

**NOTICE OF WORK MEETING OF THE
CITY COUNCIL OF THE CITY OF ST. GEORGE,
WASHINGTON COUNTY, UTAH**

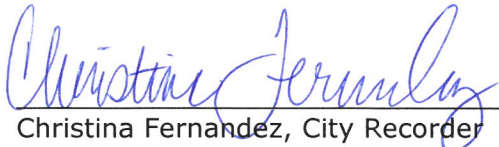
Public Notice

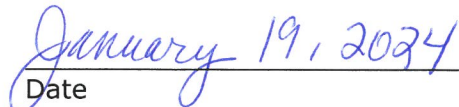
Public notice is hereby given that the City Council of the City of St. George, Washington County, Utah, will hold a work meeting in the Administrative Conference Room at the St. George City Offices located at 175 East 200 North, St. George, Utah, on Thursday, January 25, 2024 commencing at 4:00 p.m.

The agenda for the meeting is as follows:

Call to Order
Invocation
Flag Salute

- 1. Update from Diana Call, Executive Director of the DinosaurAH!torium Foundation.**
- 2. Discussion regarding Washington County transportation.**
- 3. Discussion regarding amending city code to allow for the use of golf carts on city roads.**
- 4. Discussion regarding Billing Policy 10.87 regarding delinquent utility accounts and shutoff process.**
- 5. Reports and updates from the Mayor, Councilmembers, and City Manager.**
- 6. Request a closed meeting to discuss litigation, security, property acquisition or sale, or the character and professional competence or physical or mental health of an individual.**


Christina Fernandez, City Recorder


Date

REASONABLE ACCOMMODATION: The City of St. George will make efforts to provide reasonable accommodations to disabled members of the public in accessing City programs. Please contact the Human Resources office at 435-627-4674, at least 24 hours in advance if you have special needs.



ANNUAL REPORT

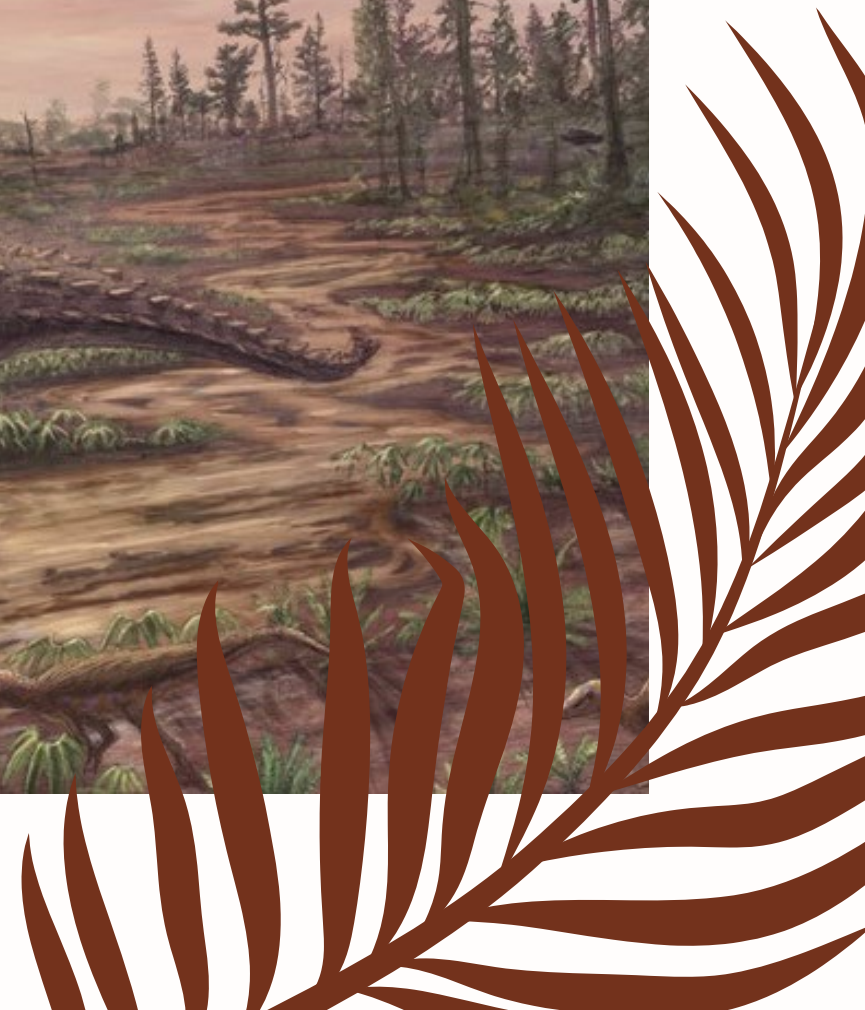
20 23

MISSION

Research, Preserve, Interpret, and Exhibit the fossil resources of the area and the story of this specific site for the Benefit, Education, and Enjoyment of our valued communities and the scientific world.

VISION

We strive to be an anchor for Earth Sciences in the southern Utah region.



CURATION

DEPT

- *Utah Collections Preservation program participant
- *Utah OSHA inspected the lab for safety, passed in November
- *\$6000 grant
- *\$10,000 dust collection system



COLLECTIONS

- *Hilltop Blocks
- *Degradation of fossils that are out in the weather
- *Who could we work with to find alternative spaces to protect them?



FIELD WORK

*Major discovery made in the Glen Canyon National Recreation Area near Lake Powell

*First Tritylodontid bonebed found in the Navajo Sandstone in Utah

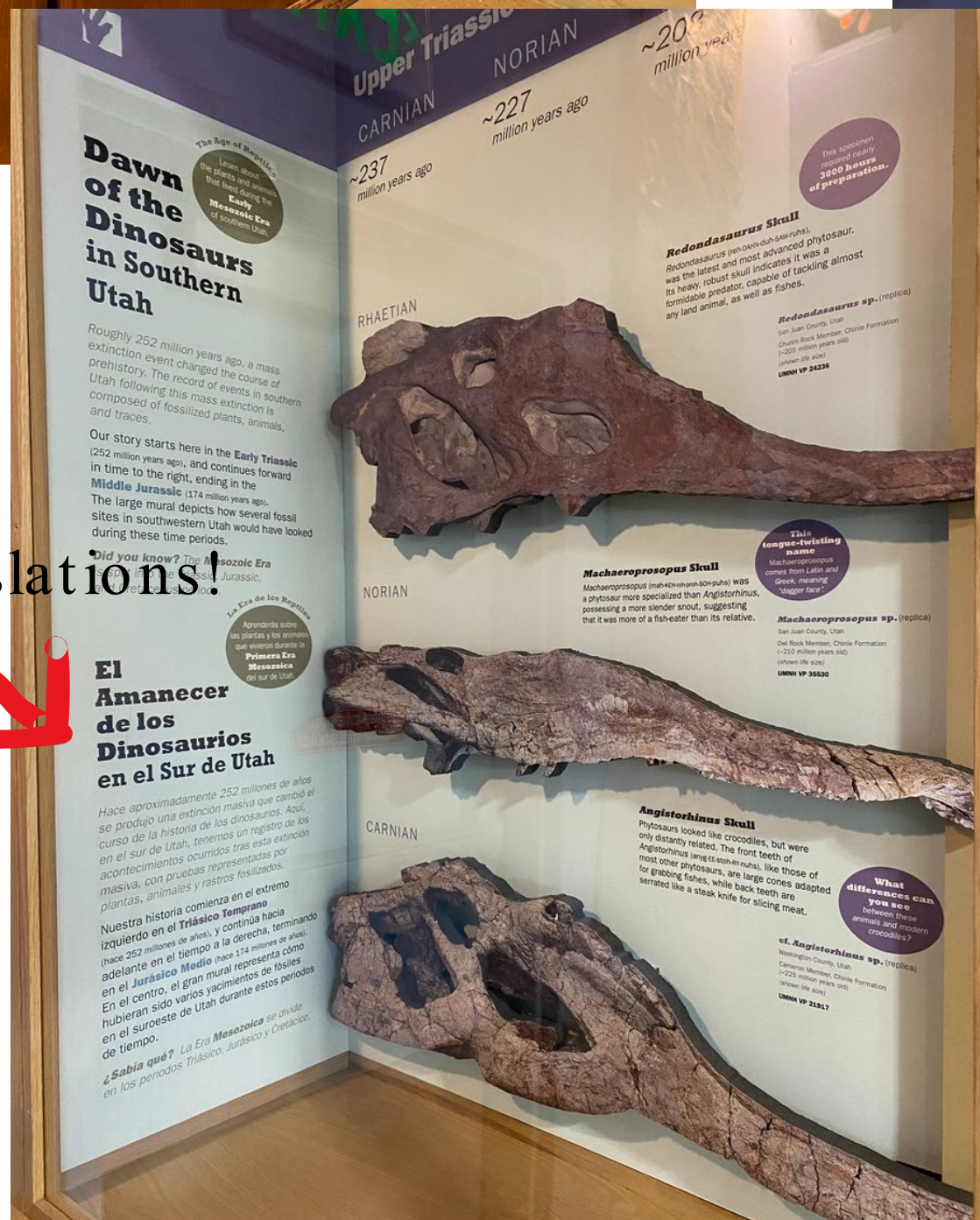
*Image is of these little creatures who are early mammal relatives





BEFOR

Spanish Translations!



EXHIBITIONS

Dawn of the Dinosaurs, Phase 3

CURRENT



EDUCATION

- *Attended 36 events reaching 16,200 people outside the museum!
- *50 volunteers gave 4,490 hours of their time and 63 community service volunteers worked off 941 hours
- *1830 students came through the museum on guided tours
- *Teacher Training Workshops partnering with WCSD & teaching trunks used by 8 teachers





FINANCIALS & VISITOR

STATS

Gross Income: \$646,000

-Admission: \$370,100 -Gift Shop: \$228,300

Net Loss: -\$63,600

Grants: \$48,900

Total Donations: \$13,700

Investments: \$300,000 - Increase for 2023: \$44,000

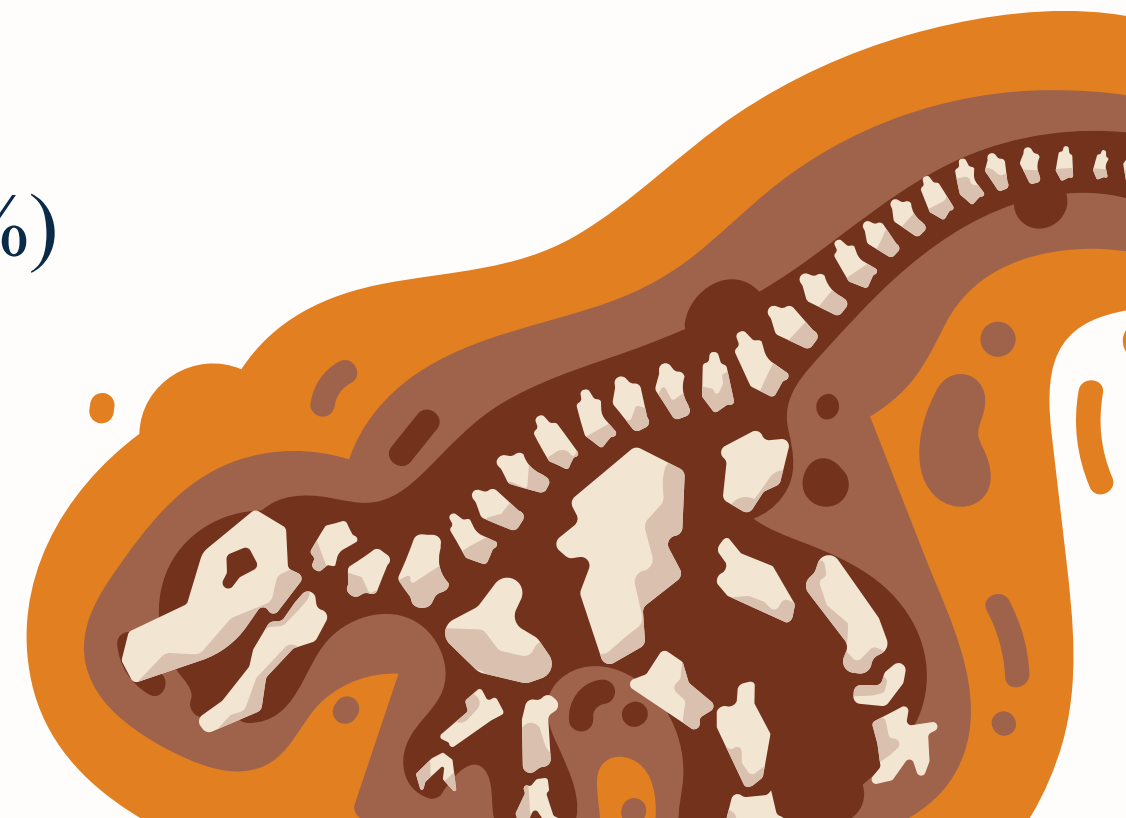
Total Museum Visitors: 59,300

-Locals: 12,100 (20%) -Tourists: 47,200 (80%)

Outreach Visitors: 16,200

Tours: 1830

Summer Paleo Talks Participants: 1500





GIFT SHOP

*Upgraded to new Point of Sale System

*Grossed: \$228,300

*Net: \$119,400

*Revamping our product lines

*Shifting to high margin items

*Reducing labor costs and overhead



DEVELOPMENT

DEPT I

- *First year with a paid Development Director, Theresa Joers
- *Finalized the first development plan
- *Created the Steward Giving Program and raised \$7140 in donations
- *Ran our first Giving Tuesday campaign and raised \$550





JAMS THROUGH THE JURASSIC

*A Fundraising Concert!

