

NORWALK MUNICIPAL WATER SYSTEM

2024 CONSUMER CONFIDENCE REPORT

Since 1991, California water utilities have been providing information on water served to its consumers. This report, prepared in May 2025, is a snapshot of the tap water quality that we provided last year. Included are details about where your water comes from, how it is tested, what is in it, and how it compares with state and federal limits. We strive to keep you informed about the quality of your water, and to provide a reliable and economic supply that meets all regulatory requirements.



Where Does My Tap Water Come From?

Your tap water comes from 2 sources: groundwater and surface water. We pump groundwater from local, deep wells.

We also use Metropolitan Water District of Southern California's (MWD) surface water from both the Colorado River and the State Water Project in northern California. These water sources supply our service area shown on the adjacent map. The quality of our groundwater and MWD's surface water supplies is presented in this report.

How is My Drinking Water Tested?

Your drinking water is tested regularly for unsafe levels of chemicals, radioactivity and bacteria at the source and in the distribution system. We test weekly, monthly, quarterly, annually or less often depending on the substance. State and federal laws allow us to test some substances less than once per year because their levels do not change frequently. All water quality tests are conducted by specially trained technicians in state-certified laboratories.

What Are Drinking Water Standards?

The U.S Environmental Protection Agency (USEPA) limits the amount of certain substances allowed in tap water. In California, the State Water Resources Control Board (State Water Board) regulates tap water quality by enforcing limits that are at least as stringent as the Federal EPA's. Historically, California limits are more stringent than the Federal ones.

There are two types of these limits, known as standards. Primary standards protect you from substances that could potentially affect your health. Secondary standards regulate substances that affect the aesthetic qualities of water. Regulations set a Maximum Contaminant Level (MCL) for each of the primary and secondary standards. The MCL is the highest level of a substance that is allowed in your drinking water.

Public Health Goals (PHGs) are set by the California Environmental Protection Agency. PHGs provide more information on the quality of drinking water to customers, and are similar to their federal counterparts, Maximum Contaminant Level Goals (MCLGs). PHGs and MCLGs are advisory levels that are nonenforceable. Both PHGs and MCLGs are concentrations of a substance below which there are no known or expected health risks.

How Do I Read the Water Quality Table?

Although we test for over 100 substances, regulations require us to report only those found in your water. The first column of the water quality table lists substances detected in your water. The next columns list the average concentration and range of concentrations found in your drinking water. Following are columns that list the MCL and PHG or MCLG, if appropriate. The last column describes the likely sources of these substances in drinking water.

To review the quality of your drinking water, compare the highest concentration and the MCL. Exceedence of a primary MCL does not usually constitute an immediate health threat. Rather, it requires testing the source water more frequently for a short duration. If test results show that the water continues to exceed the MCL, the water must be treated to remove the substance, or the source must be removed from service.

Why Do I See So Much Coverage in the News About the Quality Of Tap Water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

- Microbial contaminants, including viruses and bacteria, that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife;
- Inorganic contaminants, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming;
- Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses;
- Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application, and septic systems;

- Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the USEPA and the State Water Resources Control Board (State Water Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (1-800-426-4791). You can also get more information on tap water by logging on to these helpful web sites:

- <https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information>
(USEPA's web site)
- http://www.waterboards.ca.gov/drinking_water/certification/drinkingwater/Chemicalcontaminants.html
(State Board web site)

Lead can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. The City of Norwalk is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact The City Of Norwalk at (562) 929-5511. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>.

Should I Take Additional Precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. The

USEPA/Centers for Disease Control guidelines on appropriate means to lessen the risk of infection of *Cryptosporidium* and other microbial contaminants are available from the USEPA's Safe Drinking Water Hotline (1-800-426-4791).

Source Water Assessment

MWD completed an assessment of its Colorado River and State Water Project supplies in 2002. Colorado River supplies are considered most vulnerable to recreation, urban/storm water runoff, increasing urbanization in the watershed, and wastewater. State Water Project supplies are considered most vulnerable to urban/storm water runoff, wildlife, agriculture, recreation and wastewater. A copy of the assessment can be obtained by contacting MWD at (213) 217-6850.

The Norwalk Municipal Water System conducted its Drinking Water Source Assessment and Protection reports in 2003. Wells were considered to be potentially vulnerable to petroleum and chemical processing and had moderate effectiveness against VOC intrusion. For additional information or to request a copy of the Source Assessment, please contact Gabriela Garcia at (562) 929-5511. You may also mail your request to Norwalk City Hall, Attention Gabriela Garcia, 12700 Norwalk Blvd., Norwalk, CA 90650

How Can I Participate in Decisions On Water Issues That Affect Me?

