

The Police Department delivers professional and responsive public safety to the City's residents, visitors, schools and businesses. These include emergency and non-emergency response to crimes, incidents and events; crime prevention; proactive enforcement of laws; traffic related services including collision investigation, DUI enforcement and prevention, traffic safety education and traffic control; criminal investigation; community policing to reduce crime and improve quality of life in neighborhoods and the business community; homeless services including dedicated, full-time outreach and engagement; and youth services in the form of School Resource Officers to engage local children in positive activities and civic engagement.



Police Chief

The Chief of Police leads and directs the department by providing overarching vision and establishing priorities, goals and objectives. They are responsible for all operations, and represents the agency as a member of the City Executive Team.



Patrol Division

The Patrol Division is the most visible of the Police Department and performs core law enforcement functions. It is comprised of both sworn and civilian employees and includes Uniform Patrol and the Canine Unit. Patrol Officers are assigned to designated geographical areas called beats. Officers respond to calls for service, document incidents and crimes, and handle critical incidents through the use of specialized teams such as SWAT, MFF, and CNT.

Administrative Operations Division

The Administrative Operations Division includes the Training Unit, Professional Standards Unit, Background Unit, Community Relations Unit, Jail Bureau and liaison for animal and facility issues.

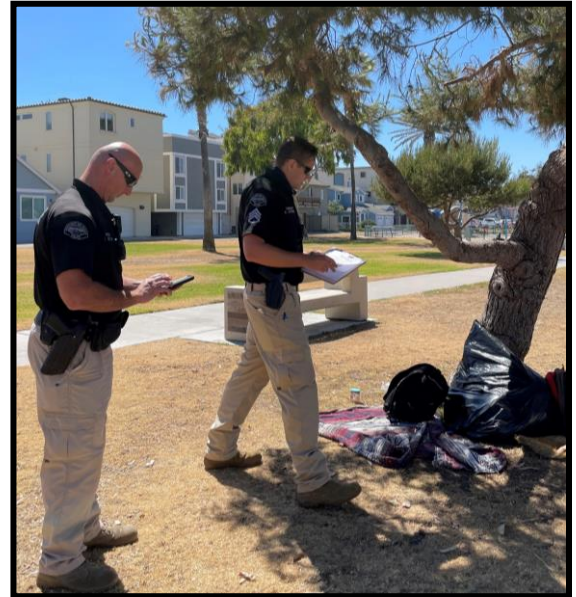
Primary duties of the Division include: Management of all capital improvement projects, daily maintenance of the police facility and the department's fleet of vehicles. The Background Unit is responsible for processing the background and hiring of police department candidates for employment in both civilian and sworn positions.

The Professional Standards Unit is responsible for receiving and investigating citizen and internally generated complaints regarding allegations of employee misconduct, auditing of police services and policy management. The Training Unit is responsible for ensuring department employees are provided not only the minimum mandated training but advanced training in which best practices are incorporated. The Community Relations Unit is responsible for the provisions of relevant public information both verbally and in written form, and promoting police/community relationships and partnerships. Also within the division is the Jail Bureau, which is responsible for processing, housing, and caring for inmates and providing transportation of arrestees to the Orange County Jail or the Orange County Court system. The department volunteers are also part of this division.

Investigation Division

The Investigation Division includes the Investigations Bureau, the Special Investigations Bureau, Crime Scene Investigators and the Crime Lab. The Investigations Bureau is comprised of Crimes Against Persons, General Investigations (Property Crimes), and Economic Crimes. The Special Investigations Bureau consists of Narcotics, Vice, Gangs, Crime Task Force, Intelligence, and the Regional Narcotics Suppression Program. The Investigations Bureau performs four primary duties: providing investigative follow-up for all non-traffic related crimes; identifying, apprehending, and prosecuting criminal suspects; assisting crime victims and the department in suppression of crime; and the recovery of property.

The Special Investigations Bureau enforces laws related to the sales, manufacturing, transportation and use of illegal drugs; reviews and issues permits for a wide variety of regulated businesses; enforces Alcohol Beverage Control laws; gathers, analyzes and issues timely and relevant reports related to criminal intelligence; investigates Vice-related activity within the City; works collectively with the Orange County Human Trafficking Task Force to identify, investigate and prevent human trafficking; gang enforcement; and addresses criminal series investigations and quality of life issues. The Investigation Division also has the responsibility of processing and examining computer forensic evidence as well as coordinating similar efforts with local and federal agencies. The Crime Lab is comprised of Crime Scene Investigators and Latent Fingerprint Examiners who have the responsibility to gather and process evidence, including photographic evidence, DNA, and the recovery of latent fingerprints.