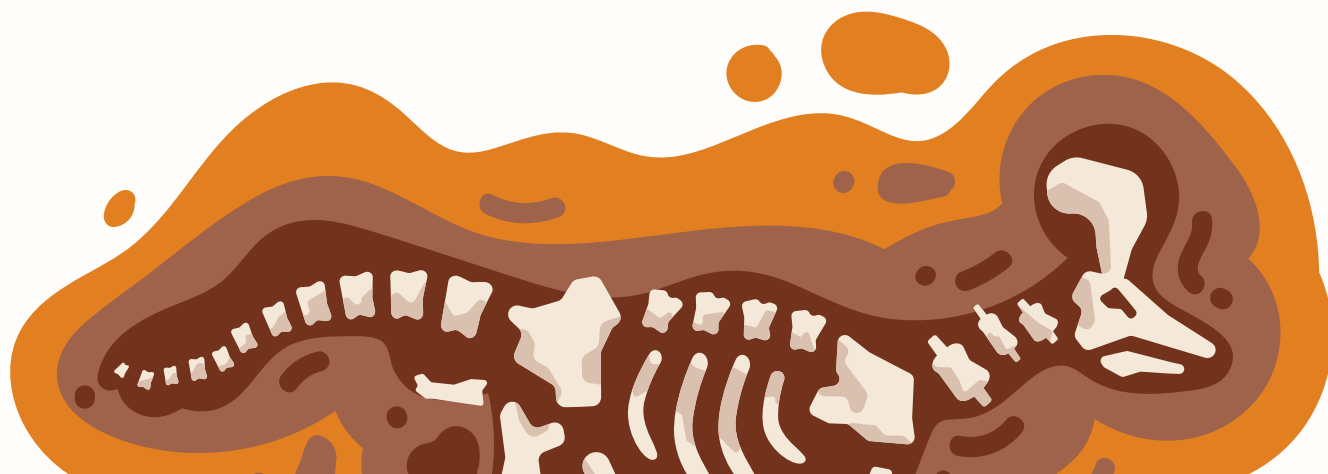
*When: February 29th, 5:30-9pm

*Where: Hilton Garden Inn

*Tickets: \$40/person, \$280/table of 8

*Dancing - Raffle - Silent Auction - Dinner

*No Host Bar - Fun!



FUNDRAISER CONCERT FOR St. George **Dinosaur** Discovery Site

JAMS THROUGH THE JURASSIC

SCAN FOR TICKETS



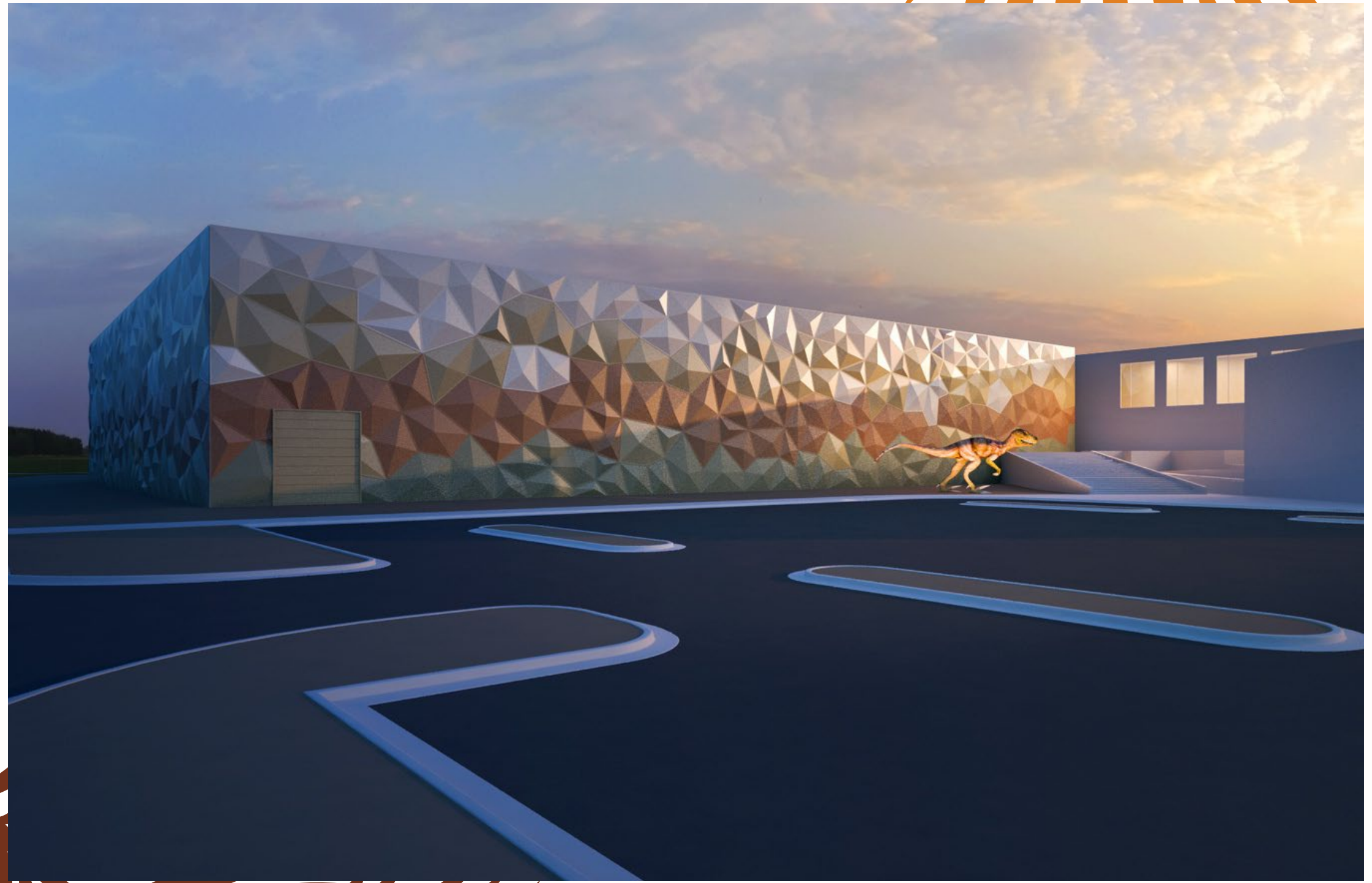
DATE: FEBRUARY 29, 2024
DOORS OPEN AT 5:30PM
MUSIC STARTS AT 6:00PM

TICKETS: \$40 PER PERSON
\$280 PER TABLE OF EIGHT

VENUE: HILTON
GARDEN INN

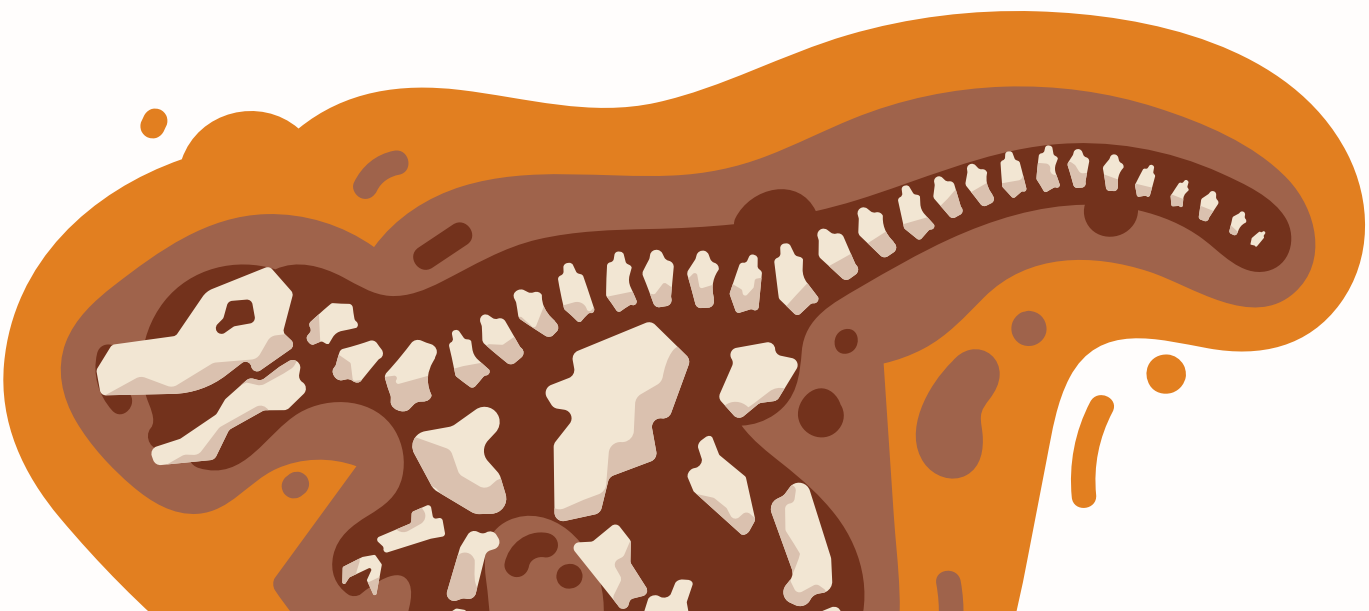
DINNER, RAFFLE, SILENT AUCTION, DANCING, NO HOST BAR





BIG DREAMS

- *Discovering new fossils across the street and Developing that site further
- *A new building that covers the hill and fossils we find as well as integrating with the city park
- *A collections and research facility



THANK YOU!



