



ADA TRANSITION PLAN

Americans with Disabilities Act Transition Plan

Town of Elon, North Carolina

October 2021

Americans with Disabilities Act, ADA, ADA Title II, Section 504, PROWAG, Uniform Accessibility Standards, Transition Plan, ADA Compliance, ADA Design Standards, Accessibility, APS, Sidewalks, Curb Ramps, Self-Evaluation, ADA Coordinator, Infrastructure Inventory, Physical Barriers, Grievance Procedures, Public Rights of Ways

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EXECUTIVE SUMMARY

Title II of the Americans with Disabilities Act (ADA) regulates programs, activities and services provided by state and local governments. As such, the Town of Elon must comply with this section, which states: “no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity” (42 USC Sec. 12132; 28 CFR Sec. 35.130).

In accordance with Title II, the Town of Elon conducted an ADA compliance self-evaluation of its services, programs, activities, and facilities on public property and in public rights-of-way. With this information, an ADA Transition Plan has been developed to share findings of the self-evaluation and to establish strategies for improving ADA accessibility within our community.

Our self-evaluation reviewed three fundamental areas for ADA compliance: (1) communications, administrative requirements, and program accessibility; (2) public buildings, parks, and other applicable spaces; and (3) pedestrian facilities and public rights of way. Results of the comprehensive review and the subsequent required improvements for each of these three areas are contained in the Self-Evaluation section starting on page 9, as well as in Appendix A. An approximate cost estimate of the required improvements is outlined in Appendix B. Target years for completing *facility* repairs to the items identified to be non-compliant under ADA Title II are available in the “barriers to accessibility” tables starting on pages 12 (buildings) and 16 (parks and recreation spaces). The target years represent short- and long-term implementation actions. Short-term improvements generally require a minimal amount of planning, design and financial investment. As such, these improvements are scheduled for completion prior to the end of FY 2027. Long-term improvements are certain to require higher levels of planning, design and financial investment. To accommodate these larger-scale projects, the Town of Elon will integrate some of them into our Capital Improvement Plan (CIP) and will continue to work with the North Carolina Department of Transportation (NCDOT) to align Transportation Improvement Program (TIP) projects with ADA compliance needs.

ADA self-evaluation, transition planning and implementation will be a continuous effort. The Town of Elon is committed to updating the ADA Transition Plan with oversight of the Town Manager and required action by the Town Council every five years. Involvement of other community leaders and support organizations is, and will continue to be, a critical part of the ADA transition planning process.

INTRODUCTION

TRANSITION PLAN NEED AND PURPOSE

The Americans with Disabilities Act (ADA) is a civil rights law prohibiting discrimination against individuals on the basis of disability. It was enacted on July 26, 1990 and amended in 2008 with the ADA Amendments Act. ADA consists of five titles outlining protections in the following areas:

- I. Employment
- II. State and local government services
- III. Public accommodations
- IV. Telecommunications
- V. Miscellaneous Provisions

Title II of ADA pertains to the programs, activities and services provided by public entities. As a provider of public services and programs, the Town of Elon must comply with this section of the Act as it specifically applies to public service agencies. Title II of ADA provides that, *“...no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity.”* (42 USC. Sec. 12132; 28 CFR. Sec. 35.130)

As required by Title II of ADA, 28 CFR. Part 35 Sec. 35.105 and Sec. 35.150, the Town of Elon has conducted a self-evaluation of its services, programs, activities, and facilities on public property and within public rights-of-way. Further, the Town has developed this Transition Plan detailing methods for working towards compliance with ADA accessibility requirements.

ADA AND ITS RELATIONSHIP TO OTHER LAWS

Title II of ADA is companion legislation to two previous federal statutes and regulations: the Architectural Barriers Acts of 1968 and Section 504 of the Rehabilitation Act of 1973.

The Architectural Barriers Act of 1968 is a Federal law that requires facilities designed, built, altered or leased with Federal funds to be accessible. The Architectural Barriers Act marks one of the first efforts to ensure access to the built environment.

Section 504 of the Rehabilitation Act of 1973 is a Federal law that protects qualified individuals from discrimination based on their disability. The nondiscrimination requirements of the law apply to employers and organizations that receive financial assistance from any Federal department or agency. Title II of ADA extended this coverage to all state and local government entities, regardless of whether they receive federal funding or not.

AGENCY REQUIREMENTS

Under Title II, the Town of Elon must meet these general requirements:

- Must operate programs so that, when viewed in their entirety, the programs are accessible to and useable by individuals with disabilities (28 C.F.R. Sec. 35.150).

- May not refuse to allow a person with a disability to participate in a service, program or activity simply because the person has a disability (28 C.F.R. Sec. 35.130 (a)).
- Must make reasonable modifications in policies, practices and procedures that deny equal access to individuals with disabilities unless a fundamental alteration in the program would result (28 C.F.R. Sec. 35.130(b) (7)).
- May not provide services or benefits to individuals with disabilities through programs that are separate or different unless the separate or different measures are necessary to ensure that benefits and services are equally effective (28 C.F.R. Sec. 35.130(b)(iv) & (d)).
- Must take appropriate steps to ensure that communications with applicants, participants and members of the public with disabilities are as effective as communications with others (29 C.F.R. Sec. 35.160(a)).
- Must designate at least one responsible employee to coordinate ADA compliance [28 CFR Sec. 35.107(a)]. This person is often referred to as the "ADA Coordinator." The public entity must provide the ADA coordinator's name, office address, and telephone number to all interested individuals [28 CFR Sec. 35.107(a)].
- Must provide notice of ADA requirements. All public entities, regardless of size, must provide information about the rights and protections of Title II to applicants, participants, beneficiaries, employees, and other interested persons [28 CFR Sec. 35.106]. The notice must include the identification of the employee serving as the ADA coordinator and must provide this information on an ongoing basis [28 CFR Sec. 104.8(a)].
- Must establish a grievance procedure. Public entities must adopt and publish grievance procedures providing for prompt and equitable resolution of complaints [28 CFR Sec. 35.107(b)]. This requirement provides for a timely resolution of all problems or conflicts related to ADA compliance before they escalate to litigation and/or the federal complaint process.

This document has been created to specifically cover accessibility within the public rights of way and public facilities that may be utilized by citizens.

DESIGNATION OF RESPONSIBILITY

ADA Coordinator

In accordance with 28 CFR Sec. 35.107(a), the Town of Elon has designated the Town's ADA Coordinator to oversee the Town's policies and procedures. David Murphy, Assistant Public Works Director, has assumed responsibility of ADA Coordinator for the Town. David may be contacted by email at dmurphy@elon.gov or by phone at 336-584-9600. The ADA coordinator is tasked with monitoring the Town's progress in addition to updating and reviewing this document as necessary.

Monitoring Progress

The Town of Elon's Assistant Manager & ADA Coordinator are tasked with monitoring the progress to manage the review and updates to this document.

Contact Information

Up to date staff contact information is provided on the Town's website.

ADA Coordinator

David Murphy
Assistant Public Works Director
336-584-9600
dmurphy@elon.gov

Transition Oversight

Pam DeSoto
Assistant Town Manager/Planning Director
336-584-3601
pdesoto@elon.gov

GRIEVANCE PROCEDURE

Under the Americans with Disabilities Act, each agency is required to publish its responsibilities with regards to the ADA. A draft of this public notice is provided in Appendix D. If users of Town of Elon facilities and services believe the Town has not provided reasonable accommodation, they have the right to file a grievance.

In accordance with [28 CFR 35.107\(b\)](#), the Town has developed a grievance procedure for the purpose of the prompt and equitable resolution of citizens' complaints, concerns, comments, and other grievances. This grievance procedure is outlined in Appendix D.

POSITION STATEMENT

The Town developed a position statement in accordance with [28 CFR 35.107\(b\)](#) that reads as follows:

Americans With Disabilities Act Public Notice

The Town of Elon does not discriminate on the basis of disability in its programs, services, activities and employment practices.

If you need auxiliary aids and services for effective communication (such as a sign language interpreter, an assistive listening device or print material in digital format) or reasonable modification to programs, services or activities, contact the ADA coordinator as soon as possible, preferably **30 days** prior to the activity or the event.

A grievance procedure is available to resolve complaints.

Upon request, this notice is available in alternative formats such as large print or Braille.

ADA Coordinator David Murphy at dmurphy@elon.gov; 336-584-9600

Copies of the position statement have been posted in the following locations:

- Town Website
- Town Hall
- Beth Schmidt Park

POLICY

The Town of Elon's goal is to continue to provide accessible pedestrian design features as part of the Town capital improvement projects. The Town has established ADA design standards and procedures as listed in Appendix F. These standards and procedures will be kept up to date with nationwide and local best management practices.

The Town will consider and respond to all accessibility improvement requests. All accessibility improvements that have been deemed reasonable will be scheduled consistent with transportation priorities. The Town will coordinate with external agencies to ensure that all new or altered pedestrian facilities within the Town jurisdiction are ADA compliant to the maximum extent feasible.

This document is also available for public comment. A summary of comments received and detailed information regarding the public outreach activities are in Appendix C.

SELF-EVALUATION

OVERVIEW

The Town of Elon is required, under Title II of the Americans with Disabilities Act (ADA) and 28 CFR Sec 35.105, to perform a self-evaluation of its current services, policies and practices with regard to accessibility. This self-evaluation identifies what policies and practices impact accessibility and examines the Town's plan for implementation. The goal of the self-evaluation is to verify that the implementation of the Town's policies and practices provides accessibility and that they do not adversely affect the full participation of individuals with disabilities.

The intent of the ADA self-evaluation is to review the agency's entire public program, including all facilities on public property and within public rights-of-way in order to identify obstacles and barriers to be addressed. The general categories of items to be evaluated include:

- Administration of Services, Policies, Programs, Practices and Communications
- Assessment of Physical Barriers to access
 - Public Buildings and Spaces, including offices and parking areas
 - Parks and other publicly accessible areas
 - Pedestrian Facilities and Public Rights of Way – sidewalks, curb ramps, trails, traffic control signals

SUMMARY

In 2020 and 2021, the Town of Elon conducted a self-evaluation of its services, programs, and facilities on public property and within public rights-of-way with regard to accessibility. Detailed inventories and findings from this review are provided in Appendix A under the following headings: Administration and Communications (A1), Public Buildings and Spaces (A2), Parks and Recreation Facilities (A3), and Pedestrian Facilities and Public Rights of Way (A4).

ADMINISTRATION AND COMMUNICATIONS

The Town recognizes the necessity of ensuring all citizens including those citizens with vision, hearing and/or speech disabilities can communicate with, receive information from, and convey information to the Town of Elon. The Town has conducted a detailed evaluation of its administration and communications with regard to the ADA Title II requirements. **Detailed findings of the self-evaluation are included in Appendix A1.** The following tables outline action items identified by the town during this evaluation:

Communications:

Action Item	Target Date (FY)	Person Responsible
Ensure employees and officials are aware of all ADA communication obligations	2022	ADA Coordinator
Ensure auxiliary aids and services are provided; specifically arrange for sound specialist to complete connection of assistive listening devices. Develop plan to address all sections relating to auxiliary aids and services.	2022	ADA Coordinator

General Non-Discrimination:

Action Item	Target Date (FY)	Person Responsible
Educate staff on policies, practices, and procedures to provide equal opportunity for people with disabilities to participate in services, programs, and activities; especially as they pertain to contracting with external organizations, reasonable modifications, service animals, wheelchairs and other power-driven mobility devices, costs, etc.	2022	ADA Coordinator
Ensure staff are aware that ADA Title II obligations still apply whether the Town provides the service, program, or activity directly or contracts for it with an external organization.	2022	ADA Coordinator
Ensure information about accessible services, activities, and facilities is made available to the public and to current and future program participants	2022	ADA Coordinator

Website Accessibility:

Action Item	Target Date (FY)	Person Responsible
Establish appropriate procedures and protocol for website accessibility for existing and future content.	2022	ADA Coordinator
Ensure all applicable staff are aware of website accessibility policies and procedures.	2022	ADA Coordinator

PUBLIC BUILDINGS AND SPACES

The Town of Elon utilized the 2010 ADA Standards for Accessible Design during the self-evaluation of Town buildings and public spaces. These standards are adopted and enforced by the United States Department of Justice and based on the Americans with Disabilities Act and Architectural Barriers Act Accessibility Guidelines (2004) (ADAAG for short) published by the United States Access Board (also known as the Architectural and Transportation Barriers Compliance Board). **Detailed results of the most recent building evaluations are in Appendix A of this document.**

An inventory of buildings and areas providing public services were cataloged during self-evaluation. The facilities included the following:

Town Building	Address	Date Evaluated
Fire Station 8	219 S. Williamson Ave.	10/21/2020
Fire Station 18	2110 Powerline Rd.	01/07/2021
Police Department	104 S. Williamson Ave.	10/28/2020
Town Hall – Administration	104 S. Williamson Ave.	11/02/2020
Magnolia Cemetery	S. Oak Ave.	11/10/2020

Elon Public Works facility (212 Johnson St., Elon, NC 27244) was not evaluated for ADA compliance as it is closed to the public. All in-person meeting requests at the Public Works building between Elon Town Staff and the general public will be held at Town Hall (104 S. Williamson Ave., Elon, NC 25244) to ensure ADA compliance is met.

BARRIERS TO ACCESSIBILITY TO TOWN BUILDINGS

BUILDING	ACTION ITEM	TARGET DATE (FY)	RESPONSIBLE PARTY
FIRE STATION 8			
PRIORITY 1	Restripe access aisle to be at least 5 ft. minimum width parallel to the entire accessible space	2022	ADA Coordinator
	Raise accessible parking signage so that bottom edge is at least 60" above ground	2022	ADA Coordinator
	Install accessible signage that reads "Van Accessible"	2022	ADA Coordinator
	Install accessible signage at accessible entrance, if applicable (ensure signage has International Symbol of Accessibility)	2022	ADA Coordinator
	Regrade front approach area to entrance to be level / <2%	2023	ADA Coordinator
	Replace door hardware and/or add automatic door opener to ensure door operable with one hand and closing speed no quicker than 5 seconds	2024	ADA Coordinator
	Secure carpeting/mats at edges	2022	ADA Coordinator
PRIORITY 2	(compliant)		
PRIORITY 3	Add accessible signage at accessible restrooms (and directional signage at inaccessible restrooms, if applicable)	2022	ADA Coordinator
	Add accessible signage with International Symbol of Accessibility indicating direction of nearest accessible restroom	2022	ADA Coordinator
	Install rear grab bar in restroom to compliant specs.	2023	ADA Coordinator
PRIORITY 4	(compliant)		
FIRE STATION 18			
PRIORITY 1	Install accessible signage that reads "Van Accessible"	2022	ADA Coordinator
PRIORITY 2	(compliant)		
PRIORITY 3	(compliant)		
PRIORITY 4	(compliant)		
POLICE DEPARTMENT	(PD's parking and building are shared with Town Hall. All of the PD's Priority 1 Action Items are identical to the Priority 1 Action Items for Town Hall)		
PRIORITY 1 (PD & TOWN HALL)	Add one accessible parking space; ensure placement of new space is on closest accessible route to the new Town Hall accessible entrance	2022	ADA Coordinator
	Create accessible route to Town Hall	2023	ADA Coordinator
	Regrade curb ramp	2023	ADA Coordinator

	Reconfigure ramp to accommodate for compliant ramp flares and level landing that is at least 36" long	2023	ADA Coordinator
	Install accessible signage at building	2022	ADA Coordinator
	Replace door hardware and/or add automatic door opener to ensure door operable with one hand and closing speed no quicker than 5 seconds	2024	ADA Coordinator
	Secure carpeting/mats at edges	2022	ADA Coordinator
PRIORITY 2	Lower signage and ensure it is accessible (braille, raised and contrasting characters, located on latch side of door)	2022	ADA Coordinator
PRIORITY 3	(N/A – not open to the public)		
PRIORITY 4	(N/A – not open to the public)		
TOWN HALL			
PRIORITY 1	(Refer to all Priority 1 Action Items for Police Department listed above)		ADA Coordinator
PRIORITY 2	Adjust height of fire extinguishers to be lower than 27" or relocate	2022	ADA Coordinator
	Install accessible signage at designated rooms and meeting spaces if publicly accessible	2022	ADA Coordinator
	Reconfigure interior doors or remove obstructions to provide sufficient maneuvering clearance	2024	ADA Coordinator
	Reconfigure room to allow access to existing table or add accessible table/work surface	2022	ADA Coordinator
	Reconfigure general reception area to provide sufficient wheelchair seating space	2023	ADA Coordinator
	Reconfigure or install new accessible service counter	2022	ADA Coordinator
PRIORITY 3	(general comment – review accessible route to bathrooms to ensure accessibility based on ADA Title II requirements)		ADA Coordinator
	Reconfigure men's bathroom to provide sufficient maneuvering clearance	2024	ADA Coordinator
	Remove obstructions in women's bathroom to provide clear path	2023	ADA Coordinator
	Adjust position of all hooks and dispensers to comply with ADA Title II specifications	2022	ADA Coordinator
	Alter or replace sink in men's bathroom to be at least 27" above floor	2024	ADA Coordinator
	Move partition or move toilet to ensure centerline of toilet is between 16" – 18" from side wall/partition in both bathrooms	2024	ADA Coordinator
	Reconfigure bathrooms/compartments to provide sufficient clearance around toilets in each	2024	ADA Coordinator
	Remove obstructions or reconfigure stall to provide sufficient front approach maneuvering clearance in both bathrooms	2024	ADA Coordinator
	Widen stall in men's bathroom to at least 60"	2024	ADA Coordinator

PRIORITY 4	Adjust or replace drinking fountain so it does not protrude, or add tactile warning	2023	ADA Coordinator
MAGNOLIA CEMETERY			
PRIORITY 1	Create paved accessible (van) parking space and access aisle, with accessible signage, that includes paved accessible route to cemetery yard (see checklist 1.1 - 1.12; page #4-7 of the ADA checklist)		
PRIORITY 2	(N/A)		
PRIORITY 3	(N/A)		
PRIORITY 4	(N/A)		

PARKS AND RECREATION FACILITIES

Detailed results of the most recent parks and recreation facility evaluations are in Appendix A of this document. As part of the self-evaluation process, the Town of Elon has conducted an inventory of Parks and Recreation facilities as follows:

Town Building	Address	Date Evaluated
Beth Schmidt Park	2150 Elon Park Dr.	OCT, DEC 2020 / JAN 2021
K9 Corner Dog Park (@ Beth Schmidt Park)	522 Cook Rd.	FEB 2021
Lawrence Slade Park	404 Ball Park Ave.	DEC 2020 / JAN 2021

BARRIERS TO ACCESSIBILITY TO PARKS AND RECREATION FACILITIES

BUILDING	ACTION ITEM	TARGET DATE (FY)	RESPONSIBLE PARTY
BETH SCHMIDT PARK			
PRIORITY 1 (MAIN PARKING AREA AT 2150 ELON PARK DR)	Raise accessible parking signage so that bottom edge is at least 60" above ground	2022	ADA Coordinator
PRIORITY 1 (SECONDARY PARKING AREA AT 2060 ELON PARK DR)	Raise accessible parking signage so that bottom edge is at least 60" above ground	2022	ADA Coordinator
	Ensure accessible parking space is at least 8' wide with access aisle at least 5' wide; if van accessible space, ensure accessible space/access aisle measure at least 11'5" or 8'8" respectively (may need to use an existing regular parking space to create enough room for compliant accessible spaces)	2022	ADA Coordinator
PRIORITY 2 (COMMUNITY BUILDING)	Adjust height of fire extinguisher to be lower than 27" or relocate	2023	ADA Coordinator
	Install accessible signage on latch side of door for all applicable rooms and spaces	2022	ADA Coordinator
	Replace carpet to be no higher than 1/2" or replace	2023	ADA Coordinator
PRIORITY 3 (COMMUNITY BUILDING)	Insulate sink pipes in mens bathroom	2022	ADA Coordinator
	Relocate protruding objects and/or the side grab bars in bathrooms to allow at least 12" clearance between bar and protruding objects above	2023	ADA Coordinator
	Add door pulls to both sides of bathroom stall doors	2022	ADA Coordinator
PRIORITY 3 (STANDALONE BATHROOMS)	Insulate sink pipes	2022	ADA Coordinator
PRIORITY 4	(compliant)		ADA Coordinator
PLAYGROUND	Create accessible route within play area that is stable, firm, & slip-resistant and connects the ground-level play components	2024	ADA Coordinator
K9 CORNER DOG PARK @ BETH SCHMIDT PARK			
PRIORITY 1	Create/pave accessible route to fenced area entrance that is stable, firm, & slip-resistant	2024	ADA Coordinator

	Extend accessible surface into fenced area of dog park for use by patrons using mobility devices	2024	ADA Coordinator
	Create accessible parking spaces and access aisles that are stable, firm, & slip-resistant surface	2024	ADA Coordinator
	Install accessible signage that reads “Van Accessible”	2024	ADA Coordinator
PRIORITY 2	(N/A)		
PRIORITY 3	(N/A)		
PRIORITY 4	(N/A)		
LAWRENCE SLADE PARK			
PRIORITY 1	Add curb or barrier to ramp to ensure proper railing clearance to prevent wheelchair casters and crutch tips from falling off access ramp	2023	ADA Coordinator
PRIORITY 2	(N/A)		
PRIORITY 3	Reposition signage at bathrooms	2022	ADA Coordinator
	Reposition toilet paper dispensers 7-9” from centerline of toilet	2022	ADA Coordinator
PRIORITY 4	(compliant)		
MISC. RECREATION (BASKETBALL COURT)	(compliant)		
PLAYGROUND	Create accessible route within play area that is stable, firm, & slip-resistant and connects the ground-level play components	2024	ADA Coordinator
	Modify elevated play components to connect via ramps and to comply with <i>Play Areas</i> checklist standards	2024	ADA Coordinator

PEDESTRIAN FACILITIES AND PUBLIC RIGHTS OF WAY

Inventory

The ADA Transition Plan is an on-going effort to provide its citizens with a full inventory and evaluation of all pedestrian facilities within all rights of way. The facilities will be evaluated for compliance with the PROWAG and identified for modification/retrofitting or full reconstruction as needed. The ADA Transition Plan is considered a “living document” with the intention of continued updating and implementation in between the required five year updates and council adoptions.

Improvement Schedule

Pedestrian facilities collected with this initial ADA Transition Plan document were focused in the most actively used areas within the Town. As a result of the collection, implementation and improvements that need to be made within the public right of way are outlined in Appendix A. Improvements within the public right of way are often times more expensive and require initial engineering design, therefore they fall into the intermediate and long-term improvement items.