Special Operations Division

The Special Operations Division manages the areas within the police department which are responsible for unique and specialized functions of law enforcement. This division is comprised of both sworn and civilian employees and includes traffic enforcement/investigations, DUI enforcement, School Resource Officers (SROs), parking enforcement, airborne/drone operations, mounted enforcement and the Homeless Task Force (HTF). Additionally, this division is tasked with planning and implementing the police department's response to all special events held throughout the City.



The Air Support Unit is also part of the Special Operations Division. A police helicopter is a force multiplier, equaling up to 10 patrol cars on the ground. The ASU assists patrol units in vehicle/foot pursuits, area searches, surveillances, missing persons' calls, burglary incidents, locating D.U.I offenders, and acts as a general crime deterrent. There are six officer pilots, two mechanics and one Sergeant Pilot. The unit provides contracted helicopter services to Costa Mesa, Irvine, and Newport Beach. They work with lifeguards in Huntington Beach and Newport Beach, locating swimmers, boats in distress and can drop lifeguards in the ocean for rescues.

The Special Operations Division is also responsible for overseeing the department's use of special teams who respond to tactical situations, as well as planned and unplanned protests or events. These teams include Special Weapons and Tactics (SWAT), the Crisis Negotiation Team (CNT) and the Mobile Field Force (MFF) Team, which handles any civil unrest or unlawful gatherings.

Support Services Division

The Support Services Division is comprised of Communications, Personnel, Property/Evidence, Records, Front Desk and Finance. Communications Dispatcher's primary duties include receiving and processing 9-1-1 calls and routine business requests for police services. Dispatchers are typically the *first*, first responder any citizen encounters in an emergency. The Dispatch Center serves as a lifeline to citizens on the phone and officers in the field: coordinating resources, making notifications, running checks, and getting help when and where they need it. At the front desk, Community Services Officers are responsible for being the face of the department at the public service counter. They triage citizens to ensure they receive the proper assistance for their visit. These skilled professionals author crime and incident reports, allowing patrol officers to stay proactive in the field. They also help with payments, citation sign-offs, report requests and other various tasks.



The Records Bureau is charged with the responsibility of providing a state-of-the-art records-keeping function, preparing and maintaining police department documents and records in a manner that ensures accuracy, completeness, and expedient recovery. They distribute police reports, teletype messages, and court documents, process vehicles stolen, impounded or repossessed. The unit registers sex and arson offenders, processes bookings of all arrestees, run warrant checks for officers in the field and prepare court packages. The Property Unit provides for the proper collection, storage, security, and disposition of evidence and other property, including items taken for safekeeping, found property, and ensure chain of custody procedures. Their duties also include purchasing and issuing all equipment and maintaining current registration on the department's fleet.

The personnel department is responsible for conducting continuous recruitment for all positions within the police department. They maintain a high level of confidentiality and demonstrate excellent communication skills as they follow up with prospective candidates. The finance

department is responsible for administrating the 82 million dollar budget and liaison with City Information Services. They also prepare the police department's payroll to be processed and handle purchasing and material requisitions.

Patrol Division

- Patrol generated over 17,000 police reports.
- Arrested more than 6,000 individuals.
- Officers dispatched to 54,846 calls for service.
- Officers initiated 28,905 calls for service.

Special Operations Division

- Investigated 1,736 traffic collisions (868 injuries / 16 fatalities).
- Issued 6,527 traffic citations.
- Identified, interdict, and arrested 610 DUI offenders.
- Issued 69,041 parking citations.
- Conducted over 4,400 1st level parking citation reviews.
- Homeless outreach contacts 1,847.
- Homeless referrals for service 142 to Navigation Center, 21 referrals to other shelters.

Investigation Division

- Investigated 2,728 crimes against persons.
- Investigated 5,515 property crimes.
- Investigated 917 economic crimes.
- Investigated 109 human trafficking and Internet/sex crimes cases.
- Performed 21,500 crime analyses to identify crime trends.
- Assisted 460 domestic violence victims through Victim Assistance Program.
- Investigated 133 narcotic related citizen complaints.
- Reviewed and processed 313 Entertainment, Facility Use, Massage, ABC and Conditional Use Permits.
- Performed 67 intelligence assessments for various events in the City.

