




RIDE DUPAGE UBER PILOT INFORMATION SHEET

Pace is excited to move forward on its first TNC Pilot Project. This partnership with Uber provides an opportunity to offer an innovative service option for eligible riders in DuPage County.

Pace looks forward to using this pilot project as a foundation for implementation of similar projects throughout the region.

Product and Services	Ride DuPage Service
Passenger Fare	\$5
Maximum Subsidy	\$25
Rider pays anything over	\$30
Time of operations	24/7
Limitation of trips	Unlimited
Uber Service offered	UberX
Reservations in the Uber App	
Reservations via (Go Go Grandparent) Call Center	
Trips starting & ending in DuPage County	

After sponsors have provided the rider registration to Pace, the registration process should take approximately seven (7) days.

Eligible riders will be signed up to utilize the Uber services under Ride DuPage. The services include the in-app use and Go-Go Grandparent.

Once registered riders will receive an e-mail confirmation from Uber via e-mail. If an e-mail address was not provided Go-Go can provide confirmation and assist with booking trips via telephone.