



Region V Passenger Transportation Plan

2021-2025



Developed by MIDAS Council of Governments
Approved 05/27/2020



MIDAS COUNCIL OF GOVERNMENTS

RESOLUTION NO. 2020-22

RESOLUTION APPROVING REGION V REGIONAL PLANNING AFFILIATION'S PASSENGER TRANSPORTATION PLAN

WHEREAS, the counties of Calhoun, Hamilton, Humboldt, Pocahontas, Webster, and Wright comprise the Region V Regional Planning Affiliation (RPA);

WHEREAS, the MIDAS Executive Board agreed to be the policy board for the Region V RPA;

WHEREAS, the Iowa Department of Transportation (DOT) requires each RPA to develop a Passenger Transportation Plan (PTP) every five years as part of the contractual agreement for planning funds between the Iowa DOT and the RPA;

WHEREAS, each PTP must be approved by the RPA's policy board;

WHEREAS, the Executive Director recommends the approval of the Region V RPA's PTP;

NOW, THEREFORE, BE IT RESOLVED, the MIDAS Council of Governments Board of Directors, functioning as the Region V RPA Policy Board, hereby approves the PTP.

PASSED AND APPROVED this 27th day of May, 2020.


Alissa O'Conner, Chair

ATTEST:


Darrel Steven Carlyle, Secretary

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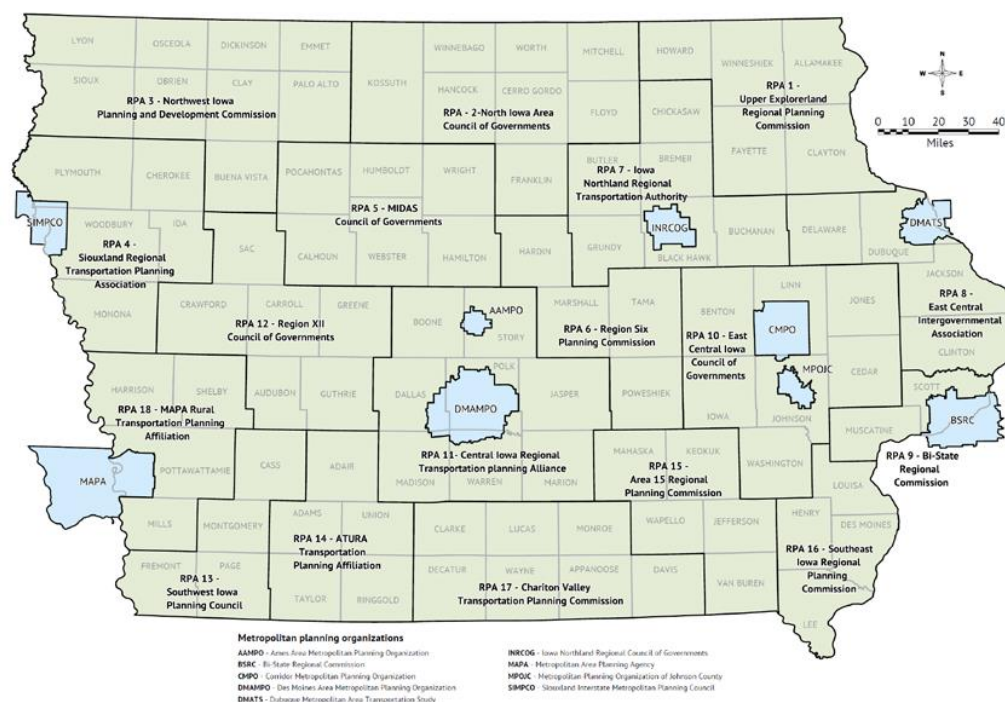
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INTRODUCTION and PROCESS DISCUSSION

The Intermodal Surface Transportation Efficiency Act of 1991 focused on receiving local input. In response to this directive in 1993, the Iowa Transportation Commission adopted a new planning process patterned after the Metropolitan Planning Organizations (MPO) that created the regional planning affiliations (RPAs). In 1997 with the passage of the Transportation Equity Act for the 21st Century (TEA-21), the Commission reaffirmed its commitment to this regional transportation planning and programming process and this commitment was also included in the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU), Moving Ahead for Progress in the 21st Century (MAP-21) and the current act, Fixing America's Surface Transportation (FAST).

There are 18 RPAs in Iowa, see RPAs are shown in the map below.

IOWA REGIONAL PLANNING AFFILIATIONS Figure 1.1



Source: Iowa's Long-Range Transportation Plan "Looking Ahead to 2045"

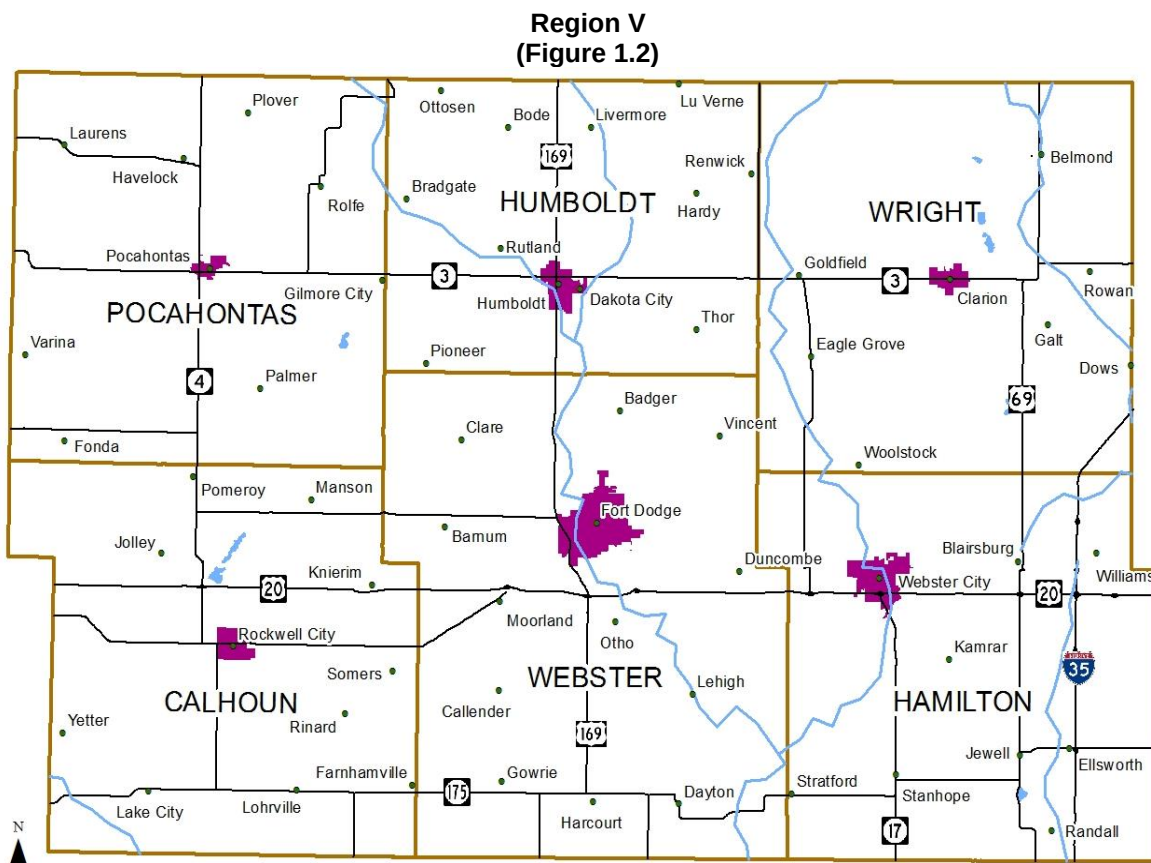
The Safe Affordable, Flexible and Efficient Transportation Equity Act - A Legacy for Users (SAFETEA-LU) passed in 2005 required the establishment of a locally developed, coordinated public transit-human services transportation plan for all Federal Transit Administration human service transportation programs. Each transportation act to follow kept this requirement with some changes. To meet this requirement the

Iowa Department of Transportation (IDOT) created the Passenger Transportation Plan (PTP) which each RPA and MPO is required to develop.

The Passenger Transportation Planning process for Iowa's 9 MPOs and 18 RPAs is designed to promote passenger transportation planning programs that further the development of the state's public transportation systems. PTPs are an Iowa creation which incorporate federal requirements for coordinated planning, as well as address needs-based project justification for all transit programs. The Iowa DOT directs this passenger transportation planning program with financial assistance provided by the Federal Transit Administration and the Federal Highway Administration. PTPs will cover a minimum five (5) year period and provide a discussion of transportation needs including recommended strategies.

MIDAS-REGION V

The MIDAS Council of Governments (MIDAS) serves as the RPA for Region V. Region V consists of six counties and 61 cities. Figure 1.2 shows the counties and cities located in Region V. This plan is developed by the MIDAS staff using census data, IDOT transit data, Iowa Department of Education data, input obtained from human service provider meetings, surveys, telephone calls, from the public transit service provider, and various other sources.



When completed the draft plan is reviewed and approved by the MIDAS Executive Board which serves as the Region V Policy Board. There are 18 voting members and various alternates on the MIDAS board whose membership is made of three representatives from each county representing the county, cities in the county and economic development interests in the county. The MIDAS Executive Board meets monthly.

The MIDAS Board has final say in the PTP before it is forwarded to the IDOT.

PTP DEVELOPMENT

Coordinated planning in Region V began with the Mobility Action Plan Regional Workshops held in 2006. At the MAP meeting in Fort Dodge individuals volunteered to serve on the region's Mobility Action Plan Transportation Advisory Group (MAPTAG). This group helped to identify the transportation needs in the region, strategies to meet the needs, and prioritized the projects identified. After a couple of year's participation in the MAPTAG dwindled. Human service provider participation at the meetings was ranging from one to four participants. As representatives from MIDAS were already attending the various county service provider meetings in the region it was decided to do away with the MAPTAG and use information gathered from county service provider meetings for the PTP.

Each county holds provider meetings at least 4 times per year. Calhoun County holds meetings in January, March, May, September, and November in Rockwell City, Iowa. Hamilton County, Humboldt County and Wright County meet 3 times per year as a group and one time as individual counties. The meeting date vary and they do not meet in the summer. Meetings are usually held in Clarion, Eagle Grove, Humboldt, and Webster City. Webster County Human Service Providers meet in February, April, June, August, October, and December in Fort Dodge.

Agencies Attending County Provider Meetings

- Building Families
- Boy Scouts
- Calhoun County General Assistance
- Calhoun County Public Health,
- Calhoun County Supervisors
- Calhoun County Veterans Affairs
- Catholic Charities
- Celebrate Recovery
- Centers Against Abuse & Sexual Assault
- Childcare Resource & Referral
- Children and Families of Iowa
- Church of Christ
- Community and Family Health Center
- Community Christ Church
- Community and Family Resources
- Community Intervention Services
- Community Social Services
- County Social Services
- Department of Human Services
- Domestic Sexual Assault (DSAOC)
- Family Crisis Center
- Fonda Police Department
- Fort Dodge Community Foundation/United Way
- Fort Dodge Housing
- Fort Dodge Senior High
- Head Start/YOUR Inc
- Humboldt County Public Health
- ICC
- Iowa Department of Public Health

Pocahontas County meets February, April, June, August, October, and December in Pocahontas. At every meeting those in attendance has a chance to discuss events, programs being offered, and issues they may have. MIDAS staff, either planning and/or transit tries to attend each meeting. Minutes and notes from these meetings since 2018 are included in the attachments to this plan.

In 2018 MIDAS informed those in attendance at county service providers meetings that region's passenger transportation plan was being updated. Surveys would be sent to service providers to seek information on the transportation they provide and to identify transportation needs. In August/September of 2018 surveys were emailed to all those service providers who attend county service provider meetings. Service providers were reminded about the survey at the August/September/October 2019 service providers meeting. July of 2019 MIDAS staff attended the Calhoun, Hamilton, Humboldt, Pocahontas and Webster County Fairs to get obtain input the types of transportation being used, identify transportation needs, and barriers to transportation. This information was obtained by having fair attendees' complete surveys. In October 2019 this same survey was forwarded to cities, counties, and human service providers to have their citizens/clients fill out.

The draft Passenger Transportation Plan was e-mailed to all service providers, cities, counties, transit provider, and the policy board for review and received comments. A public meeting to hear comments on the plan was held in April prior to the plan being forwarded approved by the policy board.

Agencies Attending County Provider Meetings (cont.)

- Iowa Legal Aid
- Iowa Partners for Success and Community and Families
- Iowa Partners for Success and Community and Families of Iowa
- Iowa State Extension
- Iowa Vocational Rehabilitation Services,
- Laurens Police Department
- LifeWorks
- Linking Family and Communities
- Lords Cupboard
- MIDAS Council of Governments
- MIDAS/DART Transit
- New Covenant Christian Church
- New Opportunities
- Northwood Living
- One Vision
- Pocahontas County Public Health
- Pocahontas County Supervisors
- Pocahontas Middle/High School
- Pocahontas Police Department
- Promised Jobs
- Proteus
- Right Turn Supervision Services
- RSVP
- Seasons Center
- Social Security Administration
- South Central Calhoun Elementary
- Stewart Memorial Community Hospital/Unity Point
- Trinity Regional Hospital
- Upper Des Moines Opportunities
- VA-CIHCS Suicide Prevention
- Van Diest Medical Center
- Vocational Rehab
- Webster County Extension
- Webster County Public Health
- Youth Shelter Care
- YWCA

INVENTORY

Passenger transportation in the region is provided by various public and private provider entities. Various methods were used to identify entities that provide transportation and the type transportation that is provided. A transportation survey was sent to over 120 service providers in August 2019. The survey was open until the end of November 2019. Only 13 agencies took the survey. School districts, taxi companies and the local public transit agencies were contacted by telephone or email to obtain information.

PUBLIC TRANSIT SYSTEMS

There are two public transit systems in Region V, Dodger Area Rapid Transit (DART), and MIDAS Regional Transit Authority.



Dodger Area Rapid Transit (DART)

DART is a small urban system owned by the City of Fort Dodge. The City of Fort Dodge contracts with MIDAS Council of Governments to operate the DART service. As DART is operated by MIDAS, DART has no employees, all employees are provided by MIDAS. DART operates within the city limits of Fort Dodge.

DART provides fixed route, paratransit, intercity bus, and contract services. There are six fixed routes that operate within the corporate limits of Fort Dodge that serve most of the City. All routes meet at the central transfer point on the half hour. The central transfer point is located in downtown Fort Dodge at Central Avenue and Ninth Street. Route service is available to everyone. Fixed routes times of operation are generally from 7:00 AM to 6:00 PM however route hours of operation may vary.

- Route #1 – Community College/Hospital
7:00 AM – 5:30 PM varies
Serves the southwest corner of Fort Dodge to Trinity Regional Hospital, Friendship Haven, Iowa Central Community College, Lifeworks, Westridge Townhomes, CFR, and Tom Thumb.

- **Route #2 – Palace Park**
 7:00 AM – 8:00 AM and 2:00 – 5:00 PM runs on the half hour.
 Serves northwest/north central Fort Dodge, Hawley Lions Park, Round Prairie, Palace Park, Hawkeye and 2nd Street NW, AFES, and Starlight.

- **Route #3 – Feelhaver/North 15th Street**
 7:00 AM – 5:30 PM varies
 Serves north central/north east Fort Dodge to include Village Green, Feelhaver School, Corpus Christie Church, Floral Avenue, Evergreen Estates, and Duncombe School.

- **Route #4 – High School/Cooper**
 7:00 AM- 5:00 PM varies
 Serves northeast/east central Fort Dodge to include Cooper School, Fort Dodge Middle School, Aquatic Center (seasonal), Hy-Vee Wine & Spirits, Northridge Apts., St Edmond's, Senior High, and Knollcrest.

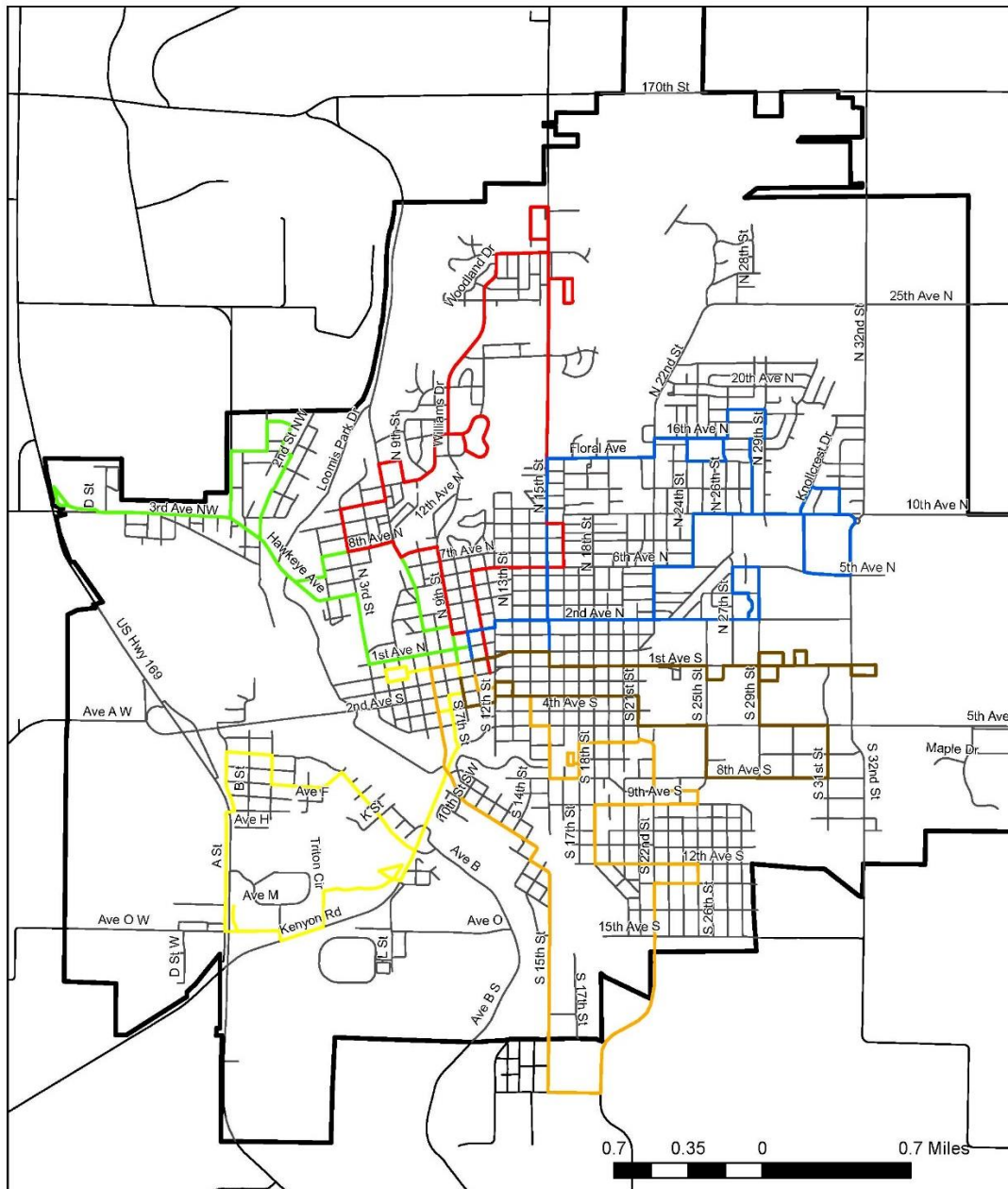
- **Route #5 – Pleasant Valley/Highland Park**
 7:00 AM – 5:30 PM varies
 Serves southern Fort Dodge to include Highland Park, Deer Creek, St. Paul School, Sacred Heart, Public Library, Pleasant Valley, Butler School, and Community Christian.

- **Route #6 – Crossroads Center**
 7:00 AM – 5:00 PM varies
 Services eastern Fort Dodge to include the Fort Frenzy (by request), Aldi, Kohl's, Fareway/Blanden, Crossroads Mall/Menards by request, Wal-Mart, and Walgreens.

Figure 1.3 shows a map of the DART fixed routes.

DART Route Map

Figure 1.3



Route 1

Route 2

Route 3

Route 4

Route 5

Route 6

Roads

Fort Dodge City Limits

N

▲

Map Created By: MIDAS Council of Governments, 2020.

Data Sources: U.S. Census Bureau; IDOT, 2012;

Webster County Assessor, 2014

DART also offers ADA required paratransit service within the corporate limits of Fort Dodge. This service is available to those who are unable to use the fixed route service. Those who wish to use the paratransit service must have a doctor complete a form provided by DART which states they are unable to use the fixed route system. Paratransit services are available 6:00 AM to 5:00 PM, Monday through Friday and for four hours on Saturday. Passengers are requested to schedule service 24 hours in advance. Same day service may be provided if capacity permits.

DART provides contract services to various agencies such as nursing homes, sheltered workshops, assisted living facilities, churches, and provide Medicaid transportation. DART also provides service for community events.

Figure 1.4 shows the fare structure for DART.

**DART Fare Structure
(Figure 1.4)**

	Adult	Student	Senior
Fixed Route	\$1.50	\$1.00	\$1.00
Paratransit	\$3.00/\$4.00*	\$3.00/\$4.00*	\$3.00/\$4.00*
Monthly Passes	\$33.00	\$23.00	\$23.00
Mileage Service	\$1.35/mile		
Hourly Service	\$27.00/hour		
Downtime	\$12.00/hour		

*\$4.00 is charged if trip is scheduled the same day service is needed.

In FY 19, DART reported 259,851 revenue miles and 113,939 total rides which resulted in an average of 2.53 miles per ride. All DART buses are property of the City of Fort Dodge and are ADA accessible. Three buses are used to provide paratransit, the rest of the fleet is used for route and contract services. Figure 1.5 below provide information on the DART bus fleet.

**DART Inventory
(Figure 1.5)**

Minivans (ADA)	0
Conversion Van (CV)	1
Light Duty Buses (ADA)	14
Medium Duty Buses (ADA)	6
Heavy Duty Buses (ADA)	1
Average age (6/30/2019)	5.4 years
Average mileage (6/30/2019)	97,999

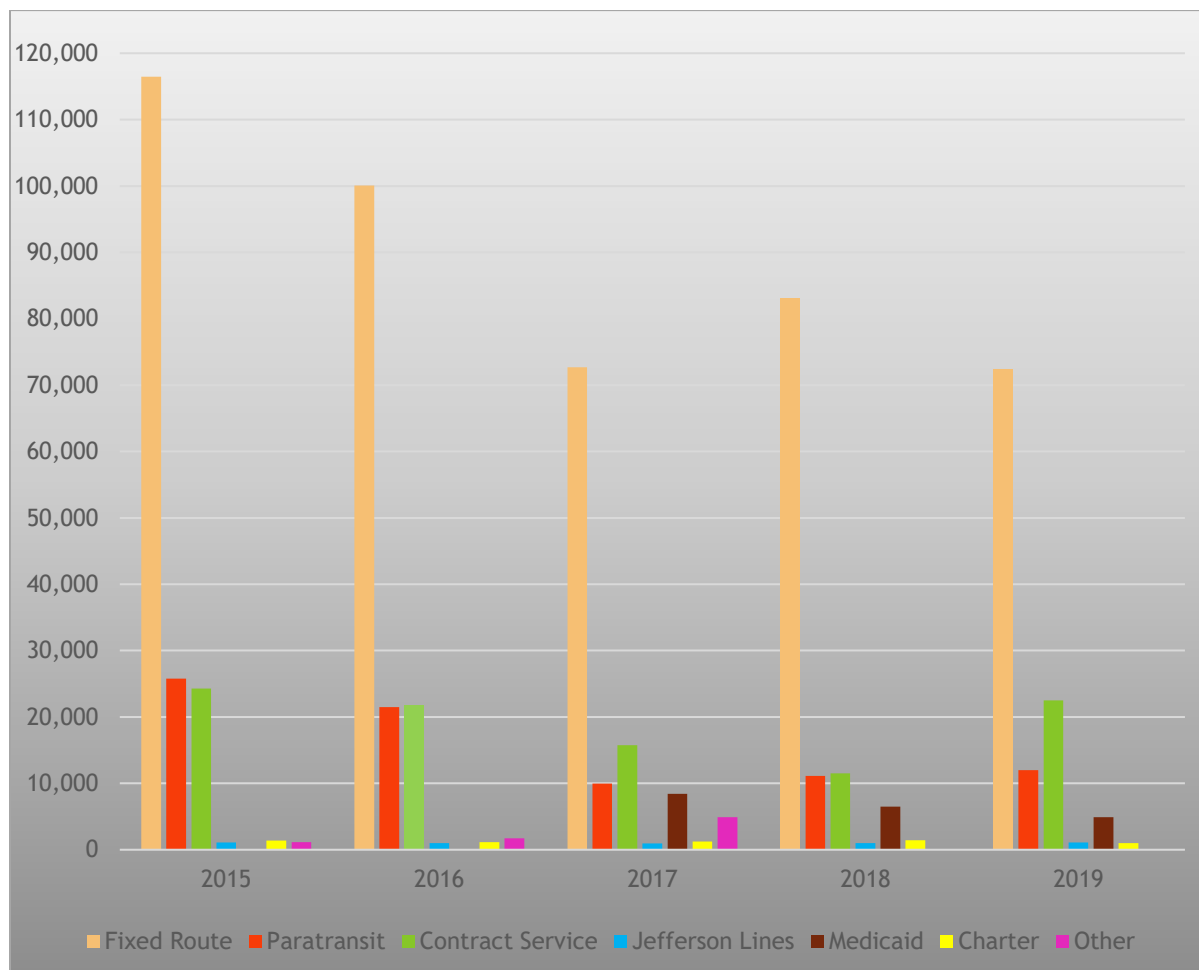
From 2015 to 2019, DART's ridership has decreased 33.1%. The fixed route accounts for most of DART's ridership with 67% of the rides. Paratransit service accounts for 10% of DART's ridership and saw the largest decrease in rides between 2015 and 2019. Figure 1.6 provides a summary of DART ridership from 2015 to 2019.

**DART Ridership
(Figure 1.6)**

	Fixed Route	Paratransit	Contract Service	Jefferson Lines	Medicaid	Charter	Other	Total
2019	72,414	11,994	22,518	1,085	4,924	1,004	0	113,939
2018	83,024	11,140	11,517	993	6,516	1,450	0	114,640
2017	72,670	9,986	15,766	958	8,409	1,229	4,893	113,911
2016	100,073	21,482	21,804	1,012	26	1,156	1,729	147,282
2015	116,473	25,801	24,287	1,096	105	1,393	1,161	170,316

*Charter service includes restricted client rides.

**DART RIDERSHIP 2015-2019
(Figure 1.7)**



MIDAS Regional Transit Authority (RTA)

The MIDAS Regional Transit Authority (RTA) is a regional system that is owned and run by MIDAS Council of Governments. The system area covers Calhoun, Hamilton, Humboldt, Pocahontas, and Wright counties. The RTA provides demand response service to anyone in these counties.

Riders are asked to schedule their trip 24 hours in advance, although limited same day service is available.

The rider is picked up where requested and taken to the destination requested within the City/County of origin. All RTA employees are employed by MIDAS Council of Governments.



In addition, the RTA provides contract services to various agencies such as nursing homes, sheltered workshops, assisted living facilities, and churches.

Operation hours vary by county. Hours of operation are:

- Calhoun County: 6:00 AM – 5:00 PM, Monday through Friday
- Hamilton County: 6:00 AM – 5:00 PM, Monday through Friday
- Humboldt County: 6:00 AM – 5:00 PM, Monday through Friday
- Pocahontas County: 6:00 AM – 5:00 PM, Monday through Friday
- Wright County: 8:00 AM – 4:00 PM, Monday through Friday

Figure 1.8 shows the fare structure for MIDAS RTA. Fares are the same for all Region V counties.

**RTA Fare Structure
(Figure 1.8)**

	Adult	Student	Senior
Demand Response	\$2.50	\$2.00	\$2.00
Monthly Passes	\$23.00		
Mileage Service	\$1.35/mile		
Hourly Service	\$29.55/hour		
Downtime	\$12.00/hour		

In FY 2019, the RTA ran approximately 324,207 revenue miles and provided 145,206 total rides to make an average of approximately 2.23 miles per ride. All RTA buses are property of MIDAS Council of Governments and are ADA accessible. Figure 1.9 below provide information on the RTA bus fleet.

**MIDAS RTA Inventory
(Figure 1.9)**

Minivans (ADA)	2
Conversion Van	1
Light Duty Buses (ADA)	33
Medium Duty Buses (ADA)	5
Average age (6/30/19)	8.6 years
Average mileage (6/30/19)	101,596

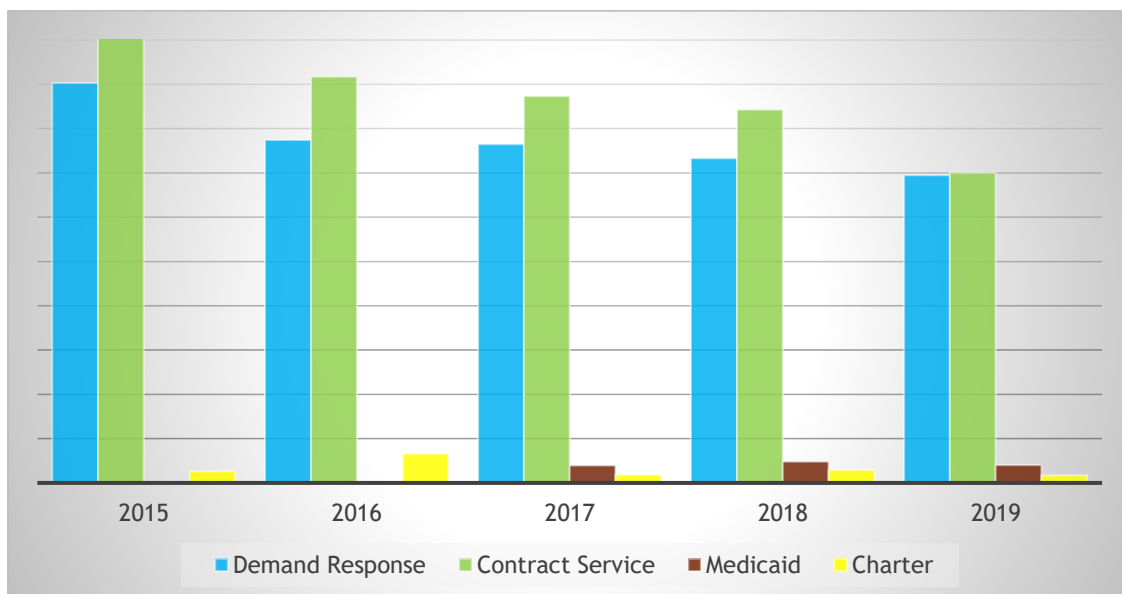
From 2015 to 2019, RTA's ridership has decreased 25%. Contract service accounts for most of the RTA's ridership with 52% of the rides and demand response accounts for 48%. The decrease in ridership came from the demand response service. Figure 1.10 provides a summary of the RTA ridership from 2015 to 2019.

**RTA Ridership
(Figure 1.10)**

	Demand Response	Contract Service	Medicaid	Charter	Total
2019	69,442	70,052	4,042	1,670	145,206
2018	73,282	84,298	4,790	2,924	165,294
2017	76,472	87,358	3,930	1,813	169,573
2016	77,413	91,756	112	6,607	175,888
2015	90,296	100,519	207	2,629	193,651

**Charter service includes restricted client rides.*

**RTA RIDERSHIP 2015-2019
(Figure 1.11)**



PRIVATE PROVIDERS

Jefferson Lines



Jefferson Lines offers intercity bus service throughout Iowa. Jefferson Lines contracts with DART to provide intercity bus service in the Fort Dodge area. This intercity bus service is available Monday through Friday. A bus leaves twice a day from the DART terminal in Fort Dodge and goes to a pickup/drop off sight outside of Dows, Iowa where the DART bus meets up with the north and south bound Jefferson Line bus that then takes the passengers to their final destination. The DART bus also returns with any passengers from Jefferson Lines bus bound for Fort Dodge. Anyone that purchases a Jefferson Line bus ticket may ride the DART intercity bus. Upon request, the bus will pick up and drop off passengers in Webster City. Service to the Dows is provided on an ADA accessible bus. The Jefferson Lines also provides ADA accessible services.

