



Town of Elon Rates & Billing Information

Water Rates

- There is minimum charge for water up to 1,500 gallons = \$11.22
Usage after 1,500 gallons is charged @ \$7.49 per thousand gallons
- Water customers outside city limits are charged double rates:
 - First 1,500 gallons = \$22.45
 - Usage over 1,000 gallons @ \$14.94 per thousand gallons



Additional Monthly Fees: (per container) Solid Waste Fee (\$16.00) Storm Water Fee (\$3.00)
(Additional trash can is \$11 and additional recycle bin is \$7.00 extra every month)
Notice: The charge for service begins when the meter is installed and connections made, whether used or not.

Sewer Rates

- Sewer rate is \$20.76 per 1,500 gallons per month. Usage after 1,500 gallons is charged @ \$13.83 per thousand gallons.
- Sewer customers outside city limits are charged double rates:
 - First 1,500 gallons = \$41.49 per month
 - Usage over 1,500 gallons = \$27.65 per 1,000 gallons
- Sewer Flat Rate Charge/Inside - \$42.51 (Monthly)
- Sewer Flat Rate Charge/Outside - \$85.02 (Monthly)

Billing

- Meters are read and bills rendered monthly.
- Bills are mailed the first day of the month.
- Deposit for rental properties \$125.00.
- Bills are due on the 21st of each month. If not paid on this day a \$5.00 late fee will be added to all delinquent accounts.
- Accounts continuing to be delinquent ten days after the due date will be assessed a \$20.00 delinquent fee and water will be disconnected. **Partial payment does not exempt your account from being charged late fees or delinquent fees when bills become past due after the due date.**

Non-payment and delinquent fees are applicable regardless of lost or misdirected bills. You should receive your water bill the first week of each month. If you fail to receive your bill, please contact the Water Department at 584-0282 or 584-4828.

(July 2023)