



CITY OF STOCKTON

ADMINISTRATIVE SERVICES

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www.stocktonca.gov

July 6, 2020

CHANGES TO CITY OF STOCKTON UTILITY BILLING

Dear Property Owner:

This notification is provided to all property owners in the City of Stockton water service utility area.

Pursuant to City of Stockton Ordinance No. 2019-11-05-1403-02, all utility accounts within the City of Stockton water service area must be held in the name of the property owner of record where such service or services are being provided. To comply with this ordinance, **utility accounts in the City of Stockton water service area will no longer be established in the name(s) of tenant(s) effective August 15, 2020:**

- Effective August 15, 2020, all new accounts will be billed to the property owner of record.
- Existing accounts billed to tenants can be converted upon request of the property owner or authorized property manager/agent.
- When tenant accounts are closed, the City will only open new accounts as owner-only accounts.
- Beginning January 1, 2021, all existing tenant-billed accounts will be converted to owner-only accounts.

Additional information regarding the conversion to owner-only utility accounts is available at www.stocktonca.gov/startservice.

For questions, please contact Utility Billing Customer Service via email at utilities@stocktonca.gov, or call (209) 937-8295.