Union Cab

Union Cab offers 24 hours service seven days a week in Fort Dodge and to the state line. In the Fort Dodge city limits the cost for one person is \$8. Rides outside the city limits are provided and cost depends on the destination. Union Cab only provides service in cars (4) and has no ADA accessible vehicles available. There are no eligibility requirements for this service.

Quick CAB Company

Quick Cab Company offers 24 hours service seven days a week in Fort Dodge and surrounding areas. In the Fort Dodge city limits the cost for one person is \$8. Rides outside the city limits are provided and cost depends on the destination. The Quick Cab Company provides service in cars and has no ADA accessible vehicles available. There are no eligibility requirements for this service.



New Star Taxi

New Starr Taxi offers 24 hours service seven days a week in Fort Dodge and surrounding areas. The cost is based on mileage. New Star Taxi provides service in a mini-van and has no ADA accessible vehicles available. There are no eligibility requirements for this service

SERVICE PROVIDERS

There are many service providers in Region V. In August/September of 2019 service providers were sent survey/link. The survey is used to help identify which agencies provide transportation and how they

provide it. Only 13 service providers completed the survey. Figure 1.12 shows the information on transportation provided by the service providers that took the survey.

**Service Provider Transportation
(Figure 1.12)**

Agency	Location	Transportation Service Provided	Eligibility	Non-ADA Vehicles Owned	# ADA Accessible Vehicles Owned	Hours of Operation	Charge
Community Health Center	Fort Dodge	Purchase passes/tokens from DART	NA	NA	NA		NA
Friendship Haven	Fort Dodge	Adult Daycare, Elderly, Shopping/Recreation. Also Contract with DART.	Senior Clients Only	0	3 Mini Van, 1 Bus	8:00 AM – 5:00 PM	\$5.00
Calhoun Co Community Services	Rockwell City	Staff provides transportation in their personal vehicles for elderly on Medicare with no family to medical appointments	Clients/Residents, Medical, Seniors, Veterans	NA	NA	Monday–Friday 6:00 am-6:00 pm	No Charge
Calhoun County Public Health	Rockwell City	Staff provides transportation in their personal vehicles for elderly, disabled, for Medical/Dental/Rehabilitation services	Clients/Residents	NA	NA	Monday–Friday 8:30 am-4:30 pm	Depend s
Community and Family Resources	Fort Dodge	Purchase passes/tokens from DART and provide some transportation to clients within the City of Fort Dodge for medical/dental/rehabilitation services	Clients	3 Mini Vans 1 Large Van	0	24/7	No Charge
Hamilton County Public Health	Webster City	Do not provide transportation.	NA	NA	NA	NA	NA
Handicapped Village DBA One Vision	Fort Dodge	Staff provides transportation in their personal vehicles to clients for employment, medical/dental/rehabilitation services, shopping/recreation services	Clients	NA	NA	Sunday - Saturday 9:00 am-5:00 pm	No charge
Right Turn Supervision Services LLC	Fort Dodge	Do not provide transportation	NA	NA	NA	Monday - Friday By appointment	NA
Webster County Health Dept.	Fort Dodge	Purchase passes/tokens from DART and contract with DART and private providers for transportation for medical appointments	Clients	NA	NA	Monday–Friday 8:30 am-4:30 pm	No Charge
Social Security Administration	Fort Dodge	Do not provide transportation	NA	NA	NA	M, Tue, Thurs, Fri 9:00 am-4:00 pm Wed 9:00am-12:00pm	NA
Lotus Community Project	Vincent	Provide transportation for childcare, education/training, employment, Head Start, medical, meals, school/school events, shopping/recreation	None	1 Mini Van 1 SUV	0	Monday–Friday 8:00 am-5:30 pm	No charge
Fort Dodge Housing Agency	Fort Dodge	Purchase passes/tokens from DART to give to clients for education/training and employment	Clients	NA	NA	Monday–Friday 8:00 am-5:00 pm	NA
LifeWorks Community Service	Fort Dodge	Contract with DART/ purchase passes/tokens from DART to give to clients and staff provides transportation in their own vehicles for adult day care, to provide	Clients	NA	NA	Monday–Friday 8:00 am-5:00 pm (Hourly service)	No charge

		disabled/ADA compliant transportation, employment, medical/dental/rehabilitation services and shopping/recreation				24/7 (24-hour service)	
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SCHOOL DISTRICTS

Transportation to and from public schools is provided in most circumstances by the school district. There are 17 school districts with 44 public schools and six private schools located in the region. Figure 1.13 list of schools in the region.

**Region V Schools
(Figure 1.13)**

School	City	Grades	Enrollment	County	Private/ Public
Manson Northwest Webster Elementary	Barnum	PK-6	479	Calhoun	Public
Manson Northwest Webster	Manson	7-12	330	Calhoun	Public
South Central Calhoun Elementary,	RC	PK-3	335	Calhoun	Public
South Central Calhoun High School	Lake City	9-12	316	Calhoun	Public
South Central Calhoun Middle School	Rockwell City	4-8	302	Calhoun	Public
Northeast Hamilton Elementary	Blairsburg	PK-6	94	Hamilton	Public
South Hamilton Elementary	Jewell	PK-6	371	Hamilton	Public
South Hamilton Middle School	Jewell	7-12	352	Hamilton	Public
Stratford Elementary	Stratford	PK-6	82	Hamilton	Public
Pleasant View Elementary	Webster City	PK-1	220	Hamilton	Public
Sunset Heights Elementary	Webster City	2-4	313	Hamilton	Public
Webster City High School	Webster City	9-12	521	Hamilton	Public
Webster City Middle School	Webster City	5-8	540	Hamilton	Public
St Thomas Aquinas School	Webster City	KG-6	73	Hamilton	Private
Gilmore City Elementary	Gilmore City	KG-6	69	Humboldt	Public
Clyde D Mease Elementary	Dakota City	PK-KG	164	Humboldt	Public
Humboldt High School	Humboldt	9-12	456	Humboldt	Public
Humboldt Middle School	Humboldt	5-8	466	Humboldt	Public
Taft Elementary School	Humboldt	1-4	348	Humboldt	Public
Twin Rivers Elementary	Bode	PK-5	56	Humboldt	Public

Laurens-Marathon Elementary	Laurens	PK-5	122	Pocahontas	Public
Laurens-Marathon Middle School	Laurens	6-8	46	Pocahontas	Public
Pocahontas Area Elementary	Pocahontas	PK-6	305	Pocahontas	Public
Pocahontas Area Middle/High School	Pocahontas	7-12	376	Pocahontas	Public
Pocahontas Area Regional Learning Center	Pocahontas	9-12	20	Pocahontas	Public
Pocahontas Catholic School	Pocahontas	KG-5	85/93	Pocahontas	Private
Butler Elementary	Fort Dodge	KG-4	479	Webster	Public
Cooper Elementary	Fort Dodge	KG-4	281	Webster	Public
Duncombe Elementary	Fort Dodge	KG-4	396	Webster	Public
Feelhaver Elementary	Fort Dodge	KG-4	233	Webster	Public
Fort Dodge High School	Fort Dodge	9-12	1,145	Webster	Public
Fort Dodge Middle School	Fort Dodge	5-8	1,089	Webster	Public
Riverside ELC	Fort Dodge	PK-KG	154	Webster	Public
Prairie Valley Elementary Schools	Farnhamville	PK-4	264	Webster	Public
Southeast Valley High School	Gowrie	9-12	321	Webster	Public
Dayton Center	Dayton	PK-4	231	Webster	Public
Southeast Webster-Grand Southeast Valley Middle	Burnside	5-8	337	Webster	Public
Community Christian School	Fort Dodge	PK-8	97	Webster	Private
Harvest Baptist School	Fort Dodge	PK-12	62	Webster	Private
St Edmond Catholic School	Fort Dodge	PK-12	660	Webster	Private
St Paul Lutheran School	Fort Dodge	PK-8	?	Webster	Private
Belmond-Klemme Alternative School	Belmond	9-12	11	Wright	Public
Belmond-Klemme Community Jr-Sr High School	Belmond	7-12	315	Wright	Public
Richard O. Jacobson Elementary	Belmond	PK=6	414	Wright	Public
Clarion-Goldfield-Dows Elementary	Clarion	PK-5	508	Wright	Public
Clarion-Goldfield-Dows High School	Clarion	9-12	291	Wright	Public
Clarion-Goldfield-Dows Middle School	Clarion	6-8	209	Wright	Public
Eagle Grove Elementary	Eagle Grove	PK-4	362	Wright	Public
Eagle Grove High School	Eagle Grove	9-12	246	Wright	Public
Robert Blue School	Eagle Grove	5-8	261	Wright	Public

National Center for Education Statistics 2017-2018

Each school district was contacted to determine the number of vehicles they own. Figure 1.14 lists the information provided.

**Region V Public School District Vehicles
(Figure 1.14)**

District Name	Vans	ADA Accessible Vans	Buses	ADA Accessible Buses	Other Vehicles	Number of Students Transported
Belmond-Klemme	3	0	9	1	2 Suburbans	265
Clarion-Goldfield-Dows						
Eagle Grove						
Fort Dodge	9	0	37	4	0	900-950
Gilmore City-Bradgate	3	0	3	1	0	70
Humboldt						
Laurens-Marathon	1				2 cars 1 Suburban 1 Excursion	150
Manson Northwest Webster						
Pocahontas Area	8	0	19	1	2 cars 3 Suburbans	400
Prairie Valley						
South Central Calhoun	6	0	20	3	10 Suburbans	463
South Hamilton						
Southeast Webster Grand						
Stratford						
Twin Rivers						
Webster City	0	0	32	2	Suburbans	1050

The cost of transportation per student has risen each year, while in most cases the school enrollment numbers have decreased. Figure 1.15 shows the 2018/2019 cost of school transportation by school district.



**2018-2019 Annual Transportation Data for Iowa Public Schools
(Figure 1.15)**

2018-2019 Annual Transportation Data for Iowa Public Schools											
1/7/2020	Enrollment (cert less share time)	Route Miles	Non- Route Miles	Net Operating Cost (ATR)	Nonpublic Transportation Expenditures Not Reflected in ATR	Adjusted Net Operating Cost	Ave # Students Transported	Adj Ave Cost Per Pupil Transported	Adj Ave Cost Per Pupil Enrolled	Adj Ave Cost Per Mile (Route)	Approx. Dist. Sq. Miles
Belmond-Klemme	791.5	50,441	31,043	\$210,511.55		\$210,511.55	265.0	\$794.38	\$265.97	\$4.17	204
Clarion-Goldfield-Dows	942.5	179,027	28,861	\$659,477.55	\$1,820.90	\$661,298.45	523.9	\$1,262.26	\$701.64	\$3.69	379
Eagle Grove	894.7	64,440	29,619	\$296,849.37	\$937.46	\$297,786.83	440.9	\$675.41	\$332.83	\$4.62	162
Fort Dodge	3,659.5	180,753	114,465	\$800,294.99	\$37,265.02	\$837,560.01	1,122.7	\$746.02	\$228.87	\$4.63	160
Gilmore City-Bradgate	161.0	24,005	4,990	\$78,902.45		\$78,902.45	75.6	\$1,043.68	\$490.08	\$3.29	94
Humboldt	1,212.3	111,411	74,594	\$335,013.81	\$25,233.15	\$360,246.96	652.2	\$552.36	\$297.16	\$3.23	200
Laurens-Marathon	255.0	25,507	2,404	\$86,125.48	\$468.73	\$86,594.21	103.0	\$840.72	\$339.59	\$3.39	138
Manson Northwest Webster	655.2	184,129	7,851	\$556,142.95	\$20,635.60	\$576,778.55	326.7	\$1,765.47	\$880.31	\$3.13	218
Pocahontas Area	665.4	152,442	37,107	\$391,154.35	\$45,617.01	\$436,771.36	325.8	\$1,340.61	\$656.40	\$2.87	387
Prairie Valley	574.4	177,688	26,919	\$436,807.92	\$5,869.80	\$442,677.72	551.0	\$803.41	\$770.68	\$2.49	283
South Central Calhoun	946.8	189,906	23,581	\$515,135.79	\$9,801.51	\$524,937.30	463.0	\$1,133.77	\$554.43	\$2.76	432
South Hamilton	629.9	88,411	23,057	\$366,446.72	\$442.10	\$366,888.82	293.0	\$1,252.18	\$582.46	\$4.15	203
Southeast Webster Grand	573.7	142,288	6,273	\$443,647.65	\$883.44	\$444,531.09	435.0	\$1,021.91	\$774.85	\$3.12	226
Stratford	141.7	21,100	13,238	\$77,796.00		\$77,796.00	39.0	\$1,994.77	\$549.02	\$3.69	80
Twin Rivers	135.0	32,025	2,998	\$111,578.02	\$3,032.42	\$114,610.44	40.0	\$2,865.26	\$848.97	\$3.58	103
Webster City	1,530.6	134,386	50,660	\$635,203.81	\$937.46	\$636,141.27	1,241.9	\$512.23	\$415.62	\$4.73	197
Totals & Averages:	13,769.2	1,757,959	477,660	\$6,001,088.41	\$152,944.60	\$6,154,033.01	6,898.7	\$892.06	\$446.94	\$3.50	3,466

Source: Iowa Department of Education 2020

Webster County houses the only higher education institution in the region, which is Iowa Central Community College (ICCC) in Fort Dodge. ICCC provides some transportation for students. ICCC is also accessible through the DART Route #1 from 7:00 AM to 5:30 PM.

AREA PROFILE

Region V includes the counties of: Calhoun, Hamilton, Humboldt, Pocahontas, Webster, and Wright. The region is very rural with the six counties covering an area of 3,459 square miles and a population of 93,710, an average of 27 people per square mile.

The region consists of 61 cities, with only four of those cities having a population above 3,000. Fort Dodge is the largest city with a 2010 census population of 25,206. The region is predominantly rural with over ninety percent of the region's land area being farmland.

POPULATION

From 1970 to 2010, Region V's population has declined over 24%. Over half of the region's decline came between 1980 and 1990 which can be attributed to the Midwest farm crisis which occurred in the 1980s, however, the region has not again seen populations as high as they were in 1970. From 2000 to 2010 the region's population decline slowed showing only a 7.4% decrease.

Region V Population Change by County 1970-2010
(Figure 1.16)

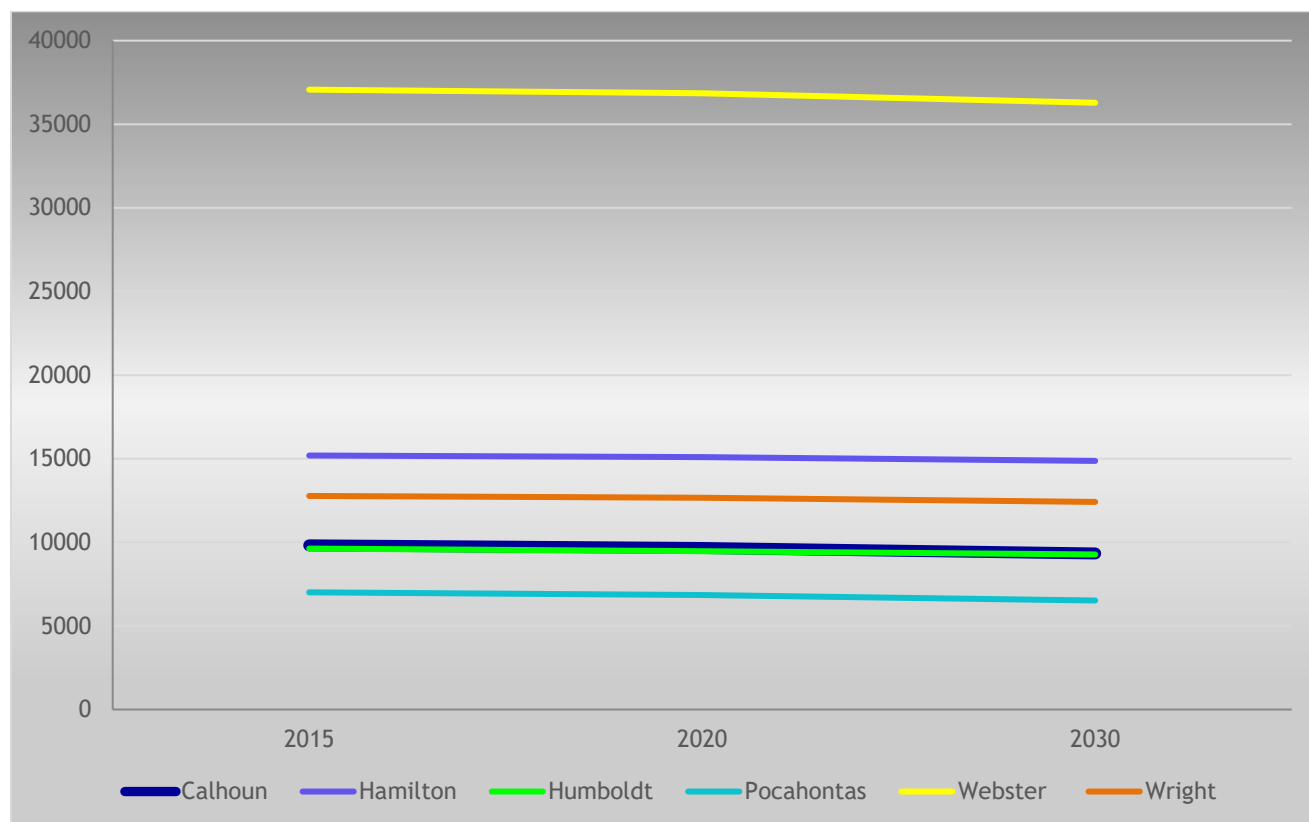
Government	1970	1980	1990	2000	2010	% Change 2000 to 2010	% Change 1970 to 2010
Calhoun County	14,292	13,542	11,508	11,115	9,670	-13.0%	-32.3%
Hamilton County	18,383	17,862	16,071	16,438	15,673	-4.7%	-14.7%
Humboldt County	12,519	12,246	10,756	10,381	9,815	-5.5%	-21.6%
Pocahontas County	12,793	11,369	9,525	8,662	7,310	-15.6%	-42.9%
Webster County	48,391	45,953	40,342	40,235	38,013	-5.5%	-21.4%
Wright County	17,294	16,319	14,269	14,334	13,229	-7.7%	-23.5%
Region V Total	123,672	117,291	102,471	101,165	93,710	-7.4%	-24.2%

Source: U.S. Bureau of the Census, Decennial Census

Population projections by Woods and Poole indicate the population loss in the region will continue with all counties showing the same downward trend and predicting an additional 5.7% decrease in population

between 2020 and 2040. Woods and Poole only predict the population of the State of Iowa will increase approximately 6% in the same period of time.

**WOODS & POOL Population Projects
(Figure 1.17)**

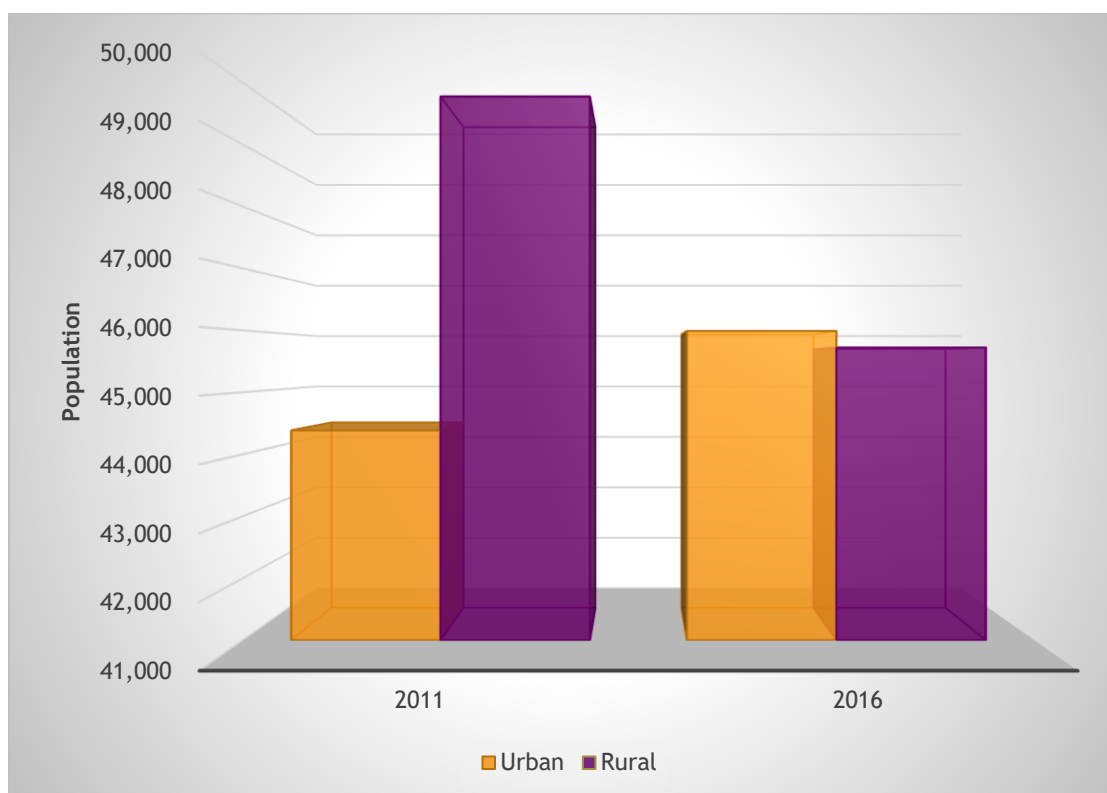


Though it is predicted that the population in the region continue to decline, increased job opportunities due to recent manufacturing and pork processing companies locating within the region could lead to increase in the population. Any increase in population will more than likely locate within incorporated cities leading to the need for increased transportation opportunities.

The region has seen an increase in urban populations since 2011 with the urban population increasing 3.6% and rural population decreasing 8.1%, with urban meaning any area with a population of 2,500 or more as defined by the Census Bureau. The larger decrease in rural population over urban populations is most likely due to out migration. Wright County has had the largest change in urban versus rural population, with a 39.2% increase in urban population versus a 42.4% decrease in rural population. The only other county which saw any increase in urban or rural population, was Calhoun with a 1.3% increase in rural population. In 2016, just under fifty percent of the region's population was located in rural areas. Rural areas usually do not have medical clinics or grocery stores and have little retail causing residents to travel further to seek these services. This leaves citizens very dependent on rural roads making

maintenance of these roads extremely important. Smaller cities usually do not have transit services and any transit that does exist does not go beyond county borders.

Region V Urban/Rural Population
Figure 1. 18



Source: ACS 2008-2011, 2012-2016

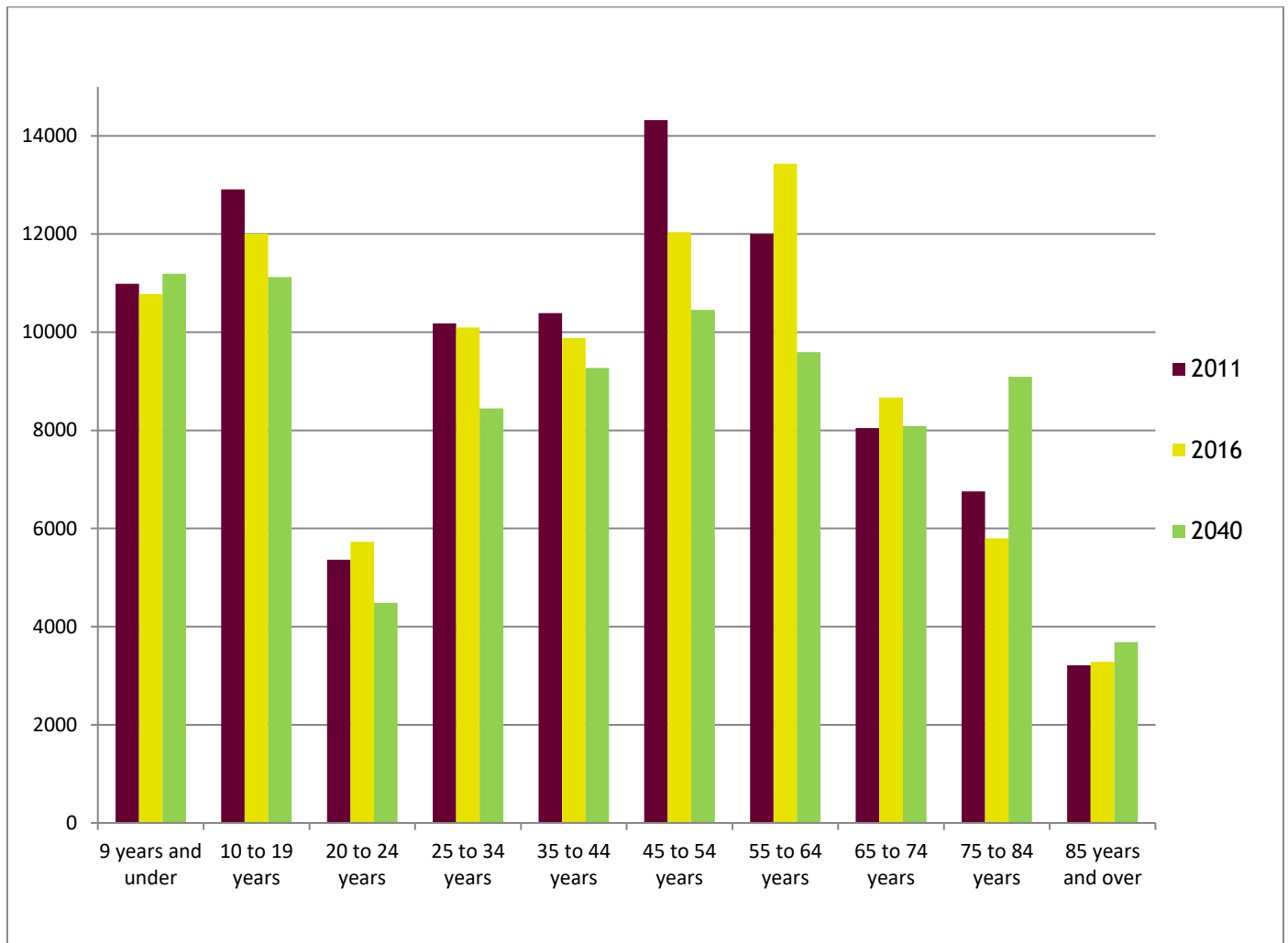
AGE

In the past five years, the region has seen its largest population reduction (15.9%) in the 45 to 54-year range. The over 65 population saw a decrease of 1.5 %. The second highest decrease in population came in the 75 to 84-year group with a 14.2% population decrease. The 75 to 84-year group is the population which moves where the weather is warmer or to be closer their family. The 55 to 64 population, the group with more disposable income, increased almost 12% and is the region's largest age population group. This population is usually buying their second or third home and have two to three cars. The 20 to 24 age population also increased 6.2% which may be due to the community college located in Fort Dodge which has students coming from all around the region. This group usually has their own cars to get back and forth and many live at home and commute. However, Woods and Poole population predictions indicate the 75-84-year-old population in the region will significant increase (over 50%) by 2040.

The elderly population is located throughout the region, not just in the largest cities. Transit is very important to the region's older population as many no longer have driver licenses, they have physical limitations, and many do not have family nearby to take them where they need to go.

Figure 1.19. shows the region's age population and predicted 2040 population for each age category.

**Region Population by Age
(Figure 1.19)**



Source: ACS 2007-2011, 2012-2016, Woods and Poole

DISABLED

According the 2016 American Community Survey, 13.5% of the region's population are disabled, which is almost two percent higher than the state average of 11.6%. In the region more than 45% of the disabled population is 65 or older compared to 42% for the state.

As the number of disabled people continue to increase it will be important to provide transportation services to these individuals while keeping the cost affordable.

**Disabled Population in Region V Ages
(Figure 1.20)**

	Total Population	Disability Population	% Population Disabled
State of Iowa	3,062,952	356,817	11.6%
Calhoun	9,214	1,270	13.8%
Hamilton	15,024	1,938	12.9%
Humboldt	9,495	1,172	12.3%
Pocahontas	6,905	896	13.0%
Webster	35,335	4,965	14.1%
Wright	35,335	1,689	13.3%
REGION TOTAL	88,686	11,930	13.5%

Data Source: American Community Survey 2012-2016

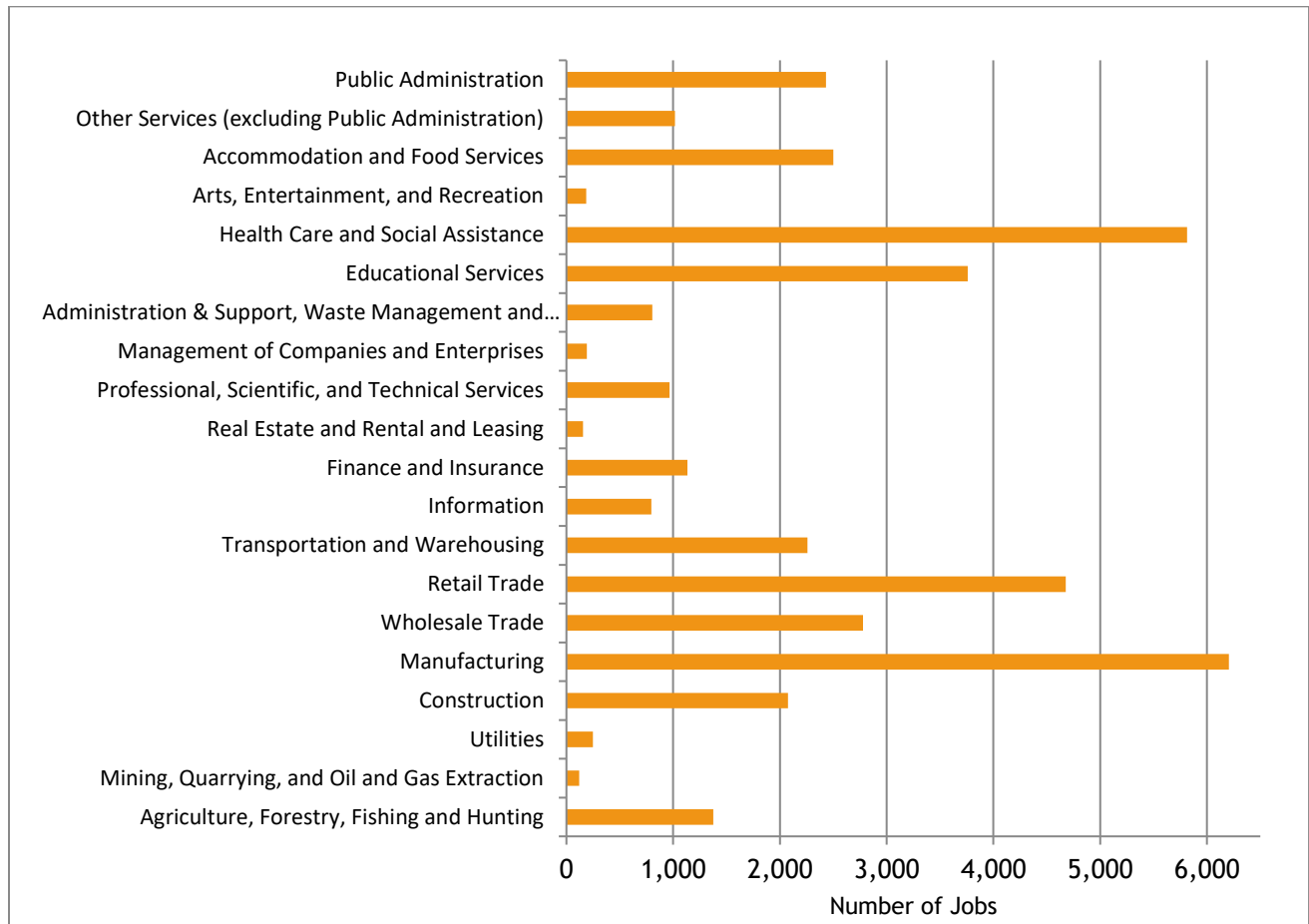
EMPLOYMENT

Manufacturing is the largest industry in the region, with health care, and social assistance a close second (over 15% and 14% respectively). In Webster County, the largest county in the region, health care and social assistance are the number one and two industries. The industry with the lowest number of jobs in the region is mining, quarrying, and oil and gas extraction.