Self-Evaluation

As part of the self-evaluation process, the Town of Elon has conducted an inventory and evaluation of pedestrian facilities within its public rights-of-way. The Town has reviewed approximately:

- 3.25 miles of sidewalk (approx. 17,000+ linear ft.)
- 97 curb ramps

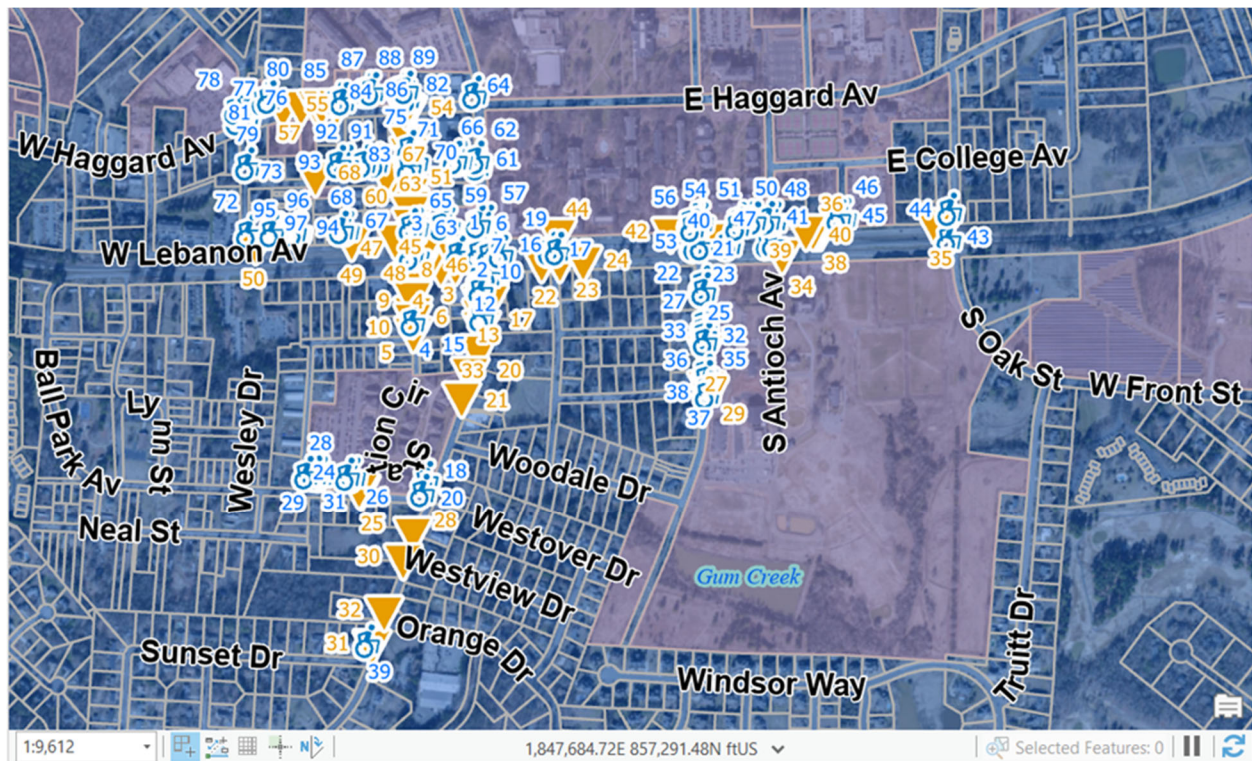
The following roads were the focal point in the data collection and for curb ramps and hazards along the public access routes:

- N Williamson Ave
- S Williamson Ave
- W Lebanon Ave
- E Lebanon Ave
- E Trollinger Ave
- S O’Kelly Ave
- S Holt Ave
- N Holt Ave
- Ball Park Ave
- W College Ave
- W Haggard Ave
- N Lee Ave
- Manning Ave

Summary of main methods for upgrading pedestrian facilities to comply with ADA standards:

1. Scheduled street and utility improvement projects
2. Revolving sidewalk improvement fund
3. External coordination with NCDOT

Detailed maps displaying each ramp and hazard surveyed within the public right of way are shown in **Appendix A**. The correlating attribute tables for the ramps and hazards, detailing each specific data point, are also included in Appendix A. Each ramp and hazard data point is numbered, which correlates to the “RampNum” and “HazNum” columns in the respective attribute tables. An overall site view of the surveyed geographic area is shown below:



IMPLEMENTATION STRATEGY

The intent of evaluating Town facilities is to not only identify deficiencies but also to create an implementation strategy. There are items that can be addressed immediately; those are soft costs that will not require significant budgeting or investments. Most of the soft cost items are administrative and can be implemented within the next year or two. Setting up an allocation in the annual budget for example would be part of the implementation strategy.

The following information outlines examples of general prioritization categories for improving the identified deficiencies throughout the Town. Each priority section has its own merit to bring the community into compliance and should be addressed concurrently within the timeline described in this document, with the understanding that funding always plays a role in the implementation process. The Town's best effort must be made to implement this plan as it is a living document where priorities may change within the coming years. Any priority changes should be addressed with future updates. The plan should be reviewed annually to identify items previously brought into compliance and to update facilities that still need to be brought into compliance.

- **Short-Term Priorities** are projects that can be completed within the next year with little cost to the Town. These are considered soft costs that would be handled with in-house staff and may fall under general maintenance. General Maintenance is often overlooked but may be considered a hazard and non-compliant with the ADA. Items included as soft costs include general landscape maintenance at sidewalks and entrances, obstacle encroachments and trip hazards that can be addressed by maintenance staff (Detailed in Appendix A4).
- **Mid-Term Priorities** are intended to be completed within 1-3 years and can be completed with allocating funding within the yearly budget. Yearly budget allocation for ADA improvements or hiring staff to execute further investment towards implementation over the coming years is crucial for reaching compliance. Mid-term projects are those that would need to be accounted for within the annual budget but do not fall under the umbrella of a substantial investment on behalf of the Town. Within Elon there are 76 handicap ramps that are considered non-compliant (some of which were identified in locations where new ramps need to be constructed). While there are levels of severity between noncompliant and what is a severe hazard it is important to recognize that they all would need to become compliant.
- **Long-Term Priorities** include projects that will need to be incorporated into the Capital Improvement Program (CIP) on a case by case basis as identified by The Town of Elon staff and approved by Town Council. Pursuit of outside funding through the State or other agencies to implement this plan is highly encouraged. This particularly applies to the priorities outlined within the public rights-of-way that are maintained by the State.

PRIORITY AREAS

The Town of Elon has identified specific locations as priority areas for planned accessibility improvement projects. These areas have been selected due to their proximity to specific land uses, the high volume of pedestrian traffic, and due to the receipt of public comments. The priority areas as identified in the 2020 and 2021 self-evaluation are as follows:

- **Area 1: Town Hall**
 - The facility assessment for Town Hall revealed that a significant amount of items are non-compliant under the ADA, including parking spaces, an accessible entrance to the building, service counters, accessible routes, bathrooms, water fountains, and others. The highest priority will be given to all aspects of Town Hall's ADA compliance in order to ensure accessibility for all users, both from a facility perspective as well as within the public rights of way adjacent to and leading to/from Town Hall. Once Town Hall is ADA compliant, it will serve as a consistent example and statement of the Town's commitment towards ADA compliance and the transition planning process.
- **Area 2: Downtown**
 - Sidewalks, curb ramps, and hazards were surveyed in the Downtown as part of the public right of way data collection. A large majority of the data collected for the overall Transition Plan pertains to the Downtown area; 60% of surveyed ramps and 73% of surveyed hazards are within the Downtown area along W. Lebanon Ave., N. Williamson Ave., W. College Ave., and W. Haggard Ave. Given the high concentration of surveyed data within the Downtown, as well as the high pedestrian usage, the highest priority in addressing ADA compliance shall be given to the non-compliant ramps and hazards identified in the Downtown area.
- **Area 3: Areas of High Pedestrian Injury / Fatality & Areas of Concentrated Poverty / Low-vehicle Ownership**
 - The Town will prioritize and commit to ensuring ADA compliance on a Town-wide level, with specific attention to areas of high pedestrian injury or fatality, as well as areas of concentrated poverty and/or low-vehicle ownership; this will be a collaborative effort with the applicable agencies, such as NCDOT, the Town Police Department, and others. This priority area overlaps with the Downtown priority area as all of the aforementioned intersections in priority area #2 are of notable concern for previous bicycle and pedestrian crashes: W. Lebanon Ave., N. Williamson Ave., W. College Ave., and W. Haggard Ave. Additionally, comments received from the public emphasized the need to address gaps in the sidewalk network, aging sidewalk infrastructure, and the various hazards that currently obstruct someone with disabilities from using those facilities. Addressing the gaps in the sidewalk network along the fringe neighborhoods outside of Downtown and the main business district will enable persons with disabilities to more freely move throughout Town and access the programs, services, and facilities of Elon.

Additional priority will be given to any location where an improvement project or alteration was constructed after January 26, 1991, and accessibility features were omitted.

EXTERNAL AGENCY COORDINATION

Elon University and NCDOT are the other agencies responsible for pedestrian facilities within the jurisdiction of Elon. The Town will coordinate with those agencies to track and assist in the facilitation of the elimination of accessibility barriers along their routes.

METHODOLOGY

The Town of Elon will utilize two methods for upgrading pedestrian facilities to the current ADA standards. The first and most comprehensive of the two methods are the scheduled street and utility improvement projects. All pedestrian facilities impacted by these projects will be upgraded to current ADA accessibility standards. The second method is the stand alone sidewalk and ADA accessibility improvement projects. These projects may be incorporated into the Capital Improvement Program (CIP) on a case by case basis as determined by Town of Elon staff.

The Five Year Financial Plan provides a path of stability and success: it rebuilds the Town's infrastructure, makes the Town's streets and sidewalks safe for cyclists and pedestrians, improves the management and quality of stormwater runoff, makes the Town's navigable waters safer, cleaner, and more attractive, and provides for the adequate professional development and compensation of Town employees.

PUBLIC OUTREACH

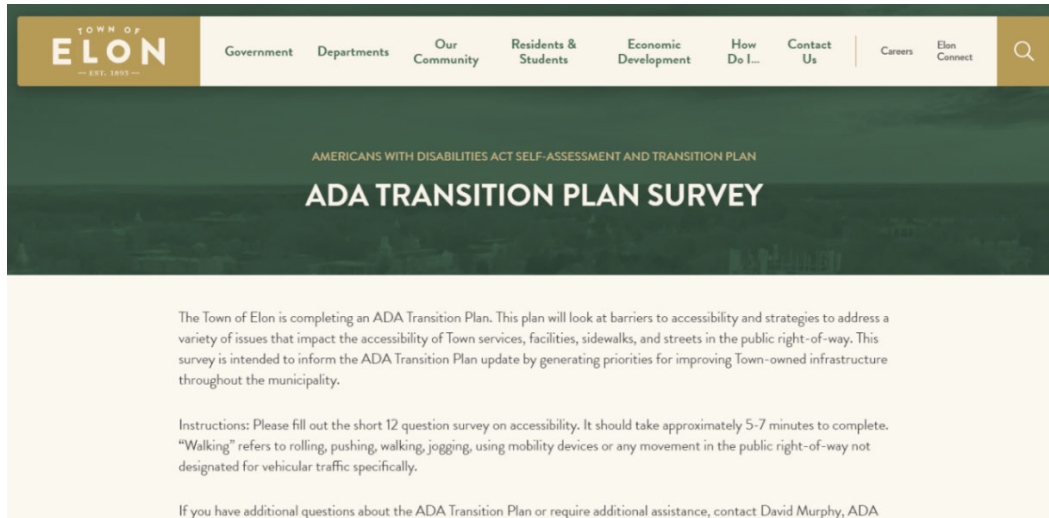
The Town of Elon recognizes that public participation is an important component in the development of this document. Input from the community has been gathered and used to help define priority areas for improvements within the jurisdiction of Elon. Public entities are required to provide an opportunity for interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the self-evaluation process by submitting comments [28 CFR Sec. 35.105(b)]. The Town of Elon encouraged members of the community to provide input in the form of a survey, a public presentation, and agency outreach. The Town reached out to *local and regional* organizations representative of disabled individuals in order to solicit input in the transition planning process. Some of the contacted organizations are listed below, and the complete list of contacted groups throughout the transition planning process can be found in Appendix C.

- Alamance County DSS
- The Arc
- NCDHHS Services for the blind
- NCDHHS Services for Aging and Adult Services
- NCDHHS Services for the Deaf
- Twin Lakes and Blakey Hall retirement communities

This document was also available for public comment. A summary of comments received and detailed information regarding the public outreach activities are located in Appendix C.

Survey

The Town's survey was available in online and paper formats from 10/13/2020 to 08/16/2021. The survey was promoted to the general public via social media posts, links on the Town's website, Town newsletter, and flyers posted at Town Hall. At the conclusion of the survey, 37 respondents had participated. Comprehensive results and public outreach documentation are available in Appendix C.



Town of Elon ADA Transition Plan Survey on Town website.

Key Findings

- 27% of respondents rated the current accessibility of Town sidewalks as “Below Average” or “Poor.”
- 36% of individuals indicated the sidewalk *conditions* (broken or heaved sidewalk panels, tripping hazards, etc.) as the biggest obstacle to walking in Town, whereas 20% of individuals indicated narrow sidewalks as the biggest obstacle to walking in Town.
- 36% of respondents indicated that the biggest obstacle when navigating intersections was “missing or ineffective audible notifications at traffic signals”
- 45% of respondents also rated the current accessibility of Town buildings as “average”
- 37% of respondents rated the current accessibility to Town park facilities as “average,” 20% rated the accessibility as “good,” and 28% rated as “excellent”
- With regard to prioritizing accessibility improvements, 24% of individuals chose “areas of high incidence of pedestrian injuries or fatalities.” The next highest selected response was “areas of concentrated poverty or low-vehicle ownership,” totaling 22% of individuals.
- Overall, 40% of survey respondents were persons with disabilities or a family member, friend, and/or caretaker of someone with a disability.
 - 41% of the survey respondents identifying as someone with a disability indicated “other” disability, with 27% of respondents indicated a physical/movement impairment.

PUBLIC INPUT PRESENTATION

The Town presented an overview of the ADA transition planning process to Town Council at the August 2nd, 2021 Council meeting. The meeting was open to the public and the presentation was recorded and posted on the Town’s website for the public to view and comment. The presentation to Council covered areas such as the self-evaluation process, barriers to accessibility and the transition plan development. The Town welcomed comments on the plan, recommendations, and suggestions for modifications to Town facilities, programs, services, and activities. Full online survey results are available in Appendix C.

GRIEVANCE PROCEDURE

Under the Americans with Disabilities Act, each agency is required to publish its responsibilities in regard to the ADA. A draft of this public notice is provided in Appendix D. If users of Elon's facilities and services believe the Town has not provided reasonable accommodation, they have the right to file a grievance.

In accordance with 28 CFR 35.107(b), the Town has developed a grievance procedure for the purpose of the prompt and equitable resolution of citizens' complaints, concerns, comments, and other grievances. This grievance procedure is outlined in Appendix D.

MONITOR THE PROGRESS

This Transition Plan is considered a living document that will continue to be updated as conditions within the Town evolve. A review of the complete document (main body and appendices) will be conducted at least once per year to identify any need for updates with the results presented to the Town Manager. The ADA Coordinator will schedule an annual meeting with Town Staff to review and update the Transition Plan. Updates to the appendices or attachments may be made more frequently as needed. **Any substantive updates to the main body of this document will necessitate a public comment period to continue the Town public outreach efforts outlined within Title II of the ADA regulations. The ADA Transition Plan will be updated and presented to Town Council at least every five years, including required Council action each time.**

The Town recognizes that ADA compliance is an ongoing responsibility, which will require monitoring to identify future accessibility issues that may be encountered. For example, facilities that currently meet ADA requirements could fall out of compliance due to factors such as damage, disrepair, or changes within public rights-of-way. Therefore, an annual review of the status of the on-going monitoring/inspection program will correlate with the formulation of the yearly Capital Improvement Plan. Town employees and community stakeholders are encouraged to report any accessibility concerns or deficiencies that are identified.

APPENDICES

- A. SELF-EVALUATION RESULTS
- B. SCHEDULE / BUDGET INFORMATION
- C. PUBLIC OUTREACH
- D. PUBLIC NOTICE, GRIEVANCE PROCEDURE & LOG
- E. CONTACT INFORMATION
- F. AGENCY ADA DESIGN STANDARDS AND PROCEDURES
- G. GLOSSARY OF TERMS
- H. RECENT ACCESS IMPROVEMENTS LOG
- I. PLAN UPDATE PROCEDURES

APPENDIX A – SELF-EVALUATION RESULTS

A1. ADMINISTRATION AND COMMUNICATIONS

Administrative Requirements

Title II requires that public entities undertake five administrative steps to promote implementation of the ADA. The following questionnaire was completed by town staff in November 2020 as part of the self-evaluation process.

Questions		Comments	Next Steps
1. Has a self-evaluation been conducted? (Required no matter the number of employees.)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Assess needed steps and produce long and short term goals.
2. Is public notice that the public entity does not discriminate on the basis of disability provided in print and “alternative” formats? (Required no matter the number of employees.) <i>Alternative formats may include the website, social media such as Twitter and Facebook, print notices at facilities and in local newspapers, program announcements, public service announcements on local radio and television stations.</i>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		Click here to enter text.
3. Has a grievance procedure been adopted to resolve disability-related complaints? (Required if 50 or more employees.)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		

Questions		Comments	Next Steps
4. Has at least one employee been appointed to coordinate the public entity's ADA obligations - ADA Coordinator? (Required if 50 or more employees.)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	David Murphy	
5. Has a transition plan been developed to address barriers in facilities that affect equal participation of people with disabilities in the public entity's programs, activities and services? (Required if 50 or more employees.)	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	In progress	

Effective Communication

Title II requires that communication with people with disabilities be “as effective” as communication with others. Often times good communication practices will suffice, such as not turning away when speaking with a person who is hard of hearing or taking the time to listen to a person who has a speech impairment. Other times a public entity needs to provide “auxiliary aids and services” to ensure that communication is effective. The following questionnaire was completed by town staff in October 2020:

Questions		Comments	Next Steps
Auxiliary Aids and Services <i>Use the Comments column to indicate how aides and services are provided. For example: Arranged through State Commission for the Deaf, rented from XYZ Company, available from the County Disability Office.</i>			Need to develop this section in its entirety.
1. Does the public entity know how to provide the following for people who are deaf or hard of hearing:			
a. Sign language, oral, and cued speech interpreters	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
b. Video remote interpreting (VRI) services	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
c. Computer-assisted real-time transcription (CART) services	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
d. Assistive listening devices	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
e. Open and closed captioning of videos	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.

Questions		Comments	Next Steps
f. Real time captioning of public broadcasts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
g. Other:	Yes <input type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
2. Does the public entity know how to provide documents in the following formats for people who are blind or visually impaired and others with print disabilities:			
a. Braille	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Need training and software/ability to create.
b. Large print	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
c. Audio recordings	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
d. Accessible electronic formats that that can be accessed by screen reading software, for example, documents in plain text or HTML	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
e. Screen reader software installed on a computer that is used by the public, for example in a library	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
f. Magnification software installed on a computer that is used by the public, for example in a computer lab	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.

Questions		Comments	Next Steps
g. Optical readers	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
h. Other	Yes <input type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
Policies and Procedures			
3. Does the public entity have a policy or procedure to handle requests for auxiliary aids and services?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Need policy and training of staff members.
4. Are employees and officials aware of the public entity's obligation to provide auxiliary aids and services?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
5. Do employees and officials know how to arrange for auxiliary aids and services? Arrangements could be made directly or through the ADA coordinator or another staff person.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
6. Does the public entity give primary consideration to the person with a disability when determining what type of auxiliary aid or service to provide?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
7. Are employees and officials aware that it is inappropriate to request that family members and friends of people who are deaf serve as sign language interpreters, except in emergencies or if the individual wants the family member or friend to interpret and it's appropriate to do so?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.

Questions		Comments	Next Steps
<p>8. Are employees and officials aware that a companion of a program participant has a right to auxiliary aids and services if the companion has a communication disability and is an appropriate person with whom the public entity should or would communicate?</p> <p>Example: A deaf family member of a hospital patient might need a sign language interpreter to communicate with the doctor.</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>9. Are captions and audio description provided on videos and television programs the public entity produces and videos on its website?</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Need to include with videos on YouTube.
<p>10. Does the public entity have a policy or procedure for determining if an auxiliary aid or service would be an undue financial and administrative burden?</p> <p><i>The decision of undue hardship must be made by the head of the public entity or his or her designee. There must be a written statement explaining the reasons for reaching that decision.</i></p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Need Policy.
Telecommunications			
<p>11. Do employees and officials know how to respond to telephone calls made through Video Relay Services and Telecommunication Relay Services so that the calls are responded to in the same manner as other telephone calls?</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Need to provide training to staff.

Questions		Comments	Next Steps
<p>12. Where telephones are available to the public for making outgoing calls, such as in hospital waiting rooms, are TTYs available for people with hearing and speech disabilities?</p> <p><i>A TTY is an electronic device for text communication over a telephone line that is designed for use by people with hearing or speech disabilities.</i></p>	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A – no phones available to the public	Click here to enter text.
<p>13. Do telephone emergency services, including 911, provide direct access to people who use TTYs and computer modems?</p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Blackboard Connect has a TTY feature for any calls, which is used during every call. 911 system is run by Alamance County.	Click here to enter text.
<p>Other Click here to enter text.</p>			

General Nondiscrimination

Title II of the ADA requires that people with disabilities are assured an equal opportunity to participate in the services, programs and activities offered by public entities. This part of the Title II regulations covers a wide range of issues as detailed in the questions below. The following questionnaire was completed by town staff in July 2021:

Questions		Comments	Next Steps
<p>1. Do policies, practices and procedures provide an equal opportunity for people with disabilities to participate in services, programs and activities; that is, do policies not discriminate against people on the basis of disability?</p> <p>Examples: A school district requires that students with autism have a parent accompany them on school trips. This is a discriminatory practice.</p> <p>A city has a policy that applicants for a hunting license have a valid, state-issued driver's license. This is a discriminatory policy.</p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>2. Are there circumstances in which the participation of a person with a disability would be excluded or restricted?</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>3. If yes, are the exclusions or restrictions necessary to the operation of the program or to the safety of other participants?</p> <p>Please explain:</p>	Yes <input type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>4. Are there separate services, programs or activities for people with disabilities or a class of people with disabilities?</p> <p>Examples: A municipal recreation department has a wheelchair basketball program. A county museum has a tour for people who are blind with an opportunity to touch sculptures. These are not discriminatory.</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.

Questions		Comments	Next Steps
If yes, please describe:			
Contracting with External Organizations			
<p>5. Do all employees who contract with outside agencies, organizations or businesses know that the public entity's ADA obligations apply whether the public entity provides the service, program or activity directly or contracts for it?</p> <p>Example: If a state department of emergency services funds a private organization to provide emergency shelters, the department maintains its ADA obligations to make sure people with disabilities receive the same services as people without disabilities.</p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>6. Does the public entity notify each contractor of its responsibilities for providing contracted services in a nondiscriminatory manner?</p> <p>If yes, please describe:</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>7. Does the public entity require assurances from contractors of their fulfillment of Title II requirements?</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.
<p>8. Are there procedures to ensure that contractors provide the services, programs and activities in a nondiscriminatory manner consistent with the Title II requirements?</p> <p>If yes, please describe:</p>	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Click here to enter text.

Questions		Comments	Next Steps
Reasonable Modifications			
<p>9. Are employees and officials aware that the public entity is obligated to make a reasonable modification in policies, practices, or procedures if the modification is necessary for a person with a disability to participate?</p> <p>Example: No food or beverages are allowed to be consumed at a regional transit authority's subway stations or in subway cars. In order to control blood sugar levels, a person with diabetes might need to drink juice. This would probably be a reasonable modification of a policy.</p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
Service Animals (Under Titles II and III only dogs can be service animals. Miniature horses can be service animals in some circumstances.)			
10. Are employees and officials aware that:		Click here to enter text.	Click here to enter text.
a. The public entity must allow service animals to accompany people with disabilities in all areas where people without service animals are allowed to go?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.
b. Only two questions may be asked: (1) Is the dog a service animal required because of a disability? and (2) What work or task has the dog been trained to perform?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees
c. The public entity may not ask about a person's disability, require medical documentation, require a special identification card or training documentation for the dog, or ask that the dog demonstrate its ability to perform the work or task?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees

Questions		Comments	Next Steps
d. A person with a disability cannot be asked to remove his service animal from the premises unless: (1) the dog is out of control and the handler does not take effective action to control it or (2) the dog is not housebroken and, in these circumstances employees must offer the person with the disability the opportunity to obtain goods or services without the animal's presence?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees
e. The public entity must permit a miniature horse to accompany a person with a disability where reasonable? <i>Assessment factors include, the size and weight, whether the horse is housebroken, and whether its presence compromises safety requirements.</i>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees
Wheelchairs and Other Power-Driven Mobility Devices			
11. Are employees and officials aware that: a. People with mobility disabilities may use wheelchairs, scooters and manually-powered mobility aids, such as walkers, crutches, canes, braces, or other similar devices designed for use by individuals with mobility disabilities in any areas open to pedestrian use?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees

Questions		Comments	Next Steps
<p>b. People with mobility disabilities may use <i>other power-driven mobility device</i> in any areas open to pedestrian use unless the public entity can demonstrate that the class of other power-driven mobility devices cannot be operated in accordance with legitimate safety requirements?</p> <p>Other power-driven mobility device means any mobility device powered by batteries, fuel, or other engines—whether or not designed primarily for use by individuals with mobility disabilities—that is used by individuals with mobility disabilities for the purpose of locomotion, including golf cars, electronic personal assistance mobility devices, such as the Segway® PT, or any mobility device designed to operate in areas without defined pedestrian routes, but that is not a wheelchair within the meaning of Title II.</p> <p><i>Some of the factors that go into determining “legitimate safety requirements” include: size and speed of the device, the facility's design and characteristics (outdoor, indoor), and risk of harm to the immediate environment.</i></p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees
<p>c. They may not ask about the nature and extent of the individual's disability, but may ask an individual to provide a credible assurance that the mobility device is required because of the person's disability?</p> <p><i>Credible assurance includes a state-issued, disability parking placard or card, or other state-issued proof of disability or a verbal representation, not contradicted by observable fact, that the other power-driven mobility device is being used for a mobility disability.</i></p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Conduct ADA compliance training for employees
Surcharges and Costs			

Questions		Comments	Next Steps
<p>12. Are employees and officials aware that the public entity may not place a surcharge on people with disabilities to cover the costs of measures, such as the provision of auxiliary aids or program accessibility, that are required to provide nondiscriminatory treatment?</p> <p>Examples: Charging a person who is hard of hearing for the cost of providing an assistive listening system for a state hearing. A housing authority requires an additional damage deposit if tenants have service animals. These are discriminatory policies.</p>	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Not sure	Click here to enter text.
Ticketing (Not parking tickets, tickets for events that have seating.)			
13. Are tickets for accessible seats sold during the same hours; through the same methods of purchase (by telephone, on site, through a website, or through third-party vendors); and during the same stages of sales (pre-sales, promotions, general sales, wait lists, or lotteries) as non-accessible seats?	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
14. If accessible seating is not available in areas of the venue with lower prices, is lower priced accessible seating available in higher priced locations?	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
<p>15. Do venues and third-party sellers provide the same information about accessible seats as provided about non-accessible seats?</p> <p>Example: Maps or displays of seating configurations must include information on accessible seating.</p>	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
16. Can ticket sellers describe accessible seating in enough detail to permit the purchaser to determine if a seat meets his or her needs?	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.