The public is welcome to attend Norwalk City Hall Council Meetings on the first and third Tuesday of each month at the Norwalk City Hall Council Chambers at 12700 Norwalk Blvd., Norwalk, CA 90650 at 6:00 p.m.

How Do I Contact My Water Agency If I Have Any Questions About Water Quality?

If you have specific questions about your tap water quality, please contact Marco Ramirez at (562) 929-5511.

Visit us on the web at: www.norwalkca.gov

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Results are from the most recent testing performed in accordance with state and federal drinking water regulations
The State allows monitoring for some contaminants less than once per year because the concentrations of these contaminants do not change frequently.
Some of the data, though representative, are more than one year old

PRIMARY STANDARDS MONITORED AT THE SOURCE-MANDATED FOR PUBLIC HEALTH									
ORGANIC	GROUNDWATER			MWD'S SURFACE WATER			PRIMARY	MCLG or PHG	MAJOR SOURCES IN DRINKING WATER
	AVERAGE	RANGE	AVERAGE	RANGE	AVERAGE	RANGE	MCL	MCL	
CHEMICALS (ug/l) Sampled in 2024									
1,1-Dichloroethylene (ug/l)	0.25	ND - 1.1	ND	ND	ND	ND	6	10.00	Discharge from industrial chemical factories.
Tetrachloroethylene (PCE) (ug/l)	0.44	ND - 1.3	ND	ND	ND	ND	5	0.06 (a)	Discharge from factories, dry cleaners, and auto shops (metal degreasing)
Trichloroethylene (TCE) (ug/l)	0.71	ND - 1.4	ND	ND	ND	ND	5	1.7 (a)	Discharge from metal degreasing sites and other factories.
INORGANICS Sampled from 2022 to 2024 (b)									
Aluminum (mg/l)	ND	ND	0.05	ND - 0.15	ND	ND - 0.15	1	0.6 (a)	Erosion of natural deposits; residue from surface water treatment processes
Arsenic (ug/l)	7.0	2.5 - 9.9	ND	ND	ND	ND	10	0.004 (a)	Erosion of natural deposits; glass/electronics production wastes; runoff
Barium (mg/l)	0.12	0.06 - 0.18	0.12	ND	ND	ND	1	2 (a)	Oil drilling waste and metal refinery discharge; erosion of natural deposits
Chromium (ug/l)	0.2	ND - 1.2	ND	ND	ND	ND	50	100 (c)	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits.
Fluoride (mg/l) (i)	0.29	0.22 - 0.34	0.70	0.3 - 0.8	ND	0.3 - 0.8	2.0	1 (a)	Erosion of natural deposits; water additive that promotes strong teeth
Hexavalent Chromium (ug/l) (k)	0.53	0.06 - 1.5	ND	ND	ND	ND	10.0	0.02	Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities; erosion of natural deposits.
Nitrate (mg/l as N)	0.7	ND - 2.7	ND	ND	ND	ND	10	10 (a)	Runoff and leaching from fertilizer use/septic tanks/sewage; natural erosion
RADIOLOGICAL - (pCi/l) (Results are from 2017 to 2024) (b)									
Gross Alpha (d)	2.01	ND - 4.63	ND	ND - 5.0	ND	ND - 5.0	15 (e)	0	Erosion of natural deposits.
Gross Beta	NA	NA	2.0	ND - 5.0	ND	ND - 5.0	50 (e)	0	Decay of natural and man-made deposits
Radium 226	0.01	ND - 0.06	ND	ND	ND	ND	5 (d)	0.05	Erosion of natural deposits
Radium 228	0.18	ND - 1.09	ND	ND	ND	ND	5 (d)	0.019	Erosion of natural deposits
Uranium	2.41	ND - 5.80	0.5	ND - 3.0	ND	ND - 3.0	20 (f)	0.43 (a)	Erosion of natural deposits
PRIMARY STANDARDS MONITORED IN THE DISTRIBUTION SYSTEM - MANDATED FOR PUBLIC HEALTH									
MICROBIALS	DISTRIBUTION SYSTEM			DISTRIBUTION SYSTEM			PRIMARY	MCLG or PHG	
	AVERAGE	RANGE	RANGE % POSITIVE	AVERAGE	RANGE	RANGE % POSITIVE	MCL	MCL	
	0.0%	0.0%	0%	0.0%	0%	0%	5%	0%	Naturally present in the environment
	0%	0%	0%	0%	0%	0%	0%	0%	Human and animal fecal waste
No. of Acute Violations									
Turbidity (NTU)									
DISTRIBUTION SYSTEM			DISTRIBUTION SYSTEM			PRIMARY	MCLG or PHG		
AVERAGE	0.2		RANGE	<0.1 - 1.9		TT	-	-	Soil runoff - Turbidity has no health effects. However, high levels of turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.
DISINFECTION BY-PRODUCTS (e) AND DISINFECTION RESIDUALS									
DISTRIBUTION SYSTEM			DISTRIBUTION SYSTEM			PRIMARY	MCLG or PHG		
HIGHEST RUNNING AVERAGE			RANGE			MCL	MCL		
Total Trihalomethanes-TTHMs (ug/l)	45.7		3.7 - 30.4			80	-	-	By-product of drinking water chlorination.
Halocetic Acids (ug/l)	16.4		ND - 6.6			60	-	-	By-product of drinking water disinfection
Total Chlorine Residual (mg/l)	1.5		0.04 - 2.58			4.0 (f)	4.0 (g)		Drinking water disinfectant added for treatment. Some people who use water containing chlorine well in excess of the MRDL could experience irritating effects to their eyes and nose. Some people who drink water containing chlorine well in excess of the MRDL could experience stomach discomfort.
AT THE TAP									
DISTRIBUTION SYSTEM			DISTRIBUTION SYSTEM			ACTION LEVEL	MCLG or PHG		
90TH PERCENTILE			NUMBER OF SITES ABOVE THE ACTION LEVEL			AL	AL		
Copper (mg/l)	0.34 (h)		0			1.3 AL	0.3 (a)		Internal corrosion of household plumbing; erosion of natural deposits
Lead (ug/l)	ND (h)		0			15 AL	0.2 (a)		Internal corrosion of household plumbing; industrial manufacturer discharges

