



## **POWER OUTAGE UPDATES**

You can receive real time updates on power outages specific to your home or business by registering to receive text messages regarding **Outages, Restoration Times** and **Power Restored Confirmation**. It is easy to register online or by text.

Below are actual alerts for a power outage last Thursday May 18 in Fairfield:

UI: Outage at **YOUR ADDRESS** **5/18 2:51 pm**  
Estimated restore: 5/18 4:15 PM  
Customers out: 4,017  
Status: Assessing  
If you have power, reply ON. Reply UNENROLL to cancel.

UI: Update on outage at **YOUR ADDRESS** **5/18 3:02 pm**  
Estimated restore: 5/18 5:45 PM Customers out: 4,017  
Status: Assessing  
Cause: Investigating  
Updated: 02:52 PM  
If you have power, please reply ON. Reply UNENROLL to cancel.

UI: Power is now restored at **YOUR ADDRESS** **5/18 4:00 pm**  
Cause: Investigating  
If your power is still out, reply OUT.

## Register for UI's Outage Alert System



Register now to be able to report outages online or by mobile phone, and to get up-to-the-minute status reports on storms and outages.

### **There are two ways for you to register for UI Outage Alerts:**

- Log in to [UI Alert Central](#)
- Text **REG** using your mobile phone to 78418. You will be prompted to register. Registration requires\* your 14-digit UI account number.