



# TOWN OF HOOKSETT, NH 2013

## Benchmark Report



NATIONAL  
RESEARCH  
CENTER INC.  
2955 Valmont Road, Suite 300  
Boulder, CO 80301  
[www.n-r-c.com](http://www.n-r-c.com) • 303-444-7863



777 North Capitol Street NE, Suite 500  
Washington, DC 20002  
[www.icma.org](http://www.icma.org) • 202-289-ICMA

## CONTENTS

Understanding the Benchmark Comparisons .....	1
Comparison Data .....	1
Putting Evaluations onto the 100-point Scale .....	2
Interpreting the Results .....	3
National Benchmark Comparisons.....	4
Jurisdictions Included in National Benchmark Comparisons .....	13

## UNDERSTANDING THE BENCHMARK COMPARISONS

### COMPARISON DATA

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in citizen surveys from approximately 500 jurisdictions whose residents evaluated local government services and gave their opinion about the quality of community life. The comparison evaluations are from the most recent survey completed in each jurisdiction; most communities conduct surveys every year or in alternating years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant.

The jurisdictions in the database represent a wide geographic and population range as shown in the table below.

Jurisdiction Characteristic	Percent of Jurisdictions
<b>Region</b>	
West Coast <sup>1</sup>	17%
West <sup>2</sup>	20%
North Central West <sup>3</sup>	11%
North Central East <sup>4</sup>	13%
South Central <sup>5</sup>	7%
South <sup>6</sup>	26%
Northeast West <sup>7</sup>	2%
Northeast East <sup>8</sup>	4%
<b>Population</b>	
Less than 40,000	46%
40,000 to 74,999	19%
75,000 to 149,000	17%
150,000 or more	18%

<sup>1</sup> Alaska, Washington, Oregon, California, Hawaii

<sup>2</sup> Montana, Idaho, Wyoming, Colorado, Utah, Nevada, Arizona, New Mexico

<sup>3</sup> North Dakota, South Dakota, Nebraska, Kansas, Iowa, Missouri, Minnesota

<sup>4</sup> Illinois, Indiana, Ohio, Michigan, Wisconsin

<sup>5</sup> Oklahoma, Texas, Louisiana, Arkansas

<sup>6</sup> West Virginia, Virginia, Kentucky, Tennessee, Mississippi, Alabama, Georgia, Florida, South Carolina, North Carolina, Maryland, Delaware, Washington DC

<sup>7</sup> New York, Pennsylvania, New Jersey

<sup>8</sup> Connecticut, Rhode Island, Massachusetts, New Hampshire, Vermont, Maine

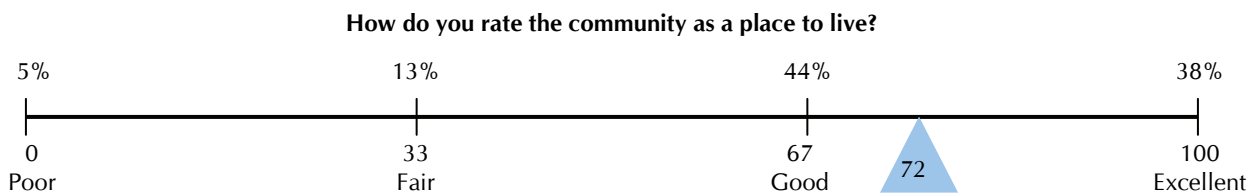
## PUTTING EVALUATIONS ONTO THE 100-POINT SCALE

Although responses to many of the evaluative questions were made on a four point scale with 1 representing the best rating and 4 the worst, the benchmarks are reported on a common scale where 0 is the worst possible rating and 100 is the best possible rating. The 95 percent confidence interval around an average score on the 100-point scale is no greater than plus or minus three points based on all respondents.

The 100-point scale is not a percent. It is a conversion of responses to an average rating. Each response option is assigned a value that is used in calculating the average score. For example, “excellent” = 100, “good” = 67, “fair” = 33 and “poor” = 0. If everyone reported “excellent,” then the average rating would be 100 on the 100-point scale. Likewise, if all respondents gave a “poor,” the result would be 0 on the 100-point scale. If half the respondents gave a score of “excellent” and half gave a score of “poor,” the average would be in the middle of the scale (like the center post of a teeter totter) between “fair” and “good.” An example of how to convert survey frequencies into an average rating appears below.

