



2023 LONG-TERM CARE FACILITIES



CALL

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of DuPage County

for health & social service resources

LONG-TERM CARE FACILITIES

PLACEMENT IN A LONG-TERM CARE FACILITY may be the only option available when the needs of an older adult can no longer be met by family, friends, or community services. Decisions regarding placement should be made with care to ensure the best interests of the prospective resident.

SELECTING AN APPROPRIATE FACILITY requires thorough research. Whenever possible, the prospective resident should be involved in the decision-making process. Visit several facilities informally to identify those that have characteristics you consider important.

Annual surveys of individual facilities can be viewed on the Illinois Department of Public Health Website at www.idph.state.il.us. For detailed information about the performance of every Medicare and Medicaid certified long term care facility, go to www.medicare.gov/NHCompare. Then schedule an appointment with the administrator or the director of admissions at the facilities being considered.

FOLLOWING PLACEMENT, family and friends should visit frequently and remain involved in the resident's care. If concerns and/or complaints arise, a referral can be made to the Illinois Department of Public Health and/or the Long-Term Care Ombudsman Program (listed below).

CHOICES FOR CARE

ALL LONG-TERM CARE FACILITY APPLICANTS, regardless of payment method, must have a pre-admission screening completed before they can be admitted. (Public Act 89-0021). This is a comprehensive assessment by a professional case manager to determine the appropriateness of placement, discuss eligibility for Medicaid and provide information on alternative home and community-based services. The assessment measures a person's functional ability, as well as current support from family, friends, and other sources.

Screenings are completed in the hospital prior to discharge or in the home of a prospective client. **All long-term care facility applicants retain the right to choose long term care facility admission, even if it is not recommended.**

To schedule an assessment, call DuPage County Intake & Referral **630-407-6500** or **1-800-942-9412**.

CHOOSING A LONG-TERM CARE FACILITY

WHEN CHOOSING A LONG-TERM CARE FACILITY, SCHEDULE A TOUR. THEN ASK THE FOLLOWING QUESTIONS:

- Is the home licensed by the state, and when was the last licensing survey completed?
- Ask to see a copy of the most current report.
- What services are covered by the monthly rate and what charges may be covered by Medicare, Medicaid, and/or private insurance?
- Would there be a problem transferring from Private Pay to Medicaid in the future?
- Does the nursing facility have a limited number of beds that are
- How are residents' medical needs met? Does the nursing facility have an arrangement with a local hospital to handle emergencies?
- What are policies regarding access to medical records and discharge?
- Are special diets accommodated?
- Can meals be sampled?
- Are guests accommodated?
- Does the facility have a safe environment?
- Are there call lights and grab bars in bathrooms and bedsides, automatic sprinkler system for fire, and clearly marked fire exits?
- Is the home free of unpleasant odors? Are the grounds inside the facility maintained, ex: clean floors, carpeting, windows?
- Does the staff treat residents with kindness, courtesy, and respect?
- Does the staff interact with residents?
- Are both individual and group activities scheduled?
- Is a copy of the monthly activity calendar visible?
- Are provisions made for residents who speak a foreign language?
- Do the residents look well groomed?
- What are the visiting hours? Are they convenient to prospective visitors?
- Are residents given privacy and allowed to keep some personal belongings?

Make one or two unannounced visits. If possible, discuss with current residents how satisfied they are.

LEVELS OF CARE

SKILLED CARE - Skilled Nursing Facilities provide 24-hour patient care including medical, nursing, dietary, pharmaceutical, and rehabilitative services. This level of care comes closest to hospital care. Medicaid will pay for eligible residents in a certified facility. Medicare may pay for a limited stay for rehabilitation services, depending upon a patient's diagnosis and prognosis.

INTERMEDIATE CARE - Intermediate Care Facilities provide in-patient care for residents who need nursing supervision and supportive services, but who do not require continuous nursing care. Individuals with relatively stabilized long-term illnesses or disabilities, including mental illnesses, are appropriate for this level of care. Medicaid pays for qualified recipients in an Intermediate Care Facility.

