



RABA RUNABOUT GUIDE

QUICK-START GUIDE



What is Runabout?

Runabout is RABA's on-demand micro transit service. Runabout provides curb-to-curb service within a designated zone - all on your schedule. Your ride comes to you!

How do I book a Runabout trip?

There are two ways to book a trip:

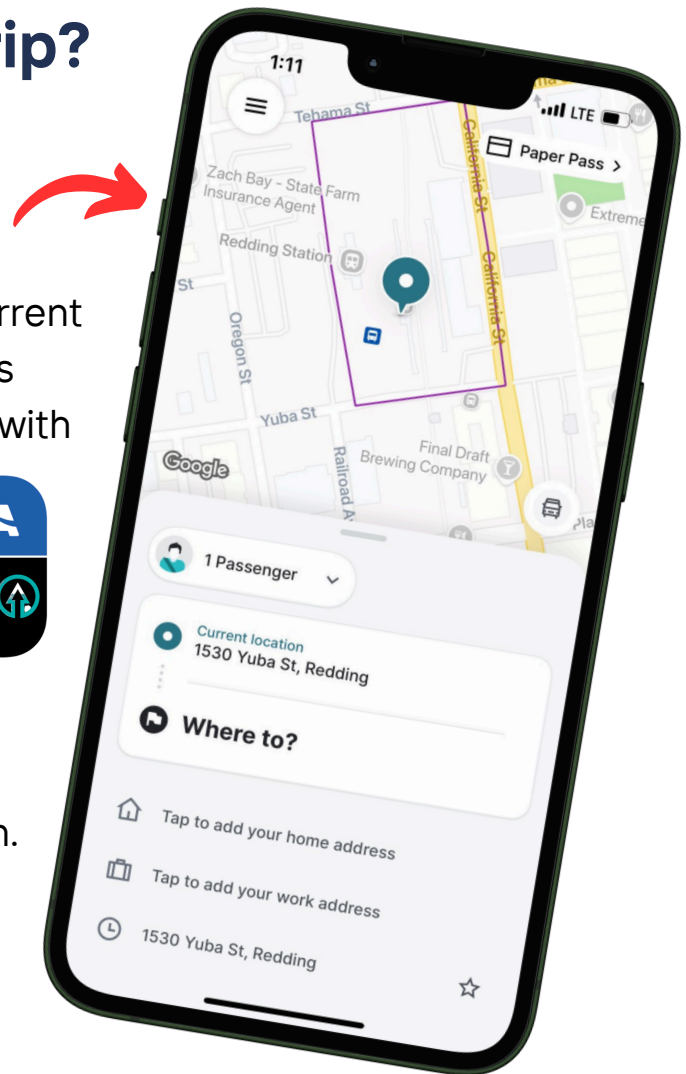
1 RABA & ShastaConnect App

- Enter in the number of passengers, your current location, and desired location. If Runabout is available for your trip, it will show an option with your booking results.
- Select book my ride



2 By calling 530-241-2877

- Reservations are accepted
 - Monday-Saturday 6:00 a.m. to 9:30 p.m.
 - Sundays 8:00 a.m. to 4:00 p.m.
- Only same-day trips are accepted



How much does it cost?

The price to ride Runabout is the same price as regular bus fare. Your RABA 2-hour pass, 24-hour pass, 7-day pass and 31-day pass is accepted on Runabout. Pay contactless from your phone on the Token Transit App. Fare price can be found on the next page.

Need more information?

For more details about Runabout, go to rabaride.com or call 530-241-2877.



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Fare Information

	2-Hour	24-Hour	7-Day	31-Day
General	\$ 2.00	\$ 4.00	\$ 25.00	\$ 50.00
Discount*	\$ 1.00	\$ 2.00	\$ 10.00	\$ 25.00

* Discount fare is for individuals with disabilities, Medicare card holders, and Seniors 65 and up. Instructions for obtaining a RABA Discount Card can be found at rabaride.com/fares.



Free Fare Programs

Fare for Runabout is free for Veterans, Youth under 18, Seniors 60+ with RABA Senior Card and Shasta College students and faculty. Must have proof of eligibility.



