Riding with bags...
Riders are allowed as many carry-on items/bags as they can carry on in one trip without assistance.

Need to bring more bags? Schedule a trip with us for the third Thursday of the month!

Riding with a bike...
All of our DART buses are equipped with bike racks. While drivers cannot load bikes for passengers, they are more than happy to provide instruction. Please let us know if you plan on bringing a bike when you schedule your ride.

Accessibility
Each of our buses are wheelchair accessible with lifts to bring the passenger aboard. Passengers in wheelchairs must strap in to secure their chairs.

Calendar
DART is closed on and around major holidays, including New Year’s Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and the day after, Christmas Eve and Christmas Day.

Title VI
In accordance with Title VI of the Civil Rights Act of 1964, Niles DART is committed to ensuring that no person is excluded from participation in or denied the benefits of transit services on the basis of race, color, or national origin. To see the DART Title VI declaration in its entirety, or if you feel you have been discriminated against because of race, color, or national origin, visit www.nilesdialaride.org or contact the office at (269) 684-5150 for additional information.

RIDE PRIORITY
It is the policy of Niles DART to make sure that the needs of Priority 1 and 2 (recurring/subscription trips and 24 hour calls) trips as described below are fully administered before addressing the needs of the Priority 3 or 4 passenger calls.

<table>
<thead>
<tr>
<th>Service Priority</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority 1 - Recurring/Subscription Trips</td>
<td>Rides reserved for the same passenger, same time, and same origin</td>
</tr>
<tr>
<td>Priority 2 - 24-Hour Calls</td>
<td>Rides reserved 24 hours in advance</td>
</tr>
<tr>
<td>Priority 3 - 1-Hour Calls</td>
<td>Rides reserved at least one hour in advance</td>
</tr>
<tr>
<td>Priority 4 - On-Demand Calls</td>
<td>Rides reserved less than one hour in advance</td>
</tr>
</tbody>
</table>

Call 269-684-5150 to schedule your ride today.
**HOW TO RIDE...**

**Demand Response**

1. Call the office to schedule a ride. You will be given a “pick-up window,” or range of time during which the bus could arrive.
2. Watch for your bus during your pick-up window. Drivers cannot leave the bus or go inside buildings to find passengers.
3. Be ready 30-45 minutes prior to an appointment or work start time to ensure you arrive on time.
4. To ensure a ride at your preferred time, book at least 24 hours in advance.
5. DART is a shared ride service. You may be riding with several other passengers. We strive to schedule trips as efficiently as possible, but riders should expect to be flexible in their pick-up and drop-off times.
6. Service is curb to curb. Drivers will bring riders as close to the door as possible. Some riders may need to board or exit as much as a block away from the location requested.
7. The use of seatbelts is recommended for all passengers. Wheelchairs, walkers, and carry-on items must be secured.
8. Transfer tickets are available upon request to transfer from the deviated fixed route to demand response and vice versa.

Please note: buses will only wait 3 minutes at each stop before moving on to the next call.

**Deviated Fixed Route**

Beginning at 10:00 am, the deviated fixed route, “Route 2,” starts at the DART office at the top of the hour, heads south to Auten Rd/SR 933, and then returns to the office. Riders may board the bus at any scheduled stop or request a pick-up or drop-off at locations up to 1/2 mile away from the route.

Reservations for a route deviation can be made by calling (269) 684-5150, ext. 1 at least one hour in advance. All riders will pay an additional $0.50 for a deviation from the route.

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**FARE OPTIONS**

**Demand Response**

- Within Niles City Limits: $3.00/$1.50 for students and reduced fare* riders
- Within Buchanan City Limits: $1.50/$0.75 for students and reduced fare* riders
- To, From, Within Townships: $4.00/$2.00 for students and reduced fare* riders

**Deviated Fixed Route**

- $2.00/$1.00 for students and reduced fare* riders
- $0.50 for route deviations

*Reduced fare applies to persons receiving SSI, SSDI, VA Disability, or Medicare and/or persons age 60 or older. Reduced fare card is required. Applications available on the bus, website, or at the DART office.

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**STUDENT RIDERS**

Niles DART aspires to provide a safe, secure environment to every passenger. In order to further ensure the safety of our student passengers, we request that parents or guardians of each student rider complete the Student Rider Form found on our website.

- Eligible Niles and Buchanan area students grade K-12 are eligible for half fare.
- Fares must be paid when the student boards the bus. We accept cash, but drivers cannot make change. Checks or tickets are also accepted. You can purchase punch card tickets from bus drivers or in our office for $10.
- Remember: It is important to call the office to cancel any rides you no longer need to avoid late fees.
- DART is a shared ride service. Other riders may be on the bus at the same time as your student.