



Dear Citizens of St. Tammany Parish,

St. Tammany Parish has a tradition of excellence in all things—education, quality of life, where to raise a family, and where to live work and explore. In 2014, my administration continued to operate on the tenets of transparency, accountability, customer service and collaboration, to build upon that excellence.

Our website, www.stpgov.org, is the front door to an open government. Our Transparency page houses meeting agendas, budget reports, and citizens' input portals that are literally one click away. Our Taxes page explains where your tax dollars go and how we invest them back into St. Tammany. This is just one of the many ways we have built upon **transparency** in Parish Government.

As stewards of hard-earned taxpayer dollars, we must responsibly spend those dollars, while investing them in this Parish's future. We work hard to accomplish much, and remain **accountable** to you. Likewise, the St. Tammany Parish Government Department of Finance was proudly awarded, for the eleventh straight year, the Excellence in Financial Reporting Award by the Government Finance Officers' Association of the United States and Canada.

We have consistently made it a priority to address the needs and concerns of every person who contacts our office in any way, as quickly as possible. The *mypermitsnow* online permitting system, nearly paperless, has been fully implemented and makes it more convenient to apply, track, and obtain a permit. With **customer service** in mind, we have innovatively co-located and expanded office space when the demand warrants it, like the Veterans Affairs Department in our Slidell offices at The Towers Building.

Collaboration with others is the foundation for accomplishing great things for our Parish. Our Legal Department executed nearly 100 different agreements last year with both public and private entities. The Department of Facilities Management and the Department of Grants are working together on the expansion of the St. Tammany Parish Fairgrounds, a multi-phase project that is expected to triple the size of the facility to approximately 71,000 SF and will greatly enhance the capacity to meet community emergency and recreational needs.

As we move forward, we will continue to practice these tenets. I encourage every resident of St. Tammany to be an active and involved member of your Parish Government. Your input and ideas are most welcome, whether you stand in agreement or wish to see change. I encourage you to make your voice heard. Get involved, and take part in setting our course for the future.

Patricia P. Brister





St. Tammany Parish Council



Reid Falconer, District 4 2014 Council Chairman

Your Parish Council has been hard at work this year moving forward on several fronts. Our Finance Committee, chaired by Councilman Stefancik, worked with the new Coroner during his first year in office to develop and monitor a

budget consistent with the income produced after reducing the millage the previous year. In addition, the Finance Committee coordinated meetings with the District Attorney, judges, Sheriff, Coroner and the Administration to provide adequate funding for criminal court activities. They also held the annual series of public hearings that led to the adoption of our \$123,707,362 Operating and Capital Budget for 2015.

Our Personnel Committee, chaired by Councilwoman O'Brien, worked closely with the Finance Committee and the Administration to solve the problem of accumulated leave liability for the Parish. The solution was implemented in late 2014 and early 2015 by an ordinance, the final details of which were developed by our Council Vice Chair, Councilman Tanner. Our Transportation Infrastructure Workgroup, chaired by Councilman Groby, continued to interface with the administration on such important problems of sewer and water distribution and storm water impacts. And this year we focused many hours of discussion and analysis, through a Communications Workgroup chaired by Councilman Smith, on improvements in our Council procedures to encourage public participation in all that we do. This resulted in changes to our monthly meeting agendas and public participation in Council activities.

Additionally, in the spring the Parish Council made the decision to file suit in the 19th Judicial District Court to challenge the Department of Natural Resources, and specifically, the Commissioner of Conservation, in their issuance of a permit that would allow a fracking well in our Parish. The essence of that challenge was whether local government regulations, including existing zoning laws, must be satisfied prior to the issuance of such a permit. The suit has been joined by the company subject to the permit as well as interested community groups, and remains in process.

Finally, each of your Council representatives interacts continually with Engineering and Public Works staff to determine the various projects most needed in your neighborhoods. Working cooperatively with the administration, your Parish Council has been able to address these needs, maintaining the quality of life in our beautiful Parish.

It has been an honor and a privilege to serve as the Chair of your Parish Council in 2014.

R. Reil-falone

2014 Key Figures

Animal Services



247
Pets Returned to Their
Owners



Public Works





Trace Striping & Signage Upgrades to 76
Crossings



Environmental Services



ewerage Permits Issued



162
Number of New
Systems Installed

239
Miles of Road Covered by Litter Abatement

Technology







Culture, Recreation & Tourism





The Tammany Trace Celebrated it's 20th

Anniversary with a twoday "Rolling-Celebration"



36,715

Visitors to Camp Salmen Nature Park in 2014



2014 Winter Storm Leon

In January 2014, the Office. of Homeland Security & Emergency Preparedness responded to hazardous conditions brought on by Winter Storm Leon. As temperatures dropped into the low teens, we worked with the Red Cross to establish and open warming shelters for at risk individuals. We also responded to hazardous roadway and bridge conditions as a result of freezing temperatures.

Citizen Outreach

Continued to educate the public with accurate information as it pertains to all disasters and the knowledge on how to safely prepare themselves and their properties.

Citizen Outreach

Provided numerous Emergency Management outreach meetings to homeowner's associations and civic organizations.

Funding

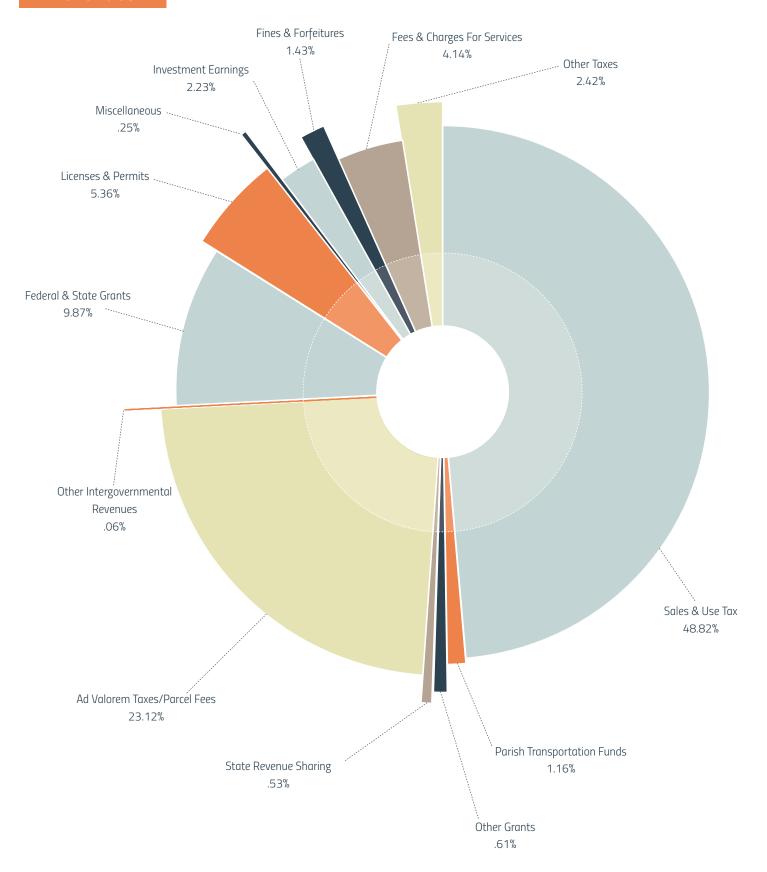
Maintained working relationships with all community partners to ensure a coordinated emergency response will be in place when needed, to enhance an effective operation to reestablish the infrastructure of the Parish during and after an emergency.