SHELTERED CARE - Sheltered Care Facilities provide a supervised setting for individuals who need a protective environment. Residents do not require nursing care, but need assistance with meals, dressing, walking and personal care.

Periodic medical exams and other medical services are provided when needed. Medicare and Medicaid will not pay for this level of care.

YOU HAVE RIGHTS AS A RESIDENT IN A LONG-TERM CARE FACILITY

- You have the right to safety and good care.
- You have the right to participate in your own care, and care planning.
- You have the right to privacy.
- You have rights regarding your money.
- You have personal property rights.
- You have rights as a citizen and a facility resident.
- You have rights in paying for your care and receiving Medicare and Medicaid.



| NAME AND ADDRESS | PHONE NUMBER | PAYMENT | | | | | LEVEL OF CARE <i>*Miscellaneous</i> | | |
|--|--|--------------|----------|----------|-----------|--------------------|--|---|--|
| | | PRIVATE PAY | MEDICAID | MEDICARE | INSURANCE | VETERAN'S CONTRACT | | | |
| AURORA | | | | | | | | | |
| Thrive of Fox Valley | 4020 E. New York Street, Aurora, IL 60504 | 331-301-5590 | X | | X | X | | Skilled Care | <i>*Respite Care Program</i> |
| BENSENVILLE | | | | | | | | | |
| Bridgeway Senior Living | 111 E. Washington Street, Bensenville, IL 60106 | 630-766-5800 | X | X | X | X | | Skilled Care | <i>*Memory Care Unit, Respite Care Program</i> |
| BLOOMINGDALE | | | | | | | | | |
| Alden Valley Ridge | 275 E. Army Trail Road, Bloomingdale, IL 60108 | 630-893-9616 | X | X | X | X | X | Skilled Care | <i>*Memory Care Unit, Respite Care Program</i> |
| Bella Terra Bloomingdale | 165 S. Bloomingdale Road, Bloomingdale, IL 60108 | 630-980-8700 | X | X | X | X | | Skilled Care | <i>*Memory Care Unit, Respite Care Program</i> |
| West Suburban Nursing and Rehabilitation Center | 311 Edgewater Drive, Bloomingdale, IL 60108 | 630-894-7400 | X | X | X | X | | Skilled Care | <i>*Memory Care, On-site Dialysis, Respite Care Program</i> |
| BURR RIDGE | | | | | | | | | |
| Dimensions Living Burr Ridge | 6801 High Grove Blvd, Burr Ridge, IL 60527 | 630-920-2900 | X | | X | X | | Skilled Care & Sheltered Care | <i>*Memory Care Unit, Respite Care Program</i> |
| CAROL STREAM | | | | | | | | | |
| Covenant Living at Windsor Park | 124 Windsor Park Drive, Carol Stream, IL 60188 | 331-218-3637 | X | X | X | X | | Skilled Care & Assisted Living | <i>*Memory Care Unit, Respite Care Program, Sub-acute Rehab</i> |
| DOWNERS GROVE | | | | | | | | | |
| Oak Trace | 250 Village Drive, Downers Grove, IL 60516 | 630-769-6200 | X | | X | X | | Skilled Care & Sheltered Care | <i>*Memory Care Unit, On-site Dialysis, Respite Care Program</i> |