68.8% of the employed population in the region live and work in the region (2015 US Census). Of those employed in the region, 55% work within incorporated cities. 25% work in the City of Fort Dodge, 7% in Webster City, and 5.7% in Humboldt. More than 37% of the population work in cities with populations larger than 7,000.

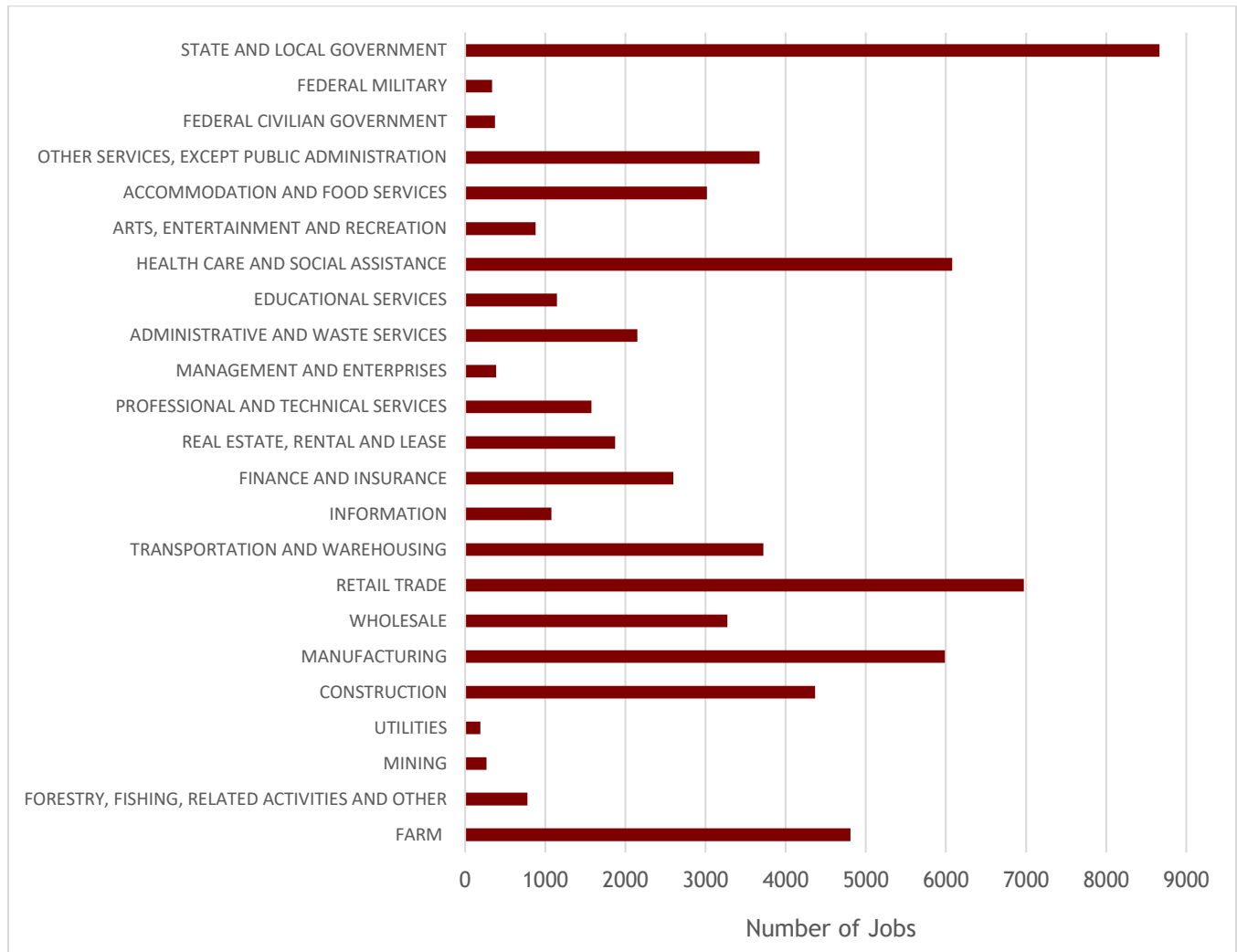
The largest age population working in the region is 30 to 54-year-old (51.3%). These individuals are looking to move up in their careers and to increase their salary.

Region Jobs by Industry
(Figure 1.21)



Woods and Pool predicts the number of jobs in the region will increase 12.4% in 2040, 12.2% less than the State of Iowa. Almost 32% of the jobs will be created in Webster County. The largest percent increase is expected in the management and enterprise sectors with the second being in educational services. Though they are not the highest percentage increase industry in the region, both state/local employment, and construction employment are expected to increase by more than 1,000 employees by 2040. The industry losing the most jobs in the region is manufacturing, with Webster County losing the greatest number of manufacturing jobs. Opposite of that, Humboldt and Wright Counties are expected to have an increase in manufacturing jobs by 2040. Other employment areas where jobs are expected to decline include farm, utilities, and federal civilian government jobs. It is expected that these areas will decrease less than 500 total jobs. All counties in the region are predicted to lose farming jobs by 2040. The State of Iowa as a whole is expected to see a decline in farm and utility employment.

**2040 Region Job Projections by Industry
(Figure 1.22)**

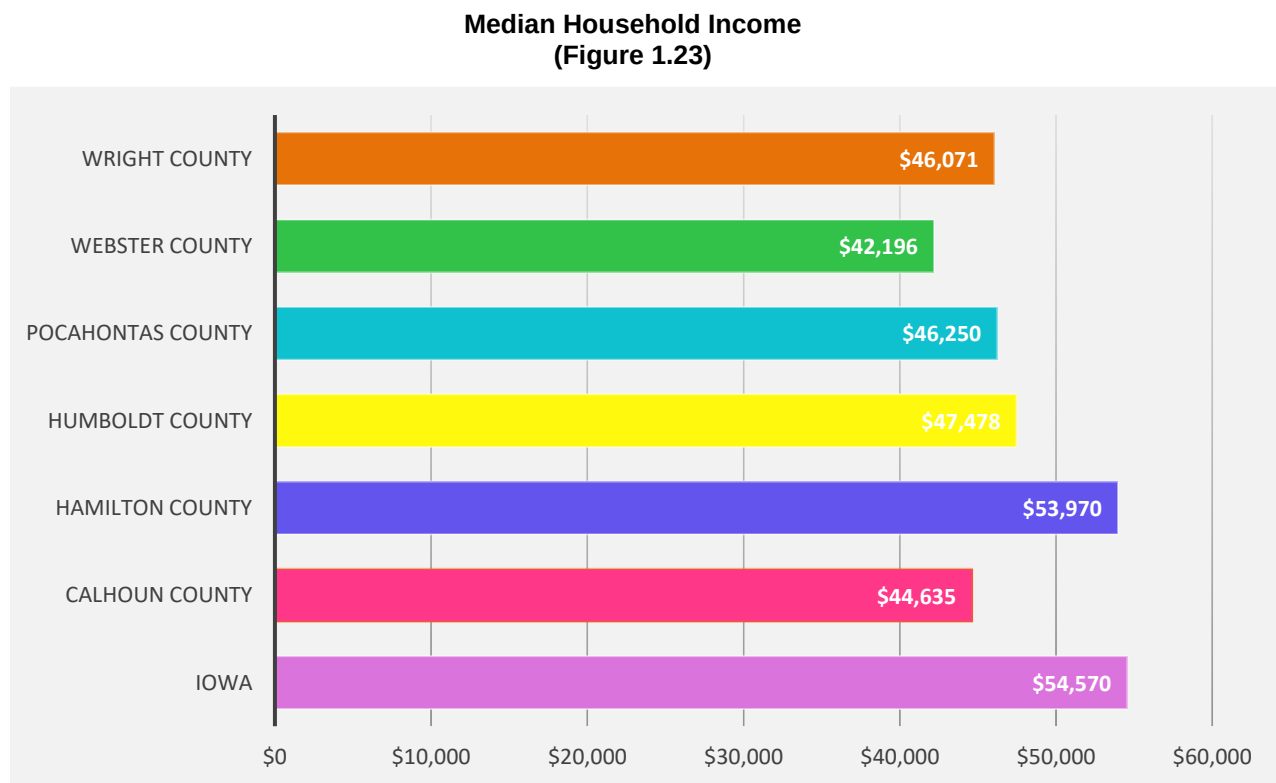


While it is predicted that farming and manufacturing jobs will decrease in the future, both Cargill and CJ Bio opened plants in the Webster County Agricultural Park in 2012-2013 creating over 200 jobs. In 2019 Prestage Foods of Iowa opened just south of Eagle Grove in Wright County Iowa. Originally the company was expecting to hire over 900 workers however, due to the low labor availability in the region this has not happened. Many of the current workers have come from outside the region some of these not locating in the region but traveling into the region for work. Other workers are traveling from other counties in the region. DART has started three shuttle buses to take employees from Fort Dodge to the Prestage plant just outside of Eagle Grove.

These plant openings in the area have caused an already labor shortage to get even larger. The labor shortage has led to difficulties in hiring enough drivers both for DART and the MIDAS RTA and in some cases had regular service has had to be reduced.

INCOME

The median household income in all counties of the region is less than that of the State of Iowa, by 17.34%. This indicates that the spending power in the region is less than that of the State. However, Hamilton County's median income is only 1.11% lower than the State's. It should be noted that the largest county in the region also has the lowest median income.



Source: U.S. Census Bureau, 2012-2016 American Community Survey

Though the median income of the region is lower than the State's, the automobile continues to be the number one mode of travel, even when gas prices increase. Some interest in alternative modes of transportation was shown when gas prices were close to \$4.00 per gallon.

TRAVEL TO WORK

Over a third of the working population in the region travel less than 10 minutes to work with 82% traveling 30 minutes or less to work. Compared to the State of Iowa where only 24.8% of the working population travels less than 10 minutes to work indicating workers in the region travel further for jobs.

**Travel Time to Work
(Figure 1.24)**

	Less than 10 Minutes	10 to 19 Minutes	20 to 29 Minutes	30 to 39 Minutes	40 to 59 Minutes	60+ Minutes
Calhoun County	1,214	765	492	187	109	93
Hamilton County	2,782	1,606	842	509	215	132
Humboldt County	1,606	1,018	541	475	104	93
Pocahontas County	1,308	803	385	196	157	84
Webster County	4,929	6,466	2,405	1,933	821	666
Wright County	2,512	1,351	802	562	400	179
REGION TOTAL	14,351	12,009	5,467	3,862	1,806	1,247
Percentage	37.0%	31.0%	14.1%	10.0%	4.7%	3.2%
Iowa	369,694	529,542	290,939	161,973	88,163	52,115
Percentage	24.8%	35.5%	14.1%	10.9%	5.9%	3.5%

Source: U.S. Census Bureau, 2012-2016 American Community Survey

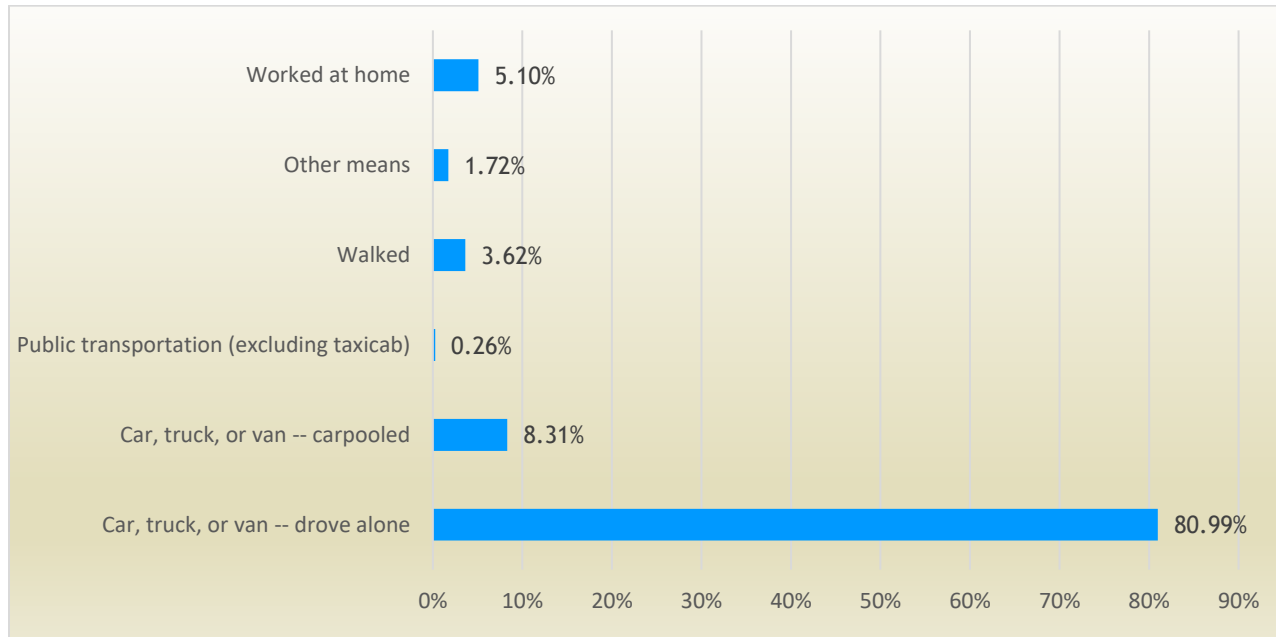
**Travel Distance to Work
(Figure 1.25)**

	Less than 10 Miles	10 to 19 Miles	20 to 29 Miles	30 to 39 Miles
Calhoun County	1,214	765	492	187
Hamilton County	2,782	1,606	842	509
Humboldt County	1,606	1,018	541	475
Pocahontas County	1,308	803	385	196
Webster County	4,929	6,466	2,405	1,933
Wright County	2,512	1,351	802	562
REGION TOTAL	18,180	8,914	3,732	8,871
Percentage	46.0%	22.6%	9.4%	22.0%
Iowa	369,694	529,542	290,939	161,973
Percentage	24.8%	35.5%	14.1%	10.9%

Source: U.S. Census Bureau, 2015 on the map

Those in the region with long commute times do not walk, bike, or use public transit to get to work. Over 85% of those commuting to work in the region drive by themselves with less than 15% using an alternate form of transportation or carpooling. This could be due to the desire to come and go at will as there is no shortage of parking or congestion in the region. According to the 2016 ACS over 41% of the workers in the region have two vehicles available to them with only 1.7% of the workers having no vehicles available to them. Since a majority of those traveling to work use their own vehicle it is important that roads in the region be maintained.

**Transportation to Work
(Figure 1.26)**



Source: U.S. Census Bureau, 2012-2016 American Community Survey

Over 75 percent of the workers in the region work in the county which they reside which is very similar to that of the State of Iowa. However, only 0.4% of the workers in the region work outside of the state compared to 4.8% statewide. Approximately 5.1% of the workers in the region work at home compared to 4.5% statewide.

**Work Location
(Figure 1.27)**

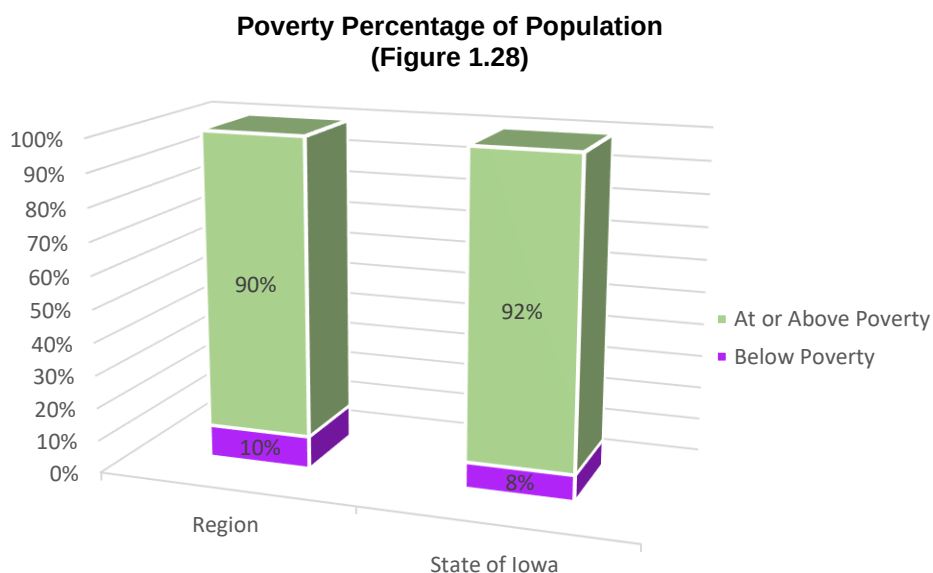
Area	Total	Worked in County of residence	Worked outside County of residence	Worked outside State of residence
State of Iowa	1,560,119	1,183,798	302,187	74,134
Percent	100%	75.9%	19.4%	4.8%
Calhoun	4,341	2,503	1,811	27
Hamilton	7,447	4,916	2,525	6
Humboldt	4,570	3,021	1,533	16
Pocahontas	3,399	2,427	953	19
Webster	16,366	14,265	2,033	68
Wright	5,705	4,465	1,203	37
Region TOTAL	41,828	31,597	10,058	173
Percent	100%	75.5%	24.0%	0.4%

Source: 2012-2016 ACS

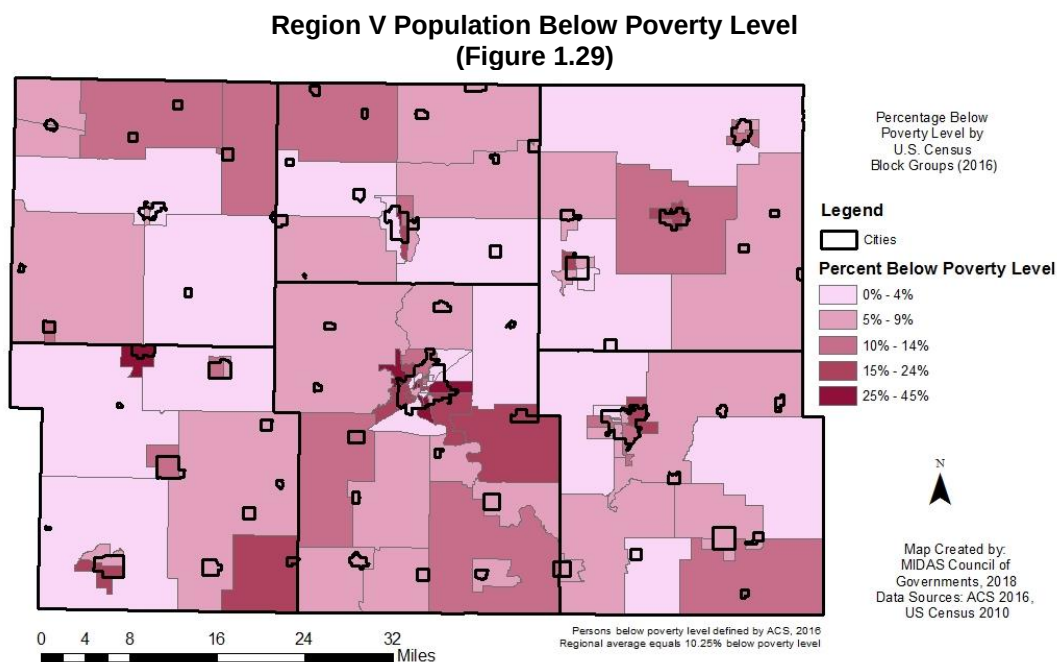
The lower income and elderly populations do not have vehicles and are more likely to depend on transit or walking.

POVERTY

According to the 2012-2016 ACS, 10% of the region's families have an income below the poverty rate which is 2% higher than that of the State of Iowa. The largest populations of those in poverty reside within incorporated cities.



Source: U.S. Census Bureau, 2012-2016 American Community Survey



Those families who fall below the poverty line usually do not own automobiles and rely on friends or public transit to get to work, to shop, to medical appointments, and to get their children to school. However, public transit in the region mostly operate in the larger cities within the region and only during the day. Public transit is available to rural residents at a price per mile which is too costly for low income families. Many lower income persons work swing or night shifts, when no transit is available. Low cost transit services may aid lower income households in getting to work and help them with available employment options.

LIMITED ENGLISH PROFICIENCY (LEP)

Region V has a lower percentage of households which speak limited English compared to the State of Iowa. There are over 38,000 households in the region and only 1% are limited English speaking households. The county with the lowest percentage of Limited English-Speaking households is Calhoun County and the county with the most is Wright County.

**Limited English Speaking Households
(Figure 1.30)**

	Total Households	Limited English-Speaking Households	%
Calhoun County	4,249	0	0%
Hamilton County	6,381	124	1.94%
Humboldt County	4,236	24	0.57%
Pocahontas County	3,222	16	0.50%
Webster County	15,073	84	0.56%
Wright County	5,528	129	2.33%
REGION V	38,689	377	0.97%
State of Iowa	1,242,641	20,496	1.65%

Source: 2012-2016 ACS

95.5% of the region's population 5 and over population speaks only English. According to the US Census American Community Census of the 4.53% of the population that speak other languages, 41.14% speak English "Less than very well".

**Language Spoken At Home Population 5 Years and Over
(Figure 1.31)**

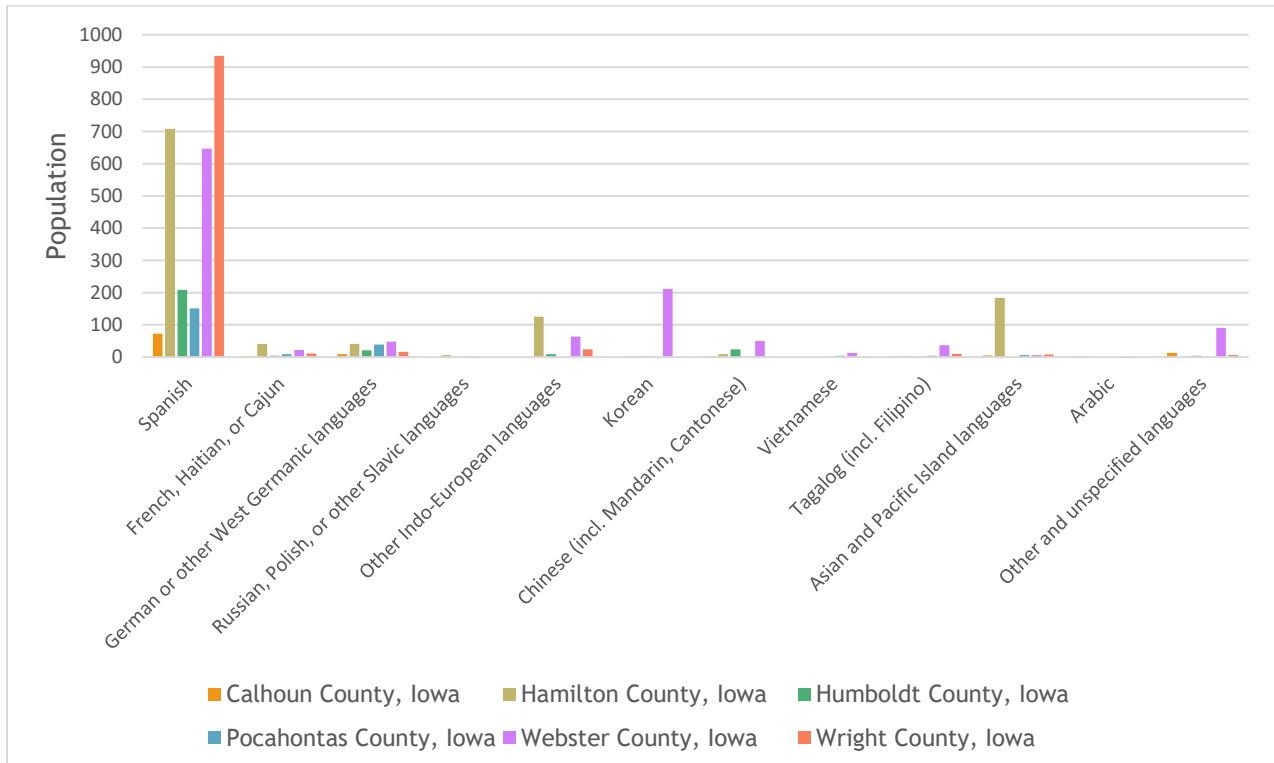
	Population	Speak Only English	%	Speak Other Languages	%	Speak English "Less than Very Well"	%
Calhoun County	9290	9180	98.8%	110	1.2%	15	0.2%
Hamilton County	14417	13297	92.2%	1120	7.8%	333	2.3%
Humboldt County	9061	8788	97.0%	273	3.0%	115	1.3%
Pocahontas County	6698	6483	96.8%	215	3.2%	83	1.2%
Webster County	34941	33749	96.6%	1192	3.4%	519	1.5%
Wright County	12148	11138	91.7%	1010	8.3%	549	4.5%
REGION V	86555	82635	95.5%	3920	4.5%	1614	1.9%

Average Household Size Source: 2012-2016 ACS

Several different languages are spoken in the region however those that speak Spanish make up for more than 69% of those who speak other languages. Over 3% of the working population in the region are also Hispanic or Latino.

Figure 1.2 shows how many people in each county speak languages other than English and which languages they speak.

**Region V Population 5 Years and Over Speaking Language Other than English
(Figure 1.32)**



MINORITY POPULATION

Region V has a total population of 91,712 according to the 2012-2016 American Community Survey (ACS), 93.6% of the population is white. Webster County, the largest county in the region, has the highest percentage of minority population at 8.47% with Wright County the second highest at 6.74%. Humboldt County has the lowest minority population at 1.99%.

**Poverty Percentage of Population
(Figure 1.33)**

	Total:	White	Black or African American	American Indian and Alaska Native	Asian	Native Hawaiian and Other Pacific Islander	Some other race	Two or more races:
Calhoun County	9,876	9,500	164	31	26	0	13	142
Hamilton County	15,227	14,213	97	0	387	0	369	161
Humboldt County	9,607	9,416	15	19	28	0	4	125
Pocahontas County	7,061	6,778	103	6	16	10	49	99
Webster County	37,050	33,912	1672	140	433	3	380	510
Wright County	12,891	12,022	63	26	73	0	530	177
REGION V	91,712	85,841	2,114	222	963	13	1,345	1,214
Percentage	100%	93.60%	2.31%	0.24%	1.05%	0.01%	1.47%	1.32%

Source: 2012-2016 ACS

Since 2007, the minority population in the region has grown almost 12% with the largest growth in the “Some other race” category at 44.6%. The Native Hawaiian/Other Pacific Islander” category decreased 48% and “Two more races” decreased over 20%.

Approximately 3.6% of the working population in the region are minorities.

ACTIVITY CENTERS

Although 76% percent of the region’s population lives within an incorporated city, most of the cities in the region (77%) have populations less than 1,000. Few small communities in the region have essential services. Hospitals, medical clinics, dentists, grocery stores, banks, and government services are mostly located in the largest cities in the counties and some of larger cities have limited services available. Residents in small communities must travel to larger communities to get needed services making them dependent on transportation.

Medical

There are seven hospitals in the region, one in each county with Wright County having two. There are also several medical clinics available. Most of the medical services are located in the larger cities in the county leaving a majority of the county residents having to travel for services. The largest hospital in the region is located in Fort Dodge. Figure 1.34 lists the hospitals and clinics located in the region.

**Region V Hospitals/Clinics
(Figure 1.34)**

Hospitals	Clinics
Calhoun County	
Stewart Memorial Community Hospital Lake City	NHMC, Rockwell City
	UnityPoint Clinic Family Medicine, Manson
Hamilton County	
Van Diest Medical Center, Webster City	Iowa Specialty Clinic, Webster City
Humboldt County	
Humboldt County Memorial Hospital, Humboldt	UnityPoint Clinic Family Medicine, Humboldt
Pocahontas County	
Pocahontas Community Hospital, Pocahontas	UnityPoint Clinic Family Medicine, Laurens
	UnityPoint Clinic Family Medicine, Pocahontas
Webster County	
Trinity Regional Medical Center, Fort Dodge	Catholic Charities, Fort Dodge
	Community Health Center, Fort Dodge
	Iowa Specialty Clinic, Fort Dodge
	Veterans Administration Clinic, Fort Dodge
Wright County	
Iowa Specialty Hospital, Belmond	UnityPoint Clinic Family Medicine, Eagle Grove
Iowa Specialty Hospital, Clarion	

Grocery/Convenience Stores

Grocery stores and convenience stores that sell food and/or gas are available throughout the region. Major retail locations, including Hy-Vee, Wal-Mart, and Target, are located in Fort Dodge which can be up to an hour drive for some residents. Figure 1.35 identifies the locations of grocery, convenient and Dollar General stores in the region.

**Region V Grocery/Convenience Stores
(Figure 1.35)**

Grocery Stores	Convenience Stores	Variety Store
Calhoun County		
Lake City Food Center, Lake City	Casey's, Lake City	Dollar General, Lake City
	Casey's, Rockwell City	Dollar General, Manson
	Casey's, Lohrville	Dollar General, Rockwell City
	Country Store, Manson	
	Country Store, Rockwell City	
	Cubby's, Manson	
	Sparkey's One Stop, Lake City	
Hamilton County		
Fareway, Webster City	Casey's, Jewell	
HyVee, Webster City	Casey's, Webster City (2)	
La Perla Jarocha, Webster City	Flying J Travel Center, Williams	
Stratford Food Center, Stratford	Kum & Go, Ellsworth	
	Love's Travel Stop, Ellsworth	
	Sparky's One Stop, Stanhope	
	Yes Way, Webster City (2)	
Humboldt County		
El Valle Tienda Y Carniceria, Humboldt	Casey's, Dakota City	Dollar General, Humboldt
Fareway, Humboldt	Casey's, Gilmore City	
HyVee, Humboldt	Casey's, Humboldt	
	Crossroads Cenex, Humboldt	
	Livermore Fastway, Livermore	
	Norm's General Store, Bode	
	Renwick Fastway, Renwick	
Pocahontas County		
Laurens Food Pride, Laurens	Casey's, Fonda	Dollar General, Laurens
Woods Supermarket and Deli, Pocahontas	Casey's, Laurens	Dollar General, Pocahontas
	Casey's, Pocahontas	
	Dyno's Convenience Store, Pocahontas	
	Heartland Pronto Store, Rolfe	
	One Stop Shop, Pocahontas	
Webster County		
Dayton Community Grocery, Dayton	Casey's, Dayton	Dollar General, Dayton
Fareway, Fort Dodge	Casey's, Fort Dodge (7)	Dollar General, Fort Dodge
HyVee, Fort Dodge	Casey's, Gowrie	
Jamboree Foods, Gowrie	Coalville Stop-n-Shop, Coalville	
	Duncombe Gas & Grocery	
	Kwik Star, Fort Dodge (2)	
	Otho Convenience & Food, Otho	
	Sparky's One Stop, Harcourt	
	The Station, Fort Dodge	
	W & H Badger Fast Way, Badger	
	Yes Way, Fort Dodge (2)	

Wright County		
Clarion Super Foods, Clarion	Ampride, Eagle Grove	Dollar General, Belmont
Dows Community Grocery, Dows	Casey's, Belmont	Dollar General, Clarion
El Valle, Eagle Grove	Casey's, Clarion	Dollar General, Eagle Grove
Fareway, Belmont	Casey's, Dows	
Fareway, Eagle Grove	Casey's, Eagle Grove	
	Casey's, Goldfield	
	Kum & Go, Eagle Grove	
	YesWay, Belmont	
	YesWay, Clarion	

Banks

There are 58 banks located in 29 cities in the region. The larger cities have more than one financial institution located there. Fort Dodge has seven different financial institution some with more than one branch. With the emergence of automated banking locations of financial institutions is not as critical as it once was. Bank locations can be seen in figure 1.36.

