

Frequently Asked Questions:

- How long do I have to pay my bill?**
Payments are considered timely through December 31st. If this date falls on a weekend or holiday, payments are considered timely if received by the next business day our offices are open. Interest accrues at 1% per month following this date, and other fees apply as delinquency continues.
- Can I write a personal check?**
Yes. Business checks are accepted on payments of delinquent movable property taxes.
- I owe property taxes to the parish and the city. Does this tax bill include both amounts?**
Yes! The STPSO collects for all municipalities with a millage: Slidell, Mandeville, Covington, Abita Springs, Pearl River and Madisonville.
- Will you mail me a receipt?**
Only payments made in person receive a receipt. Online payments also provide an option to print a receipt.
- How long will it take for me to receive a property tax refund due to overpayment?**
Generally, refunds are mailed within 60 days of an overpayment being processed.
- How much does it cost to pay online (www.stpsopayments.com)?**
Website payments are free via bank draft. Credit card payments incur a 2.5% fee to cover card processing costs. Note: Online payments are not accepted once FINAL delinquent notices are mailed.

Assessor-Based Q & A:

- Why are my movable property taxes this amount?**
Your taxes are based on the assessed value of your assets, which should be self-reported on the LAT-5 form, and the total of all voter-approved millages for its specific location.
- Why did the amount of my bill change since last year?**
Assessed value may change due to purchase of new assets or depreciation of current assets. If you did not self-report, a 10% penalty is applied. Also, the millages which apply to your assets may be adjusted annually.
- My business has closed. What should I do?**
An affidavit needs to be completed. Please contact the Assessor's Office. The form is located on their website as well.
- How do I contact the Assessor's office?**
Please contact the assessor's office at one of their locations or online:

Justice Center
701 N. Columbia, Covington
985-809-8180
(8:30 - 4:30)

Towers Building
520 Old Spanish Trail, Slidell
985-646-1990
(8:30 - 1:00, 2:00 - 4:30)

Website: www.stpao.org
Email: assessor@stpao.org