

Electric Utility Shutoff Protection Notice

The City of Petoskey offers short term utility shutoff protection for the following electric utility customers:

Medical Emergency and Critical Care Customers with certified documentation are provided short term shutoff protection.

Customers on Active Duty in the Military are provided certain shutoff protections due to reductions in household income as the result of a call to active duty in the military.

Eligible Low Income Customers who do not exceed 150 percent of the poverty level and who enter into a Winter Protection Payment Plan are afforded shutoff protection during the Heating Season of November 1 through March 31.

Eligible Senior Citizen Customers 65 years of age and older are provided certain electric utility shut off protections during the Heating Season of November 1 through March 31.

If you feel you qualify for one of these programs or know someone who does and would like **additional information and/or forms**, please contact the City of Petoskey's, Utility Billing Clerk at 231/347-2500.

Customers may also be eligible for financial assistance from the Michigan Department of Human Services at 231/348-1600 and they may be able to direct you to other programs and services available for financial assistance.