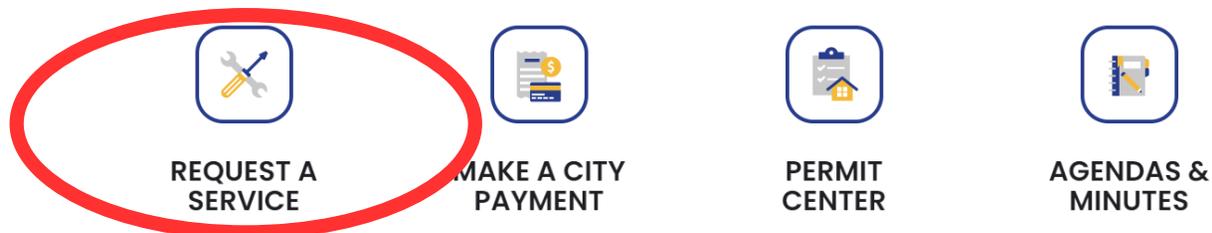
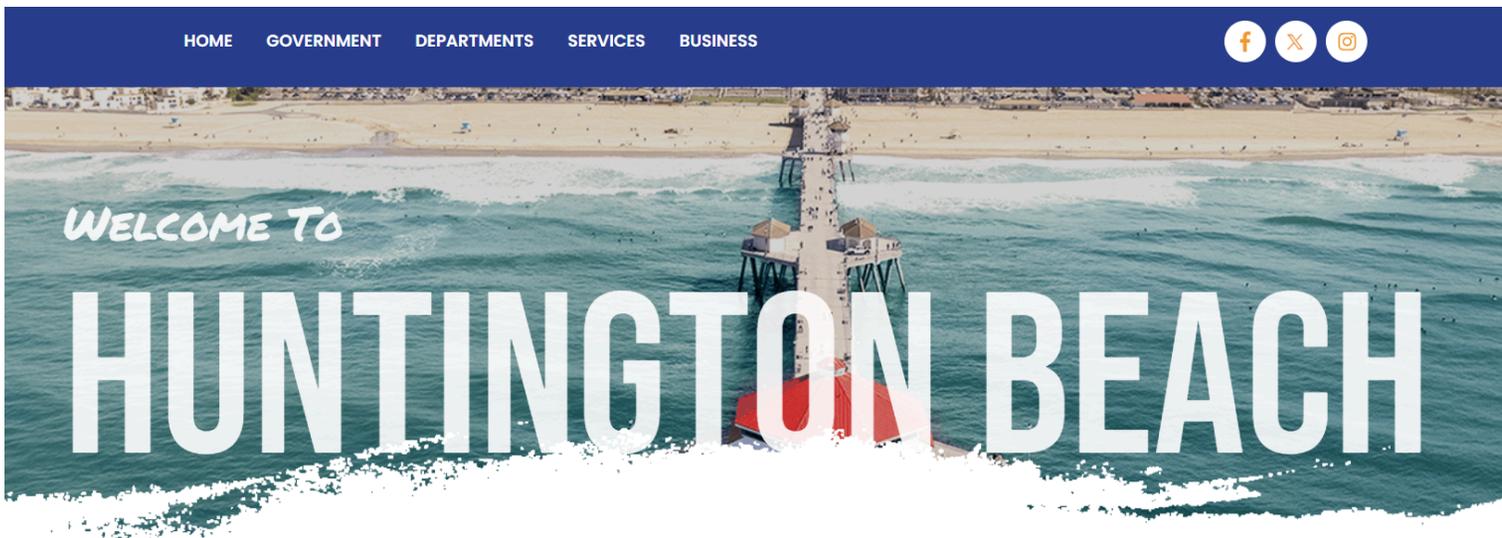


Web browser Instructions

How to file a Code Enforcement Complaint

- 1 Click on “Request A Service” on the left corner of the City’s homepage (circled in red below)



Web browser Instructions

How to file a Code Enforcement Complaint (Continued)

- Click on “Code Enforcement” (circled in red below) found on the “Request A Service” page