Questions		Comments	Next Steps
17. Do ticket sellers know that people purchasing a ticket for a wheelchair space may purchase up to three additional seats for their companions as close as possible to the wheelchair space and that these companion seats may include wheelchair spaces?	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
18. Do ticket sellers know that unsold accessible seats may be released and sold to members of the general public in only one of three circumstances: <ul style="list-style-type: none"> • when all non-accessible seats have been sold (excluding luxury boxes, club boxes, suites, and seats the venue holds back when declaring a sell-out); or • when all non-accessible seats in a particular seating section have been sold; or • when all non-accessible seats in a particular price category have been sold? 	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
19. If the venue permits patrons to give or sell their tickets to others, does the venue know that the same right must be extended to patrons with disabilities and that those tickets may be sold to someone who does not have a disability? <i>A venue may choose to move a patron to another seat in order to give that accessible seat to a patron with a disability who requires it, but is not obligated to do so.</i>	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
20. Do ticket sellers know that for single event tickets, venues may ask purchasers to state that they require, or are purchasing tickets for someone who requires, the features of an accessible seat?	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.

Questions		Comments	Next Steps
21. Do ticket sellers know that for series of events tickets, purchasers may be asked to attest in writing that they require, or are purchasing tickets for someone who requires, the features of an accessible seat?	Yes <input type="checkbox"/> No <input type="checkbox"/>	N/A	Click here to enter text.
Other			
22. Is information about the public entity's accessible services, activities and facilities available to the public and to current and future program <i>participants</i> ? <i>Example:</i> A state department of recreation includes information about accessible swimming pools, fishing piers, boat launches, picnic and camping areas on its website and in a brochure.	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	In progress	Click here to enter text.

Website Accessibility

Many people with disabilities use assistive technology such as screen readers, text enlargement software, and programs that enable people to control the computer with their voice, eyes or nose. Access problems occur when website designers assume that everyone sees and accesses a webpage in the same way. Accessible website design recognizes these differences and does not require people to see, hear, or use a standard mouse in order to access the information and services provided. The following questionnaire was completed by town staff in September 2020:

Questions		Comments	Next Steps
1. Is there a policy that the public entity's webpages will be accessible, that is, in compliance with the W3C Web Content Accessibility Guidelines (WCAG) 2.0 or Section 508 Standards? [https://webaim.org/standards/508/checklist]	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Staff is conferring with website host and developer to find out what ADA pieces were put in originally and the additional capabilities needed and available.	Review the updated standards WCAG2.1. Review and update the Town's website with necessary changes. Create policy that requires compliance with Web Accessibility Standards.
2. Are the staff and contractors who are responsible for webpage and content development aware of the policy?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Create the policy
3. Are the staff and contractors who are responsible for webpage and content development knowledgeable about these standards?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Review the standards and work with contractor to bring the website into compliance
4. Has the website been tested for compliance with either of these standards?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Conducted free audit on September, 18, 2020	Make plan to address the necessary changes and work with web designer to address platform changes.

Questions		Comments	Next Steps
5. If yes, have people with disabilities who use screen reading software and other assistive technology participated in the evaluation?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Click here to enter text.	Ask for assistance from local organization or individuals requiring assistive technology and/or reading software
6. Is there a plan for making the existing web content accessible?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		Develop a plan to bring into compliance
7. Is there a plan for making future web content accessible?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		Develop a plan for future content to be accessible and ensure staff is trained to always include the information required in each page, post, and event
Other: Click here to enter text.	Yes <input type="checkbox"/> No <input type="checkbox"/>	Click here to enter text.	Click here to enter text.

Facilities and Programs List

To complete a comprehensive self-evaluation it is necessary to identify all of the public entity's programs, services, and activities. The table below was used to guide the self-evaluation process as part of the overall ADA transition planning process completed by the Town of Elon. The table was completed by town staff in July 2021:

List the programs and services that are made available to the public, identify location of public access:	List the City/Town owned, leased or shared facilities to evaluate, identify a staff liaison:	List the parks and recreational facilities:
Development Services (Town Hall)	Town Hall (Kathleen Patterson)	Beth Schmidt Park and Recreation Center
Water/Sewer and Tax Billing and Services, and Cemetery Services (Town Hall)	Police Station (James Turney)	Lawrence Slade Park
Town Administration, including management, clerk, downtown development, and finance (Town Hall)	Recreation and Parks (Phyllis Chambers)	Trails at Beth Schmidt Park
Recreation and Parks Programs (Beth Schmidt Park)	Fire Department (Alva Sizemore)	
Police Department Services (portions of Police Department)	Public Works and Magnolia Cemetery (Tommy "TJ" Ingle)	
Fire Dept. Services (portions of Stations 8 and 18)		
Town Cemetery (Magnolia Cemetery)		
Access to public meetings (Town Hall)		

Program Accessibility

Public entities must ensure that people with disabilities are not excluded from programs, activities, and services because of inaccessible facilities. Each facility is not necessarily required to be accessible. A public entity's services, programs, or activities, when "viewed in their entirety," must be accessible. This standard is known as "program accessibility" and is a key requirement under Title II. Structural changes are not required where there are other feasible solutions such as moving a class to an accessible location when a student with a disability needs to be in an accessible location or having a librarian retrieve books from an upper story. However, structural changes lead to increased integration and should be considered where feasible. The following questionnaire was completed by Town staff in January and July 2021:

Programs, Activities and Services	Nonstructural Solutions	Structural Solutions
List programs, activities and services that are in <u>inaccessible facilities</u> . For each indicate nonstructural and structural solutions. Structural solutions should then be included in the transition plan. Nonstructural solutions can be included in the action plan.		
1. Recreational Program Nature Play Hike	Re-route hike along areas of the Trail that are leveled off more & re-position mulch in areas needed.	Pack in surfacing in areas that tend to have more run off & add foot bridges.
2. Bike/Pedestrian Path to Downtown	Bring in additional dirt & pack in surfacing in areas that have been washed away & check weekly to maintain.	Change surface material to a more permanent solution using concrete, asphalt or other materials such as poured rubber surfacing.

Programs, Activities and Services	Nonstructural Solutions	Structural Solutions
3. Downtown Elon Advisory Board Meetings	Click here to enter text.	ADA solutions for Town Hall to allow access to the Board of Aldermen meeting room
4. Elon Public Art Advisory Board	Click here to enter text.	ADA solutions for Town Hall to allow access to the Board of Aldermen meeting room

A2. PUBLIC BUILDINGS AND SPACES

The following buildings and facilities were evaluated as part of the ADA Transition Plan:

Facility Name:		ELON FIRE STATION #8	
Address: 219 S Williamson Ave., Elon, NC 27244			
Inspectors: Chief Alva Sizemore		Inspection Date: 10/21/2020	
Comments:			
Priority 1 - Approach and Entrance			
Total Parking		No. of Spaces	4
Accessible Parking Spaces	COMPLIANT	No. of Spaces	1 (including van spaces)
Van Accessible Parking Spaces	COMPLIANT	No. of Spaces	1
Accessible Route Present	NON COMPLIANT – ACCESS AISLES NOT CLEARLY STRIPED (SEE BELOW)		
Loading Zone	NON COMPLIANT – ACCESS AISLES NOT CLEARLY STRIPED AS A NO-PARKING ZONE. ACCESS AISLES DO NOT APPEAR TO BE MINIMUM 5 FT WIDTH ALONG ENTIRE ACCESSIBLE SPACE – EXISTING MARKING IS TRIANGLE SHAPE.		
Parking Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE LOWER THAN 60 INCHES ABOVE THE GROUND. CURRENT SIGNAGE DOES NOT READ “VAN ACCESSIBLE.”		
Curb Ramp	N/A		
Access Ramp	N/A		
Handrail	N/A		
Threshold and Door	NON COMPLIANT – SIGNAGE NOT PRESENT AT INACCESSIBLE ENTRANCE(S). MANEUVERING CLEARANCE ON BOTH SIDES OF THE DOOR IS STEEPER THAN 1:48. DOOR HARDWARE INOPERABLE WITH ONE HAND. CLOSING QUICKER THAN 5 SECONDS. CARPET OR MATS NOT SECURED AT EDGES.		
Comments and Remedial Actions: RESTRIPE ACCESS AISLES TO BE AT LEAST 5 FT MINIMUM WIDTH ALONG THE ENTIRE ACCESSIBLE SPACE (NO TRIANGLE SHAPE). RAISE ACCESSIBLE PARKING SIGNAGE TO BE AT LEAST 60 INCHES ABOVE GROUND. INSTALL ACCESSIBLE SIGNAGE THAT READS “VAN ACCESSIBLE.” INSTALL ACCESSIBLE SIGNAGE AT ANY INACCESSIBLE ENTRANCES TO INDICATE THE LOCATION OF THE NEAREST ACCESSIBLE ENTRANCE AND ENSURE SIGNAGE HAS INTERNATIONAL SYMBOL OF ACCESSIBILITY. REGRADE FRONT APPROACH AREA TO ENTRANCE TO BE LEVEL. REPLACE DOOR HARDWARE AND/OR ADD AUTOMATIC DOOR OPENER TO ENSURE DOOR OPERABLE WITH ONE HAND AND CLOSING SPEED NO QUICKER THAN 5 SECONDS; SECURE CARPETING OR MATS AT EDGES.			
Priority 2 - Access to Goods and Services			

Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	COMPLIANT
Public Spaces are Located on Accessible Route	COMPLIANT
Route Dimensions	COMPLIANT
Protruding/Hanging Objects	COMPLIANT
Access Ramp(s)	COMPLIANT
Signage	N/A
Elevators	N/A
Interior Doors	COMPLIANT
Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	COMPLIANT
Assembly Areas	N/A
Seating	N/A
Check-Out-Aisles	N/A
Service Counters	N/A
Comments and Remedial Actions: NONE	
Priority 3 – Toilet Rooms	
Route and Signage to WC	NON COMPLIANT – SIGNAGE NOT PRESENT (3.2, 3.4).
Signage at Toilet Room	NON COMPLIANT – SIGNAGE NOT ACCESSIBLE (3.5).
Entrance	COMPLIANT
Path within Toilet Room	COMPLIANT
Mirror	COMPLIANT
Sink	COMPLIANT
Dispensers/Dryers	COMPLIANT
Toilet	COMPLIANT
Handrail(s)	NON COMPLIANT – REAR GRAB BAR NOT PRESENT (3.34).

Stall	COMPLIANT
Comments and Remedial Actions: ADD ACCESSIBLE SIGNAGE AT ACCESSIBLE RESTROOMS (AND DIRECTIONAL SIGNAGE AT INACCESSIBLE RESTROOMS, IF APPLICABLE). ADD ACCESSIBLE SIGNAGE WITH INTERNATIONAL SYMBOL OF ACCESSIBILITY INDICATING DIRECTION OF NEAREST ACCESSIBLE RESTROOM. INSTALL REAR GRAB BAR AT ACCESSIBLE SPECS.	
Priority 4 - Additional Access	
Water Fountains	COMPLIANT
Public Telephones	N/A
Fire Alarms	COMPLIANT
Other	N/A
Comments and Remedial Actions: NONE	

Facility Name: ELON FIRE STATION #18	
Address: 2110 Powerline Rd., Elon, NC 27244	
Inspectors: Chief Alva Sizemore	Inspection Date: 01/07/2021
Comments:	
Priority 1 - Approach and Entrance	
Total Parking	No. of Spaces (VALUE NOT PROVIDED)
Accessible Parking Spaces	COMPLIANT No. of Spaces (VALUE NOT PROVIDED) (including van spaces)
Van Accessible Parking Spaces	COMPLIANT No. of Spaces (VALUE NOT PROVIDED)
Accessible Route Present	COMPLIANT
Loading Zone	COMPLIANT
Parking Signage	NON COMPLIANT – MISSING VAN ACCESSIBLE PARKING SIGN (1.11)
Curb Ramp	COMPLIANT
Access Ramp	N/A
Handrail	N/A
Threshold and Door	COMPLIANT
Comments and Remedial Actions: INSTALL VAN ACCESSIBLE PARKING SIGN.	

Priority 2 - Access to Goods and Services

Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	COMPLIANT
Public Spaces are Located on Accessible Route	COMPLIANT
Route Dimensions	COMPLIANT
Protruding/Hanging Objects	COMPLIANT
Access Ramp(s)	N/A
Signage	COMPLIANT
Elevators	N/A
Interior Doors	COMPLIANT
Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	COMPLIANT
Assembly Areas	N/A
Seating	N/A
Check-Out-Aisles	N/A
Service Counters	N/A

Comments and Remedial Actions: **NONE****Priority 3 – Toilet Rooms**

Route and Signage to WC	COMPLIANT
Signage at Toilet Room	COMPLIANT
Entrance	COMPLIANT
Path within Toilet Room	COMPLIANT
Mirror	COMPLIANT
Sink	COMPLIANT
Dispensers/Dryers	COMPLIANT
Toilet	COMPLIANT
Handrail(s)	COMPLIANT
Stall	COMPLIANT

Comments and Remedial Actions: NONE	
Priority 4 - Additional Access	
Water Fountains	COMPLIANT
Public Telephones	N/A
Fire Alarms	COMPLIANT
Other	N/A
Comments and Remedial Actions: NONE	

Facility Name: ELON POLICE DEPARTMENT (@ TOWN HALL)	
Address: 104 S Williamson Ave., Elon, NC 27244	
Inspectors: JT Turney	Inspection Date: 10/28/2020
Comments:	
Priority 1 - Approach and Entrance (Police Department's parking and building are shared with Town Hall. PD's Priority 1 Action Items will be similar and may overlap those of the Town Hall Action Items in report.)	
Total Parking	No. of Spaces 28
Accessible Parking Spaces	NON COMPLIANT No. of Spaces 1 (including van spaces)
Van Accessible Parking Spaces	COMPLIANT No. of Spaces 1
Accessible Route Present	COMPLIANT – ROUTE PRESENT FROM EXISTING ACCESSIBLE PARKING SPACES.
Loading Zone	COMPLIANT
Parking Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE LOWER THAN 60 INCHES ABOVE THE GROUND.
Curb Ramp	NON COMPLIANT – RAMP RUNNING SLOPE GREATER THAN 1:12. LEVEL LANDING LESS THAN 36 INCHES LONG. RAMP FLARES STEEPER THAN 1:10.
Access Ramp	N/A
Handrail	N/A

Threshold and Door	NON COMPLIANT – ACCESSIBLE SIGNAGE NOT PRESENT. DOOR HARDWARE INOPERABLE WITH ONE HAND. CLOSES QUICKER THAN 5 SECONDS. CARPET OR MATS NOT SECURED AT EDGES.
Comments and Remedial Actions: ADD ONE ACCESSIBLE SPACE; CREATE ACCESSIBLE ROUTE TO TOWN HALL; RELOCATE ACCESSIBLE SPACES ONCE NEW ROUTE IS CREATED SO THAT ACCESSIBLE SPACES ARE LOCATED ON CLOSEST ACCESSIBLE ROUTE TO THE ACCESSIBLE ENTRANCE; REGRADE CURB RAMP; RECONFIGURE RAMP TO ACCOMMODATE FOR COMPLIANT RAMP FLARES AND LEVEL LANDING THAT IS AT LEAST 36 INCHES LONG; INSTALL ACCESSIBLE SIGNAGE; INSTALL ACCESSIBLE SIGNAGE AT ANY INACCESSIBLE ENTRANCES TO INDICATE THE LOCATION OF THE NEAREST ACCESSIBLE ENTRANCE; REPLACE DOOR HARDWARE AND/OR ADD AUTOMATIC DOOR OPENER TO ENSURE DOOR OPERABLE WITH ONE HAND AND CLOSING SPEED NO QUICKER THAN 5 SECONDS; SECURE CARPETING OR MATS AT EDGES.	
Priority 2 - Access to Goods and Services	
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	COMPLIANT
Public Spaces are Located on Accessible Route	COMPLIANT
Route Dimensions	COMPLIANT
Protruding/Hanging Objects	COMPLIANT
Access Ramp(s)	N/A
Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE OUT OF POSITION (2.38).
Elevators	N/A
Interior Doors	N/A
Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	N/A
Assembly Areas	N/A
Seating	COMPLIANT
Check-Out-Aisles	N/A
Service Counters	N/A
Comments and Remedial Actions: LOWER SIGNAGE AND ENSURE IT IS ACCESSIBLE (BRAILLE, RAISED AND CONTRASTING CHARACTERS, LOCATED ON LATCH SIDE OF DOOR).	
Priority 3 – Toilet Rooms	
Route and Signage to WC	N/A
Signage at Toilet Room	N/A

Entrance	N/A
Path within Toilet Room	N/A
Mirror	N/A
Sink	N/A
Dispensers/Dryers	N/A
Toilet	N/A
Handrail(s)	N/A
Stall	N/A
Comments and Remedial Actions: NONE	
Priority 4 - Additional Access	
Water Fountains	N/A
Public Telephones	N/A
Fire Alarms	COMPLIANT
Other	N/A
Comments and Remedial Actions: NONE	

Facility Name: ELON TOWN HALL – ADMINISTRATION	
Address: 104 S Williamson Ave., Elon, NC 27244	
Inspectors: Kathleen Patterson	Inspection Date: 11/2/2020
Comments:	
Priority 1 - Approach and Entrance	
Total Parking	No. of Spaces 28
Accessible Parking Spaces	NON COMPLIANT No. of Spaces 1 (including van spaces)
Van Accessible Parking Spaces	COMPLIANT No. of Spaces 1

Accessible Route Present	NON COMPLIANT – NOT PRESENT. STAIRS ARE CURRENTLY ONLY OPTION TO ACCESS TOWN HALL ENTRANCE. NO ALTERNATIVE ACCESSIBLE ENTRANCE.
Loading Zone	COMPLIANT
Parking Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE LOWER THAN 60 INCHES ABOVE THE GROUND.
Curb Ramp	NON COMPLIANT – RAMP RUNNING SLOPE GREATER THAN 1:12. LEVEL LANDING LESS THAN 36 INCHES LONG. RAMP FLARES STEEPER THAN 1:10.
Access Ramp	N/A
Handrail	N/A
Threshold and Door	NON COMPLIANT – ALTERNATIVE ACCESSIBLE ENTRANCE NOT PRESENT. SIGNAGE NOT PRESENT. DOOR HARDWARE INOPERABLE WITH ONE HAND. CLOSURES QUICKER THAN 5 SECONDS. CARPET OR MATS NOT SECURED AT EDGES.
Comments and Remedial Actions: ADD ONE ACCESSIBLE SPACE; CREATE ACCESSIBLE ROUTE TO TOWN HALL; RELOCATE ACCESSIBLE SPACES ONCE NEW ROUTE IS CREATED SO THAT ACCESSIBLE SPACES ARE LOCATED ON CLOSEST ACCESSIBLE ROUTE TO THE ACCESSIBLE ENTRANCE; REGRADE CURB RAMP; RECONFIGURE RAMP TO ACCOMMODATE FOR COMPLIANT RAMPL FLARES AND LEVEL LANDING THAT IS TA LEAST 36 INCHES LONG; INSTALL ACCESSIBLE SIGNAGE W/ INTERNATIONAL SYMBOL OF ACCESSIBILITY AT THE TO-BE-CREATED MAIN ENTRNACE; INSTALL ACCESSIBLE SIGNAGE AT ANY INACCESSIBLE ENTRANCES TO INDICATE THE LOCATION OF THE NEAREST ACCESSIBLE ENTRANCE; REPLACE DOOR HARDWARE AND/OR ADD AUTOMATIC DOOR OPENER TO ENSURE DOOR OPERABLE WITH ONE HAND AND CLOSING SPEED NO QUICKER THAN 5 SECONDS; SECURE CARPETING OR MATS AT EDGES.	
Priority 2 - Access to Goods and Services	
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	NON COMPLIANT – ACCESSIBLE ENTRANCE NOT PRESENT
Public Spaces are Located on Accessible Route	COMPLIANT
Route Dimensions	COMPLIANT
Protruding/Hanging Objects	NON COMPLIANT – OBJECTS ALONG CIRCULATION PATH PROTRUDE MORE THAN 4 INCHES INTO PATH. PROTRUDING OBJECTS ALSO POSITIONED HIGHER THAN 27 INCHES ABOVE GROUND.
Access Ramp(s)	N/A
Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE NOT PRESENT AT MEETING ROOMS.
Elevators	N/A
Interior Doors	NON COMPLIANT – INSUFFICIENT MANEUVERING CLEARANCE (2.41).

Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	COMPLIANT
Assembly Areas	N/A
Seating	NON COMPLIANT – ACCESSIBLE WORK SPACE NOT PRESENT (2.67). WHEELCHAIR ACCESSIBLE SEATING SPACE NOT PRESENT IN GENERAL RECEPTION AREA.
Check-Out-Aisles	N/A
Service Counters	NON COMPLIANT – INSUFFICIENT SERVICE COUNTERS (2.76).
Comments and Remedial Actions: CREATE ACCESSIBLE ENTRANCE AS OUTLINED IN PRIORITY 1 COMMENTS ABOVE. ADJUST HEIGHT OF FIRE EXTINGUISHER TO BE LOWER THAN 27 INCHES OR RELOCATE. INSTALL ACCESSIBLE SIGNAGE AT MEETINGS SPACES IF PUBLICALLY ACCESSIBLE. RECONFIGURE INTERIOR DOORS OR REMOVE OBSTRUCTIONS TO PROVIDE SUFFICIENT MANEUVERING CLEARANCE. RECONFIGURE ROOM TO ALLOW ACCESS TO EXISTING TABLE OR ADD ACCESSIBLE TABLE/WORK SURFACE. RECONFIGURE GENERAL RECEPTION AREA TO PROVIDE SUFFICIENT WHEELCHAIR SEATING SPACE. RECONFIGURE OR INSTALL NEW ACCESSIBLE SERVICE COUNTER.	
Priority 3 – Toilet Rooms	
Route and Signage to WC	NON COMPLIANT – ACCESSIBLE ROUTE NOT PRESENT (3.4).
Signage at Toilet Room	COMPLIANT
Entrance	COMPLIANT
Path within Toilet Room	NON COMPLIANT – INSUFFICIENT MANEUVERING CLEARANCE IN MENS ROOM (3.14). INSUFFICIENT CLEAR PATH IN WOMENS ROOM (3.16).
Mirror	COMPLIANT
Sink	NON COMPLIANT – SINK IN MENS ROOM LOWER THAN 27 INCHES (3.24).
Dispensers/Dryers	NON COMPLIANT – COATHOOK OUT OF POSITION (3.20). DISPENSERS OUT OF POSITION (3.28).
Toilet	NON COMPLIANT – CENTERLINE NOT WITHIN 16 TO 18 INCHES FROM SIDE WALL (3.30). INSUFFICIENT CLEARANCE AROUND TOILET (3.31).
Handrail(s)	NON COMPLIANT – SIDE GRAB BAR OUT OF POSITION (3.33). REAR GRAB BAR OUT OF POSITION OR NOT PRESENT (3.34).
Stall	NON COMPLIANT – INSUFFICIENT MANEUVERING CLEARANCE FOR FRONT APPROACH SPACE IN MENS ROOM (3.42). TOILET COMPARTMENT LESS THAN 60 INCHES WIDE (3.47).
Comments and Remedial Actions: ENSURE ROUTE TO WC IS ACCESSIBLE. RECONFIGURE MENS ROOM TO PROVIDE SUFFICIENT MANEUVERING CLEARANCE. REMOVE OBSTRUCTIONS IN WOMENS ROOM TO PROVIDE CLEAR PATH. ADJUST POSITION OF HOOKS AND DISPENSERS. ALTER OR REPLACE SINK IN MENS ROOM AT LEAST 27 INCHES ABOVE FLOOR. MOVE PARTITION	

OR MOVE TOILET TO ENSURE CENTERLINE OF TOILET IS BETWEEN 16 TO 18 INCHES FROM SIDE WALL/PARTITION. RECONFIGURE BATHROOMS/COMPARTMENTS TO PROVIDE SUFFICIENT CLEARANCE AROUND TOILET. REMOVE OBSTRUCTIONS OR RECONFIGURE STALL TO PROVIDE SUFFICIENT FRONT APPROACH MANEUVERING CLEARANCE. WIDEN STALL IN MENS ROOM TO AT LEAST 60 INCHES.