SECONDARY STANDARDS MONITORED AT THE SOURCE-FOR AESTHETIC PURPOSES

Sampled from 2022 to 2024 (b)	GROUNDWATER		MWD'S SURFACE WATER		SECONDARY MCL	MCLG or PHG
	AVERAGE	RANGE	AVERAGE	RANGE		
Aggressiveness Index (corrosivity)	12.5	12.2 - 13.0	12.5	12.4 - 12.6	-	-
Aluminum (µg/l) (c)	ND	ND	47	ND - 150	600 (a)	Natural/industrially-influenced balance of hydrogen/carbon/oxygen in water
Chloride (mg/l)	45.2	20 - 87	105	96 - 116	200	Erosion of natural deposits, surface water treatment process residue
Color (color units)	1.3	ND - 5	1.5	1.0 - 2.0	15	Rundf/leaching from natural deposits, seawater influence
Specific Conductance (uS/cm)	608.3	430 - 1100	987.5	888 - 1080	1,600	Naturally-occurring organic materials
Iron (µg/l)	22.3	ND - 96	ND	ND	300	Substances that form ions when in water, seawater influence
Manganese (µg/l)	50.8	31 - 58	ND	ND	50	Leaching from natural deposits, industrial wastes
Odor (threshold odor number)	0.67	ND - 4	2	2	3	Leaching from natural deposits
Sulfate (mg/l)	71.8	21 - 190	224.5	196 - 253	500	-
Total Dissolved Solids (mg/l)	365	240 - 750	626.5	558 - 690	1,000	-
Turbidity (NTU)	0.45	0.1 - 1.6	ND	ND	5	-

SECONDARY STANDARDS MONITORED IN THE DISTRIBUTION SYSTEM-FOR AESTHETIC PURPOSES

GENERAL	DISTRIBUTION SYSTEM		SECONDARY MCL	MCLG or PHG
	AVERAGE	RANGE		
PHYSICAL CONSTITUENTS				
Color (color units)	3.1	<3.0 - 15.0	15	-
Odor (threshold odor number)	1	1	3	-