Example of Converting Responses to the 100-point Scale

How do you rate the community as a place to live?						
Response option	Total with “don’t know”	Step 1: Remove the percent of “don’t know” responses	Total without “don’t know”	Step 2: Assign scale values	Step 3: Multiply the percent by the scale value	Step 4: Sum to calculate the average rating
Excellent	36%	$= 36 \div (100-5) =$	38%	100	$= 38\% \times 100 =$	38
Good	42%	$= 42 \div (100-5) =$	44%	67	$= 44\% \times 67 =$	30
Fair	12%	$= 12 \div (100-5) =$	13%	33	$= 13\% \times 33 =$	4
Poor	5%	$= 5 \div (100-5) =$	5%	0	$= 5\% \times 0 =$	0
Don’t know	5%		--			
Total	100%		100%			72



## INTERPRETING THE RESULTS

Average ratings are compared when similar questions are included in NRC's database, and there are at least five jurisdictions in which the question was asked. Where comparisons are available, three numbers are provided in the table. The first column is your jurisdiction's rating on the 100-point scale. The second column is the rank assigned to your jurisdiction's rating among jurisdictions where a similar question was asked. The third column is the number of jurisdictions that asked a similar question. The final column shows the comparison of your jurisdiction's average rating to the benchmark.

Where comparisons for quality ratings were available, the Town of Hooksett's results were generally noted as being "above" the benchmark, "below" the benchmark or "similar" to the benchmark. For some questions – those related to resident behavior, circumstance or to a local problem – the comparison to the benchmark is designated as "more," "similar" or "less" (for example, the percent of crime victims, residents visiting a park or residents identifying code enforcement as a problem.) In instances where ratings are considerably higher or lower than the benchmark, these ratings have been further demarcated by the attribute of "much," (for example, "much less" or "much above"). These labels come from a statistical comparison of the Town of Hooksett's rating to the benchmark where a rating is considered "similar" if it is within the margin of error; "above," "below," "more" or "less" if the difference between your jurisdiction's rating and the benchmark is greater the margin of error; and "much above," "much below," "much more" or "much less" if the difference between your jurisdiction's rating and the benchmark is more than twice the margin of error.

This report contains benchmarks at the national level.

## NATIONAL BENCHMARK COMPARISONS

Overall Community Quality Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Overall quality of life in Hooksett	67	272	452	Similar
Your neighborhood as place to live	73	122	285	Similar
Hooksett as a place to live	71	231	373	Similar
Recommend living in Hooksett to someone who asks	89	109	243	Above
Remain in Hooksett for the next five years	85	120	242	Similar

Community Transportation Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ease of car travel in Hooksett	45	246	281	Much below
Ease of bus travel in Hooksett	16	205	205	Much below
Ease of bicycle travel in Hooksett	26	280	283	Much below
Ease of walking in Hooksett	30	274	277	Much below
Availability of paths and walking trails	40	215	250	Much below
Traffic flow on major streets	31	313	334	Much below

Frequency of Bus Use Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Ridden a local bus within Hooksett	5	163	177	Much less

Drive Alone Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Average percent of work commute trips made by driving alone	83	29	224	Much more

Transportation and Parking Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Street repair	39	322	431	Much below
Street cleaning	52	197	272	Below
Street lighting	46	263	308	Much below
Snow removal	64	68	289	Much above
Sidewalk maintenance	47	203	285	Below
Traffic signal timing	50	105	238	Similar
Bus or transit services	28	202	211	Much below
Amount of public parking	47	110	216	Similar

Housing Characteristics Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality housing	47	134	292	Similar
Variety of housing options	55	122	239	Similar

Housing Costs Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Not experiencing housing costs stress (housing costs 30% or MORE of income)	62	156	232	Less

Built Environment Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Quality of new development in Hooksett	57	106	265	Similar
Overall appearance of Hooksett	54	240	331	Much below

Population Growth Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Population growth seen as too fast	40	91	231	More

Nuisance Problems Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Run down buildings, weed lots and junk vehicles seen as a "major" problem	16	53	230	More

Planning and Community Code Enforcement Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Land use, planning and zoning	43	190	275	Below
Code enforcement (weeds, abandoned buildings, etc.)	34	309	351	Much below
Animal control	52	224	323	Below

Economic Sustainability and Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Employment opportunities	34	181	292	Below
Shopping opportunities	57	106	274	Above
Hooksett as a place to work	54	194	333	Similar
Overall quality of business and service establishments in Hooksett	57	122	239	Similar