Administrative Operations Division

- Investigated 58 Internal affairs complaints.
- Conducted over 50 background investigations for all police department employees.
- Participated in multiple community based events including National Night Out, Tip-a-Cop, Shop with a Cop, Toy Drives and Police Open House.
- Volunteers removed over 1,442 signs from public property.
- Volunteers completed 1,142 vacations house checks.
- Coordinated 12 Neighborhood Watch Board meetings and 11 Neighborhood Watch Block meetings.
- Volunteers donated a total of over 4,000 hours to the police department and community.

Support Services Division





- Conducted 28 recruitments, processed 2,952 applications, promoted 15 employee and hired 36 employees.
- Received/initiated 230,200 incoming/outgoing calls in the 9-1-1 center.
- Created 141,171 calls in the CAD system, documenting officer-initiated activity and calls for service.
- Received 169 text to 911 requests.
- Priority one calls for service response time was 4 minutes and 15 seconds.
- Front Desk CSOs wrote 811 crime reports.
- Processed 26,485 crime, incident, supplemental reports and traffic reports.
- Processed over 6,273 bookings, including want/warrant checks, RMS entry, and logging/copying.
- Processed and filed 6,300 court packages electronically and physical court packages.
- Handled 63,500 incoming/outgoing calls received/initiated in the Records Bureau.
- Processed over 13,000 subpoenas.
- Processed over 12,000 Public Records Requests.
- Processed, secured, and tracked over 14,749 pieces of evidence and property.
- Disposed of 18,178 pieces of evidence and destroyed 845 pounds of narcotics.
- Returned 1,906 property items to rightful owners and sent 449 items to auction.
- Received and assisted over 4,278 alarm-related calls a year.



Police

Performance Measures

Results of the City's performance measure program for the past two calendar years in addition to goals and objectives for FY 2024/25 are presented below.

	FY 2022/23 ACTUAL	FY 2023/24 ACTUAL	FY 2024/25 ADOPTED	Strategic Plan Goal
Goal:				
1. Reduce Part 1 crimes using crime analysis to identify crime trends and repeat offenders responsible for those crimes. The information will be disseminated to the appropriate units to organize surveillances and proactive patrols.				
Measure: 3% reduction in Part 1 crimes	5.9% Increase	10.9% Decrease	3% Decrease	
Goal:				
2. Reduce the number of injury traffic collisions, HBPD will utilize directed enforcement and continue collaboration with the Traffic Department to assure our City roadways and thoroughfares are properly maintained and engineered.				
Measure: 5% reduction in injury traffic collisions	.001% Increase	3.10% Increase	5% Decrease	
Goal:				
Reduce the number of DUI related traffic collisions utilizing a proactive enforcement posture with the assistance of two grant funded DUI officers, multiple checkpoints, saturation enforcement and continue collaboration with the District Attorney's Office to assure DUI investigations and arrests surpass the threshold needed to sustain a conviction in court.				
3. Measure: 5% reduction in DUI related traffic collisions	14.5% Increase	10.05% Increase	5% Decrease	
Goal:				
4. Reduce the number of Police Department calls for service related to individuals experiencing homelessness, through proactive community and stakeholder engagement by our Homeless Task Force officers; supported by BeWell Mobile Crisis Response Teams, the Huntington Beach Navigation Center, city Homeless and Behavioral Health Services Social Workers, and the City Attorney's Officer Community Prosecutors.				
Measure: 5% in calls for service related to homeless individuals experiencing homelessness	12.3% Increase	15% Decrease	5% Decrease	

FY 2022/23 Accomplishments

- Reorganization of the Investigation Division to add a fourth unit for Major Crimes.
- Took delivery of three new MD500F helicopters for the AERO Unit.
- Successfully staffed a concert on the beach with over 30,000 people in attendance.
- Added an Administrative Sergeant for recruitment and hiring.
- Conducted several community meetings with area commanders to target crime trends
- Implemented Peregrine software for better information and situational awareness.
- Successfully built a temporary 911 center during the construction of a new 911 center.
- Upgraded 911 phone lines to improve accuracy of caller locations.
- Volunteers conducted numerous presentations on mail theft, phone scams and identity theft.

FY 2023/24 Objectives

- Provide access to SB1421 documents on city website.
- Built HBPD training facility to include a K9 training course.
- Addition of 5 public safety cameras.
- Reach full staffing for all positions.
- Homeless shelter permanent site
- Implement new Policing system to include CAD, RMS, Mobile Reporting, Property, and Jail.
- Use analysis from crime trends and intelligence to enhance resources and effectiveness Citywide.