ADDITIONAL CHEMICALS OF INTEREST

Sampled from 2022 to 2024 (b)	GROUNDWATER		MWD'S SURFACE WATER	
	AVERAGE	RANGE	AVERAGE	RANGE
Alkalinity, Total (mg/l)	195.0	160 - 290	116.0	105 - 127
Boron (µg/l)	NA	NA	140	140.0
Calcium (mg/l)	65.7	38 - 140	68.0	58 - 78
1,4-Dioxane (µg/l) (i)	1.8	ND - 2.4	NA	NA
Chlorate (µg/l)	NA	NA	78.5	77 - 80
Magnesium (mg/l)	11.2	5.4 - 29	26	22 - 28
N-Nitrosodimethylamine (ng/l)	NA	NA	ND	ND - 3.0
pH (standard unit)	7.9	7.7 - 8.1	8.2	8.2
Potassium (mg/l)	3.4	2.7 - 5.2	4.95	4.4 - 5.4
Sodium (mg/l)	45.7	25 - 69	104	90 - 117
Total Hardness (mg/l)	210.8	120 - 470	271	235 - 305
Total Organic Carbon (mg/l)	0.32	0.32	2.4	2.0 - 2.6

FOOTNOTES

(a) California Public Health Goal (PHG). Other advisory levels listed in this column are federal Maximum Contaminant Level Goals (MCLGs).
(b) Indicates dates sampled for groundwater sources only.
(c) Aluminum has primary and secondary standards.
(d) Combined Radium 226 + Radium 228 has a Maximum Contaminant Level (MCL) of 5 pCi/L.
(e) Running annual average used to calculate average, range, and MCL compliance.
(f) Maximum Residual Disinfectant Level (MRDL)
(g) Maximum Residual Disinfectant Level Goal (MRDLG)
(h) 90th percentile from the most recent sampling at selected customer taps.
(i) Starting June 1, 2015, the fluoride levels at the MWD treatment plants were adjusted to achieve an optimal fluoride level of 0.7 ppm and a control range of 0.6 ppm to 1.2 ppm to comply with the existing State's Water Fluoridation Standards. Fluoride feed systems were temporarily out of service during treatment plant shutdown and/or maintenance work in 2023. Metropolitan was in compliance with all provisions of the State's Fluoridation System Requirements.
(j) The Notification Level of 1 ug/l for 1,4-Dioxane was exceeded in two wells in 2024. Some people who use water containing 1,4-dioxane in excess of the Notification Level over many years may experience liver or kidney problems and may have an increased risk of getting cancer, based on studies in laboratory animals.
(k) Hexavalent Chromium (CR-6) was detected in several wells in 2024. Pursuant to the Detection Limits for Purposes of Reporting (DLRs), the DLR for Hexavalent Chromium is 0.0001 mg/L or 0.1 ug/L. The City of Norwalk monitors for Hexavalent Chromium and has not exceeded the annual running average of 10 ug/l.

PFAS: PER- and POLYFLUOROALKYL SUBSTANCES (i)

Sampled In 2024 - Analyzed by EPA Method 533	GROUNDWATER		MWD'S SURFACE WATER	
	AVERAGE	RANGE	AVERAGE	RANGE
PERFLUOROBUTANESULFONIC ACID (PFBS) (ng/l) NL=500n MRL=0.003 UGL	0.62	ND - 2.8	ND	ND
PERFLUOROHEXANE SULFONIC ACID (PFHxS) (ng/l) NL=3 ng/l MRL=0.003 ug/l	2.1	ND - 10	ND	ND
PERFLUOROHEXANOIC ACID (PFHxA) (ng/l) MRL=0.003 ug/l	0.4	ND - 2.8	ND	ND
PERFLUOROOCTANE SULFONIC ACID (PFOS) (ng/l) NL=6.5 ng/l MRL=0.004 ug/l	8.7	ND - 37	ND	ND
PERFLUOROOCTANOIC ACID (PFOA) (ng/l) NL=5.1 ng/l MRL=0.004 ug/l	1.64	ND - 7.2	ND	ND