Economic Development Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Economic development	48	127	272	Similar

Job and Retail Growth Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Retail growth seen as too slow	37	122	231	Less
Jobs growth seen as too slow	70	172	233	Much less

Personal Economic Future Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Positive impact of economy on household income	17	141	231	Similar



Community and Personal Public Safety Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
In your neighborhood during the day	91	122	329	Above
In your neighborhood after dark	79	105	317	Above
In Hooksett's downtown area during the day	87	141	280	Similar
In Hooksett's downtown area after dark	73	86	282	Much above
Violent crime (e.g., rape, assault, robbery)	77	133	269	Similar
Property crimes (e.g., burglary, theft)	66	122	270	Above
Environmental hazards, including toxic waste	79	103	231	Similar

Crime Victimization and Reporting Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Not victim of crime	93	47	248	More
Did not report crime	3	232	241	Much less

Public Safety Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Police services	70	165	420	Similar
Fire services	78	183	352	Similar
Ambulance or emergency medical services	78	137	333	Similar
Crime prevention	63	160	343	Similar
Fire prevention and education	68	132	272	Similar
Traffic enforcement	57	196	369	Similar
Courts	58	95	197	Similar
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	61	91	265	Above

Contact with Police and Fire Departments Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Had contact with the Town of Hooksett Police Department	37	68	145	Similar
Overall impression of most recent contact with the Town of Hooksett Police Department	72	45	148	Above
Had contact with the Town of Hooksett Fire Department	25	6	107	Much more
Overall impression of most recent contact with the Town of Hooksett Fire Department	89	30	107	Above

Community Environment Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Cleanliness of Hooksett	61	151	250	Similar
Quality of overall natural environment in Hooksett	61	144	248	Similar
Preservation of natural areas such as open space, farmlands and greenbelts	57	102	247	Similar
Air quality	65	89	231	Above

Frequency of Recycling Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recycled used paper, cans or bottles from your home	89	105	233	More

Utility Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Power (electric and/or gas) utility	64	78	131	Similar
Sewer services	62	197	295	Similar
Drinking water	64	128	315	Above
Storm drainage	54	228	353	Below
Yard waste pick-up	46	242	247	Much below
Recycling	76	69	356	Much above
Garbage collection	77	60	351	Above

Community Recreational Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Recreation opportunities	47	247	285	Much below

Participation in Parks and Recreation Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Participated in a recreation program or activity	42	161	231	Less
Visited a neighborhood park or Town park	81	192	238	Less

Parks and Recreation Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Town parks	71	159	306	Similar
Recreation programs or classes	61	203	323	Similar
Recreation centers or facilities	53	223	263	Much below

Cultural and Educational Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to attend cultural activities	32	281	292	Much below
Educational opportunities	54	156	254	Below

Participation in Cultural and Educational Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Used Hooksett public libraries or their services	73	88	213	Similar
Participated in religious or spiritual activities in Hooksett	31	163	173	Much less

Cultural and Educational Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Public schools	66	109	244	Above
Public library services	78	81	337	Above

Community Health and Wellness Access and Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Availability of affordable quality health care	49	140	237	Similar
Availability of affordable quality food	56	116	189	Similar
Availability of preventive health services	50	129	184	Below

Health and Wellness Services Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Health services	55	118	181	Below

Community Quality and Inclusiveness Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Sense of community	57	176	291	Similar
Openness and acceptance of the community toward people of diverse backgrounds	57	145	274	Similar
Availability of affordable quality child care	47	103	236	Similar
Hooksett as a place to raise kids	73	164	365	Above
Hooksett as a place to retire	55	240	344	Below

Services Provided for Population Subgroups Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services to seniors	47	262	282	Much below
Services to youth	54	145	259	Similar
Services to low income people	43	177	235	Below

Civic Engagement Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to participate in community matters	49	204	236	Much below
Opportunities to volunteer	52	225	240	Much below

Participation in Civic Engagement Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Attended a meeting of local elected officials or other local public meeting	31	44	240	Much more
Watched a meeting of local elected officials or other public meeting on cable television, the Internet or other media	20	173	194	Much less
Volunteered your time to some group or activity in Hooksett	30	204	236	Much less
Participated in a club or civic group in Hooksett	23	152	205	Much less
Provided help to a friend or neighbor	93	129	202	Similar

Voter Behavior Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Registered to vote	83	155	235	Similar
Voted in last general election	77	116	239	Similar

Use of Information Sources Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Read Hooksett Newsletter	82	80	167	More
Visited the Town of Hooksett Web site	73	40	233	Much more