Priority 4 - Additional Access

Water Fountains	NON COMPLIANT – WATER FOUNTAIN PROTRUDES MORE THAN 4 INCHES INTO WALKWAY (4.9).
Public Telephones	N/A
Fire Alarms	COMPLIANT
Other	N/A

Comments and Remedial Actions: ADJUST OR REPLACE DRINKING FOUNTAIN SO IT DOES NOT PROTRUDE, OR ADD TACTILE WARNING.

A3. PARKS AND RECREATION FACILITIES

The following parks and recreation facilities were evaluated as part of the ADA transition plan:

Facility Name:		ELON BETH SCHMIDT PARK STANDALONE RESTROOM FACILITIES & PLAYGROUND	
Address: 2150 Elon Park Dr., Elon, NC 27244			
Inspectors: Phyllis Chambers		Inspection Date: DEC 2020 & JAN 2021	
Comments:			
Priority 1 - Approach and Entrance			
Total Parking		No. of Spaces	15
Accessible Parking Spaces	COMPLIANT	No. of Spaces	2 (including van spaces)
Van Accessible Parking Spaces	COMPLIANT	No. of Spaces	(VALUE NOT PROVIDED)
Accessible Route Present	COMPLIANT		
Loading Zone	COMPLIANT		
Parking Signage	COMPLIANT		
Curb Ramp	N/A		
Access Ramp	N/A		
Handrail	N/A		
Threshold and Door	COMPLIANT		
Comments and Remedial Actions: NONE			
Priority 2 - Access to Goods and Services			
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	N/A		
Public Spaces are Located on Accessible Route	N/A		
Route Dimensions	N/A		
Protruding/Hanging Objects	N/A		
Access Ramp(s)	N/A		
Signage	N/A		

Elevators	N/A
Interior Doors	N/A
Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	N/A
Assembly Areas	N/A
Seating	N/A
Check-Out-Aisles	N/A
Service Counters	N/A
Comments and Remedial Actions: NONE	
Priority 3 – Toilet Rooms	
Route and Signage to WC	COMPLIANT
Signage at Toilet Room	COMPLIANT
Entrance	COMPLIANT
Path within Toilet Room	COMPLIANT
Mirror	COMPLIANT
Sink	NON COMPLIANT – SINK PIPES NOT INSULATED (3.26).
Dispensers/Dryers	COMPLIANT
Toilet	NON COMPLIANT – FLUSH CONTROL NOT ON OPEN SIDE OF TOILET (3.37).
Handrail(s)	COMPLIANT
Stall	COMPLIANT
Comments and Remedial Actions: INSULATE SINK PIPES.	
Priority 4 - Additional Access	
Water Fountains	N/A
Public Telephones	N/A
Fire Alarms	N/A
Other	N/A
Comments and Remedial Actions: NONE	

Play Areas – (Playground)

Accessible Route - to play area & within play area	NON COMPLIANT – NO ACCESSIBLE ROUTE PRESENT WITHIN PLAY AREA CONNECTING GROUND COMPONENTS (P1).
Ground Level Play Components	NON COMPLIANT – (SEE P1 ABOVE)
Soft play structures	N/A
Accessible route connecting ground level play components	NON COMPLIANT – (SEE P1 ABOVE)
Ramps	N/A
Handrails	N/A
Elevated play components	COMPLIANT
Accessible route connecting elevated play components	COMPLIANT
Ramps	COMPLIANT
Handrails	COMPLIANT
Elevated play transfer platforms and spaces	COMPLIANT
Overall play components (P30)	NON COMPLIANT – GROUND LEVEL PLAY COMPONENTS NOT LOCATED ON ACCESSIBLE ROUTE (P1 & P30).
Ground surfaces	NON COMPLIANT – (SEE P1 ABOVE)
Comments and Remedial Actions: CREATE ACCESSIBLE ROUTE WITHIN PLAY AREA THAT IS STABLE, FIRM, & SLIP-RESISTANT AND CONNECTS GROUND LEVEL PLAY COMPONENTS.	

Facility Name:	ELON COMMUNITY BUILDING (BETH SCHMIDT PARK)		
Address:	2150 Elon Park Dr., Elon, NC 27244		
Inspectors: Phyllis Chambers	Inspection Date: 10/27/2020		
Comments:			
Priority 1 - Approach and Entrance			
Total Parking	No. of Spaces	(VALUE NOT PROVIDED)	
Accessible Parking Spaces	COMPLIANT	No. of Spaces	(VALUE NOT PROVIDED) (including van spaces)

Van Accessible Parking Spaces	COMPLIANT	No. of Spaces (VALUE NOT PROVIDED)
Accessible Route Present	COMPLIANT	
Loading Zone	COMPLIANT	
Parking Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE LOWER THAN 60 INCHES ABOVE THE GROUND (1.10).	
Curb Ramp	N/A	
Access Ramp	N/A	
Handrail	N/A	
Threshold and Door	COMPLIANT	
Comments and Remedial Actions: ADJUST HEIGHT OF ACCESSIBLE SIGNAGE		
Priority 2 - Access to Goods and Services		
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	COMPLIANT	
Public Spaces are Located on Accessible Route	COMPLIANT	
Route Dimensions	COMPLIANT	
Protruding/Hanging Objects	NON COMPLIANT – OBJECTS ALONG CIRCULATION PATH PROTRUDE MORE THAN 4 INCHES INTO PATH. PROTRUDING OBJECTS ALSO POSITIONED HIGHER THAN 27 INCHES ABOVE GROUND.	
Access Ramp(s)	N/A	
Signage	NON COMPLIANT – ACCESSIBLE SIGNAGE NOT MOUNTED ON LATCH SIDE OF DOOR (2.38).	
Elevators	N/A	
Interior Doors	COMPLIANT	
Rooms and Spaces	NON COMPLIANT – CARPET HIGHER THAN ½ INCH (2.49).	
Control (Lights/Security/Alarms)	COMPLIANT	
Assembly Areas	N/A	
Seating	COMPLIANT	
Check-Out-Aisles	N/A	
Service Counters	N/A	

Comments and Remedial Actions: **ADJUST HEIGHT OF FIRE EXTINGUISHER TO BE LOWER THAN 27 INCHES OR RELOCATE. INSTALL ACCESSIBLE SIGNAGE ON LATCH SIDE OF DOOR FOR ALL APPLICABLE ROOMS AND SPACES. REPLACE CARPET TO BE NO HIGHER THAN 1/2 INCH OR REPLACE.**

Priority 3 – Toilet Rooms

Route and Signage to WC	COMPLIANT
Signage at Toilet Room	COMPLIANT
Entrance	COMPLIANT
Path within Toilet Room	COMPLIANT
Mirror	COMPLIANT
Sink	NON COMPLIANT – SINK PIPES IN MENS ROOM NOT INSULATED (3.26).
Dispensers/Dryers	NON COMPLIANT – DISPENSERS OUT OF POSITION (3.38).
Toilet	COMPLIANT
Handrail(s)	NON COMPLIANT – SIDE GRAB BAR OUT OF POSITION (3.33).
Stall	NON COMPLIANT – DOOR PULLS NOT PRESENT ON BOTH SIDES OF STALL DOOR (3.44).

Comments and Remedial Actions: **INSULATE SINK PIPES IN MENS ROOM. RELOCATE SIDE GRAB BAR TO ALLOW AT LEAST 12 INCH CLEARANCE BETWEEN BAR AND PROTRUDING OBJECTS ABOVE. ADD DOOR PULLS TO BOTH SIDES OF BATHROOM STALL DOOR(S).**

Priority 4 - Additional Access

Water Fountains	COMPLIANT
Public Telephones	N/A
Fire Alarms	N/A
Other	N/A

Comments and Remedial Actions: **NONE**

Facility Name:		ELON BETH SCHMIDT PARK – K9 CORNER DOG PARK	
Address: 522 Cook Rd., Elon, NC 27244			
Inspectors: Buddy Wilson and TJ Ingle		Inspection Date: FEB 2021	
Comments:			
Priority 1 - Approach and Entrance			
Total Parking		No. of Spaces	10
Accessible Parking Spaces	NON COMPLIANT	No. of Spaces	0 (including van spaces)
Van Accessible Parking Spaces	NON COMPLIANT	No. of Spaces	0
Accessible Route Present	NON COMPLIANT – ROUTE SURFACE MATERIAL IS GRAVEL ROCK		
Loading Zone	NON COMPLIANT – NOT PRESENT; LOT NOT STRIPED		
Parking Signage	NON COMPLIANT – NOT PRESENT		
Curb Ramp	N/A		
Access Ramp	N/A		
Handrail	N/A		
Threshold and Door	COMPLIANT		
Comments and Remedial Actions: CREATE ACCESSIBLE ROUTE WITH STABLE/FIRM/SLIP-RESISTANT SURFACE. RECOMMEND EXTENDING ACCESSIBLE SURFACE INTO FENCED AREA OF DOG PARK FOR USE BY DOG OWNER IN MOBILITY DEVICE. CREATE ACCESSIBLE PARKING SPACES AND ACCESS AISLES. INSTALL VAN ACCESSIBLE PARKING SIGNAGE. PAVE PARKING LOT TO ENSURE STABLE/FIRM/SLIP-RESISTANT SURFACE.			
Priority 2 - Access to Goods and Services			
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	N/A		
Public Spaces are Located on Accessible Route	N/A		
Route Dimensions	N/A		
Protruding/Hanging Objects	N/A		
Access Ramp(s)	N/A		
Signage	N/A		
Elevators	N/A		

Interior Doors	N/A
Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	N/A
Assembly Areas	N/A
Seating	N/A
Check-Out-Aisles	N/A
Service Counters	N/A
Comments and Remedial Actions: NONE	
Priority 3 – Toilet Rooms	
Route and Signage to WC	N/A
Signage at Toilet Room	N/A
Entrance	N/A
Path within Toilet Room	N/A
Mirror	N/A
Sink	N/A
Dispensers/Dryers	N/A
Toilet	N/A
Handrail(s)	N/A
Stall	N/A
Comments and Remedial Actions: NONE	
Priority 4 - Additional Access	
Water Fountains	N/A
Public Telephones	N/A
Fire Alarms	N/A
Other	N/A
Comments and Remedial Actions: NONE	

Facility Name:		ELON MAGNOLIA CEMETERY	
Address: Elon, NC 27244			
Inspectors: David Murphy		Inspection Date: 11/10/2020	
Comments:			
Priority 1 - Approach and Entrance			
Total Parking	NON COMPLIANT	No. of Spaces	0
Accessible Parking Spaces	NON COMPLIANT	No. of Spaces	0 (including van spaces)
Van Accessible Parking Spaces	NON COMPLIANT	No. of Spaces	0
Accessible Route Present	NON COMPLIANT – ACCESSIBLE ROUTE NOT PRESENT		
Loading Zone	NON COMPLIANT – LOADING ZONE/ACCESS AISLES NOT PRESENT		
Parking Signage	NON COMPLIANT – SIGNAGE NOT PRESENT		
Curb Ramp	N/A		
Access Ramp	N/A		
Handrail	N/A		
Threshold and Door	N/A		
Comments and Remedial Actions: CREATE PAVED ACCESSIBLE PARKING SPACE AND ACCESS AISLE, WITH ACCESSIBLE SIGNAGE, THAT INCLUDES PAVED ACCESSIBLE ROUTE TO CEMETERY YARD (1.1-1.12).			
Priority 2 - Access to Goods and Services			
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	N/A		
Public Spaces are Located on Accessible Route	N/A		
Route Dimensions	N/A		
Protruding/Hanging Objects	N/A		
Access Ramp(s)	N/A		
Signage	N/A		
Elevators	N/A		
Interior Doors	N/A		

Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	N/A
Assembly Areas	N/A
Seating	N/A
Check-Out-Aisles	N/A
Service Counters	N/A
Comments and Remedial Actions: NONE	
Priority 3 – Toilet Rooms	
Route and Signage to WC	N/A
Signage at Toilet Room	N/A
Entrance	N/A
Path within Toilet Room	N/A
Mirror	N/A
Sink	N/A
Dispensers/Dryers	N/A
Toilet	N/A
Handrail(s)	N/A
Stall	N/A
Comments and Remedial Actions: NONE	
Priority 4 - Additional Access	
Water Fountains	N/A
Public Telephones	N/A
Fire Alarms	N/A
Other	N/A
Comments and Remedial Actions: NONE	

Facility Name:		ELON LAWRENCE SLADE PARK RESTROOMS/PARKING/ACCESS/BASKETBALL COURT/PLAYGROUND	
Address: 404 Ball Park Ave., Elon, NC 27244			
Inspectors: Phyllis Chambers		Inspection Date: DEC 2020 & JAN 2021	
Comments:			
Priority 1 - Approach and Entrance			
Total Parking		No. of Spaces	8
Accessible Parking Spaces	COMPLIANT	No. of Spaces	2 (including van spaces)
Van Accessible Parking Spaces	COMPLIANT	No. of Spaces	(VALUE NOT PROVIDED)
Accessible Route Present	COMPLIANT		
Loading Zone	COMPLIANT		
Parking Signage	COMPLIANT		
Curb Ramp	COMPLIANT		
Access Ramp	NON COMPLIANT – SURFACE OF RAMP DOES NOT EXTEND 12 INCHES BEYOND THE INSIDE FCE OF HANDRAIL (1.36).		
Handrail	NON COMPLIANT – (SEE ACCESS RAMP 1.36 ABOVE).		
Threshold and Door	COMPLIANT		
Comments and Remedial Actions: ADD CURB OR BARRIER TO RAMP TO ENSURE PROPER RAILING CLEARANCE TO PREVENT WHEELCHAIR CASTERS AND CRUTCH TIPS FROM FALLING OFF ACCESS RAMP.			
Priority 2 - Access to Goods and Services			
Accessible Entrance - Provides Direct Access to Main Floor Lobby, and Elevator	N/A		
Public Spaces are Located on Accessible Route	N/A		
Route Dimensions	N/A		
Protruding/Hanging Objects	N/A		
Access Ramp(s)	N/A		
Signage	N/A		
Elevators	N/A		

Interior Doors	N/A
Rooms and Spaces	N/A
Control (Lights/Security/Alarms)	N/A
Assembly Areas	N/A
Seating	N/A
Check-Out-Aisles	N/A
Service Counters	N/A
Comments and Remedial Actions: NONE	
Priority 3 – Toilet Rooms	
Route and Signage to WC	COMPLIANT
Signage at Toilet Room	NON COMPLIANT – SIGNAGE NOT CENTERED 18” X 18” ON TACTILE CHARACTERS (3.5).
Entrance	COMPLIANT
Path within Toilet Room	COMPLIANT
Mirror	COMPLIANT
Sink	COMPLIANT
Dispensers/Dryers	NON COMPLIANT – TOILET PAPER DISPENSER OUT OF POSITION (3.38).
Toilet	COMPLIANT
Handrail(s)	COMPLIANT
Stall	COMPLIANT
Comments and Remedial Actions: REPOSITION SIGNAGE AT TOILET ROOMS. REPOSITION TOILET PAPER DISPENSERS 7-9” FROM FRONT CENTERLINE OF TOILET.	
Priority 4 - Additional Access	
Water Fountains	COMPLIANT
Public Telephones	N/A
Fire Alarms	N/A
Other	N/A
Comments and Remedial Actions: NONE	

Misc. Recreation – (Basketball Court)

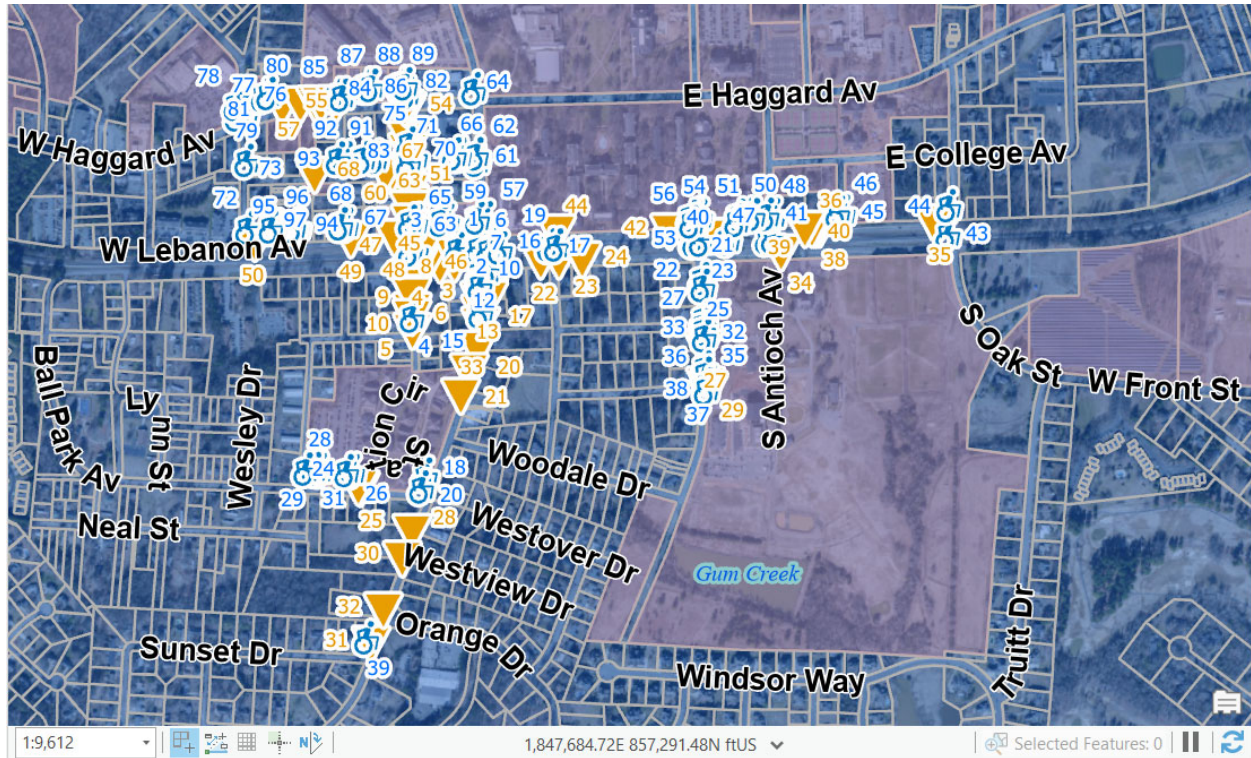
Accessible Route	COMPLIANT
Team or Player Seating	COMPLIANT
Exercise Machines & Equipment	N/A
Bowling Lanes	N/A
Saunas & Steam Rooms	N/A
Shooting Facilities with Firing Positions	N/A
Comments and Remedial Actions: NONE	

Play Areas – (Playground)

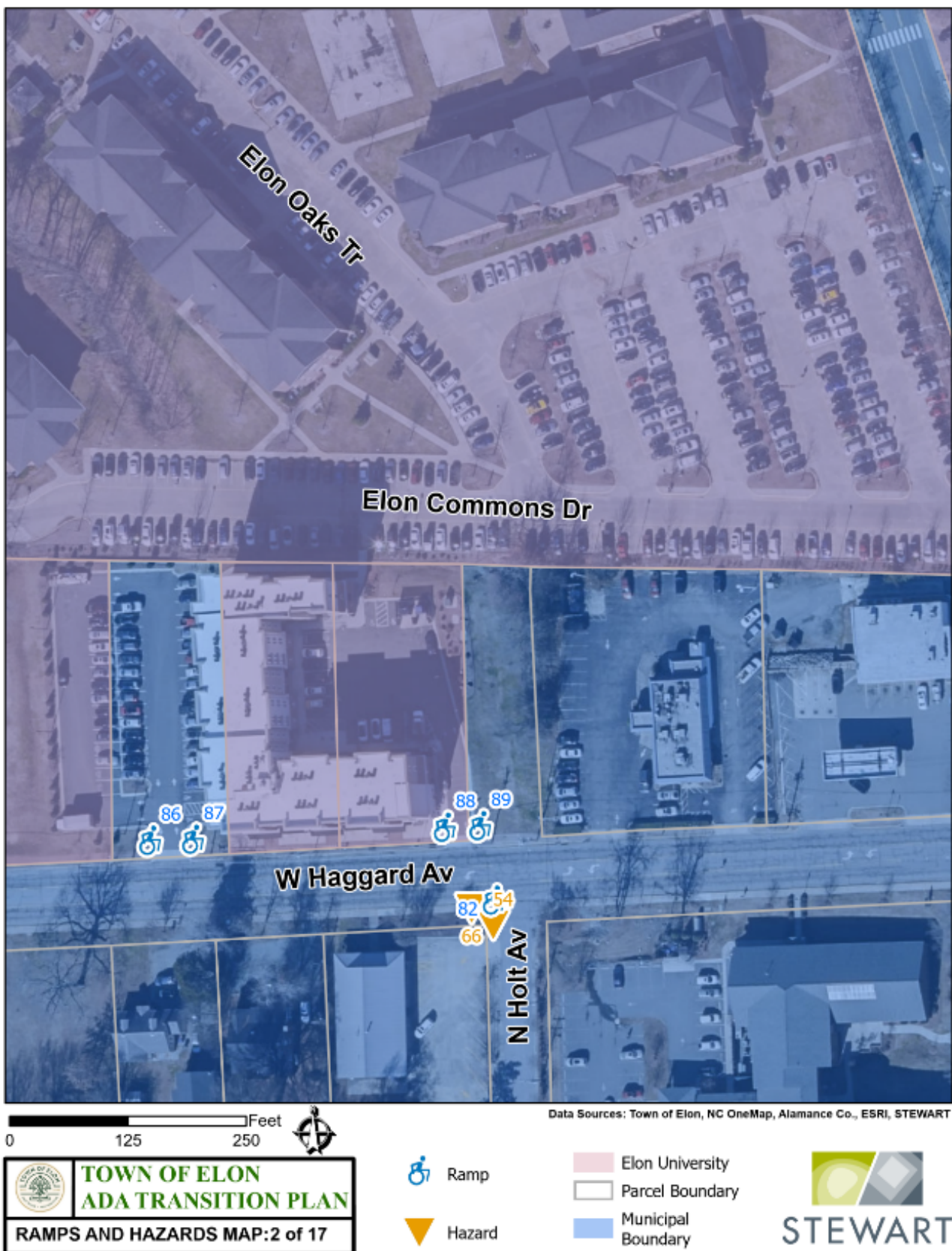
Accessible Route - to play area & within play area	NON COMPLIANT – NO ACCESSIBLE ROUTE PRESENT WITHIN PLAY AREA (P1).
Ground Level Play Components	NON COMPLIANT – (SEE P1 ABOVE)
Soft play structures	N/A
Accessible route connecting ground level play components	NON COMPLIANT – (SEE P1 ABOVE)
Ramps	N/A
Handrails	N/A
Elevated play components	NON COMPLIANT – (SEE P1 ABOVE)
Accessible route connecting elevated play components	NON COMPLIANT – (SEE P1 ABOVE & P17)
Ramps	N/A
Handrails	N/A
Elevated play transfer platforms and spaces	COMPLIANT
Overall play components (P30)	NON COMPLIANT – ELEVATED PLAY COMPONENTS NOT CONNECTED BY RAMPS; GROUND LEVEL PLAY COMPONENTS NOT LOCATED ON ACCESSIBLE ROUTE (P30).
Ground surfaces	NON COMPLIANT – (SEE P1 ABOVE)
Comments and Remedial Actions: CREATE ACCESSIBLE ROUTE WITHIN PLAY AREA THAT IS STABLE, FIRM, & SLIP-RESISTANT AND CONNECTS GROUND LEVEL PLAY COMPONENTS. MODIFY ELEVATED PLAY COMPONENTS TO CONNECT WITH RAMPS, IF FEASIBLE.	