Supported

Worked with Grants Department to host and conduct the Parish Emergency
Management Advisory Committee meeting to ensure Federal and State grant funding
is handled properly.

Governmental Funds

Revenues

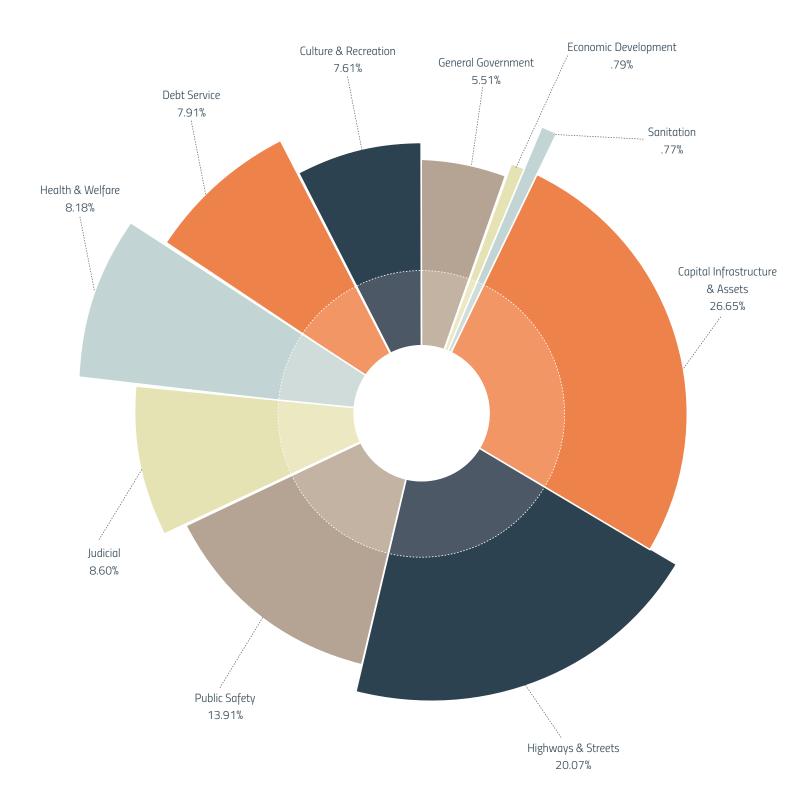


2014: St. Tammany Parish Government Revenues (Unaudited)

(Governmental Funds)	General Fund	Restricted Funds	Grants	Outside Agencies	12-31-2014 Total
SALES & USE TAX:	\$ -	\$53,552,419	\$ -	\$11,519,072	\$65,071,491
2% Sales Tax For Roads, Drainage, & Bridges	*	<i>+</i> //	,	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	7 - 2 3 1 1 1
1/4% Sales Tax For The Justice Center					
1/4% Sales Tax For The Parish Jail					
Economic Development Districts					
AD VALOREM TAXES/PARCEL FEES:	\$4,524,597	\$8,847,352	\$ -	\$17,441,234	\$30,813,183
Library					
Coroner					
General Alimony					
Public Health					
Animal Services					
Drainage					
Council On Aging/STARC					
Lighting Districts					
FEDERAL & STATE GRANTS	\$ -	\$81,514	\$13,066,079	\$ -	\$13,147,593
LICENSES & PERMITS:	\$5,599,101	\$1,544,051	\$ -	\$ -	\$7,143,152
Occupational Licenses					
Insurance Licenses					
Environmental Inspections & Licenses					
Building Permits					
Other Fees & Licenses					
FEES & CHARGES FOR SERVICES:	\$695,350	\$4,011,047	\$167,294	\$643,850	\$5,517,54°
Impact Fees					
Court Fees					
Development Fees					
Rental Income					
Program Income-Transit					
OTHER TAXES:	\$2,636,372	\$589,604	\$ -	\$ -	\$3,225,976
Cable Franchise Tax					
Hotel/Motel Tax					
Off-Track Betting/Bingo Taxes					
Severance Taxes					
Alcohol Tax					
Cigarette Paper Tax					
INVESTMENT EARNINGS	\$235,481	\$2,633,432	\$ -	\$100,384	\$2,969,297
FINES & FORFEITURES:	\$213,194	\$65,917	\$4,500	\$1,620,959	\$1,904,570
Court Fines					
Building Permit Fines					
Liquidated Damages					
Asset/Bond Forfeitures					
Litter Fines					
Grass Liens					
PARISH TRANSPORTATION FUNDS	\$ -	\$1,544,182	\$ -	\$ -	\$1,544,182
OTHER GRANTS:	\$232,147	\$164,432	\$411,071	\$ -	\$807,650
BP Tourism Grant					
Homeowner Share-Hazard Mitigation					
STATE REVENUE SHARING	\$277,808	\$33,475	\$ -	\$393,616	\$704,899
MISCELLANEOUS	\$333,022	\$6,130	\$ -	\$ -	\$339,152
OTHER INTERGOVERNMENTAL REVENUES	\$79,540	\$ -	\$ -	\$ -	\$79,540
	\$14,826,612	\$73,073,555	\$13,648,944	\$31,719,115	\$133,268,226

Governmental Funds

Expenditures



2014: St. Tammany Parish Government Expenditures (Unaudited)