SGDS Team

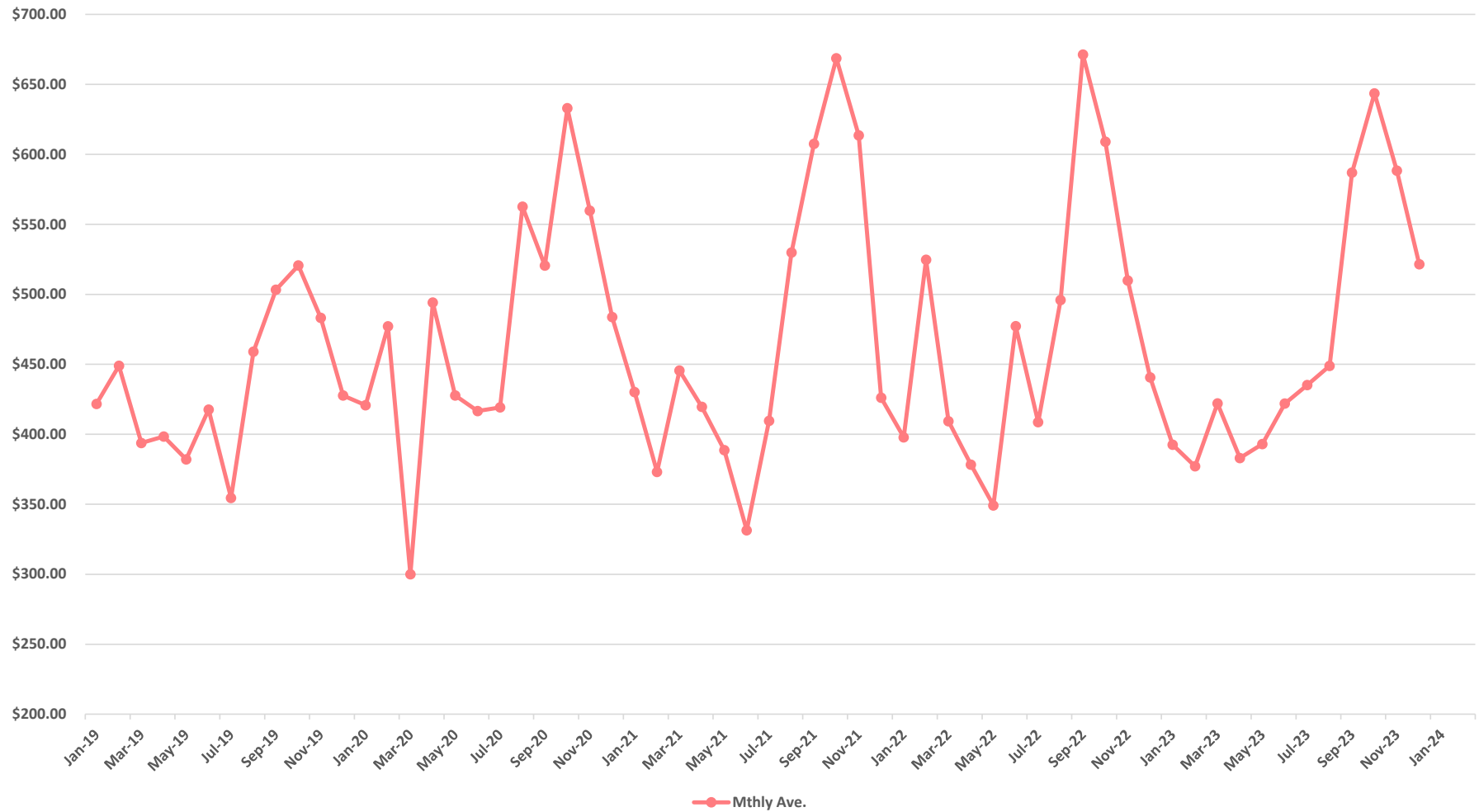


Discussion Regarding Utility Shut Off Process

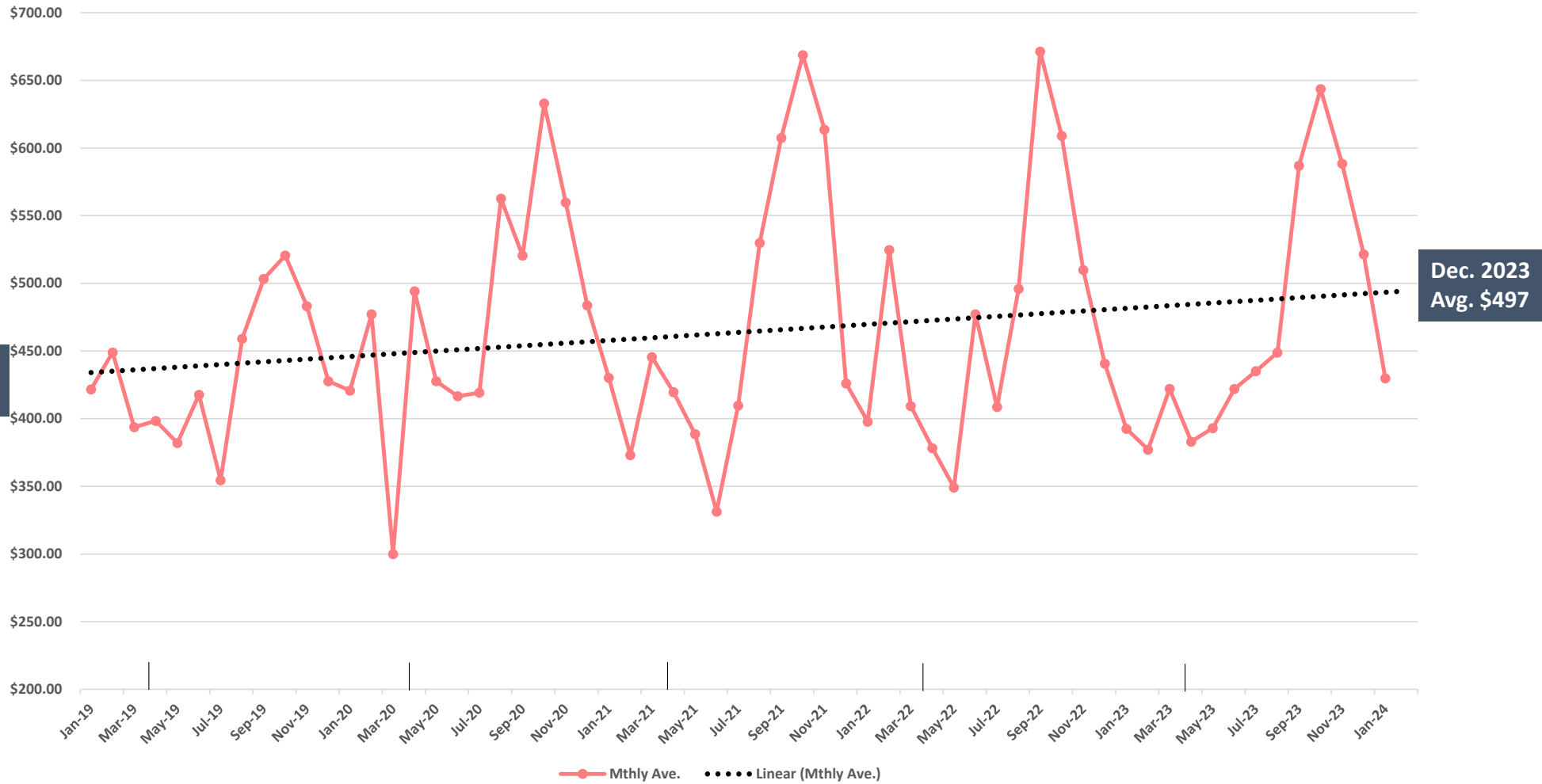
City Council Work Meeting

January 25, 2024

Average Full Balance Outstanding

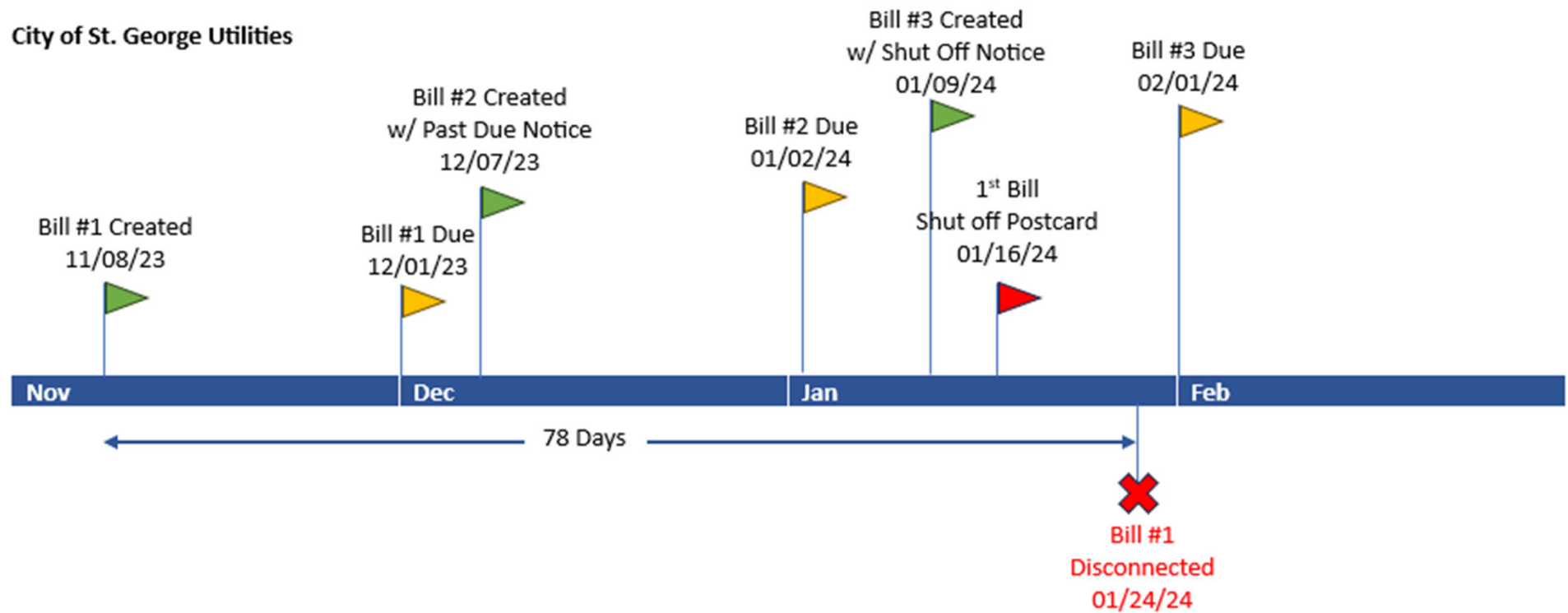


Average Full Balance Outstanding

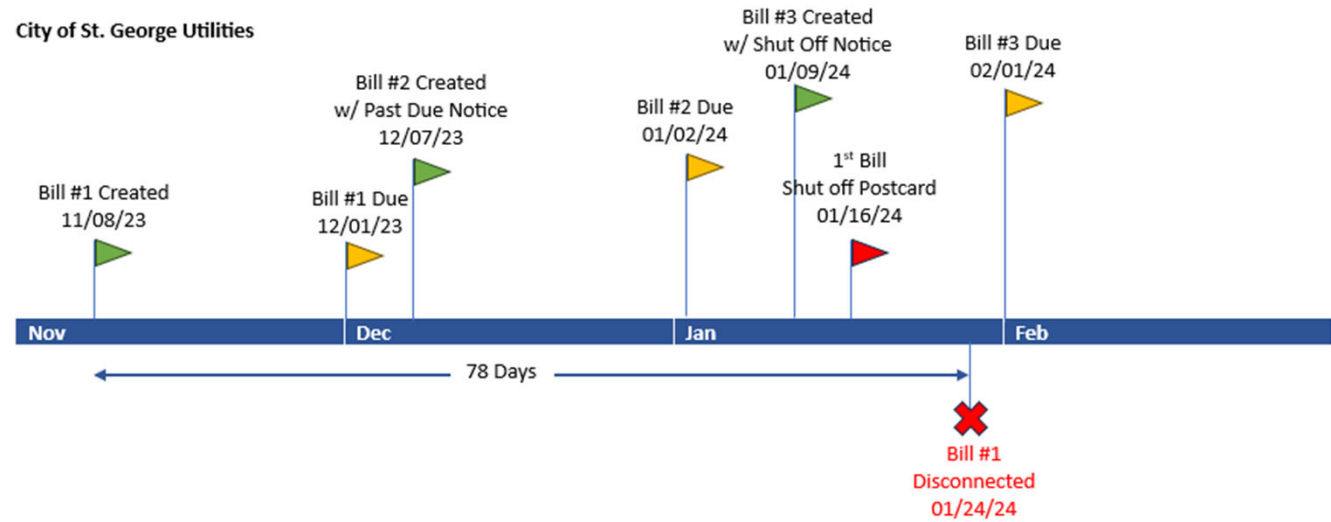


City Shut Off Process

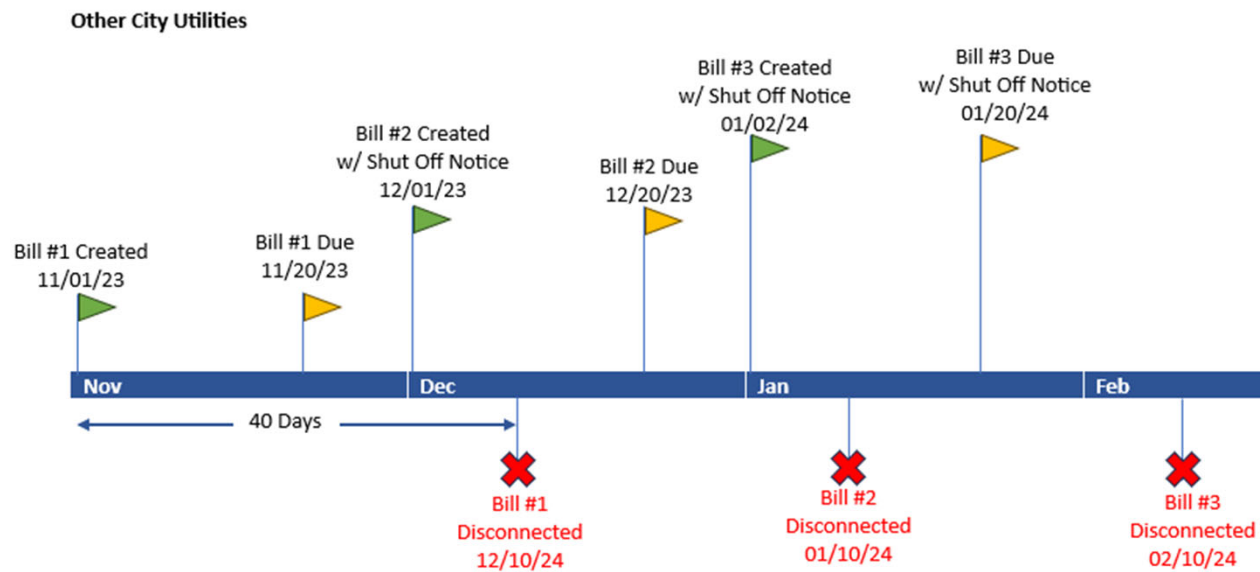
City of St. George Utilities



St. George

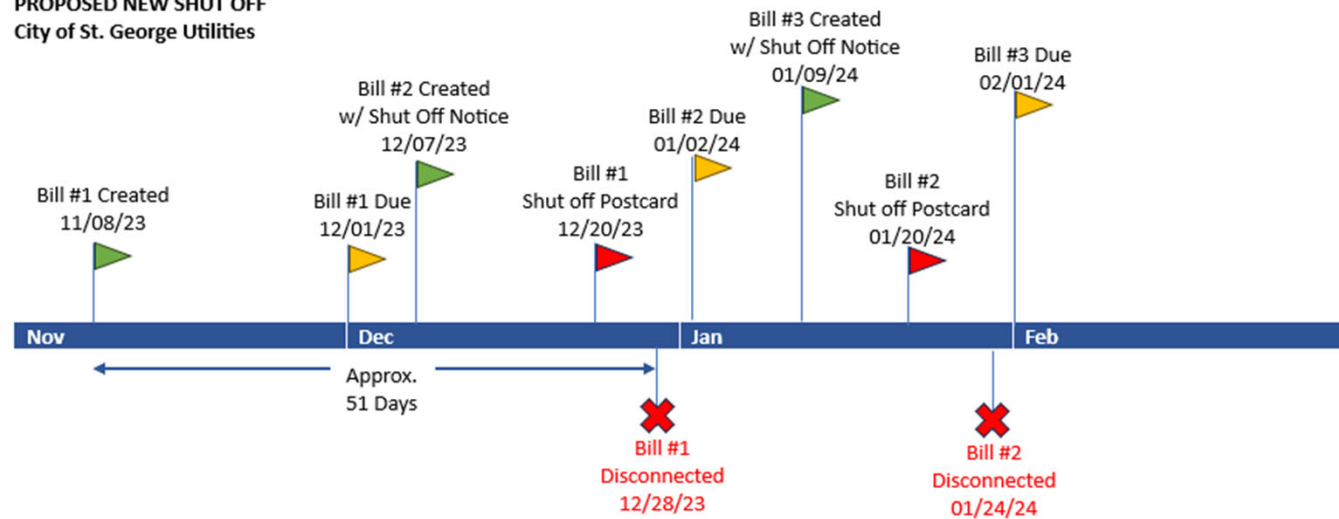


Other City's in the County



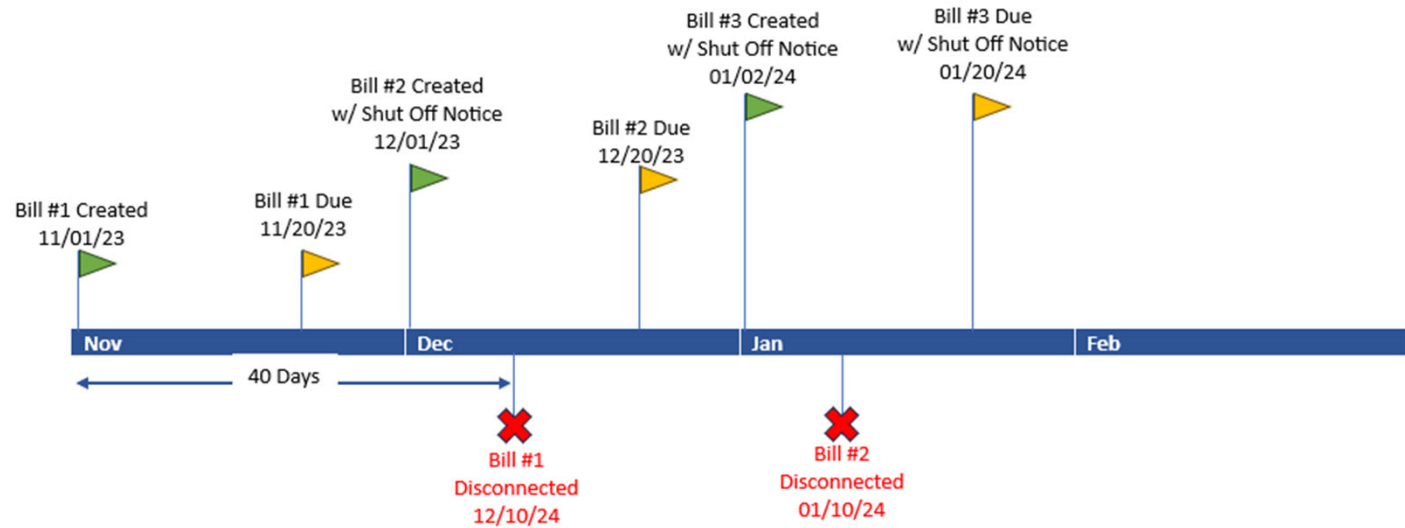