Local Government Media Services and Information Dissemination Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Cable television	54	77	184	Similar
Public information services	59	151	259	Similar

Social Engagement Opportunities Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Opportunities to participate in social events and activities	47	199	229	Much below
Opportunities to participate in religious or spiritual events and activities	51	185	188	Much below

Contact with Immediate Neighbors Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Has contact with neighbors at least several times per week	53	58	224	More

Public Trust Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Value of services for the taxes paid to Hooksett	51	211	389	Similar
The overall direction that Hooksett is taking	49	206	316	Below
Job Hooksett government does at welcoming citizen involvement	43	222	290	Much below
Overall image or reputation of Hooksett	54	240	334	Much below

Services Provided by Local, State and Federal Governments Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Services provided by the Town of Hooksett	65	183	423	Similar
Services provided by the Federal Government	38	204	239	Below
Services provided by the State Government	44	120	236	Similar
Services provided by Merrimack County Government	47	143	199	Below

Contact with Town Employees Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Had contact with Town employee(s) in last 12 months	74	8	274	Much more

Perceptions of Town Employees (Among Those Who Had Contact) Benchmarks				
	Hooksett average rating	Rank	Number of jurisdictions for comparison	Comparison to benchmark
Knowledge	80	16	295	Much above
Responsiveness	78	32	295	Much above
Courteousness	79	56	253	Much above
Overall impression	77	44	343	Much above

## JURISDICTIONS INCLUDED IN NATIONAL BENCHMARK COMPARISONS

Haines, AK.....	2,508	Newport Beach, CA.....	85,186
Auburn, AL.....	53,380	Novato, CA.....	51,904
Dothan, AL.....	65,496	Palm Springs, CA.....	44,552
Gulf Shores, AL.....	9,741	Palo Alto, CA.....	64,403
Vestavia Hills, AL.....	34,033	Pasadena, CA.....	137,122
Fort Smith, AR.....	86,209	Richmond, CA.....	103,701
Casa Grande, AZ.....	48,571	Riverside, CA.....	303,871
Chandler, AZ.....	236,123	San Carlos, CA.....	28,406
Dewey-Humboldt, AZ.....	3,894	San Diego, CA.....	1,307,402
Flagstaff, AZ.....	65,870	San Francisco, CA.....	805,235
Fountain Hills, AZ.....	22,489	San Jose, CA.....	945,942
Gilbert, AZ.....	208,453	San Rafael, CA.....	57,713
Globe, AZ.....	7,532	Santa Clarita, CA.....	176,320
Goodyear, AZ.....	65,275	Santa Monica, CA.....	89,736
Green Valley, AZ.....	21,391	Seaside, CA.....	33,025
Maricopa County, AZ.....	3,817,117	South Lake Tahoe, CA.....	21,403
Mesa, AZ.....	439,041	Sunnyvale, CA.....	140,081
Nogales, AZ.....	20,837	Temecula, CA.....	100,097
Peoria, AZ.....	154,065	Thousand Oaks, CA.....	126,683
Phoenix, AZ.....	1,445,632	Ventura, CA.....	111,889
Pinal County, AZ.....	375,770	Visalia, CA.....	124,442
Queen Creek, AZ.....	26,361	Walnut Creek, CA.....	64,173
Sahuarita, AZ.....	25,259	Woodland, CA.....	55,468
Scottsdale, AZ.....	217,385	Adams County, CO.....	441,603
Surprise, AZ.....	117,517	Arapahoe County, CO.....	572,003
Tempe, AZ.....	161,719	Arvada, CO.....	106,433
Yuma, AZ.....	93,064	Aspen, CO.....	6,658
Apple Valley, CA.....	69,135	Aurora, CO.....	325,078
Benicia, CA.....	26,997	Boulder County, CO.....	294,567
Brea, CA.....	39,282	Boulder, CO.....	97,385
Carlsbad, CA.....	105,328	Broomfield, CO.....	55,889
Citrus Heights, CA.....	83,301	Castle Pines, CO.....	10,360
Clovis, CA.....	95,631	Castle Rock, CO.....	48,231
Concord, CA.....	122,067	Centennial, CO.....	100,377
Coronado, CA.....	18,912	Commerce City, CO.....	45,913
Cupertino, CA.....	58,302	Crested Butte, CO.....	1,487
El Cerrito, CA.....	23,549	Denver, CO.....	600,158
Elk Grove, CA.....	153,015	Douglas County, CO.....	285,465
Encinitas, CA.....	59,518	Englewood, CO.....	30,255
Fremont, CA.....	214,089	Erie, CO.....	18,135
Hayward, CA.....	144,186	Estes Park, CO.....	5,858
La Mesa, CA.....	57,065	Fort Collins, CO.....	143,986
Laguna Beach, CA.....	22,723	Fruita, CO.....	12,646
Laguna Hills, CA.....	30,344	Georgetown, CO.....	1,034
Livermore, CA.....	80,968	Greeley, CO.....	92,889
Marin County, CA.....	252,409	Greenwood Village, CO.....	13,925
Menlo Park, CA.....	32,026	Gunnison County, CO.....	15,324
Mission Viejo, CA.....	93,305	Highlands Ranch, CO.....	96,713
Modesto, CA.....	201,165	Hudson, CO.....	2,356
Monterey, CA.....	27,810	Jefferson County, CO.....	534,543