(Governmental Funds)	General Fund	Restricted Funds	Grants	Outside Agencies	12-31-2014 Total
CAPITAL INFRASTRUCTURE & ASSETS	\$113,739	\$28,705,931	\$6,114,353	\$ -	\$34,934,023
HIGHWAYS & STREETS	\$ -	\$24,237,966	\$2,080,674	\$ -	\$26,318,640
PUBLIC SAFETY:	\$2,154,707	\$2,158,028	\$1,676,718	\$12,247,417	\$18,236,870
Homeland Security & Emergency Preparedness					
Development-Permits					
Code Enforcement					
Parish Jail					
Coroner					
Hazard Mitigation					
JUDICIAL:	\$4.549,289	\$3,770,043	\$3,364	\$2,953,910	\$11,276,606
District Attorney's Office					
22nd Judicial District Court					
Justice Center					
Juror Expenditures					
Public Defender Office					
Criminal Court					
HEALTH & WELFARE:	\$113,113	\$4,134,862	\$3,449,947	\$3,020,298	\$10,718,220
Public Health					
Council On Aging					
STARC					
Community Action Agency					
Animal Services					
DEBT SERVICE:	\$ -	\$7,103,593	\$ -	\$3,262,454	\$10,366,047
Sales Tax District No. 3	•				
Crossgates Utilities					
Library					
Parish Jail					
Justice Center					
Coroner					
CULTURE & RECREATION:	\$198,484	\$424,509	\$279,433	\$9,063,007	\$9,965,433
Library	<i>+</i> ,	7 12 1,000	7=:-,:	72/222/22	4-1
Tammany Trace					
CRT Department					
Fishing Pier					
Arts Commission					
Camp Salmen					
GENERAL GOVERNMENT:	\$5,998,068	\$532,879	\$508,078	\$178,044	\$7,217,069
Assessor's Office	\$3,330,000	¥332 ₁ 073	\$300,070	\$170,044	¥7,217,005
Registrar of Voter's Office					
General Buildings					
Development-Planning					
Public Information					
ECONOMIC DEVELOPMENT	\$25,000	\$334,712	\$102,761	\$573,073	\$1,035,546
SANITATION	\$ -	\$977,836	\$36,553	\$ -	\$1,014,389

\$13,152,400 \$72,380,359 \$14,251,881 \$31,298,203 \$131,082,843

2014 Completed Goals

St. Tammany Parish leads the way in both the nation and the State as we create a path to become the premier community in the Southeast United States—by promoting a strong economy with innovative development while investing for our future. At the same time, we maintain our cultural uniqueness to preserve the quality of life that makes St. Tammany Parish vibrant and a wonderful place to call home. We all want essentially the same thing for our families — happiness, health, prosperity and a bright, promising future for our children and grandchildren.



Goals We Set & Met in 2014

Nationally recognized as the Entrepreneurial American Community for 2014.

Reopened the St. Tammany Fishing Pier.

Continued road and drainage improvements.

Completed feasibility study for the Cultural Arts District.

Implemented the first phase of recommended changes from the Process Improvement Initiative.

Fully implemented mypermitsnow, the online permitting system allowing you to apply, track and obtain a permit.

Co-located and expanded office space like the Veterans Affairs Department in our Slidell offices at The Towers Building.

Created the new Department of Procurement.

Completed nearly 30,000 work orders for road and drainage improvements.

Awarded, for the eleventh straight year, the Excellence in Financial Reporting Award by the Government Finance Officers' Association of the United States and Canada.

Worked with the Louisiana Legislative Auditor to provide greater oversight for all governmental entities in the Parish.

Paved nearly a quarter of a million linear feet of road last year.

Opened the new Dr. T.J. Smith Sr. Expressway connecting Slidell and Pearl River.

Increased the energy efficiency in all Parish buildings.

Secured thirty-two new grant awards in 2014.

Created In the Works link on www.stpgov.org with up-to-date information on construction projects currently underway.

Created Civic Interaction Resources link on www.stpgov.org to provide citizens with more tools to become civically engaged.

Executed nearly 100 different legal agreements last year with public and private entities.

Began the expansion of the St. Tammany Parish Fairgrounds.

Broke ground on Kids Town, the newest addition to the Tammany Trace at Koop Drive.

Adopted out, reunited, or transferred over 1,700 animals in 2014.

Secured grant monies to expand the St. Tammany Fishing Pier and make many improvements.

Designated and adopted St. Tammany Economic Development Districts.

Created a Master Plan for the St. Tammany Fishing Pier and began Phase II construction of the Pier.

Created and implemented the Home Rule Charter Review Committee.

ST. TAMMANY PARISH INVESTING IN YOUR FUTURE

2015 Goals

Infrastructure improvements beginning with the Mandeville bypass road.

Design Cultural Arts District.

Complete the transfer of Southeast Louisiana Hospital to preserve behavioral health facilities in St. Tammany.

Break ground for the St. Tammany Advanced Campus on Hwy 434, for infrastructure and the Northshore Technical Community College.

Drainage improvements in the W-14 Canal.

Restoration of the Fritchie Marsh.

Development and beautification of several new roundabouts.

Work with the St. Tammany Levee, Drainage and Conservation District to plan the future of flood protection for our Parish.

Work with Legislative Auditor to implement an enhanced auditing process to provide more accountability.

Review final report from the Home Rule Charter Review Committee.



2014 Selected Major Accomplishments & Activities

St. Tammany Fishing Pier

January 2014 - The Fishing Pier reopened after the repairs were made to the pier from damage caused by Hurricane Isaac.

June 2014 - Over 500 people attended the St. Tammany Fishing Rodeo.

October 2014 - The 3rd annual President's Cup Fishing Tournament raised \$9,000 for charity.

Camp Salmen Nature Park

Camp Salmen's attendance increased more than 150% from 2012 to 2014. (2012 – 13,518 vs 2014 – 36,715)

Electricity was run to the amphitheater and to the two small pavilions available for rent.

New picnic tables, park benches, and bluebird boxes were constructed by the Boy Scouts.

Free interpretive trail tours are available to visitors at Camp Salmen.

Tammany Trace

October 2014 - Trace restriping and signage.

November 2014 - Celebrated the Tammany Trace 20th Anniversary with a two-day "rolling celebration" along the trail.

December 2014 - 15th Annual Holiday of Lights Celebration at the Koop Drive Trailhead.

CRT Activities

The department of Culture, Recreation and Tourism initiated a number of events and programs in 2014 geared to improve the cultural and recreational opportunities available to St. Tammany Residents.



DAF Grant Awards

August 2014

The DAF grant program provides approximately \$36,000 in grant funding to artists, nonprofit arts organizations, community organizations, schools and government agencies for St. Tammany based arts programs.

CRT Marketing & Branding Plan

August 2014

CRT staff worked with a consultant to develop cohesive marketing and branding plan for the department and each of its properties. This included logo development, advertisements and website templates.

CRT Strategic Plan

March - December 2014

A study to evaluate and prioritize Parishowned properties, including mitigated properties, with a focus on how they can best be utilized to enhance existing outdoor recreational amenities and habitat preservation.

President's Arts Awards

January 2014

Despite icy conditions from Winter Storm Leon, the Ninth Annual President's Arts Awards were celebrated at the Louisiana Heart Hospital in Lacombe.

Poetry Out Loud

January 2014

This event is a poetry recitation competition open to all high school students. The winner of this annual event advances to the state round for a chance to go to the National competition.