PROPOSED St. George

PROPOSED NEW SHUT OFF City of St. George Utilities



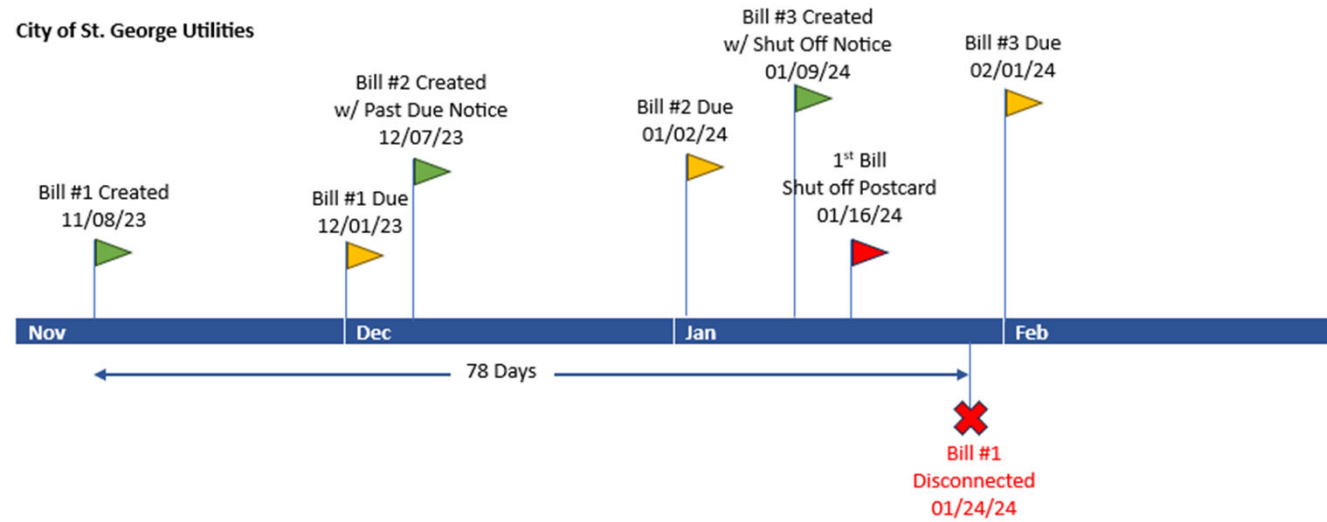
Other City's in County

Other City Utilities



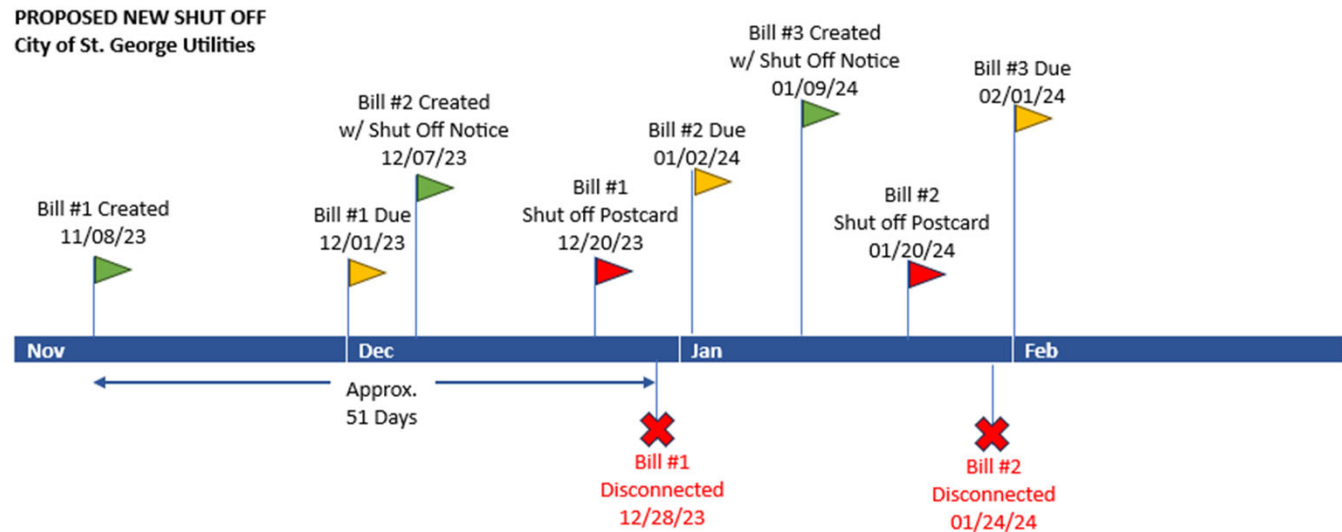
CURRENT St. George

\$497 + \$25
added to bill



PROPOSED St. George

\$249 + \$25
Owing



Two Months vs. One Month Past Due

Current Shut Off Process Two Months

<u>SUMMARY OF CHARGES</u>	
Previous Balance	\$475.23
Payments Received	\$0.00
Penalties	\$22.34
PAST DUE AMOUNT	\$497.57
Current Charges	\$237.47
Total Amount Due	\$735.04
YOUR ACCOUNT IS DELINQUENT!	