(i) **Notification of PFOA/PFOS:** PFOA and PFOS are manmade fluorinated organic chemicals that are part of a larger group of chemicals referred to as per- and poly-fluoroalkyl substances (PFASs). These substances have been synthesized for water and lipid resistance and have been used extensively in consumer products such as carpets, clothing, fabrics for furniture, paper packaging for food, and other materials (e.g., cookware) designed to be waterproof, stain-resistant or non-stick. In addition, they have been used in fire-retarding foam and various industrial processes. The U.S. EPA has not established enforceable drinking water standards, called maximum contaminant levels, for these chemicals. In May 2016, the United States Environmental Protection Agency (U.S. EPA) issued a lifetime health advisory for PFOS and PFOA for drinking water, advising municipalities that they should notify their customers of the presence of levels over 70 parts per trillion (PPT) or nanograms per liter (NG) in community water supplies. In August 2019, State Water Resources Control Board, Division of Drinking Water (DDW), revised the notification levels to 6.5 ppt for PFOS and 5.1 ppt for PFOA. The single health advisory response level (for the combined values of PFOS and PFOA) remained at 70 ppt. Perfluorobutane sulfonic acid (PFBS) has a notification level of 500 ng/L (ppt). PFHxS - Perfluorohexane Sulfonic Acid is part of the group of Perfluorochemicals (PFCs). On February 6, 2020, DDW issued updated drinking water response levels of 10 ppt for PFOA and 40 ppt for PFOS based on a running four-quarter average. Exposure to PFOA and PFOS over certain levels may result in adverse health effects, including developmental effects to fetuses during pregnancy or to breastfed infants (e.g., low birth weight, accelerated puberty, skeletal variations), cancer (e.g., testicular, kidney), liver effects (e.g., tissue damage), immune effects (e.g., antibody production and immunity), thyroid effects and other effects (e.g., cholesterol changes). PFHxS - Perfluorohexane Sulfonic Acid is part of the group of Perfluorochemicals (PFCs). PFHxS, PFOS and PFOA share similar chemical structure and uses (i.e. surface treatment agents for textiles, paper, and furniture etc. for its excellent waterproofing and oil-resistance performance). PFHxS have been detected in endangered species and the human blood of the general population and the response level for PFHxS is 20 ng/L. For information on PFOA, PFOS, and other PFAS, including possible health outcomes, you may visit these websites: <https://www.epa.gov/pfas>.

ABBREVIATIONS			
< = less than	NA = constituent not analyzed	ND = constituent not detected at the testing limit	
NTU = nephelometric turbidity units	SI = saturation index	mg/l = milligrams per liter or parts per million (equivalent to 1 drop in 42 gallons)	
pCi/l = picoCuries per liter	uS/cm = microSiemens per centimeter	µg/l = micrograms per liter or parts per billion (equivalent to 1 drop in 42,000 gallons)	
		ng/l = nanograms per liter or parts per trillion (equivalent to 1 drop in 42,000,000 gallons)	
DEFINITIONS			
Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.			
Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency.			
Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.			
Maximum Residual Disinfectant Level Goal (MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.			
Notification Level: The level at which notification of the public water system governing body is required. A health-based advisory level for an unregulated contaminant.			
Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.			
Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.			
Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.			
Primary Drinking Water Standard (PDWS): MCLs, MRDLs and treatment techniques (TT) for contaminants that affect health, along with their monitoring and reporting requirements.			
Secondary Water Standards (SDWS): MCLs and MRDLs for contaminants that affect the aesthetic qualities, such as taste, odor, or appearance of drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.			
Variances and Exemptions: Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.			
UNREGULATED CONTAMINANT MONITORING REGULATION (UCMR-5)			
The Safe Drinking Water Act requires the Environmental Protection Agency (EPA) to identify unregulated contaminants for potential regulations. Every five years, EPA identifies a list of unregulated contaminants to be monitored for by the nation's water utilities over a three year period. This is occurring in 2023-2025 with the Fifth UCMR (UCMR-5). In 2024, the City of Norwalk began monitoring for a total of 30 chemical contaminants from its wells along with a corresponding sampling from the distribution system reflecting water from each well. Once EPA has obtained this occurrence data nationally, they are required to determine if there is a meaningful opportunity for increased health protection of drinking water by regulating these contaminants. The findings from this monitoring are reported in this year's Consumer Confidence Report.			
FIFTH UNREGULATED CONTAMINANT MONITORING REGULATION (UCMR5)			
Monitored in 2024	MINIMUM REPORTING LEVEL (MRL) (ug/L)		
CHEMICALS PARAMETERS	AVERAGE	RANGE	ADDITIONAL INFORMATION
	0.0005	ND - 0.0056	PFAS are a group of synthetic chemicals used in a wide range of consumer products and industrial applications including: non-stick cookware, water-repellent clothing, stain-resistant fabrics and carpets, cosmetics, firefighting foams, electroplating, and products that resist grease, water, and oil. PFAS are found in the blood of people and animals and in water, air, fish, and soil at locations across the United States and the world.
	0.0012	ND - 0.0076	
	0.0008	ND - 0.0052	
	0.0038	ND - 0.026	
	0.0001	ND - 0.0034	
perfluorobutanoic acid (PFBA)			
perfluorohexanesulfonic acid (PFHxS)			
perfluorooctanoic acid (PFOA)			
perfluorooctanesulfonic acid (PFOS)			
perfluoropentanoic acid (PFPeA)			
Lithium (ug/l)	36.2	ND - 59	Naturally-occurring metal that may concentrate in brine waters; lithium salts are used as pharmaceuticals, used in electrochemical cells, batteries, and in organic syntheses.