National Park Service Blueways Planning Grant

July 2014

The CRT Department partnered with the Land Trust for Louisiana and the City of Covington in applying for a planning grant from the National Park Service.

NACo Convention

July 2014

St. Tammany Parish partnered with the Tourist Commission and representatives from the other West Florida Parishes to host a section at the 2014 NACo Convention promoting our region to over 5,000 attendees.

Songwriter's Workshop

June 2014

The Commission on Cultural Affairs hosted a Songwriter's Workshop, led by leading Nashville songwriters. The event was attended by over 200 aspiring songwriters.

3rd Annual Eggstravaganza

April 2014

This year's Easter event, benefitting Kids Town, was held at Lakeview Hospital in Mandeville. Each year this event is attended by approximately 2800 people.



Public Hearings	2014
Zoning Comission - Zoning Case	107
Zoning Comission - Conditional Use	C
Zoning Comission - Plan Review	3
Planning Comission - Agenda Items	181
Council - Appeal	27
Board of Adjustments	39
Total Hearing Items	357
Administrative	2014
Building Permit Review	9,231
Land Clearing	67
Administrative Permits	361
Sign Reviews	90
ABO Permits	23
Bar Cards	69
Admin. Resubs / Minor Subdivision	192
Total Administrative Reviews	10,033
Totals	
Total Files Worked	10,390
Increase Over Previous Year	-212

Department of Human Resources

The St. Tammany Parish Government Department of Human Resources (HR) was formed in 2012 and also encompasses Payroll. HR is responsible for providing a safe and healthy work environment for all Parish employees, recruiting and hiring qualified individuals, delivering effective benefits and compensation programs, and ensuring compliance with all state and federal employment laws.



2014 Accomplishments

- Enhanced benefits to include voluntary life, parish paid short and long-term disability and flexible health and dependent care spending accounts.
- Held a three-day wellness fair at no cost to employees and dependents who
 participate in the Humana Medical Plan. There were 163 total screenings
 and 199 flu shots.
- Processed 16 retirements
- Paid approximately 628 bi-weekly and 67 monthly Parish employees.
- Processed a leave payout to approximately 48 employees

2014 Benefits Enrollment:	
Health Insurance	646
Voluntary Life Insurance	355
Short & Long-Term Disability	560
Health Flexible Spending Account	53
Dependent Care Spending Account	9

2014 Recruiting Statistics	
Job Postings	72
Applicants	1,323
New Hires	158

AFFIRMATIVE ACTION PLAN

We developed an Affirmative Action Plan to ensure that all qualified applicants and employees receive an equal opportunity for recruitment, retention, selection, advancement, training, development and every other condition and privilege of employment. In 2015 we will work toward implementing the identified objectives and goals.



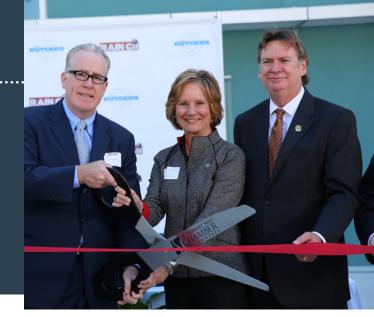
RECRUITING

Centralized recruiting, reduced recruiting costs for advertising, and candidate searches and allowed us to comply more easily with recordkeeping requirements and recruiting/employment policies and laws.



Economic Development

We have achieved many goals as a community by promoting innovative development, continually investing in our future, and maintaining our strong sustainable talent pool. These factors contribute to our diverse, thriving, economy.



2014 Major Accomplishments

Construction began on the new 175,000 sq. ft. FedEx distribution center, which will bring several hundred new jobs to St. Tammany Parish.

Granted final zoning approval for two new multi-tenant office buildings on the US 190 Service Road in Mandeville, each approximately 53,000 sq. ft. Construction on the first building Started in late 2014.

Ribbon cutting and occupancy of the new headquarters building for RAIN CII, completing its relocation from the Houston area to Covington's North Park in just 12 months from the company's decision to come to St. Tammany Parish.

Successfully completed the relocation of California-based E & B Resources southern regional offices from Houston.

Granted site plan approval to Chevron's Gulf of Mexico Business Unit in anticipation of expansion project of approximately 365,000 sq. ft. and 850 additional jobs.

Welcomed Eagan Insurance Agency to its first Northshore location at September ribbon cutting ceremony.

Facilitated planning discussions among public officials and major stakeholders in the Ben Thomas Road area of north Slidell to develop a master plan for neighborhood revitalization.

Developed preliminary design & development standards for future investments in designated Economic Development Districts, first authorized by St. Tammany Parish last year.

Entrepreneurial American Community Award

In 2014 St. Tammay Parish won the coveted Entrepreneurial American Community award in a highly competitive process. We are the only community to receive the award in 2014, and the only Louisiana jurisdiction to ever be so recognized by Partners for Livable Communities, in Washington, DC.



The Department of Engineering manages public improvement projects that require technical assistance. All public improvements are fully developed and monitored through the stages of planning, design, and construction. This department is responsible for the technical review and monitoring of residential and commercial developments. These developments must meet a set of standards that have been adopted by St. Tammany Parish Government to assure public interest and safety. The Engineering staff includes professionals from all backgrounds, including: construction, drainage and traffic engineering, Land Surveying, environmental specialties, drainage and construction inspectors, land abstractors, engineering interns, and administrative support staff.



2014 Completed Projects

Surveys	
Hidden Pines Subdivision	427 Ave. Palais Royal
Bard Circle	Madison Ave-Tammany Hills
Hector St.	Carey Rd. & W. Powerline
Fountain St.	1509 Rue de Fontaine
Gulch St.	Quail Creek
Autumn Haven	West Ave-Melody & Garden
City Dr. & Blanco	Azalea LnMelody & Garden
Chinchas Creek Rd.	Herwigg Bluff Ph 2
Voters Rd.	Fishing Pier Parking Lot
Covington Country Club	Miramon Pond-bottom elevations from boat
Slidell Manor Phase 2	Riviera DrSubsurface Concept
Simalusa Dr.	Quail Creek
59529 Spring Dr.	Hayes Dr. Drainage Ph 2
Angelic Estates/6th St. Ditch & Pond	Privet Place
Emerald Oaks-Bayou Monga Erosion	Holly DrLewisburg
Tchefuncte River-GPS Water Level	Belair Ponds 1 & 2
Labarre St. Sewer & Drainage-partial as-built	

In-House Design		
Herwigg Bluff & Steele Rd.	Chichas Creek Drainage	
W. Powerline Lateral Drainage	Voters Rd. Drainage	
Quail Creek Lateral Drainage		