Key Features of Runabout



On-demand service in 30 minutes or less



ADA accessible with ramps and lifts



Equipped with bike racks



Share the ride with your friends and family



Door to door or curb to curb service

Ways to Book



1 With the RABA & ShastaConnect App

- Enter in the number of passengers, your current location, and desired location. If Runabout is available for your trip, it will show an option with your booking results.
- Select book my ride



2 By calling 530-241-2877

- Reservations are accepted:
 - Mon-Sat 6:00 a.m. to 9:30 p.m.
 - Sundays 8:00 a.m. to 4:00 p.m.
- Only same-day trips are accepted

Ways to Pay



1 With cash on the bus

Pay with exact change on the bus



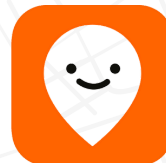
2 With RABA Bus Pass

RABA Bus Passes can be purchased online, over the phone, or in-person at the Downtown Terminal.



3 Credit or Debit with Mobile App

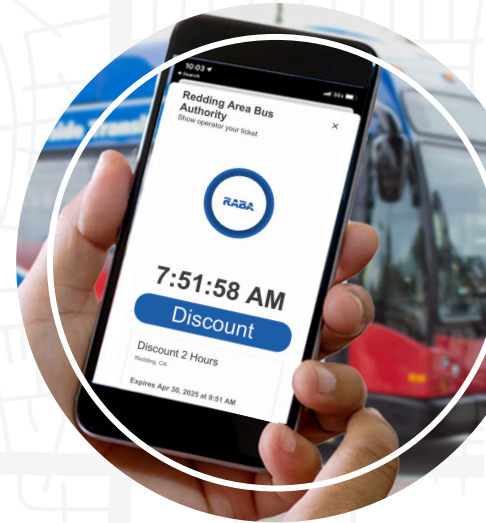
Download the TokenTransit or Moovit apps to pay your fare from your mobile device.



moovit



Token Transit



To learn about different fare types and discount programs, visit **rabaride.com** or call **530-241-2877**.

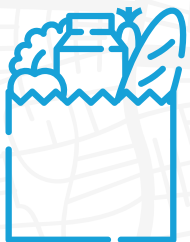
5 Tips for a Smooth Ride



- 1** All trips require that you book your ride either on the phone or on the app. No walk-ons allowed. If you get a message that no ride is available, try again in 10 minutes.



- 2** Make sure to add an accurate address or pin drop when booking to ensure a smooth pick up.



- 3** Passengers may bring items on board that they can safely navigate on their own while using Runabout services. Items may not block access for other patrons on the vehicle.



- 4** Be ready! Vehicles depart briefly after arriving at the set pick-up point.



- 5** Need to cancel your trip? Be sure to do so before the vehicle arrives, either on the app or by calling 530-241-2877.

Hours of Operation

Service hours vary by zone. Reservations open at each zone's start time and close 30 minutes before service ends.

General Operating Hours

- Mon–Fri: 6:00 a.m. – 10:00 p.m.
- Sat: 9:00 a.m. – 10:00 p.m.
- Sun: 8:00 a.m. – 4:00 p.m.

No Service on: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Saturday Service (Evening, East Redding, Central/West Redding Zones Only) will operate on: Dr. Martin Luther King Jr. Day, Presidents Day, Cesar Chavez Day, Juneteenth Day, Veterans Day, Day after Thanksgiving, Christmas Eve.

No Saturday service in Shasta Lake/Mountain Gate or Anderson/South County zones.