The screenshot shows a city website's navigation menu with links for HOME, GOVERNMENT, DEPARTMENTS, SERVICES, and BUSINESS. Below the menu is a banner image of a pier over water. The main content area is titled 'Report An Issue' and includes a breadcrumb trail: Home > Services > Report An Issue. A note states: 'Please note that all complaints submitted to the City are a public record.' A grid of service categories is displayed, with 'CODE ENFORCEMENT' circled in red. Other categories include ABANDONED VEHICLES ON PUBLIC STREET/HIGHWAY, AIR TRAFFIC, ANIMAL CARE/SHELTER CONCERN, BEACH AND PIER MAINTENANCE, BEE SERVICES, BLOCK WALLS AND FENCES, and CAPITAL IMPROVEMENT PROJECTS. A 'RELATED PAGES' sidebar on the left lists 'Report' and 'Noise Complaint FAQ'.

HOME GOVERNMENT DEPARTMENTS SERVICES BUSINESS

Home > Services > Report An Issue

Report An Issue

Please note that all complaints submitted to the City are a public record.

- ABANDONED VEHICLES ON PUBLIC STREET/HIGHWAY
- AIR TRAFFIC
- ANIMAL CARE/SHELTER CONCERN
- BEACH AND PIER MAINTENANCE
- BEE SERVICES
- BLOCK WALLS AND FENCES
- CODE ENFORCEMENT**
- CAPITAL IMPROVEMENT PROJECTS

