fee to join, and no early termination fee to leave the program. There is, however, a 6-month waiting period to re-enroll should you elect to opt-out. If you would like to enroll in the program in the future, you may do so at any time by calling Dynegy at 844-351-7691 and asking for the West Dundee rate. For new accounts: Please note that a ComEd account must first be established, as ComEd continues to administer electricity accounts with respect to billing and infrastructure maintenance.

Please note: No one will ever come to your home or call to enroll you in the Village's electrical aggregation program. Should you receive such a visit or call from a person purporting to represent the Village, Dynegy, or ComEd, please take the solicitor's information and contact the Illinois Commerce Commission at their Consumer Services Division complaint line: 800-524-0795. We would urge you to examine the any offers carefully before agreeing to switch to another electricity supplier.

Postal Customer West Dundee, IL 60118



Check out West Dundee's
10 goals for 2019 inside!

The Village of
West Dundee Newsletter