Zone-Specific Hours:

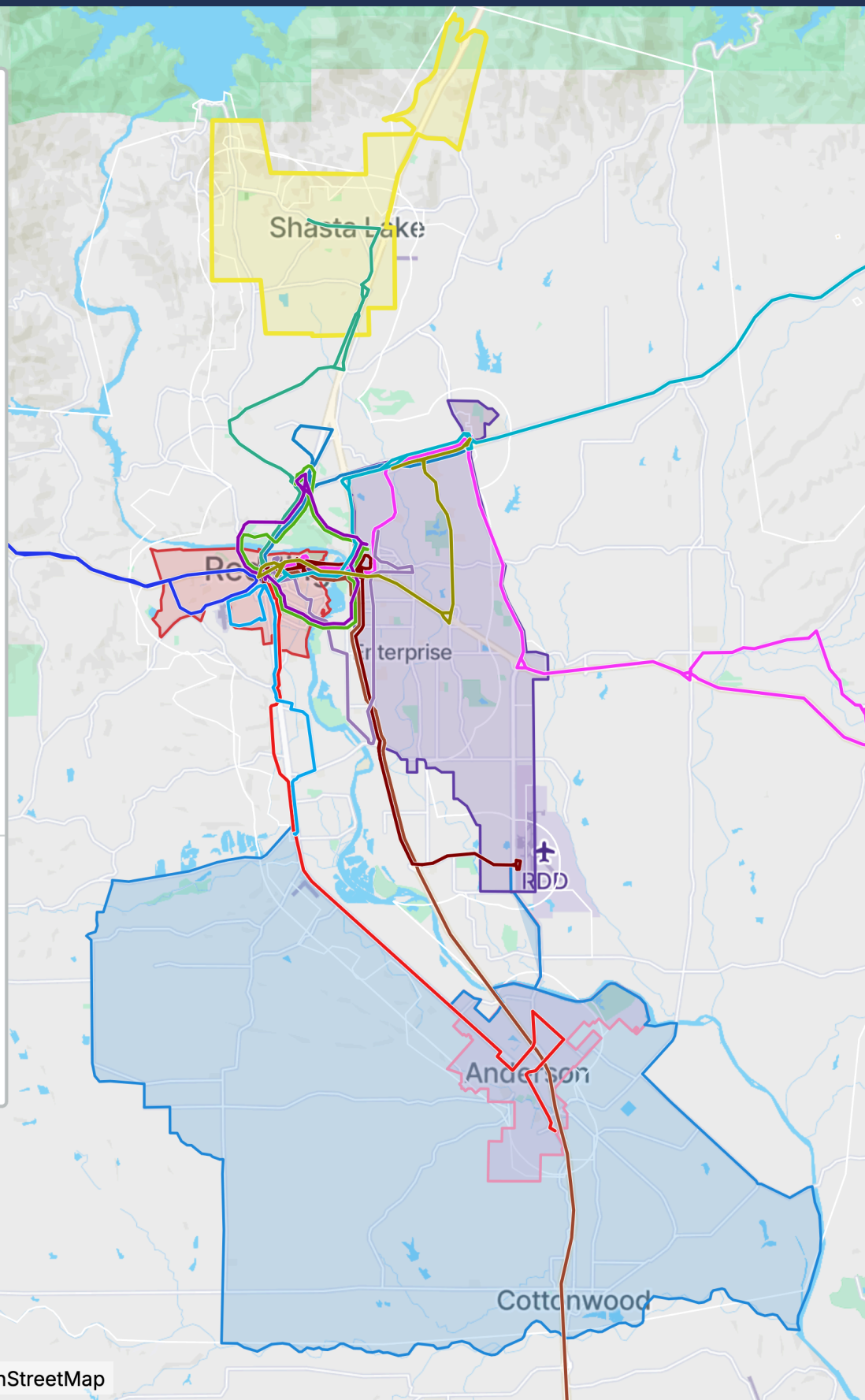
- **Shasta Lake/Mountain Gate:**
 - Mon–Fri: 6:20 a.m. – 6:20 p.m.
 - Sat–Sun: No service
- **Anderson Zone:**
 - Mon, Wed, Fri: 9:00 a.m. – 4:00 p.m.
- **Anderson/South County:**
 - Tue & Thu: 9:00 a.m. – 4:00 p.m.
- **East Redding:**
 - Mon–Fri: 6:20 a.m. – 6:20 p.m.
 - Sat: 9:20 a.m. – 5:20 p.m.
- **Central & West Redding:**
 - Mon–Fri: 6:20 a.m. – 6:20 p.m.
 - Sat: 9:20 a.m. – 5:20 p.m.
- **Evening Redding Urbanized Zone:**
 - Mon–Fri: 6:20 p.m. – 9:20 p.m.
 - Sat: 5:20 p.m. – 9:20 p.m.
- **Sunday Redding Urbanized Zone:**
 - 8:00 a.m. – 4:00 p.m.