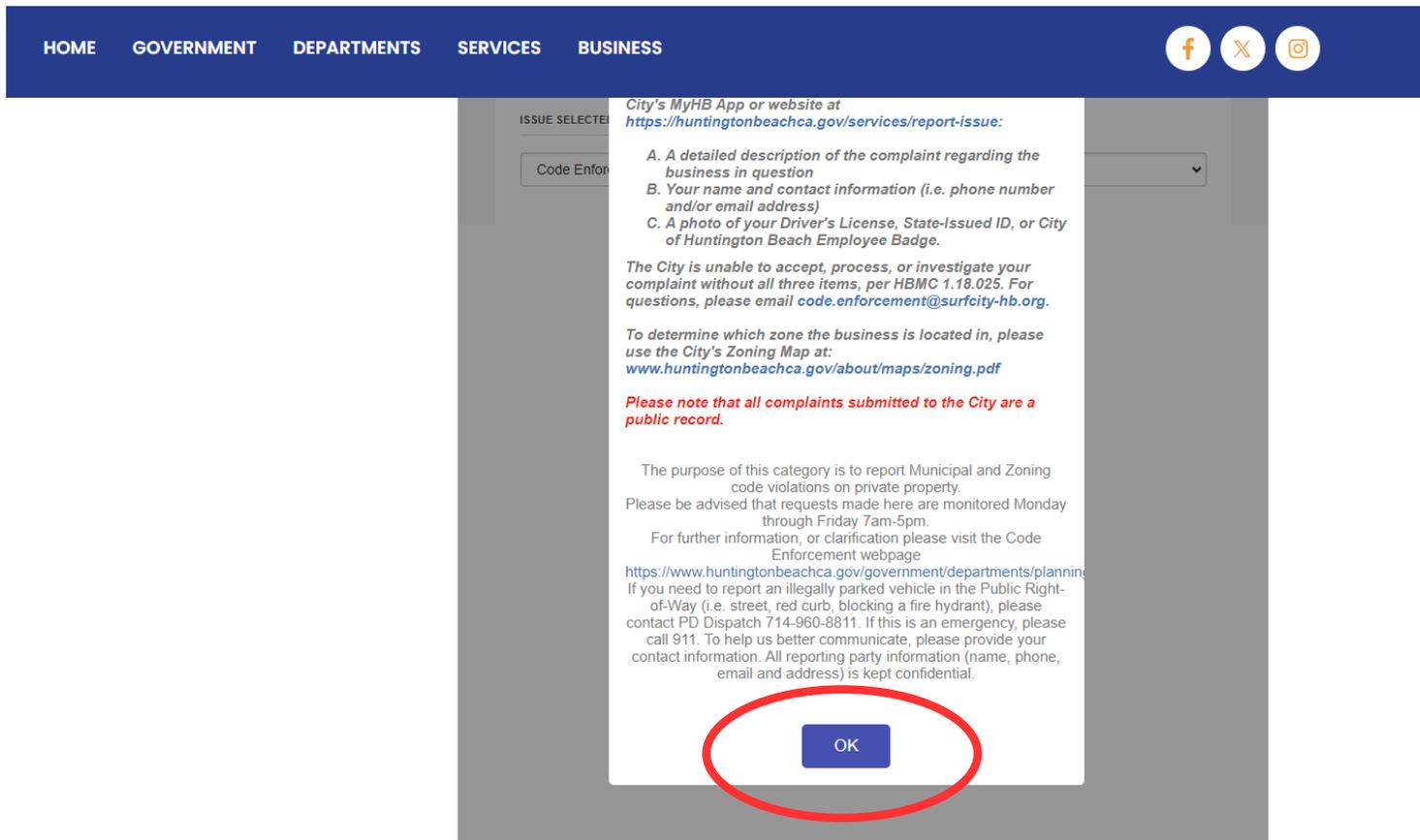
RELATED PAGES

- Report
- Noise Complaint FAQ

Web browser Instructions

How to file a Code Enforcement Complaint

- 3 A “Code Enforcement Investigation Request” box will pop up (shown below) click on “OK”



Web browser Instructions

How to file a Code Enforcement Complaint

- 4 A new page will appear where you have to check the “I have read the accepted the above terms” box and click on “Continue Application”

HB HOME SEARCH NEW SCHEDULE REPORT A CODE ENFORCEMENT ISSUE HELP

Announcements Register for an Account Login

Home Building Planning Engineering Fire Urban Runoff **Code Enforcement** Business Licenses

Report a Code Enforcement Issue Search Records

Online Application

Welcome to the City of Huntington Beach's Online Permitting System. Using this system you can submit and update information, pay fees, schedule inspections, track the status of your application, and print your final record all from the convenience of your home or office, 24 hours a day.

Please utilize the [Permit Search](#) above to check permit history prior to submitting a complaint for construction without a permit.

Please "Allow Pop-ups from This Site" before proceeding. You must accept the General Disclaimer below before beginning your application.

General Disclaimer

While the City of Huntington Beach attempts to keep its Web information accurate and timely, the City of Huntington Beach neither warrants nor makes representations as to the functionality or condition of this Web site, its suitability for use, freedom from interruptions or from computer virus, or non-infringement of proprietary rights. Web materials have been compiled from a variety of sources and are subject to change without notice from the City of Huntington Beach as a result of updates and corrections.

I have read and accepted the above terms.

[Continue Application »](#)

Web browser Instructions

How to file a Code Enforcement Complaint

- 5 The next page will appear where you have the ability to describe the issue, select the location via an interactive map under “Step 1” or simply type in the property address, upload photos, etc. Follow the prompts and submit your form when complete. You will receive confirmation on the last page with a Record # that the City has received your request.

The screenshot shows the City of Surf City website's Code Enforcement Complaint form. The navigation bar includes 'HOME', 'SEARCH', '+ NEW', 'SCHEDULE', 'REPORT A CODE ENFORCEMENT ISSUE', and 'HELP'. The main menu has 'Home', 'Building', 'Planning', 'Engineering', 'Fire', 'Urban Runoff', 'Code Enforcement', and 'Business Licenses'. The 'Code Enforcement' section is active, showing a 'Report a Code Enforcement Issue' button and a 'Search Records' field. The 'Code Complaint' section has a progress bar with steps: 1 Location, 2 Information, 3 People, 4 Documents, 5 Review, and 6. The 'Step 1: Location > Location Details' section is highlighted, and the 'Show Map' button is circled in red. Below this is the 'Violation Address' section with fields for Street No., Frac., Direction, Street Name, Street Type, Bldg., Unit, City, State, Zip, and Address Type. A 'Search' button and a 'Clear' button are at the bottom of the form. A footer section labeled 'Parcel' is partially visible.

If you have additional questions, please contact our hotline: 714-375-5155
or email: code.enforcement@surfcity-hb.org