Proposed Shut Off Process One Month

<u>SUMMARY OF CHARGES</u>	
Previous Balance	\$235.89
Payments Received	\$0.00
Penalties	\$13.34
PAST DUE AMOUNT	\$249.23
Current Charges	\$237.47
Total Amount Due	\$486.70
YOUR ACCOUNT IS DELINQUENT!	

Billing Policy – 10.87

Delinquent Accounts:

The first notice is printed on the utility bill when one month's balance is delinquent in addition to the current month. The notice reads:

Delinquent First Past Due Notice

THIS ACCOUNT IS NOT CURRENT. TO PREVENT SERVICE INTERRUPTION, REMIT THE ENTIRE PAST DUE AMOUNT BY 4:30 PM ON XX/XX/XXXX. FAILURE TO SUBMIT PAYMENT WILL RESULT IN A \$XX.XX CHARGE, AND SERVICE SHUTOFF PROCEEDINGS BEING INITIATED.

~~YOUR ACCOUNT IS PAST DUE. SERVICE MAY BE TERMINATED IF PAST DUE AMOUNT OF \$\$\$ is not paid by DATE XX, XXXX.~~

IF YOU HAVE ALREADY PAID, PLEASE DISREGARD THIS NOTICE.

The second notice is printed on the utility bill when two months' balance is delinquent in addition to the current month. This notice reads:

Second Past Due Shut Off Notice ~~YOUR ACCOUNT IS DELINQUENT! SERVICE WILL BE CUT OFF DATE XX, XXX IF THE ENTIRE PAST DUE AMOUNT IS NOT PAID BY 5:00 P.M. ON DATE XX, XXX AT THE CITY OFFICES. IF SERVICE IS DISCONNECTED, A \$XX.XX CHARGE WILL BE ADDED TO RECONNECT. IF YOU FEEL THE BILLING IS UNJUST OR THAT THERE IS GOOD CAUSE FOR APPEAL, A HEARING MAY BE SCHEDULED WITHIN 3 DAYS OF THIS NOTICE.~~

~~IF YOU HAVE ALREADY PAID, PLEASE DISREGARD THIS NOTICE~~

A final shut-off notice is mailed approximately seven (7) business days before the shut-off date. The customer is billed the mailing shut off notice fee \$10 for the processing and mailing of the final shut-off notice per the rate schedule. The notice reads:

Billing Policy – 10.87

A final shut-off notice is mailed approximately seven (7) business days before the shut-off date. The customer is billed the mailing shut off notice fee \$10 for the processing and mailing of the final shut-off notice per the rate schedule. The notice reads:

Shutoff Notice

SERVICES WILL BE SHUTOFF ON XX/XX/XXXX. FEES WILL BE ADDED FOR SHUTOFF PROCESSING. TO AVOID DISCONNECTION, THE ENTIRE PAST DUE MUST BE RECEIVED BY 4:30 PM ON XX/XX/XXXX (NO CHECKS ACCEPTED).

IF PAYMENT IS NOT RECEIVED BY THE DATE AND TIME NOTED ABOVE, THE ENTIRE ACCOUNT BALANCE MUST BE PAID BEFORE SERVICES ARE RESTORED. YOU HAVE THE RIGHT TO APPEAL THE SHUTOFF IF YOU FEEL THE BILLING IS UNJUST OR THERE IS NOT GOOD CAUSE FOR A SHUTOFF, WITHIN 3 DAYS OF THIS NOTICE. AS NOTICED ON YOUR LAST UTILITY BILLING, YOUR ACCOUNT WILL BE DISCONNECTED IF THE PAST DUE AMOUNT IS NOT PAID IN OUR OFFICE BY 5:00 PM ON THE ABOVE DUE DATE. IF SERVICE IS DISCONNECTED, A \$XX.XX CHARGE WILL BE ADDED FOR RECONNECTION.

Billing Policy – 10.87

Clean Delinquent
Notice language

Delinquent Accounts:

The first notice is printed on the utility bill when one month's balance is delinquent in addition to the current month. The notice reads:

Delinquent Notice

THIS ACCOUNT IS NOT CURRENT. TO PREVENT SERVICE INTERRUPTION, REMIT THE ENTIRE PAST DUE AMOUNT BY 4:30 PM ON XX/XX/XXXX. FAILURE TO SUBMIT PAYMENT WILL RESULT IN A \$XX.XX CHARGE, AND SERVICE SHUTOFF PROCEEDINGS BEING INITIATED.

IF YOU HAVE ALREADY PAID, PLEASE DISREGARD THIS NOTICE.

A final shutoff notice is mailed approximately seven (7) business days before the shutoff date. The customer is billed the mailing shut off notice fee for the processing and mailing of the final shutoff notice per the rate schedule. The notice reads:

Shutoff Notice

SERVICES WILL BE SHUTOFF ON XX/XX/XXXX. FEES WILL BE ADDED FOR SHUTOFF PROCESSING. TO AVOID DISCONNECTION, **THE ENTIRE PAST DUE** MUST BE RECEIVED BY 4:30 PM ON XX/XX/XXXX (NO CHECKS ACCEPTED).

IF PAYMENT IS NOT RECEIVED BY THE DATE AND TIME NOTED ABOVE, THE ENTIRE ACCOUNT BALANCE MUST BE PAID BEFORE SERVICES ARE RESTORED. YOU HAVE THE RIGHT TO APPEAL THE SHUTOFF IF YOU FEEL THE BILLING IS UNJUST OR THERE IS NOT GOOD CAUSE FOR A SHUTOFF, WITHIN 3 DAYS OF THIS NOTICE.

Billing Policy – 10.87

If the customer does not respond to the notices, service will be discontinued if full payment of the delinquent amount is not received by the cut-off date stated on the bill. This means received, not mailed, promised, intended, etc.— Checks will not be accepted from a customer if the customer is in a shut-off status due to non-payment. Shut-off status includes the customer being notified their account is scheduled for disconnection due to non-payment; or the account is listed on a shut-off list; or the customer is making a payment towards a payment arrangement agreement established in lieu of being shut-off. Under these situations, acceptable payments are in the form of cash, credit card, cashier's check, or money order, only.

If Customer files an appeal of the notice to shut-off a utility, the notice shall immediately be given to the City Manager for the appointment of three individuals to hear the appeal. Service will not be turned back on unless full payment is received, or the Administrative Services/Finance Department allows other arrangements. The Administrative Services Director, the Water Services Director, or the Energy Services Director may also elect to implement a deferred payment plan during adverse weather months and/or declared local state of emergencies.

If the customer is disconnected for non-payment, or on the shutoff status list after the required shutoff payment due date, the customer will be charged a shutoff processing service reconnection fee ~~upon reconnection of services~~. Any past due balance must be paid to transfer services to a new address.

Billing Policy – 10.87

Deposits:

Where residential premises served by utilities are leased by the user, the tenant thereof shall be required to post a deposit (see Attachment A) in such amount as established by resolution of the city council, guaranteeing payment of charges when due before services will be provided. If the residential applicant has already established good credit history with the city the deposit requirement may be waived upon approval of the Administrative Service Director or designee. If after three (3) years it has not been necessary to use any part of the a leased residential premises deposit, the city may return the deposit and accrued interest on the residential account and not require a further deposit unless there is a subsequent delinquency in the payment of a bill.

Commercial accounts shall post a deposit at least as great as the cost of utilities services for a six (6) week period (see Attachment A), guaranteeing payment of charges when due before services will be provided. If the commercial legal entity has already established good credit history with the city the deposit requirement may be waived upon approval of the Administrative Service Director or designee. If after two (2) years it has not been necessary to use any part of a commercial deposit, the city may return the deposit and accrued interest on that commercial account and not require further deposit unless there is a change of owner or subsequent delinquency in the payment of a bill.

Attachment A

Service Rate Schedule

(See City's Master Fee Schedule)

~~Residential & Commercial Connect/Reconnect Fee per electrical meter and water meter scheduled in advance of service during regular business hours (added to utility Bill) \$25.00~~

~~Residential & Commercial Same Day Connect Fee (New service to existing meter—added to utility bill in addition to normal Connect Fee) \$50.00~~



Questions?

SUBJECT: Billing Policy & Procedures/Utilities

POLICY NO: 10.87

APPROVED BY: City Council & City Manager

EFFECTIVE DATE: 08/19/1988 (revised 03/1990, 08/1998, 06/2001, 05/2006, 02/2008, 01/2009, 09/2011, 07/2014, 01/2017, 06/2017, 11/2018, 05/2020, ~~and~~ 07/2021, and 02/2024)

METHOD OF APPROVAL: Water & Energy Services Board/Staff recommended to City Council

POLICY: It shall be the policy of the City of St. George to adhere to the billing procedures and charge for products and services at the rates as outlined herein.

PURPOSE AND OBJECTIVE: To ensure proper payment is made by all Water and Energy Services customers and to ensure all customers are charged fairly and equitably for products and services received.

PROCEDURES AND RESPONSIBILITIES:

This policy outlines the procedures for disconnection of utility services for non-payment as well as charges related to late payments and shut-off notices. The policy also outlines the various fees for work done by the department for customers.

Late Charges:

Late charges will be applied automatically by computer at the rate specified in the Utility Rate Schedule available on City of St. George website. Past due amounts are credited on a priority basis as partial payments are received. The computer assumes delinquent amounts must be paid before current charges. Late fees may be adjusted by Customer Service Representatives or Billing Personnel if:

1. The customer has a **valid** reason why the bill was paid late such as the following:
 - a. Medical emergency, death in the family, mailed payment (forgetfulness is not a valid reason).AND
 - b. The late fee is \$10.00 or lessAND
 - c. The customer has **paid on time for the last 12 months** (excluding the payment for which the waiver is being requested)
2. The adjustment note to the billing department should reflect the answer to the above three criteria and should also be initialed by the Customer Service Representative making the adjustment.
3. A customer is allowed only one late fee adjustment during a 12-month period.
4. If the late fee exceeds \$10.00 or if the late fee waiver is denied and the customer still feels it should be reversed, refer the customer to the City Treasurer or Administrative Services Director.

In relation to the above procedure, if a customer is disputing an electric or water bill and requests further investigation, they should be advised to pay the bill by the due date to avoid late charges. If an adjustment is made, they will receive a credit to their account. An exception may be made if it is obvious that an adjustment needs to be made (such as a residential bill for \$10,000) then the customer may be advised to hold their payment until the adjustment is made.

Delinquent Accounts:

The first notice is printed on the utility bill when one month's balance is delinquent in addition to the current month. The notice reads:

Delinquent First Past Due Notice

THIS ACCOUNT IS NOT CURRENT. TO PREVENT SERVICE INTERRUPTION, REMIT THE ENTIRE PAST DUE AMOUNT BY 4:30 PM ON XX/XX/XXXX. FAILURE TO SUBMIT PAYMENT WILL RESULT IN A \$XX.XX CHARGE, AND SERVICE SHUTOFF PROCEEDINGS BEING INITIATED.

~~YOUR ACCOUNT IS PAST DUE. SERVICE MAY BE TERMINATED IF PAST DUE AMOUNT OF \$\$\$ is not paid by DATE XX, XXXX.~~

IF YOU HAVE ALREADY PAID, PLEASE DISREGARD THIS NOTICE.