Lafayette, CO .....	24,453	Sarasota, FL .....	51,917
Lakewood, CO .....	142,980	Winter Garden, FL .....	34,568
Larimer County, CO .....	299,630	Albany, GA .....	77,434
Littleton, CO .....	41,737	Cartersville, GA .....	19,731
Lone Tree, CO .....	10,218	Conyers, GA .....	15,195
Longmont, CO .....	86,270	Decatur, GA .....	19,335
Louisville, CO .....	18,376	McDonough, GA .....	22,084
Mesa County, CO .....	146,723	Peachtree City, GA .....	34,364
Montrose, CO .....	19,132	Roswell, GA .....	88,346
Northglenn, CO .....	35,789	Sandy Springs, GA .....	93,853
Parker, CO .....	45,297	Savannah, GA .....	136,286
Pueblo, CO .....	106,595	Smyrna, GA .....	51,271
Rifle, CO .....	9,172	Snellville, GA .....	18,242
Salida, CO .....	5,236	Suwanee, GA .....	15,355
Thornton, CO .....	118,772	Honolulu, HI .....	953,207
Vail, CO .....	5,305	Altoona, IA .....	14,541
Westminster, CO .....	106,114	Ames, IA .....	58,965
Wheat Ridge, CO .....	30,166	Ankeny, IA .....	45,582
Windsor, CO .....	18,644	Bettendorf, IA .....	33,217
Coventry, CT .....	2,990	Cedar Falls, IA .....	39,260
Hartford, CT .....	124,775	Cedar Rapids, IA .....	126,326
Windsor, CT .....	29,044	Clive, IA .....	15,447
Dover, DE .....	36,047	Davenport, IA .....	99,685
Milford, DE .....	9,559	Des Moines, IA .....	203,433
Rehoboth Beach, DE .....	1,327	Indianola, IA .....	14,782
Brevard County, FL .....	543,376	Iowa City, IA .....	67,862
Cape Coral, FL .....	154,305	Marion, IA .....	33,309
Charlotte County, FL .....	159,978	Muscatine, IA .....	22,886
Clearwater, FL .....	107,685	Urbandale, IA .....	39,463
Cooper City, FL .....	28,547	Waverly, IA .....	9,874
Dade City, FL .....	6,437	West Des Moines, IA .....	56,609
Dania Beach, FL .....	29,639	Boise, ID .....	205,671
Delray Beach, FL .....	60,522	Hailey, ID .....	7,960
Destin, FL .....	12,305	Jerome, ID .....	10,890
Escambia County, FL .....	297,619	Meridian, ID .....	75,092
Gainesville, FL .....	124,354	Moscow, ID .....	23,800
Hallandale Beach, FL .....	37,113	Pocatello, ID .....	54,255
Jupiter, FL .....	55,156	Post Falls, ID .....	27,574
Lee County, FL .....	618,754	Twin Falls, ID .....	44,125
Miami Beach, FL .....	87,779	Bloomington, IL .....	76,610
North Palm Beach, FL .....	12,015	Centralia, IL .....	13,032
Oakland Park, FL .....	41,363	Collinsville, IL .....	25,579
Ocala, FL .....	56,315	Crystal Lake, IL .....	40,743
Oviedo, FL .....	33,342	Elmhurst, IL .....	44,121
Palm Beach County, FL .....	1,320,134	Freeport, IL .....	25,638
Palm Coast, FL .....	75,180	Highland Park, IL .....	29,763
Panama City, FL .....	36,484	Lake Zurich, IL .....	19,631
Pasco County, FL .....	464,697	Lyons, IL .....	10,729
Polk County, FL .....	602,095	Naperville, IL .....	141,853
Port Orange, FL .....	56,048	O'Fallon, IL .....	28,281
Port St. Lucie, FL .....	164,603	Oak Park, IL .....	51,878
Sanford, FL .....	53,570	Orland Park, IL .....	56,767
Sarasota County, FL .....	379,448	Park Ridge, IL .....	37,480