A4. PEDESTRIAN FACILITIES AND PUBLIC RIGHTS OF WAY

A total of 17 maps show the ramps and hazards data that was collected within the surveyed geographic area in the Town of Elon. The numbered data points correspond to the attribute tables also shown in this Appendix. Each ramp and hazard data point is numbered, which correlates to the “RampNum” and “HazNum” columns in the respective attribute table. An overall site view showing the extent of the surveyed area is included below:










0 125 250 Feet

 **TOWN OF ELON**
ADA TRANSITION PLAN
RAMPS AND HAZARDS MAP: 3 of 17

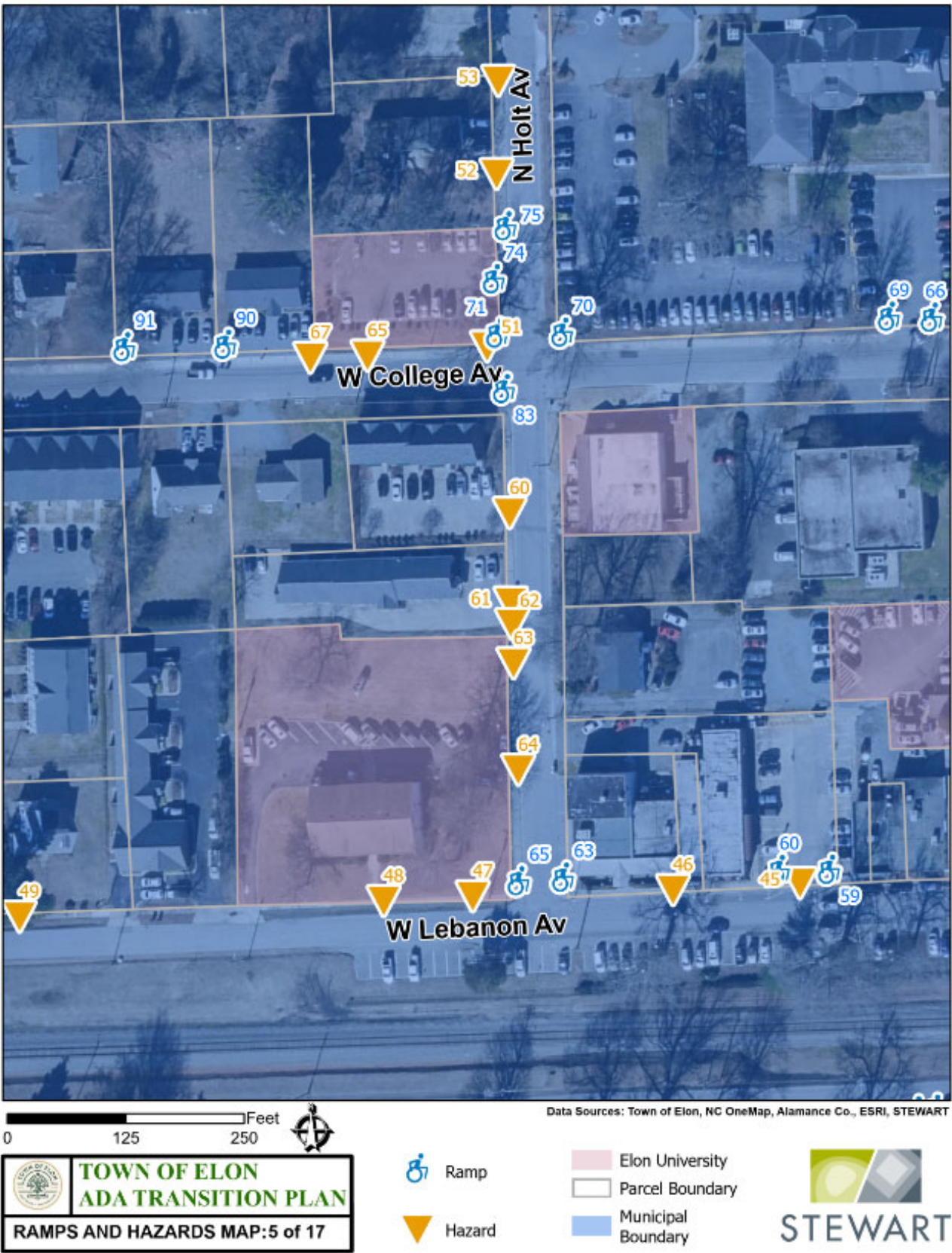
-  Ramp
-  Hazard

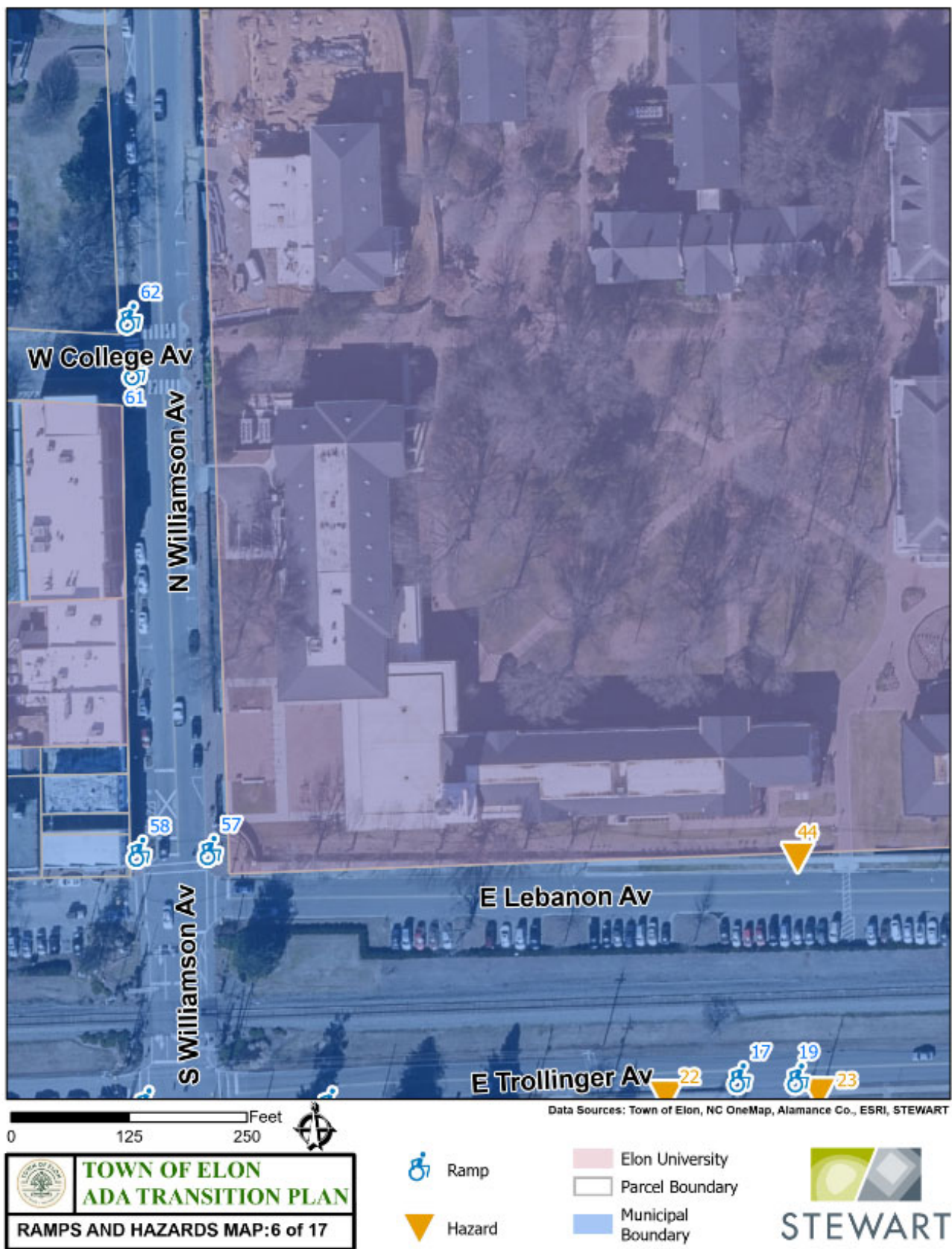
Data Sources: Town of Elon, NC OneMap, Alamance Co., ESRI, STEWART

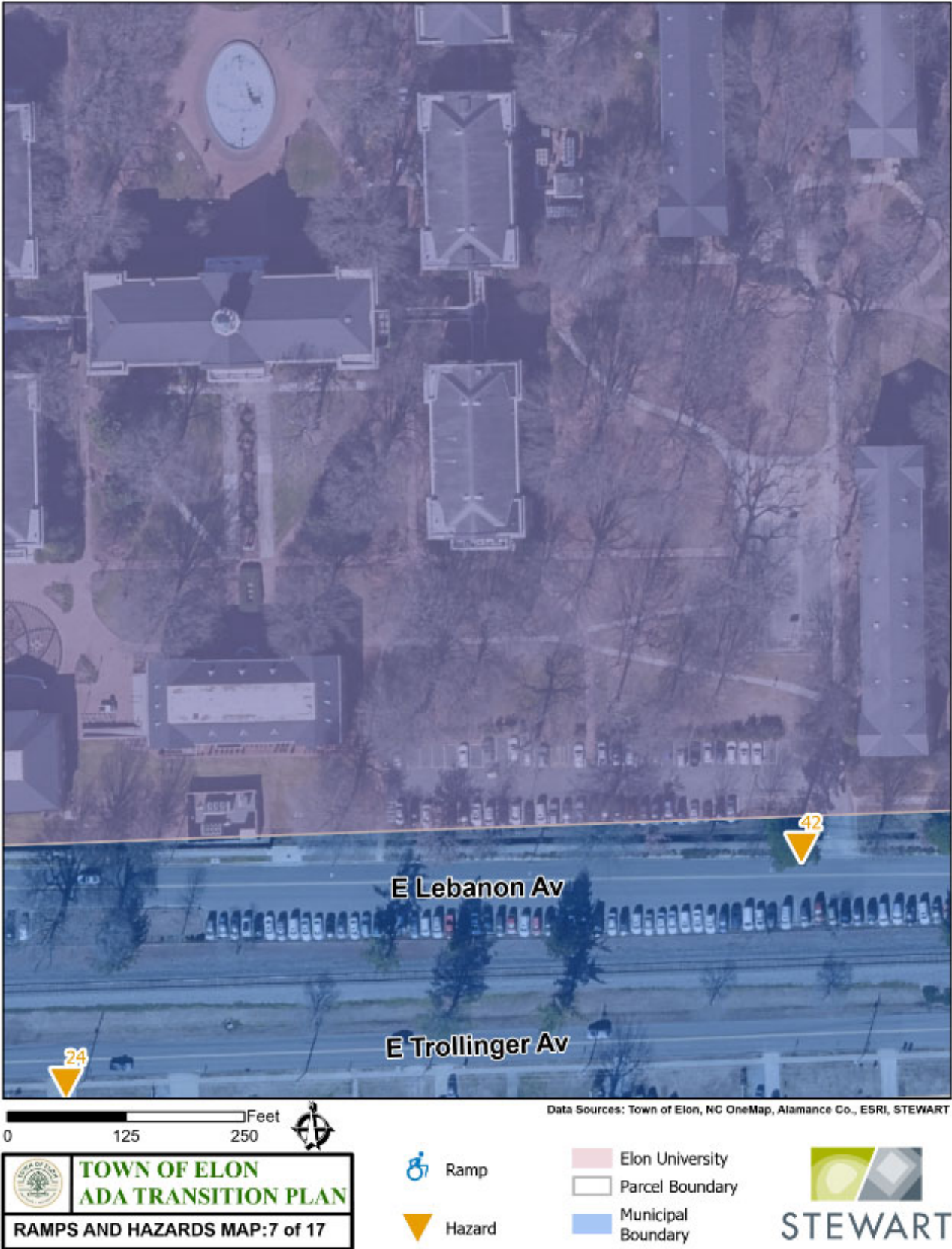
-  Elon University
-  Parcel Boundary
-  Municipal Boundary