The second notice is printed on the utility bill when two months' balance is delinquent in addition to the current month. This notice reads:

Second Past Due Shut-Off Notice ~~YOUR ACCOUNT IS DELINQUENT! SERVICE WILL BE CUT-OFF DATE XX, XXX IF THE ENTIRE PAST DUE AMOUNT IS NOT PAID BY 5:00 P.M. ON DATE XX, XXX AT THE CITY OFFICES. IF SERVICE IS DISCONNECTED, A \$XX.XX CHARGE WILL BE ADDED TO RECONNECT. IF YOU FEEL THE BILLING IS UNJUST OR THAT THERE IS GOOD CAUSE FOR APPEAL, A HEARING MAY BE SCHEDULED WITHIN 3 DAYS OF THIS NOTICE.~~

~~IF YOU HAVE ALREADY PAID, PLEASE DISREGARD THIS NOTICE~~

A final shut-off notice is mailed approximately seven (7) business days before the shut-off date. The customer is billed the mailing shut off notice fee \$10 for the processing and mailing of the final shut-off notice per the rate schedule. The notice reads:

Shutoff Notice

SERVICES WILL BE SHUTOFF ON XX/XX/XXXX. FEES WILL BE ADDED FOR SHUTOFF PROCESSING. TO AVOID DISCONNECTION, THE ENTIRE PAST DUE MUST BE RECEIVED BY 4:30 PM ON XX/XX/XXXX (NO CHECKS ACCEPTED).

IF PAYMENT IS NOT RECEIVED BY THE DATE AND TIME NOTED ABOVE, THE ENTIRE

~~ACCOUNT BALANCE MUST BE PAID BEFORE SERVICES ARE RESTORED. YOU HAVE THE RIGHT TO APPEAL THE SHUTOFF IF YOU FEEL THE BILLING IS UNJUST OR THERE IS NOT GOOD CAUSE FOR A SHUTOFF, WITHIN 3 DAYS OF THIS NOTICE. AS NOTICED ON YOUR LAST UTILITY BILLING, YOUR ACCOUNT WILL BE DISCONNECTED IF THE PAST DUE AMOUNT IS NOT PAID IN OUR OFFICE BY 5:00 PM ON THE ABOVE DUE DATE. IF SERVICE IS DISCONNECTED, A \$XX.XX CHARGE WILL BE ADDED FOR RECONNECTION.~~

The delinquent and disconnect fees are listed in Attachment A.

If the customer does not respond to the notices, service will be discontinued if full payment of the delinquent amount is not received by the cut-off date stated on the bill. This means received, not mailed, promised, intended, etc.— Checks will not be accepted from a customer if the customer is in a shut-off status due to non-payment. Shut-off status includes the customer being notified their account is scheduled for disconnection due to non-payment; or the account is listed on a shut-off list; or the customer is making a payment towards a payment arrangement agreement established in lieu of being shut-off. Under these situations, acceptable payments are in the form of cash, credit card, cashier's check, or money order, only.

If Customer files an appeal of the notice to shut-off a utility, the notice shall immediately be given to the City Manager for the appointment of three individuals to hear the appeal. Service will not be turned back on unless full payment is received, or the Administrative Services/Finance Department allows other arrangements. The Administrative Services Director, the Water Services Director, or the Energy Services Director may also elect to implement a deferred payment plan during adverse weather months and/or declared local state of emergencies.

If the customer is disconnected for non-payment, or on the shutoff status list after the required shutoff payment due date, the customer will be charged a shutoff processing service reconnection fee ~~upon reconnection of services~~. Any past due balance must be paid to transfer services to a new address.

Deposits shall not be considered in determining delinquent status. Shut-off lists will be prepared for the System Operators, so that no water or power is turned on during non-regular business hour that was shut off for non-payment. Field personnel will not be allowed to take money for payment of the delinquent bill in lieu of shut-off. All payment of past due accounts will be received by appropriate office personnel. Field personnel must not make any other arrangements to leave power or water on if a shut-off order has been issued, i.e. promises to pay, etc. If there appears to be a life-threatening situation, the person doing the shut-off should contact his/her immediate supervisor for instructions. All customers should be treated equally with regard to these procedures.

Customers whose utility account is closed leaving an outstanding balance shall not be provided with service under a new account until the old account is paid in full or arrangements are made to fully pay the outstanding balance. Finance office personnel shall have ~~discretion~~the discretion to add an existing balance on an old account to a new account being opened if they choose to do so because of justifying circumstances, but there shall be no obligation to transfer an old balance.

If it is determined that a former customer with an outstanding balance has opened an account in the name of another person when in fact the former customer resides at the address of a new account and directly benefits from the utilities provided, it shall provide the basis for termination of utility service to the new

account unless appropriate arrangements are made immediately for the payment of the previous balance. In the event, it is determined that such a subterfuge may have been undertaken by the old customer, appropriate notice of termination shall be given to the customer in whose name the new service appears, together with the reason for termination, thus providing opportunity for arrangements to pay the old balance or to seek a hearing before the Utilities Appeal Board.

Termination of water service will be allowed for nonpayment of the garbage or sewer portions of the unified billing.

Billing Dispute/Adjustments:

In the event that a billing, reading, or meter error is discovered, either by the City or by the customer, the City will calculate an adjustment for a period not to exceed twelve (12) billing periods from the date of notification. If a meter fails and the failure is verified by testing, either by stopping completely or registering abnormal usage, the City shall replace the faulty meter. For a failed electric meter, data would be collected from a new meter for a 24-hour period multiplied by the billing cycle days affected. The estimated usage will be compared with the billing period in the prior year and the lesser of the two will be used to calculate the new bill.

If a customer is disputing high water usage, and the meter is determined to be working properly, the customer will be billed for all water usage registered on the meter. However, during Conservation Rates periods (April - September), the City may calculate a rate adjustment to Regular Water Rates, provided the customer has repaired the issue and provided documentation.

The customer should be notified, in writing, as to the situation and explaining the adjustment to the customer's account and how the adjustment is calculated.

In relation to the above procedure, if a customer is disputing their utility bill and requests further investigation, they should be advised to pay the bill by the due date to avoid late charges. If an adjustment is made, they will receive a credit to their account. An exception may be made if it is obvious that an adjustment needs to be made (such as a residential bill for \$10,000) then the customer may be advised to hold their payment until the adjustment is made.

Utility Board Hearing Process

In the event a customer contests a utility bill the customer can request an Appeal Hearing under the following circumstances:

- The customer has evidence that an action by the City caused damage that resulted in a high bill. i.e. broke a water line on the customer side of the meter and the bill was not adjusted;
- The customer has evidence the meter reading is inaccurate.

Appeal Hearings will not be scheduled for unjustifiable issues, including but not limited to:

- A water leak on the customer side of the meter resulting in a higher than normal water usage;
- Unexplained increase in water or electrical use when the meter is determined to be reading accurately.

Meters can be tested at the customer's request. If the meter is found to be reading accurately, the customer is liable for the cost of the meter change and testing fees. Meter testing fees are listed in

Appendix A.

For issues related to the electric utility bill, the following procedures will be followed for each type of problem listed below.

In the event a customer believes the reading is inaccurate, the City will do the following:

- A representative from the Energy Services Department will meet with the customer to conduct an energy audit.
 - The billing history will be reviewed.
 - An on-site inspection of home.
 - If the meter is found to be reading inaccurately, the meter will be changed and tested.
 - An adjustment may be made to a maximum of six months and the meter will be replaced.

In the event, there is an issue with partial power or power fluctuation, the procedure is as follows:

- The meter will be removed and a test device may be placed on the service to identify the problem. This will identify on which side of the meter (customer or City) the problem exists.
 - If it is on the Customer's side of the meter, the service crew will recommend the customer contact an independent electrician to determine the source of the problem.
 - If the problem is on the City side of the meter, the crew will identify the cause and resolve the issue.

For issues related to the water utility bill, the following procedures will be followed for each type of problem listed below.

Water meters are tested by installing a new meter and the meter to be tested on the same line. Water flow is measured through both meters and the readings compared.

Meters can be tested at the customer's request. If the meter is found to be reading accurately, the customer is liable for the cost of the meter change and testing fees. The charge for testing a water meter is based on time and material.

If the dispute is regarding a high water reading the following will be done:

1. The meter will be manually read to confirm the AMR reading.
2. A Water Crew member will observe the meter while all water is turned off at the service address. A meter that continues to turn is an indication of a leak on the customer's side of the meter. It is the customer's responsibility to locate and repair leaks on their side of the meter. **It is not the policy of the City to adjust the amount of high bills due to leaks on the customer side of the meter.**

It is expected that accounts will stay current during the appeals process. Customers should continue to pay their bills on time to avoid late payment penalties.

How to request an Appeal Hearing

1. Customer should contact the City Treasurer to request an appeal hearing.

2. Based on the information provided by the customer a determination will be made regarding whether the customer has met the requirements for a hearing as outlined above. The customer will be notified of the determination. If a hearing is warranted, a representative of the Water or Energy Services Departments will schedule the hearing.
 - a. The Treasurer should provide the following information
 - i. Name and contact information of the customer requesting the Appeals Hearing;
 - ii. A brief description of the situation resulting in the Appeals Hearing;
 - iii. A list of staff members to provide testimony.
3. The Water or Energy Department Representative will then appoint three (3) City employees to sit on the board based on the following
 - a. Board Members must not be party to dispute/concerns prior to the hearing or have a financial interest in the dispute;
 - b. Board Members may be from any Department within the City;
 - c. Board members may not be related to the customer by blood or marriage.
4. The Water and Energy Representative will schedule a hearing and notify all parties involved. The following information will be provided in the notification
 - a. Name of the customer requesting the hearing;
 - b. Date, time and place of the Hearing;
 - c. Board Members;
 - d. Brief description of the customer complaint/concern.

Board Meeting format is as follows:

1. Participants include
 - a. Water and Energy Representative (or other designated staff member to take and transcribe minutes);
 - b. City Attorney or Staff Attorney assigned by the City Attorney;
 - c. Board Members;
 - d. City staff with knowledge of the circumstances and asked to attend to give testimony;
 - e. Utility Department Representative;
 - f. Customer and customer's representative(s).
2. After introductions of all parties, the customer will present evidence.
3. City staff members will give testimony.
4. Questions and answers to clarify testimony, evidence etc. will be allowed.
5. At the end of the discussion, the customer may be asked to leave the room while the Board deliberates.
6. The Board will make a decision based on evidence and testimony presented.
7. The customer will be notified of the decision in a letter issued from the Legal Department or may be requested to wait for verbal notification of the decision at the Board's discretion.

The decision of the Board will be based on the evidence presented. The Board is not expected to find for a reduction in the utility bill based on water leaks occurring after the meter (customer side of the meter), unexplained high usage, partial power for fluctuations on the customer's side of the meter etc.

In the event an applicant is more than fifteen (15) minutes late for the hearing, the Board will make a decision based on the information provided by City personnel as well as any available information from the customer. The decision will be final; the applicant will not be permitted to request a hearing for the

same incident.

The decision of the Appeals Board is final. The minutes will be transcribed as soon as possible and filed in the Water and Energy Services Administration files.

Opt Out of Curbside Residential Recycling Collection Services:

In compliance with Title 4 Chapter 4 SGCC, a utility customer of a residence which has utility services may request to opt out of the curbside residential recycling due to a hardship or extraordinary circumstances which, by this policy, is defined as a financial hardship or when no one in the home is physically able to place the container curbside. Customers wishing to opt out of the recycling collection service must do so by submitting the opt out of city recycling collection service application to the city's utility office to the attention of the Administrative Services Director or designee.

Qualification Requirements:

- To qualify for a financial hardship, you must meet the definition of low income. The low-income level is 150 percent of the U.S. Department of Health and Human Services poverty guidelines.
- Physically unable to place container curbside requires that the customer attest on the application that no one in the home is physically able to place the container curbside.