Peoria County, IL.....	186,494	Ann Arbor, MI.....	113,934
Riverside, IL .....	8,875	Battle Creek, MI .....	52,347
Rockford Park District, IL.....	152,871	Bay City, MI.....	34,932
Sangamon County, IL .....	197,465	Bloomfield Hills, MI.....	3,869
Sherman, IL .....	4,148	East Lansing, MI .....	48,579
Skokie, IL .....	64,784	Escanaba, MI.....	12,616
Sugar Grove, IL .....	8,997	Farmington Hills, MI .....	79,740
Wilmington, IL .....	5,724	Flushing, MI.....	8,389
Brownsburg, IN.....	21,285	Holland, MI .....	33,051
Fishers, IN .....	76,794	Howell, MI .....	9,489
Munster, IN.....	23,603	Hudsonville, MI.....	7,116
Noblesville, IN.....	51,969	Jackson County, MI.....	160,248
Abilene, KS .....	6,844	Kalamazoo, MI.....	74,262
Derby, KS.....	22,158	Meridian Charter Township, MI .....	39,688
Edgerton, KS.....	1,671	Midland, MI.....	41,863
Garden City, KS.....	26,658	Novi, MI .....	55,224
Gardner, KS.....	19,123	Oakland Township, MI .....	16,779
Johnson County, KS.....	544,179	Otsego County, MI.....	24,164
Lawrence, KS.....	87,643	Petoskey, MI .....	5,670
Merriam, KS .....	11,003	Port Huron, MI.....	30,184
Olathe, KS.....	125,872	Rochester Hills, MI.....	70,995
Roeland Park, KS.....	6,731	Rochester, MI.....	12,711
Shawnee, KS .....	62,209	Royal Oak, MI.....	57,236
Wichita, KS .....	382,368	Sterling Heights, MI .....	129,699
Bowling Green, KY.....	58,067	Whitewater Township, MI.....	2,597
Paducah, KY.....	25,024	Albert Lea, MN .....	18,016
New Orleans, LA.....	343,829	Beltrami County, MN .....	44,442
Andover, MA.....	8,762	Blaine, MN .....	57,186
Barnstable, MA.....	45,193	Bloomington, MN .....	82,893
Bedford, MA.....	13,320	Carver County, MN.....	91,042
Cambridge, MA.....	105,162	Chanhassen, MN.....	22,952
Concord, MA .....	17,668	Coon Rapids, MN .....	61,476
Holden, MA .....	17,346	Dakota County, MN.....	398,552
Hopkinton, MA .....	14,925	Duluth, MN .....	86,265
Needham, MA.....	28,886	East Grand Forks, MN .....	8,601
Southborough, MA .....	9,767	Eden Prairie, MN.....	60,797
Wrentham, MA .....	10,955	Edina, MN.....	47,941
Annapolis, MD.....	38,394	Elk River, MN .....	22,974
Baltimore County, MD .....	805,029	Elko New Market, MN .....	4,110
Baltimore, MD .....	620,961	Hopkins, MN .....	17,591
College Park, MD.....	30,413	Hutchinson, MN .....	14,178
Dorchester County, MD .....	32,618	Lakeville, MN .....	55,954
Gaithersburg, MD .....	59,933	Mankato, MN.....	39,309
Hyattsville, MD .....	17,557	Maple Grove, MN.....	61,567
La Plata, MD .....	8,753	Mayer, MN .....	1,749
Montgomery County, MD .....	971,777	Minneapolis, MN .....	382,578
Rockville, MD.....	61,209	New Brighton, MN .....	21,456
Takoma Park, MD .....	16,715	Olmsted County, MN.....	144,248
Freeport, ME.....	1,485	Plymouth, MN .....	70,576
Lewiston, ME.....	36,592	Savage, MN .....	26,911
Saco, ME .....	18,482	Scott County, MN .....	129,928
Scarborough, ME.....	4,403	Shorewood, MN .....	7,307
South Portland, ME.....	25,002	St. Cloud, MN.....	65,842