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| ELMHURST | | | | | | | | |
| Bella Terra Elmhurst | 420 W. Butterfield Road, Elmhurst, IL 60126 | 630-832-2300 | X | X | X | X | | Skilled Care <i>*Respite Care Program</i> |
| Elmhurst Extended Care | 200 E. Lake Street, Elmhurst, IL 60126 | 630-516-5000 | X | X | X | X | | Skilled Care <i>*Memory Care Unit, Respite Care Program</i> |
| Grove, The | 127 W. Diversey Ave, Elmhurst, IL 60126 | 630-530-5225 | X | X | X | X | X | Skilled Care & Intermediate Care <i>*Memory Care Unit, Respite Care Program</i> |
| Park Place of Elmhurst | 1050 Euclid Avenue, Elmhurst, IL 60126 | 630-333-4343 | X | | X | X | | Skilled Care & Assisted Living <i>*Memory Care Unit, Respite Care Program</i> |
| HINSDALE | | | | | | | | |
| Promedica Skilled Nursing Hinsdale | 600 Ogden Ave, Hinsdale, IL 60521 | 630-325-9630 | X | X | X | X | | Skilled Care <i>*Respite Care Program</i> |
| ITASCA | | | | | | | | |
| Forest View | 535 S. Elm Street, Itasca, IL 60143 | 630-773-9416 | X | X | X | X | | Skilled Care & Intermediate Care <i>*Memory Care Unit, Respite Care Program</i> |
| LISLE | | | | | | | | |
| Brookdale Lisle Skilled Nursing | 1800 Robin Lane, Lisle, IL 60532 | 630-810-0500 | X | | X | X | | Skilled Care & Sheltered Care <i>*Respite Care Program</i> |
| Thrive of Lisle | 2850 Ogden Avenue, Lisle, IL 60532 | 331-249-6200 | X | | X | X | | Skilled Care <i>*Respite Care Program</i> |



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| LOMBARD | | | | | | | | | |
| Beacon Hill | 2400 S. Finley Road, Lombard, IL 60148 | 630-620-5850 | X | | X | X | | Skilled Care & Intermediate Care | <i>*Memory Care Unit, Respite Care Program</i> |
| Bella Terra Lombard | 2100 S. Finley Road, Lombard, IL 60148 | 630-495-4000 | X | X | X | X | | Skilled Care | <i>*Respite Care Program</i> |
| NAPERVILLE | | | | | | | | | |
| Alden Estates of Naperville | 1525 Oxford Lane, Naperville, IL 60565 | 630-983-0300 | X | X | X | X | X | Skilled Care | <i>*Memory Care Unit, Respite Care Program</i> |
| Arista Nursing and Rehab | 1136 N. Mill Street, Naperville, IL 60563 | 630-355-3300 | X | X | X | X | | Skilled Care | <i>*Respite Care Program</i> |
| Meadowbrook Manor | 720 Raymond Drive, Naperville, IL 60563 | 630-355-0220 | X | X | X | X | | Skilled Care | <i>*Memory Care Unit, On-site Dialysis, Respite Care Program</i> |
| Pearl, The | 200 W. Martin Avenue, Naperville, IL 60540 | 630-355-4111 | X | X | X | X | | Skilled Care | <i>*Memory Care Unit, On-site Dialysis, Respite Care Program</i> |
| Springs at Monarch Landing Skilled Nursing, The | 2308 Illinois Route 59, Naperville, IL 60563 | 630-300-1350 | X | | X | X | | Skilled Care & Assisted Living | <i>*Memory Care Unit, Respite Care Program</i> |
| St. Patrick's Residence | 1400 Brookdale Road, Naperville, IL 60563 | 630-416-6565 | X | X | X | X | | Skilled Care, Immediate Care, Sheltered Care | <i>*Memory Care Program, Respite Care Program, Sub-acute Rehab</i> |
| Tabor Hills Healthcare Facility | 1347 Crystal Avenue, Naperville, IL 60563 | 630-778-6677 | X | X | X | X | | Skilled Care & Intermediate Care | <i>*Respite Care Program</i> |