2014 Completed Projects contd.

Hidden Pines Drainage & Road Improvement	Peg Keller Rd.
Fountain St. Drainage	Francis @ Bootlegger Roundabout
Autumn Drive & Haven Way Drainage Improvement	Lowe Davis Rd.
Country Club Dr. Drainage	Carr Dr.
L St. Drainage	District Capital Projects Listed Seperatly
Hayes Rd Drainage	Hwy 41 Park & Ride Facility
Hidden Oaks Guard Rails	

Million Dollar Rd. Bridge Rating Oak Dr. Bridge Replacement Grand Ave. Bridge Replacement

DEPARTMENT OF ENGINEERING BUILDING THE FOUNDATION FOR A GREAT FUTURE



Roads / Drainage	Length	Total
	District 1	
Perrilloux Rd.		\$ 216,100.86
Rex Ave.		\$ 153,192.08
Rucker Rd.		\$ 79,304.30
Danny Ray		\$ 9,835.52
	District 2	
Fourth	878	\$ 15,455.94
11th St.	1,530	\$ 37,654.73
Aarron Fitzgerald	480	\$ 27,958.97
Josephine St.	3,290	\$ 162,863.18
South Ave.	711	\$ 32,857.99
Truette Dr.	2,060	\$ 160,971.90
Wall Ln.	600	\$ 29,348.78
Wild Azalea	1,400	\$ 84,777.23
Emancipation	1,080	\$ 37,348.28
	District 3	
Hideaway Acres Rd.	1,092	\$ 21,983.14
Livaudais Rd.	4,146	\$ 69,244.43
Peterson Rd.	674	\$ 43,630.84
Railroad Ave.	3,220	\$ 128,327.39
Stonelake Dr.	9,779	\$ 164,343.83
Tantela Ranch Rd.	20,865	\$ 189,583.21
Willie Garrett Rd.	7,550	\$ 58,240.16

Roads / Drainage	Length	Total
	District 4	
Redbud Dr.	265	\$ 16,798.51
Sandy Brook	3,570	\$ 192,572.40
Williams Rd.	1,056	\$ 49,053.05
Yaupon Dr.	1,258	\$ 62,400.95
	District 5	
Holiday Blvd.	3,161	\$ 125,298.61
Strain Rd.	6,875	\$ 86,076.58
Concord St.	1,625	\$ 12,586.22
Helenbirg Rd.	9,948	\$ 109,998.06
Salem Dr.	2,909	\$ 22,973.74
Sixth Ave.	380	\$ 4,807.87
Soell Dr.	7,983	\$ 87,329.01
	District 6	
6th St.	720	\$ 31,127.28
9th St.	260	\$ 11,243.18
Carnation	1,324	\$ 49,067.82
Dogwood	3,164	\$ 132,230.19
Earl Bennett	3,294	\$ 105,851.28
Gina Denny	2,312	\$ 124,266.66
Green Hills	3,600	\$ 192,132.62\$
Green Hills Ext.	588	19,136.77
Karen	700	\$ 30,268.18
Lake	640	\$ 31,345.91
Leru	702	\$ 1,372.09
Maplewood	540	\$ 27,146.46
Piper	1,234	\$58,916.91
Quimet	1,400	\$ 51,540.87
Snead	3,041	\$ 140,591.28
Terrace	2,574	\$119,843.00
	District 7	
Baird St.	500	\$ 22,028.93
Charles St.	1,149	\$ 6,055.49
Lambert St.	500	\$ 26,558.77
Montmarte St.	1,160	\$ 26,461.15
Rapatel St.	4,530	\$ 126,969.24
Fish Hatchery	1,969	\$ 121,006.21

Roads / Drainage	Length	Total
	District 8	
Edgelake Rd.	1,100	\$ 43,304.43
Service Rd.	6000	\$ 204,978.23
	District 9	
Autumn Dr.	1,050	\$ 65,282.87
Barbary Dr.	364	\$ 27,506.50
Brett Dr.	2,095	\$ 146,516.31
Dean Rd.	2,046	\$ 55,777.97
Lafitte Alley	500	\$ 49,314.61
Spring Dr.	2,340	\$ 105,420.24
	District 10	
Lonesome Rd.	6047	\$ 259,208.43
Greenleaves - Panels	Various	\$ 56,050.00
	District 11	
Fay Way	2,009	\$ 80,796.76
Horse Shoe Island Rd.	22,280	\$ 259,783.61
Jade St.	861	\$ 24,640.47
Monitor Dr.	855	\$ 27,616.85
Park Ave.	3,325	\$ 129,724.08
Quail St.	3,720	\$ 131,862.03
	District 12	
W. Howze Beach	2,015	\$ 82,704.45
Weil Wood Dr.	1,950	\$ 108,651.69
	District 14	
August Ave.	1,926	\$ 106,011.84
Eighth St.	993	\$ 15,941.65
Eric St.	1,958	\$ 16,534.33
Hermina St.	1,961	\$ 18,921.37
Lawrence St.	2,127	\$ 20,367.57
Salmen St.	2,116	\$ 104,076.26
Seventh St.	379	\$ 17,427.32
Shady Ln.	2,750	\$ 142,448.16

Department of Facilities Managment

The Department of Facilities Management is responsible for maintaining not only the outward appearance of the nearly 40 facilities throughout St. Tammany Parish, but also for the inner workings of each. When any facility under their purview needs an upgrade, an overhaul, or just a thorough cleaning and refresh, facilities is the one we call. They provide a safe and functional physical working environment for the administration of Parish Government by providing a professional and cost effective maintenance program. Among their other responsibilities, the department staff insures building safety and the optimal performance of building systems by providing preventative maintenance and repair on all mechanical, electrical, plumbing and building security systems.



2014 Accomplishments

- 1. Bush Community Center Modifications completed.
- 2. Fishing Pier reopened January 2014.
- 3. Fishing Pier cameras installed.
- 4. Justice Center Parking garage generator completed.
- 5. Started planning and design Phase II of Fishing Pier.
- 6. Renovation of Building A of the Koop Complex.
- 7. Started the construction of Phase I of expanding the Fair Grounds Facility.
- 8. Camp Salmen Trace Maintenance Facility completed.
- 9. Design and bid out the renovation of the Public Defenders Building in Covington.
- 10. Code Enforcement build-out.
- 11. Renovation of runway lights and wind sock at the St. Tammany Regional Airport.
- 12. Design and bid out of 10 new T-Hangers at airport.
- 13. Sold over 24,000 gallons of AV Gas at the airport.
- 14. Replaced the roof on the Towers Building.
- 15. Constructed a 450' radio tower in Lacombe.
- 16. Created Advisory Board for Fair Grounds.
- 17. Oversaw renovation of the HVAC system of the Slidell Library.
- 18. Planning for the State Fire Marshal to open a satellite office on Koop Drive.
- 19. Phase II of Fairgrounds design is out for bid.
- 20. Started converting building interior and exterior lights to LED lights.
- 21. Completed over 500 in house work orders



15

Number of Requests for Proposals (RFPs) issued

108

Number of contracts awarded

19

Number of Requests for Qualifications (RFQs) issued

\$32.4 M

Approximate dollar value of all awarded contracts

74

58

Number of Bids solicited

Number of Quotes solicited

800

Approximate number of individuals/businesses from whom purchases were made

7,300

Total number of Purchase Orders (POs) issued 608

Average number of Purchase Orders (POs) generated per month

Department of Health & Human Services

In 2014, the Department of Health and Human Services (DHHS) staff developed a Vision, Mission and Core Values Statement for the department and each of the three programs it operates: Public Health Millage (PHM), Community Action Agency (CAA) and Community Development Block Grant (CDBG). These statements were used by the agency to develop programs and services that assist the St. Tammany Parish Community.



