



CITY OF PULLMAN

Pullman Transit and Dial-A-Ride

775 N.W. Guy Street, Pullman, WA 99163

Transit (509) 332-6535 **Dial-A-Ride** (509) 332-5471 **Fax** (509) 338-3247
E-mail pullmantransit@pullmantransit.com **Website** www.pullmantransit.com

ADA ELIGIBILITY FOR DIAL-A-RIDE

The Americans with Disabilities Act has established categories of persons who are eligible to receive Paratransit services complementary to fixed route service. These persons are functionally defined based upon their inability to use existing fixed route service.

In compliance with ADA Regulations, Pullman Transit has implemented an ADA Eligibility process, and if denied ADA Certification, an appeal process.

ELIGIBILITY

1. Any person with a disability who can use an accessible vehicle, but for whom any desired trip cannot be made because the fixed route service they need to use is not yet accessible, is deemed eligible.
 - a. This category includes person who presently qualify under the 1986 Section 504 regulations for “Special Services” and includes person who use walkers, wheelchairs, braces, and others whose disabilities prevent them from utilizing an inaccessible vehicle or facility.
2. Individuals who are unable to independently board, ride, and/or disembark from an accessible vehicle.
 - a. The presence of a traveling companion does not effect the evaluation fo the eligible individual’s ability to independently utilize the transit service.
3. Individuals who have impairment-related conditions that prevent them from getting to or from a boarding or disembarking location. Examples of eligibility based on this category would include severe, chronic fatigue related to HIV and aids, heat sensitivity due to cardiovascular disease, or hypothermia due to quadriplegia.
4. An individual who has been certified by another transit provider will be considered eligible by Pullman Transit for 21 days as required by the ADA.
5. A person traveling as a companion of a person who is ADA Paratransit eligible is deemed eligible for that trip only. Additional traveling companions will be accommodated on a space available basis only.
6. Personal Care Attendants (PCAs) required by the eligible individual for travel are not considered companions.
7. Individuals may be eligible for ADA Paratransit if their disability is intermittent. Such individuals will need to be certified for eligibility based upon the most limiting aspects of their disability.
8. An individual will be certified as ADA Paratransit eligible if there is any part of the system in the designated service area that cannot be used or navigated by that individual because of a disability.
9. An individual will be certified as ADA Paratransit eligible if there is any part of the system in the designated service area that cannot be used or navigated by that individual because of the disability.



CITY OF PULLMAN

Pullman Transit and Dial-A-Ride

775 N.W. Guy Street, Pullman, WA 99163

Transit (509) 332-6535 **Dial-A-Ride** (509) 332-5471 **Fax** (509) 338-3247
E-mail pullmantransit@pullmantransit.com **Website** www.pullmantransit.com

Procedures for Determining ADA Paratransit Eligibility

The United States Department of Transportation's, American's with Disabilities Act regulations allow the requirement of medical certification in determining ADA Paratransit eligibility. Such documentation would be limited primarily to a specific impairment related to a disability.

Documentation from sources such as an independent living or rehabilitation counselor, physical therapist, or other such professional, would prove more useful in establishing an individual's ability to utilize transit service.

Pullman Transit utilizes an ADA eligibility process which generally relies on self-certification of a person's functional abilities, supplemented by additional documentation only as is required to effectively evaluate and classify an individual's specific impairments.

Documentation would also be required if a particular claim appeared to be unsupported by the information provided in the application or appeared to be fraudulent.

Documentation of ADA Paratransit Eligibility

A person determined to be eligible for ADA Paratransit service must be provided some form of documentation that can be used as identification if the person travels to another transit area. This documentation must include the name of the eligible individual, the name of the certifying transit provider, and the telephone number of the provider's Paratransit Coordinator, and expiration date, any conditions or limitations on eligibility, and if the individual indicated a need for a PCA.

More Information

If you have further questions, or would like to talk to someone further, please call us! (509) 332-5471