Region V Banks (Figure 1.36)

Banks
Calhoun County
Security Savings Bank, Farnhamville
United Bank of Iowa; Lake City
Iowa Savings Bank Lake City
United Bank of Iowa, Lohrville
Manson State Bank; Manson
Heartland Bank, Manson
First Community Bank, Pomeroy
First Community Bank, Rockwell City
United Bank of Iowa, Rockwell City
Heartland Bank, Somers
Hamilton County
Availa Bank, Jewell
First State Bank, Jewell
First State Bank, Stanhope
Availa Bank, Webster City
WCF Financial Bank, Webster City
First State Bank, Webster City
Farm Credit Services of America, Webster City
Peoples Credit Union, Webster City
Iowa Falls State Bank, Williams

Humboldt County
West Iowa Bank, Bode
Bank Iowa, Gilmore City
Bank Iowa, Humboldt
First State Bank, Humboldt
US Bank, Humboldt
Northwest Bank, Humboldt
Power Co-op Employees Credit, Humboldt
Pocahontas County
First Community Bank, Fonda
West Iowa Bank, Laurens
Laurens State Bank, Laurens
Pocahontas State Bank, Palmer
Availa Bank, Pocahontas
United Bank of Iowa, Pocahontas
Pocahontas State Bank, Pocahontas
United Bank of Iowa, Rolfe
Webster County
Heartland Bank, Callender
Security Savings Bank, Dayton
Availa Bank, Fort Dodge
GreenState Credit Union, Fort Dodge
Northwest Bank, Fort Dodge
Wells Fargo Bank, Fort Dodge
Great Western Bank, Fort Dodge
First State Bank, Fort Dodge
United Bank of Iowa, Fort Dodge
Citizens Community Credit Union, Fort Dodge
Security Savings Bank, Gowrie
Heartland Bank, Gowrie
Security Savings Bank, Lehigh
Wright County
Green Belt Bank & Trust, Belmond
First State Bank, Belmond
Citizens Community CU, Belmond
Wells Fargo Bank, Clarion
First National Bank, Clarion
First Citizens Bank, Clarion
First State Bank, Clarion
United Bank & Trust Company, Dows
First National Bank, Eagle Grove
First State Bank, Eagle Grove
First National Bank, Goldfield

Post Office

More than 88% of the cities in the region have a post offices however, the US Postal Services is always threatening to close the post offices in smaller cities. The Post Offices in smaller cities have fewer hours and offer limited services. See Post Office locations in Figure 1.37.

**Region V Post Offices
(Figure 1.37)**

Post Office
Calhoun County
Farnhamville
Jolley
Knierim
Lake City
Lohrville
Manson
Pomeroy
Rockwell City
Somers
Hamilton County
Blairsburg
Ellsworth
Jewell
Kamrar
Randall
Stanhope
Stratford
Webster City
Williams
Humboldt County
Bradgate
Bode
Dakota City
Gilmore City
Humboldt
Livermore
Ottosen
Renwick
Rutland
Thor
Pocahontas County
Fonda
Havelock
Laurens
Palmer
Plover
Pocahontas
Rolfe
Varina

Webster County
Badger
Barnum
Callender
Clare
Dayton
Duncombe
Fort Dodge
Gowrie
Harcourt
Lehigh
Moorland
Vincent
Wright County
Belmond
Clarion
Dows
Eagle Grove
Rowan
Woolstock

In Fort Dodge the DART public transit fixed route serves most of the retail stores, grocery stores and banks in the City. When the post office moved to the edge of town no transit route serviced the area. One of the fixed routes was expanded to serve the post office but few people used the service and it has since been removed from the route. In Fort Dodge, transit fixed route services are available Monday through Friday 7:00 a.m. to 6:00 p.m. however no transit service available after 6:00 p.m. In the region the MIDAS Regional Transit Authority provides demand response service Monday through Friday with hours varying between 6:00 a.m. to 5:00 p.m. and no service in the evening or weekends except for special contracted service. Expanding public transit services to provide evening and weekend service is costly and would take more drivers. As it has been difficult to hire drivers, public transit service expansion may be limited.

COORDINATION ISSUES

ASSESSMENT

After the Mobility Action Plan Regional Workshop held in Fort Dodge in 2006 the region created the Mobility Action Plan Transportation Advisory Group (MAPTAG). This group helped to identify the transportation needs in the region and helped identify what transportation projects had priority. However, after a couple of year's participation in the MAPTAG dwindled with only one to four service providers attending the meetings. As MIDAS staff were already attending various county provider meetings in the region and these meetings were attended by several human service providers, it was decided to do away with the MAPTAG and use information gathered from provider meetings for the PTP. A representative from MIDAS planning or transit tries to attend every county providers meeting in the region. Every county in the region has providers meeting at least 4 time per year some meet as much as 6 times a year. At these meetings MIDAS staff gives an update of what is going on with the transit service, updates on any transportation planning that is happening, and seeks to find out what transportation needs still exist in the region.

Passenger Transportation Workshop

MIDAS hosted a Passenger Transportation Workshop in Fort Dodge in November 2015. Fourteen different service provider agencies were represented. At this meeting the following regional transportation issue were identified:

- Cost of transportation
- Transportation out of the area
- Transportation for low income to jobs, grocery, day care
- Hours of operations
- Weekend – regional transportation
- School related and extracurricular transportation.
- Mobility
- Door-to-door – para transit
- Insurance – liability
- Lack of volunteers during work hours
- Resource communication/United Way
- Communicating services to the public – marketing, outreach
- Need to assess methods of outreach

Once the transportation issues had been identified those present were asked to come up with possible solutions to these issues. The various solutions that were identified are listed below:

- Funding (#1)
- Better communication
- Information located in one spot
- Mobility manager
- Identify funding sources and how they are being used
- More contact with economic development
- Data collection at job fairs
- Assess need for transportation during evenings/weekends
- Research smart phone app for bus locations
- Add route map and fares to Facebook Page
- Create DART and RTA Facebook page and link pages
- Research county to county transportation
- Work with local transportation to collect riders going to bigger cities
- Work closer with RSVP to increase volunteer base
- Check on volunteer riders
- Insurance liability
- Create posters/outreach materials and share with agencies
- Check with cities to advertise transportation on utility bills
- List jobs through Iowa Central

Each representative present was given three dots to identify the solutions they felt should be completed first. The top four solutions selected are listed below:

- Better communication – Facebook/Twitter
- Mobility Manager
- Identify funding sources and how they are being used
- Create posters and outreach material

As a result from this meeting a Facebook page was established both for DART and MIDAS RTA transit services separate from the MIDAS Council of Governments Facebook page.

Surveys

Surveys were also used to try to determine what transportation needs and barriers exists within Region V. At county service provider meetings participants were informed that a transportation survey was being developed and would be emailed to them to complete. The providers were informed that the survey would help identify what transportation is being provided by agencies in the region and help with the development of the regional passenger transportation plan. In August 2019 the survey was sent out. Only thirteen agencies responded to the survey even though they had been

reminded at every county meeting between August and November 2019. MIDAS Staff hosted booths at the Calhoun, Hamilton, Humboldt, Pocahontas, and Webster county fairs. At the booth's attendees were asked to complete a survey to obtain information on citizens transportation preferences and needs. In October 2019 the same transportation survey was sent to human service agencies to have their clients complete. A total of 144 respondents took the survey.

Clients/Citizens

Through the survey citizens and human service clients identified the unmet transportation needs in their community and the barriers to transportation they experience. The top transportation needs and barriers are listed below in order of importance:

NEEDS

- Traveling to medical facilities in Des Moines, Fort Dodge, Iowa City
- Going to doctor/medical appointments
- Weekend and holiday travel*
- Going to doctor/medical appoints out of town*
- Traveling to communities outside of the city*
- Evening transportation service
- Shopping and errands
- *Tied in level of importance.

BARRIERS

- None
- Other
- NA
- Financial Limitations

Service Providers

Service providers were also asked to identify what they believed were their clients unmet transportation needs and what barriers are experienced by their clients. The top transportation needs and barriers are listed below in order of importance:

NEEDS

- Evening transportation service*
- Shopping and errands*
- Getting to/from work during the evening**
- Getting to/from work during the weekend**
- Going to doctor/medical appointments**
- Going to doctor/medical appoints out of town**
- Traveling to medical facilities in Des Moines, Fort Dodge, Iowa City**

*Tied in level of importance.

*Tied level of importance.

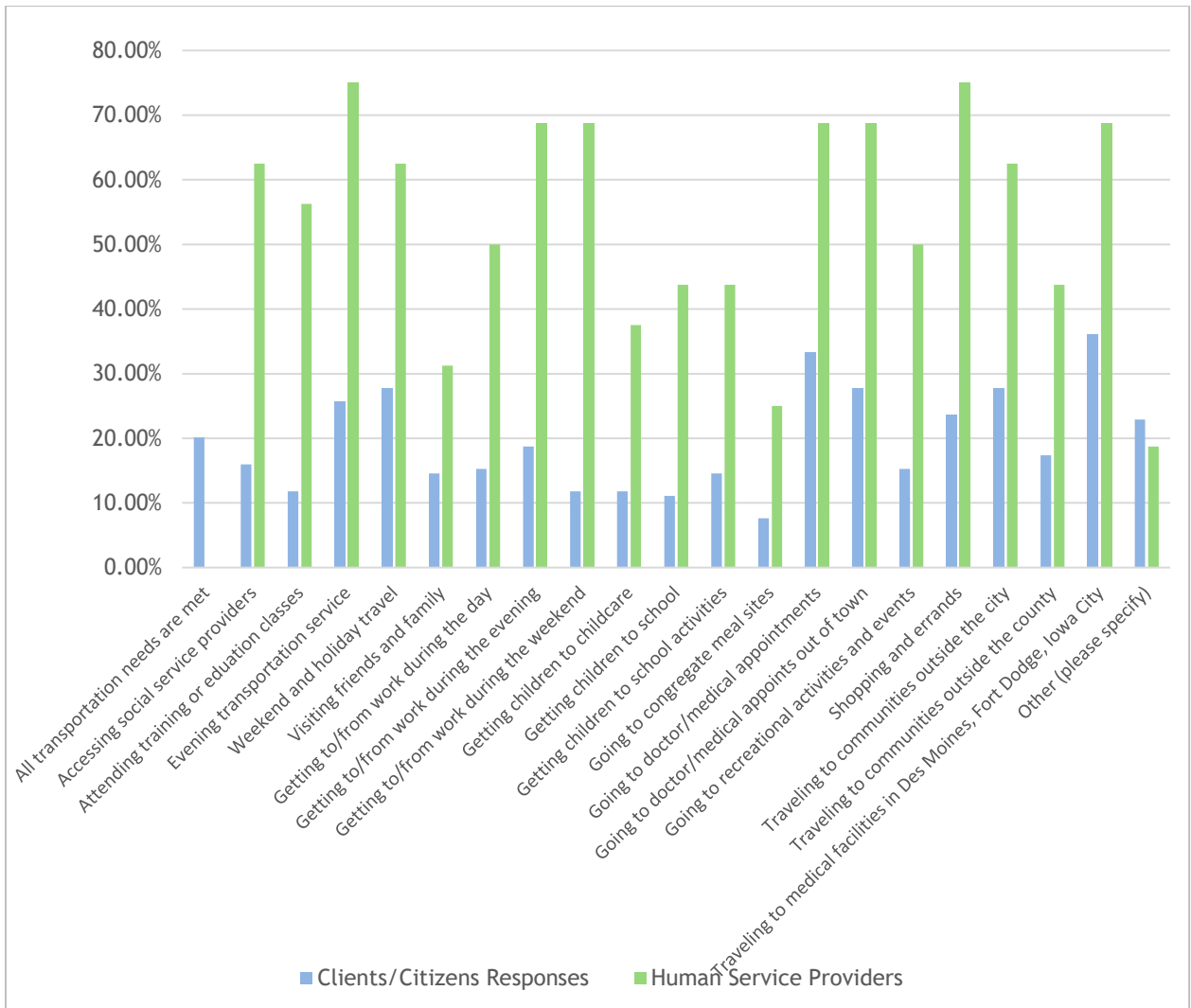
BARRIERS

- Remote/Rural location
- Financial Limitations
- Developmental Disability
- Physical Disability

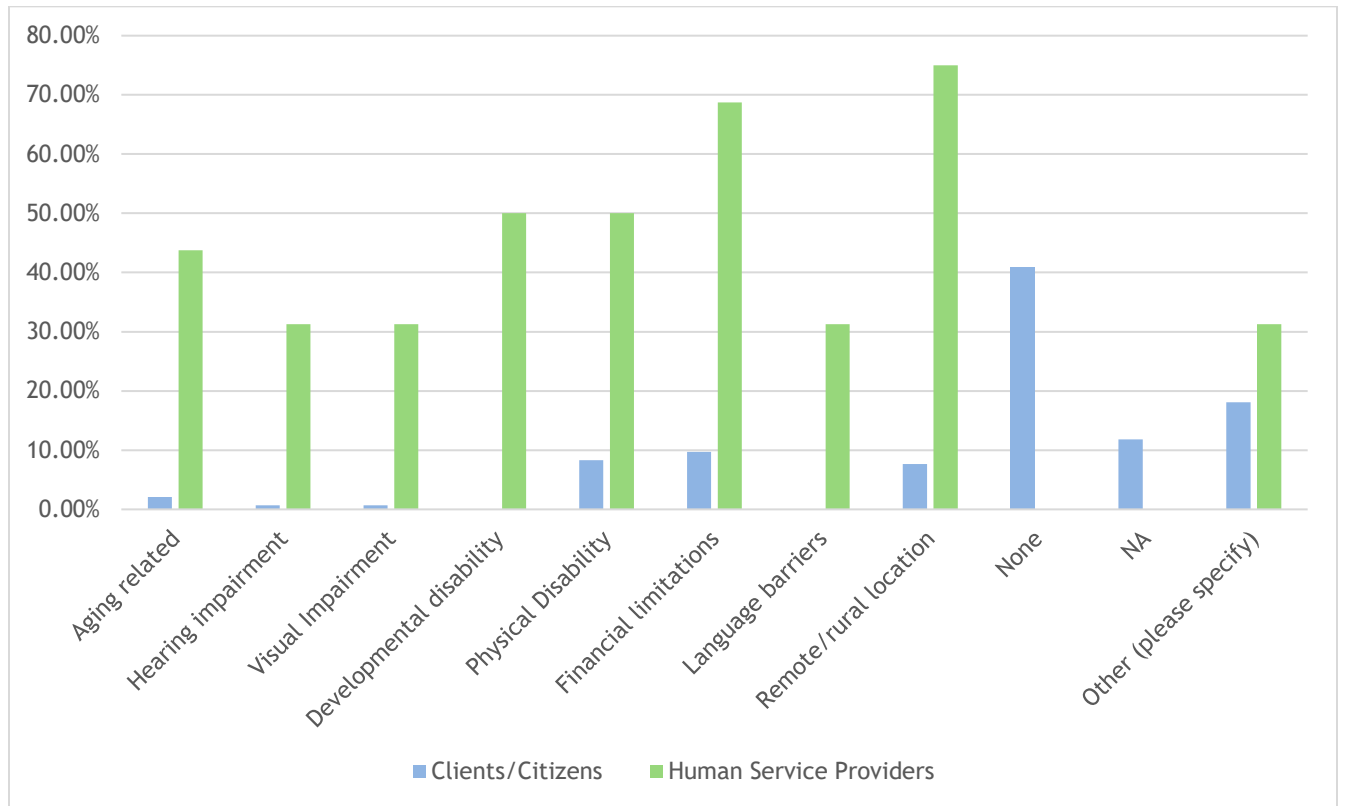
Figures 1.38. & 1.39 show all the needs and barriers identified from the two surveys.

Transportation Needs

Figure 1.38

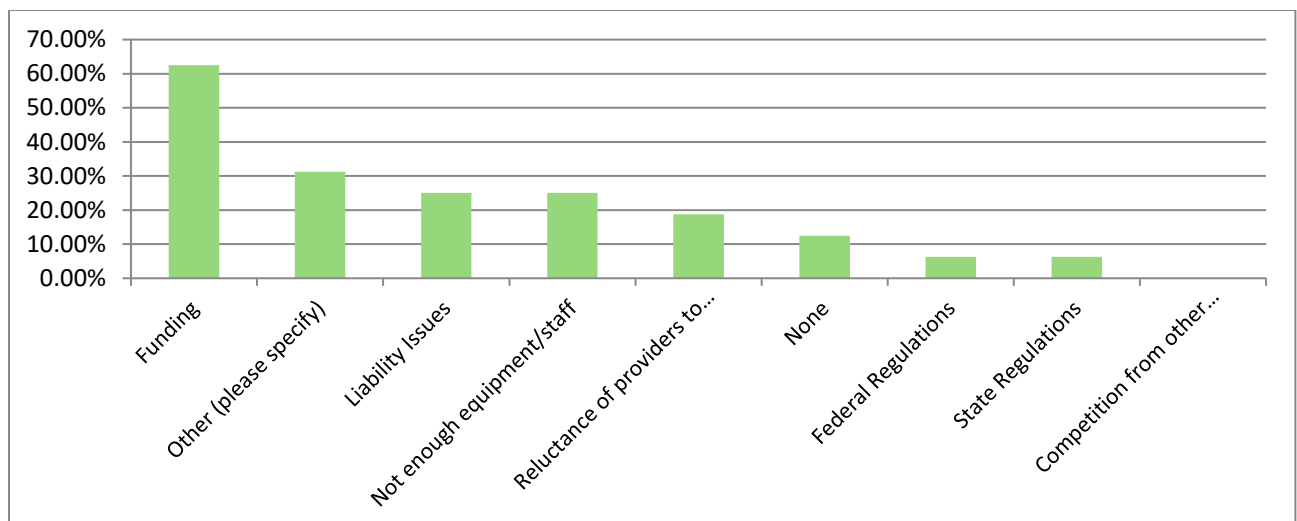


Transportation Barriers
Figure 1.39



Service providers were also asked what barriers there were to coordinating transportation services with other agencies. The number one answer was funding. Figure 1.40 shows all the responses received from service providers.

Transportation Barriers to Coordinating Transportation Services
Figure 1.40



Public Transit Provider

Personnel for both DART and MIDAS RTA also identified the needs of the public transit. Two of the biggest needs identified are more drivers and keeping transit equipment updated. Without drivers and equipment most of the needs which have been identified by other entities cannot be met.

PREVIOUSLY RECOMMENDED PRIORITIES/STRATEGIES

The 2015 Region V Passenger Transportation Plan identified two regional priorities and six strategies. The following provides an update on the status of the strategies.

- Continue to provide existing service. Both DART and the MIDAS RTA have used their federal, state and local funding to continue to maintain the public transit service they have provided in the past to the extent that they could. Both agencies have experienced driver shortages which has led to a reduction in route service from time to time and reduction in demand response services.
- Research ways to increase data collection in order to review existing services. This focus has been mainly for the DART route system. Transit and planning staff have attended various vendor booths in order to find products that may assist with data collection. Staff has looked at various fare card options which would assist with identifying when and where passenger are getting on and off the buses and ages of passenger using the bus, which would help to determine what routes are viable.
- Continue to replace public transit vehicles which have reach their useful life or are no longer functioning. When a DART or RTA bus has been selected to receive funding for replacement MIDAS has utilized that funding and provided the local match for to replace the buses.
- Construct public transit facilities to house vehicles in order to expand the life of the public transit vehicles. MIDAS has utilized state funding to construct transit buildings in Clarion, Humboldt and Webster City. In 2020 MIDAS will be applying for state funds to construct a facility in Pocahontas.
- Evaluate the actual need for medical transportation from county to county and out of the region service and determine the financial feasibility of such service. Data for this still has to be collected. The region has started a route from Rockwell City then goes to Manson, both in Calhoun County, then to Fort Dodge one day a week. This has been slow getting started but the number of riders has been increasing.
- Identify the need for expanded service hours and days and determine the financial feasibility of such service. Transportation needs survey conducted as part of this plan does not indicate a high need for expansion of service days or hours however more information is needed before a determination would be made.

RECENT DEVELOPMENTS

Two businesses employing 200 or more employees opened in 2013-2014. These businesses are located in the Webster County Ag Park just west of Fort Dodge off Highway 7. In 2019 Prestage Foods of Iowa opened just south of Eagle Grove. This plant originally expected to hire over 900 workers however, due to the low labor availability in the region this has not happened. These plants opening in the area has caused an already existing labor shortage to get even larger. This labor shortage has led to difficulties in hiring enough drivers for both DART and the MIDAS RTA. At times the driver shortage has led to reductions in regular services provided by these two agencies. Expansion of service would have to depend being able to hire additional drivers.

PRIORITIES AND STRATEGIES

PRIORITIES

Priorities for the region have been identified by MIDAS using information provided at county providers meetings, the 2019 surveys, public transit input, current public transit service, and statistics and past priorities and strategies. Based on the information provided there are four priorities in the region:

- Hiring more drivers;
- Maintaining equipment;
- Construct transit facilities;
- Reviewing existing service.

As previously stated, without drivers and equipment most of the needs which have been identified by this plan cannot be met thus hiring more drivers and maintaining existing equipment is the region's top two priorities.

STRATEGIES

Keeping all needs identified in mind the following strategies have been identified:

- Increasing driver pay. The first priority will be for the transit systems to increase driver pay in hopes of hiring more drivers. In the region's competitive labor market being able to offer a competitive pay with competitive benefits is important.
- Continue to replace public transit vehicles. If vehicles that have reached their useful life and vehicles that are no longer functioning are not replaced then it will not matter how many drivers the transit systems can be hire as there will be no equipment for them to drive. This strategy will include applying for federal and state capital funding to replace buses.
- Continue to replace other capital equipment. Items such as tablets used to provide the drivers the pickup and drop off information, and cameras in the bus are essential to transit service. If the tablets which provide the information needed to know what service the driver is to provide don't work then drivers do not know what rider to pick up, where to pick them up, or where to take them. Also, cameras have helped to keep service safe for the passengers and identify issues which are happening on the bus. Applying for federal and state capital funding to replace buses is part of this strategy.

- Construct public transit facilities. Housing transit vehicles inside helps to extend the life of public transit vehicles. This will include identifying the area in most need of such a facility and identifying/applying for sources of funding.
- Reviewing current transit service. Reviewing the current transit service will help to determine what is the best use of limited resources. This strategy will be done by reviewing data on existing services collected by dispatch and drivers and riding the existing services. Gathering information on existing service from transit providers, riders, and human service providers through surveys with also be used.

FUNDING OPPORTUNITIES

Funding for transportation comes from many sources. Following is a list of federal, state and local funds available to public transit. All funds MIDAS and DART receives are expected to continue through the next five years with the exception of capital funds, however amounts may vary. Capital funds are determined annually and based on the age and mileage of the vehicles, it is not known what funding, if any, will be obtained in the next five years.

FEDERAL PROGRAMS

Statewide and Nonmetropolitan Transportation Planning (Section 5304) - These funds are intended to support transit planning in addition to what is conducted by the individual metropolitan planning organization (MPO). By law, the state is the direct recipient of the funding. Iowa uses these funds, along with 5311 funds set aside specifically for planning, to support a system of regional planning affiliations (RPAs). The RPAs are responsible for local intermodal transportation planning in areas of the state not included in an MPO. Iowa DOT's Office of Systems Planning serves as the direct recipient of these funds. The combined 5304 and 5311 planning funds are distributed annually to each of the Iowa's 18 RPAs through a funding formula. These funds jointly support regional intermodal planning on an 80 percent federal, 20 percent nonfederal basis.

Section 5311 Non-urbanized Area Formula Program – This federal program supports transit activities in rural areas and communities with populations less than 50,000. These funds are allocated to Iowa based on the number of persons living outside urbanized areas compared to other states. By law, the state is the direct recipient of the funding. Iowa DOT serves as the direct recipient of the funds, through both the Office of Public Transit (OPT) and the Office of Systems Planning. The OPT administers the bulk of the 5311 funding provided to small urban and regional transit systems, as well as the 15 percent of the annual apportionment, that in conformance with federal law, is utilized to support intercity bus services, described later in this chapter. The Office of Systems Planning administers that portion of the 5311 funds that are combined with the 5304 funding to support rural transit and intermodal planning.

Rural Transit Assistance Program (RTAP) (Section 5311[B][3]) - This federal program provides a source of funding to assist in the design and implementation of training and technical assistance programs and other support services tailored to meet the specific needs of transit operators in

nonurbanized areas (less than 50,000 in population). RTAP funds are mainly used to provide local transit agencies training fellowships. The fellowships pay 80 percent of the cost for Iowa's small urban and regional transit systems and their planners to attend Iowa DOT sponsored seminars, as well as transit-related courses or conferences sponsored by other groups. Transit systems may also be reimbursed for training held in-house. A parallel program funded with State Transit Assistance pays for costs incurred by large urban systems and their planners. In 2020 the following amounts were budgeted: DART, \$2,000, MIDAS RTA, \$2,000 and MIDAS Planning, \$2,000

Intercity Bus Program (Section 5311[f]) - A minimum of 15 percent of each year's nonurbanized formula funds allocated to Iowa under the 5311 program is required to be set aside to support intercity bus transportation. Private-for-profit companies, private nonprofit corporations, or public entities may apply for this funding. Connections to Amtrak or passenger air service terminals are desirable. Service strictly for commuter purposes is not eligible. Projects may include operating assistance, capital assistance, planning, or administrative costs, such as marketing and insurance. DART receives \$7,500 in Intercity Bus funding and matches another \$1,900 to provide marketing for the service.

Bus and Bus Facilities Formula Grants (Section 5339) - These funds can finance capital projects to replace, rehabilitate, and purchase buses and related equipment and to construct bus-related facilities. In Iowa, approximately \$1,250,000 is received annually to be spent in small urban (less than 50,000 population) and regional transit systems and receives individual allocations for each large urban transit system serving populations between 50,000 and 200,000. The large urban funds are pooled since individual allocations would not allow for bus purchases on an annual basis. All funds are spent on vehicle replacements rather than on expansion vehicles or bus-related facilities and are distributed utilizing the vehicle rankings of the Public Transit Management System (PTMS). Transit systems serving populations of more than 200,000 receive direct allocations from the Federal Transit Administration and are not included in the statewide distribution through PTMS. In 2020 MIDAS RTA budgeted \$275,400 and DART budgeted \$265,000 for vehicle replacement as this was the amount of funding awarded from the PTMS process the previous fall.

Surface Transportation Program (STP) - These funds come to the state based on a number of factors, including vehicle-miles of travel, highway lane miles, and the number and size of bridges. The funds can be used for roadway, transit capital projects, pedestrian/bikeway projects, or intermodal planning projects on an 80 percent federal, local basis. In Iowa, a portion of these funds are programmed by local governments acting through metropolitan or regional planning agencies.

Iowa's Clean Air Attainment Program (ICAAP) - Iowa does not have any areas in violation of transportation-related federal clean air standards; therefore, the state receives a minimum allocation of Congestion Mitigation and Air Quality Improvement Program funding that can be used for any purpose for which STP funds can be used and on the same 80 percent federal and 20 percent nonfederal basis. In Iowa, funds are programmed for highways or transit projects through a statewide application process that selects projects based on their anticipated air quality or congestion relief benefits. The Iowa program is referred to as Iowa's Clean Air Attainment Program.

Community Development Block Grant (CDBG) Employment Transportation Program – This program is administered by the Iowa Economic Development Authority. Funds awarded through the Career Link Employment Transportation program provide transportation for individuals to travel to job activities or job education opportunities. Funding is provided through local governments to non-profit transportation service providers.

STATE PROGRAMS

State Transit Assistance (STA) - Iowa devotes an amount equal to 4 percent of the fees for new registration collected on sales of motor vehicle and accessory equipment to support public transportation. Most of this money is distributed by the STA formula that is based on each transit system's performance during the previous year in terms of rides, miles, and local funding support. These formula funds are usable for support of any operating, capital, or planning expenses related to the provision of public passenger transportation.

- **STA special projects** - Each year up to \$300,000 of the total STA funds are set aside to fund special projects. These can include grants to individual systems to support transit services that are developed in conjunction with human services agencies. Grants can also be awarded to statewide projects that improve public transit in Iowa through such means as technical training for transit system or planning agency personnel, statewide marketing campaigns, etc. This funding is also used to mirror the Rural Transit Assistance Program to support individual transit training fellowships for large urban transit staff or planners.

Public Transit Infrastructure Grant (PTIG) Fund - This program is funded annually by the state legislature to fund some of the vertical infrastructure needs of Iowa's transit systems. Projects can involve new construction, reconstruction, or remodeling, but must include a vertical component to qualify. Projects are evaluated based on the anticipated benefits to transit, as well as the ability to have projects completed quickly. The infrastructure program participation in the cost of transit-related elements of a facility project is limited to 80 percent and cannot, in combination with federal funding, exceed that number. No single system can receive more than 40 percent of the available

infrastructure funding in a given year. MIDAS will be applying for approximately \$400,000 in Public Transit Infrastructure funding in 2021 for a facility in Pocahontas.

Capital Match Revolving Loan Fund (Amoco Loan) - The intent of Capital Match Revolving Loan program is to increase the inherent energy conservation benefits of public transit by expediting the implementation of transit capital projects by providing loans for local match to federal or state funds received for a capital project. The fund was created by the Iowa Legislature in the early 1980s with funds from Iowa's share of the federal government's petroleum overcharge settlement against the American Oil Co. (Amoco). All public transit systems are eligible for loans under this program.

Elderbridge Agency on Aging - Elderbridge Agency on Aging is part of a national network designed to address the needs and concerns of older adults. The agency is one of 6 area agencies on aging in the state of Iowa. It is our mission to enable older Iowans to live with the maximum dignity, well-being, and independence. In 2020 Elderbridge provided \$30,000 MIDAS RTA and DART to offer reduced transit fares to seniors.

Nonemergency Medical and Waiver Transportation - Iowa Medicaid members with full benefits and clients with Medicaid Waiver benefits may qualify for non-emergency medical and/or Waiver-approved transportation. To determine your benefits and transportation provider, please contact the Medicaid Managed Care Organization (MCO).

LOCAL FUNDING

Local funding support for transit includes fares or contributions received from riders, revenues from contracts with social service agencies, student fees, and taxes levied by local cities and counties. Cities are allowed under the Iowa Code to levy a dedicated property tax for transit of 95 cents per \$1,000 assessed valuation. Other local tax funding comes from general fund levies, and from "trust and agency" levies.

Passenger Fares – Fees paid by the passengers is one of the most common sources of local support. This can include monies collected on-board the transit vehicle (usually called "farebox receipts"), as well as prepaid fares from sale of passes or tickets, or fares billed to the passenger after the fact. FTA requires that all passenger revenues be subtracted from the total cost of operating transit service to identify a net operating cost, before eligibility for federal financial support of operations can be calculated. In 2015 DART budgeted \$134,690 and MIDAS RTA budgeted \$95,298.

Contract Revenue – Human service agencies, local communities, as well as private businesses are often willing to pay a part or all of the cost for certain types of rides provided as part of the open to the

public transit operation. Such subsidies are classified as contract revenues and can count toward the required local match on federal projects. Contract revenue for 2015 was budget at \$98,276 for DART and \$263,990 for MIDAS RTA.