In 2014, the Department of Health and Human Services made several changes to improve the quality of services offered by the department.

DHHS also made several changes to improve the quality of service offered by the department. Monthly full department staff meetings were instituted, in addition to the existing leadership meetings, for the purpose of sharing information and conducting mini training sessions geared toward process improvement and customer service. Department staff continued to develop Cooperative Endeavor Agreements with nonprofit community-based organizations by

instituting a fee for service model with monthly reporting and program monitoring. The DHHS increased its Emergency Solutions Grant funding from \$25,000 to \$100,000, an astounding 75 percent increase. Other grant highlights include Hurricane Katrina Repair funding from Louisiana Housing Corporation in the amount of \$1,251,958 and \$26,000 from the United Way Emergency Food and Shelter Program.

Community Action Agency (CAA) Program	Households Served	Units of Service Provided
Education & Job Training		
Community Service Block Grant - CSBG Tuition Assistance		
Funding for students to enroll in post-secondary education program.	10	1(
Community Service Block Grant - CSBG Uniform Assistance		
Uniform Assistance for families with children K-12 th grade.	50	50
Community Service Block Grant - CSBG Summer Employment		
On the job training for individuals 16 to 21.	6	(
Food, Mortgage, Rent & Utility Assistance		
ATMOS Energy		
To provide emergency assistance to ATMOS customers.	27	27
CLECO Care		
CLECO customers recieve 25% off fuel cost portion of bill for July, Aug. & Sep.	214	214
Community Service Block Grant - CSBG Utility Service		
Emergency utility assistance.	99	142
Community Service Block Grant - CSBG Rental/Mortgage		
Emergency rental/mortgage assistance.	141	194
Community Service Block Grant - CSBG Food Voucher		
Emergency food voucher.	10	10
LIHEAP- Low Income Home Energy Assistance Program		
Clients recieve energy assistance.	2,163	2,290
United Way		
Emergency Utility Assistance	28	30
Emergency Rental Assistance	23	26
Homeless Prevention		
ESG - Emergency Solutions Grant		
Provide rental assistance to prevent homelessness.	31	4
SHP - Supportive Housing Program		
Intensive case management for homeless families to transition to self-sufficieny through job training, rent, food and clothing assistance.	8	8:
WAP - Weatherization Assistance Program		
WAP - Weatherization Assistance Program		
Energy efficiency improvements to homes which might include insulation, calking and air and duct sealing following DOE regulations.	26	20
Note: Participants are St. Tammany Parish Residents and are subject to eligibility requirements.	2,836 STP Households Served	3,159 Unit

Community Development Block Grant (CDBG) Program	Residents Served	Units of Service Provided
Home Rehab/Repairs & Purchasing Assistance		
Residential Rehabilitation		
Provides minor home repairs and handicapped accessibility improvements throughpartnerships with Volunteers of America & Northshore Disaster Recovery, Inc.	15	15
World Changers St. Tammany		
Provides minor exterior home repairs through the youth volunteer labor of World Changers.	16	16
Habitat for Humanity St. Tammany West-Homeownership Center		
Provides homebuyer and money management training, pre-purchase counseling and other homeownership services.	156	705
Habitat for Humanity St. Tammany East-Home Fit		
Provides homebuyer and money management services and pre-purchase counseling.	38	5.
Northshore Housing Initiative - NHI		
Provides home owenership options through a community land trust where NHI purchases and retains ownership of the land. Resulting in a reduced purchase price.	1	
Emergency Assistance		
Good Sam's		
Provides emergency financial assistance for utilites and rental/mortgage payments for seniors.	59	8
The Food Bank of Covington		
Provides emergency food distribution to families to prevent hunger.	493	79 ⁻
Public Services		
Youth Service Bureau		
Provides case management, drug screens and couseling for at risk youth.	46	726
goSTAT Vouchers		
Provides vouchers for the goSTAT transportation system.	326	6,810
STARC - Priority Transportation		
Provideds transportation for developmentally disabled adults enrolled in STARC's program.	10	1,796
Note: Participants are St. Tammany Parish Residents and are subject to eligibility requirements.	1,160 STP Residents Served	10,996 Unit

About CDBG

The Department of Health & Human Services administers the Community Development Block Grant (CDBG) for the Entitlement program. This grant is funded by the US Department of Housing and Urban Development (HUD) and funds projects designed to impact quality of life for citizens of low to moderate income in St. Tammany Parish.

Public Health Millage Primary Care Program	Residents Served	Units of Service Provided
Public Health		
St. Tammany Community Health Center - Access Health of LA		
Provides access to primary healthcare services. PHM pays for rent at Slidell Facility.	4,305	9,011
Access WIC Facility rent only		
Provides vouchers for the Special Supplemental Nutrition Program for Women, Infants and Children (WIC).	7,800	31,201
Public Health - Wellness		
Food Bank of Covington Dental Program		
Provides primary dental services to those who cannot afford them, including the low-income and working poor at reduced cost.	870	1,990
Good Sams		
Provides financial aid for bills of necessity including rent, utilities and prescriptions.	1,031	2,715
Public Health - Behavioral Health		
St. Tammany Community Health Center - (access) Behavioral Health Services		
Supports counseling and Psychiatric services as well as medication management.	1,534	4,210
NAMI St. Tammany EDU & Support Program		
Provides training, educational and support services to individuals with mental illness and their families.	1,818	2,457
NAMI St. Tammany Group Home Operations		
Provides operations and maintenance for transitional housing and access to services for individuals with behavioral/mental health issues.	49	351
NAMI St. Tammany Behavioral Health Court		
Provides for a mental health case manager services for Behavioral Health Court clients of the 22nd JDC.	45	334
Public Health - Suicide Prevention		
St. Tammany Outreach for the Prevention of Suicide (STOPS): SP Educ. & Support		
Provides suicide awareness training, outreach and support to groups as well as services to families of suicide victims.	1,044	1,169
VOA: Crisis Response & Case Management Program		
Provides mental health assessments and support to individuals in crisis along with their families by providing assistance accessing community services and follow up with financial, employment and housing guidance.	557	2,085
Note: Participants are St. Tammany Parish Residents and are subject to eligibility requirements.	19,053 STP Residents Served	55,523 Units of Service