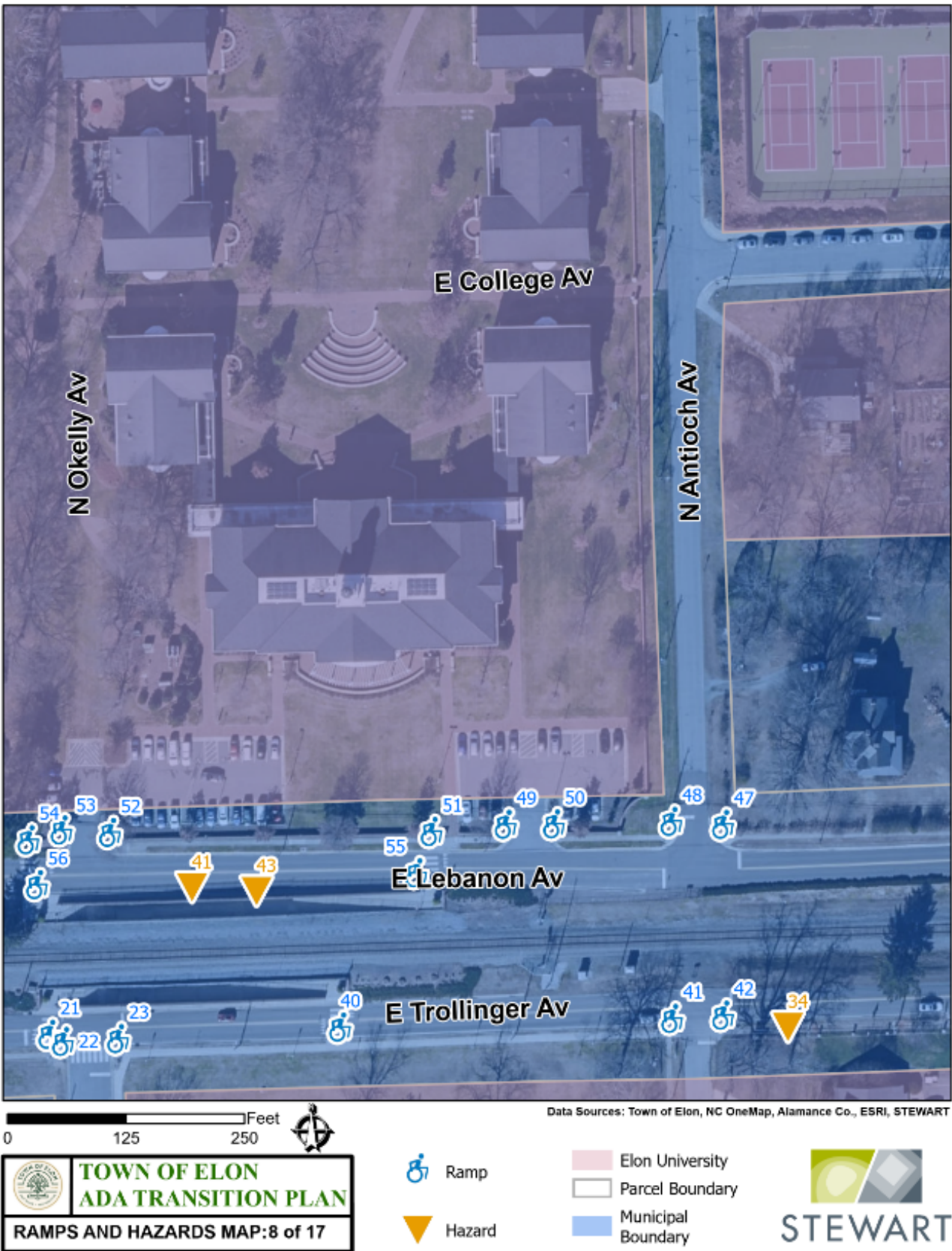


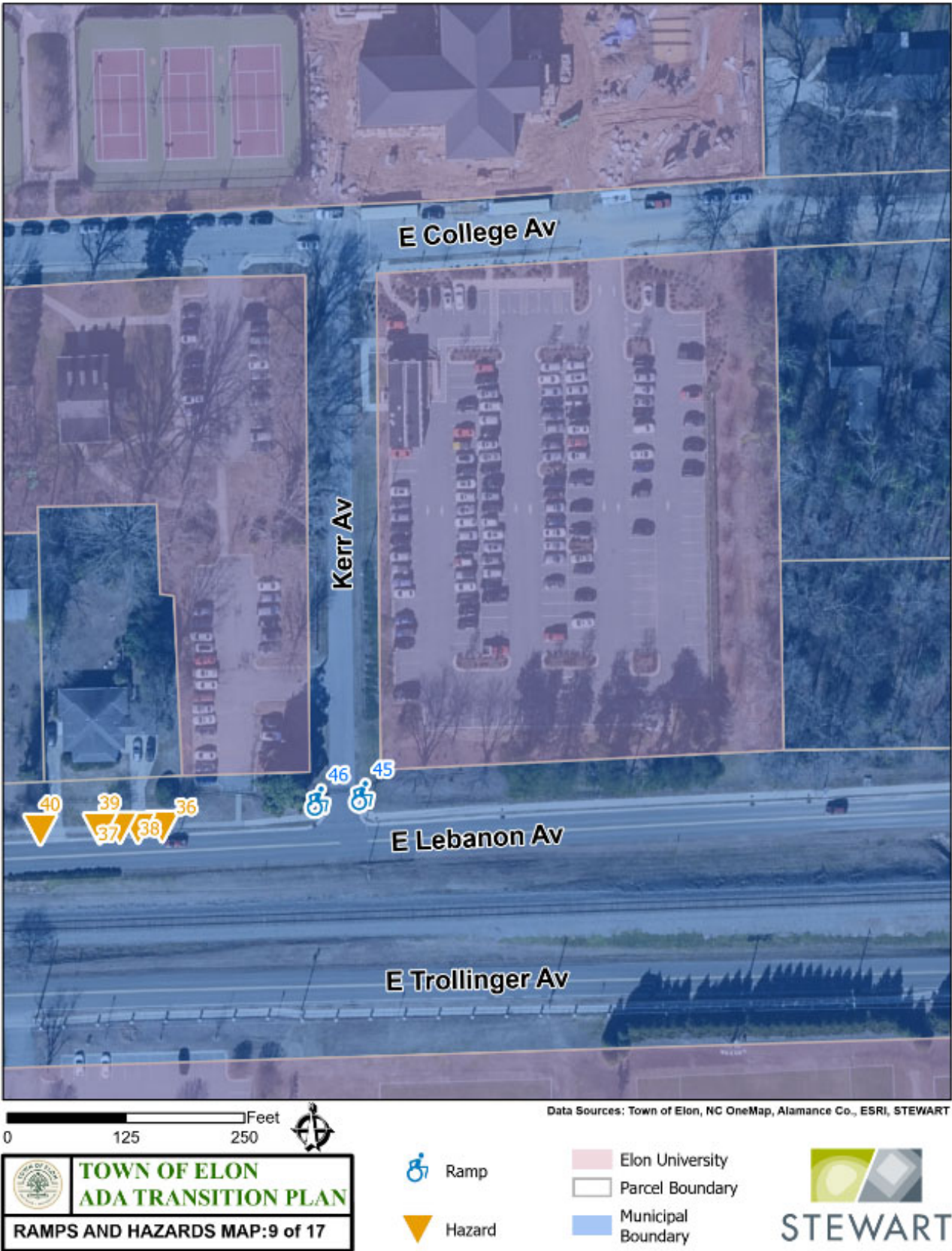


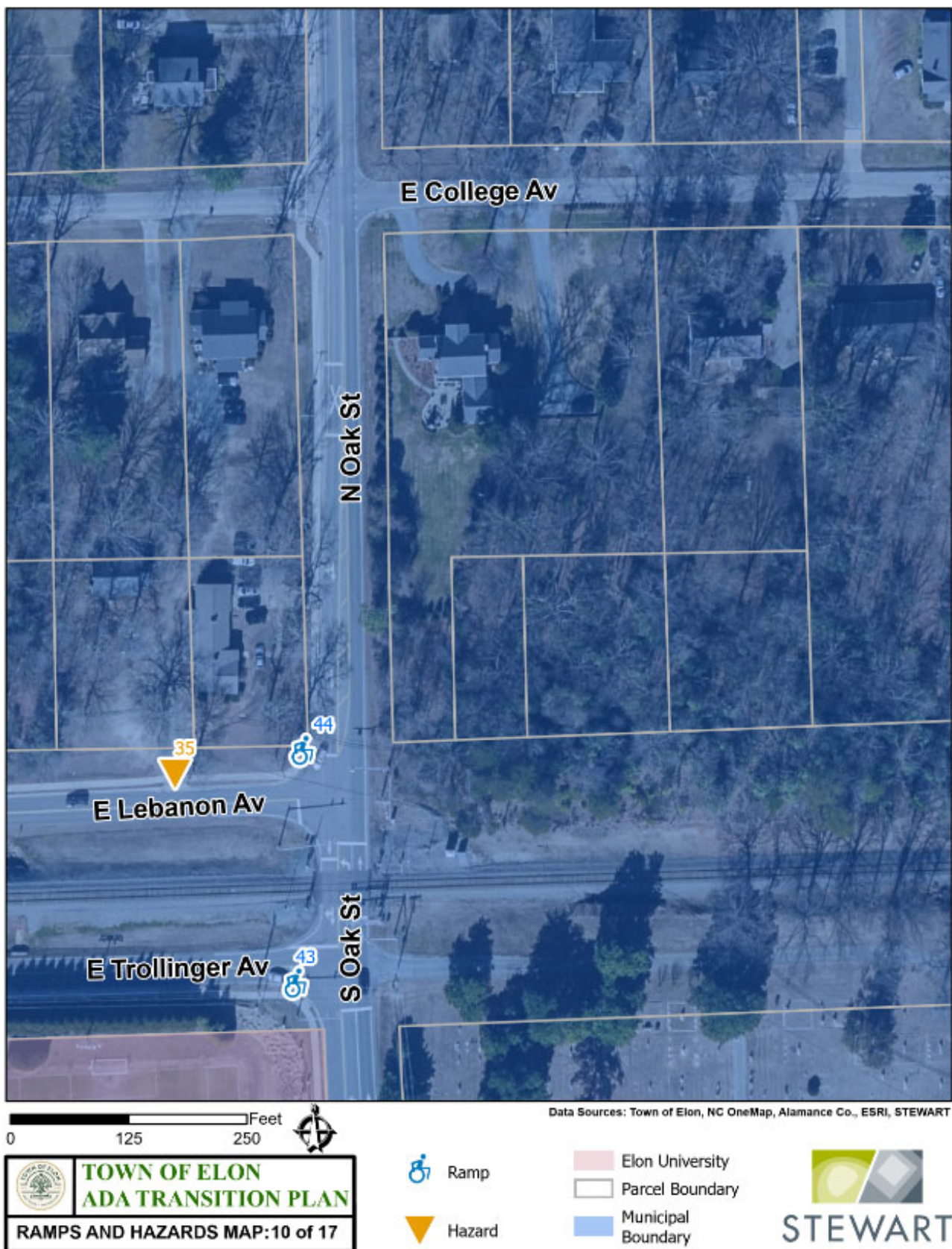




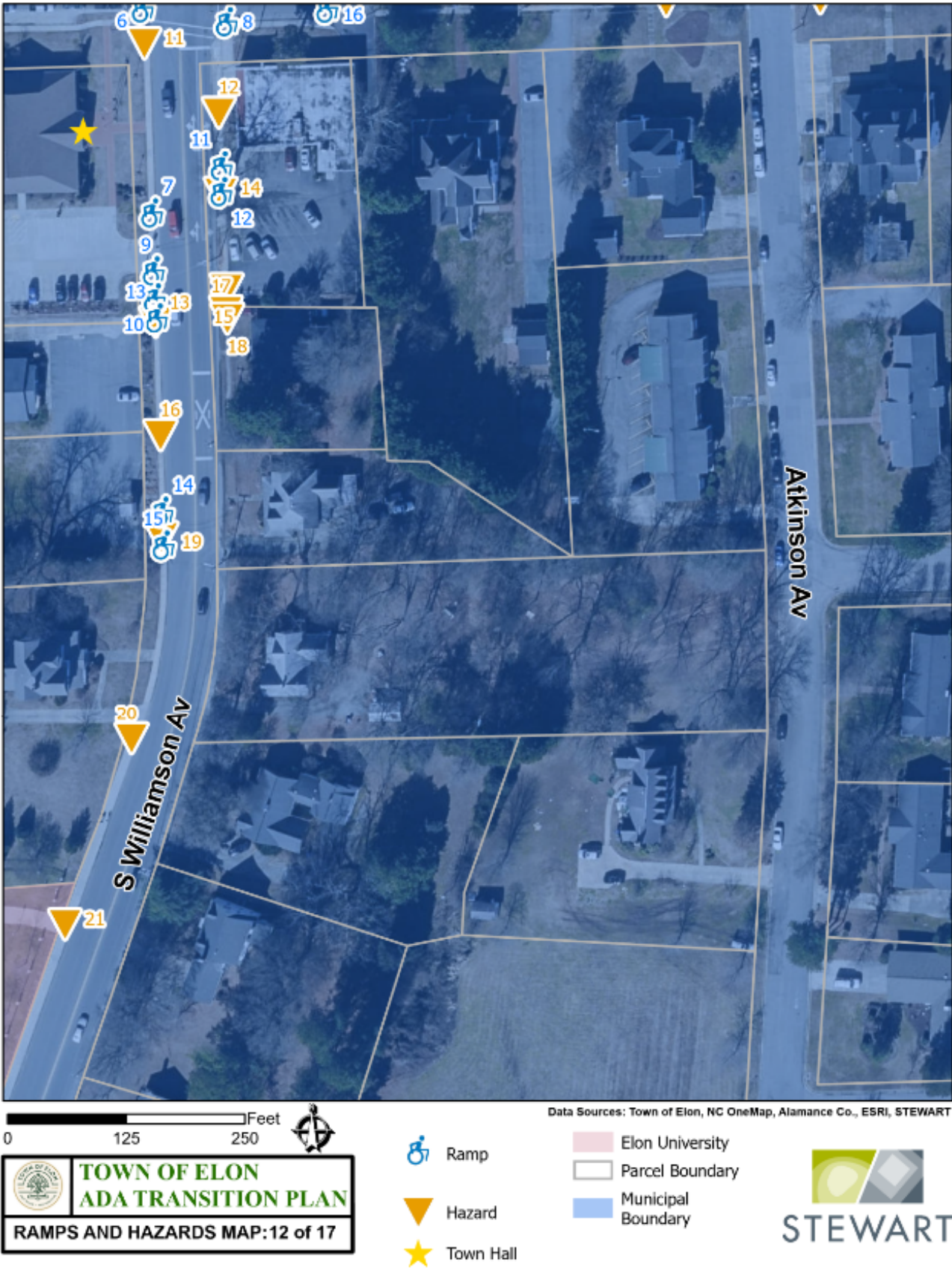


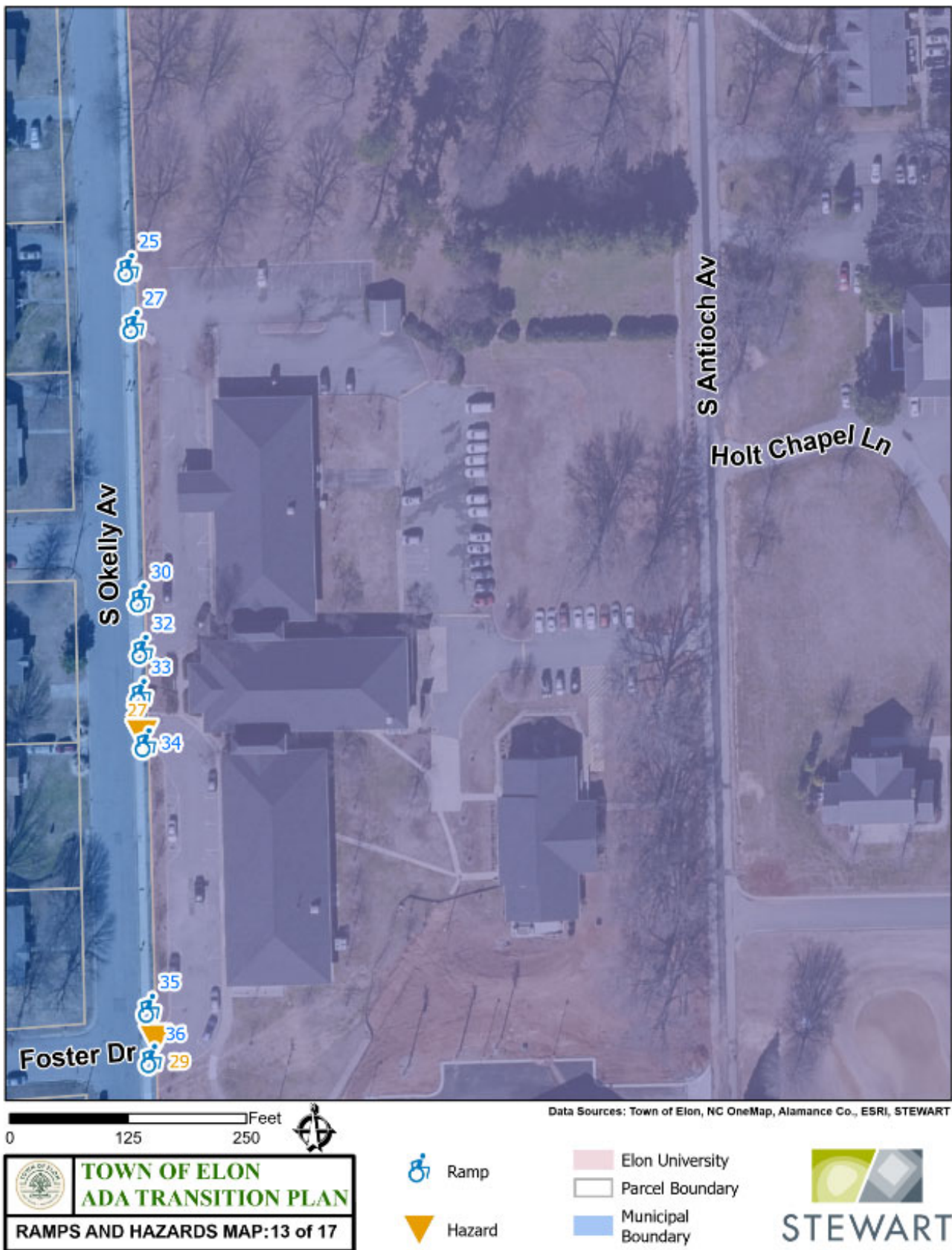




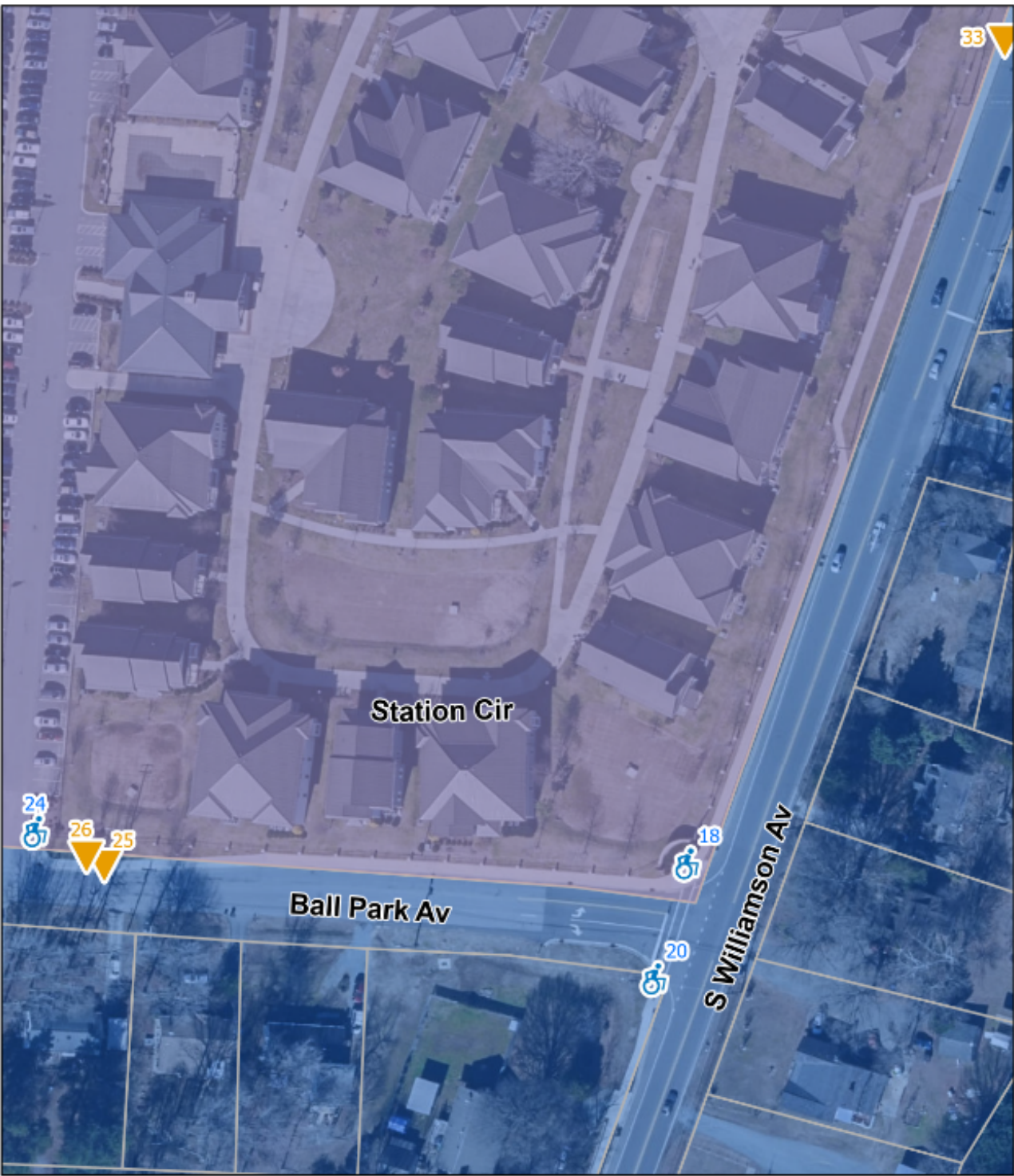

















0 125 250 Feet


 **TOWN OF ELON**
ADA TRANSITION PLAN
RAMPS AND HAZARDS MAP: 15 of 17

 Ramp

 Hazard

 Elon University

 Parcel Boundary


 Municipal Boundary

Data Sources: Town of Elon, NC OneMap, Alamance Co., ESRI, STEWART







0 125 250 Feet

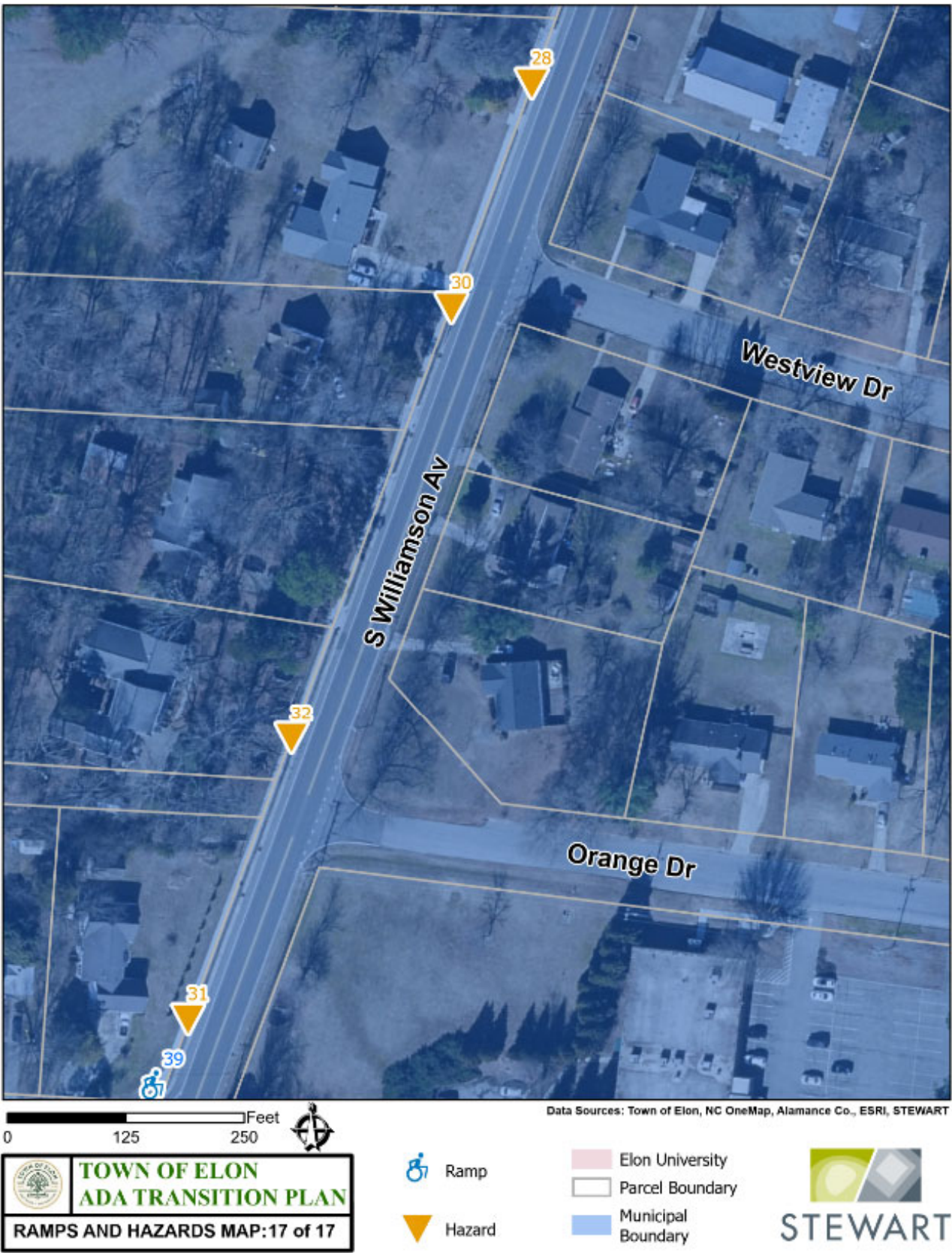
 **TOWN OF ELON**
ADA TRANSITION PLAN
RAMPS AND HAZARDS MAP: 16 of 17

-  Ramp
-  Hazard

Data Sources: Town of Elon, NC OneMap, Alamance Co., ESRI, STEWART

-  Elon University
-  Parcel Boundary
-  Municipal Boundary





ADA RAMPS TABLE:

Ramp Num	RAMP	CONDITION	SLOPE	LANDINGS	TRANSITION	DETECT WARNING	DRAINAGE	CONST TYPE	NOTES	CROSSWALK	STOPBAR	PUSH BTTN	SIGNAL HEAD	INTSCT NOTES	COMPLIANT
1	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
2	RAMP PRESENT	NO SURFACE ISSUES	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
3	RAMP PRESENT	MILLING/GRINDING	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	NO PONDING / SEDIMENTATION ISSUES	<Null>	<Null>	NO MARKINGS	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
4	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	NO PONDING / SEDIMENTATION ISSUES	<Null>	<Null>	NO MARKINGS	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
5	RAMP PRESENT	MILLING/GRINDING	RECONSTRUCT RAMP	RECONSTRUCT RAMP	MILLING/GRINDING REQUIRED	ADD WARNINGS	<Null>	<Null>	Ramp opens to wrong side of street. Reconstruct to compliance and adjust opening position	NO MARKINGS	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
6	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	MILLING/GRINDING REQUIRED	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Gutter slope needs milling	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
7	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Ramp and landing need reconstruction	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
8	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	RAMPS CONT IN MARKINGS, 6' MIN	BAR LOCATED 4' BEHIND CROSSWALK	MEETS STANDARDS	<Null>	<Null>	COMPLIANT
9	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Ramp and landing need reconstruct	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
10	CONSTRUCT RAMP	NO SURFACE ISSUES	<Null>	<Null>	<Null>	ADD WARNINGS	<Null>	<Null>	No ramp constructed for driveway crossing	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
11	RAMP PRESENT	RESURFACE RAMP	RECONSTRUCT RAMP	RECONSTRUCT LANDING	<Null>	ADD WARNINGS	<Null>	<Null>	Reconstruct ramp and landing	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
12	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	<Null>	<Null>	ADD WARNINGS	<Null>	<Null>	Regrade cross slope to 2%	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
13	CONSTRUCT RAMP	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	No ramp present	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
14	CONSTRUCT RAMP	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	No ramp present	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
15	CONSTRUCT RAMP	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	No ramp present	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
16	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT RAMP	FLUSH LEVEL / LESS 5% GUTTER SLOPE	<Null>	<Null>	<Null>	Reconstruct ramp so that ramp opens straight across	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT

									street, not at angle.						
17	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
18	RAMP PRESENT	MILLING/GRINDING	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Milling grinding issue is minor and visible in picture	RAMPS CONT IN MARKINGS, 6' MIN	<Null>	<Null>	<Null>	<Null>	COMPLIANT
19	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT RAMP	<Null>	<Null>	<Null>	<Null>	Reconstruct ramp to open up straight across street, not at angle.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
20	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Det strip split into two pieces. Visible in picture	RAMPS CONT IN MARKINGS, 6' MIN	BAR LOCATED 4' BEHIND CROSSWALK	<Null>	<Null>	<Null>	MULTIPLE ISSUES
21	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	ADJUST GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
22	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	RAMPS CONT IN MARKINGS, 6' MIN	<Null>	<Null>	<Null>	<Null>	COMPLIANT
23	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	RAMPS CONT IN MARKINGS, 6' MIN	BAR LOCATED 4' BEHIND CROSSWALK	<Null>	<Null>	<Null>	COMPLIANT
24	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
25	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT RAMP	MILLING/GRINDING REQUIRED	<Null>	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
26	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
27	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT RAMP	ADJUST GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
28	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
29	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT

30	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct ramp to open straight to opposite sidewalk, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
31	RAMP PRESENT	MILLING/GRINDING	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	<Null>	<Null>	<Null>	Small paw prints in Pvmnt for milling /grinding	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
32	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct so ramp opens straight to opposite sidewalk, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
33	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	MILLING/GRINDING REQUIRED	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
34	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct so that ramp opens up straight to opposite sidewalk, not at angle.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
35	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
36	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
37	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
38	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
39	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Landing strip is too short	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
40	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	4' level landing not present. Landing needs to be "straight on" from ramp	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT

41	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
42	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
43	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Cross slope greater than 2% @4.0%.	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
44	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Landing is too short	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
45	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
46	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
47	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
48	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	<Null>	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
49	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
50	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
51	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	RAMPS CONT IN MARKINGS, 6' MIN	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
52	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	4' LEVEL LANDING / LESS 2% SLOPE	MILLING/GRINDING REQUIRED	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
53	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
54	CONSTRUCT RAMP	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
55	CONSTRUCT RAMP	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	<Null>	<Null>	<Null>	<Null>	Sign in SW and ramp missing	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
56	CONSTRUCT RAMP	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT

57	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	<Null>	<Null>	<Null>	Add additional ramp or widen to cross Lebanon ave	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
58	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	Extend ramp for crossing of Lebanon ave	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
59	CONSTRUCT RAMP	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
60	CONSTRUCT RAMP	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
61	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
62	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
63	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
64	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Cross slope greater than 2% for level landing.	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
65	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
66	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	ADJUST GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
67	CONSTRUCT RAMP	MILLING/GRINDING	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	MILLING/GRINDING REQUIRED	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
68	CONSTRUCT RAMP	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
69	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite sidewalk, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
70	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Reconstruct ramp so that it opens straight to opposite	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>

									sidewalk, not at angle like existing.						
71	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT RAMP	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
72	CONSTRUCT RAMP	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	ADJUST GUTTER SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
73	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
74	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
75	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
76	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	RAMPS CONT IN MARKINGS, 6' MIN	<Null>	<Null>	<Null>	<Null>	COMPLIANT
77	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	RAMPS CONT IN MARKINGS, 6' MIN	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
78	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	24" DET STRIP / ORIENTED DIR SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	COMPLIANT
79	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	IMPROVE WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
80	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	IMPROVE WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
81	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	IMPROVE WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
82	RAMP PRESENT	RESURFACE RAMP	RECONSTRUCT RAMP	RECONSTRUCT RAMP	ADJUST GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Reconstruct ramp and ensure it opens straight to opposite sidewalk, not at angle.	REFRESH MARKINGS	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
83	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Reconstruct so that ramp opens straight to opposite street corner, not at angle like existing.	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
84	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	IMPROVE WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES

85	RAMP PRESENT	RESURFACE RAMP	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
86	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
87	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
88	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
89	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
90	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT RAMP	<Null>	ADD WARNINGS	<Null>	<Null>	Either level raised sidewalk in between driveways or construct compliant ramps	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
91	RAMP PRESENT	NO SURFACE ISSUES	RECONSTRUCT RAMP	RECONSTRUCT RAMP	<Null>	ADD WARNINGS	<Null>	<Null>	Level the raised sections of sidewalk between driveways or construct compliant ramp	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
92	RAMP PRESENT	MILLING/GRINDING	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Construct ramp so that it opens straight to opposite sidewalk; this will allow level landing space	<Null>	<Null>	<Null>	<Null>	<Null>	MULTIPLE ISSUES
93	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	RECONSTRUCT LANDING	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	Open straight across street not angled	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>
94	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
95	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
96	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT
97	RAMP PRESENT	NO SURFACE ISSUES	LESS THAN 8.3% SLOPE / 2% CROSS SLOPE	4' LEVEL LANDING / LESS 2% SLOPE	FLUSH LEVEL / LESS 5% GUTTER SLOPE	ADD WARNINGS	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	<Null>	RAMP NOT COMPLIANT

ADA HAZARDS TABLE:

HazNum	HAZARD	HAZARDFIX	NOTES
1	DRIVEWAY ISSUE	RECONSTRUCTION	Gutter and driveway meet to create non compliant slope that's more than 2%.
2	TRIPPING HAZARD	<Null>	Cracking in SW
3	TRIPPING HAZARD	MINOR REHABILATION	Sidewalk network to end of road has various cracks and uneven slabs.
4	PROTRUDING OBJECT	GENERAL MAINTENANCE	Overgrown shrub
5	OBSTACLE	<Null>	Utility pole in SW; ensure at least 36" wide route around pole.
6	OBSTACLE	<Null>	Utility pole in sw; ensure at least 36" wide route around pole.
7	OBSTACLE	RECONSTRUCTION	Widen sidewalk so that at least 36" goes around utility pole
8	OBSTACLE	<Null>	Utility pole in sidewalk; ensure at least 36" wide route around pole.
9	DRIVEWAY ISSUE	RECONSTRUCTION	Regrade so grade slope matches sidewalk; less than 2%
10	DRIVEWAY ISSUE	<Null>	Reconstruct adjacent sw slabs; ensure cross slope of driveway slab is <2%.
11	TRIPPING HAZARD	<Null>	Manhole cover in sw
12	CROSS SLOPE ISSUES	RECONSTRUCTION	Slope greater than 2% from point to post office opening
13	DRIVEWAY ISSUE	<Null>	Driveway needs to be repaved
14	DRIVEWAY ISSUE	RECONSTRUCTION	Cross slope more than 2%
15	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%
16	TRIPPING HAZARD	<Null>	Cracking in SW slabs for next 15 ft
17	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%
18	LESS THAN 4 FT WIDTH	GENERAL MAINTENANCE	Clear overgrown grass from point to end of sidewalk
19	DRIVEWAY ISSUE	RECONSTRUCTION	Slope is too steep, cracking in driveway
20	TRIPPING HAZARD	<Null>	Manhole in SW
21	DRIVEWAY ISSUE	RECONSTRUCTION	Slope of driveway is too steep
22	TRIPPING HAZARD	MINOR REHABILATION	Entire block of sidewalk presents tripping hazard due to steep slope to road. Add railing or warning
23	CROSS SLOPE ISSUES	MILL/GRIND	Cross slope greater than 2% from Atkinson Ave, East to the first driveway opening
24	CROSS SLOPE ISSUES	MILL/GRIND	Cross slope greater than 2%
25	TRIPPING HAZARD	<Null>	Drainage inlet built into SW
26	TRIPPING HAZARD	<Null>	Drainage box built around SW
27	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2% @ 4.8%
28	TRIPPING HAZARD	<Null>	Manhole cover impacting SW