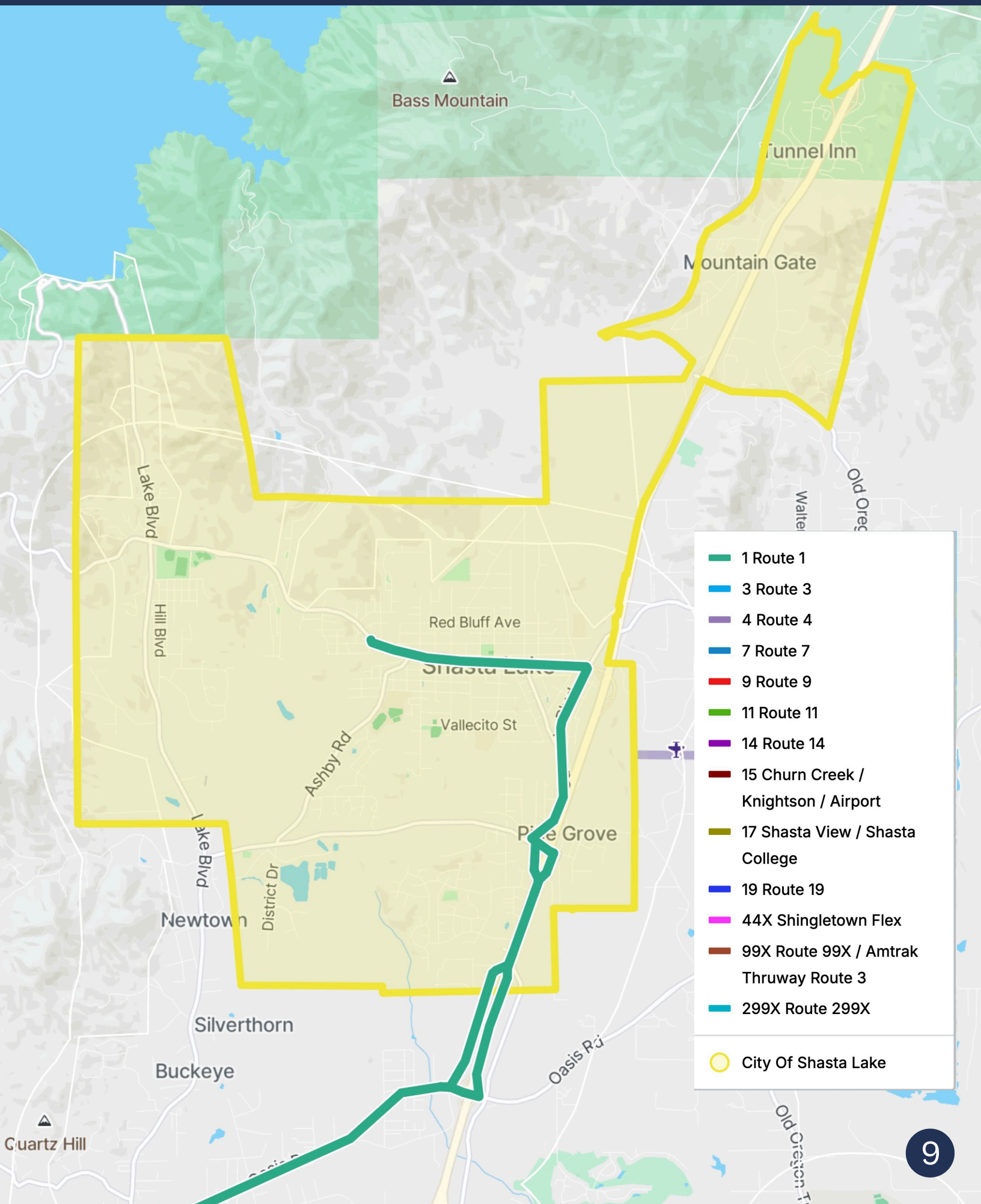
Runabout Daytime All Zones Map

- 1 Route 1
- 3 Route 3
- 4 Route 4
- 7 Route 7
- 9 Route 9
- 11 Route 11
- 14 Route 14
- 15 Churn Creek /
Knightson / Airport
- 17 Shasta View / Shasta
College
- 19 Route 19
- 44X Shingletown Flex
- 99X Route 99X / Amtrak
Thruway Route 3
- 299X Route 299X