Municipal Transit Levy – Iowa law authorizes municipalities to levy up to 95 cents per \$1,000 assessed valuation to support the cost of a public transit system. Most of Iowa's larger communities levy for support of their urban transit systems. A number of smaller communities use this authority to generate funding used to support services contracted from their designated regional transit system. (This is something that can be implemented with a simple vote from the city council). The cities of Humboldt, Fort Dodge, Clarion, and Eagle Grove currently have a municipal transit levy. Humboldt and Fort Dodge use these funds to provide local funding to DART and the MIDAS RTA for service. The following amounts were taxed by entities in 2020: Clarion \$6,377, Eagle Grove \$6,335, Humboldt \$26,969, and Fort Dodge \$246,601.

Local Tax Support – Various cities and counties in the region contribute funding in support of transit. Fort Dodge provides funding for DART from their municipal transit levy in the amount of \$246,601 for both operations and capital replacement in FY 2020. Various counties and cities in the region provide the MIDAS RTA with funding from their general fund or transit levy in the amount of \$83,917 for FY 2020.

Parking Revenue – DART receives revenue from two park and rides located in Fort Dodge by Citizens Central and on the Iowa Central Community College campus. \$7,130 was included in the FY 2020 DART budget.

Human Service Funding – Other funds are available for possible for transportation these funds include the following:

- Community Mental Health Service Block Grant
- County Foundations;
- Development Disabilities Project of National Significance;
- Easter Seals;
- Head Start;
- Heathy Community Program;
- Healthy Start Initiative;
- Medicaid;
- Social Service Block Grants;
- United Way.

Presently the only funding received from human service groups are those DART and MIDAS receives from contracts for service most of which have been in place for more than 5 years.

Passenger fares, contract revenue, and general fund levy are used to match other sources of funding received by transit. Local match for capital projects comes from MIDAS revenue. MIDAS sets aside \$.05 for ever revenue mile for capital purchases.

APPENDIXES

- **County provider meeting minutes**
- **FY 2019 Provider Survey Results**
- **FY 2019 Citizens Transportation Survey Results**

PROVIDER MEETING MINUTES

Calhoun County Interagency March 1, 2018

Those attending: Michelle Lamphier, Golden Meadows; Rebekah Hungate, Child Care Resource & Referral; Carl Legore, Calhoun Co. Supervisor; Tacey Arens, Iowa Vocational Rehabilitation; Melissa Rude, Proteus, Inc.; Ellen O'Loughlin, Iowa State Extension & Outreach; Ryan Holberg, Department of Human Services; Leisa Mayer, Rolling Hills Community Services Region; Annette Vogel, Calhoun County Community Services.

Reporting:

Annette – Reported for Heidi Billmeier of New Opportunities by passing out a flyer on the Mobile Pantry Program dates for the remainder of the year. (Flyer is an attachment)

Annette – Reported for Barb Riley of Calhoun County Public Health – On Tuesday, March 27th Elderbridge Area Agency on Aging will be in the Rockwell City office to explain Medicare Beneficiary programs (Quimby, Slimby, etc.) to make an appointment you can contact Kim @ Elderbridge 800-243-0678, ext. 7007. Walk -ins are also welcome.

Michelle – Golden Meadows in Manson has had a number of people moving in this winter from out of state. There are currently apartments available.

Rebekah – She informed us her position will be changing and she will be covering 23 counties. CCR& R was awarded a new grant which will begin July 1st. She continues to work with providers on business practices to ensure success in their centers.

Jay – CATS vans are still traveling each week to Fort Dodge on Tuesday's. On Thursday afternoons there are mini routes in Manson and Rockwell City to Dollar General and the grocery store.

Tacey – They are hoping to hire someone to assist Tacey so she can focus more on Calhoun County, but not sure when that will happen.

Melissa – The week of March 25 -31 is National Long-Sleeve Shirt Drive (flyer attached). They will be hiring seasonal help for summer health aides to assist with clinics etc.

Ellen – Finishing up classes for pesticide training. A new health specialist has been hired, hoping to have her do some classes for the public in the near future.

Ryan – Things that DHS has been dealing with in Calhoun County are: Physical Abuse, Substance Abuse and Domestic Abuse cases. He also told us that Community and Family Resources had changed their No-Show & Engagement Policy, so agencies might need to be assisting their clients with making it to their appointments to avoid being cut from services.

Leisa – The Rolling Hills Region will be voting on March 5th to except Woodbury County into their region. Telehealth will be in all 7 counties by July.

Carl – Brought up a question on extra-curricular sports, that aren't necessarily part of the school such as soccer, baseball, softball, etc. if families weren't able to afford for their children to become involved if there was any time of assistance for them?

The next meeting for Calhoun County Interagency will be held on Thursday, May 3rd at 8:30 a.m. at the Calhoun County Extension office.

Calhoun County Interagency May 3, 2018

Those attending: Annette Vogel, Calhoun County Community Services; Leisa Mayer, Rolling Hills Service Coordinator; Brittany Miller, Seasons Center; Melissa Rude, Proteus Inc.; Brittany Sikkink, United Health Care; Carl Legore, Calhoun County Supervisor; Barb Riley, Calhoun County Public Health; Julie

Gore, Centers Against Abuse & Sexual Assault; Ryan Holberg, Department of Human Services; Nicole McChesney, South Central Calhoun School; Shirley Helgevold & Jay Kammerer, MIDAS Council of Government

Reporting:

Annette reported for Heidi - New Opportunities Inc. the Mobile Food Pantry will be May 24th at the Rockwell City United Methodist Church and people can start calling on the 10th of May to sign up.

The Homeward Inc. Program manager, Cheryl Rhead has let us know that currently there is money for the minor repair program for people that own their homes and are within the income guidelines.

Leisa the legislature passed house senate file 2456 and the mental health regions are tasked with developing more mental health services, including 6 access centers across the state. She also passed out handouts for Turning Point and Stepping Stones. Woodbury County joining the region has still not passed.

Brittany is a Trauma Therapist with the Seasons Center and has an office in Carroll they offer services for behavioral health. One of the programs they offer is Heal (hope, enable and learn) trauma therapy services for victims of crime.

Ryan said things had slowed down on referrals in Calhoun County. There has been an increase in dangerous substances in selling and manufacturing. There is also more child on child sex abuse happening.

Melissa things are picking up with migrants coming for the summer months. The long sleeve t-shirt drive was a huge success with 11,000 shirts collected with a big majority coming from Iowa. They are beginning to work with local high schools. They provide clinics once a month for anyone that has been employed in the past 2 years in an agriculture job.

Julie has been working with schools ages Pre-K – 5th grade. If anyone is interested they can do presentations on Human Trafficking.

Brittany is a Community Outreach Specialist with United Healthcare she over see's 12 counties in Iowa. She is willing to setup resources tables on Health & Safety, Support, Sponsorship in conjunction with community events.

Jay & Shirley are finishing up the long-range plan for MIDAS. Currently there are housing programs going in Lohrville, Pomeroy, Lake City and Farnhamville.

Barb said, they are hiring a new support person for Public Health. Family Foundations is running low on funding. Matter of Balance classes are currently taking place in Lake City. NAMI classes just finished up in April.

Nicole told us they are currently in need of school counselors for both the elementary and middle schools. They will also be hiring a new school nurse. Next year's Kindergarten class is large so they might have to have all the 3-year-old preschool in Lake City.

The next meeting will be Thursday, September 6th at the Calhoun County Extension office in Rockwell City.

Calhoun County Interagency September 6, 2018

Those attending were: Michelle Shaver, Stewart Memorial Community Hospital; Melissa Rude, Proteus Inc.; Tacey Arens Iowa Vocational Rehabilitation Services; Pam Johnson, Iowa Legal Aid; Rebekah Hungate, Child Care Resource & Referral; Carl Legore, Calhoun County Board Supervisor; Jami Huster, Child Care Resource & Referral; Leisa Mayer, Calhoun County GA & Rolling Hills Community Services; Annette Vogel, Calhoun County Community Services; Shirley Helgevold, MIDAS; Jay Kammerer, MIDAS; Jolene Schmit, Calhoun County Public Health; Debbie Pickut, Fort Dodge Housing; Rochelle Nolte, Fort Dodge Housing; Tami Trimble, Family Crisis Centers.

Reporting:

Shirley – MIDAS has finished their Long Range Transportation Plan and will be starting on updating the region's Passenger Transportation Plan. A survey will be sent out to human service providers sometime this winter. MIDAS is finishing up housing programs, in Lake City and Farnhamville and will be starting a new housing program in Lohrville.

Jay – MIDAS has hired a new CATS driver for Rockwell City that will start next Monday. Remember that the transportation service is open to everyone no income guidelines.

Michelle – Currently transitioning to Unity Point for Homecare & Hospice programs. The Diabetes classes will be starting soon.

Melissa- Proteus has some different guidelines for their programs so give her a call if the clients have done any type of farm work. Monday's from 8:00 – 4:30 is their food and clothing closet days.

Tacey- is covering Calhoun and Humboldt counties currently there is a short waiting list for vocational services.

Tami- covers Calhoun, Carroll & Sac, her office is based out of Carroll. They can assist clients with court issues, crisis situations and can arrange to meet with clients in safe location that works for them. They can also refer to the Fort Dodge shelter if Sioux City is not a good option for clients. They are also available to do presentation for agencies or small groups of people.

Pam- Iowa Legal Aid can assist eligible clients with civil, non-criminal legal problems. They do a lot of landlord tenant issues.

Rebekah- position has changed and is now covering 23 counties across Iowa now and Jamie Huster will be covering Calhoun County. Linking Families and Communities will be providing some financial assistance for new childcare providers.

Rochelle- Works with the Section 8 portion of Fort Dodge Housing. Applications are available online. Currently there is small waiting list.

Debbie- is the Director of Public Housing, she only works with housing in Fort Dodge. They do have voucher programs to assist with security deposits

Jolene- Calhoun County Public Health will have a few people retiring soon. Jana Hinote will be retiring in October and Julie Ginther in December, so they will be looking to hire a RN. Family Foundations is a Partnership with Webster County Public Health & Pocahontas Home Care Agency. In Calhoun County they served 40 families and 63 children in FY18. Enrollment for Family Foundations is currently down so referrals are encouraged. Guidelines for enrollment in Family Foundations is children under 2 years of age.

Jolene continues to work with the Youth in Calhoun County on the Teens Against Tobacco Program. They are involved with a variety of different programs such as: Kidzmania, Stewart Memorial Community Hospital fall open house and Calhoun County Relay for Life to name just a few. They are willing to help with projects within the county.

The NAMI Classes will be held on Saturday October 6th & 20th in Sac City this is for families and friends of individuals that suffer from serious mental illness.

Leisa- The Rolling Hills Mental Health Region will be probably be adding another county to their region beginning July 1, 2019 which is Woodbury County.

Turning Point is a crisis house located in Sac City that provides mental health services to clients. The program is voluntary with an average length of a stay is 3 to 5 days. Stepping Stones is a transitional living center located in Vail. The purpose of the center is to provide short term (30 – 90) days housing for individuals coming out of a placement or hospitalization who need to redevelop their skills to be successful in the community. Both of these homes are quite busy Stepping Stones could possibly have a waiting list. The Jail Diversion Program continues to be busy, this is for individuals with mental illness. This program is for those individuals who have been arrested for less serious, nonviolent crimes that could be diverted from jail to community based mental health programs.

Annette- Handed out Calhoun County Directory of Health and Human Services booklets, if anyone has any updates please contact her to get changes made. Homeward Housing Inc. has grants for minor repair programs for home owners.

Reporting for Ellen- The Calhoun County Extension is taking new enrollments for the Clover Kids Program.

The next meeting will be Thursday, November 1st at 8:30 a.m. at the Calhoun County Extension Office, Rockwell City.

Calhoun County Interagency November 1, 2018

Those attending: Jolene Schmit, Calhoun County Public Health; Carl Legore, Calhoun County Supervisor; Brianna March, Seasons; Effie Hill, Iowa Department of Public Health; Tacey Arens, Vocational Rehabilitation; Melissa Rude, Proteus; Ryan Holberg, Department of Human Services; Michelle Shaver, Stewart Memorial Community Hospital; Heidi Billmeier, New Opportunities; Annette Vogel, Calhoun County Community Services; Shirley Helgevold; MIDAS; Julie Gore, Centers Against Abuse & Sexual Assault; Nicole McChesney & Erin Blair, South Central Calhoun Community Schools; Barb Riley, Calhoun County Public Health; Corey Dewey, Community & Family Resources; Jay Kammerer, MIDAS; Jami Huster, Child Care Resource & Referral.

Reporting:

Jami- CRRR is offering a Peer Support Group for providers the next one is scheduled for December 4th from 7:00 – 8:30 at the Pizza Ranch in Fort Dodge it's open to all counties not just Webster.

Corey- CFR passed out Drug Deactivation systems bags for left over drugs that people don't finish taking. They are working with the 4th grade students on a program called "To Good 4 Drugs". January 1st they will start offering a Mental Health First Aide Course. The new building in Fort Dodge is making progress hoping for a spring opening.

Jolene- Tobacco Coalition program they were at "Trunk or Treat" in Rockwell City with a display and handed goodies to children that attended. They are always looking for places to do public speaking about the effects of tobacco. November 15th is the Great American Smoke Out. They just finished up a NAMI Class and there will be another held in the spring.

Barb- Public Health will be hiring a nurse in the near future because of some recent retirements. They have been having a number of different Flu Shot Clinics throughout the county. In December there will be an Emergency Preparedness Mass Casualty Drill held.

Nicole- The school has changed the Back Pack Program into an on-site food pantry held on Friday's. They have been helping 15 to 16 families a week. The school is seeing a lot of children that are in placement, the need for foster families in Calhoun County is very significant. Something new for the High School age students is a Rotary Interact Club Service Day. They are looking for things that the students would be able to do to help in the Community. The school recently purchased the movie "Resilience" for the staff at the school if any agency is wanting to borrow it give them a call.

Brianna- is a Trauma Informed Care Coordinator with Seasons Center they have hired a new psychiatrist for their Carroll location and she is accepting new clients – Ana Santacruz, MD. She is providing services via telemedicine on the 1st, 3rd & 5th Tuesdays.

Effie – is Rural Outreach Liaison with IDPH. They have been awarded the Condom Program for the State. They are willing to come talk to any agencies or organizations in the community.

Tacey- Vocational Rehabilitation has hired a new employee so some of duties of the employees could be transferring to different individuals. If you have new referrals Tacey would like you to call her with names instead of giving out her name.

Ellen – Clover Kids students in grades K – 3rd and 4-H grades 4 – 12 programs are starting a new year. They will be offering a class ServSafe a food safety certification course. Pesticide Classes for

Commercial applicators will be held soon. There are still Iowa State University wall calendars available in the office.

Melissa – Proteus received more funding than they had anticipated. There are new qualifications for the state benefits. They are becoming more involved with youth in their programs.

Julie- is with CAASA and they would like to do presentations for schools, agencies or other providers. They also are available to do Human Trafficking presentations. October was Domestic Violence Awareness month they did a number of different presentations throughout the communities.

Ryan- Calhoun County is in need of foster homes for the youth in our communities to keep children local. YSS out of Ames is the organization that can help you become licensed to be a foster care provider.

Michelle- SMCH hosted a Fall Open House last month. The Home Care and Hospice Service transition to Unity Point is complete. SMCH has been working with Dakota Dunes in developing surgery coverage.

Shirley- MIDAS will be doing a new passenger transit plan survey.

Heidi- November 1st Home Energy Assistance Program opened up to everyone. New Opportunities is now offering a Financial Literacy Program for families. This program is to help families reach their highest potential in regard to their personal economic self-sufficiency. The mobile food pantry will be on November 29th please call to sign up on November 15th. Heidi also provided us with a list for the SHARE November 2018 Menu.

The next Calhoun County Interagency meeting will be held on January 3rd at the Calhoun County Extension Office.

Calhoun County Interagency March 7, 2019

Those attending: Melissa Rude, Proteus; Michelle Shaver; Stewart Memorial Community Hospital; Darci Peterson, Stewart Memorial Community Hospital; Nicole McChesney, South Central Calhoun Schools; Ellen O'Loughlin, ISU Extension and Outreach; Rochelle Nolte, Fort Dodge Housing Association; Debbie Pickett, Fort Dodge Housing Association, Shirley Helgevold, MIDAS; Todd Anderson, Community and Family Resources; Brianna March, Seasons, Barb Riley, Calhoun County Public Health

Reporting:

Ellen – ISU Extension is finishing up the Private Pesticide classes and starting Fair activities. They are planning to hold a child care training.

Rochelle – FDHA has a short waiting list of around 1 month. They have difficulty finding decent units for applicants. Applicants must go to the Fort Dodge office.

Debbie - is the Director of Public Housing for FDHA and functions as a landlord for public housing in Fort Dodge. She can help elderly or disabled in need of housing with Deer Creek apartments, a housing option in Fort Dodge.

Shirley – Jay is working to establish a weekly bus route from Pomeroy to Pocahontas.

Todd – will arrange Mental Health First Aid training in eight counties including Calhoun. The grant is currently targeting individuals and family members of those in higher education and public safety. The training focuses on how to approach and refer those with mental health issues and addresses self-care for participants. The training will accommodate 5-30 participants and can be offered in an 8-hour day or the time can be split as needed. The \$170 training is free for those in an eligible county.

Melissa – there are several open positions at Proteus, including a summer health aide position. This position includes working with employees of seed companies, etc. Proteus in Fort Dodge has discontinued its food and clothing project and will use its space for a med room. Proteus can serve dependents of those who are farm workers. Anyone who has received state assistance is eligible for services.

Michelle – SMCH is offering a Healing Journey at the end of March. The schedule will depend on the needs of enrollees. Michelle also shared about a program called This is Home designed to help home owners improve safety and beauty. They have had fewer applicants than expected so encouraged people to fill out an application. Contact Lake City hall.

Darci – spoke about a Chronic Care Management program. Individuals must have 2 or more chronic conditions. Darci will initially meet the person in their home and then will call the individual weekly. She must talk with a participant 20 minutes per month. Individuals in Home Care are not eligible for the program. She is currently serving only patients of SMCH-McCrary Rost Clinics primary care physicians. The service is funded by Medicare or MCOs. If an interested individual does not have insurance, they can apply for financial assistance through the hospital.

Brianna – completes assessments on children 1 ½ - 17 to determine needs. Referrals are staffed with mental health professional to determine best plan for services.

Nicole shared she referred a child to the above Season's program offered by Brianna and that it worked just like Brianna described!

Nicole – Preschool registration begins March 19th. SCC schools are looking to develop services that are trauma focused and address toxic stress in students. They are working to build partnerships with those who can serve these students and their families. Nicole is also looking for resources to help a family with a hot water heater.

Barb – Family Foundations is close to capacity but will still accept families with children prenatal to age 2. Family Foundations can work with families until the youngest child's is 6. CCPH will be doing strategic planning with the Board of Health and staff in April.

The next Calhoun County Interagency meeting will be held on May 2, 2019, at the Calhoun County Extension office.

Calhoun County Interagency May 2, 2019

Those attending: Annette Vogel, Calhoun County General Assistance; Rich Shinn, Calhoun County V.A.; Lori Reynolds, VA-CIHCS Suicide Prevention; Joleen Schmitt, Calhoun County Public Health; Rachel Roper and Melissa Rude, Proteus; Tacey Arens, Iowa Vocational Rehabilitation Services; Michelle Shavers, Stewart Memorial Community Hospital/ Unity Point; Nicole McChesney and Erin Blair, South Central Calhoun Elementary; Briana March Seasons Center; Diane Wilson, Iowa Legal Aide; Rebekah Hungate, Child Care Resource & Referral; Heidi Billmeier, New Opportunities; Carl Legore, Calhoun County Supervisor; Shirley Helgevold & Jay Kammerer, MIDAS Council of Government; Ellen O'Loughlin, Calhoun County Extension.

Reporting:

Annette – Homeward Housing has funding for home owners for minor repairs. General Assistance continues to have a few rental and utility needs that they are assisting people with.

Rich – is in the VA office 20 hours a week generally from 8:00 a.m. – 12:00 p.m. Monday – Friday. Works best if people call and make an appointment and he can assist them in filing for VA benefits.

Carl- The Children's Mental Health Bill was signed by the governor yesterday.

Lori Reynolds – is a Suicide Prevention Outreach and Education Specialist for the VA she works with 42 counties in the state to encourage veterans to go and seek healthcare benefits through the VA.

Ellen- The Extension Office is getting ready for the numerous summer camps and County Expo.

Melissa & Rachel – Melissa introduced Rachel as the new case manager for Proteus to cover Calhoun County. There have been a number of changes in staff in the past few months. They will be hiring summer interns soon.

Tacey- Vocational Rehabilitation will be offering a Summer Camp this summer (13 to 14 days) on Tuesdays and Thursdays for ages 9th – 12th graders held in Fort Dodge.

Michelle- SMCH seems to be dealing with a lot of mental health issues lately. Their working with the school on the ACES Program. June 12th is the Calhoun County Senior Fun Day held in Rockwell City.

Joleen- Family Foundations ended up with some extra funding so they are able to assist a few more families in the County. If you have a family that is need of support give her a call. Public Health is on a 5-year plan for an audit with the Board of Health so that is taking place now. Titan Against Tobacco (TAT) has been very busy 2 students are running for State Office. 5 students (high school & middle school) will be attending a conference in Des Moines. Public Health recently presented a program at SCC High School on vaping. Relay for Life will be held in Rockwell City on Thursday June 6th from 5:30 – 9:00 on the square.

Nicole- Construction of the expansion for the elementary school has started. There will be no food pantry at the elementary school next year. Preschool registration is complete, there are 5 spots left for students. They will begin a new committee called SERT (Student Empowerment Resilience Team) that will consist of people from all different agencies – school, law enforcement, public health, hospital etc. to respond to the diverse needs of students.

Breanna- is located in the Carroll office. Seasons new psychiatrist is Ana Santacruz, she is accepting new clients.

Jay- There is still a CATS bus that travels to Fort Dodge on Tuesdays. Agencies can purchase tokens for their clients.

Diane- Iowa Legal Aid can assist with a number of different things. From landlord tenant issues, disaster grants, hotline for older Iowans etc.

Shirley- Working on the passenger transportation plan. Housing programs in Lake City and Farnhamville are full there are 3 homes in Lohrville still available.

Rebecca- Continue to recruit new providers and keep other centers open.

Jamie- Having a Child Care Provider Nutrition Training on Tuesday, May 14th at Calhoun County Extension Office from 6:00 – 8:00 p.m.

Heidi- LIHEAP application period is over they did extend the disconnection time till May 15th. The mobile food pantry is this month on May 23rd at Rockwell City United Methodist Church call to get signed up. Always can use volunteers if anyone is available. Financial Literacy class begins in July and will last 5 months.

The next meeting will be September 5th at the Calhoun County Extension Office at 8:30 a.m.

Calhoun County Interagency September 5, 2019

Those attending: Tami Trimble, Family Crisis Center; Julie Gore, Centers Against Abuse & Sexual Assault; Carl Legore, Calhoun County Supervisor; Annette Vogel, Calhoun County General Assistance; Ashlee Zimmermann, Children and Families of Iowa; Jami Huster, Childcare Resource & Referral; Dillon Brandt, Pastor, Church of Christ; Barb Riley, Calhoun County Public Health; Michelle Shaver, Stewart Memorial Community Hospital; Heidi Billmeier, New Opportunities; Michael Broadston & Warren Dukes, Amerigroup of Iowa; Jay Kammerer, MIDAS Council of Government; Ellen O'Loughlin, Iowa State Extension; Shirley Helgevold, MIDAS Council of Government, Elizabeth Stanek, Linking Families and Communities.

Reporting:

Heidi – the Mobile Pantry Program is September 26th please call to setup your appointment time by September 12th. Energy assistance will be October 1st for elderly and disabled and November 1st for

everyone else. She will be in Lake City and Manson doing appointments for those that can't get to Rockwell City. (See attached flyer)

Michael – Is a Community Relations Representative with Amerigroup and covers northwest Iowa and Calhoun County. He generally comes through the area every 2 weeks. He is available to do presentations and visit with people about the benefits that Amerigroup has to offer. (See attached flyer)

Ashlee – is the Youth Employment Specialist and assists 14 – 24 year old's with continue education skills to get employed. They are currently taking new clients and this isn't a time-based program. Children & Families also offers a Substance Abuse Program and a Children's IHH program along with many other additional programs. (See attached flyer)

Jay – MIDAS continues to offer the CATS service to Fort Dodge twice a week on Tuesday and Thursdays.

Jami – Child Care Resource & Referral – September 17th there is Peer to Peer Online Support Program. If you know of anyone wanting to work in the child care field refer them to CCR&R.

Julie – CAASA has a new director – Matt Horihan. CAASA provides services to victims and survivors of Sexual Assault. All services are free and confidential to all men, women, and children. Services are available 24 hours a day, 7 days a week. She will be working with the schools to setup programs on "Touches" (Safe/Unsafe) She is willing to go to different agencies to provide programs. (See attached flyer)

Tami – October is Domestic Violence Month she will be placing some ribbons around the courthouse area. They can assist clients with the court process, protective orders/transportation and shelter.

Ellen- K -12 enrollment for Clover Kids and 4-H is taking place till November 1st. Commercial Pesticide classes will be this fall. The Extension will be do a presentation on the Iowa Financial Literacy Standards to the South Central Calhoun Teachers.

Dillon is the Pastor at the Church of Christ in Rockwell City. His congregation is willing to help with community activities. Give him a call and see if they might be able to assist your agency.

Barb – Passed out a flyer on the harmful chemicals in electronic cigarettes. Joleen Schmitt is available to do presentations on vaping. They have been getting a lot of Homemaker Personal Care Services for the elderly referrals at Public Health. They have 50 "Stop the Bleed" kits to distribute throughout the county. (See attached flyer)

Elizabeth – Linking Families works with children from birth to 5 years old. The shortage of childcare providers is still an issue throughout the area. Currently working on "Strategic Plan" for Linking Families and Communities.

Shirley – She has sent out surveys to agencies and they will soon be sent out to clients she is encouraging everyone to please fill them out.

Michelle – September 10th there is a "Mental Health First Aide course at the hospital. September 28th "This Is Home" will take place in Lake City, volunteers helping people in the community with small projects on their homes. October 24th from 4:00 – 7:00 is the Fall Fling at Stewart Memorial Community Hospital. Glenda Nockels is available 3 days a week for counseling.

Annette – Handed out Calhoun County Directories and asked if there were any changes that need to be made to please contact her. The funding for the Homeward Housing Grant Program is currently gone and it won't be available again until January 1.

The next meeting will be held Thursday, November 7th at 8:30 a.m. at the Calhoun County Extension Office in Rockwell City.

**Calhoun County Interagency
January 9, 2020**

Those attending: Leisa Mayer, Rolling Hills Community Services Region; Carl Legore Calhoun County Supervisor; Barb Riley, Calhoun County Public Health; Michelle Shaver, Stewart Memorial Community Hospital; Joleen Schmitt, Calhoun County Public Health; Ryan Holberg, Department of Human Services; Ellen O'Loughlin, Iowa State University Extension; Tacey Arens, Iowa Vocational Rehabilitation Services; Effie Hill, Iowa Department of Public Health; Julie Gore, Centers Against Abuse & Sexual Assault; Heidi Billmeier, New Opportunities; Rebekah Hungate, Child Care Resource & Referral; Mary Hodson, Children & Families of Iowa/Parent Partners; Jami Huster, Child Care Resource & Referral; Shirley Helgevold & Jay Kammerer, MIDAS Council of Governments; Annette Vogel, Calhoun County General Assistance.

Those reporting:

Annette – Handed out flyers for Rochelle Nolte of Fort Dodge Housing on “Having Trouble Paying Your Rent” (see attached flyer) currently their wait time for Section 8 is 4 – 6 weeks.

Homeward Inc. program will have new funds beginning January 21st (see attached flyer) this is a program for low income people who own their homes that need minor repairs.

The Lake City Foods grocery store is willing to deliver groceries to Rockwell City or Manson. There is small delivery fee. The CATS bus also goes to Fort Dodge once a week on Tuesday's the number to call is 515-573-8145 or 1-800-BUS-RIDE.

The Calhoun County Directories were handed out, people were asked to check through them for any changes that need to be made.

Leisa- Rolling Hills Region has been working on the budget there are core services that will not be developed due to lack of funds. The regions are also tasked with developing a children's mental health system but no money is available for that either. Some statistics from the mobile crisis assessment team (8 counties) had 11 calls. This team is available to hospitals, clinics, law enforcement and schools.

Shirley – she is working on compiling information from the surveys that were done in November they will be available soon.

Carl- Supervisors have been working on budgets from the different departments. He thanked all the agencies for the service they provide to Calhoun County.

Jay – Give him a call if you have any questions or transportation needs.

Barb- The budget is steady some grants didn't get renewed. They have had a lot of referrals for home care. They have additional dollars for the Family Foundations program. Some of the staff were able to be educated on a program called “Tapping” they hope to use this technic with higher needs families and individuals with emotional or in stressful situations. Flu shots are still available, please call to make sure a nurse is in the office.

Michelle- Working on the ACES program to get it more into the community. (OB Patients and new mom's)

Joleen- She passed around a collection of vaping paraphernalia that had been taken from students at the high school. She shared the effects of vaping and tobacco to the Health Classes - 7th & 8th grade students. The TAT (Titan Against Tobacco) a student led group is airing ads on the Fort Dodge radio from January through March on anti-vaping. She also handed out a Newsletter from Iowa Medicaid IPSDT “Care for Kids”. (See attached)

There will be new classes on the Basics of Mental Health beginning in March for 3 Monday nights at the Family Resource Center in Carroll. She also handed out a flyer on Navigating a Mental Health Crisis.

Heidi- Mobile Pantry will be Thursday, January 23rd (see attached flyer). Home Energy Assistance is still available (see attached flyer). Needing people to take a Financial Literacy Class that would be held in Rockwell City.

Ryan- There will be a “Family First Act” that will roll out on July 1, 2020. This will put more emphasis on keeping children and families in their homes and communities. Currently there is some funding available through DECAT.

Ellen- The extension is doing a number of pesticide training classes this winter. The extension is offering 3 classes in February on “Health & Homemade” (see attached flyer) preregistration is required.

Tacey- Starting a state wide waiting list. The significantly disabled they can serve right away. They are taking referrals.

Effie- Talked about surveys done on counties throughout the state on opioids and drug use. There are some new programs rolling out regarding HIV/AIDS and HepC in jails/prisons.

Julie- Working with the school to do presentation for the elementary students on “Touches” She is available to do in-services or presentations for agencies.

Rebecca- She is working in 23 counties throughout the state on “Community Child Care”. There are some startup grants available for individuals for \$600 and \$2,000 for centers.

Jami- works in Calhoun, Webster & Hamilton counties directly with the individuals or centers. CCRF also has also dollars available for ongoing centers and individuals.

Mary- works with “Parent Partners” a mentoring program through DHS. (See attached flyer). She is available to present to different agencies.

The next Calhoun County Interagency meeting will be held on Thursday, March 5th at the Calhoun County Extension Office at 8:30 a.m.

Hamilton – Humboldt – Wright

August 24, 2018

Eagle Grove, Iowa

Introductions (Brief) – Upper Des Moines, Fort Dodge Housing, Elderbridge, MIDAS Council of Governments, Wright County Public Health, Wright County Juvenile Court, ICCG, YOUR, ISU Extension, Family Resource Center, Wright County Catholic, Hamilton County Public Health, Building Families, Community and Family Resources, and Storm Lake Chief of Police

Presentation:

- Mark Prosser, Police Chief Storm Lake discussing how Storm Lake adapted to changes that came when a large meat packing plant open in the community.

