



2024 UTILITY RATES FOR WATER, SEWER & STORM

Monthly Base Rates:

Water = \$33.08

Sewer = \$101.75

Storm = \$26.41

Monthly Water Consumption Rates:

1-7 units = \$4.63 per unit

8-14 units = \$5.29 per unit

15 units on up = \$5.95 per unit

Pacific Municipal Code Section 14.01.010, City of Pacific Billing Procedures:

New Account: \$25.00

Billed on the first billing statement after applied.

Returned check: \$35.00

Charges the City of Pacific receives from the bank for return checks are passed onto the account holder.

Shut off: \$80.00

Delinquent utility accounts without arrangements, are penalized with a water disconnection and \$80.00 reconnection charge. The balance must be paid in full before water is restored. If you are experiencing difficulty paying your utility bill, before you reach this point, please contact us at billing@ci.pacific.wa.us or 253-929-1100 to make payment arrangements and avoid this fee.

Late fee: 10% of the balance

Payments are due on the 20th of each month with a grace period through 5:00 p.m. on the last business day of the month. Late fees are then assessed at 10% of the owing balance. If you are experiencing difficulty paying your utility bill, before you reach this point, please contact us at billing@ci.pacific.wa.us or 253-929-1100 to make payment arrangements and avoid this fee.

After-hours reconnection of water service: \$150.00

Requests to have water reconnected after normal working hours incur an after-hours call-out fee of \$150.00.

Illegally turning services on: \$150.00

An owner or tenant of the property that causes the water to be turned on after a city representative has already shut it off, at the meter or electronically, will be charged a \$150.00 meter tamper fee.

Other Helpful Links:

Garbage & Recycling Service: Waste Management, www.wm.com/us/en/myhome or 1-800-592-9995

Electric & Gas Service: Puget Sound Energy, www.pse.com or 1-888-225-5773

City of Pacific: www.pacificwa.gov

Online Bill Pay: Xpress Bill Pay, <https://xpressbillpay.com/#/?org=pacific10289>

Utility Customer Portal: <https://my-pacwa.sensus-analytics.com/login.html#/signin>

Instructions for registering:

https://www.pacificwa.gov/UserFiles/Servers/Server_11181572/File/Services/Finance/Utilities/Customer%20Portal%20Instructions.pdf

Weekly Electronic Newsletter: PACIFIC PULSE, <https://pacificwa.us10.list-manage.com/subscribe/post?u=6935a663e7aa2fda47cd77a90&id=1b7649917b>