29	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2% @ 4.7%
30	OBSTACLE	<Null>	Utility pole impacting SW
31	TRIPPING HAZARD	<Null>	Water Cap built into SW
32	CROSS SLOPE ISSUES	<Null>	Slope of SW block is too steep
33	TRIPPING HAZARD	<Null>	Cracking in SW
34	TRIPPING HAZARD	RECONSTRUCTION	Cracked sidewalk
35	CROSS SLOPE ISSUES	MILL/GRIND	Cross slope greater than 2% @ 3.4%
36	TRIPPING HAZARD	<Null>	Cracking in SW
37	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2% @ 5.7%.
38	TRIPPING HAZARD	<Null>	Cracking in SW
39	CROSS SLOPE ISSUES	RECONSTRUCTION	Section of sidewalk between each adjacent driveway has cross slope greater than 2%
40	LESS THAN 4 FT WIDTH	GENERAL MAINTENANCE	From point, west to Antioch St. sidewalk clearance less than 4' and general overgrown shrubs
41	OBSTACLE	<Null>	Crossing ahead sign in SW
42	PROTRUDING OBJECT	GENERAL MAINTENANCE	<Null>
43	LESS THAN 4 FT WIDTH	<Null>	Width at 3' from here to crossing
44	PROTRUDING OBJECT	<Null>	Overgrown vines for 6 slabs
45	DRIVEWAY ISSUE	<Null>	Cross slope greater than 2%
46	CROSS SLOPE ISSUES	<Null>	Slope greater than 2%
47	TRIPPING HAZARD	<Null>	Cracking in SW
48	TRIPPING HAZARD	<Null>	Cracking in SW
49	TRIPPING HAZARD	<Null>	Cracking in SW
50	TRIPPING HAZARD	<Null>	Sewer clean out cap raised above SW
51	LESS THAN 4 FT WIDTH	RECONSTRUCTION	Tree obstructing 4 ft width. Sidewalk may need to wrap around other side of tree to new ramp.
52	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%
53	PROTRUDING OBJECT	GENERAL MAINTENANCE	Trim back overgrown shrubs
54	LESS THAN 4 FT WIDTH	RECONSTRUCTION	Flat sidewalk leads to drain ditch. Add sidewalk width without impeding catch basin.
55	OBSTACLE	<Null>	Utility pole in SW
56	OBSTACLE	<Null>	Utility pole in SW
57	OBSTACLE	<Null>	Utility pole in SW
58	OBSTACLE	<Null>	Mailbox post in SW
59	OBSTACLE	<Null>	Utility pole in SW

60	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%
61	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%. Also ensure level slope at other end of driveway where it is raised.
62	CROSS SLOPE ISSUES	RECONSTRUCTION	Advise removing & leveling this “bump” in between driveways so that sidewalk is consistent for both
63	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%.
64	CROSS SLOPE ISSUES	RECONSTRUCTION	Cross slope greater than 2%
65	DRIVEWAY ISSUE	MILL/GRIND	Regrade to lessen steep slope between each section of sidewalk
66	TRIPPING HAZARD	<Null>	Water cap raised above SW
67	DRIVEWAY ISSUE	RECONSTRUCTION	Advise lowering the raised sections of sidewalk so that all sidewalk is level and consistent
68	CROSS SLOPE ISSUES	<Null>	Slope of slab for driveway is too steep

APPENDIX B – SCHEDULE / BUDGET INFORMATION

COST INFORMATION

Unit Prices

Construction costs for upgrading facilities can vary depending on each individual improvement and conditions of each site. Costs can also vary on the type and size of project the improvements are associated with. Listed below are representative 2020 costs for some typical accessibility improvements based on if the improvements are included as part of a retrofit type project. These estimates do not include right-of-way, utility relocation, design, mobilization, or contingency costs generally included with larger capital improvement projects.

ITEM DESCRIPTION	ESTIMATED COST	UNIT
Remove and replace curb ramp	+/- \$6,000	EA
New curb ramp	+/- \$2,500	EA
Retrofit existing curb ramp (i.e. landing, detectable warnings)	+/- \$900	EA
Remove and replace concrete sidewalk	+/- \$100	SY
Remove and replace concrete driveway	+/- \$10,000	EA
Install new type I pushbutton post	+/- \$1,100	EA
Install new type II pushbutton pedestal	+/- \$1,700	EA
Install new pedestrian signal head	+/- \$3,700	EA
Retrofit accessible pedestrian signal heads	+/- \$10,000	INT
Relocate pushbutton pedestal	+/- \$1,000	EA
Connection of pushbutton via electrical service (across intersection)	+/- \$8,000	EA
Adjust pushbutton height/orientation	+/- \$500	EA
Adjust signal timing	+/- \$750	EA
Pedestrian hybrid beacon	+/- \$60,000	EA
Rectangular rapid flashing beacon	+/- \$15,000	EA
Install new stop bar (paint)	+/- \$200	EA
Crossing Island	+/- \$10,000	EA
Mid-block crossing	+/- \$5,500	EA
Crosswalk Striping – Standard	+/- \$300	EA
Crosswalk Striping – High Visibility	+/- \$600	EA
Mill /remove existing markings (crosswalks, stop bar, etc.)	+/- 300	HR
Pedestrian safety rail	+/- \$120	LF
Sidewalk reconstruction (5ft)	+/- \$100	LF
Transit stop concrete pad	+/- \$45	SY

Entire Jurisdiction

Based on the results of the self-evaluation, the estimated approximate costs associated with providing ADA accessibility within the entire jurisdiction is \$1,276,200 (not including CIP project cost) with a breakdown as follows:

- Driveway Reconstruction (6) = \$60,000
- Sidewalk Reconstruction and Gaps (17,000 LF) = \$945,000

- Curb Ramp Reconstruction/Replacement (41) = \$246,000
- Reconstruct Ramp Landing (28) = \$25,200
- CIP Projects: W. Lebanon sidewalk to Church Street (FY 2021-2022) = \$175,000
Line Item for ADA Compliance (FY 2021-2022) = \$20,000
ADA Compliant Ramp at the Entrance to Town Hall = Pricing is Underway

This amount signifies a significant investment that the Town of Elon is committed to making in the upcoming years. A systematic approach to providing accessibility will be taken in order to absorb the cost into the Town's budget for improvements to the public right of way.

APPENDIX C – PUBLIC OUTREACH

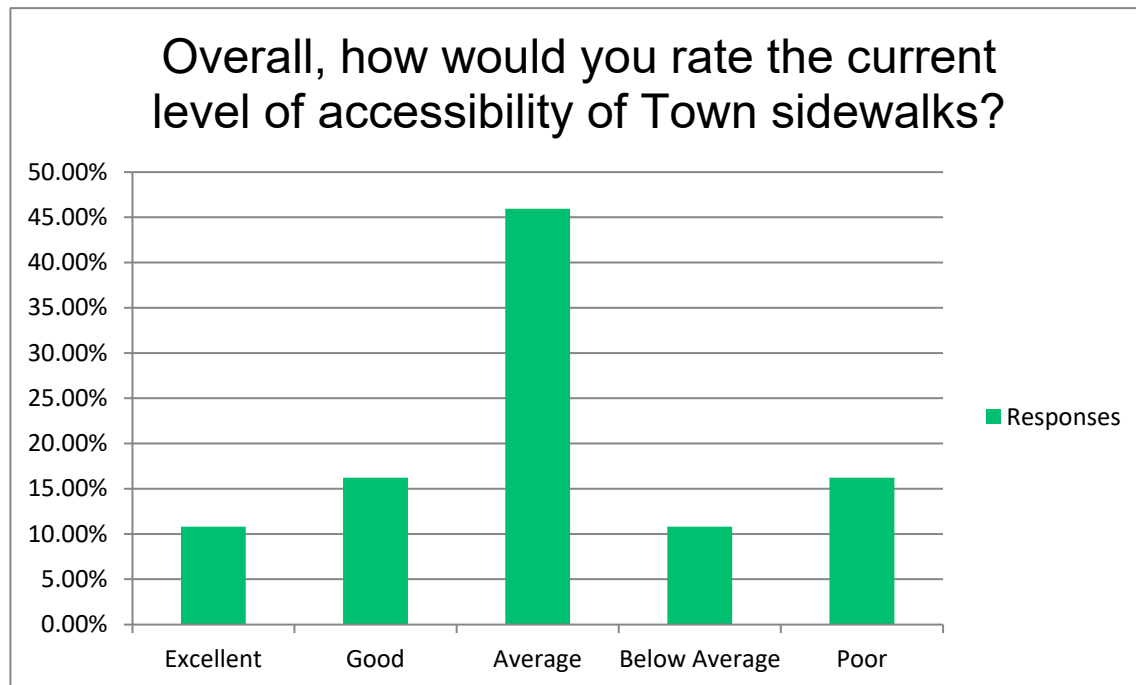
SURVEY RESULTS

Below are the results of the survey questions for public input. A total of 37 individuals responded to the survey. The response data is summarized and the percentages are representative of the total number of responses received per individual question; some of the survey questions called for multiple responses to be selected.

Question 1:

Overall, how would you rate the current level of accessibility of Town sidewalks?

Answer Choices	Responses	
Excellent	10.81%	4
Good	16.22%	6
Average	45.95%	17
Below Average	10.81%	4
Poor	16.22%	6
Responses		37



Question 2:

What is the biggest obstacle or accessibility challenge when walking in the Town? Please select all that apply.

Answer Choices	Responses	
Missing sidewalk	8.11%	6
Lack of or poor condition of curb ramps	16.22%	12
Narrow sidewalks	20.27%	15
Sidewalk obstructions (e.g. utility pole, overgrown vegetation)	6.76%	5
Sidewalk condition (e.g. broken or heaved sidewalk panels, tripping hazards)	36.49%	27
Issues with drainage and puddles	10.81%	8
Select All	1.35%	1
Responses		74



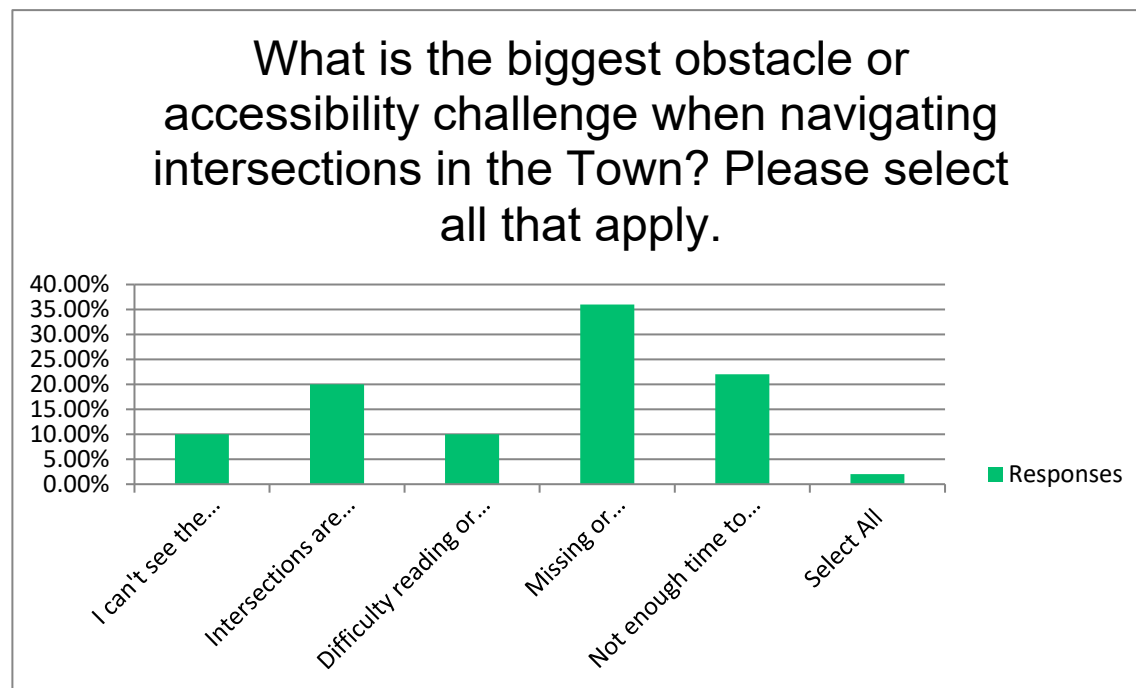
Respondents	Other (please specify)
1	Lack of crosswalks or crossing signals. (Please note that I "selected all" for the ques b/c "other" was not an option.)
2	Missing or ineffective audible notifications at traffic signals
3	I moved to Elon last year and live off Cook Rd. I cannot safely access Haggard Avenue on foot or bicycle because there is not sidewalk access.
4	Live off of Manning in Henton Place and there are no sidewalks. Joggers are running in the road. Need sidewalks that connect to the art center.

5	Sidewalks are great during the day. However, at night very poor lighting especially from Orange Drive to Downtown on Williamson Avenue
6	Uneven surface
7	None
8	Vehicles flying both ways on Westgate Drive. I have documented most of the pedestrian and bicycle traffic on our street. WESTGATE!
9	The sidewalk near Millpoint, also at the ATM machine near the Town Hall are too close to the road.
10	Crossing Williamson downtown, get a commitment from Elon University to incentivise their people to not drive through there.
11	N/A
12	I feel they are all okay as of now
13	Can't get places w/o walking in the road, sidewalk starts then have to get in the road or grass
14	There seems to be few sidewalks in general and they don't connect the different parts of town

Question 3:

What is the biggest obstacle or accessibility challenge when navigating intersections in the Town? Please select all that apply.

Answer Choices	Responses	
I can't see the pedestrian signal head that lets me know when its safe to cross	10.00%	5
Intersections are too complex to navigate	20.00%	10
Difficulty reading or activating push buttons at traffic signals	10.00%	5
Missing or ineffective audible notifications at traffic signals	36.00%	18
Not enough time to cross the street	22.00%	11
Select All	2.00%	1
Responses		50



Respondents	Other (please specify)
1	I can't get to the town. (Please note that I "selected all" for the ques b/c "other" was not an option.)
2	None
3	Automatic signal doesn't always activate
4	Do any of them work now?
5	Students tend not to be aware the traffic or surroundings, distracted texting or listening to devices. Will not look up.
6	Speeding on S Williamson Avenue

7	The bushes at the railroad crossing in town, Williamson Ave, makes it difficult to see traffic coming from town. One area is beside Town Hall.
8	Excessive university car traffic downtown, create University drivers real incentives to not drive through downtown.
9	N/A
10	Especially when college in session. Traffic
11	Going from the college to 87 thru main street and you come to the railroad, that stoplight is slow changing to green.
12	walking on the side of the road in grass has holes I can't see and cars don't get over when walking on the road.

Question 4:

Specific to Town pedestrian facilities, are there any specific locations that concern or impact your ability to walk? Please list specific streets or intersections.

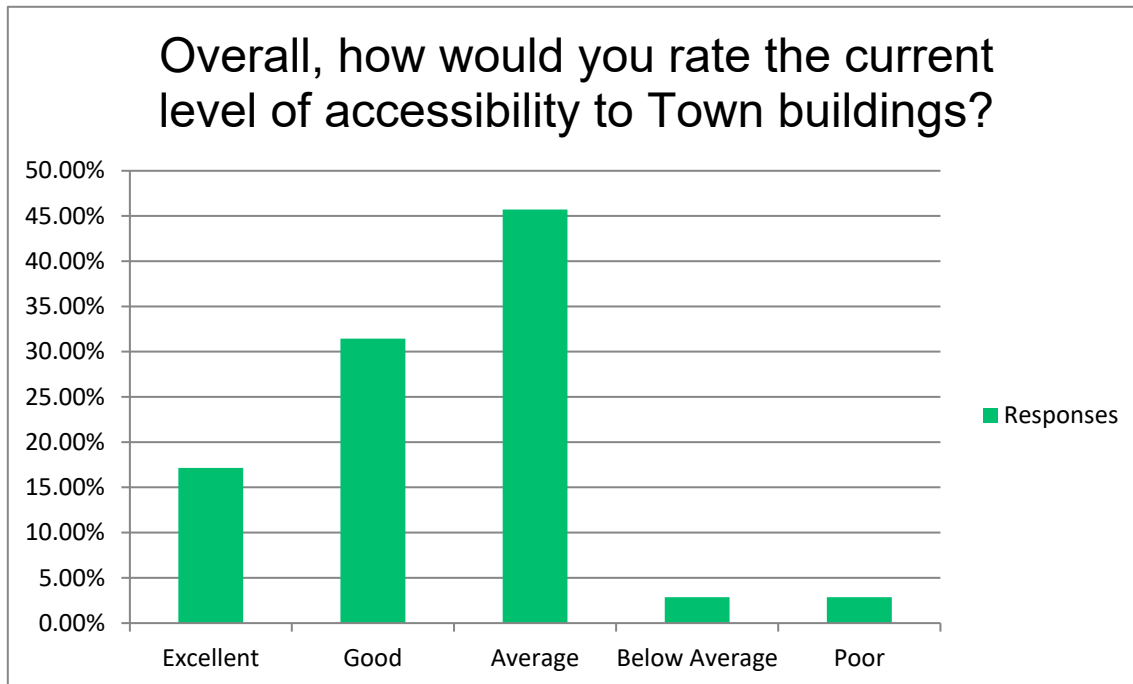
Responses	18
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Respondents	Responses
1	Intersections: S. Williamson at Woodland and Eastgate
2	The ramp from Cook Rd to Haggard Ave. Cook Rd itself is not easy to cross at all. Crossing the tracks at Williamson and Lebanon can be tricky as well as that intersection in general. I go to the post office over there on occasion and I work at the University. Traffic does not pay attention to pedestrians and I don't think the cross walk sign works correctly sometimes because it has displayed "Walk" and I almost got hit by someone who made a turn.
3	Manning at Henton Place to get downtown
4	The area between the Oak House all the way to Tangent
5	Downtown Elon (near the Oak House and Pandora's is sometimes crowded and tightly spaced)
6	Yes, there are no sidewalks from the Food Lion/Rite Aid into the Town of Elon. THE BIGGEST BARRIER throughout COVID, when everyone was out walking, riding, etc. the Railroad track crossing is confusing for new people to town. Should be looked at on both sides of the tracks.
7	WESTGATE and South Williamson
8	Williamson
9	Williamson
10	Location between Millpoint and post office. The sidewalk is too close to the road and traffic.
11	Downtown , Williamson Avenue
12	Williamson and Trollinger/Lebanon isn't pedestrian friendly. Often red lights in every visible direction so it's guesswork to figure out what direction traffic is going. The shopping centers at Church/Williamson would be reachable for me if there were sidewalks. The sidewalks turns into a drainage ditch somewhere around Sunset Drive though and Williamson is too busy to risk walking along the edge of the road.
13	N/A
14	West part of town lacks sidewalks
15	None I can think of a present time
16	Main road and not the one in the middle of campus road beside carwash and apartments that goes to the Frogg
17	Overall seems access to neighborhoods, businesses & parks is non-existent. If you live in ETJ there is no access to town & road is super unsafe for biking or walking. Severe need for crosswalks
18	The intersection of Williamson Ave and Trollinger and Lebanon. There is a underpath available to cross from Trollinger to Lebanon but it is further down

taking you away from downtown. In other words the railroad tracks are an issue but obviously nothing can be done about them.

Question 5:**Overall, how would you rate the current level of accessibility to Town buildings?**

Answer Choices	Responses	
Excellent	17.14%	6
Good	31.43%	11
Average	45.71%	16
Below Average	2.86%	1
Poor	2.86%	1
Responses		35



Question 6:

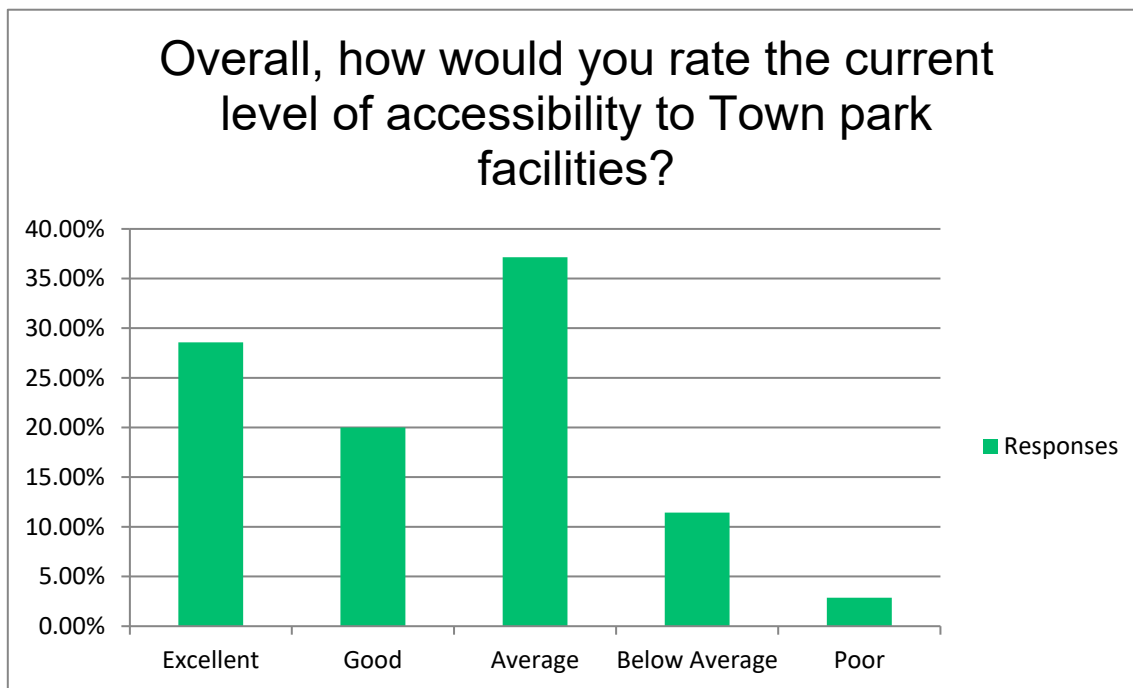
Specific to Town buildings, are there any accessibility issues that concern or impact your ability to use Town programs or services?

Responses	32
Respondents	Responses
1	I can't comment because I cannot even get to town due to the lack of crosswalks and signals at the intersections mentioned above.
2	No
3	No
4	No
5	I'm not aware of any at this time
6	No
7	None
8	No
9	N/A
10	Several of the business entrances are cramped and confined and very difficult to navigate
11	None
12	N/A
13	I think the buildings were built in a way to be accessible for wheeled travel.
14	None
15	Missing sidewalk at Fat Froggs
16	More ramp accessibility
17	No
18	No
19	No
20	Not really
21	None
22	Traffic downtown
23	My voting center is that baptist church near campus. There's no sidewalks that go up to it.
24	N/A
25	N/A
26	We need more sidewalks
27	None
28	Sometimes parking. Not enough though.
29	No
30	Can we have a paved way to get to stuff if we walk or take our bikes to the university so we can go to TJ Maxx or CiCi Pizza
31	Not enough parking at Slade Park or Beth Schmidt, the shelter is on a hill at Beth Schmidt and hard to get to.
32	it is not handicap accessible except through the Police Dept. and the loading area on the backside as it pertains to the municipal building.