HHW Provider Updates:

MIDAS Council of Governments has completed the Long Range Transportation Plan for the region and can be found on the MIDAS website www.midascogia.net. MIDAS will be starting development of the regional Passenger Transportation Plan. The plan will start with a survey of all human service providers in the Region.

MIDAS Transit is in the process of setting up transportation from Fort Dodge, Humboldt and Webster City to the new Prestage plant. Wright County Transit is also looking at setting one up.

The City of Belmond has a housing rehabilitation grant and is accepting applications.

Adjourn

Hamilton – Humboldt – Wright

November 30, 2018

Introductions (Brief) – HSPS, Iowa State University, MIDAS Council of Governments, Community and Family Resources, Fort Dodge Housing, Youth Shelter Care, ICCG, Food Bank of Iowa, Head Start, ISU Extension, Medical Center, Hamilton County, Power Up Youth and Building Families.

Presentation:

- Tammy Jacobs, Human Sciences Hotline Coordinator made a presentation on 211.

HHW Provider Updates:

MIDAS Council of Governments – Looking for ways to get transportation need surveys out the human services users for the regions Passenger Transportation Plan.

MIDAS Transit - looking for drivers.

Adjourn

Hamilton – Humboldt – Wright

February 14, 2020

Webster City, Iowa

Introductions (Brief) – Child Guidance Center, Building Families, Van Diest Medical Center, Fort Dodge Housing, Community Social Services, Upper Des Moines, Iowa Department of Public Health, MIDAS RTA, MIDAS COG, Community intervention services, Community and Family Resources, Head Start, and Humboldt County Public Health.

Presentation:

- Gladys Noll Alvarez, MSW, LISW, IMH-E, presented on “how to Use Trauma Informed Care to Build Resilience in Ourselves and Clients”.

HHW Provider Updates:

MIDAS Council of Governments – Presented results from the transportation survey. The Passenger Transportation Plan will be completed soon and will be sent out for comments.

Adjourn

Pocahontas County Interagency Meeting

April 12, 2018

Pocahontas, Iowa

Attending were: Seasons Center, and MIDAS Council of Governments/DART.

General discussion on the need to get people in the area to Seasons services. Discussed issue with costliness of only providing transportation for one person at a time using a transit vehicle. Also, discussed that MIDAS is having problems finding people to hire for drivers. Possibility of setting up a group of volunteer drivers for providing service for single riders out in the rural area.

**Pocahontas County Interagency Meeting
Courthouse Conference Room
August 8, 2019**

Attendees: Kaila Beavers, Jay Kammerer, Ed Dewey, Lexi Seuntjens, Sherri Richardson, Shirley Helgevold, Alex Leu, Tom Shaw Laurens, Nancy Gonnerman, Vanessa Kowalski

Next Meeting: October 10, 2019

1. Housekeeping

- CFR
 - Labor day parade
 - Ask Alex Leu to disperse Quitline bags with chap stick & info card
 - Quitline cold packs for Sherri
 - Brought more drug disposal bags for those who didn't get any from last meeting
 - Flyers for Recovery 5k --- Saturday, Sept. 7
 - Flyers for Fun Festival --- August 14
 - New brochures with MAT clinic & new address 211 Avenue M W.

2. Announcements/Updates:

- CFR
 - Work plan for FY'20 is FINALLY approved!!!!
 - Reiterate that we will be focusing on TF/NF policies with daycares
 - Mental health first aid trainings (Youth coming soon!!)
 - Implement ISTEP in school(s)

DHS:

- Nothing new going on in particular

CSS:

- Referrals
 - Brochures consisting of information about the services that they provide
 - Email is the best way to get ahold of Kayla

MIDAS:

- Looking for driver in Pocahontas
 - Don't have to have CDL – 35-40 hours
- Sent out survey to service providers to identify whether you use transportation and if so who?
What needs clients have
 - Went to county fairs to get community members feedback
- Look into whether a volunteer may be covered under companies insurance
 - Depending on the vehicle, may need CDL license

Public Health:

- Looking for referrals – WIC & Immunizations
- September 5th WIC/Immunization clinic
 - At the Lutheran church

Extension:

- Not much going on as of now
- New 4-H starting
- September 9th new daycare certified providers class

Police Dept.

- Mental health first aid
 - Working with Todd to set sessions up
- Working with the city about developing transportation accessibility
 - Law enforcement are usually responsible for providing rides to those who need further treatment
 - Volunteer system – voucher system?
 - Mobile response
 - Respond to crisis within an hour and can take patient where they need to get to for further treatment

- Berryhill
- Great improvement with working with the hospital in accordance with bringing someone with a crisis

***biggest concern is transportation

- Work with MIDAS to potentially meet half way at least to get those transportation
 - Getting them to the appointment is usually easier it's harder getting them back from their appointment

Poky Supervisor - Ed Dewey:

- No updates, fairly quiet

**Pocahontas County Interagency Meeting
Courthouse Conference Room
October 10th, 2019**

Attendees: Elizabeth Stanek, Ed Dewey, Sherri Richardson, Ann Boysen, Jay Kammerer, Shirley Helgevold, Allison Hauser

1. Housekeeping

- CFR
 - Still working with Stacy from Newell-Fonda CSD on implementing ISTEP program into school
 - Other schools that may be interested?
 - Upcoming events
 - Red Ribbon week – Oct. 23 – 31
 - “Send A Message. Stay Drug Free.”
 - Halloween – Thursday, October 31
 - Trunk or Treat 5:00 – 7:00pm on Main St.
 - Others? – look on economic development website for list of community events
 - Craft shows Fonda & Pocahontas
 - CFR booth?
 - Art walk
 - Fonda Nov. 10th
 - Fall celebration in Lorenz
 - My Life My Quit - similar to Quitline, but designed specifically for teens
 - Program provides:
 - Educational materials for teens
 - Youth access to tailored resources for quitting
 - Toll-free helpline number 1-855-891-9989
 - Responsible Gifting campaign – November & December
 - MUST SIGN UP BY NOVEMBER 18th
 - Coalition members can talk with their agencies about participating in this campaign

<https://www.ncpgambling.org/programs-resources/programs/holiday-lottery-campaign/>

- Daycares
 - Discovery Daycare
 - Kids Korner Childcare
 - Pocahontas Area All Star-T Preschool
 - Laurens Marathon Early Childhood Program
 - Amanda Gustafson – in home child care
 - Others?

2. Agency Announcements/Updates:

- MIDAS:
 - Sent out survey to providers regarding transportation needs and are now currently having citizens take the survey
- Linking Families & Communities:
 - Child care is a major concern
 - Difficult to get new providers – hard job with little pay and no benefits
 - Starting the Strategic Planning Process – may bring data to next meeting (12/12/2019)
 - Data that is being gathered looks at kids readiness for schools and contributors that can delay that readiness (i.e. low birth rate, school experience, crime rates, graduation rates, parent behavior, etc.)
- Pocahontas MS & High School:
 - School goal revolved around culture & climate this year
 - Mental health based
 - PCL group
 - Looking for funding – operation round-up
 - Scott Green – valuegreen.org
 - What you don't see bus?
 - Room stimulation – Elizabeth offered potential funding sources

*Allison Hauser brought up room stimulation that her and Corey put on for the parents but weren't able to do it for the kids

-Vanessa will talk with Shelly about this and see what we can do to host event again

- County Supervisor for Pocahontas Co.
 - Not having supervisor meeting next Tuesday (10/15/19)
 - Will have more to report out on next time Interagency meeting meets
- Newell-Fonda Police Dept.
 - Jail population is the highest it has been in a long time due to diversion and everything else going on
 - Mental health cases
 - Domestic cases
- Social Services:
 - RFV for crisis mobile – start date of March or April
 - Starting KIDS in July
 - Access center
 - Launching Waterloo site right now
 - CFR are the only ones that have complied with this
 - 23 hour observation – Susie at CFR
 - Marketing
- Pocahontas Public Health:
 - Don't have anything to update on
 - Doing a lot of flu shots currently
 - Trying to grow the WIC program in Pocahontas
 - Webster City oversees this program right now
 - Offer appointments from 10am – 4pm
 - Take appointments every half hour

**Jay brought up factors revolving around coalition involvement within the community as well as getting additional coalition members to the table (someone from the hospital, more teachers, etc.)

-Need to work as a coalition to attend community events to get more information and recognition out there that our coalition even exists.

-Vanessa will try to attend Trunk or Treat as well as one of the craft/art events

Webster County Human Service Providers Meeting
July 18, 2018
Fort Dodge, Iowa

Attending were: Iowa Central Community College, Families First, Community Health, Iowa First, Community and Family Resources, Iowa State Extension, Right Turns, Fort Dodge Housing, Catholic Charities, Webster County Health, United Way and Community Foundation, DART, and MIDAS Council of Governments.

MIDAS Council of Governments – The region's Long Range Transportation Plan is complete and the last public meeting on the LRTP will be July 24, 2018 at the Webster County Supervisors meeting. On Wednesday, July 25, 2018 the plan will be given to the MIDAS Board to approve. The final plan can be found on the MIDAS website www.midascogia.net.

Webster County Human Service Providers Meeting
September 20, 2018
Fort Dodge, Iowa

Attending were: Fort Dodge Community Foundation/United Way, One Vision, MIDAS Council of Governments, Children and Families of Iowa, Community Health Service, ICCG, Trinity Regional Hospital, Webster County Public Health, Fort Dodge Community Schools, Community and Family Resources, DSAOC, DART, and Habitat for Humanity.

MIDAS Council of Governments – The Long Range Transportation Plan is completed and is posted on the MIDAS website www.midascogia.net. MIDAS will be working on the regional Passenger Transportation Plan and will kick it off with a survey of human service providers.

DART – considering changes to routes in Fort Dodge.

Webster County Human Service Providers Meeting
January 10, 2019
Fort Dodge, Iowa

Attending were: Fort Dodge Community Foundation/United Way, DART, MIDAS Council of Governments, Fort Dodge Senior High, Department of Human Services, Boy Scouts, Voc Rehab, ICCG, Community Social Services, Fort Dodge Housing, Upper Des Moines, Community and Family Resources, Social Security Administration, YWCA, Lords Cupboard, Linking Families and Communities, Webster County Extension, Youth Shelter Care, Iowa Partners for Success and Community and Families of Iowa..

MIDAS Council of Governments – Hope to have Human Service provider surveys for the Passenger Transportation Plan go out next month.

DART – Talking with Prestage about establishing bus routes to their plant from Fort Dodge, Humboldt and Webster City.

Webster County Human Service Providers Meeting
November 14, 2019
Fort Dodge, Iowa

Attending were: YWCA, Youth Shelter Care, CRF, MIDAS, Boy Scouts, Upper Des Moines, Community Health, Webster County Public Health, Iowa Department of Public Health, New Covenant Christian Church, Webster County Extension, Fort Dodge Housing, ICCG, Right Turn Supervision Services, Linking Families, Vocation Rehab, County Social Services, ISU, One Visions, Fort Dodge Community Foundation, Community Christ Church, and DSOAC.

MIDAS Council of Governments – Thank all that took the transportation needs survey. It is still open for those who haven't taken it. Reported went to County Fairs to get citizens input but only approximately 20 families filled out surveys at the fairs.

DART – Talking with Prestage about establishing bus routes to their plant from Fort Dodge, Humboldt and Webster City.

**Webster County Human Service Providers Meeting
February 13, 2020
Fort Dodge, Iowa**

Attending were: Fort Dodge United Way/Community Foundation, Community Health, Voc. Rehab, Promised Jobs, Upper Des Moines, Celebrate Recovery, Community and Family Resources, Fort Dodge Housing, Trinity Cancer Center, RSVP, MIDAS COG, Catholic Charities, Right Turn Supervision Services, DART, Fort Dodge Schools, and Webster County Extension.

MIDAS Council of Governments – Presented results from the transportation survey. Currently MIDAS is identifying strategies to elevate the needs identified in the region. Once the Passenger Transportation Plan is complete it will be sent out for comments.

2019 PROVIDERS SURVEY

Following are results from the 2019 service providers survey. Sixteen people from fourteen entities responded to the survey.

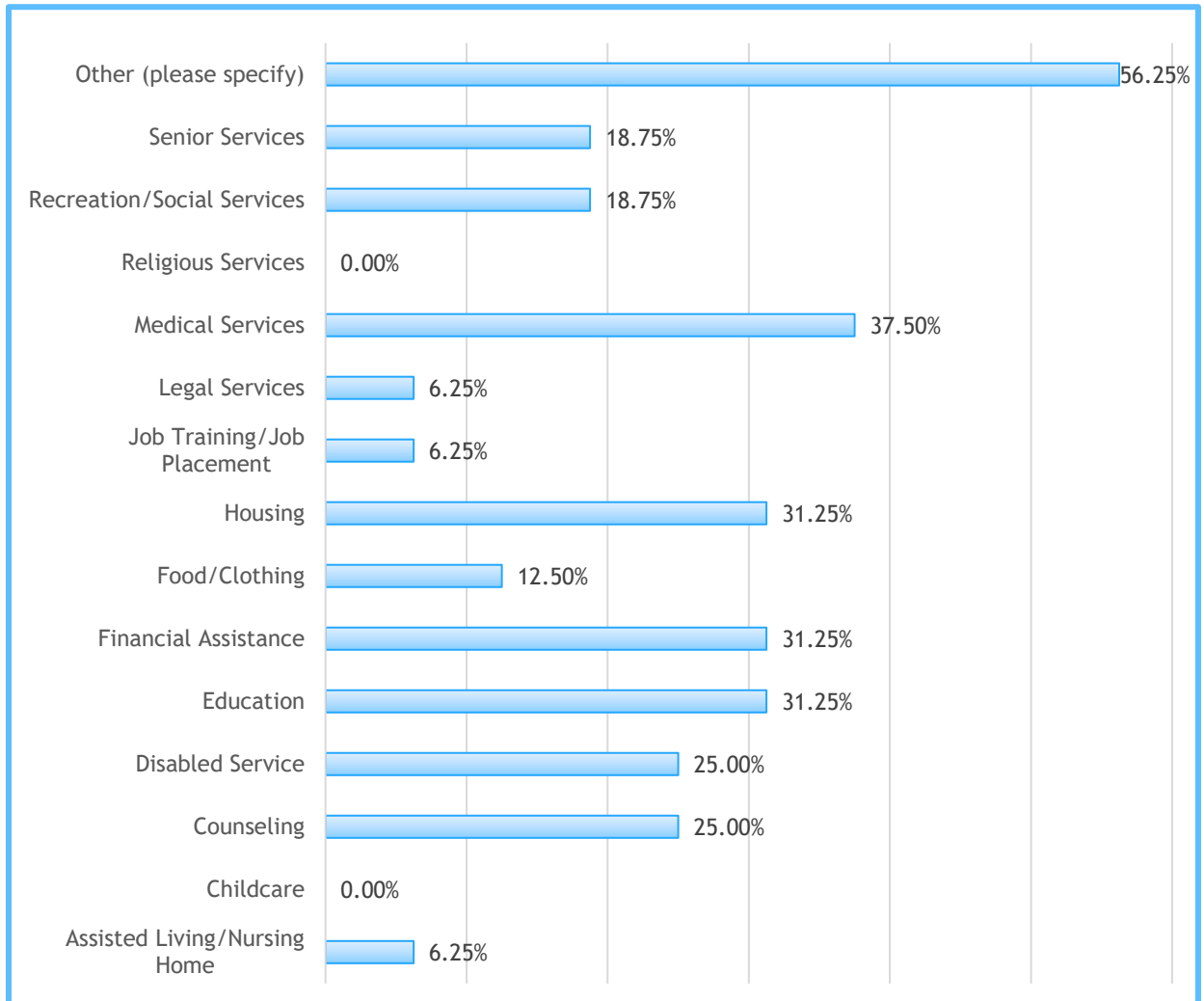
■ **What counties does your Agency serve? (Check all that apply)**

Answer Choices	Responses	
Boone	6.25%	1
Buena Vista	12.50%	2
Calhoun	81.25%	13
Carroll	0.00%	0
Cerro Gordo	6.25%	1
Clay	12.50%	2
Greene	18.75%	3
Hamilton	56.25%	9
Hancock	0.00%	0
Hardin	12.50%	2
Humboldt	56.25%	9
Kossuth	18.75%	3
Franklin	6.25%	1
Pocahontas	62.50%	10
Sac	25.00%	4
Story	12.50%	2
Webster	68.75%	11
Wright	56.25%	9
Other (please specify)	6.25%	1

Other:

- Also Dickinson, Emmet, O'Brien, Osceola, Palo Alto,

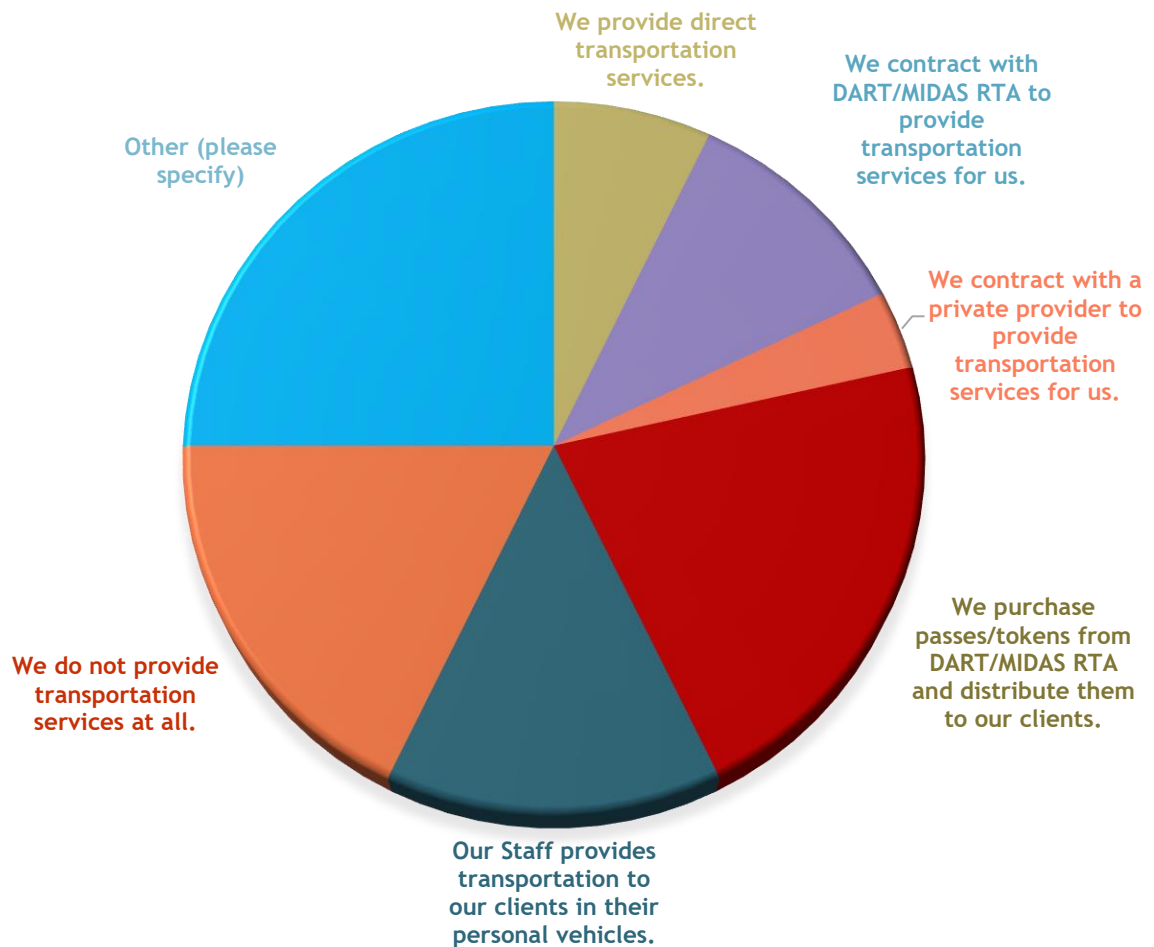
■ What are the major functions/services of your Agency? (Check all that apply)



Other:

- Behavioral Health Output Clinic Dental
- Family support
- In home visitation services-family support
- Home health visits
- To inspire meaningful lives by connecting people with purpose. Educate and teach them how to live in the least restrictive environment they possibly can.
- Parenting classes. Anger management classes. Children in Between classes. Private Adult probation office
- Health Dept helps with so many services for the community, other professional providers, medical and more. We have several different programs under the Health Dept
- Social Security retirement and disability benefits and enrollment in Medicare
- Homeless Shelter and Transitional housing.

■ Which of the following best describes your situation with regard to transportation?



Other:

- Few tokens
- Primary use is for elderly to medical appointments who are on Medicare, no family to help. We have a very limited volunteer service.
- We provide transportation to rural students, but some of our families contract for transportation in Pocahontas
- We provide some transportation to clients within the Fort Dodge city limits for client's that need to get to appointments.
- Transportation depends on the ability of the person, where they live and their finances.
- We notify clients/families of what is available locally We may help provide tokens for some of our families which we work with. We supply current maps/schedules as needed for public transportation We help families line up medical transportation through their insurance provider if needed.
- We want to transport LESS and have other options.

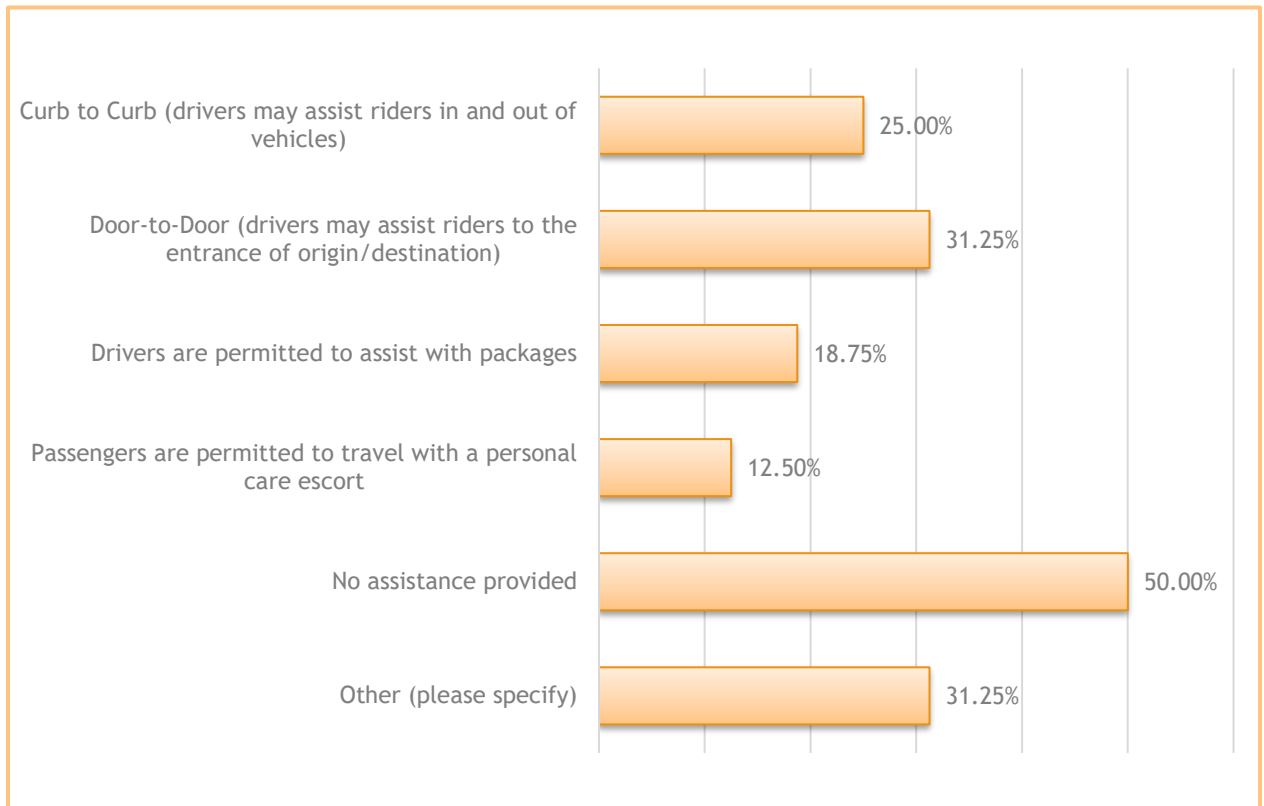
■ **For what purpose does your agency provide transportation? (Check all that apply)**

Answer Choices	Responses	
Adult Daycare	12.50%	2
Childcare	6.25%	1
Disabled/ADA Compliant	12.50%	2
Education/Training	12.50%	2
Elderly	18.75%	3
Employment	25.00%	4
Head Start	6.25%	1
Medical/Dental/Rehabilitation	43.75%	7
Meals	6.25%	1
School/School events	12.50%	2
Shopping/Recreation	25.00%	4
Taxi Services	0.00%	0
Transit Dependent	0.00%	0
Other (please specify)	43.75%	7

Other:

- Skipped
- None
- We no longer are able to provide transportation however it is needed for education, employment, access to service providers for example social security, section 8 housing, dhs, grocery store etc,
- NA
- See above answer -- we meet the needs of the families we work with - on an individual level
- SSA does not provide transportation services.
- Applying for assistances, we transport guests in to Fort Dodge as needed for them to apply for assistance (Fort Dodge Housing, Upper Des Moines, apply at apartments, etc).

■ **What level of transportation assistance is provided for riders? (Check all that apply)**



Other:

- Skipped
- We only take them from our residential program to appointments.
- Depends on the level of care
- We personally do NOT transport clients in company or personal vehicles. We just help line up or educate on transportation that is available to them
- Nothing specific but nothing restricted either.

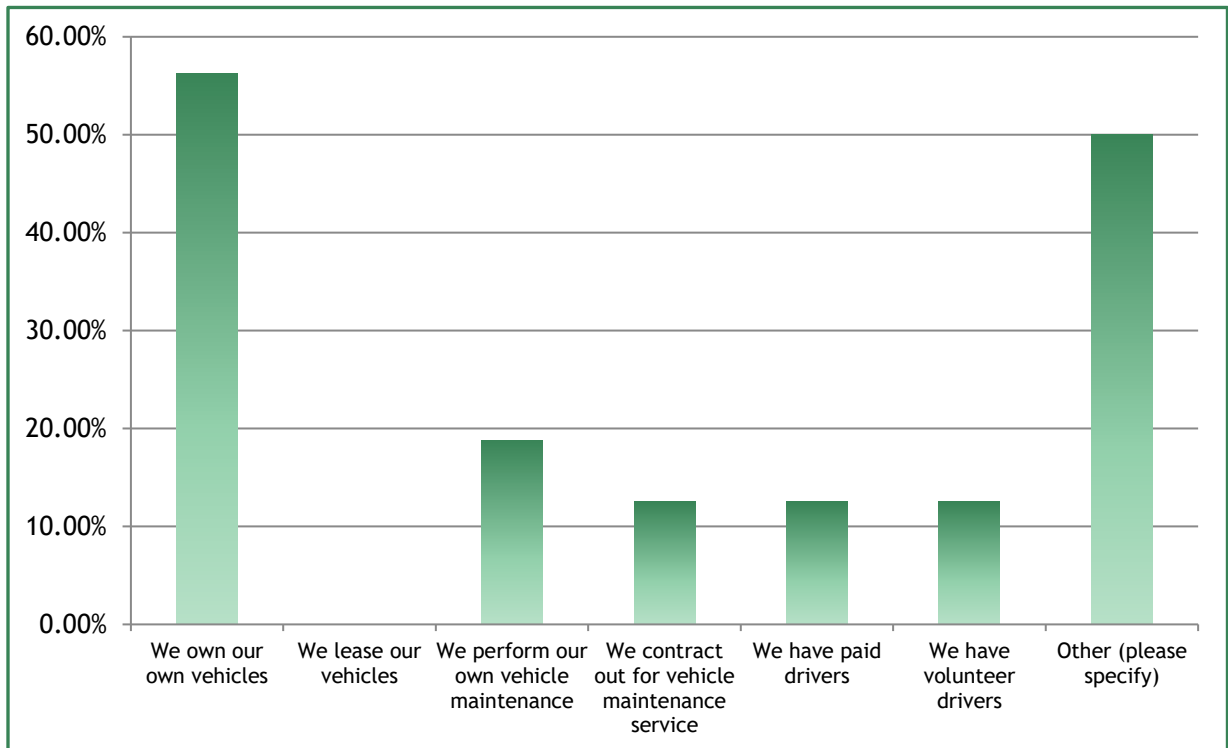
- **What are your agency's client eligibility requirements for transportation? (Check all that apply)**

Answer Choices	Responses	
None	6.25%	1
Age Specific	0.00%	0
Children	6.25%	1
Church Members	0.00%	0
Clients/Residents Only	31.25%	5
Disabled/ADA	6.25%	1
Geographic Service Area	12.50%	2
Income	0.00%	0
Medicaid	6.25%	1
Medical	12.50%	2
Senior Clients Only	12.50%	2
Veterans Only	6.25%	1
Other (please specify)	50.00%	8

Other:

- Skipped
- Current client
- n/a
- None
- NA
- we do not transport clients
- SSA does not provide transportation services.
- LifeWorks is considered a sole-source provider; we provide transportation only to those individuals we serve. Individuals served have intellectual disabilities or a mental illness, generally. They may participate in a Day Habilitation Program, and occasionally we contract rides with MIDAS.

■ Which of the following pertains to your agency? (Check all that apply)



Other:

- Skipped
- Employees use personal vehicles.
- N/a
- people use transportation provided by there MCO for medical appointments, our volunteer pool of drivers is very limited
- clients must provide their own transportation
- I am unsure what our agency does (buy, rent, lease)... I do know that we have company vehicles for staff to use for work related travel
- SSA does not provide transportation services.
- Our vehicles were donated. Even if we had alternative transportation for the guests, we would still use our vehicles for facility needs.

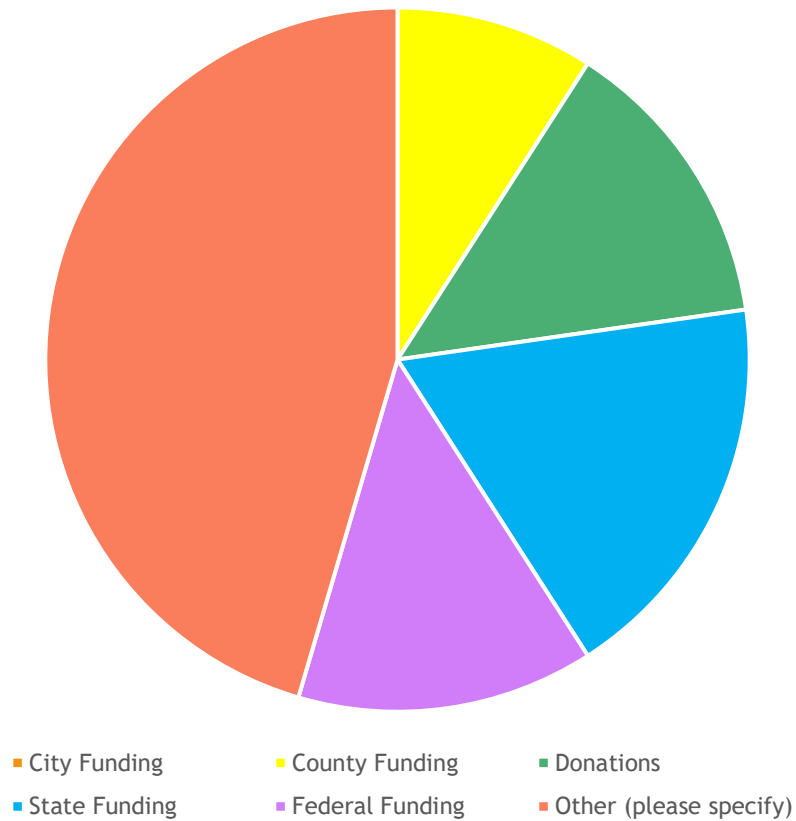
■ **What do you require for those who drive your clients?**

Answer Choices	Responses	
Background checks	13.33%	2
Commercial Drivers License	20.00%	3
Drug and Alcohol Testing	0.00%	0
Emergency Evacuation Training	0.00%	0
Fire Extinguisher Training	0.00%	0
First Aid	0.00%	0
How to tie-down wheelchairs training	0.00%	0
Motor Vehicle Records (MVR) checks	0.00%	0
Other (please specify)	66.67%	10

Other:

- Skipped
- License and insurance
- Background & MVR checks
- They must be employed by us which requires, drug testing, background checks
- N/A
- valid drivers license
- We do not drive our clients
- don't drive clients
- SSA does not provide transportation services.
- We require MVR checks, background checks, First Aid/CPR, and tie-down training if pertinent.

