PAYING YOUR BILL

In Person:
We accept cash, check/money order or debit/credit*

Drop-off Box:
Located outside City Hall, payments can be after hours. Only checks or money order NO CASH.

By Mail:
Send checks or money orders made payable to
City of Flowery Branch

Phone:
Call 866-254-6618 today to make your payment over the phone (automated system).

Online:
Access your utility account anytime, 24/7, and pay at your convenience—no waiting required.
Visit ***www.flowerybranchga.org*** to get started!

SCAN ME

CONTACT US!

(770) 967-6371
(470) 798-0516

FBUtility@flowerybranchga.org

Utility Billing
5410 Pine Street
Flowery Branch, GA 30542

Hours of Operation:
Monday – Friday
8:00 AM – 4:30 PM

*Debit/Credit card payments are accepted online, in person or by automated phone. Additional fees apply.

The City of Flowery Branch continues to work toward improving water and wastewater treatment capabilities.

The City is experiencing and anticipating significant growth. Accommodating this growth creates an opportunity for the City to improve our service to all customers.

We have completed water tank improvements, water and sewer line improvements and are planning more. The City's wastewater treatment plant is currently under expansion to expand sewer capacity. The City is currently designing and planning for two additional groundwater wells to expand the City's drinking water system. These enhancements will ensure continued service now and into the future.

Water and sewer rates are carefully set at a level to generate revenue to only cover the costs of operating and maintaining this system. The rates in this brochure are effective with the June 2026 metered volumes, which you will receive billing in July 2026.

This brochure provides the latest rates, fees and charges at the time of printing. Please refer to the latest approved ordinance for any changes. Where there is conflict between this brochure and the ordinance, the ordinance shall prevail.

FOLLOW US ONLINE!

CityofFB
City of Flowery Branch
www.flowerybranchga.org
FloweryBranchGovernment
CityofFloweryBranchGovernment

DOWNLOAD OUR APPS!

- **My Civic Utilities App**
- **My Flowery Branch Mobile App**

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Download on the App Store

EST 1874

FLOWERY BRANCH

Always Blooming!

WATER & WASTEWATER RATE BROCHURE

Effective on June 2026 volumes billed in July 2026



INSIDE CITY

RESIDENTIAL SINGLE FAMILY

	Gallons	Current Rates
	Base Charge	$10.94 per Month
WATER	0 - 2,500	$8.76/1,000 gallons
	2,501 - 4,500	$10.77/1,000 gallons
	>4,500	$17.51/1,000 gallons
WASTEWATER		
	Base Charge	$10.94 per Month
	All Volume	$13.96/1,000 gallons

RESIDENTIAL MULTI-FAMILY

	Gallons	Current Rates
	Base Charge	$21.88 per Month
WATER	0 - 2,500	$8.76/1,000 gallons
	2,501 - 4,500	$10.77/1,000 gallons
	>4,500	$17.51/1,000 gallons
WASTEWATER		
	Base Charge	$21.88 per Month
	All Volume	$11.34/1,000 gallons

NON-RESIDENTIAL

	Gallons	Current Rates
	Base Charge	$21.88 per Month
WATER	0 - 4,500	$7.74/1,000 gallons
	4,501 - 60,000	$9.68/1,000 gallons
	>60,000	$11.61/1,000 gallons
WASTEWATER		
	Base Charge	$21.88 per Month
	All Volume	$9.55/1,000 gallons

Base charge using a 3/4" meter. Please refer to rate ordinance for the base charge for larger meters.

OUTSIDE CITY

RESIDENTIAL SINGLE FAMILY

	Gallons	Current Rates
	Base Charge	$13.67 per Month
WATER	0 - 2,500	$10.94/1,000 gallons
	2,501 - 4,500	$13.67/1,000 gallons
	>4,500	$21.88/1,000 gallons
WASTEWATER		
	Base Charge	$13.67 per Month
	All Volume	$17.45/1,000 gallons

RESIDENTIAL MULTI-FAMILY

	Gallons	Current Rates
	Base Charge	$27.35 per Month
WATER	0 - 2,500	$10.94/1,000 gallons
	2,501 - 4,500	$13.67/1,000 gallons
	>4,500	$21.88/1,000 gallons
WASTEWATER		
	Base Charge	$27.35 per Month
	All Volume	$14.16/1,000 gallons

NON-RESIDENTIAL

	Gallons	Current Rates
	Base Charge	$27.35 per Month
WATER	0 - 4,500	$9.68/1,000 gallons
	4,501 - 60,000	$12.11/1,000 gallons
	>60,000	$14.52/1,000 gallons
WASTEWATER		
	Base Charge	$27.35 per Month
	All Volume	$11.93/1,000 gallons

Base charge using a 3/4" meter. Please refer to rate ordinance for the base charge for larger meters.

OTHER FEES

OTHER FEES

Gainesville-Flowery Branch

WASTERWATER

	Base	Per CCF
Inside City	$12.50	$14.11
Outside City	$15.63	$17.65

Oakwood customers may pay additional charges

*There are approximately 748 gallons in 1 CCF (100 cubic feet).

Miscellaneous Fees

The following are additional fees for specific services provided by Flowery Branch.

$120 for Water and Wastewater Deposit: This is charged for a new application for water and sewer service. The deposit will be used for the final bill and balance refunded to customer.

$65 for Water or Wastewater Only Deposit: This is charged for new application for water or sewer only service. The deposit will be used for the final bill and balance refunded to customer.

$60 admin fee for new service applications: The administrative cost of establishing an account and turning on the water meter.

$60 cut off fee: The administrative cost of closing an account and turning off the water meter for non-payment.

$30.00 Return Check Fee: A fee will be charged on checks or bank drafts returned for any reason, and water service may be subject to disconnect.

Debt Collections: Accounts that are not fully paid after 90 days shall be turned over to a collection agency for processing. An additional service fee may be applied to cover the cost of collection agency.

Account Service Fee:	$2.79
F.O.G Fee	$15.00
Turn-on Fee:	$30.00
Tampering Fee:	$50.00
Disconnect Fee:	$30.00
Landlord Agreement:	$120.00