Question 7:

Overall, how would you rate the current level of accessibility to Town park facilities?

Answer Choices	Responses	
Excellent	28.57%	10
Good	20.00%	7
Average	37.14%	13
Below Average	11.43%	4
Poor	2.86%	1
Responses		35



Question 8:

Specific to Town parks, are there any specific accessibility issues that concern or impact your ability to enjoy or use programs or services?

Responses

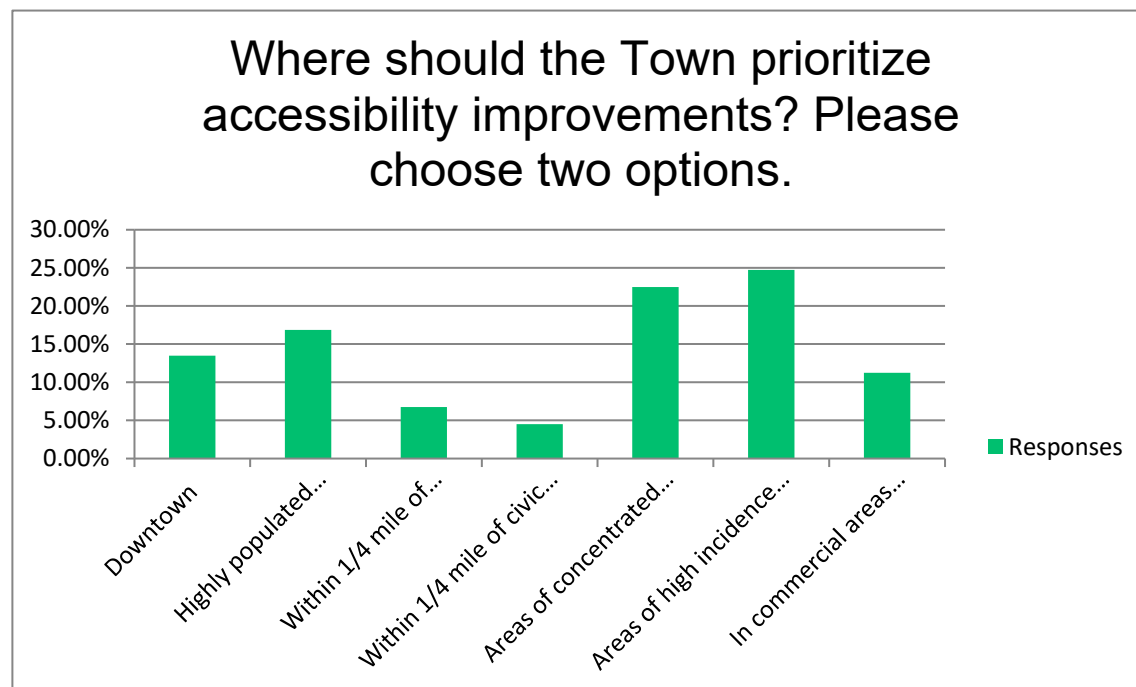
15

Respondents	Responses
1	I can't get there. In addition to the crosswalk issues mentioned previously, I cannot afford any of the ADA transportation options in Elon. Elon chose not to expand Link ParaTransit's disability service into the Elon area. If they had, I would be able to pay \$2/trip for transportation. Instead, the ACTA program is \$5/trip. I could usually afford a \$4 round trip service, but I cannot afford to pay \$10 for a round trip. In addition, there is no public transport except that which is offered by the town of Elon, other than the University bus, which is geared toward needs of university students rather than town residents. So I am basically stuck at home. I have to rely on a family member to drive me anywhere, whether to the farmer's market or the grocery store or a drug store. As a disabled person, there is no possible way for me to live independently in the part of Elon where I reside.
2	No
3	None
4	None
5	The Beth Schmidt and Ball Park road park seem to be accessible. The Ballpark road park seems pretty steep for some wheeled travel.
6	Would be incredible to have accessible playground options. No current accessible options for playgrounds (for children, or for caregivers with mobility impairments). To my knowledge, there are trails currently available for those with mobility impairments. Would be lovely to have some paved park areas/trails available for those with mobility impairments (chair, scooter, walker, etc.).
7	I don't know, don't utilize the parks because I live in another town
8	No
9	Honestly, I've never used any besides jogging along that greenway near Loy Farm. I live on Atkinson and the only other one I have easy access to is that playground on Ballpark Road, which I don't really have a need for. I don't know what is in those other parks so I don't know if I am missing anything or not.
10	N/A
11	None
12	No
13	honestly, I've never used any besides jogging along that greenway near Loy Farm. I live on Atkinson and the only other one I have easy access to is that playground on Ballpark Road, which I don't really have a need for. I don't know what is in those other
14	have to drive
15	Not enough parking at Slade Park or Beth Schmidt. The shelter on the hill at Beth Schmidt is hard to get to.

Question 9:

Where should the Town prioritize accessibility improvements? Please choose two options.

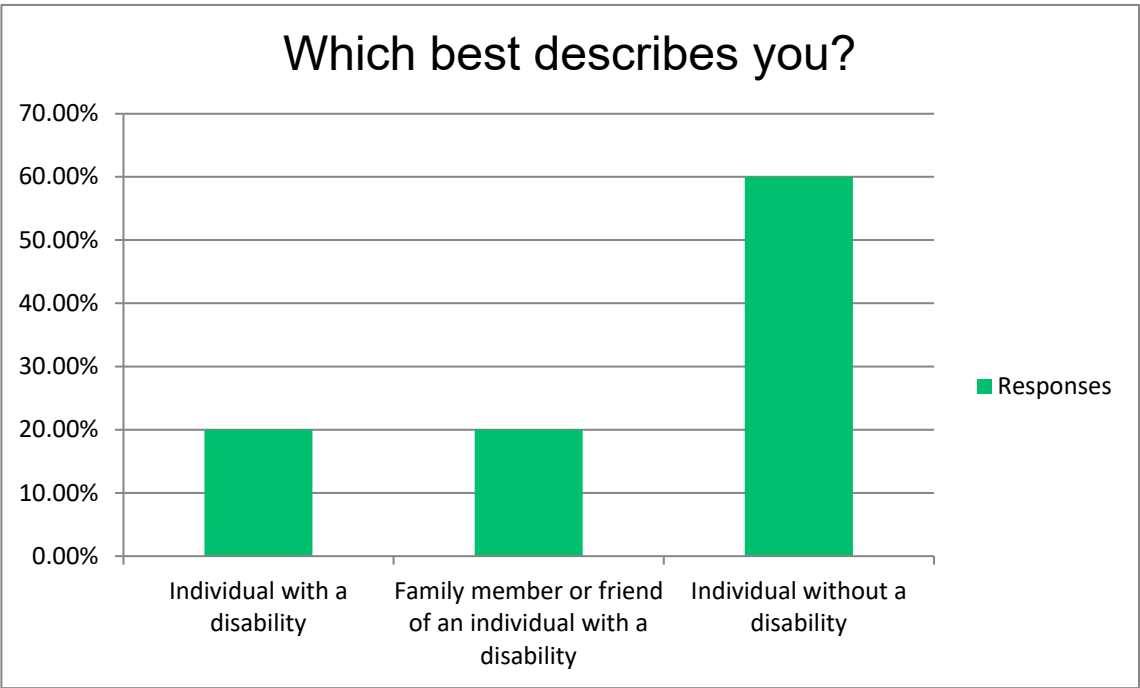
Answer Choices	Responses	
Downtown	13.48%	12
Highly populated residential neighborhoods	16.85%	15
Within 1/4 mile of parks and recreation areas	6.74%	6
Within 1/4 mile of civic and institutional buildings	4.49%	4
Areas of concentrated poverty or low-vehicle ownership	22.47%	20
Areas of high incidence of pedestrian injuries or fatalities	24.72%	22
In commercial areas and activity centers	11.24%	10
Responses		89



Question 10:

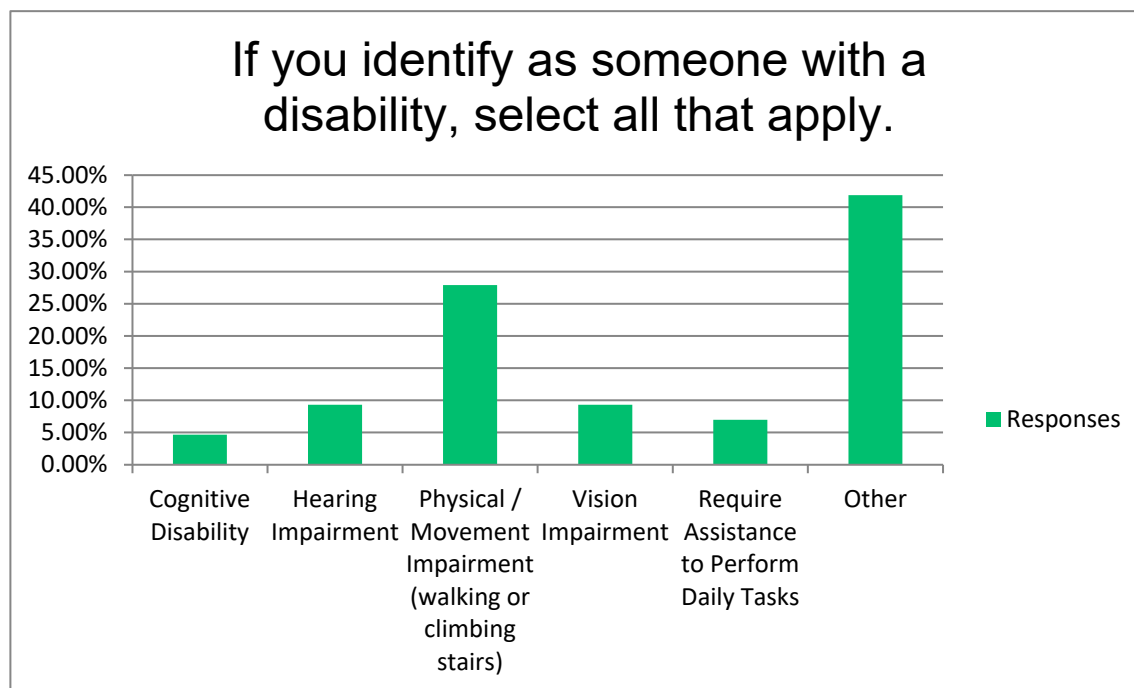
Which best describes you?

Answer Choices	Responses	
Individual with a disability	20.00%	7
Family member or friend of an individual with a disability	20.00%	7
Individual without a disability	60.00%	21
Responses		35



Question 11:**If you identify as someone with a disability, select all that apply.**

Answer Choices	Responses	
Cognitive Disability	4.65%	2
Hearing Impairment	9.30%	4
Physical / Movement Impairment (walking or climbing stairs)	27.91%	12
Vision Impairment	9.30%	4
Require Assistance to Perform Daily Tasks	6.98%	3
Other	41.86%	18
Responses		43



Question 12:

To hear about ADA Transition Plan updates directly, please provide your email address.

Responses	11
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Respondents	Responses
1	amesjx@gmail.com
2	rdmurphy1378@gmail.com
3	mmcbane72@gmail.com
4	haj30@bellsouth.net
5	Scott.lovin@gmail.com
6	bsimon6@elon.edu
7	wgregory@elon.edu
8	thnorriss1953@gmail.com
9	jamie@artbyjamie.com
10	amonteith@elon.edu
11	libbyhalacheff@gmail.com

STAKEHOLDER COORDINATION

Below is a list of all contacted local and regional stakeholders as part of the ADA Transition Planning process.

Name	Company	Address	City	State	Zip	Phone	Email & Website
	Hearing Loss Association of America	6116 Executive Blvd, Suite 320	Rockville	MD	20852	(301) 657-2248	https://www.hearingloss.org/
	NC Vocational Rehab	2615 Alamance Rd.	Burlington	NC	27215	(336) 570-6855	dvr.web.C2100@dhhs.nc.gov https://www.ncdhhs.gov/divisions/dvrs
Pam Fox	Twin Lakes Retirement Community	3701 Wade Coble Drive	Burlington	NC	27215	(336) 538-1500	pam.fox@twinlakescomm.org https://twinlakescomm.org/welcome_home
Ed Weeks	Blakey Hall Retirement Community	501 Blakey Hall Lane	Elon	NC	27244	(336) 506-2300	eweeks@blakeyhall.com http://blakeyhall.com/
Sheryl Dotson	NCDHHS Services to the Blind	4265 Brownsboro Road, Suite 100	Winston-Salem	NC	27105	(336) 896-2227	sheryl.dotson@dhhs.nc.gov https://www.ncdhhs.gov/assistance/vision-loss/community-services
Susan Wise	Elon University, Disability Services	KLC/Belk Library 226	Elon	NC	27244	(336) 278-6568	swise2@elon.edu https://www.elon.edu/u/academics/koenigsberger-learning-center/disabilities-resources/
	Planning Board Members						
	Downtown Advisory Board Members						
	Art Advisory Board Members						
	Board of Aldermen						
	Magerk's Pub and Grill	Via email					
	Tangent Eat + Bar	Via email					
	The Root Trackside	Via email					
	Simply Oak Boutique	Via email					
	Subway	Via email					
	Cynthia Huffines Interior Design Studio	Via email					
	102North Salon	Via email					
	All That Jas	Via email					
	The Oak House	Via email					
	Acorn Coffee c/o Elon University Auxillary Services	Via email					
	Barnes & Noble	Via email					

	Pandora's Pies	Via email					
	Smitty's Ice Cream	Via email					
	Circle K	Via email					
	Skid's Elon	Via email					
	Mediterranean Deli Elon	Via email					
	The Wash Board Elon	Via email					
	Coming Attractions Hair Salon	Via email					
	Design Forum Salon	Via email					
	Fat Frogg Bar & Grill	Via email					
	Paulie's Pub	Via email					
	Doug's Towing	Via email					
	C&R Ski	Via email					
	Blended Nutrition & Energy	Via email					
	Womble Automotive	Via email					
	Wildside Kustoms	Via email					
	Beer Republic Elon	Via email					
	Social Media - Town of Elon Facebook	Shared June 9					
	Social Media - Town of Elon Instagram	Shared June 9					
	Social Media - Downtown Elon Facebook	Shared June 9					
	Social Media - Downtown Elon Instagram	Shared June 9					
	Shared to Cable Square Facebook Group	Shared June 10					
	Town Newsletter	Mailed out for delivery July 1st					
	Blog Post	September 25, 2020					
	Blog Post	June 10, 2021					
	NCDHHS Services to the Blind		Raleigh	NC		(919) 527-6704	
	NCDHHS Services to the Deaf		Raleigh	NC		(919) 527-6930	
	NCDHHS Services to the Aging and Adult		Raleigh	NC		(919) 855-3400	
	The Arc	Through Portal					
	Alamance County DSS		Burlington	NC		(336) 227-0101	

APPENDIX D – PUBLIC NOTICE, GRIEVANCE PROCEDURE & LOG

As part of the ADA regulations, the Town has posted the following notice outlining its ADA requirements:



104 S. WILLIAMSON AVE. • P.O. BOX 595 • ELON, NC 27244
 P (336) 584-3601 • F (336) 584-5334
 townofelon.com

Americans with Disabilities Act Public Notice

The Town of Elon does not discriminate on the basis of disability in its services, programs, or activities.

Employment: The Town of Elon does not discriminate on the basis of disability in its hiring or employment practices and complies with the ADA title I employment regulations.

Effective Communication: The Town of Elon will, upon request, provide auxiliary aids and services leading to effective communication for people with disabilities, including qualified sign language interpreters, assistive listening devices, documents in Braille, and other ways of making communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: Town of Elon will make reasonable modifications to policies and procedures to ensure that people with disabilities have an equal opportunity to enjoy programs, services, and activities. For example, people with service animals are welcomed in Town of Elon offices, even where pets and other animals are prohibited.

Requests: To request an auxiliary aid or service for effective communication, or a modification of policies or procedures contact David Murphy, Assistant Public Works Director, at 336.584.9600 as soon as possible, preferably 30 days before the activity or event.

Complaints: Send complaints to David Murphy, Assistant Public Works Director, at 336.584.9600 or by email at dmurphy@elon.gov.





104 S. WILLIAMSON AVE. • P.O. BOX 595 • ELON, NC 27244
 P (336) 584-3601 • F (336) 584-5334
townofelon.com

Americans With Disabilities Act Grievance Procedure

This grievance procedure is established to meet the requirements of the ADA. It may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by the Town of Elon.

The complaint should be in writing and contain information about the alleged discrimination such as name, address, phone number, email address of complainant and location, date, and description of the problem. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint will be made available for persons with disabilities upon request.

The complaint should be submitted as soon as possible, preferably within 60 calendar days of the alleged violation to: David Murphy, Assistant Public Works Director, at dmurphy@elon.gov.

Within 15 calendar days after receipt of the complaint, David Murphy will meet with the complainant to discuss the complaint and the possible resolutions. Within 15 calendar days of the meeting, David Murphy will respond in writing, and where appropriate, in format that is accessible to the complainant, such as large print, Braille, or audio tape. The response will explain the position of the Town of Elon and offer options for substantive resolution of the complaint.

If the response by David Murphy does not satisfactorily resolve the issue, the complainant may appeal the decision within 15 calendar days after receipt of the response to the Town Manager or designee.

Within 15 calendar days after receipt of the appeal, the Town Manager or designee will meet with the complainant to discuss the complaint and possible resolutions. Within 15 calendar days after the meeting, the Town Manager or designee will respond in writing, and, where appropriate, in a format that is accessible to the complainant, with a final resolution of the complaint.



GRIEVANCE LOG

Date of Grievance	Description	Responsible Party and Resolution

APPENDIX E – CONTACT INFORMATION

Current ADA Coordinator and contact information as of October 2021:

David Murphy (Assistant Public Works Director)

ADA Compliance Coordinator

Mailing Address: 104 S. Williamson Ave., P.O. Box 595, Elon, NC 27244

Phone Number: 336-584-9600

Email Address: dmurphy@elon.gov

APPENDIX F – AGENCY ADA DESIGN STANDARDS AND PROCEDURES

DESIGN PROCEDURES

Intersection Corners

Curb ramps or blended transitions will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects. There may be limitations which make it technically infeasible for an intersection corner to achieve full accessibility within the scope of any project. Those limitations will be noted and those intersection corners will remain on the transition plan. As future projects or opportunities arise, those intersection corners shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, each intersection corner shall be made as compliant as possible in accordance with the judgment of Town staff.

Sidewalks / Trails

Sidewalks and trails will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects. There may be limitations which make it technically infeasible for segments of sidewalks or trails to achieve full accessibility within the scope of any project. Those limitations will be noted and those segments will remain on the transition plan. As future projects or opportunities arise, those segments shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, every sidewalk or trail shall be made as compliant as possible in accordance with the judgment of Town staff.

Traffic Control Signals

Traffic control signals will attempt to be constructed or upgraded to achieve compliance within all capital improvement projects. There may be limitations which make it technically infeasible for individual traffic control signal locations to achieve full accessibility within the scope of any project. Those limitations will be noted and those locations will remain on the transition plan. As future projects or opportunities arise, those locations shall continue to be incorporated into future work. Regardless on if full compliance can be achieved or not, each traffic signal control location shall be made as compliant as possible in accordance with the judgment of Town staff.

APPENDIX G – GLOSSARY OF TERMS

ABA: See Architectural Barriers Act.

ADA: See Americans with Disabilities Act.

ADA Transition Plan: Mn/DOT's transportation system plan that identifies accessibility needs, the process to fully integrate accessibility improvements into the Statewide Transportation Improvement Program (STIP), and ensures all transportation facilities, services, programs, and activities are accessible to all individuals.

ADAAG: See Americans with Disabilities Act Accessibility Guidelines.

Accessible: A facility that provides access to people with disabilities using the design requirements of the ADA.

Accessible Pedestrian Signal (APS): A device that communicates information about the WALK phase in audible and vibrotactile formats.

Alteration: A change to a facility in the public right-of-way that affects or could affect access, circulation, or use. An alteration must not decrease or have the effect of decreasing the accessibility of a facility or an accessible connection to an adjacent building or site.

Americans with Disabilities Act (ADA): The Americans with Disabilities Act; Civil rights legislation passed in 1990 and effective July 1992. The ADA sets design guidelines for accessibility to public facilities, including sidewalks and trails, by individuals with disabilities.

Americans with Disabilities Act Accessibility Guidelines (ADAAG): contains scoping and technical requirements for accessibility to buildings and public facilities by individuals with disabilities under the Americans with Disabilities Act (ADA) of 1990.

APS: See Accessible Pedestrian Signal.

Architectural Barriers Act (ABA): Federal law that requires facilities designed, built, altered or leased with Federal funds to be accessible. The Architectural Barriers Act marks one of the first efforts to ensure access to the built environment.

Capital Improvement Program (CIP): The CIP for the Transportation Department includes an annual capital budget and a five-year plan for funding the new construction and reconstruction projects on the City's transportation system.

Detectable Warning: A surface feature of truncated domes, built in or applied to the walking surface to indicate an upcoming change from pedestrian to vehicular way.

DOJ: See United States Department of Justice

Federal Highway Administration (FHWA): A branch of the US Department of Transportation that administers the federal-aid Highway Program, providing financial assistance to states to construct and improve highways, urban and rural roads, and bridges.

FHWA: See Federal Highway Administration

Pedestrian Access Route (PAR): A continuous and unobstructed walkway within a pedestrian circulation path that provides accessibility.

Pedestrian Circulation Route (PCR): A prepared exterior or interior way of passage provided for pedestrian travel.

PROWAG: An acronym for the *Guidelines for Accessible Public Rights-of-Way* issued in 2005 by the U. S. Access Board. This guidance addresses roadway design practices, slope, and terrain related to pedestrian access to walkways and streets, including crosswalks, curb ramps, street furnishings, pedestrian signals, parking, and other components of public rights-of-way.

Right of Way: A general term denoting land, property, or interest therein, usually in a strip, acquired for the network of streets, sidewalks, and trails creating public pedestrian access within a public entity's jurisdictional limits.

Section 504: The section of the Rehabilitation Act that prohibits discrimination by any program or activity conducted by the federal government.

Uniform Accessibility Standards (UFAS): Accessibility standards that all federal agencies are required to meet; includes scoping and technical specifications.

United States Access Board: An independent federal agency that develops and maintains design criteria for buildings and other improvements, transit vehicles, telecommunications equipment, and electronic and information technology. It also enforces accessibility standards that cover federally funded facilities.

United States Department of Justice (DOJ): The United States Department of Justice (often referred to as the Justice Department or DOJ), is the United States federal executive department responsible for the enforcement of the law and administration of justice.

APPENDIX H – RECENT ACCESS IMPROVEMENTS LOG

Administrative Barriers Addressed	Date

Physical Barriers Addressed	Date
<i>Town Hall</i> Front desk modified for ADA compliance.	September 2021

APPENDIX I – PLAN UPDATE PROCEDURES

Plan Updates

This plan is intended to be periodically updated by the Town ADA Coordinator. Utilize the checklist below when updating this document. Events that may require an update of this document include:

- Acquisition, construction, condemnation, or relinquishment of Town facilities or programs
- Designation of a new ADA Coordinator
- Designation of a new Transition Plan Coordinator
- Removal of barrier to accessibility completed

Checklist for the ADA Coordinator

- ☐ Verify ADA Coordinator and Transition Plan Coordinator information on page 7 of this document.
- ☐ Verify ADA Coordinator is identified by name and title, as well as posted with contact information within the Town's Position Statement on page 7, on the Town's website, and physically posted within public view in Town Hall (minimum).
- ☐ Review and update inventory of town buildings, facilities, and programs outlined on pages 10 through 17 of this Transition Plan.
- ☐ Verify the evaluation of ADA compliance for each inventoried item
 - ☐ Town facilities and programs should be reevaluated every 5 years, minimum
 - ☐ Coordinate with Town staff/consultants to ensure ADA evaluation is up-to-date
- ☐ Update Recent Access Improvements Log in Appendix I. Verify that related inventory item is updated.

Resources

For further information regarding the Americans with Disabilities Act requirements please reference the following resources:

United States Department of Justice – Civil Rights Division

Website: ADA.gov

United States Access Board

Phone: 800.872.2253

Website: access-board.gov