St. Louis County, MN .....	200,226	Las Cruces, NM.....	97,618
St. Louis Park, MN.....	45,250	Los Alamos County, NM .....	17,950
Washington County, MN.....	238,136	Rio Rancho, NM .....	87,521
Blue Springs, MO .....	52,575	San Juan County, NM.....	130,044
Boonville, MO .....	8,319	Henderson, NV .....	257,729
Branson, MO.....	10,520	Las Vegas, NV .....	583,756
Cape Girardeau, MO.....	37,941	North Las Vegas, NV.....	216,961
Clayton, MO .....	15,939	Reno, NV .....	225,221
Columbia, MO .....	108,500	Sparks, NV .....	90,264
Harrisonville, MO .....	10,019	Washoe County, NV .....	421,407
Jefferson City, MO .....	43,079	Geneva, NY .....	13,261
Kansas City, MO.....	459,787	New York City, NY .....	8,175,133
Lee's Summit, MO.....	91,364	Ogdensburg, NY .....	11,128
Maryland Heights, MO.....	27,472	Blue Ash, OH .....	12,114
Platte City, MO .....	4,691	Dublin, OH .....	41,751
Raymore, MO .....	19,206	Hamilton, OH.....	62,477
Richmond Heights, MO .....	8,603	Hudson, OH .....	22,262
Riverside, MO .....	2,937	Piqua, OH.....	20,522
Rolla, MO .....	19,559	Springboro, OH .....	17,409
Saint Joseph, MO .....	76,780	Upper Arlington, OH .....	33,771
Wentzville, MO .....	29,070	West Carrollton, OH.....	13,143
Billings, MT.....	104,170	Westerville, OH .....	36,120
Missoula, MT .....	66,788	Broken Arrow, OK .....	98,850
Asheville, NC.....	83,393	Edmond, OK .....	81,405
Cabarrus County, NC .....	178,011	Norman, OK .....	110,925
Cary, NC .....	135,234	Oklahoma City, OK .....	579,999
Chapel Hill, NC .....	57,233	Tulsa, OK.....	391,906
Charlotte, NC.....	731,424	Albany, OR .....	50,158
Davidson, NC .....	10,944	Ashland, OR .....	20,078
Durham, NC .....	228,330	Corvallis, OR .....	54,462
Fayetteville, NC.....	200,564	Dallas, OR .....	14,583
High Point, NC.....	104,371	Forest Grove, OR .....	21,083
Hillsborough, NC .....	6,087	Hermiston, OR.....	16,745
Huntersville, NC .....	46,773	Lake Oswego, OR.....	36,619
Indian Trail, NC.....	33,518	Lane County, OR .....	351,715
Mecklenburg County, NC.....	919,628	McMinnville, OR .....	32,187
Mooresville, NC.....	32,711	Medford, OR.....	74,907
Morrisville, NC.....	18,576	Portland, OR.....	583,776
Pinehurst, NC.....	13,124	Springfield, OR .....	59,403
Stallings, NC .....	13,831	Tualatin, OR .....	26,054
Wake Forest, NC.....	30,117	Umatilla, OR.....	6,906
Weddington, NC.....	9,459	Wilsonville, OR .....	19,509
Wilmington, NC.....	106,476	Carlisle, PA .....	18,682
Winston-Salem, NC.....	229,617	Chambersburg, PA .....	20,268
Wahpeton, ND.....	7,766	Cranberry Township, PA .....	28,098
Grand Island, NE .....	48,520	Kennett Square, PA .....	6,072
La Vista, NE.....	15,758	Kutztown Borough, PA.....	5,012
Lincoln, NE .....	258,379	Lower Providence Township, PA .....	25,436
Papillion, NE .....	18,894	Peters Township, PA .....	21,213
Brookline, NH.....	4,991	Radnor Township, PA .....	31,531
Dover, NH .....	29,987	State College, PA.....	42,034
Lebanon, NH .....	13,151	West Chester, PA .....	18,461
Summit, NJ.....	21,457	East Providence, RI.....	47,037