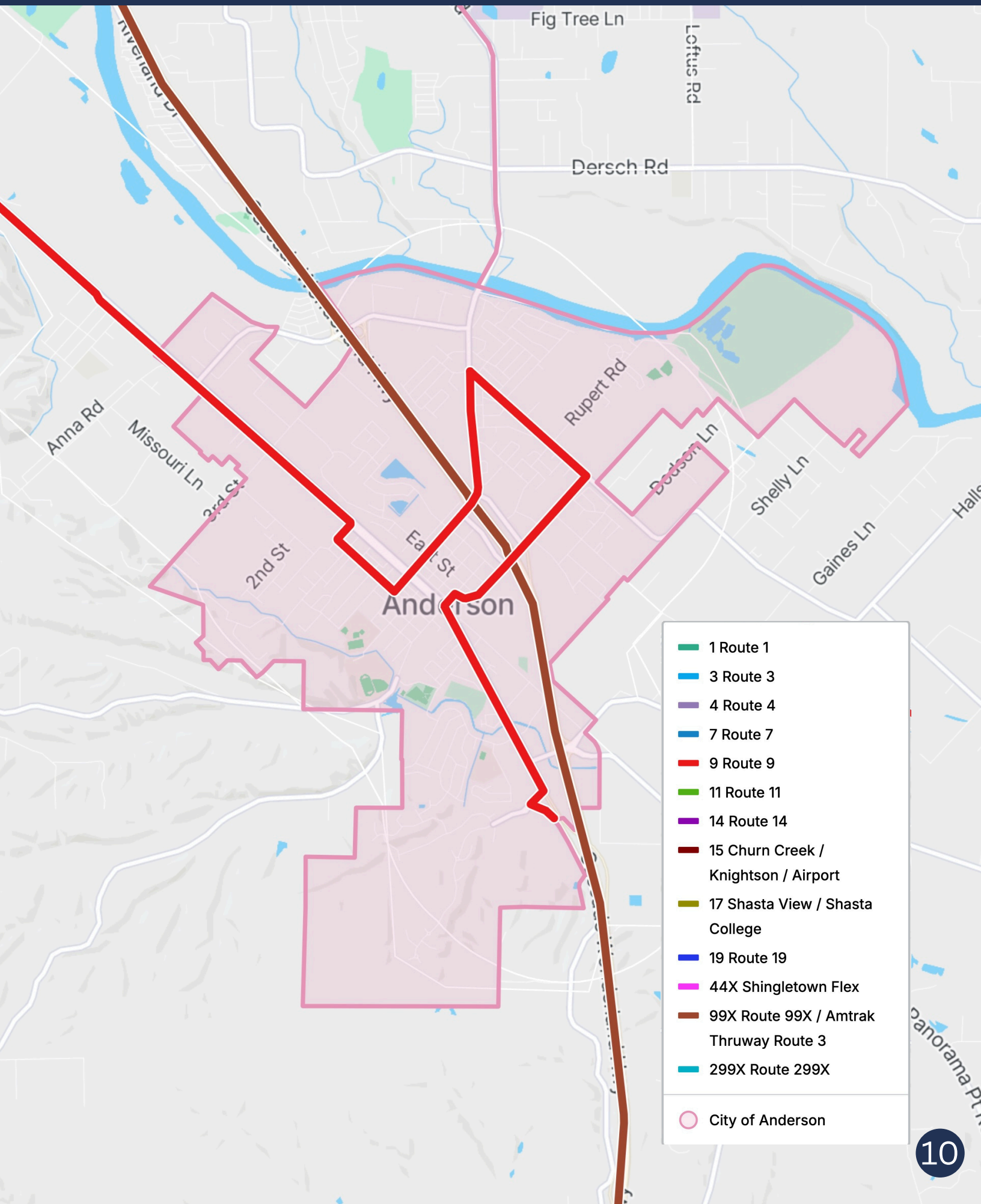
- Western Central Redding
- City Of Shasta Lake
- City of Anderson
- Anderson/SW Shasta Co.
- East Redding