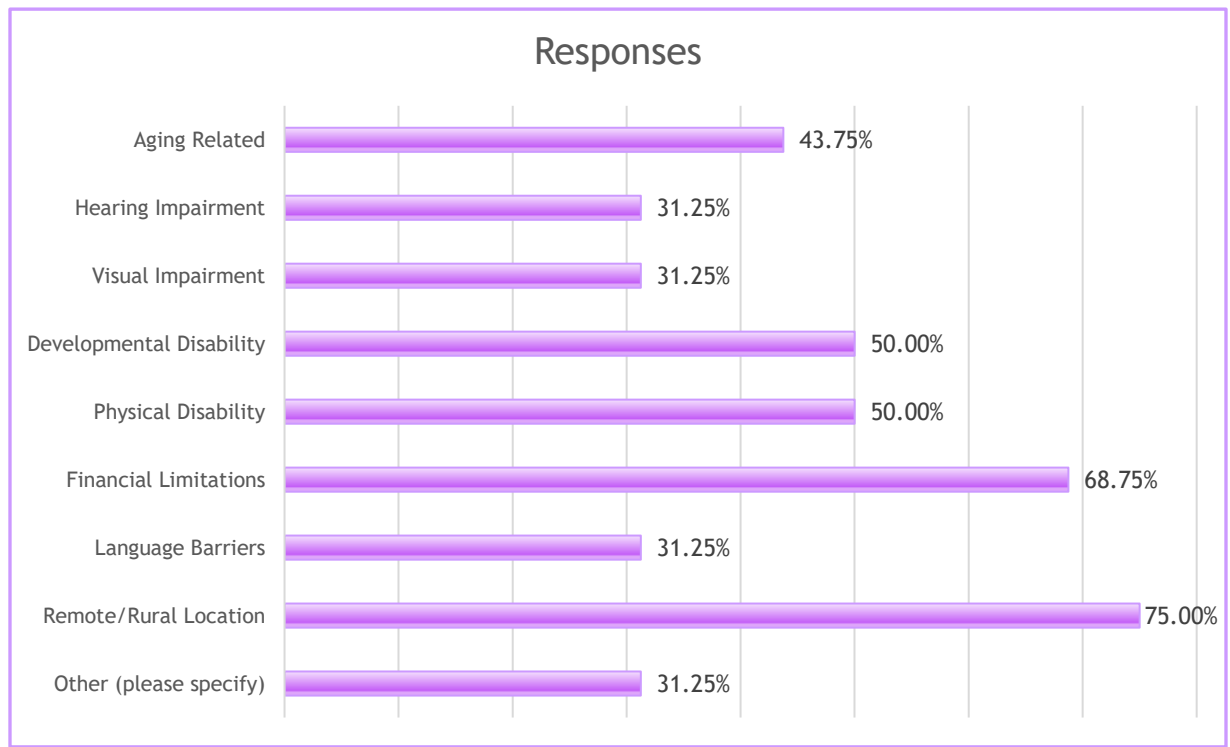
- What source of funding is used to provide transportation? (Check all that apply. If State or Federal funding is selected please list type in "other" section)



Other:

- Skipped
- VA
- Medicaid reimbursement; if possible, we access the funder of the program the client is served by.
- None
- N/A
- most of our residents in Calhoun travel as part of the MCO or mileage reimbursement for their medical appointments, the majority of our residents do not have a vehicle or cant afford the gas money to drive 30 miles
- na
- unsure
- SSA does not provide transportation services.
- Generally, Medicaid rates we receive for services include costs for transportation.

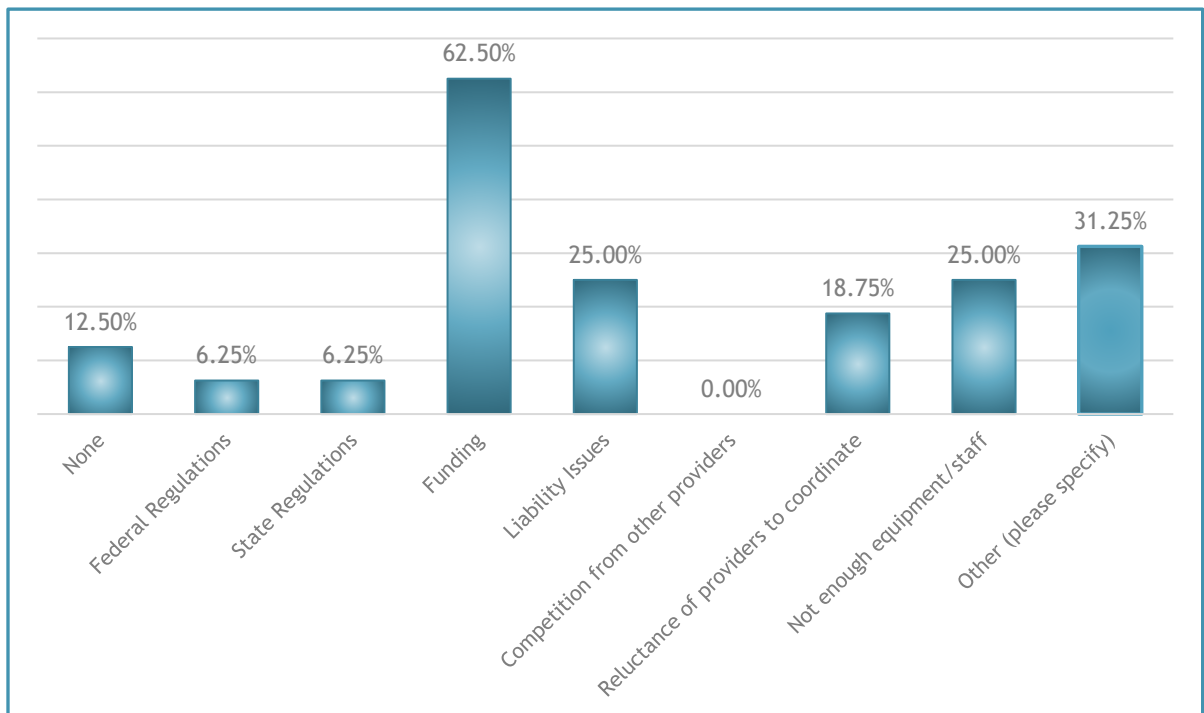
- **What types of transportation barriers are experienced by the clients your agency serves? (Check all that apply)**



Other:

- No family
- needed for parent with several children
- financial
- clients are not able to legally drive
- many of our counties that we serve do NOT have enough city/affordable transportation options for clients who we work with. Few & Far between actually or VERY limited routes/hours if offered in more rural areas.

- Based on your experience, what are the barriers to coordinating transportation services with other agencies? (Check all that apply)



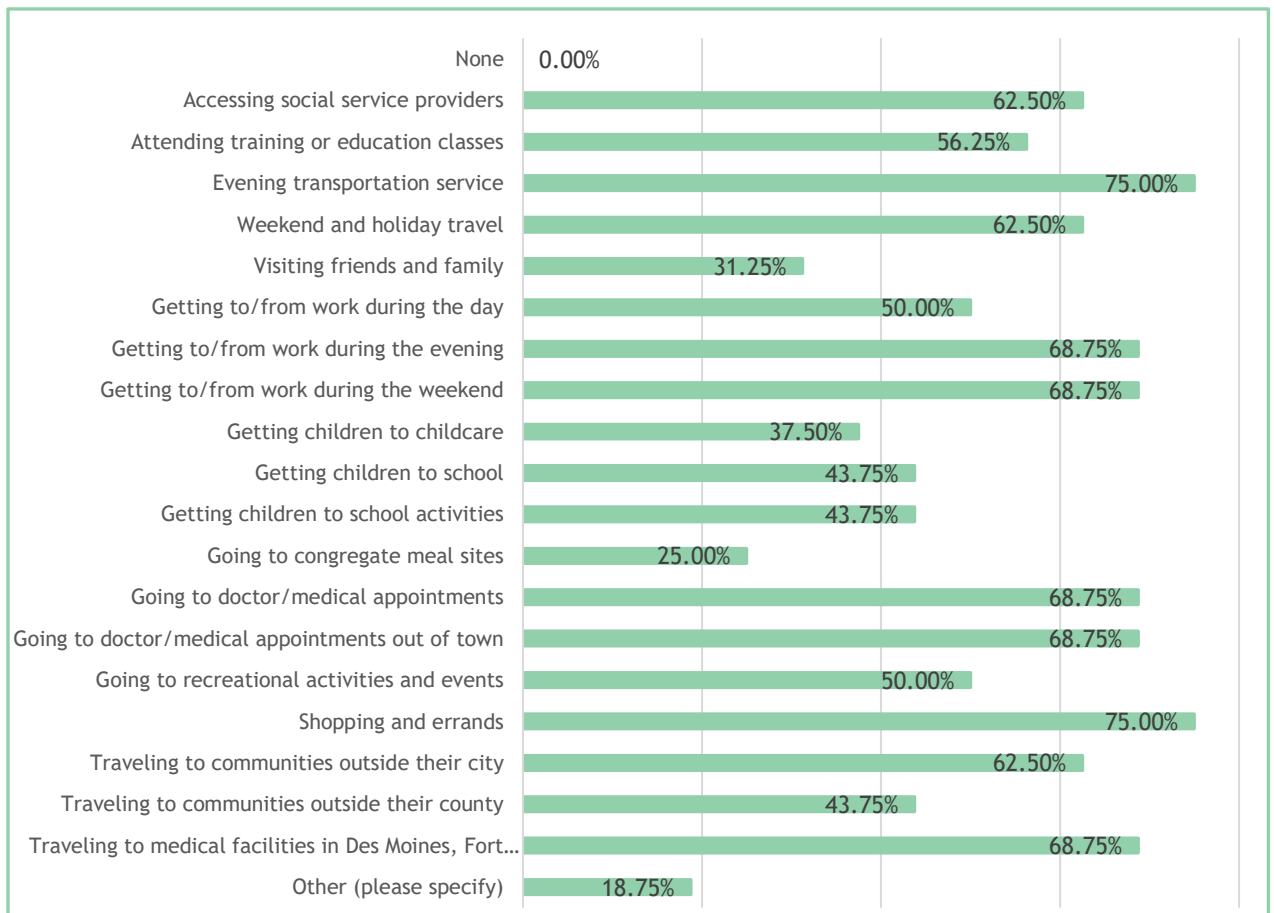
Other:

- transportation is not available short notice nor at the time it is needed.
- times- for example a mom with a sick kid needs a ride to a dr appointment cant wait 3 days to schedule transportation . another example would be dr appointments have been scheduled , and no midas bus was available due to school routes etc other issues many of the specialist dr appointments are carroll or fort dodge which is 28 miles one way or more people cant afford the mileage cost. another example is getting into the college to fill out apps for school was not able to afford to go. was going to cost 60 dollars for a client that could not even afford his medicine.
- No other agencies in the area
- Communication
- Unknown

■ **If funding were not an obstacle, what additional transportation services would your agency like to provide?**

- More options for patients
- We are not a transportation agency
- None
- vouchers for the buss with extended hours and routes
- the knowledge of more public affordable transportation. (especially for lower income families)
- Bus services daily to and from town. Getting Prestage bus to stop at our location again in the AM when we have riders.
- Skipped (10)

■ **What do you believe are your clients' unmet transportation needs? (Check all that apply)**



Other:

- access to non traditional appointments
- clients who live in rural areas have difficulty accessing services due to limited public transportation hours.
- ALL -- each & every -- and probably more

- **How could the public transit organization in your area improve their service? (Check all that apply)**

Answer Choices	Responses	
None	0.00%	0
Advertise more	12.50%	2
Extend weekday service hours	62.50%	10
Make service more accessible	56.25%	9
Provide county to county service	62.50%	10
Provide more service assistance	37.50%	6
Provide service on holidays	37.50%	6
Provide weekend service	62.50%	10
Provide service to medical facilities in Des Moines and Iowa City	50.00%	8
Reduce rates	56.25%	9
Other (please specify)	18.75%	3

Other:

- Service comparable to Uber or taxi so that is available only when needed
- More to smaller- rural communities. More stops or expanded routes -- even if by calling in for a pickup location. Bi-Lingual services/maps/staff/etc
- When it comes to weekend transportation, I would suggest paratransit, rather than routes.

- **If you could change one thing about public transit what would it be?**

- Free and more access in neighborhoods
- Driver's available PRN in every town in the county
- Greater availability
- Available for families with short notice.
- Add evening hours transportation. Many of our clients work and need to come to treatment services in the evening
- better access at a reasonable affordable cost
- no idea
- provide evening and weekend hours and provide more vouchers
- MORE MORE MORE MORE & AFFORDABLE for lower income
- I am not sure what is there, but our agency would definitely like to access it!!!
- Need more. Needs expanded
- I would wave my magic wand and *poof*, there would be enough funding so MIDAS could attract more drivers with higher wages and offer paratransit on weekends.

■ **What additional transportation needs do you anticipate for your agency or community in the next five years?**

- More patients without transportation, esp. to out of town appts. due to lack of specialty services in Fort Dodge
- Longer drives to doctor appointments
- same as today
- no idea
- The need for transportation to and from medical appointments.
- always a need for public transportation... affordable
- Daily transportation. Our clients transportation needs are not going to change.
- Increased transportation to job sites, since the sheltered workshop is now closed.

■ **What areas of transportation service coordination would be of interest to your agency? (Check all that apply)**

Answer Choices	Responses	
None	43.75%	7
Contracting to provide/purchase services	18.75%	3
Cooperatively purchasing vehicles	0.00%	0
Joint driver training program	6.25%	1
Participating in a roundtable of service providers	37.50%	6
Pooling financial resources	0.00%	0
Renting/Leasing vehicles from other agencies	0.00%	0
Sharing vehicles with other agencies	6.25%	1
Other (please specify)	18.75%	3

Other:

- Coordination of vehicle storage.
- contracting to provide services would depend on liability and staff availability
- unknown

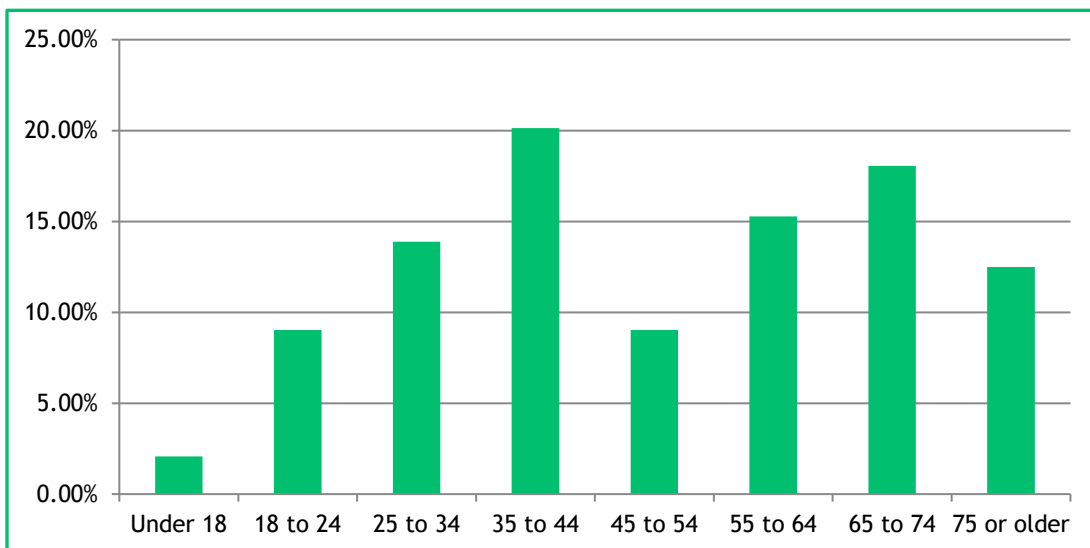
2019 CITIZENS TRANSPORTATION SURVEY

Following are results from the 2019 citizens/client survey. 144 people from the six counties MIDAS responded to the survey.

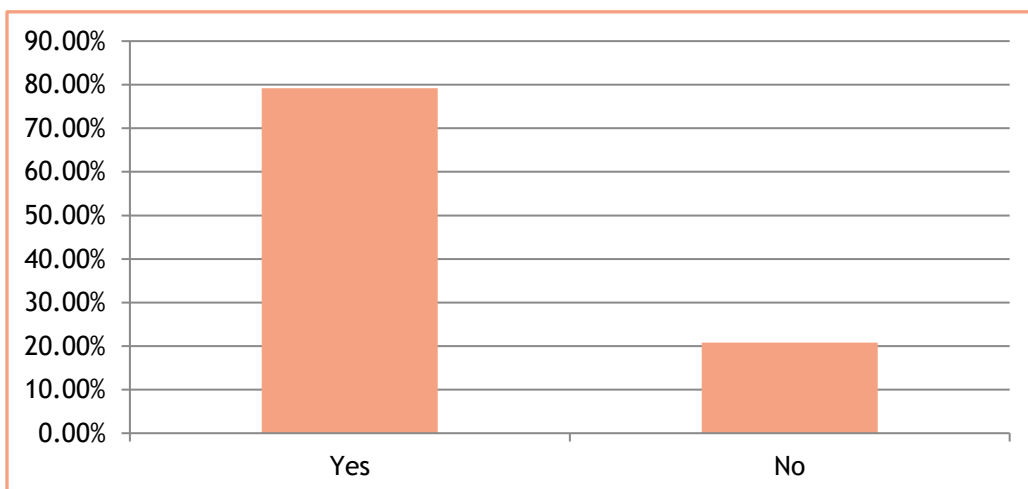
■ Counties of survey takers

Calhoun	Hamilton	Humboldt	Pocahontas	Webster	Wright	TOTAL
50	6	5	2	78	3	144
34.7%	4.2%	3.5%	1.4%	54.2%	2.1%	100.0%

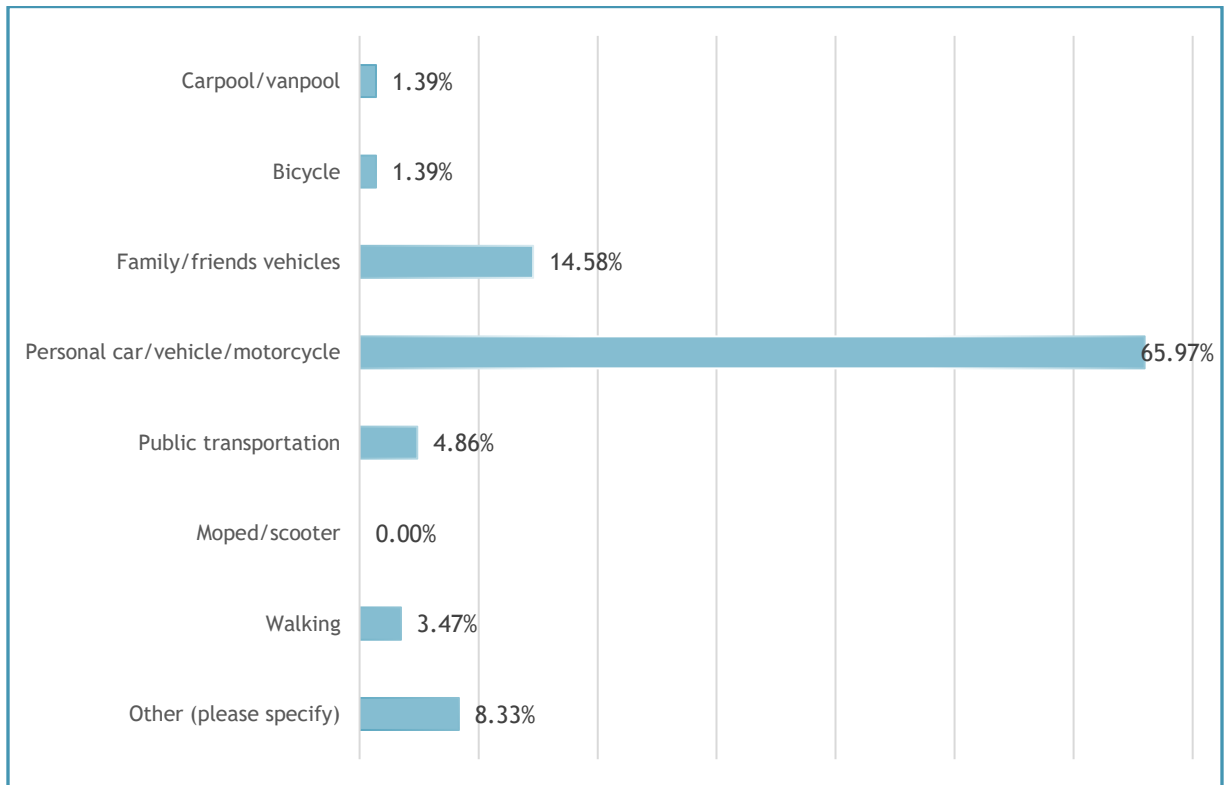
■ Age of survey takers



■ Do you live in the city limits?



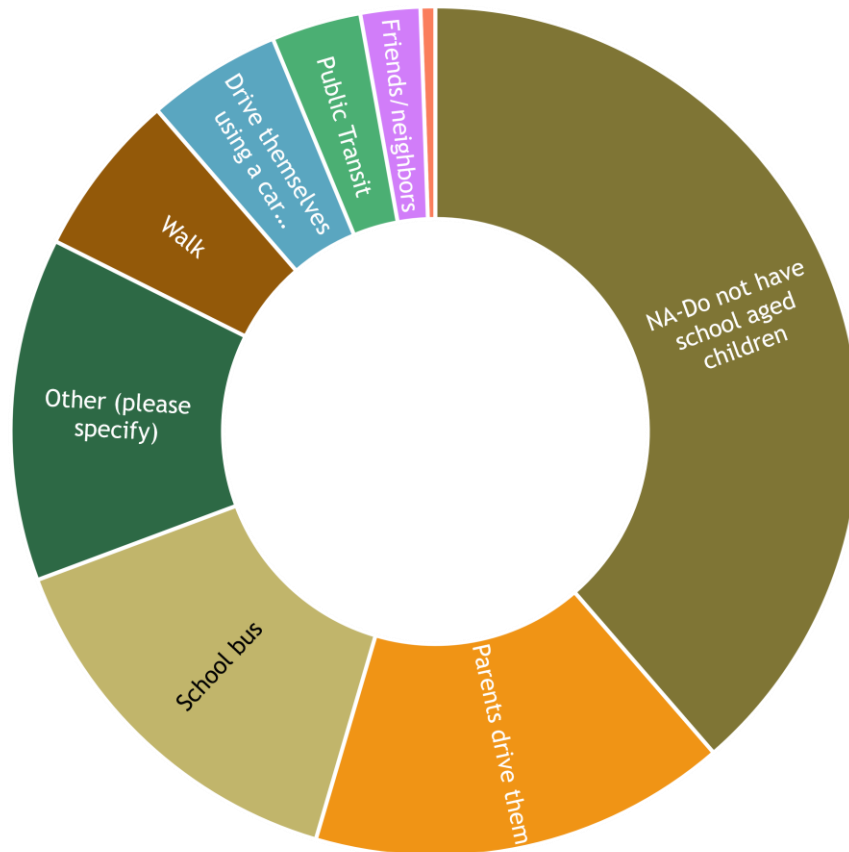
■ What type transportation do you use most? (Choose one)



Other:

- Car, public transportation
- Cab or get a ride
- Bicycle. I'll be walking in winter
- My car
- My own
- Hover round
- Paratransit
- Car, walking (2)
- Bicycle, family/friends
- Family, personal care, public transportation, walking

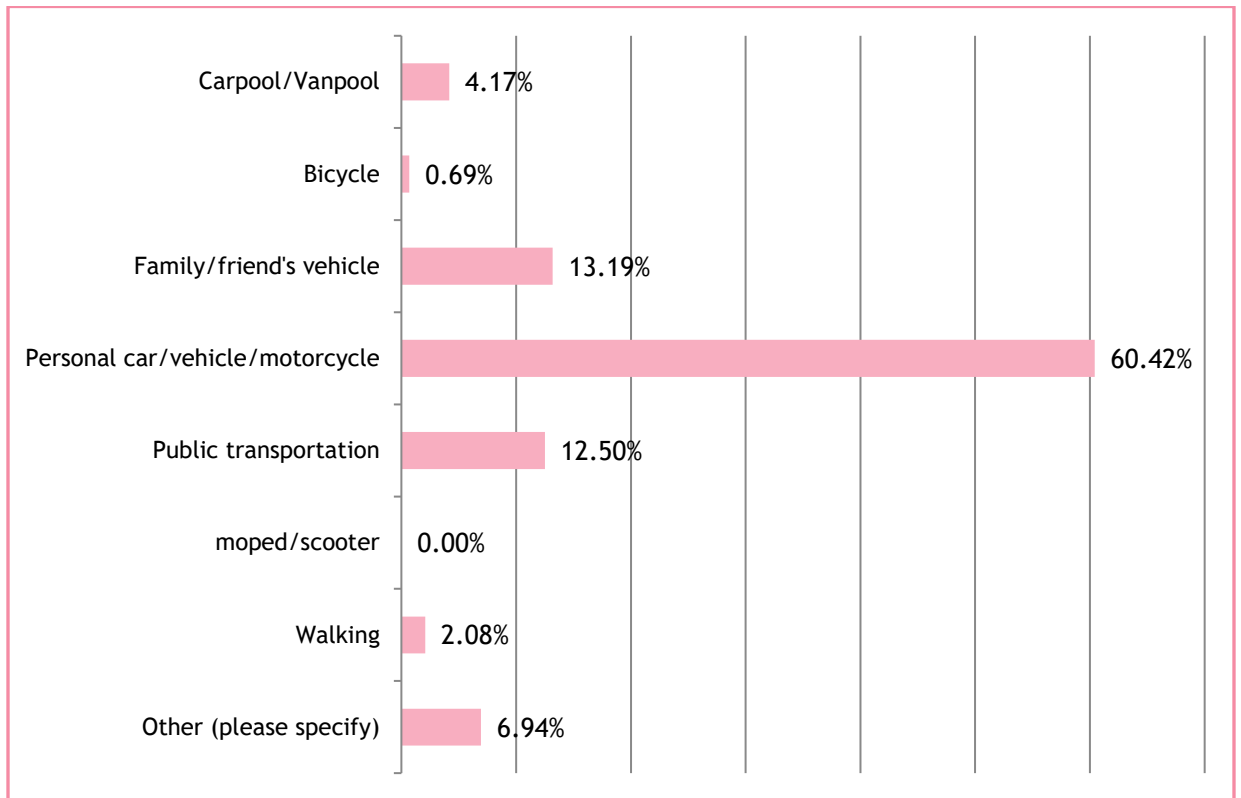
- If you have school age children in your household how do they get to school? (Choose all that apply)



Other:

- They are now in college
- Skipped (13)
- No children (3)
- None (4)
- NA
- No answer

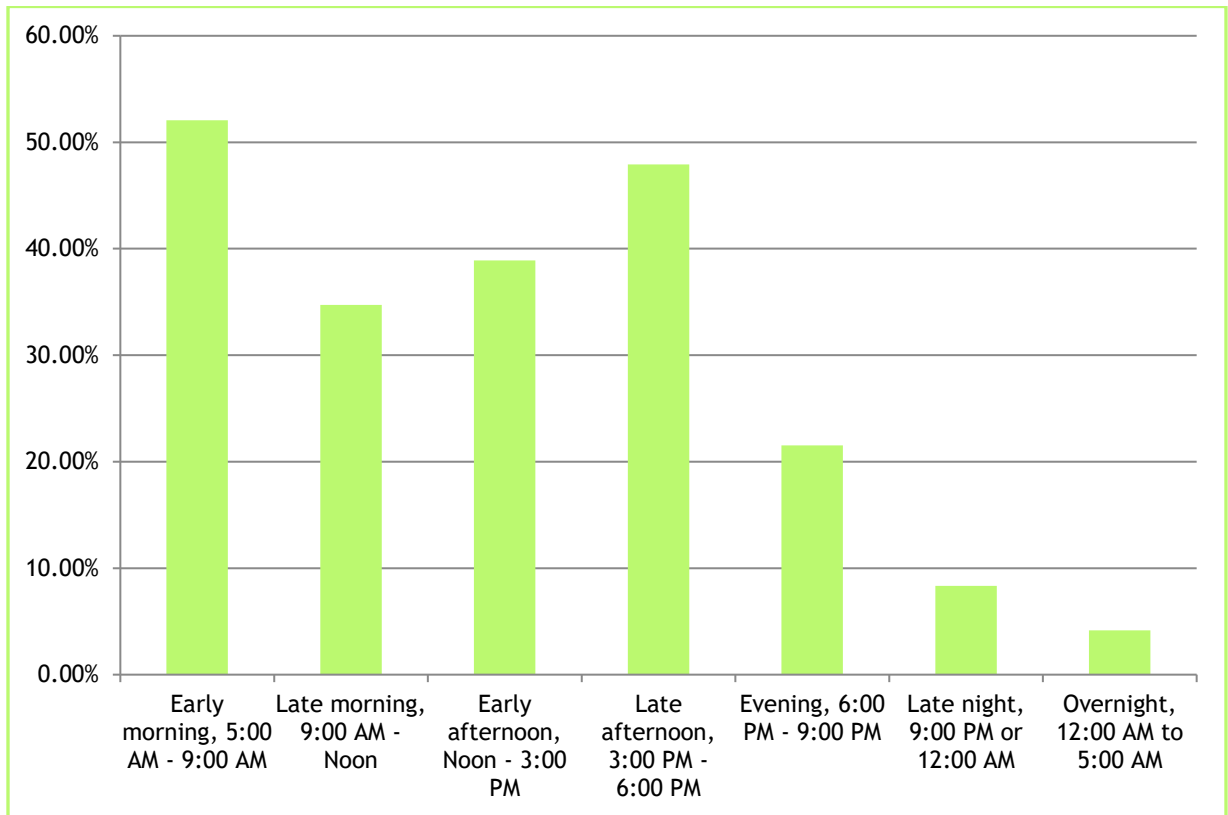
■ Check the method of transportation you would prefer to use. (Check one)



