



## CUSTOMER COMMUNICATION

**Date:** April 24, 2024

**Subject:** PFAS Update

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Dear Customer,

The Lake Arrowhead Community Services District (LACSD) provides water and wastewater services to Arrowhead Woods and surrounding communities. This communication is meant to provide you with updated information regarding PFAS which has been detected in our drinking water. The Environmental Protection Agency (EPA) has recently released a [fact sheet](#) regarding in-home water filters. Reducing your exposure can reduce your risk. The EPA also released [regulations](#) regarding PFAS in drinking water. LACSD will be required to install a treatment system to remove PFAS by 2029. Because we have already started the process, we will be in compliance well in advance of these regulations.

LACSD is taking a two-pronged proactive approach to solve this problem: treatment to remove PFAS from the drinking water and assessment of the watershed to determine the source. A preliminary design for the treatment system has been completed by an engineer that has experience designing PFAS removal treatment systems for other agencies. Monthly progress updates about the treatment system are provided on our website and at our monthly Board of Director meetings.

To determine where PFAS is coming from, LACSD has been voluntarily collecting numerous samples to assess the watershed. We are focusing on the tributaries with the highest concentrations but we have also found that the lake itself has the highest levels of PFOA. All of the data we have collected has been submitted to an expert in the field for additional analysis and advice on identifying and removing sources of PFAS in our lake.

LACSD's highest priority is public health and there has been a lot of misinformation that LACSD's sewer pipelines are to blame for PFAS contamination. This is a distraction. Please be assured that LACSD places a high priority on continually maintaining, repairing, and replacing our sewer. This system is highly regulated by the State Water Resources Control Board who would quickly step in if there was any evidence that sewage is leaking into the lake.

The real fact is this; it is not mathematically possible for sewage to be solely responsible for PFAS in the lake. The levels of PFAS in wastewater are lower or similar to the levels seen in Lake Arrowhead. There are a lot of other elements in sewage and the quantity required to result in the concentrations of PFAS in the lake would create a lot of other problems such as bacteria, algae, and reduced clarity. This is a community wide problem that needs to be solved with thoughtful consideration based on factual data.

We ask that you refer to our website for accurate information before drawing any conclusions. This is where you can find the facts.

[https://lakearrowheadcsd.com/our\\_water/water\\_quality/pfas\\_information.php](https://lakearrowheadcsd.com/our_water/water_quality/pfas_information.php)

Please contact us with any questions or concerns at (909) 336-7100 or [CustService@lakearrowheadcsd.com](mailto:CustService@lakearrowheadcsd.com).

Thank you, Lake Arrowhead Community Services District