EL SISTEMA MUNICIPAL DE AGUA DE NORWALK

INFORME DE CONFIANZA DE CONSUMIDOR de 2024

Desde 1991, las agencias proveedoras de recursos hidráulicos de California han emitido información sobre el agua que se provee al consumidor. Este informe, elaborado en mayo de 2025, es una instantánea de la calidad del agua del grifo que proporcionamos el año pasado. Incluimos detalles sobre el origen del agua que toma, cómo se analiza, que contiene, y cómo se compara con los límites estatales y federales. Nos esforzamos por mantenerle informado sobre la calidad de su agua, y proveerle un abastecimiento confiable y económico que cumpla con todos los requisitos.



¿De Dónde Proviene el Agua que Tomo?

Su agua de la llave proviene de 2 fuentes: de las aguas naturales (subterránea) y de aguas superficiales (de los ríos). Bombeamos aguas naturales de profundos pozos locales. También usamos agua superficial de la

agencia Metropolitan Water District del Sur de California (MWD) importada del Río Colorado y del proyecto State Water Project del Norte de California. Estas dos fuentes de agua nos abastecen en las áreas de servicio que se muestran en el mapa adjunto. Este reporte informa sobre la calidad de nuestra agua subterránea y el abastecimiento del agua superficial del MWD.

¿Cómo Se Analiza Mi Agua Potable?

El agua que toma se analiza regularmente para asegurarnos de que no halla niveles altos de sustancias químicas, de radioactividad o de bacteria en el sistema de distribución y en las tomas de servicios. Estos análisis se llevan a cabo semanal, mensual, trimestral, y anualmente o con más frecuencia, dependiendo de la sustancia analizada. Bajo las leyes estatales y federales, se nos permite analizar algunas sustancias menos frecuentemente que los periodos anuales porque los resultados no cambian.

¿Cuales Son Los Estándares del Agua Potable?

La Agencia federal de Protección al Medio Ambiente (USEPA) impone los límites de las cantidades de ciertos contaminantes en el agua potable. En California, la Junta de Control de Recursos Hídricos del Estado (State Water Board) regula la calidad del agua de beber siguiendo normas que sean al menos tan estrictas como las normas federales. Historicamente, los estándares de California han sido más estrictos que los federales.

Hay dos tipos de límites conocidos como estándares. Los estándares primarios lo protegen de sustancias que potencialmente podrían afectar su salud. Las normas establecen los Niveles Contaminantes Máximos (MCL, en inglés) que se permite del contaminante primario o secundario en el agua de beber. Los abastecedores de agua deben

asegurarse de que la calidad de esta cumpla con los Niveles Contaminantes Máximos (o MCLs, en inglés). No todas las sustancias tienen un Nivel Contaminante Máximo. El plomo y el cobre, por ejemplo, son regulados, por cierto nivel de acción. Si cualquier sustancia química sobrepasa el nivel de acción, se dará la necesidad de un proceso de tratamiento para rebajar los niveles en el agua de beber. Los abastecedores de agua deben cumplir con los Niveles Contaminantes Máximos para asegurar la calidad del agua.

Las Metas para la Salud Pública (MSP [o PHGs, en inglés]) son establecidas por la agencia estatal de California-EPA. Las PHGs proveen más información con respecto a la calidad del agua, y son similares a los reglamentos federales nombrados Metas para Los Niveles de Contaminante *Maximos* (MNCM [o MCLGs, en inglés]). Las PHGs y MCLGs son metas a nivel recomendable. Las PHG y MCLG son ambas definidas como los niveles de contaminantes en el agua potable por debajo de los niveles donde no se esperan riesgos a la salud y no enforzables. Ambos niveles PHG y MCLG son concentraciones de una sustancia en las que no hay riesgos a la salud aún conocidos.

¿Cómo Interpreto Mi Informe de Calidad del Agua?

Aunque analizamos más de 100 sustancias, las normas nos requieren que reportemos solo aquellas que se encuentran en el agua. La primer columna en la tabla de la calidad de agua muestra la lista de las sustancias detectadas en el agua. La siguiente columna muestra la lista de la concentracion promedio y el rango de concentraciones que se hallan encontrado en el agua que usted toma. En seguida están las listas de el MCL, el PHG y el MCLG, si estos son apropiados. La última columna describe las probables fuentes u origen de las sustancias detectadas en el agua potable.