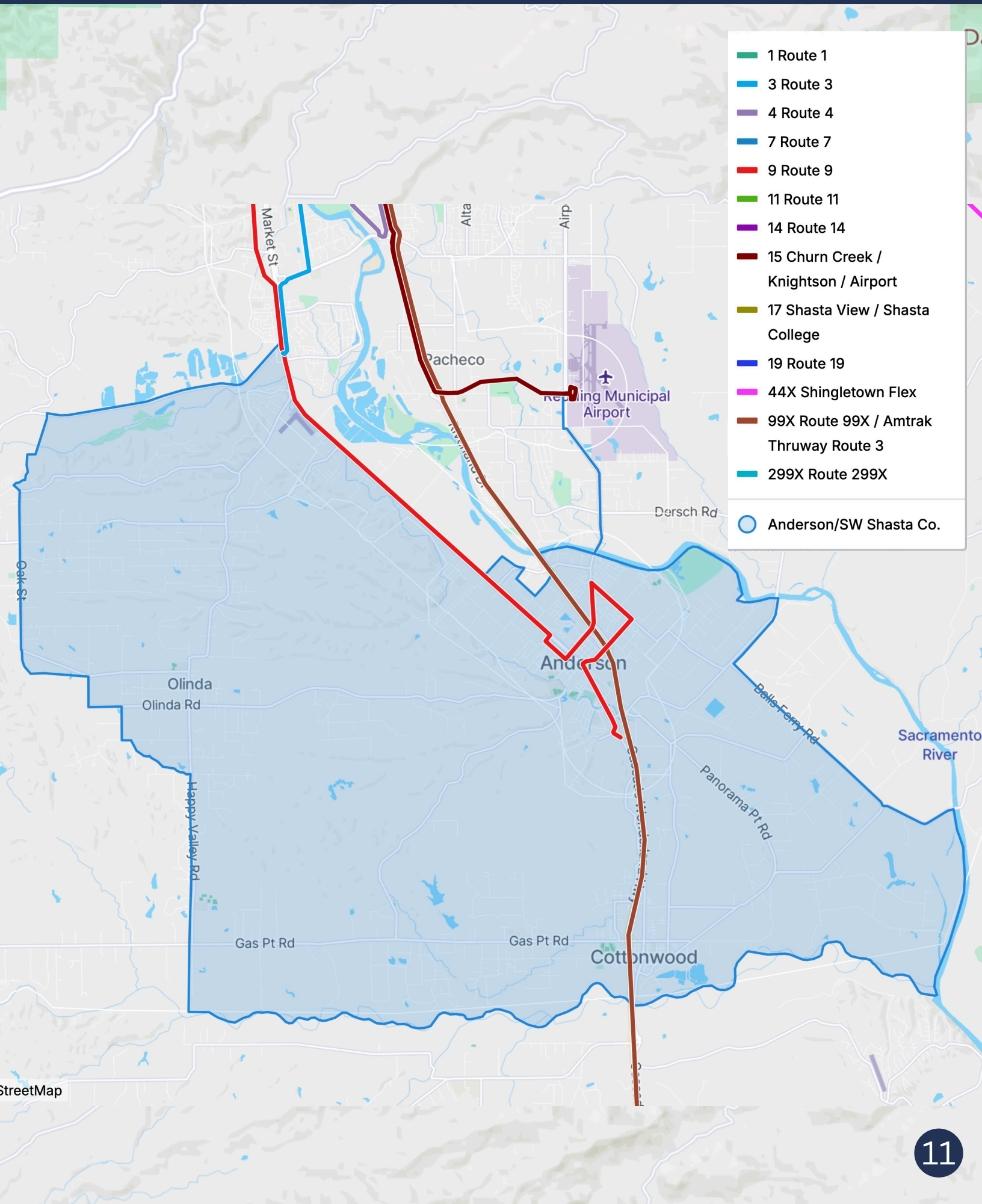
Shasta Lake Mountain Gate Zone Map



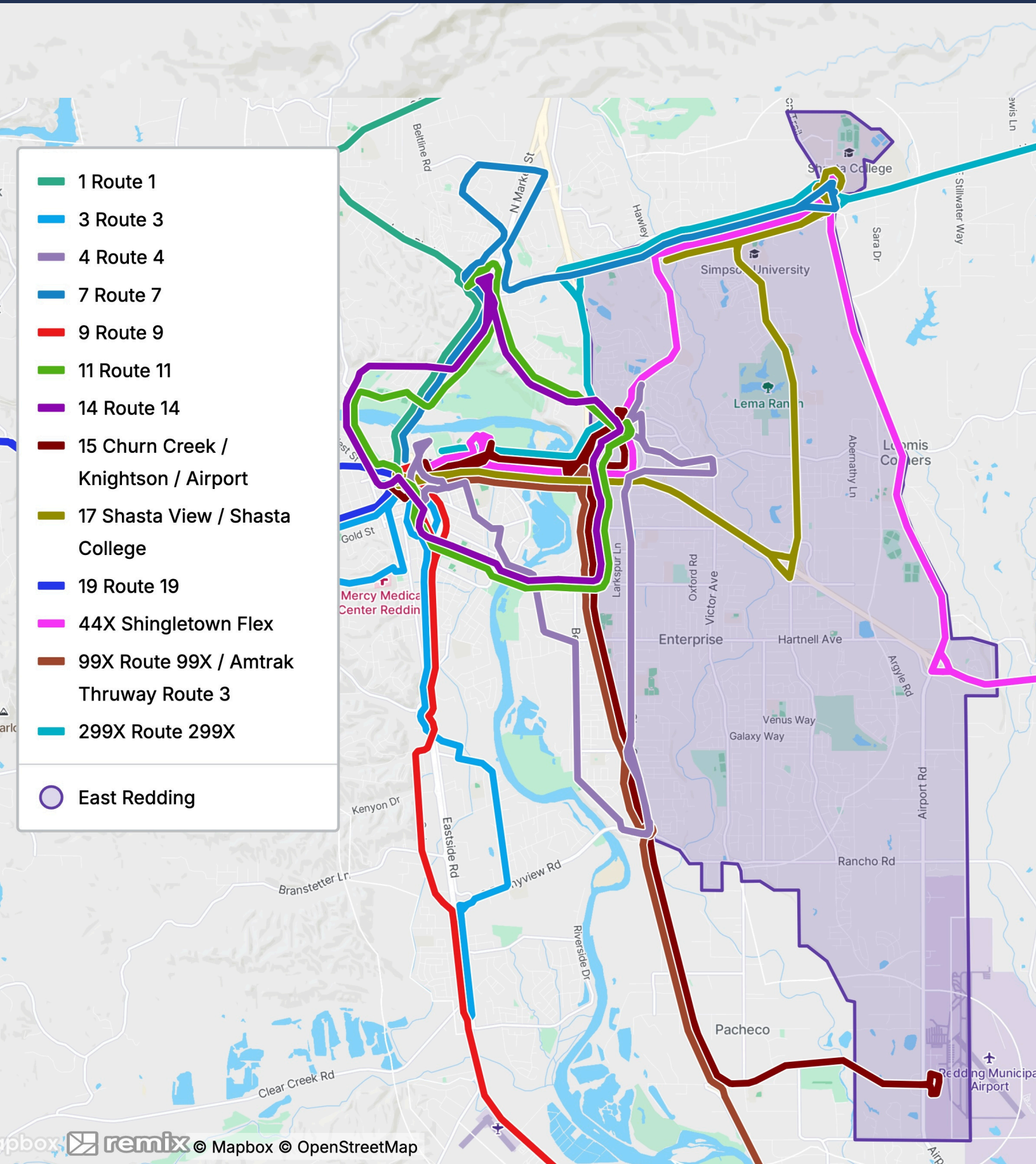