Newport, RI.....	24,672	Watauga, TX .....	23,497
Greer, SC .....	25,515	Westlake, TX.....	992
Rock Hill, SC.....	66,154	Park City, UT .....	7,558
Rapid City, SD.....	67,956	Provo, UT .....	112,488
Sioux Falls, SD .....	153,888	Riverdale, UT.....	8,426
Bristol, TN.....	26,702	Salt Lake City, UT .....	186,440
Cookeville, TN.....	30,435	Sandy, UT.....	87,461
Franklin, TN.....	62,487	Springville, UT.....	29,466
Germantown, TN .....	38,844	Albemarle County, VA .....	98,970
Johnson City, TN.....	63,152	Arlington County, VA.....	207,627
Morristown, TN.....	29,137	Ashland, VA.....	7,225
Sevierville, TN.....	14,807	Botetourt County, VA.....	33,148
White House, TN .....	10,255	Charlottesville, VA .....	43,475
Arlington, TX.....	365,438	Chesapeake, VA.....	222,209
Austin, TX .....	790,390	Chesterfield County, VA.....	316,236
Baytown, TX.....	71,802	Fredericksburg, VA.....	24,286
Benbrook, TX .....	21,234	Hampton, VA.....	137,436
Bryan, TX .....	76,201	Hanover County, VA.....	99,863
Burleson, TX.....	36,690	Herndon, VA .....	23,292
College Station, TX.....	93,857	Lexington, VA .....	7,042
Colleyville, TX.....	22,807	Lynchburg, VA .....	75,568
Corpus Christi, TX .....	305,215	Montgomery County, VA .....	94,392
Cross Roads, TX .....	1,563	Newport News, VA.....	180,719
Dallas, TX.....	1,197,816	Norfolk, VA .....	242,803
Denton, TX.....	113,383	Prince William County, VA .....	402,002
Duncanville, TX .....	38,524	Purcellville, VA .....	7,727
El Paso, TX .....	649,121	Radford, VA .....	16,408
Flower Mound, TX .....	64,669	Reston, VA.....	58,404
Fort Worth, TX .....	741,206	Virginia Beach, VA.....	437,994
Friendswood, TX .....	35,805	Williamsburg, VA.....	14,068
Galveston, TX.....	47,743	Winchester, VA.....	26,203
Georgetown, TX.....	47,400	York County, VA.....	65,464
Houston, TX.....	2,099,451	Montpelier, VT.....	7,855
Hurst, TX.....	37,337	Airway Heights, WA .....	6,114
Hutto, TX .....	14,698	Auburn, WA .....	70,180
La Porte, TX.....	33,800	Bainbridge Island, WA .....	23,025
League City, TX .....	83,560	Bellevue, WA.....	122,363
McAllen, TX.....	129,877	Edmonds, WA.....	39,709
McKinney, TX .....	131,117	Federal Way, WA.....	89,306
New Braunfels, TX .....	57,740	Gig Harbor, WA.....	7,126
Pearland, TX.....	91,252	Hoquiam, WA.....	8,726
Pflugerville, TX.....	46,936	Kenmore, WA .....	20,460
Plano, TX .....	259,841	Kirkland, WA .....	48,787
Round Rock, TX .....	99,887	Lynnwood, WA.....	35,836
Rowlett, TX .....	56,199	Maple Valley, WA.....	22,684
San Antonio, TX .....	1,327,407	Mountlake Terrace, WA .....	19,909
San Marcos, TX .....	44,894	Pasco, WA .....	59,781
Southlake, TX.....	26,575	Redmond, WA .....	54,144
Sugar Land, TX.....	78,817	Renton, WA.....	90,927
Temple, TX.....	66,102	Sammamish, WA .....	45,780
The Woodlands, TX.....	93,847	SeaTac, WA .....	26,909
Tomball, TX .....	10,753	Spokane Valley, WA .....	89,755
Tyler, TX .....	96,900	Tacoma Public Works, WA .....	198,397

Tacoma, WA .....	198,397	Grafton, WI.....	11,459
Vancouver, WA.....	161,791	Madison, WI .....	233,209
West Richland, WA.....	11,811	Merrill, WI .....	9,661
Woodland, WA .....	5,509	Oshkosh, WI.....	66,083
Yakima, WA.....	91,067	River Falls, WI.....	15,000
Brookfield, WI.....	37,920	Sheboygan, WI.....	49,288
Chippewa Falls, WI .....	13,661	Wauwatosa, WI .....	46,396
Columbus, WI.....	4,991	Wind Point, WI.....	1,723
De Pere, WI .....	23,800	Casper, WY.....	55,316
Eau Claire, WI .....	65,883	Gillette, WY.....	29,087