Para revisar la calidad de su agua de beber, compare los valores por encima del promedio, mínimos y máximos y el Nivel Contaminante Máximo. Revise todos los químicos que se encuentran por encima del Nivel Contaminante Máximo. Si los químicos sobrepasan el Nivel Contaminante Máximo no significa que sea detrimental a la salud de inmediato. Más bien, se requiere que se realicen análisis más frecuentemente en el abastecimiento del agua por un corto período. Si los resultados muestran sobrepasar el MCL, el agua debe ser tratada para remover esa sustancia, o el abastecimiento de esta debe decomisionarse.

¿Por Qué Hay Tanta Publicidad Sobre La Calidad Del Agua Potable?

Las fuentes del agua potable (de ambas agua de la llave y agua embotellada) incluye ríos, lagos, arroyos, lagunas, embalses, manantiales, y pozos. Al pasar el agua por la superficie de los suelos o por la tierra, se disuelven minerales que ocurren al natural, y en algunas ocasiones, material radioactivo, al igual que pueden levantar sustancias generadas por la presencia de animales o por actividades humanas.

Entre los contaminantes que pueden existir en las fuentes de agua se incluyen:

- Contaminantes microbiales como los virus y la bacteria, los que pueden venir de las plantas de tratamiento de

aguas negras, de los sistemas sépticos, de las operaciones de ganadería, y de la vida salvaje;

- Contaminantes inorgánicos, como las sales y los metales, los cuales pueden ocurrir naturalmente o como resultado del desagüe pluvial, industrial, o de alcantarillado, producción de gas natural y petróleo, minas y agricultura.
- Pesticidas y herbicidas, los cuales pueden venir de varias fuentes tales como la agricultura, del desagüe pluvial, y de usos residenciales;
- Contaminantes de otras sustancias químicas orgánicas, incluyendo químicos orgánicos volátiles y sintéticos que son productos de procesos industriales y de la producción de petróleo, y que pueden provenir de las estaciones de gasolina, desagües pluviales urbanos, y agricultura aplicación y de sistemas sépticos;
- Contaminantes radioactivos, los cuales pueden ocurrir naturalmente o que pueden ser resultados de las actividades de la producción de gas natural y minería.

Con el fin de garantizar que el agua del grifo es segura para beber, la USEPA y la Junta de Control de Recursos Hídricos del Estado (Consejo de Estado) prescriben regulaciones que limitan la cantidad de ciertos contaminantes en el agua suministrada por los sistemas públicos de agua. Las regulaciones de la Administración de Alimentos y Medicamentos de Estados Unidos y la ley de California también establecen límites para los contaminantes en el agua embotellada que brindan la misma protección para la salud pública.

Toda el agua potable, incluyendo el agua embotellada, puede contener cantidades pequeñas de ciertos contaminantes. La presencia de contaminantes no necesariamente indica que haya algún riesgo de salud. Para más información acerca de contaminantes y riesgos a la salud favor de llamar a la USEPA encargada de proteger el agua potable al teléfono (1-800-426-4791). Usted puede obtener más información sobre el agua potable al conectarse al Internet en los siguientes domicilios:

- <https://www.epa.gov/ground-water-and-drinking-water/safe-drinking-water-information>
(el sitio Web del USEPA)
- http://www.waterboards.ca.gov/drinking_water/certification/drinkingwater/Chemicalcontaminants.html
(sitio Web estatal)

El plomo puede causar efectos graves en la salud de personas de todas las edades, especialmente en personas embarazadas, bebés (tanto alimentados con fórmula como amamantados) y niños pequeños. El plomo en el agua potable proviene principalmente de materiales y partes utilizados en las líneas de servicio y en la plomería del hogar. La ciudad de Norwalk es responsable de proporcionar agua potable de alta calidad y eliminar las tuberías de plomo, pero no puede controlar la variedad de materiales utilizados en la plomería de su hogar. Debido a que los niveles de plomo pueden variar con el tiempo, la exposición al plomo es posible incluso cuando los resultados de muestreo de su grifo no detectan plomo en un momento dado. Puede ayudar a protegerse a sí mismo y a su familia identificando y eliminando materiales con plomo dentro de la plomería de su hogar y tomando medidas para reducir el riesgo de su familia. Usar un filtro, certificado por un certificador acreditado por el American National Standards Institute para

