

New Canaan Cell Phone Survey

Results Through October 25, 2012

Do you use cell phones within New Canaan on a regular basis?

Yes	95%
No	5%

459 Respondents

What Street Do You Live On?

Residents from 175 streets responded to the survey.

There are about 340 streets in New Canaan.

453 Respondents

How Many Cell Phones Does Your Family Use Within New Canaan?

Respondents reported an average of three cell phones per family.

458 Respondents

Please Indicate Which Wireless Service(s) You Use

AT&T 275
Verizon 234
T-Mobile 49
Sprint 29
Others 14

459 Respondents
Totals to more than 459 because of multiple responses from respondents

Where in New Canaan Does Your Cell Phone Work Best?

Downtown 401

South 116

East 23

North 13

West 9

423 Respondents

Totals to more than 423 because of multiple responses from respondents

Where in New Canaan Does Your Cell Phone Get Poor or No Service?

North 287
East 186
West 176
South 79
Downtown 7

399 Respondents

Totals to more than 399 because of multiple responses from respondents

Have You Ever Made a Call in New Canaan Which Was Not Completed or Dropped?

Yes 94%

No 6%

456 Respondents

Have You Ever Made a Call in New
Canaan in an Emergency Situation
(Police, Fire, Ambulance) Which Was
Not Completed or Dropped?

Yes 12%

No 88%

436 Respondents

If You Have Ever Made a Call in New
Canaan in an Emergency Situation
(Police, Fire, Ambulance) Which Was
Not Completed or Dropped.....

What Was The Emergency?

Power Lines/Trees Down

Accident

Fire

Medical

Other

436 Respondents

Do You Support Building More Cell Towers in New Canaan?

Yes 91%

No 9%

450 Respondents

Do You Support Building More Cell Towers in New Canaan?

Comments:

Within Reason, Considering Location and Aesthetics
Absolutely, More the Better, Vital
Time to Join the 21st Century
Emergency Service Concerns
Not in My Back Yard
In My Back Yard
Towers are Awful or Ugly

Do You Think Cell Phone Service in
New Canaan Is Acceptable the Way It
Is and No Further Service
Improvements or Towers Are
Necessary?

No 90%
Yes 10%

452 Respondents

Do You Think Cell Phone Service in New Canaan is Acceptable the Way It Is and No Further Service Improvements of Towers Are Necessary?

Comments:

Service is a disaster, lousy, a joke, totally unacceptable.

Need to provide coverage to entire town for emergency services.

Real estate values are affected by poor service.

We're in the 21st century, not the Dark Ages...total coverage is expected today.

Worst service in Fairfield County; third-world countries have better service.

I support a tower on public land in northern New Canaan.