

EMERGENCY RENTAL ASSISTANCE PROGRAM (ERAP)

“Keeping Families in Their Homes”



Funds are available to assist families with rental and utility cost who were financially impacted due to a loss or reduction of income during COVID-19 Crisis.

Interested persons can call (704)862-7901

Leave your name and a phone number where you can be reached.

Within 48 hours a caseworker will call and conduct a phone interview

- You will be informed of all information needed
- You will be given a date to return all signed application forms and other needed information
- You must pass an income test

When the signed application and information needed is received the caseworker will be able to process the application.

- All cases will be processed on a first come first serve basis

A notice will be mailed to you notifying you of the outcome of the application

- If approved, the notice will include the approval months and amount paid to the landlord and or utility service providers
- If denied, the notice will include the reason for the denial

Within two weeks of the approval, your landlord and or utility service providers should receive a check for the approved amount.

If you have questions following your approval or denial, please leave a message at (704) 862-7901