The Administrative Services Director or designee may require the applicant to provide supporting information or documents as needed by the city to make a decision on the request. If the documents are not provided the request will be deemed withdrawn and the waiver will not be granted.

The Administrative Services Director or designee will notify the customer within 15 business days after receiving all needed information if the customer is approved or denied the opt out request. If the request is denied, the customer may submit a request to appeal the decision to the administrative hearing officer pursuant to Title 1 Chapter 15 of the SGCC.

Deposits:

Where residential premises served by utilities are leased by the user, the tenant thereof shall be required to post a deposit (see Attachment A) in such amount as established by resolution of the city council, guaranteeing payment of charges when due before services will be provided. If the residential applicant has already established good credit history with the city the deposit requirement may be waived upon approval of the Administrative Service Director or designee. If after three (3) years it has not been necessary to use any part of the ~~a~~ leased residential premises deposit, the city may return the deposit and accrued interest on the residential account and not require a further deposit unless there is a subsequent delinquency in the payment of a bill.

Commercial accounts shall post a deposit at least as great as the cost of utilities services for a six (6) week period (see Attachment A), guaranteeing payment of charges when due before services will be provided. If the commercial legal entity has already established good credit history with the city the deposit requirement may be waived upon approval of the Administrative Service Director or designee. If after two (2) years it has not been necessary to use any part of a commercial deposit, the city may return the deposit and accrued interest on that commercial account and not require further deposit unless there is a change of owner or subsequent delinquency in the payment of a bill.

All deposits shall accrue an interest rate as determined from time to time by the director of administrative services and approved by city council on unused portion thereof, and interest earned shall be paid to the user upon return of the deposit. If a portion or all of a deposit is used to pay delinquent charges, the user, upon request, shall be required to add a further deposit equal to the amount used.

Military Discount:

Any active military personnel who is a residential user and who is responsible for a City of St. George Utility bill and is deployed to a combat zone designated by the President of the United States may receive a monthly credit (see Attachment A) on their utility bill or the amount of the utility bill if less than approved military discount.

The fee waiver is subject to the following:

- a. Only active military personnel deployed outside of the country are eligible and:
 1. Must maintain residency within the home in the City of St. George;
 2. Must be the party responsible for the household and the utility bills;
 3. Must be current on their utility bill; and
 4. Must be deployed for longer than 30 days.
- b. Waiver is good as long as military member is deployed outside of the country. Applicant must contact the City within 14 days of returning from Deployment.
- c. Applicant or spouse must present to the City a copy of the activation orders placing the individual on active duty and providing the dates, duty station and location of active duty stationing and fill out the application City Military Discount application form.
- d. The credit shall remain in effect for a period of twelve months. If an eligible account holder is called to serve beyond twelve months, they may reapply for an additional twelve months.
- e. The discount program may be discontinued at any time and for any reason.

The credit shall be paid from the City's water and energy services enterprise funds.

Same Day Meter Connects and Reconnects:

Same Day work is determined to be Monday through Friday 8:00 am to 4:00 pm, excluding City observed holidays and weekends. Special circumstances may be made by the System Operator. If an applicant needs their utility services connected or reconnected the same day, they submitted an application for new service, the Same Day service fee shall apply. A work order is to be completed with the appropriate changes and submitted to the Administrative Services Department Utility Division to bill the customer.

Weekend and Holiday Meter Connects and Reconnects:

Weekend and Holiday meter connections and reconnects are determined to be Saturday and Sunday and

City observed Holidays. This service is scheduled through the Energy Dispatch Plant and is subject to Power Lineman and Water Maintenance Worker being available to perform service request. Weekend and Holiday Meter Connect and Reconnect fees will apply. A work order is to be completed with the appropriate changes and submitted to the Administrative Services Department Utility Division to bill the customer.

Impact Fees and Connection Fees:

It is the policy of the City that water and electric impact fees will be used to assist with funding for exploration and development of new water and power sources for the City, to build transmission lines with necessary accessories, to transport new water and power resources to the City, and to extend water and power distribution when necessary for the public benefit.

Power substations and water storage tanks will also generally be paid for with impact fees. However, if a development/project is large enough or one location aggregate total energy demand of 2.5 MW or greater which will require the full capacity of a substation or typical storage tank, impact fees may not be used. The developer or owner will be required to install these facilities in such cases and will not be allowed any discounts or credits on the impact fees owed.

Sectionalizes and pressure reducing stations will not be paid for with impact fees/rate base income. Developers/owners must pay for these facilities.

For all new connections, but not for reconnections, impact fees will be charged according to the schedule adopted by the City Council and available from the Building Department. If a project will increase the size of an existing service, an incremental impact fee will be charged. Incremental impact fees will be charged if the size of a water tap is increased to a customer. If the size of the existing service cannot be clearly determined by the Inspection Department, the Energy or Water Services Department Inspector will make the final decision.

Connection fees will be charged according to the Impact and Connection Fee Schedule. Connection fees will be charged for new connections and reconnections. Connection charges have been determined based on standard/typical service. If a connection is considered nonstandard, the cost of service must be charged as determined by Energy or Water Services Department personnel based on time and material.

These policy provisions are intended to supplement, but in no way, supersede any provision of the ordinance governing impact and connection fees, Sec. 4-4-1 through 4-4-6, St. George City Code.

High Voltage Underground Power Inspection Billing Procedure

The inspection fees listed in the Service Rate Schedule will be billed out on a lump-sum/upfront basis at the time the building permit and/or grading permit is issued. Once a project is awarded, the successful pre-qualified electrical contractor will call for the first inspection (i.e. trench/conduit installation). If fees are not paid at the time the building permit is issued, the prequalified contractor is subject to removal from prequalified list. The contractor will not be eligible to reapply for a minimum of one year.

As of June 1, 1993, the Energy Services Department will bill the person listed on the temporary or permanent power request form for a new lid, if it is damaged at the time of energization.

Use of Meters:

All water and power deliveries must be metered to all customers/entities regardless of amount used, the

use of the water, or any other criteria used in the past to exempt the use of a meter, except as noted in the Rate Tariffs.

The property owner is responsible to keep the meter maintained in good working order. If it is found that a water and/or power meter has been damaged, tampered with or stolen, the property owner will be responsible for repair/replacement of the meter. In the event the meter is damaged replacement or repair will be made at the discretion of the City and in accordance with current City meter specifications.

Use of Combination Locks:

A customer who wants to install a lock on their property which would limit access to water and/or power meters, can do so if they install a combination lock and provide the combination to the City. The City agrees to retain such number in its records as confidential information. An agreement indicating the City shall not be liable for any loss sustained by the customer within said enclosure and other appropriate terms shall be signed by the customer. (Attachment B)

Water and Energy Users Outside City Limits:

In the past, the City has sold surplus water and energy to users outside the City limits. The City shall continue to serve those users and charge such users at a rate as noted in the City Rate Tariff. The City must charge this higher rate to outside users as it is considered that such water and energy is the highest cost in the City system.

Temporary availability of water in excess of immediate need shall not be considered a surplus, and no surplus shall be deemed to exist until there is a change in this policy by resolution of the City Council. The City will not provide water to new customers outside the City limits until such time as a surplus is determined to exist.

SPECIAL SERVICE TARIFFS:

- A. Water service fees for those connected to the City water system but living outside the City of St. George incorporated area will be double that paid by those inside the incorporated area of the City.

Contractors who wish to purchase water through fire hydrants must rent a fire hydrant meter from the City Water Department at the current rental rate. The water registered by the meter will be billed monthly at the current rate as posted on the City website. The connect fee as listed in Attachment A will apply to hydrant meters rentals and charged at the time the hydrant meter rental is set up.

- B. Snow Canyon State Park will be billed at a rate of \$0.30 per thousand gallons.
- C. Ivins and Santa Clara will be billed according to the attached tariff.
- D. Individuals may haul water from their own metered source i.e. residence in St. George to any other location inside or outside the City limits without any additional charge. City has the right to determine if hauling is excessive and limit or terminate water hauling.
- E. City reserves the right to limit or terminate the use of water, as appropriate.
- F. Manual adjustments for water bills will be limited to the following:

- i. K&W Hall Trust Acct# 01290007 deduct gallons used on Ken Simkins Acct# 01290010.
- G. Water Services Director will have the right to lease irrigation water shares at a rate adequate to cover current assessments. The current lessees are attached.
- H. Todd Call Customer #55-530000 (out-of-city water meter) will not be billed a minimum charge per an agreement with the City dated February 9, 1932.
- I. In consideration of the right-of-way granted the City to build a 3.2-million-gallon water tank located on the Paiute Indian Reservation in the area currently occupied by the Shivwits Band of the Tribe, the City shall compensate the current 45 residential connections in the Shivwits Village by providing water for culinary and fire protection purposes at "In City" rates per the Lease and Right-of-Way Agreement dated April 30, 1991.

Tariff for Santa Clara/Ivins

- 1. Snow Canyon Water Project Interlocal Compact -- Santa Clara & Ivins (dated September 13, 1978): revised June 11, 2001
 - a) Major cost (those exceeding \$5,000 per item, task or occurrence) shall be paid by the parties in ratio of each party's use of Project Water; beginning with the time the Project went into operation. (Article V Section 2.1). Notice of any major cost must be given to Santa Clara and Ivins by St. George.
 - b) The parties, in amounts equal to their proportionate use of Project Water, shall pay all other operating costs during the preceding 12-month period. (Article V Section 2.2)
 - c) These costs shall be finalized and billed within 90 days of the end of each calendar year.
 - d) Late charge of 1.5% per month. (Article VII Section 3.1a)
 - e) Cut off after 60 days. (Article VII Section 3.1.b)
 - f) Power for Santa Clara City separate system shall be billed at the St. George cost of power purchased. (Article IV Section 2.3.b)
 - g) Water meters shall be read monthly and a bill sent to Ivins and Santa Clara at a rate agreed on by the City and the user.
 - h) All excess water to be billed according to the Snow Canyon Compact Agreement.
 - i) Charge Santa Clara for City water used each month is Santa Clara's meters less (Santa Clara's well water meter less 2% for leakage).
- 2. Water Use Agreement (dated March 25, 1965) for Gunlock Water to Ivins:
 - a) Quantity limitations as follows:

1998 - 137,894,400
 2003 – 166,556,800
 2008 – 175,219,200

- b) Water Rate = \$0.62/1000 gallons per amendment dated July 27, 1989.
- c) Late fee & Cut-off fees as per Policy 10.87.

St. George Clara Field Canal Co: Crystal Cable Irrigation Water Agreement inferred information between the City of St. George and Jay Ence when the City obtained 22 shares in St. George Clara Field Canal Company and we gave those 20,000,000 gallons a year to irrigate Crystal Lakes. Need to read the meter and verify usage annually.

Water System Installation Inspection Billing Procedure

The inspection fees listed in the Service Rate Schedule will be billed out on a lump-sum/upfront basis at the time the building permit and/or grading permit is issued. Once a project is awarded, the successful pre-qualified water contractor will call for the first inspection (i.e. trench/pipe installation). If fees are not paid at the time the building permit is issued, the prequalified contractor is subject to be removed from the prequalified list. The contractor will not be eligible to reapply for prequalification for a minimum of one year.

Waiver of Monthly Fees for Sewer and Garbage/Recycling:

The policy of the City of St. George with regard to waiving monthly fees for sewer and garbage/recycling service during an extended periods of absence from the home for at least six (6) months by residents; If a person is requesting a waiver of fees and is willing and able to shut-off either water or electrical service to the utility residence, then the Sewer and Garbage/Recycling services will also be waived for the period of the absence. Other utility fees, such as Drainage, Flood Control, Water Conservancy Surcharge, etc. will still be assessed. Reconnection fee charges will be applicable when water or electrical services are reconnected.