Anderson Zone Map



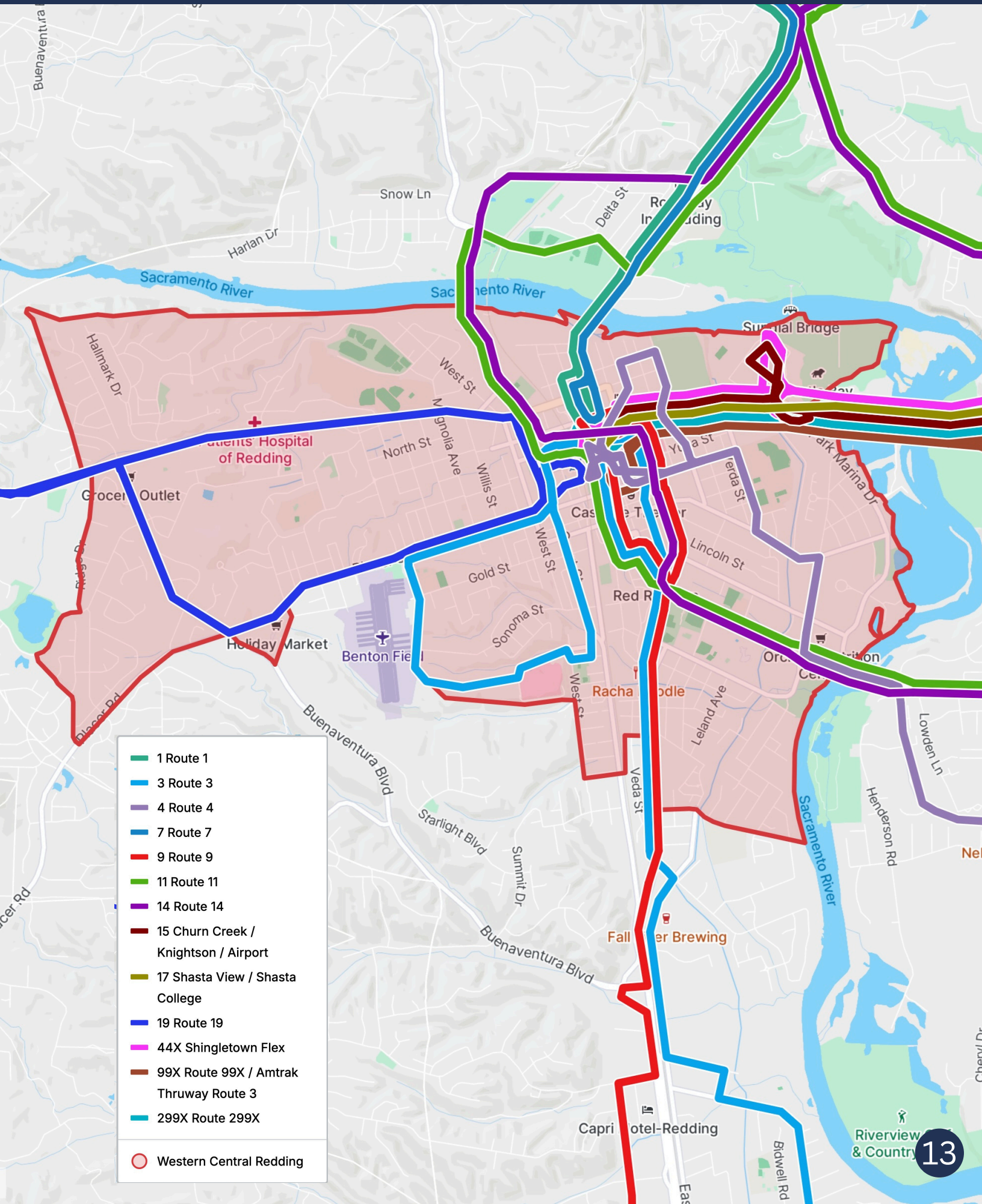
Anderson South County & Cottonwood Zone Map



East Redding Zone Map



West Redding Zone Map



Runabout Evening & Sunday Zone Map