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| OAK BROOK | | | | | | | | |
| Oak Brook Care | 2013 Midwest Road, Oak Brook, IL 60523 | 630-495-0220 | X | X | X | X | | Skilled Care & Intermediate Care <i>*Respite Care Program</i> |
| ROSELLE | | | | | | | | |
| Abbingtion Rehab and Nursing Center | 31 Central Avenue, Roselle, IL 60172 | 630-894-5058 | X | X | X | X | | Skilled Care & Intermediate Care <i>*Respite Care Program</i> |
| WEST CHICAGO | | | | | | | | |
| Aperion Care West Chicago | 201 West North Avenue, West Chicago, IL 60185 | 630-876-8100 | X | X | X | X | | Skilled Care <i>*Behavioral Health Unit, On-site Dialysis, Respite Care Program</i> |
| WESTMONT | | | | | | | | |
| Bria of Westmont | 6501 S. Cass Avenue, Westmont, IL 60559 | 630-960-2026 | X | X | X | X | X | Skilled Care & Intermediate Care <i>*Respite Care Program, Therapy Pool</i> |
| Burgess Square | 5801 Cass Avenue, Westmont, IL 60559 | 630-971-2645 | X | X | X | X | | Skilled Care <i>*Congestive Heart Program, Pulmonary Rehab, Respite Care Program</i> |
| Westmont Manor | 512 E. Ogden Ave, Westmont, IL 60559 | 630-323-4400 | X | X | X | X | | Skilled Care <i>*On-site Dialysis, Respite Care Program</i> |



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| WHEATON | | | | | | | |
| Kenneth Moy DuPage Care Center | 400 N. County Farm Road, Wheaton, IL 60187 | 630-665-6400 | X | X | X | X | Skilled Care <i>*Memory Care Unit</i> |
| Wheaton Village | 1325 Manchester Road, Wheaton, IL 60187 | 630-668-2500 | X | X | X | X | Skilled Care & Intermediate Care <i>*Behavioral Health Care, Respite Care Program</i> |
| Wynscape | 2180 Manchester Road, Wheaton, IL 60187 | 630-665-4330 | X | | X | X | Skilled Care & Intermediate Care <i>*Respite Care Program</i> |
| WILLOWBROOK | | | | | | | |
| Chateau Center | 7050 S. Madison Street, Willowbrook, IL 60527 | 630-323-6380 | X | X | X | X | Skilled Care & Intermediate Care <i>*Memory Care Unit, Respite Care Program</i> |
| WINFIELD | | | | | | | |
| Ahva Care of Winfield | 28W141 Liberty Street, Winfield, IL 60190 | 630-668-9696 | X | X | X | X | Skilled Care & Intermediate Care <i>*Respite Care Program</i> |

LONG-TERM CARE OMBUDSMAN PROGRAM

DuPage County Senior Services
421 N. County Farm Road, Wheaton, IL 60187
(630) 407-6500 or 1-800-942-9412

The role of the ombudsman is to respond to questions, concerns and complaints that involve people aged 60 and over who live in long term care facilities, and to advocate on their behalf. Information is also provided to residents and their family members on resident rights, nursing facility care, admissions contracts, Medicare, and Medicaid.

ILLINOIS DEPARTMENT OF PUBLIC HEALTH (IDPH)

245 W. Roosevelt Road, Building #5, West Chicago, IL 60185-4803

(630) 293-6800

1-800-547-0466 (TDD)

IDPH assures that long term care facilities meet the licensing requirements of the state and that they comply with federal and state rules and regulations. Facilities must pass an annual certification survey. Annual surveys can be viewed at **www.idph.state.il.us**.

IDPH is required to investigate all complaints they receive against long term care facilities. Complaints may be filed in person, in writing, by email at **dph.ccr@illinois.gov**, or by calling the toll-free **Nursing Home Hotline** at **1-800-252-4343**.

EQUIP FOR EQUALITY NORTHEASTERN REGION

1-800-537-2632

(312) 341-0022

1-800-610-2779 TTY

www.equipforequality.org

- This organization is a private not-for-profit legal advocacy organization. It is designated by the Governor to operate the federally mandated Protection and Advocacy System (P&A)
- It safeguards the rights of people with all disabilities regardless of age, in a long-term care facility.
- Provides self-advocacy assistance, legal services, disability rights education, public policy advocacy and conducts abuse investigations.