



NEWS RELEASE

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Ask Stockton Mobile App Updates Improve Location Reporting

STOCKTON, Calif. – The Ask Stockton mobile app for the City of Stockton community has been updated to improve location reporting. Customers may use Ask Stockton from a link on the City of Stockton homepage at www.stocktonca.gov/AskStockton or download the mobile app from the Apple or Google App Stores. Ask Stockton can be used to ask questions about City services or to report a problem, complaint, or compliment.

To use the Ask Stockton App most effectively for reporting issues or problem locations, enable location settings on your mobile device. This will help to populate the correct address for the problem location. With location settings for your camera turned on, the App will find the location where the photo was taken from GIS data embedded in the photo. You may see a map of the location when submitting a request that will allow you to adjust the location address by moving a pin within the map.

To take advantage of the latest improvements to Ask Stockton, keep the Ask Stockton App up-to-date with the latest version. Click the menu button in the upper left corner on the main screen of the app, and the version number is at the bottom of the screen. The most current version for iPhone is 5.6.1, and the current version for Android is 5.6.3. If your mobile device is not set for automatically downloading the most current version, you may need to delete the App and get the latest version from your App Store.

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For additional information, including instructions for using the Ask Stockton App visit the [Ask Stockton informational webpage](#).

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