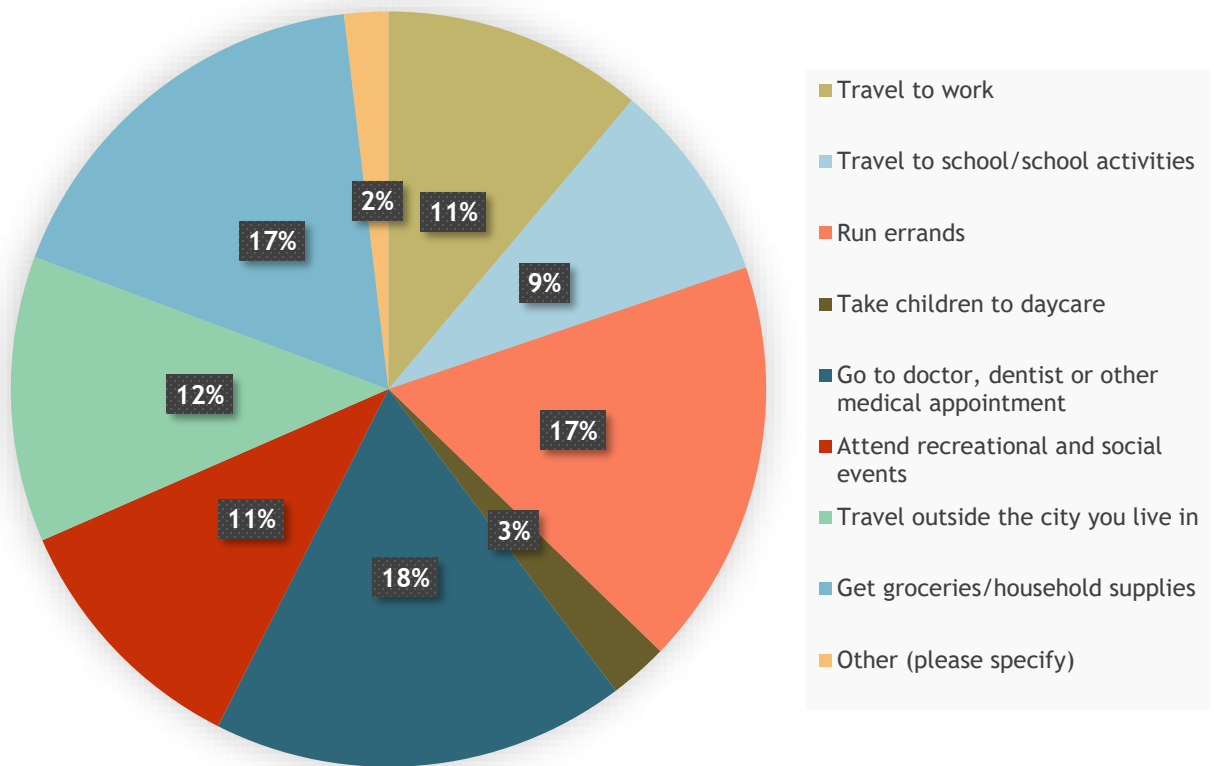
Other:

- Bicycle, family/friends, public transportation
- Family/friend, public transportation
- My car
- My own
- My own truck
- Car, walking
- Person car, public transportation
- Skipped (3)

- During the week, what time of day do you travel most. (Check all that apply)



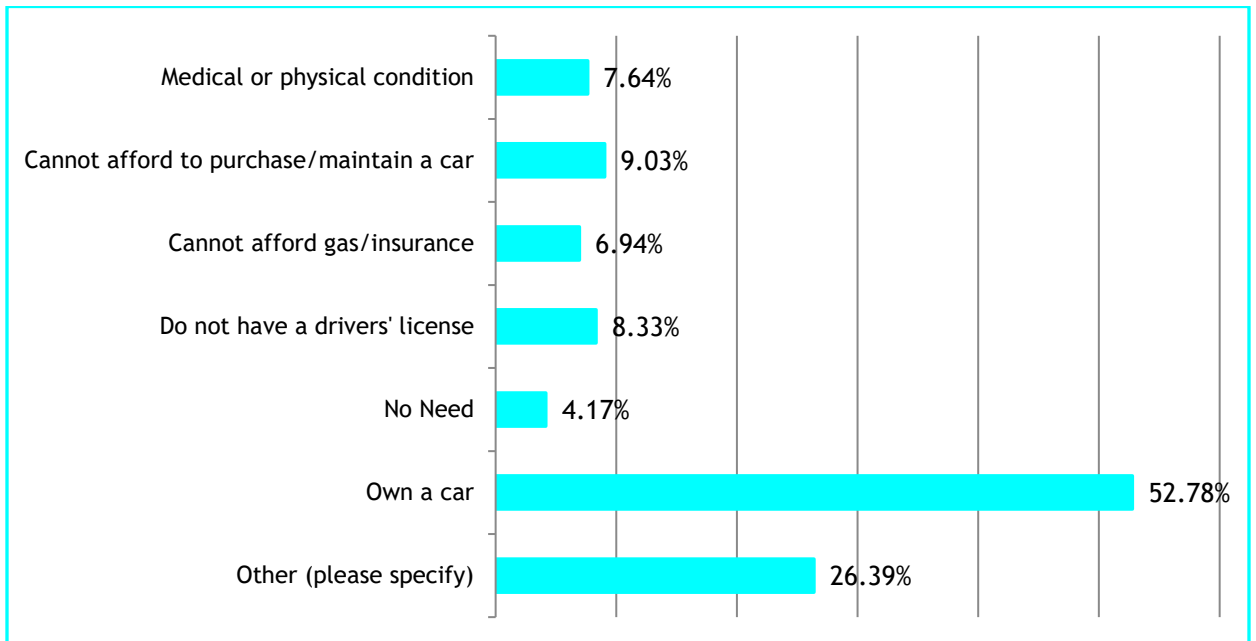
- Do you regularly use a vehicle for transportation for any of the following? (Choose all that apply)



Other:

- Drive Semi
- Rely on people to go for me
- Use a cab or get a ride
- Don't own a vehicle
- No
- Special bus
- None
- N/A
- Vacations
- Drive others to medical appts
- I bike
- Transport Client

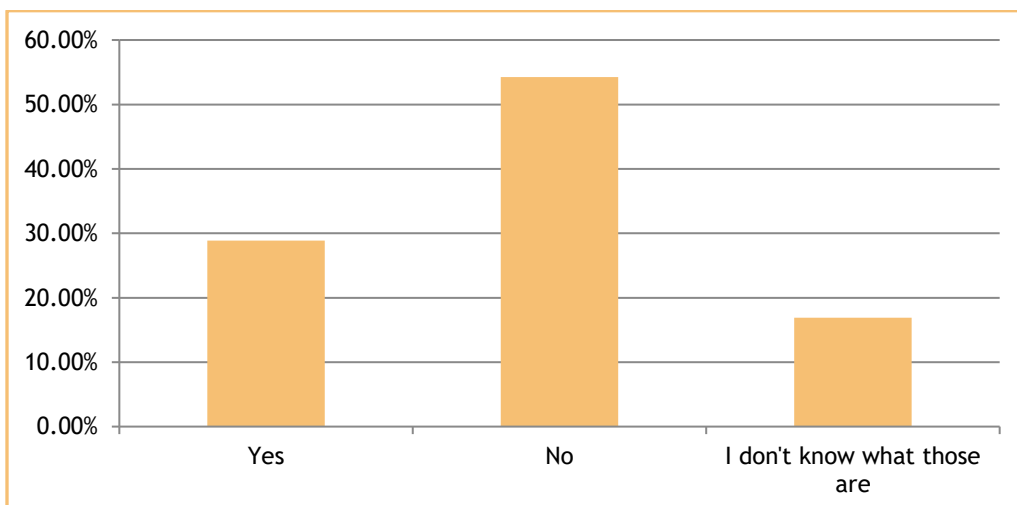
■ **If you do not own a vehicle, why not? (Choose all that apply)**



Other:

- Sold my car
- Accident, no car
- Student would not have car
- We do have a special needs family member
- Too young
- I have a vehicle
- Skipped (29)
- I currently have cars but I can't afford gas and insurance. So I use my student bus pass.
- Service provider have own transportation
- N/A

■ **If Uber or Lift were available in your community would you use them?**



■ If you do not use public transportation, why not? (Choose all that apply)

Answer Choices	Responses	
There is no public transit service where I am	21.53%	31
Poor connections or transfers	9.72%	14
Limited hours of operation	21.53%	31
Too expensive	14.58%	21
It seems unsafe	1.39%	2
Do not know how to use the transit system	12.50%	18
Do not want to use it	26.39%	38
Other (please specify)	27.78%	40

Other:

- Just never have
- Have own transportation
- The bus don't stop out front
- Want to soon when weather causes me to
- I have a car/Own my own car/Have own transportation (13)
- Sometimes going extra ride if wrong time
- Unavailable, awkward times, too long wait time between pickups
- Nothing shown/included (2)
- No convenient stop must cross 5th St
- Haven't overly needed it
- Just moved here
- Too young
- No need to
- I am a service health care provider our people in our community lack ability to use public systems due to all of the above reasons, I have tried many times to assist them in using the midas bus, however there was no available bus at the time of transport, couldn't afford the cost per mile, individuals are transported to er by ambulance no way to get home difficult to schedule example when a person is sick they call the dr. has a same day appointment needing a ride in 3 hours, not in 3 days when a ride could be lined up.
- We are on the waiting list
- Don't need it yet
- Faster to use own car
- Too many personal routes/errands to travel for, personal vehicle for those makes it much easier.
- Work requires me to travel
- NA
- Skipped (7)

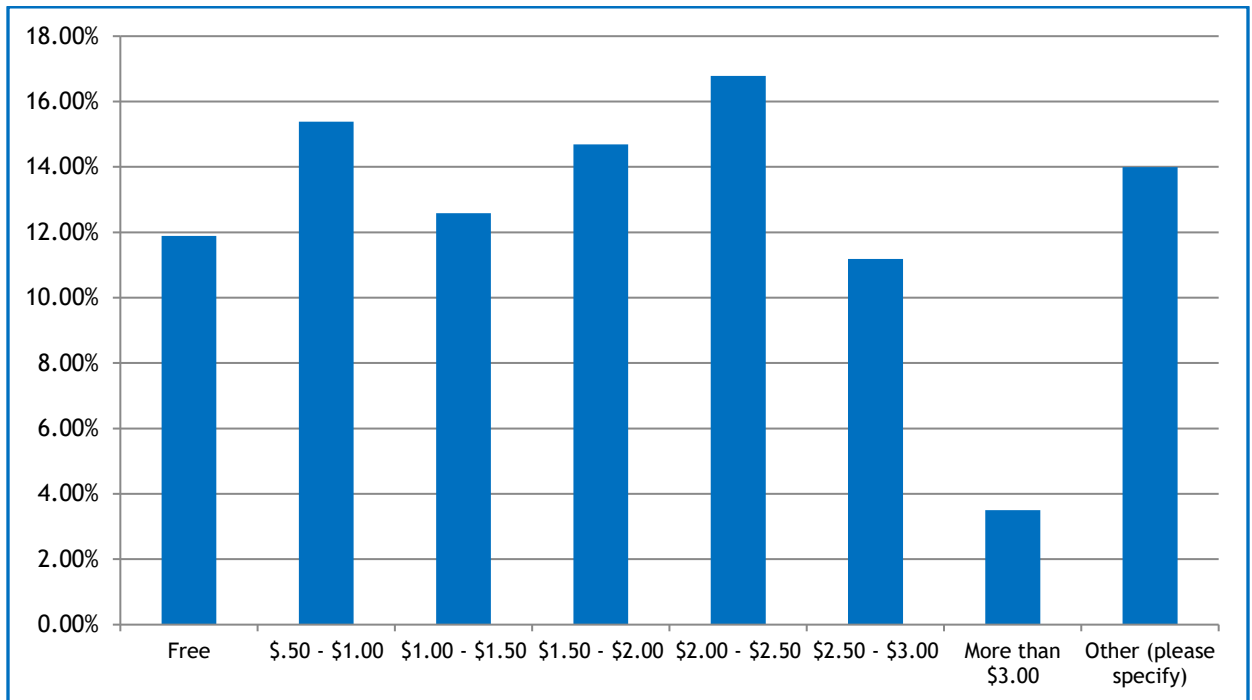
- If you do not use public transportation, what would most encourage you to do so? (Choose one)

Answer Choices	Responses	
More convenient routes and stops	25.69%	37
Greater frequency of pick-ups/drop offs	11.11%	16
Employer offering a pre-tax transit benefit	0.00%	0
Employer covering all of the cost of using public transit	4.86%	7
Employer coving part of the cost of using public transit	2.78%	4
Improved assistance in navigating/using public transit	2.08%	3
Improved quality of public transportation infrastructure and vehicles	4.17%	6
Guaranteed ride home in emergencies	12.50%	18
Other (please specify)	36.81%	53

Other:

- Convenient, pre-tax, employer coving all or part of cost.
- Don't want to use (2)
- Convenient, frequency
- I can drive myself
- Convenient routes, frequency, guaranteed ride home (4)
- All
- Frequency, assistance, improved quality, guaranteed ride hoe. Take me on errands, like a taxi.
- Unable to drive
- Improved assistance, improved quality of infrastructure
- Convenient, guaranteed ride home
- Convenient routes, guaranteed ride home
- More convenient, greater frequency, employer cover cost, guaranteed ride home.
- Family takes me
- Convenient routes, greater frequency, driver who doesn't even slow as passes pick appoint
- Unable to drive anymore
- Nothing/ Unlikely to use public transit/would not use public transportation/None (4)
- Employer cover cost, improved assistance, guaranteed ride home
- Ill health
- Available/Availability
- Greater frequency, guaranteed ride home
- Not having to drive in snow
- Doesn't take us to school
- Not so expensive
- None that serve my community
- Not available in small towns
- More convenient routes and stops & greater frequency
- I think a way to improve the Dart transit would be to have a more detailed route with times and stops. trying to gauge what time the bus will reach you by the time it left downtown can be very confusing
- No need. Have a vehicle
- If the serve was on the weekends
- Don't know
- timeliness
- NA (4), Skipped (9), ?(1)

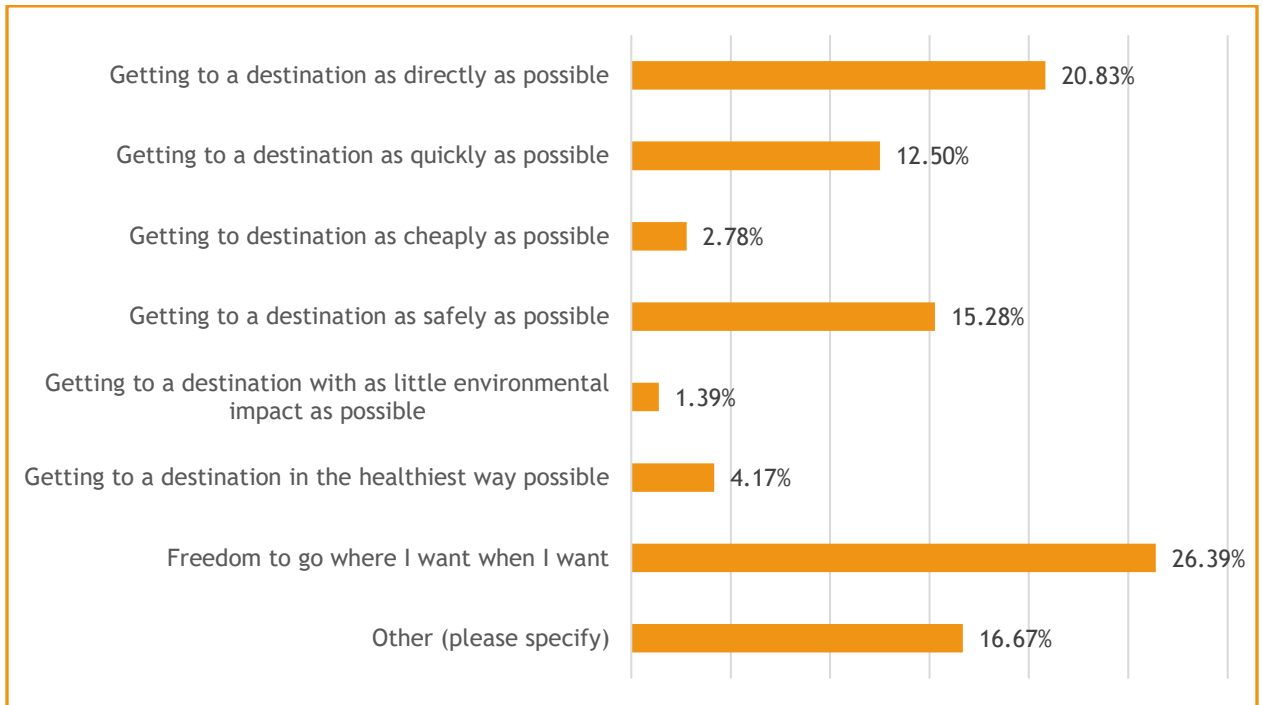
- To use public transportation, what is the maximum fare for a one way trip you would be willing to pay? (Choose one)



Other:

- Free, more than \$3.00
- Free to \$2.00
- Free up to \$1.50
- Don't know what fare is now
- Monthly rate
- \$.50-\$1.50 (2)
- Depending on in town or not
- \$1.00-\$2.00
- Depends on mileage
- we are rural most of our residents travel anywhere from 15 to 30 min. to get to and from places is the above rates per mile? Most low income individuals do not have an extra 3:00 far laying around nor does 3. 00 cover a cost to ride 20 miles either
- Depends on how far the trip was
- NA (2)
- Skipped (6)

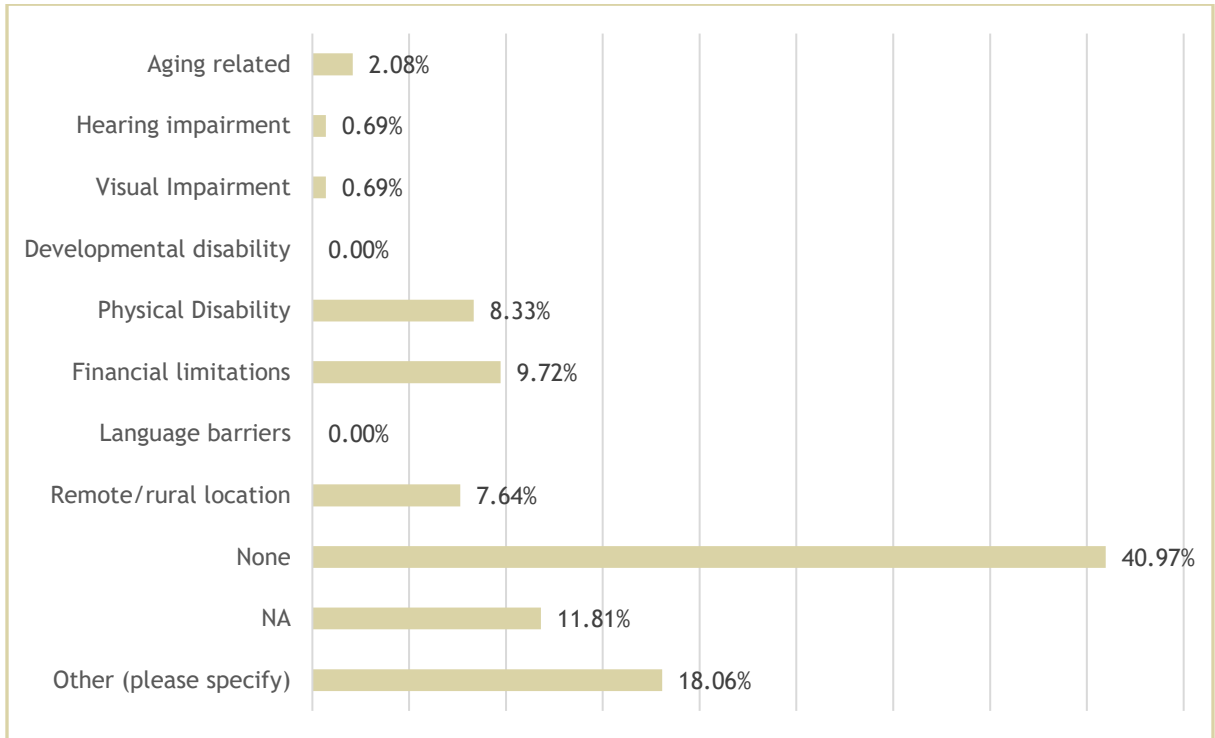
- **When deciding what kind of transportation to use, what is the most important factor?
(Choose one)**



Other:

- Quickly, cheaply
- Directly, safely
- All
- Directly, freedom
- Directly, quickly, cheaply, safety, freedom
- Quickly, freedom
- Directly, quickly, freedom
- Directly, safely, freedom
- Quickly, safely, freedom
- Stress free/ease
- Nothing included
- Directly, quickly, safely
- Safely, freedom
- Availability, convenience, safety, enviro
- Directly, quickly, healthiest way
- Directly, quickly, safely, environmental, healthiest, freedom
- Quickly and safely
- The convenience of public transportation and availability to use it when you need it
- NA
- Skipped (5)

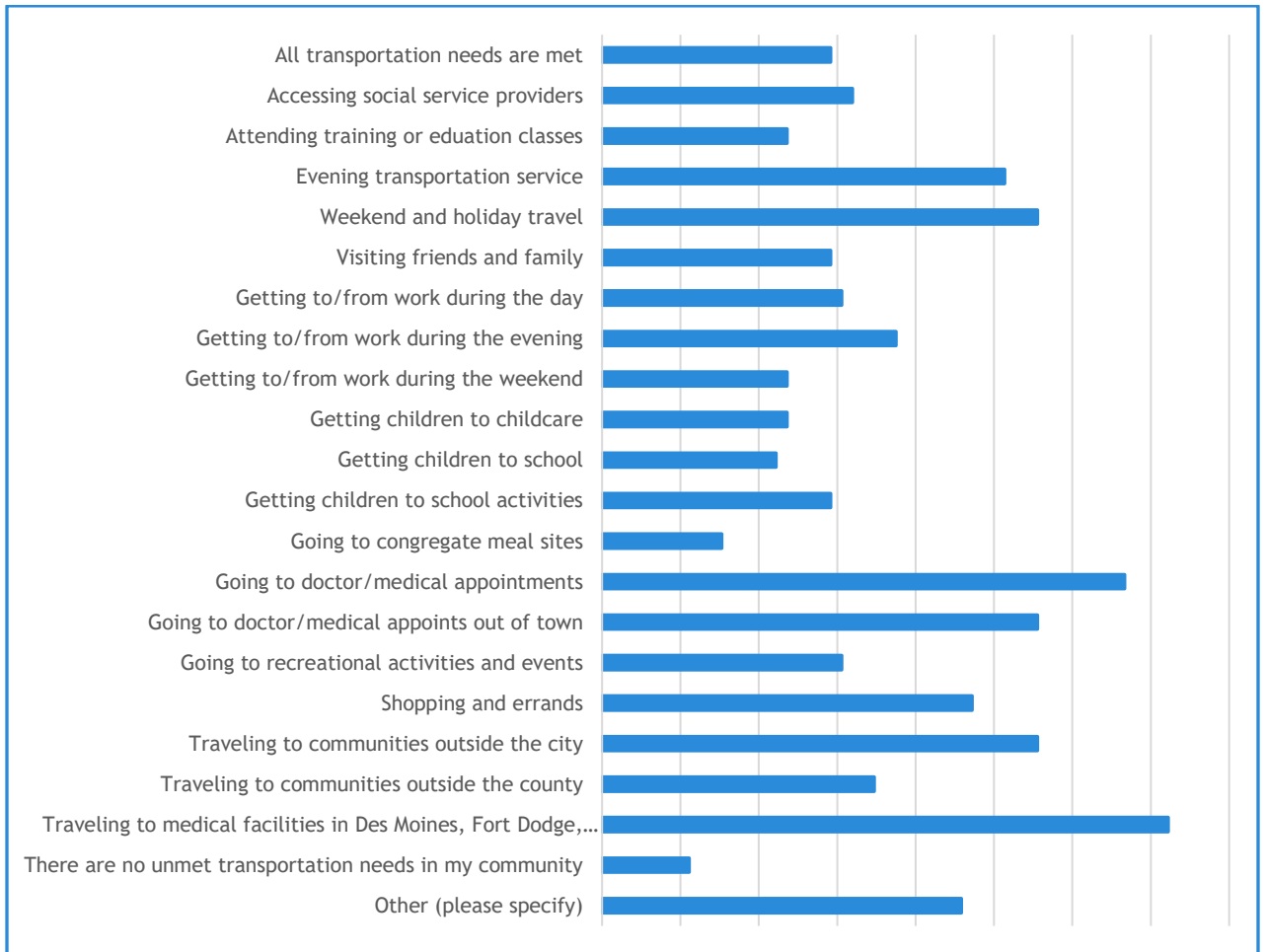
■ **What barriers to transportation do you experience? (Choose one)**



Other:

- Financial limitations, remote/rural
- Cost
- Not take me where I need to go
- Aging, Physical Disability
- Aging, Visual, physical disability
- Physical Disability, financial limitations
- Financial limitations, safe spot to exist in winter for electric wheelchair
- Nothing shown
- Aging related, hearing, physical disability
- Hearing. Visual
- Hearing, developmental
- Child with me
- Hearing, physical
- Several of the above equally
- Too young
- Car isn't the greatest
- Remote/rural, none
- Availability
- I personally experience none of the above but work with many who experience developmental and physical disabilities that create barriers.
- Skipped (7)

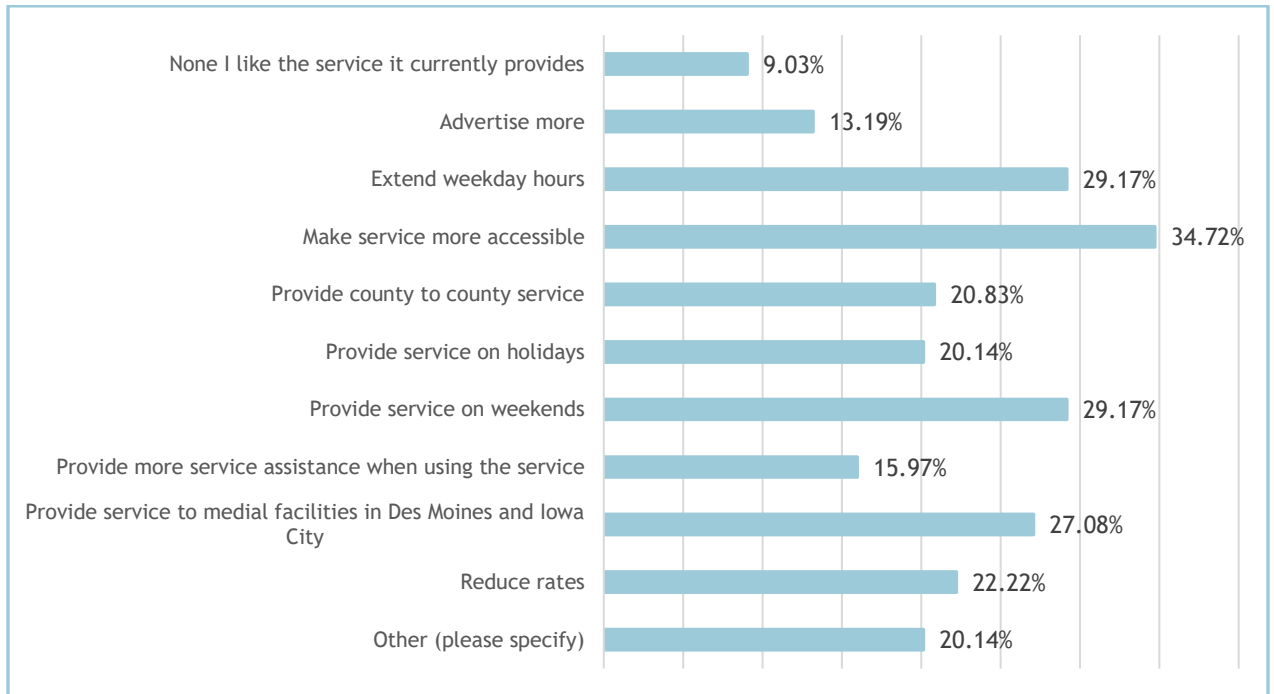
- Which of the following unmet transportation needs are there in your community? (Choose all that apply)



Other:

- I don't know (3)
- Not sure
- ? (2)
- Don't know, Never used it
- My family took me
- Getting to appointment on time
- No Comment
- I don't live in town and use the service
- Haven't been here to use them
- Around city if want
- Had to call in more than 2 times to get my name on the schedule(
- Elderly who cannot drive must rely on friends and family availability
- For me
- Do not travel out of county to Williams for medical
- All since there is not public transportation other than school buses in my community
- Comments I've heard from mothers
- I am not sure
- Skipped (13)

- Which of the following unmet transportation needs are there in your community? (Choose all that apply)



Other:

- Don't have one in the area
- We don't have any service
- Small town errands
- At this time? Bus
- Don't use
- Better (convenient) p/u and d/o areas
- More stops
- Unknown I don't use it
- Newspaper
- I think its good
- There is none
- Don't know yet
- Around city more
- No Answer
- Have service!
- I feel like if there was a bus that ran from campus to Walmart or Hy-Vee it would be helpful to college kits.
- Website did not work to allow me to see routes
- Contract with community resources to provide trips (tokens or ride passes)
- Don't know
- Not sure
- Need to work with people more for payment options
- No opinion, no experience with them
- Skipped (7)
- ?

■ **If you could only improve/change one thing having to do with transportation what would it be?**

- I don't know
- More available to all
- Be more helpful to those in need.
- Having transportation for kids to school and school activities more feasible
- Get transportation
- Make service more accessible
- I've been missed before
- Available to go on in town errands for \$1.00
- Take me to the store and back
- More available every day
- Go where I want when I want
- Don't go by so fast
- Don't rush through so fast.
- more scheduled trips during day
- Trying to get a ride somewhere
- make? more to ride
- quicker pickup to and from places.
- Put "shocks" in the buses. (Too bumpy)
- The bus needs to slow down and stop in front of the building sometimes they drive in and out of our lot and don't slow down to get out to the bus. In cold weather they can't stand out in the cold and wait for the bus, the bus needs to wait for them.
- 24/7 transportation
- Provide more frequent pick ups from grocery and department stores.
- none
- weekends
- The bus does not stop all the time it drives through and slows down and leaves. Residents need to wait inside in cold weather and the bus should wait for them.
- Not sure, have my own car.
- pick up closer to building and not waiting so long between appt and returning home
- more roundabouts, fewer lights!
- Gas prices
- route take to more places
- higher speed limits
- None. I don't use it.
- Driverless vehicles. We would all be safer.
- On call service for folks who need it
- More routes
- uber
- none, very happy, but could extend hours
- more stop light
- Public transportation
- na

- Nothing
- Do you offer discounts/free service for low-income families?? Work w/ UDMO/Community Action Agency 515-332-3631
- 100k at the bottom on question #21
- The price
- None
- More regional public transit available e.g. train to Chicago (affordable)
- Pick up people in Williams & Blairsburg especially for Dr/med
- increase the run time hours of the transit/
- Bus schedules with detailed times and stops. This would stop the bus drivers from just flying through their routes and missing people. there would be more accountability for time. It would also be more consistent if the route says that it stops at Walmart. What times does it stop at Walmart? or the mall? I think there would be greater success if this was done. If it's down on the route that people can understand.
- More advertising, I might take the bus more if I knew where it went and other information regarding it. I know nothing about it.
- Having the transportation when its needed, more availability . at a affordable cost
- have more buses available for school pick ups
- It would be to provide the option of transportation to clients that I work with so that I am not the sole transporter for all their needs. Its unsustainable.
- Have more people ride the Dart Bus and Special Needs Dart Bus during the days of school and work on weekdays and weekends.
- Safer
- They need more buses with more hours. Extend times to weekends and evenings.
- My Mom was blind (she's now deceased) and would use the CATS bus but found it not reliable for pickup and dropoffs. In our small community seniors should be marketed to.
- I would love to see a route open from my community to other communities.
- More routes and stops.
- Consistency in timing so people don't feel the need to get to appointments an hour early just to make sure they are there on time. Also seen people ready for rides and wait for long amounts of time because they're afraid to miss their bus due to inconsistencies.
- Simply offer transportation services period. I personally do not need the service myself but work with many individuals who do, and unless you have certain payor sources there is no transportation service available to some.
- Have a public transportation option to the Des Moines airport
- help the elderly and handicapped get to places they need or want to go to more conveniently
- Hours of operation
- I always used the Midas bus to get my kids to school when they were younger. That is a great service.
- longer hours so students can attend classes in evening or farther routes to the outside of FD
- Families are having hard times getting dart bus passes when they are just starting jobs. It would be nice if there was weekly passes offered, or anything along those lines to help us help our families
- Make it affordable for everyone