reducir el plomo, es efectivo para reducir las exposiciones al plomo. Siga las instrucciones proporcionadas con el filtro para garantizar que se utilice correctamente. Use solo agua fría para beber, cocinar y preparar fórmula para bebés. Hervir el agua no elimina el plomo del agua. Antes de usar agua del grifo para beber, cocinar o preparar fórmula para bebés, enjuague sus tuberías durante varios minutos. Puede hacer esto abriendo el grifo, tomando una ducha, lavando ropa o lavando platos. Si tiene una línea de servicio de plomo o una línea de servicio galvanizada que requiere reemplazo, es posible que deba enjuagar sus tuberías por un período más largo. Si le preocupa el plomo en su agua y desea que la prueben, comuníquese con La ciudad de Norwalk al (562) 929-5511. Información sobre el plomo en el agua potable, métodos de prueba y pasos que puede seguir para minimizar la exposición está disponible en <https://www.epa.gov/safewater/lead>.

¿Debería Tomar Otras Precauciones?

Algunas personas pueden ser más vulnerables a los contaminantes en el agua potable que el público en general. Las personas que tienen problemas inmunológicos, o sea esas personas que estén en tratamiento por medio de quimioterapia cancerosa; personas que tienen órganos transplantados, o personas con SIDA o desórdenes inmunológicos, personas de edad avanzada, y los bebés que son particularmente susceptibles a ciertas infecciones. Estas personas deben de consultar a sus proveedores de salud médica. Las guías de la USEPA/Centros de Control de Enfermedades aconsejan cómo disminuir los riesgos para prevenir la infección de *Cryptosporidium* y otros contaminantes microbiales están disponibles por teléfono de la USEPA encargada de proteger el agua potable al teléfono (1-800-426-4791).

Valoración de su Abastecimiento de Agua

El distrito Metropolitano de agua del Sur de California completo una valoración de su abastecimiento del Río Colorado y del Proyecto de Agua del Estado en el 2002. El abastecimiento del Río Colorado es considerado más vulnerable a la recreación, al agua que corre de la ciudad después de una tormenta, a la creciente urbanización en la cuenca, y aguas residuales. El Proyecto de abastecimiento de agua del Estado es considerado más vulnerable al agua que corre de la ciudad después de una tormenta, a la fauna, la agricultura, la recreación, y aguas residuales. Teléfono el distrito Metropolitano de agua del Sur de California para un copie de una valoración al (213) – 217-6850.

El Sistema de Agua Municipal de Norwalk realizó sus informes de Protección y Evaluación de Fuentes de Agua Potable en 2003. Se consideró que los pozos eran potencialmente vulnerables al procesamiento de petróleo y productos químicos y tenían una eficacia moderada contra la intrusión de VOC. Para obtener información adicional o para solicitar una copia de la Evaluación de fuentes, comuníquese con Gabriela García al (562) 929-5511. También puede enviar su solicitud por correo a Norwalk City Hall, Attention Gabriela Garcia, 12700 Norwalk Blvd., Norwalk, CA 90650

¿Cómo Puedo Participar en las Decisiones Sobre Asuntos Acerca del Agua Que Me Puedan Afectar ?

El público es bienvenido a asistir a las reuniones del Consejo de la Ciudad en el primer y tercer martes de cada mes a las 6:00 pm en 12700 Norwalk Blvd., Norwalk, CA 90650.

¿Cómo Me Pongo En Contacto Con Mi Agencia del Agua Si Tengo Preguntas Sobre La Calidad Del Agua?

Si tiene preguntas específicas sobre la calidad del agua del grifo, comuníquese con Marco Ramirez al (562) 929-5511.

Visítenos en la web en: www.norwalkca.gov

NORWALK MUNICIPAL WATER SYSTEM

12700 NORWALK BLVD

NORWALK, CA 90650

NORWALK MUNICIPAL WATER SYSTEM
2024 CONSUMER CONFIDENCE REPORT

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. Para obtener una copia en Español, llame a (562) 929-5926

Daimntawv tshaj tawm no muaj lus tseemceeb txog koj cov dej haus. Tshab txhais nws, los yog tham nrog tej tug neeg uas totaub txog nws.

此份有关你的食水报告,内有重要资料和信息,请找他人为你翻译及解释清楚。

この情報は重要です。翻訳を依頼してください。

Chi tiết này thật quan trọng. Xin nhờ người dịch cho quý vị.

이 안내는 매우 중요합니다. 본인을 위해 번역인을 사용하십시오.