Personnel and Equipment Billing:

Charges for service will be invoiced based on equipment used, personnel involved, material costs and time. City equipment and personnel will be billed as per the established equipment/personnel rate schedule. If the service requires new or additional materials, they will be requested from a local supplier and billed as per the supplier's invoice with a 15% administrative cost added. If material is taken from the City's inventory, it will be billed as per the current replacement cost plus a 15% administrative cost. The City Purchasing Department and Water or Energy Services Warehouse Technicians will keep a current list of inventory and direct costs. Electrical transformers will be acquired and billed as per the existing City transformer policy/ordinance.

Prequalified Contractors/Developers requesting credits for material returned to the Water or Energy Services Warehouse will only be given credit towards an upgrade for the following items:

- Pole mounted transformers, Single and Three phase.
- Pad Mounted transformers.

The amount of credit will be based on the following formula:

Replacement cost divided by years from date sold.

There will be no other upgrade credits for any other material returned (i.e. pole, switches, vaults etc.) Any credits offered are for system upgrades only and contractors/developers with surplus material will not be allowed to return this material to the City for credit.

Requests for Water or Energy Services Department services will be summarized on City of St. George Water and Energy Services Department Work Order Agreement Form. An estimate for the service will be prepared; the contractor/customer will pay the estimated amount in advance of the work being performed. The only exception to prepayment is in the event of an emergency as deemed by the Water and/or Energy Services Department. In this case the customer/contractor will be required to sign an Agreement to Pay form and services/equipment will be billed after work has been completed. Information on the work order must include such items as encroachment number, etc. Once payment has been made, the Work Order Agreement Form will be given to the appropriate personnel outlined on the field work order for dispatch of crews to the site (this person will be in charge of prioritizing the orders).

Whether work done in the regular course of business or in an emergency, once the work is completed a Service Bill will be prepared by the Water or Energy Services Departments from daily service logs. The service logs will have all time, equipment, personnel and material used for each job itemized. All material invoices will be attached to the service log and a copy of this information will be provided with the invoice. All information will be given to the Water or Energy Services Departments for tracking purposes and submitted to the City Finance Department for invoice preparation. The Service Bill will be compared with any estimated amount paid and the contractor will be refunded any overpayment or invoiced for any shortage. The original invoice and back up detail will be filed in the Finance Department.

If bills are not paid in 30 days from mailing date, the Finance Department will send a letter requesting payment and advising of legal action to be taken. If not paid within an additional 30 days, the account will be forwarded to the City Attorney for collection. A late penalty will be charged for all past due amounts as noted in the Services Rate Schedule. Additional information to be forwarded to the Attorney includes: date of service/sales, date of first bill, material sold or service rendered, total amount due, address and any applicable aging information.

Interdepartmental Billing:

Charges for services incurred by other city departments will be invoiced based on equipment used, personnel involved, material costs and time. However, city departments will pay for material and outside labor costs only.

Equipment/Personnel Rate Schedule

The equipment/personnel rate schedule will be established at current industry charges for equipment and actual total costs will be used for employee time including all overhead expenses. The established costs will be used for all services provided. Time starts from the time personnel/equipment leave to travel to the job site. See Attachment A for the rates

Current Water and Energy rates are available from the Finance Department and on the City website at www.sgcity.org

Net Metered Accounts

Net metered accounts have a solar PV system installed behind the meter. The account holder on net metered accounts is required to sign a net metering agreement at the time the system is installed. If the account changes ownership, the new account holder is required to sign a net metering agreement and is subject to any fees associated with a net metered account such as the monthly Solar Reliability Charge. The signed and notarized agreement is required to be submitted at the time the application for service is submitted.

If the account holder is not willing to sign a Net Metering Agreement, electric service will not be provided. The current Net Metering Agreement is available on the City's website or can be obtained by contacting the Energy Services Department directly.

Attachment A
Service Rate Schedule
(See City's Master Fee Schedule)

DRAFT

~~Residential & Commercial Connect/Reconnect Fee per electrical meter and water meter scheduled in advance of service during regular business hours (added to utility Bill) \$25.00~~

~~Residential & Commercial Same Day Connect Fee (New service to existing meter – added to utility bill in addition to normal Connect Fee) \$50.00~~

~~Weekend and Holiday (Emergency) Connect and Reconnect Fee per meter (In addition to Connect Fee – added to utility bill) (Lineman and Water Maintenance Worker OT Rate) \$78.00~~

~~Mailing of Shut-off Notice \$10.00~~

~~Hydrant water meter processing fee \$35.00~~

~~Hydrant water meter rental deposit \$2,000.00~~

~~Temporary power meter connection fee \$100.00~~

~~Wrongly marked base \$35.00~~

~~After Hour Permanent Power Connection \$105.00
(New service with new meter – 2 men/1 hour)~~

~~Late payment charge 5% of current water and electric only~~

~~Electric Meter Test \$50.00~~

~~Water Meter Test Based on time to test meter~~

~~Returned payment charge (Re: Title 1 Chapter 10 Article C – Bank Fees on Return Checks and Other Returned Item Fees) \$20.00~~

~~Military Discount Credit per month up to \$75.00~~

~~Deposits: Rate Schedule~~

~~Resident (Renters only) \$125.00~~

~~Commercial/Business higher of average usage for a 6-week period or \$150.00~~

~~Power Factor Adjustment: If the commercial customer power factor is found to be less than 95 percent, customer will be penalized one percent for every percent below 95. Currently, power factor is only read on customers with equal to or greater than 750 kW demand.~~

~~Streetlights: (See Street Light Policy)~~

~~Yard Lights: + \$15/mo. plus tax for maintenance
(No new yard lights will be installed, maintenance will continue only on existing lights)~~

~~Pole Attachment Fee \$20.00 per attachment per year per pole, including secondary poles~~

~~City rates are set at a rate calculated annually to cover the cost of power per KWH to the City as determined in the annual audit.~~

~~*Water Lab Tests \$50.00/each~~

~~**Swimming Pool Test Fees for Presence/Absence \$15.00 each~~

~~**Swimming Pool Test Fees for HPC \$25.00 each~~

~~*Tests will be conducted at the request of the customer in cases of suspected water borne diseases, taste, odor, legal issues, etc. and charged to the customer. Customer will not be charged if a physician or the State/County Health Department requests the test or if the test comes back positive.~~

~~**These tests will be conducted for swimming pool facilities that are required by Utah State Code and under the direction of the Utah State Health Department. The customer is required to collect the sample; this fee is for the testing only.~~

~~Water Meter Tests Time and Material~~

~~Pad Mounted Switchgear \$5,600.00/per fuse bay and fuse doors~~

~~If a developer requires an underground pad mounted fused switch for a 3-phase project, the above fee will be assessed for each fuse bay needed.~~

~~Riser Pole Fee \$1,800.00~~

~~1 ϕ secondary \$600.00~~

~~Services for above 400-amp CT Meters \$500.00~~

~~Power Inspection Fees:~~

~~Residential Subdivision \$50/lot (See Note 1)~~

~~Townhomes/Planned Developments \$50/building or unit (See Note 1)~~

~~Trench Inspection — projects with 1 — 3 trenches \$50.00~~

~~Trench Inspection — projects with more than 3 trenches To be determined by Staff~~

~~Commercial (one service drop) \$250 (See Note 2)~~

~~MEGA Projects (Malls/Shopping Centers) To be determined by Staff~~

~~Note 1: If the subdivision/development is built in phases, the inspection fees will be based on the number of lots receiving service off of the installation of secondary boxes and transformers in initial power phase construction. If there are changes made to the system, fees need to be paid in full before the Certificate of Occupancy is issued. See Example:~~

~~EXAMPLE: The inspection fees for primary power installations for planned developments or phased projects will be billed based on the number of secondary services shown on the approved phase drawing. If the building phase shows eight lots, but the power installation shows eight services plus an additional ten for future lots, the inspection bill will be based on eighteen lots.~~

Note 2: If one contractor installs off-site power improvements and another contractor installs on-site power improvements, each contractor will be billed an inspection fee of \$250.00.

Water and Wastewater Inspection Fees:

Residential Subdivision	\$50/lot
Townhomes/Planned Developments	\$50/building or unit
Commercial (per meter location)	\$500.00
MEGA Projects (Malls/Shopping Centers)	To be determined by Staff

Note 1: If the subdivision/development is built in phases, the inspection fees will be based on the number of lots receiving service off the installation of meter setters. If there are changes made to the system, fees need to be paid in full before the Certificate of Occupancy is issued.

Note 2: If one contractor installs off-site water improvements and another contractor installs on-site water improvements, each contractor will be billed an inspection fee of \$500.00

EQUIPMENT	RATE
2-3 yd. loader	85.00/hour
10-wheel dump truck	85.00/hour
Backhoe (rubber tires)	85.00/hour
Trencher (ditch witch)	85.00/hour
Thumper	85.00/hour
Generator (Gas 15 kW 120V 26 Amp)	25.00/hour
Pumps 3" pump	25.00/hour
Equipment trailers	25.00/day
Forklift	85.00/hour
Air Compressor	85.00/hour
Tensioner	85.00/hour
Puller	85.00/hour
Tapping Machine Rental (for 3" and greater)	250.00
Tapping's made by City crews for the following services will be billed at the rate shown-	
***3/4 Inch	\$75.00
*** 1 Inch	\$75.00
*** 1 ½ Inch	\$150.00
***2 Inch	\$150.00

TRUCKS:

Bucket Trucks	100.00/hour
Digger Trucks	100.00/hour

REGULAR FIELD PERSONNEL:	TIME/HOUR.	OVERTIME/HOUR.
Connect/Disconnect Man	35.00	52.50

Lineman	52.00	78.00
Crew Foreman	59.00	88.50
Water Maintenance Worker	52.00	78.00
Water Superintendent	65.00	97.50
Power Superintendent	65.00	97.50
Water Inspector	52.00	78.00
Power Inspector	52.00	78.00

ENGINEERING PERSONNEL: REGULAR TIME/HOUR

Principal Engineer	70.00
Project Engineer	65.00
Engineering Technician	40.00
Draftsman	40.00
Clerical	35.00
***Surveying (Two-man crew including instruments)	65.00

Changes based on last increases mid-step.

* Crew truck costs included in hourly rate

** Hourly rates above include compensation, benefits, FICA, and general administration costs.

*** Surveying is contracted out to various firms under a one-year blanket order -- rate listed is an average of all the rates submitted.

Attachment B
METER ACCESS AGREEMENT

AGREEMENT made this _____ day of _____, 20 __, between the City of St. George, whose Water Services Department or Energy Services Department supplies the utilities in question, herein referred to as the City and _____, the customer who receives metered utility service from the City at _____, herein referred to as the Customer wherein it is agreed that in consideration of the City's acceptance of a meter located within an enclosure, the Customer agrees to secure the enclosure in the following manner only.

1. Combination Lock. A customer may put a combination lock on their property and provide the City with the combination.
2. Secured Enclosure. The Customer does agree to thereafter not secure the area wherein the meter is located by an enclosure or entry that is secured by a device other than the combination lock referred to herein. The City agrees to enter the enclosure only for the purpose of reading the meter on a periodic basis, and whenever a lock is properly in place, the City will restore that lock to its same position on leaving the enclosure after reading the meter.
3. Release of Liability. The City shall not be liable for any loss sustained by the Customer within said enclosure.
4. Lock Removal. In the event the combination of the lock is changed by the Customer, or if for any reason the lock is damaged or does not function properly, the City shall have the right to cut off or otherwise remove the old lock and place a new one thereon, at the customer's expense, with the same combination number.
5. Default. In the event of a dispute over the application of this agreement, the Customer shall acquire no right to bar access to the meter pending a resolution of the dispute, and the Customer's failure to comply herewith may result in a violation by the Customer of the City ordinance requiring that reasonable access be provided by the Customer to the meter of his property.
6. Term. This agreement shall continue for so long as the Customer desires to maintain his meter within a secured enclosure.

IN WITNESS WHEREOF, the parties have hereunto set their hand on the day and year first above written.

CUSTOMER:

CITY OF ST. GEORGE

By:

Title

DRAFT