Office of Homeland Security & Emergency Preparedness

Preparation:

- 1. Continual enhancement of internal operations in conducting emergency responses with the latest technology.
- 2. Developed additional plans and protocols for responding to the threat of a possible pandemic outbreak to be better equipped if a situation such as Ebola were to occur.
- 3. Updated Parish Continuity of Operations Plans to ensure Parish Government will continue to function and provide services during a pandemic outbreak.
- 4. Worked in conjunction with other state entities, Governor's Office of Homeland Security (GOHSEP), Louisiana Department of Transportation and Development (LADOTD), and Mississippi Department of Transportation (MDOT) to develop and establish cold weather responses and protocols when it comes to maintaining roads and bridges during hazardous freezing conditions.
- 5. Updated and enhanced the Medical Special Needs Shelter Plan.
- 6. Participated in the United States Coast Guard annual emergency response and committee meeting pertaining to oil spills on navigable waterways.
- 7. Continually updating St. Tammany Parish Natural Hazards Mitigation Plans, encompassing the cities of Covington, Mandeville and Slidell, to develop a Parish-wide comprehensive approach to Natural Hazard Mitigation actions within the Parish.

Citizen Outreach:

Continue to educate the public with accurate information as it pertains to all disasters and the knowledge on how to prioritize and safely prepare themselves.

Provided numerous Emergency Management outreach meetings to homeowners' associations and civic organizations.

Support:

Maintain working relationships with all community partners to ensure a coordinated emergency response will be in place when needed to enhance an effective operation to reestablish the infrastructure of the Parish during and after an emergency.

Funding:

Grants - Host and conduct the Parish Emergency Management Advisory Committee meeting to ensure Federal and State grant funding is handled properly.

Weather Monitoring/Alerts:

Throughout the year the Dept of Homeland Security & Emergency Preparedness responded to hazardous roadway and bridge conditions as a result of freezing temperatures. They also coordinated the opening of an American Red Cross warming shelter to house at-risk residents.



Training & Education



Citizens Readiness Initiative (CRI) exercise - Testing Point of Dispensing capabilities when it comes to inoculating the citizens of St. Tammany if there is a pandemic or possible pandemic outbreak.



Published and facilitated monthly *Local Emergency Planning Committee Meetings (LEPC).*



Hosted *Region 9 Quarterly Emergency Planning Meeting* with St Helena, Washington and Tangipahoa Parishes.



Hosted an Animal Rescue Operations Tabletop Exercise – Testing a coordinated emergency response between the State and Parish when it comes to animal rescues during post-hurricane or any other event.



Conducted training for Parish employees and other state officials on the MIAT — a *Preliminary Damage Assessment (PDA)* software.



Conducted *Emergency Operations Center Training* for EOC Liaisons. Conducted and coordinated additional *American Red Cross Training* for Parish employees for Medical Special Needs Shelter workers.

Department of Technology

For the fourth year in a row, St. Tammany Parish Government has been named one of America's top digital county governments by the Center for Digital Government and the National Association of Counties (NACo).

In 2014, St. Tammany Parish placed third in the 150,000 to 249,999 population category. 2011 was the first time St. Tammany Parish Government had been recognized for such an award, and has been recognized as one of the leading parish/counties in the country every year since then. This recognition continues to demonstrate the Parish's continued commitment to provide its citizenry with the highest level of service utilizing tech-

nology efficiently and effectively, and reflects the transformation of the Parish's approach from one of reacting to technology changes, to a system-wide approach where technology is a key component to service delivery.

The National Association of Counties (NACo) also recognized the Parish and the Department of Technology as the "NACo 2014 Mobile Applications Smack Down Winner" in the category "Mobile

GEOData Applications." A select committee of Chief Information Officers (CIO) and other technology professionals from around the country recognized the Post Storm Assessment Tool (PSAT) and Consiliarius, both developed in house by the Information Technology (IT) Team, as the "Most Effective Use of Mobile Platform".

2014 NACo Award

The National Association of Counties named St.
Tammany Parish's Technology Department the 2014
Mobile Applications Smack Down WINNER for our
Mobile GEOData Applications: PSAT / Consiliarius



Also in 2014, through the cooperative work of Parish Administration, the Assessor's Office, and Communication District #1, ACT 155 was signed into law by Governor Bobby Jindal authorizing the formation of a GIS District in St. Tammany Parish. The GIS District will now take on the mission of the Electronic Data Sharing Project (EDSP) which began in 2009. The Parish is excited about this legislation, which will leverage the Parish's investment in GIS through: shared data amongst agencies reducing redundancies in data and staff efforts, define minimum standards for data capture; define data owners and their responsibilities, work with all users to develop basic sets of attributes for all available GIS features, coordinate the creation of metadata for all available data, help prioritize and coordinate data creation, negotiate an Enterprise License Agreement with software vendors, and provide a "one stop shop" for GIS data.



The Department of Technology (DoT) continues to explore, and utilize where economically feasible, the latest technology to support constituents, staff and other Parish Government entities. The Parish continues its commitment to technology, and realizes that in today's information age, technology usage extends far beyond the halls of Parish Government and outside of its regular working hours. Today, constituents and staff demand and expect access to Parish information and resources around the clock; DoT strives and continues to deliver on these demands. The Parish has addressed these demands with expanded services provided through its home page (www.stpgov.org) and through self-service portals such as My Permits Now (www.mypermitsnow.org) for online permit applications and payments, online GIS maps and online Public Works request forms. In addition, Permit Inspectors, Code Enforcement Officers, Parish Engineers and other Inspectors have been moved out from behind their desks and given the ability to enter reports in the field.

2014 Accomplishments

Information Technology

- 1. Achieved 99.9% uptime.
- 2. HelpDesk resolution: 95% within one business day, 98% within three business days.
- 3. Continuing parish-wide network and server upgrade, with no unscheduled downtime.
- 4. GEMs (financials) upgrade, with no unscheduled downtime.
- 5. eMail system upgrade, with no unscheduled downtime.
- 6. Application development projects completed and field tested: Special Needs Shelter Manager and Post Storm Assessment Tool.
- 7. eDiscovery production of over 100,000 records.

2014 Accomplishments

- 1. Over 500,000 images scanned
- 2. Amended retention schedule with Secretary of State
- 3. Expanded services in the Parish, including eDiscovery processing

Geographical Information Systems

- 1. With the cooperation of other Parish elected offices, introduced legislation in 2014 to form the first GIS District in the Parish. This GIS District, with five initial members, will begin meeting in 2015. This District is to standardize GIS data, share data between agencies to reduce redundancy, share knowledge, and leverage costs of licensing as a group.
- 2. GIS Mapping system expanded to cover more than 980 square miles, including a graphical representation of land and water environments.

Department of Public Works

2014: General Maintenance Road Repair: Maintenance Overlays

Total	Feet	Road	Barn	District
\$ 49,565.68	1,175	Acadian Dr.	Brewster	1
\$ 33,781.05	1,075	Single Pine Ln.	Brewster	1
\$ 29,892.17	870	Augusta Dr.	Covington	2
\$ 44,043.46	1,294	Henry Clay Dr.	Covington	2
\$ 28,051.93	686	Latice Dr.	Covington	2
\$ 44,926.02	1,837	Jim Willie Dr.	Brewster	3
\$ 31,218.78	1,475	Country Rd.	Brewster	3
\$ 50,673.76	1,632	Blackjack Oak	Brewster	4
\$ 38,461.09	792	Ironwood	Brewster	4
\$ 20,416.27	445	Red Gum Ct.	Brewster	4
\$ 32,774.24	1,120	Shadow Ln.	Highway 59	4
\$ 32,766.66	1,033	Penn's Chapel Rd.	Highway 59	4
\$ 104,151.55	3,525	Casril Dr.	Highway 59	5
\$ 7,091.08	80	Judge Tanner Blvd.	Highway 59	5
\$ 4,459.23	50	Mire Dr.	Highway 59	5
\$ 256,551.94	7,510	Section	Folsom	6
\$ 43,611.17	1,712	Magnolia Dr.	Keller Barn	7
\$ 25,529.86	743	Rebel Dr.	S. Fritchie	8
\$ 12,864.38	450	Stone St.	S. Fritchie	8
\$ 13,764.38	450	Coral St.	S. Fritchie	8
\$ 24,861.14	870	Fogg Ln.	Hickory	9
\$ 21,510.12	925	Markham Dr.	N. Fritchie	9
\$ 35,106.21	1,185	Ravenwood Dr.	N. Fritchie	9
\$ 22,963.09	677	Sutton Dr.	S. Fritchie	9
\$ 44,992.94	1,457	Orleans St.	Keller Barn	10
\$ 33,452.75	1,313	Haines Dr.	Airport	11
\$ 30,241.88	987	May St.	Airport	11
\$ 7,898.80	320	Angie St.	Airport	11
\$ 41,995.38	985	Lydia St.	Airport	11
\$ 52,832.79	1,740	Amethyst Dr.	Keller Barn	11
\$ 44,025.14	1,704	Sherwood	Keller Barn	11
\$ 17,315.63	690	Cayo	Airport	12
\$ 28,578.59	1,156	Neuvo	Airport	12
\$ 32,366.81	790	Columbia Pl.	S. Fritchie	13
\$ 56,285.42	1,414	Chimaera Ln.	S. Fritchie	13
\$ 15,605.57	530	Rue de Bourbon	S. Fritchie	13
\$ 47,149.75	1,790	Rue d'Azure	S. Fritchie	13
\$ 15,240.99	533	Richardson St.	Airport	14
\$ 13,022.35	560	Howard St.	Airport	14
\$ 10,371.37	446	Beal St.	Airport	14
\$ 48,811.17	1,712	W. Pinehill	Hickory	14
\$ 24,828.63	986	W. Timberlane	Hickory	14
\$ 9,069.13	390	Ferndale	Hickory	14
\$1,583,120.35	51,114	9.68 Miles		

Department of Public Works

The Department of Public Works serves the community by maintaining the infrastructure of St. Tammany Parish to provide optimal service, prompt courteous responses, and professional excellence to the unincorporated areas of St. Tammany for road and drainage concerns.

Completed installation of Fuel Car Readers on remaining fuel pumps

Covington Barn Office Expansion



\$75,000

\$15,000

Field Work Orders Completed 25,794	Approximate Cost - \$3,574,956
Road Repair & Drainage Maintenance:	
Administrated 192 construction maintenance projects	
Maintenance Overlays	\$ 1,583,120
Road Repairs/ Panel Replacement	\$ 1,523,41
Drainage Repairs	\$ 485,08
Sign Division	
353 Work Orders Completed	Approximate Cost - \$116,869
Fleet Maintenance	
2,698 Work Orders Completed	Approximate Cost - \$3,557,65
Fixed Assets Totaling	\$ 1,290,55
Tammany Trace Maintenance	
1,024 Work Orders Completed	Approximate Cost - \$747,214
Construction Maintenance Projects-#10 Bridge Repairs, Trace Base Repairs, Erosion Control & Asphalt resurfacing	\$ 200,048
Trace Striping & Signage Upgrades to 76 Crossings	\$ 234,639
2015 Capital Projects	
Planned & Submitted 2015 District Capital Budget: \$7 Million in coordination with Engineering Dept.	
20.04 Miles of Road Improvements; along with various Drainage Projects.	
Building/Facility Projects	
	\$162,000

Department of Public Information

The Department of Public Information is responsible for getting Parish news out to our citizens in any way we can. Social media, email blasts and our websites have become an invaluable tool in reaching and staying in touch with people here in the Parish and around the world.



7,591 Friends



1,235,249 STPGOV.ORG Page Views



2,545 Follower:



What PIO Did Last Year

Launched new, more interactive and user-friendly www.stpgov.org website.

Launched new Culture, Recreation and Tourism websites: www.tammanytrace.org, www.campsalmennaturepark.org, www.fishingpier.stpgov.org.

Enhanced www.stpgov.org website with sections like In the Works and Civic Interaction.

Completed design of new television studio.

Upgraded camera equipment.

Worked with every Department within Parish Government to disseminate relevant information to the public.

Access St. Tammany

As part of the overall rennovations of Building A, Access St. Tammany's studio has been completly overhaulded. The space was expanded from 100 sq ft to 10,000 sq ft. The master control panel and studio controls were relocated in order to maximize studio filming space. In addition to a studio remodel, the Access Channel added two new editing suites, purchased and installed a new HD Digital Video Playback Server, purchased and installed Automated VOD Web Playback Server and installed Inter Connect with Media outlets WVUE and WWL-TV to go live over their broadcast networks from the EOC/Koop Admin Complex.



Live Web Stream Views

8,222 Views/596 Hours

Produced

176 Half Hour Shows / 48 Public Meetings / 18 Long Format Programs

VOD Viewing

229,999 Viewed / 5,731 Programs Viewed From Beginning To End



ADDRESS:

21490 Koop Drive Mandeville, Louisiana 70471

PHONE: 985-898-2700

www.facebook.com/sttammanyparish www.twitter.com/STPGOV www.youtube.com/accesssttammany www. vimeo.com/sttammanyparish

www.stpgov.org